Refunds Policy - Version 9

## 1. Purpose

This document outlines the policy for refunds handled by our organization.

## 2. Policy Summary

We aim to ensure all refunds are processed efficiently. Contact support@company.com for issues or clarifications.

## 3. Refund Eligibility

All refunds require a valid receipt or order number.

This ensures eligibility for all refund processing.

## 4. Refund Eligibility

Refunds for eco-friendly products support recycling fees.

Fees contribute to sustainable disposal programs.

## 5. Return Requirements

Refunds are denied if items are altered post-purchase.

Alterations void refund eligibility.

## 6. Refund Procedures

Refunds for subscription cancellations are prorated.

Proration reflects the unused subscription period.

Refunds are processed offline during network failures.

Offline processing ensures continuity during outages.

## 7. Summary

|  |  |  |
| --- | --- | --- |
| Condition Type | Details | Explanation |
| Refunds | All refunds require a valid receipt or order number. | This ensures eligibility for all refund processing. |
| Refunds | Refunds for eco-friendly products support recycling fees. | Fees contribute to sustainable disposal programs. |
| Refunds | Refunds are denied if items are altered post-purchase. | Alterations void refund eligibility. |
| Refunds | Refunds for subscription cancellations are prorated. | Proration reflects the unused subscription period. |
| Refunds | Refunds are processed offline during network failures. | Offline processing ensures continuity during outages. |

## 8. Contact

For queries, email support@company.com or call 0800-123-456 during business hours (9 AM - 5 PM, Monday to Friday).