

# SCOTT T. COLLIER

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## SKILLS

**Languages:** C#, T-SQL, JavaScript, HTML5  
**Frameworks:** ASP MVC, Entity Framework, jQuery, LESS, Bootstrap, AngularJS, D3.js  
**Tools:** Visual Studio, SQL Server SSMS/IS/RS, TFS, WebStorm, Git  
**Concepts:** OOP, MV\*, SOA, DDD, REST, N-Tier

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## EXPERIENCE

### InfoCision Management Corporation

Apr 2007—present

#### Senior Projects Developer – Business Intelligence

Feb 2014—present

- ❖ Led development of APIs and applications to provide access to call audio and metadata over the internet in compliance with PCI regulations, resulting in significantly reduced roll-out and delivery time per client.
- ❖ Coordinated design and implementation of RESTful APIs to provide real-time access to enterprise-wide contact and call result data, eliminating the need for time-consuming preloading and data overlays.
- ❖ Architected solution to curate, manage, and monitor internal developer access to web APIs, including: Google Maps, Yahoo! News & Weather, Facebook's Graph API, and the Azure Data Market.

#### Supervisor – Christian Division

Jun 2011—Feb 2014

- ❖ Managed team of 12 developers/analysts through significant planned attrition; improved internal quarterly satisfaction scores by nearly 30% while maintaining SLAs with clients exceeding \$25MM in combined sales.
- ❖ Oversaw design and implementation of a new platform for inbound call product sales which reduced development time for new client launches by 50% and empowered marketing staff to manage client data.

#### Lead Developer & Team Lead – Commercial Screens

Apr 2010—Jun 2011

- ❖ Designed and developed R3 (Rapid Response Routing), a solution to generate phone calls and manage the lifecycle of web leads, which is currently a core product in InfoCision's Commercial marketing platform.
- ❖ Led development of services to deliver text-based data in real-time, during phone calls, to internal staff and client representatives. Over five million messages delivered with significant cost reduction.

#### Application Developer – Nonprofit & Business Services Divisions

Jul 2008—Apr 2010

- ❖ Developed platform to manage leads, remote telepresence, automated phone tree navigation, and reporting in the new Education Division. To date, clients generating more than \$20MM sales have used this platform.

#### Data Analyst – Commercial Division

Apr 2007—Jul 2008

- ❖ Automated import and processing of calling files and supplementary marketing data for EarthLink Consumer by creating ETL solutions.

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## EDUCATION

### Miami University of Ohio

Computer Science, 2001-2002

### University of Akron

Computer Science, 2002-2006

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## PROJECTS

### The Fantasy Project

Open source .NET implementation of the Yahoo Fantasy API; includes additional utilities focused on retrieval and processing of fantasy sports data.

### Tomnod Map Locator

Social site used to aid users in their search for the missing flight MH370 via integration with the Google Maps API.