

Oswaldo Virto

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[Github](#)

EDUCATION

Dominican University (DU) - River Forest, IL

Degree: B.S. Computer Science **Minors:** Information Systems, Economics

GPA: 3.26

RELEVANT COURSES

Artificial Intelligence
Android App Development

Software Development
Database Design

Machine Learning
Data Structures

WORK EXPERIENCE

Hilton Worldwide Holdings Inc.

09/2023 - Present

Hilton Chicago, Guest Services Agent – Chicago, IL

- Assist with guest check-in/check-out procedures, manage reservations.
- Provide exceptional customer service to ensure a smooth and welcoming experience.
- Train incoming guest service agents on front desk operations, customer service, and handling guest inquiries.

Internal Drive

07/2023 - 09/2023

ID Tech, Seasonal Lead Instructor- Benedictine University, Lisle, IL

- Effectively managed curriculum implementation while fostering dynamic, engaging learning experiences.
- Lead and mentored a team of instructors, ensuring effective communication and collaboration.
- Instructed and guided students in coding and tech courses, encouraging innovation in a hands-on setting.

Firecakes LLC

08/2019 - 07/2023

Firecakes Donuts, Barista - Chicago, IL

- Ensured complete customer satisfaction by serving award-winning artisanal donuts in a fast-paced environment.
- Trained 10+ new baristas in operation procedures, efficiency, and menu standards such as latte art

PROJECTS

Wurdle

Java Console Game -

- Inspired by The New York Times daily word puzzle "Wordle."
- Users get 6 guesses to solve mystery word using color-coded text for accuracy.
- Random word selected from flat-file database of 20k+ 5-letter words.

SKILLS

Programming Languages– Java, C#, Python, Typescript, C++, PHP

Development- Full-Stack Development, Web API Development with Azure functions, Android Application development, Windows forms applications with C#, Git, Azure storage explorer

Frameworks- React, Bootstrap, Node

IDE- Rider, Webstorm, Pycharm, IntelliJ, Android Studio, Visual Studio, Visual Studio Code, Jupyter Lab