Refunds Policy - Version 8

## 1. Purpose

This document outlines the policy for refunds handled by our organization.

## 2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Refund Eligibility

All refunds require a valid receipt or order number.

This ensures eligibility for all refund processing.

## 4. Refund Eligibility

Refunds for returned gifts require donor consent.

Consent ensures the original purchaser agrees to the return.

## 5. Return Requirements

Refunds are issued as cash for returns over $100.

Cash refunds apply to higher-value transactions.

## 6. Refund Procedures

Refunds for warranty claims are expedited by 2 days.

Expedited processing supports warranty-covered items.

Refunds are tracked via a unique refund ID.

ID allows customers to monitor refund status online.

## 7. Summary

|  |  |  |
| --- | --- | --- |
| Condition Type | Details | Explanation |
| Refunds | All refunds require a valid receipt or order number. | This ensures eligibility for all refund processing. |
| Refunds | Refunds for returned gifts require donor consent. | Consent ensures the original purchaser agrees to the return. |
| Refunds | Refunds are issued as cash for returns over $100. | Cash refunds apply to higher-value transactions. |
| Refunds | Refunds for warranty claims are expedited by 2 days. | Expedited processing supports warranty-covered items. |
| Refunds | Refunds are tracked via a unique refund ID. | ID allows customers to monitor refund status online. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).