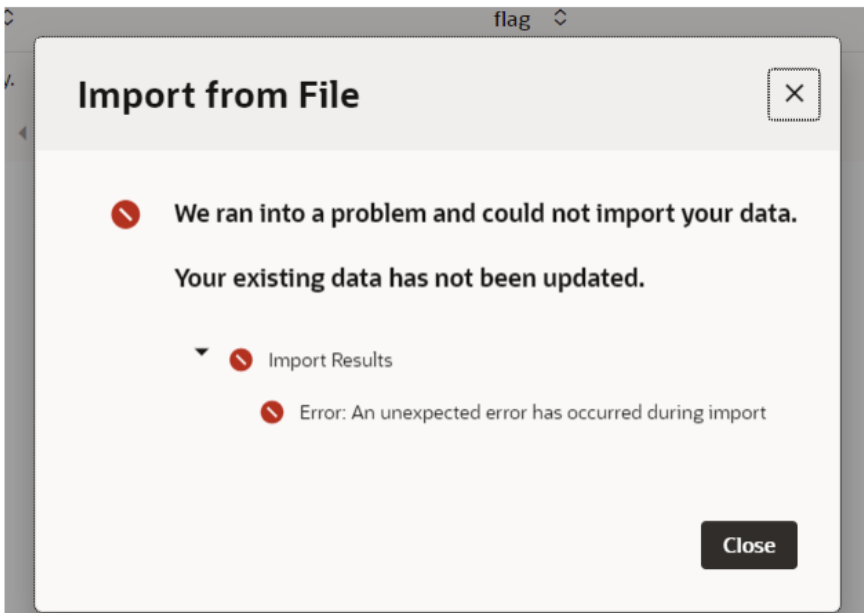**Important Note –**

If you have trouble accessing / importing business object data, it might be because you need to add the service URL to the list of domains that are allowed to exchange data with your application.

If you encounter the below error while importing business object data, or the initial load hangs for more than a few seconds, perform the steps listed below:
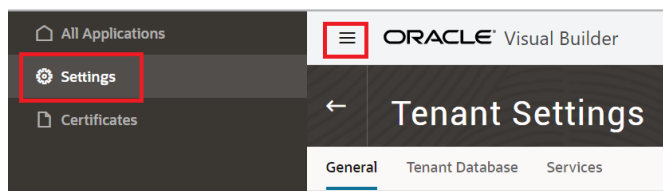


```
[Client UUID: 2e486bfa-ed40-4169-9fa8-dfddd0928c32] [ECID Headers: Not
present] : error
```

1. In the web browser, log in to Visual Builder Home Page URL. The URL and credentials will be shared by the instructor or can be fetched from the Lab Tab (Lab Details section).
    Example URL - `https://appvbcs99283452-`
    `ocuocictrng19.builder.ocp.oraclecloud.com/ic/builder`

To add a domain to the list of allowed origins:

2. Open the instance's **Settings** page.

3. In the **Allowed Origins** panel (under **General** tab), click **New Origin** and type the URL of the domain that you want to allow. Click **Submit**.

    The URL of domain (in your case) is that of your Visual Builder Studio instance.

    Example URL - `https://appdevcs99286531-ocuocictrng19.developer.ocp.oraclecloud.com/appdevcs99286531-ocuocictrng19/`

The Allowed Origins panel now lists the origin that is permitted.
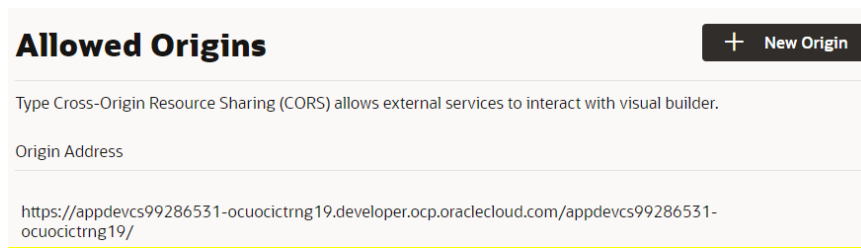

Allowed Origins   + New Origin

Type Cross-Origin Resource Sharing (CORS) allows external services to interact with visual builder.

Origin Address

https://appdevcs99286531-ocuocictrng19.developer.ocp.oraclecloud.com/appdevcs99286531-ocuocictrng19/

You may need to refresh the browser to see the effect.