Exchanges Policy - Version 8

## 1. Purpose

This document outlines the policy for exchanges handled by our organization.

## 2. Policy Summary

We aim to ensure all exchanges are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Exchange Criteria

All exchanges require proof of original purchase.

This ensures eligibility for all exchange requests.

## 4. Exchange Criteria

Exchanges for refurbished items have a 7-day limit.

Limit applies due to warranty restrictions.

## 5. Exchange Process

Exchanged items can be donated with a tax receipt.

Receipts support charitable contributions.

## 6. Exchange Terms

Exchanges for wrong sizes are prioritized.

Priority ensures quick resolution of sizing issues.

No exchanges during black Friday sales.

Sales periods exclude exchange processing.

## 7. Summary

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| --- | --- | --- |
| Condition Type | Details | Explanation |
| Exchanges | All exchanges require proof of original purchase. | This ensures eligibility for all exchange requests. |
| Exchanges | Exchanges for refurbished items have a 7-day limit. | Limit applies due to warranty restrictions. |
| Exchanges | Exchanged items can be donated with a tax receipt. | Receipts support charitable contributions. |
| Exchanges | Exchanges for wrong sizes are prioritized. | Priority ensures quick resolution of sizing issues. |
| Exchanges | No exchanges during black Friday sales. | Sales periods exclude exchange processing. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).