



Key Features of the Premiere Account

This Key Features booklet provides a summary of the key features of the Premiere Account (the 'Account').

Canada Life International Limited ('CLI', 'we', 'us', or 'our'), provides you with this information to help you to decide whether the Premiere Account is right for you.

In the UK, the Financial Conduct Authority ('FCA') is a financial services regulator. Although we are not authorised or regulated by the FCA, we are required to make available important information to help you decide whether the Premiere Account is right for you.

You should read this booklet carefully, together with the Key Information Document, your personal illustration and the relevant Fund Information Guide(s), so that you understand what you are buying, and then keep these documents safe for future reference.

If you still have questions about the Premiere Account after reading this booklet, your Financial Adviser should be able to help. You may be charged for any advice given.



Premiere Account

The Premiere Account is an international single premium investment linked life assurance policy, issued by Canada Life International Limited in the Isle of Man.

The Premiere Account is designed for investors seeking the potential for long term tax efficient capital growth through access to a very wide choice of investment options.

Its aims

What the Premiere Account is designed to do:

- To provide the potential for long term, capital growth by offering access to a very wide investment universe
- To let you vary your choice of investments over time, to match any changes in your circumstances or attitude to investment risk
- To allow you tax efficient access to your Account, through regular or one-off withdrawals, if required
- For Accounts issued on a life assurance basis, to come to an end on the earlier of the full surrender of the Account, or on the death of the sole life assured or where there is more than one life assured, on the death of the last remaining life assured
- For Accounts issued on a capital redemption bond basis, to pay a guaranteed return of either 20% or 130% of the premium paid (less any withdrawals) at the maturity date in 99 years, if not already fully surrendered by this date
- To provide additional estate and tax planning opportunities through a range of suitable trusts

Your commitments

What we ask you to do

- To satisfy yourself that you understand the features and the risks of the Account so that you can decide whether it is likely to meet your needs and expectations
- To invest an initial premium of at least £50,000 (or currency equivalent) into the Account
- To be able to commit to an investment term of at least 5 years
- To regularly review your circumstances with your financial adviser so that your Account continues to meet your needs
- To keep us informed of any future changes of address so that we can keep in contact with you

Risks

What you need to be aware of

- Other than at the maturity date for the capital redemption bond option, the ongoing value of your Account is not guaranteed and can fall as well as rise. The past performance of your choice of investments is not a guide to their future performance. This means you may get back less than you invested or less than the amount shown in your personalised illustration
- If you exercise your right to cancel the Account within 30 days, you may get back less than you invested
- Some investment options have higher levels of risk than others (and potentially higher rewards) and their performance is likely to be more volatile as a result. It is important to regularly review your attitude to risk with your financial adviser so that your Account performs in line with your expectations
- Some investment options may be less accessible than others during adverse market conditions (for example where assets may be difficult to liquidate at short notice, such as commercial property) and this may impact on our ability to pay regular, one-off withdrawals or full surrenders
- Where your Account holds investments in a currency that is different to your Account currency, there may be additional investment risk due to exchange rate fluctuations
- The effect of our charges could be higher than shown in your personalised illustration
- In the event that the Isle of Man policyholder's compensation scheme is enacted because of the insolvency of another Isle of Man insurer, we may be asked by the Isle of Man Financial Services Authority to pay a levy to fund the scheme. We reserve the right to deduct this levy from your account, which could total up to 2% of the Account value at the time
- If you take more out of your Account than originally planned, then the value of your Premiere Account may be less than indicated in your personalised illustration
- If the value of your Account falls below a minimum level, we reserve the right to cancel the Account and pay you the value at the time, less any outstanding charges

- Your Account includes a trading cash account from which all fees, administration charges, fund adviser fees, adviser charges and withdrawals are deducted. It is important to monitor this account and maintain a positive balance. If your trading cash account becomes overdrawn, then it will attract debit interest. Please refer to our document 'Tips on how to manage your cash account' (reference 6934) for more information
- Tax legislation and insurance regulation could change in the future, which may affect the future tax treatment of this Account

Other documents you should read

Before you invest you should read the following documents which are all available from your financial adviser or direct from us. Our contact details are in the 'How to contact us' section of this document.

- The Premier Account Key Information Document
- Fund Information Guide(s) for each of your investment choices
- The Premier Account Policy Provisions. These are the full terms and conditions of the Account.
- The Premier Account / Premier Europe Account client guide

Questions and Answers

What is the Premiere Account?

The Premiere Account is a group of international single premium investment linked life assurance policies.

There are number of options available to you when you apply for a Premiere Account and you and your financial adviser must decide which are most suitable for your circumstances. These are:

Life assurance basis or capital redemption bond basis:

- Life Assurance basis At least one, or up to six individuals must be nominated as a life assured on the Account. Where there is only one life assured, the Account ends on their death (unless it is fully surrendered prior to their death). Where there are multiple lives assured the Account ends on the death of the last of the lives assured to die. In the event of a death claim, we pay the Account value at the time of notification of the relevant life assured's death, plus an additional £100 (or currency equivalent)
- Capital Redemption basis The Account has no lives assured and so will not come to an end unexpectedly on someone's death. Instead, it has a fixed term of 99 years, (although it can be fully surrendered at any time before this date). At the maturity date, we pay a minimum maturity value of at least 20% of the premium (less any withdrawals). There is also an option to pay out a minimum of 130% of the premium (less any withdrawals) at maturity, but in this case the Account can only ever invest in the CLI Sterling Money Fund

Alpha version or Omega version:

- The Alpha version designed for UK residents, who are subject to UK taxation. The available investment links are very wide, but are sufficiently limited to ensure that the Account does not fall within the UK Personalised Portfolio Bond regime, which would otherwise impose an annual tax charge on an artificial deemed gain on the Account
- The Omega version designed for non-UK residents
 who are not subject to UK taxation. The UK Personalised
 Portfolio Bond regime does not apply to non-UK residents
 who are not subject to UK taxation and so the Account
 can be linked to additional assets otherwise not
 permitted in the Alpha version

The remaining information in this document applies to both the Alpha and Omega versions of the Account and to both the life assured or capital redemption bond basis, unless stated otherwise.

Is the Premiere Account suitable for me?

This Account may be suitable for you if:

- You are resident in the UK, Channel Islands or the Isle of Man and are aged between 18 and 89
- You have £50,000 or more to invest (or equivalent currency amount)
- · You are prepared to accept a degree of investment risk
- You are seeking the potential for capital growth, a regular income stream or a combination of both for a period of at least 5 years
- You are looking for a wide range of collective investment schemes or permissible assets in which to invest
- You can regularly review your financial affairs and your investment choices, to ensure the Account continues to meet your needs

Who is the Premiere Account not suitable for?

This Account may not be appropriate for you if:

- You are not prepared to take any investment risk, or want a guaranteed return in the short term
- You do not wish to consider an investment issued outside of the LIK
- · You need full access to your investment
- You are a US national/citizen

Do I need advice?

We are an insurance provider and cannot give personal recommendations about the products we offer.

We recommend that you engage with a financial adviser to discuss your financial objectives, to identify the most suitable solution to meet your needs. If you do not have a financial adviser, you can find one local to you by using the following website: www.unbiased.co.uk

Trust registration

If your account is to be issued in trust, the Trustees have an obligation to register the trusts with the UK Trust Registration Service (TRS) (within 90 days of each trust's creation). Full details of how to register a trust can be found on the following dedicated website: UK HMRC TRS website: www.gov.uk/guidance/register-a-trust-as-a-trustee

Professional Trustee Service

We offer an optional Professional Trustee Service, where you can choose to appoint a corporate trustee to take over the responsibilities of the trust, which includes the registration of the trust.

How flexible is it?

You can apply for an Account by completing an application form in your sole name or jointly with someone else. If you are applying on the life assurance basis, the applicants and the lives assured can be different individuals.

The minimum amount you can invest is £50,000 and there is no maximum amount. You can add extra amounts of £2,500 or more at any time.

The Account can be denominated in Sterling, US Dollars or Euro. If your premium is in a different currency to your Account currency, any conversion will be made using an exchange rate determined by us at the time of the conversion.

The Account is made up of a group of identical policies, which can be individually surrendered or assigned to a new policyholder.

You can change your underlying investments whenever you want. You can withdraw money from your Account at any time, but there are limits on how much you can take out and how much should be left in the Account.

Your Account can be written under trust.

Who can make investment decisions for my Account?

We recommend that you seek advice from your financial adviser as to which are the most suitable investments for you.

You can choose to manage your investments:

- On vour own
- With your financial adviser
- · With a suitably qualified fund adviser
- or through a Discretionary Fund Manager

If you appoint a fund adviser or a Discretionary Fund Manager, details of their charges will be available from your financial adviser.

Where are my premiums invested?

We recommend that you seek advice from your financial adviser as to what is the most suitable investment strategy for you, for which there may be a charge.

You can choose from a very wide range of investments, including collective investments and cash deposits. The document 'Your guide to investment funds' (reference 6815) provides further information on the different types of permissible assets that are available. This guide is available to download from our website; www.canadalife.co.uk

There is no maximum number of investments that you can link your Account to.

For the investments you choose, we will allocate units to your Account, based on the price of those investments at the time. The ongoing value of your Account will be the current value of all the units.

Your choice of investments will be affected by some of the Account options available, as follows:

- If you choose the Alpha version of the Account, your choice of assets or funds will be limited to ensure that your Account is not classified as a 'Personal Portfolio Bond'. We do this to avoid you becoming liable for an annual UK Income Tax charge, which could be substantial, and it is of most benefit to a UK resident and taxpayer
- If you choose the Omega version of the Account, it is not limited in this way and as a result has a wider asset choice. This could be beneficial for a non-UK resident or taxpayer as the UK 'Personal Portfolio Bond' distinction would not be of relevance to them
- If you choose the capital redemption basis which offers 130% minimum maturity value (less any withdrawals) your Account can only be linked to the CLI Sterling Money fund (or such other replacement fund as we may make available)

Questions and Answers

Fund adviser and Discretionary Fund Manager

You can choose to manage the portfolio of investments, if you wish.

You can nominate a suitably qualified fund adviser (who may or may not be your financial adviser), allowing them to make the day to day investment decisions on your behalf.

You can outsource the investment decisions to a discretionary fund manager (DFM). We already have agreements in place with a large number of existing DFM companies. More information on DFM's can be found on our website www.canadalifeint.com

Segregated Portfolio Service - Alpha version only

For the Alpha version of the Premiere Account, our Segregated Portfolio Service helps to reduce the impact of the 'Personalised Portfolio Bond' rules by allowing a DFM to access equities and bonds directly.

To use this service, you will need to appoint a DFM and this means you can benefit from their expertise in stock selection. The DFM will need to have an agreement with us, so that they can access equities and bonds directly.

The DFM can step outside of the 'Personalised Portfolio Bond' rules that would otherwise limit the types of investments that can be linked to international bonds, while still meeting these regulations – as long as they manage the portfolio without influence from you or your financial adviser.

Can I change my investments?

Yes, you, your fund adviser or your Discretionary Fund Manager can change your underlying investments at any time. We make a charge for every purchase of an asset and every sale of an asset. This charge is described in the 'What are the charges and what are they for? section, under transaction fees.

What is the cash transaction account within my Premiere Account for?

All Premiere Accounts are set up with a cash transaction account. The cash transaction account is used to meet all withdrawals and Account charges and is also used to meet any adviser charges due.

If there's not enough money in the cash transaction account to meet any deductions, we will sell assets with the highest value that can be sold without notice and penalty. More information on the cash transaction account and how it works can be found in your Policy Provisions.

What are the charges and what are they for?

There are a number of different charges that may be deducted from your Account. The extent to which these charges apply to your Account will be based on the options you choose. Your personalised illustration will show how the charges will affect your Account based on the amount you invest, example growth rates and the charging options you've chosen. It will also detail any Adviser Charges you have asked us to pay on your behalf.

Charge name	Description				
Establishment Charge	A quarterly charge we deduct for setting up your Account. At the outset, you must choose one of the charge options that will apply for the lifetime of the Account and will also apply to any future top-ups:				
	Option 1	Option 2	Option 3		
	A one-off up-front charge of 1.5% of the premium paid deducted as a single fixed amount from your premium immediately after it is invested in the Account. Any additional premiums will be charged a separate Establishment Charge.	An ongoing charge of 0.089% of the premium taken quarterly for five years. The total charge deducted equates to 1.78% of the premium paid. Any additional premiums will be charged a separate Establishment Charge with its own five-year charge period.	An ongoing charge based on the higher of the premium or the Account value, taken quarterly for the lifetime of the Account The charge is tiered so that a higher initial premium will attract a lower % charge. Additional premiums will attract the same charge as the initial premium.		
			Higher of the premium or the Account value	% charge deducted	
			£50,000 - £1,499,999.99	0.20%pa	
			£1,500,000 - £2,999,999.99	0.15%pa	
			£3,000,000 or more	0.10%pa	
Administration fee	An ongoing quarterly charge we deduct for administering your Account. The charge amount can be increased by us in future based on the rate of inflation in the Isle of Man. The amount of the charge is determined by which of the Establishment Charge options you choose:				
	Option 1	Option 2	Option 3		
	£169.60 each quarter	£169.60 each quarter	£197.85 each quarter		
Full Surrender charge	A one-off charge that may apply if you fully surrender your Account or any of the policies that make up the Account. The extent of any full surrender charge will depend on the Establishment Charge option that you choose and the length of time your Account has been in force:				
	Option 1	Option 2	Option 3		
	No full surrender charge.	If you fully surrender your Account or any of the policies that make up the Account within five years of the investment of any premium, we will deduct a full surrender charge equivalent to any outstanding Establishment Charge.	If you fully surrender your Account, or any of the policies that make up the Account we will deduct a full surrender charge equivalent to any outstanding establishment charge for the quarter in which the Account or policy is fully surrendered.		

Questions and Answers

Charge name	Description		
Transaction fees	We charge a transaction fee for every individual purchase and every individual sale of any underlying investment linked to your Account. If you switch from one underlying investment to another, this results in two separate transaction fees – one for the sale and another for the subsequent purchase. In addition to the transaction fees detailed below, any payment made by us to a bank account in direct settlement of a deal to any of the following, will incur a bank transfer charge of £21: • the manager of a collective investment scheme • a Platform • a DFM • the purchase of an external cash asset, such as a bank account or fixed deposit. Transaction fees are deducted from your Account on calendar quarters.		
	No charge	Sale or purchase of any Canada Life International Limited (CLI) Money fund	
	£21.50	Sale or purchase of any Canada Life International Limited (CLI) International Core Fund range	
	£25.60	Sale or purchase of any external cash asset (such as a bank account or fixed deposit)	
	£43.75	Sale or purchase of any other asset type. We will also pass on to your Account any safe custody fees or any other external stockbroker fees applicable based on your choice of underlying assets. Details of specific charges are available on request.	
Fund Manager Charges	The manager of any underlying assets linked to your Account may apply initial charges and/or ongoing annual management charges to cover the costs and expenses of managing the assets. Where an initial charge applies, this will be deducted from your premium before it is invested. For ongoing annual management charges, you will not see these as deductions from your Account because they are already allowed for in the price of the underlying asset. Your financial adviser will provide you with details of the fund manager charges that apply to your choice of		
	investments.	, , , , , , , , , , , , , , , , , , , ,	
Professional Trustee Service	The cost of this service varies depending on the service provided by the Professional Trustee: (i) Limited service - if you only require the Professional Trustee to register the trust with the UK Trustee Registration Service, a one-off fee of £200 is deducted from your premium, or (ii) Full service - if the Professional Trustee is to be appointed as the account owner and be responsible for operating the account, an initial charge of £500 is deducted from your premium and an ongoing charge of £350pa is deducted from the Account at each subsequent anniversary.		
Segregated Portfolio Service Charge	If you choose to invest in our Segregated Portfolio Service, we deduct an ongoing quarterly administration charge of 0.05%pa based on the value of your Account.		
Adviser Charges	We can make deductions from your Account to pay your financial adviser for the advice that they may have given you, and to pay your fund adviser or discretionary fund manager (if appointed). These deductions will only be made based on a direct instruction from you. If at a future date you wish to alter the level of these payments, please contact us at the address shown in the 'How to contact us' section of this document.		
Discretionary Fund Manager/Platform fee	fees deducted from	to nominate a discretionary fund manager or use a platform there may be additional at the portfolio of assets held. This is not an explicit deduction from your cash transaction ected in the ongoing value of the assets managed by the discretionary fund manager/	

Charge name	Description
Other potential charges that could be applied	Endorsement charge - Where it is necessary for us to endorse your Account for whatever reason, we deduct a one-off charge of £250 from the Account.
	Assignment charge - Where you ask us to assign individual policies or the Account to a new Account owner, we deduct a one-off charge of £250 from the Account.
	UK inter-bank payments - When making payments from your Account, we may charge a fee depending on the method of payment you choose. We do not currently make a charge for inter-bank payments made by Bankers Automated Clearing Service (BACS), but we do make a charge of £21 for any payments made by the faster Clearing House Automated Payment System (CHAPS)
	Overseas inter-bank payments - We will pass on any charges applied by our bank and the recipient bank.
	Foreign exchange charges - If you pay a premium to your Account or ask us to send a payment from your Account in a currency other than your Account currency, we will use an exchange rate determined by us at the time that may include an element of profit for us.
	Isle of Man Policyholders Compensation Scheme, or similar levy - We reserve the right to impose an additional charge to cover any levy, duty, tax, or other charge that may be imposed on us or the account holder by any government, statutory or regulatory agency or authority including, but not limited to, any levy imposed on us under the Isle of Man Life Assurance (Compensation of Policyholders) Regulations 1991 (as amended from time to time), or otherwise.

What if my country of residence changes?

Your personalised illustration is based on your present country of residence. If you become resident in a different country after your Account is set up, please tell us immediately.

If you intend to move permanently to another country, we strongly recommend that you seek independent financial advice before making the move so that you can fully understand how the move will affect the way your Account is treated in your new country. In most instances we can continue to administer your Account without any changes, but there may be countries in which we are prohibited from conducting business. If you move to such a country, we may no longer be able to accept further premiums into your Account (including additional investments) or switch investments.

What might I get back? Is there any guarantee of Account value?

If you choose to set up your Account on the capital redemption basis, we guarantee to pay a minimum maturity value of either 20% of the premium paid (less any withdrawals) or 130% of the premium paid (less any withdrawals). This guaranteed amount is only payable on the maturity date, 99 years after the start of your Account.

In all other instances, the value of your Account is not guaranteed; it can fall as well as rise and you may get less back than invested.

Can I take money out?

Yes, there are several ways that you can take your money out. Please be aware that taking money from your Account may have tax implications and we recommend that you seek advice before taking any action. Please refer to the 'What taxes are applicable' section for further information. There is no charge for taking money out of your Account if there is already sufficient cash in the cash transaction account to cover the amount of the withdrawal. If there is not sufficient available cash, then the sale of an underlying investment will be required which will incur a dealing charge. You must leave at least £5,000 plus any outstanding charges in your Account after making withdrawals.

Taking withdrawals or fully surrendering your Account will have specific tax consequences for UK residents and UK taxpayers and we strongly recommend that you seek advice from your financial adviser before proceeding in order to fully understand the implications of your actions.

The different ways of taking out money from your Account are as follows:

- Regular Withdrawals You can withdraw regular amounts from your Account to provide you with regular payments.
 We can make the payments monthly, quarterly, halfyearly or yearly. We will always take regular withdrawals from across all the policies that make up your Account
- One-off Withdrawals You can take a one-off withdrawal from your Account at any time
- Full surrender You may surrender some or all of the policies that make up your Account at any time. However, we will deduct any outstanding charges from the amount returned to you
- Paying charges to your financial adviser, fund adviser or discretionary fund manager
 - Adviser charges We can pay an initial adviser charge from your investment before or after it is applied to your Account, and you can ask us to deduct single or ongoing adviser charges at any time. In all instances where we make payments from your Account to your financial adviser, for UK resident policyholders, these payments count towards your 5% tax deferred allowance (please see 'What taxes are applicable?' for more details)
 - Fund adviser or discretionary fund manager charges If a fund adviser or discretionary fund manager is appointed, we can deduct their charges from your Account. Fund adviser or discretionary fund manager charges for UK resident policyholders do not count towards your 5% tax deferred allowance (please see 'What taxes are applicable?' for more details)

How quickly will I receive the money?

We will make the requested payment as soon as we have received all the required documentation from you and we have received settlement for the sale of any underlying investments into the cash transaction account. We can pay the proceeds by BACS without charge to your UK bank account, or by CHAPS payment to your UK or foreign bank account for an additional charge.

What is the maturity value?

If you choose the capital redemption basis there are two maturity value options;

- Option A. The maturity value is 130% of the initial premium. Your investment choice is limited to the CLI Sterling Money Fund (or other such fund as we may make available). The maturity value may be higher if the full surrender value on the maturity date is greater than 130% of the initial premium and we will pay the higher amount.
- Option B. The maturity value is 20% of the initial premium. You have access to the full range of investment choices available to you. The maturity value may be higher if the full surrender value on the maturity date is greater than 20% of the initial premium and we will pay the higher amount.

Withdrawals under either option will reduce the maturity value in proportion.

If the value of the Account falls below the maturity value, we will stop your right to choose the assets in which the Account is invested.

What happens to the Account if I die before it is fully surrendered?

If you have chosen the capital redemption basis for your Account, there are no lives assured. In the event of your death, your Account continues and passes to any surviving policyholder(s) or to your personal representatives. If your Account is held in trust, the Trustees continue to own the Account.

If you have chosen the life assured basis and you are the only life assured, then the Account comes to an end and we will pay the death benefit to the claimants, who could be any surviving policyholders, the trustees (if your Account is held in trust) or your personal representatives. If there is more than one life assured, your Account can continue until the death of the last life assured to die.

If your Account is held in trust, the trustees will pay your nominated beneficiaries on your death. Putting your Account in trust avoids the need for your executors to provide us with UK or Isle of Man Grant of Probate before we can release the Account proceeds. Your financial adviser will be able to give you more details of the advantages and disadvantages of putting your Account in trust.

The death benefit payable is your Account value at the time, plus an additional £100, less any outstanding charges.

How is a death claim made?

If your Account is set up on the life assured basis, the claimants should contact your financial adviser or our claims department at the address shown in the 'How to contact us' section of this document. We will advise them what information and documentation we require to process the claim. We will pay the death benefit when all the underlying assets have been settled and all the required documentation has been received by us.

What taxes are applicable?

This document assumes that you are UK resident and domiciled for taxation purposes. If you are in any doubt about your tax status you should consult your financial adviser.

Corporation tax

We pay no corporate taxes in the Isle of Man on the capital growth or income which accrue to any of the underlying investments linked to your Account. By contrast, UK life assurance funds have to pay tax at a rate of 20% on both income and gains.

Capital gains tax

Any investment gains made as a result of switching the underlying investments choices within your Account do not give rise to a UK capital gains tax liability. Any benefits taken from the Account are not subject to Capital Gains Tax, but may be subject to income tax.

Income tax

Depending on your country of tax residence at the time, you may be assessed under income tax when certain transactions occur within the Account. These transactions are known as chargeable events and if a chargeable event occurs that gives rise to a chargeable gain, you may be liable to pay income tax on the gain. The main chargeable events are:

- For the life assurance basis, when the Account ends because a life assured dies and the death benefit becomes payable
- If the Account or any of the individual policies within it are assigned to a new owner for money or money's worth
- For the capital redemption bond basis only, when the Account ends at the maturity date and the maturity value is paid
- For any withdrawals that exceed the 5% tax-deferred allowance

 If you fully surrender the Account or any of the individual policies within it

If a chargeable gain arises it will be assessed to income tax. This will be based on your highest marginal rate of income tax at that time. Top-slicing relief is available.

What is the 5% tax deferred allowance?

You can withdraw up to 5% of your premium each year for up to 20 years without any immediate liability to income tax. This is known as the 5% tax-deferred allowance. Unused amounts can be 'stored' for use in later years, including years beyond year 20. Deferring an assessment to income tax may be beneficial for several reasons, such as if you expect your level of income to fall in future, or if you plan to move abroad away from the UK tax net. If you withdraw more than a total of 5% of the premium each year, the excess will give rise to an immediate income tax charge at your highest marginal rate. Top-slicing relief may be available.

Any financial adviser charge deductions from your Account will count towards your 5% tax deferred allowance and may have tax implications. It is important that you discuss these with your financial adviser. Any fund adviser or discretionary fund manager charges **do not** count towards your 5% tax deferred allowance.

Inheritance tax

Inheritance tax planning is becoming increasingly relevant, as more individuals fall within its remit.

We offer several trust options which can be used to help to reduce the impact of inheritance tax on your estate. These are the Discounted Gift Trust, the Gift Trust and Gift and Loan Trust. The Discounted Gift Trust and Gift and Loan Trust need to be considered at the outset as part of the Account application, as these trusts cannot be added to an existing Account after it has been issued.

We also offer the Probate Trust which can be considered at the outset or added to an Account after issue. The Probate Trust has no effect on inheritance tax, but it allows your beneficiaries to have access to the value of your Account on your death immediately, without the need to obtain Isle of Man or UK Grant of Probate.

Please contact your financial adviser if you require any more information on any of these trust options.

The information regarding taxation is based on our current understanding of UK legislation which may change in future. How tax affects you will depend on your individual circumstances.

How can I find out the current value of my Account?

If you register for a MyAccess account through the 'Log in' link on our website www.canadalife.co.uk and you can obtain an indicative Account value at any time.

We will provide you with quarterly transaction statements which will also show the ongoing value of your Account. You can also contact us at any time to obtain an indicative value, although note that any values we provide are not guaranteed.

Can I change my mind?

Yes, under Isle of Man insurance regulation, you have the right to cancel your Account within 30 days of receipt of your documents.

To exercise your right to cancel, please complete and return to us the cancellation notice provided to you with your Account documents. You can also cancel your Account before you receive your documents by contacting us or your financial adviser. On acceptance of your cancellation notice, we will refund the premium invested, less any payments already paid to your financial adviser, fund investment adviser or discretionary fund manager and less any fall in the value of your underlying investments. Should a rise in investment value occur, we will retain the surplus and only the premium invested will be returned. This means that the refund you receive may be less than your original premium.

Please be aware that if you choose to cancel an Account that is linked to a deposit which has a term of more than 30 days, or is linked to a fund which deals infrequently, then we may delay the repayment of the part of your Account linked to the deposit or fund described above until the deposit matures or the dealing date of the fund is reached, and full settlement is received by us.

Further information

Is there any investor protection available with the Premiere Account?

Yes, our account holders are protected by the Isle of Man's Life Assurance (Compensation of Policyholders) Regulations 1991.

Under these regulations, if we cannot meet our obligations to policyholders because we have become insolvent, you may be entitled to compensation from the Isle of Man Financial Services Authority of an amount of up to 90% of our liability under the Account.

The Isle of Man Policyholders Compensation Scheme provides protection to all policyholders, no matter where they live.

The Isle of Man Policyholders Compensation Scheme is funded by a levy contribution imposed on all authorised Isle of Man Life Assurance Companies.

If a levy contribution is imposed on the Company because of the insolvency of another authorised Isle of Man Life Assurance Company, we reserve the right to deduct such levy contribution from the Account value at the time.

The total amount of any levy contributions required to be paid will not exceed 2% of the Account value at the date on which the insolvent insurer became insolvent.

Further information regarding the Isle of Man Policyholders' Protection Scheme is available from the Isle of Man Financial Services Authority's website at: https://www.iomfsa.im/consumer-material/compensation-scheme-life-assurance/

What protection is there for investments linked to the policies?

The individual investments an Account is linked to are not covered by the Isle of Man Life Assurance (Compensation of Policyholders) Regulations 1991, as these regulations only apply to an authorised Isle of Man life assurance company which has itself become insolvent.

The compensation offered for an individual investment depends upon what type of investment vehicle or structure is involved (that is, whether it is a unit trust, a cash deposit or other), what jurisdiction the investment vehicle or structure is constituted under and whether it is authorised by a regulatory body.

Therefore, where there is concern about the level of compensation offered for an individual investment, we would recommend contacting the individual organisation whose investments are being considered.

Some compensation schemes in other jurisdictions have a maximum amount they will pay out to each client of the investment in question. As the underlying investments belong to us, there will only be one holder of each investment, and although several investors may have their policies linked to a particular investment, the compensation scheme would only treat us as a single investor. Therefore, any compensation received would have to be split between all of our relevant policyholders – as would be the case with any life assurance or other company in this situation.

Contact

If you have any questions regarding your Account we recommend that you contact your financial adviser in the first instance. Where this is not possible, you can contact us in the following ways:

By post

Canada Life International Limited Canada Life House Isle of Man Business Park Douglas Isle of Man IM2 2QJ



Call us

+44 (0) 333 015 1382



By email

focus@canadalifeint.com



Online

www.canadlife.co.uk



How to complain

If you need to complain about any part of the service we have provided, please contact us, using the details in the 'Contact' section. If you are not happy with our response you have the option to refer it to the Isle of Man Financial Ombudsman, which is an independent body that can consider your complaint and our response impartially to reach a conclusion.

You can contact the Financial Services Ombudsman as follows: Financial Services Ombudsman Scheme for the Isle of Man Thie Slieau Whallian

Foxdale Road St John's Isle of Man IM4 3AS

Phone: +44 (0)1624 686500

Email: ombudsman@iomoft.gov.im

Website: www.gov.im/oft

Referring a complaint to the Ombudsman may preclude you from taking legal proceedings.

What law applies to the Premiere Account?

The Premiere Account is issued in the Isle of Man and is subject to Manx Law.



Canada Life International Limited, registered in the Isle of Man no. 033178C. Registered office: Canada Life House, Isle of Man Business Park, Douglas, Isle of Man IM2 2QJ. Canada Life International Limited is an Isle of Man registered company authorised and regulated by the Isle of Man Financial Services Authority. Canada Life and design are trademarks of The Canada Life Assurance Company.

