Refunds Policy - Version 6

## 1. Purpose

This document outlines the policy for refunds handled by our organization.

## 2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Refund Eligibility

All refunds require a valid receipt or order number.

This ensures eligibility for all refund processing.

## 4. Refund Eligibility

Refunds for custom orders are not permitted.

Custom items are made to order and non-returnable.

## 5. Return Requirements

Refunds are available in store credit for first-time returns.

Credit can be used for future purchases.

## 6. Refund Procedures

Refunds for recalled items are processed within 1 day.

Recall refunds prioritize customer safety.

Refunds are denied if packaging is missing labels.

Labels are required for return identification.

## 7. Summary

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| --- | --- | --- |
| Condition Type | Details | Explanation |
| Refunds | All refunds require a valid receipt or order number. | This ensures eligibility for all refund processing. |
| Refunds | Refunds for custom orders are not permitted. | Custom items are made to order and non-returnable. |
| Refunds | Refunds are available in store credit for first-time returns. | Credit can be used for future purchases. |
| Refunds | Refunds for recalled items are processed within 1 day. | Recall refunds prioritize customer safety. |
| Refunds | Refunds are denied if packaging is missing labels. | Labels are required for return identification. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).