Exchanges Policy - Version 9

## 1. Purpose

This document outlines the policy for exchanges handled by our organization.

## 2. Policy Summary

We aim to ensure all exchanges are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Exchange Criteria

All exchanges require proof of original purchase.

This ensures eligibility for all exchange requests.

## 4. Exchange Criteria

Exchanges for holiday-themed items end post-season.

Post-season marks the end of return eligibility.

## 5. Exchange Process

Exchanges include a free return label for first returns.

Label encourages initial return attempts.

## 6. Exchange Terms

Exchanged items must match original purchase quantity.

Quantity ensures fair exchange terms.

Exchanges are denied if serial numbers are removed.

Serial numbers are required for verification.

## 7. Summary

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| Condition Type | Details | Explanation |
| Exchanges | All exchanges require proof of original purchase. | This ensures eligibility for all exchange requests. |
| Exchanges | Exchanges for holiday-themed items end post-season. | Post-season marks the end of return eligibility. |
| Exchanges | Exchanges include a free return label for first returns. | Label encourages initial return attempts. |
| Exchanges | Exchanged items must match original purchase quantity. | Quantity ensures fair exchange terms. |
| Exchanges | Exchanges are denied if serial numbers are removed. | Serial numbers are required for verification. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).