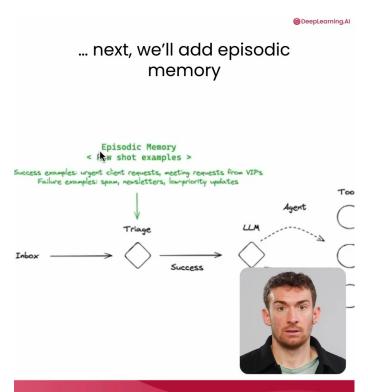
一、具有语义和情景记忆的邮件助手 00:01

1. 上节回顾 00:03



● **语义记忆**: 在上一课中已添加到代理中,存储关于用户的事实性信息,如"Things I learned in school"对应人类记忆中的事实知识。

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- 情景记忆引入: 本节课将添加情景记忆,以few shot示例的形式集成到分类步骤中。
- 2. 定义长期记忆存储 00:51

These memory types apply to Al systems

Memory Type	What is Stored	Human Example	Agent Example
Semantic	Facts	Things I learned in school	Facts about a user
Episodic	Experiences	Things I did	Past agent actions
Procedural	Instructions	Instincts or motor skills	Agent system prompt



- **存储结构**:使用create_manage_memory_tool和create_search_memory_tool创建记忆工具,命名空间格式为
 - ("email_assistant","{langgraph_user_id}","collection")
- **情景记忆本质**: 代表代理的经验,通常以过去的代理操作和few shot示例形式存在,这些示例将被传递到提示中。
- 3. 定义few shot示例 01:06



● 记忆类型对比:

语义记忆: 存储事实,如"Facts about a user"情景记忆: 存储经验,如"Past agent actions"

o 程序记忆: 存储指令,如"Agent system prompt"

● 示例格式:

```
email = {
    "author": "Alice Smith <alice.smith@company.com>",
    "to": "John Doe <john.doe@company.com>",
    "subject": "Quick question about API documentation",
    "email_thread": """Hi John,

I was reviewing the API documentation for the new authentication serv

Specifically, I'm looking at:
    - /auth/refresh
    - /auth/validate

Thanks!
Alice""",
}

data = [{
    "email": email,
    # This is to start changing the behavior of the agent
    "label": "respond"
}
```

- **存储方式**: 将示例放入长期记忆存储,使用不同的命名空间区分语义记忆("collection") 和情景记忆("examples")
- 4. 定义三重记忆邮件助手 04:28

```
print(format_few_shot_examples(results))
Here are some previous examples:
 Email Subject: Update: Backend API Changes Deployed to Staging
 Email From: Sarah Chen <sarah.chen@company.com>
 Email To: John Doe <john.doe@company.com>
 Email Content:
Hi John,
                                   Just wanted to let you know that I've deployed the new authentic
ation endpoints we discussed to the staging environment. Key changes % \left( 1\right) =\left\{ 1\right\} =\left\{ 1\right
 include:
                                   - Implemented JWT refresh token rotation
                                   - Added rate limiting for login attempts
                                   - Updated API documentation with new endpoints
                                   All tests are passing and the changes are ready for review. You
 can test it out at st
> Triage Result: ignore
                                                                                                                                                                                                                                                                                                                                                                                                ⊙↑↓占♀ⅰ
```

● 分类系统提示:

- o 角色: 执行助理
- o 背景:包含用户个人资料
- o 指令:将邮件分为IGNORE/NOTIFY/RESPOND三类

- o 规则: 定义每类邮件的具体标准
- o Few shot示例: 展示历史分类案例

```
email_agent = ŚtateGraph(State)
email_agent = ŚtateGraph(State)
email_agent = śtateGraph(State)
email_agent = śtateGraph(State)
email_agent = śtateGraph(adde@aodet@ebage_cooter)
email_sugent = śtateGraph(adde@aodet@esponte_agent", response_agent)
email_sugent = śtateGraph(adde@aodet@esponte_agent", response_agent)
email_sugent = śtateGraph(adde@aodet@esponte_agent", response_agent)
email_sugent = śtateGraph(adde@aodet@esponte_agent", response_agent)
email_sugent = śtateGraph(adde@aodet@ebage_cooter)
email_sugent = śtateGraph(adde@aodet@ebage_cooter)
email_sugent = śtateGraph(adde@aodet@ebage_cooter)
email_sugent = śtateGraph(adde@aodet@ebage_cooter)
email_sugent = śtateGraph(addegage_cooter)
email_sugen
```

路由节点增强:

- o 添加配置和存储参数
- o 在格式化系统提示前添加few shot示例搜索逻辑
- o 使用format_few_shot_examples函数将检索结果格式化为字符串
- 5. 应用案例 07:22
- 1) 例题:邮件响应分类

```
data = {
    "email": {
    "author": "Tom Jones <tome.jones@bar.com>",
    "to": "John Doe <john.doe@company.com>",
    "subject": "Quick question about API documentation",
    "email_thread": """Hi John - want to buy documentation?""",
},
    "label": "ignore"| I
}

store.put(
    ("email_assistant", "harrison", "examples"),
    str(uuid.uuid4()),
    data
)
```

- 初始行为: 对于"Hi John want to buy documentation?"邮件,默认分类为RESPOND
- 行为修改:
 - o 添加标记为"ignore"的few shot示例
 - o 示例存储在("email_assistant", "harrison", "examples")命名空间
 - o 修改后相同邮件被分类为IGNORE

```
"role": "system",
"content": agent_system_prompt_memory.format(
                instructions=prompt_instructions["agent_instructions"
                 **profile
   ] + state['messages']
from langgraph.prebuilt import create_react_agent
    write_email,
    schedule_meeting,
   check_calendar_availability,
manage_memory_tool,
    search_memory_tool
response_agent = create_react_agent(
    "anthropic:claude-3-5-sonnet-latest",
    tools=tools,
    prompt=create_prompt,
# Use this to ensure the store is passed to the agent
   store=store
config = {"configurable": {"langgraph_user_id": "lance"}}
                                                  ◎ ↑ ↓ 占 ♀ ▮
```

- **泛化能力**: 即使修改邮件内容(如添加更多问号或收件人), 分类结果保持一致
- 用户隔离: 不同用户ID(langgraph_user_id)保持独立的分类行为

二、知识小结

知识点	核心内容	考试重点/易	难度系数
		混淆点	
情景记	通过少量示例(few-shot examples)形式添	情景记忆与	**
忆(Epis	加到智能体,并整合到分类(triage)步骤中	语义记忆的	
odic		区别(经验	
Memory		vs. 事实)	
)的集			
成			
长期记	定义命名空间(如	命名空间与	**
忆存储	email_assistant_ <userid>_examples</userid>	语义搜索的	
(Long-	│),存储输入(邮件内容)和输出(标签/响	collection	
term		区别	
Memory			
Store)			
少量示	通过相似性搜索返回匹配示例,并转换为易	非精确匹配	***
例的格	读字符串(含邮件主题、发件人、分类结	(语义相似	
式化与	果)	性优先)	
检索			

动态分 类逻辑 调整	通过用户添加的示例(如标记ignore的邮件)实时更新分类行为	用户ID作用 域(不同用 户示例独 立)	***
智能体测试与验证	修改邮件内容(如添加问号或收件人)验证分类一致性,切换用户ID测试作用域隔离	示例泛化能 力(相似邮 件处理一致 性)	***

