Refunds Policy - Version 5

## 1. Purpose

This document outlines the policy for refunds handled by our organization.

## 2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Refund Eligibility

All refunds require a valid receipt or order number.

This ensures eligibility for all refund processing.

## 4. Refund Eligibility

Refunds for seasonal items are only valid until stock clearance.

Seasonal items are non-returnable after clearance sales.

## 5. Return Requirements

Refunds include a 2% processing fee for expedited requests.

Expedited refunds are processed within 24 hours.

## 6. Refund Procedures

Refunds for bulk orders require manager approval.

Approval ensures compliance with bulk purchase terms.

Refunds are paused during system maintenance periods.

Maintenance schedules are posted on our website.

## 7. Summary

|  |  |  |
| --- | --- | --- |
| Condition Type | Details | Explanation |
| Refunds | All refunds require a valid receipt or order number. | This ensures eligibility for all refund processing. |
| Refunds | Refunds for seasonal items are only valid until stock clearance. | Seasonal items are non-returnable after clearance sales. |
| Refunds | Refunds include a 2% processing fee for expedited requests. | Expedited refunds are processed within 24 hours. |
| Refunds | Refunds for bulk orders require manager approval. | Approval ensures compliance with bulk purchase terms. |
| Refunds | Refunds are paused during system maintenance periods. | Maintenance schedules are posted on our website. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).