**Name of use case:** Check in the client

**Pre conditions:** The operator search for the user’s id

**Post conditions:** The operator make the check in

**Purpose:** Check in the client for his appointment

**Description:** The operator search the customer’s id number and see all the sessions that the client booked for that specific day, the customers personal information and the operator confirms that the customer is here

**Main success Scenario:**

1. The operator enters the customer’s id number

2. The system show all the bookings that the client made for that specific day

3. If the customer matches the booking information the operator confirms the check in

4. The system confirms that the customer has arrived

5.If the operator wants the operator can see the personal information of the customer

**Alternatives:**

2.1 The customer made a mistake about the time

2.1. The system doesn’t let you confirm that the customer has arrived