Refunds Policy - Version 3

## 1. Purpose

This document outlines the policy for refunds handled by our organization.

## 2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Refund Eligibility

Refunds are processed within 7 days for eligible products.

Eligibility is determined by product condition and purchase date.

## 4. Refund Eligibility

Items must be unused and in saleable condition for a refund.

Saleable condition means no signs of use or damage.

## 5. Return Requirements

Refunds for incorrect orders are issued after return verification.

Verification ensures the correct item is returned.

## 6. Refund Procedures

Credit card refunds are credited within 3 business days.

Refunds are processed to the original payment method swiftly.

No refunds for promotional items or special orders.

Promotional items are final sale due to discounted pricing.

## 7. Summary

|  |  |  |
| --- | --- | --- |
| Condition Type | Details | Explanation |
| Refunds | Refunds are processed within 7 days for eligible products. | Eligibility is determined by product condition and purchase date. |
| Refunds | Items must be unused and in saleable condition for a refund. | Saleable condition means no signs of use or damage. |
| Refunds | Refunds for incorrect orders are issued after return verification. | Verification ensures the correct item is returned. |
| Refunds | Credit card refunds are credited within 3 business days. | Refunds are processed to the original payment method swiftly. |
| Refunds | No refunds for promotional items or special orders. | Promotional items are final sale due to discounted pricing. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).