

SATISFACTION SURVEY



We hope you had a pleasant visit. Please help us develop our service by taking a few minutes to fill this satisfaction survey. Thank you for giving us the opportunity to improve your experience.

VISIT AND ITS CONTENT

EDF and R&D

Did this visit enable you to raise your awareness regarding EDF's R&D activities and to change your vision of EDF?

☐ Yes ☐ No

Did you think that EDF's R&D worked on all these sectors?

☐ Yes ☐ No

Visit Program

What was your program and the purpose of your visit?

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Did the program for the visit correspond to what you wanted to visit?

☐ Perfectly ☐ Yes, apart from a few details
☐ Not at all

VISIT'S PREPARATION

What did you think of the support and preparation for your visit (1st contact with communication referent of EDF, contacts with the visit organizer, contacts with your guide)?

☐ Very satisfactory ☐ Satisfactory
☐ Unsatisfactory ☐ Mediocre

Were you informed sufficiently in advance about the visit (content, program, accessibility)?

☐ Yes ☐ No

VISIT'S GUIDES

What do you think of the attitude of your guide during this visit?

☐ Very satisfactory ☐ Satisfactory
☐ Unsatisfactory ☐ Mediocre

Did the level of discourse and technicality of the guide's explanations suit your expectations? If not, what can be improved?

☐ Yes ☐ No

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Did the guide answer all your questions? If not, which ones were not answered?

☐ Yes ☐ No

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