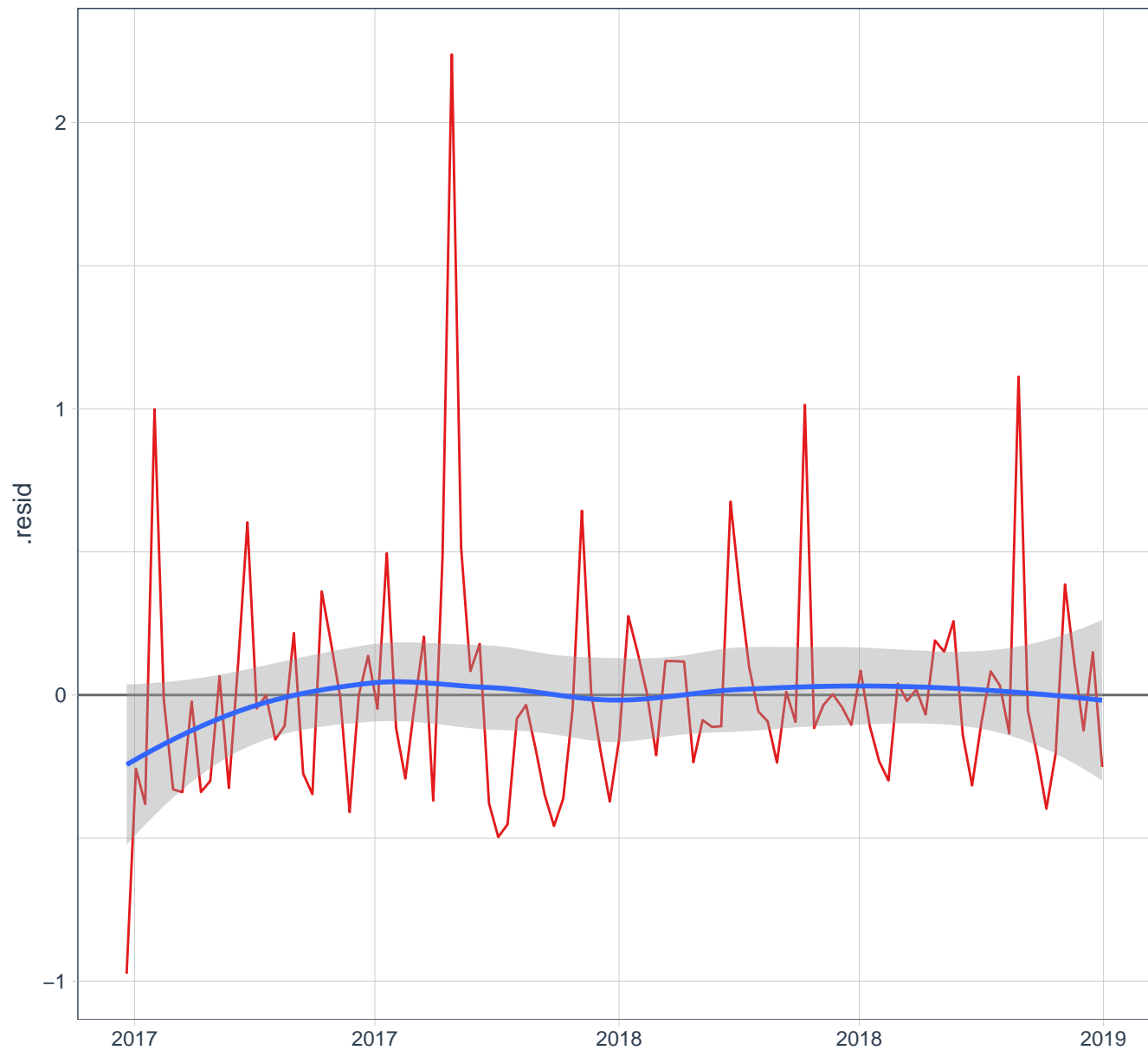


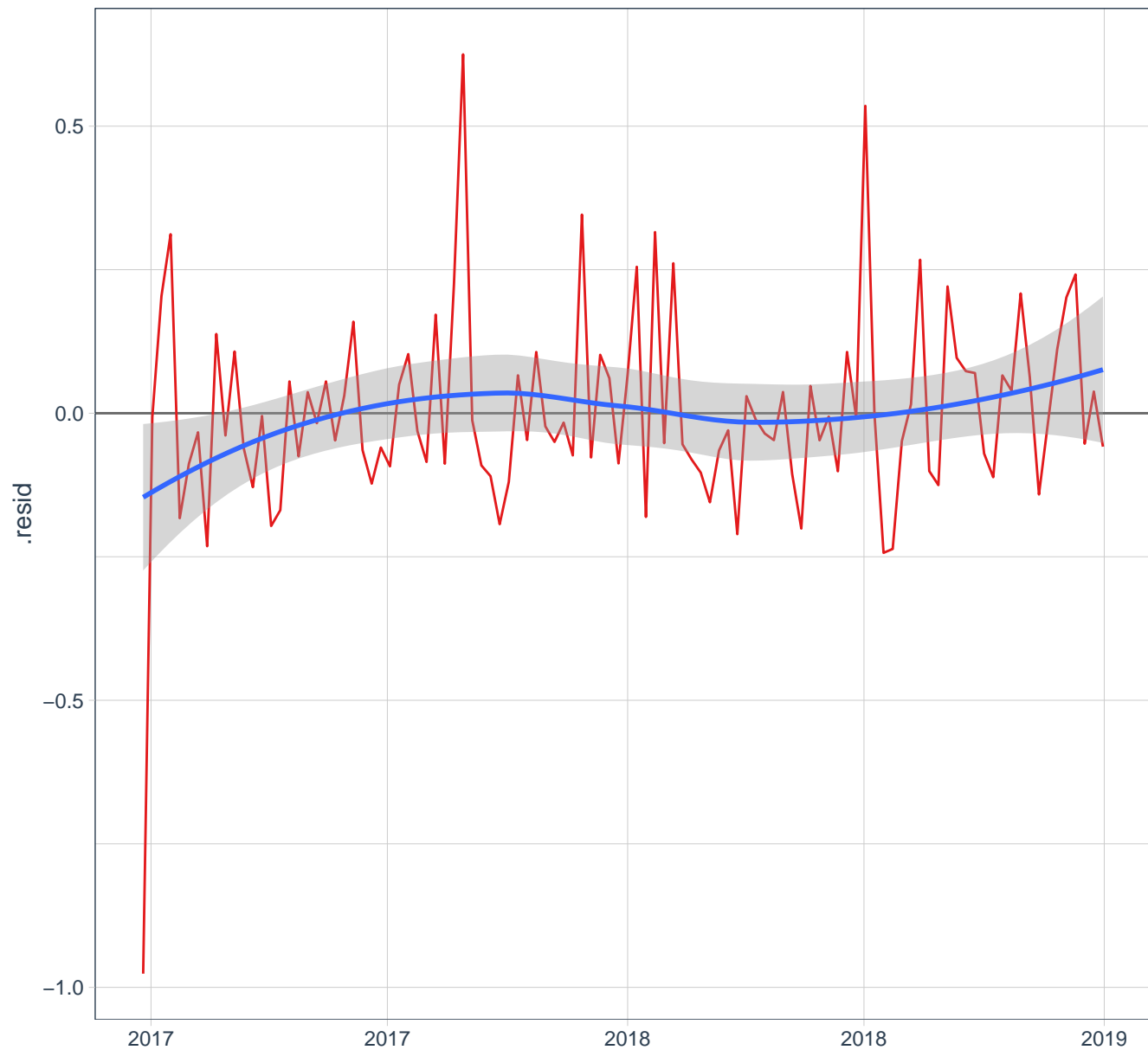
# 311 Requests: Traffic Signal Maintenance

ETS Model Residuals



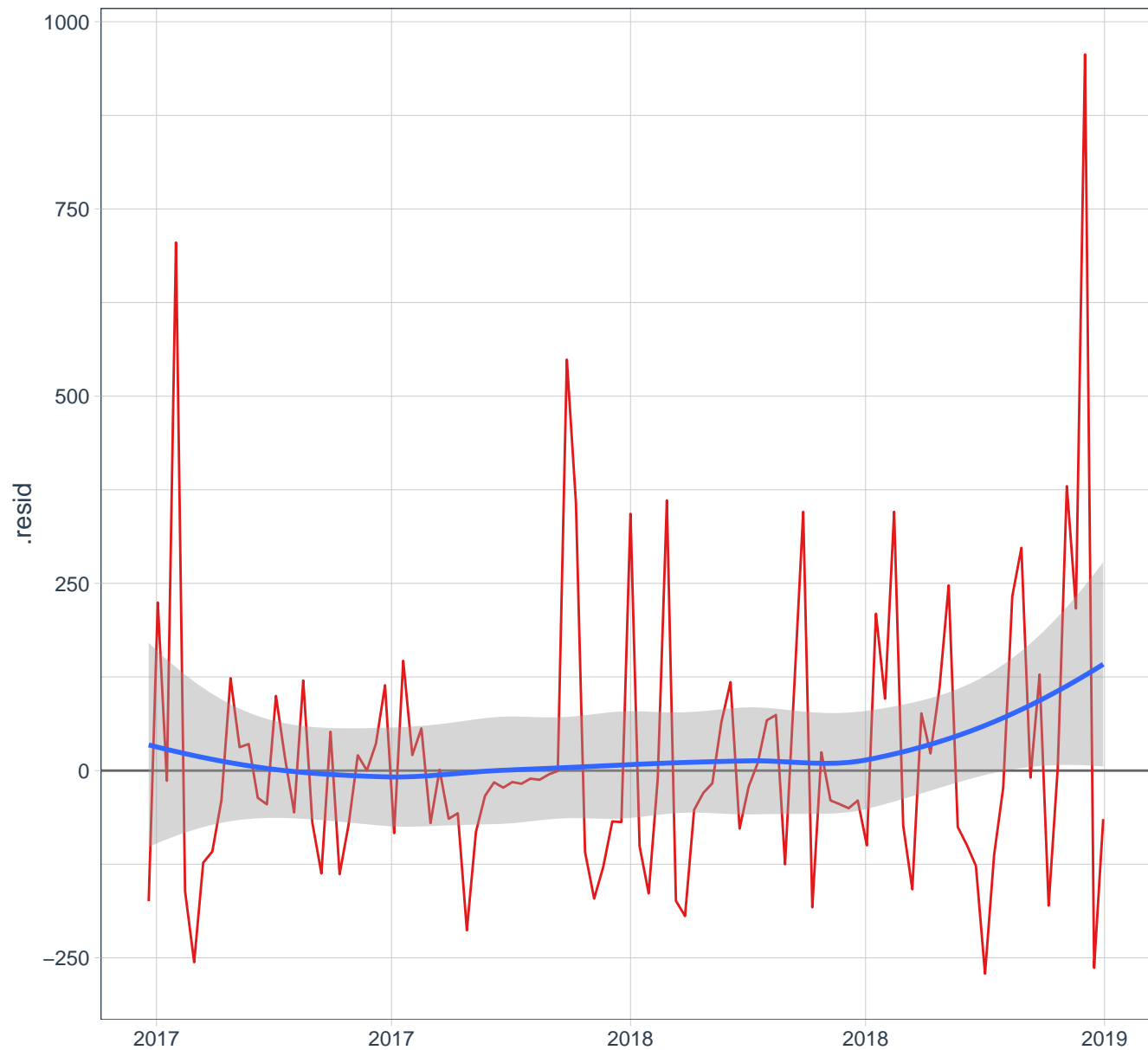
# 311 Requests: Sewer Wastewater

ETS Model Residuals



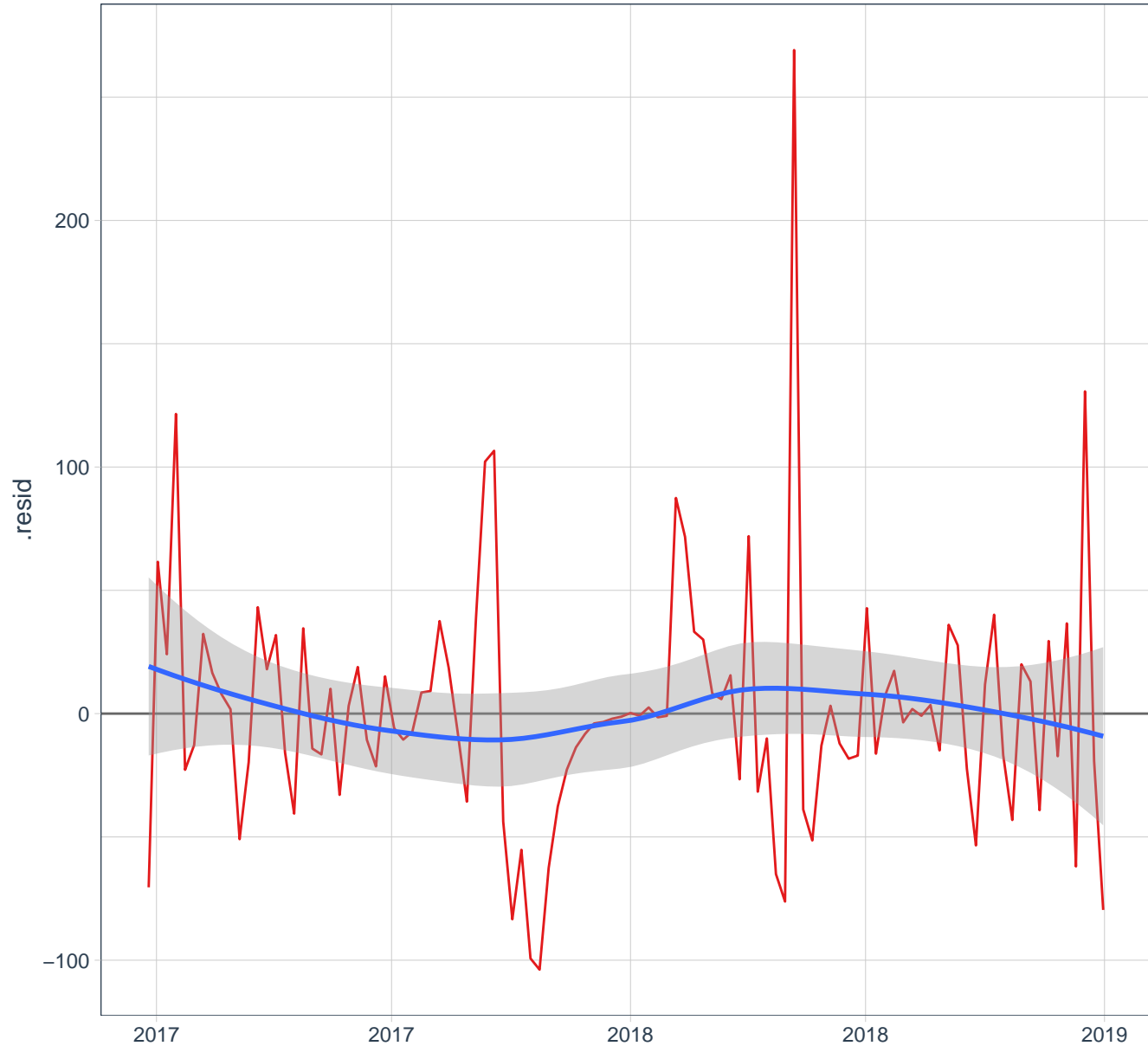
# 311 Requests: Missed Recycling Pickup

ETS Model Residuals



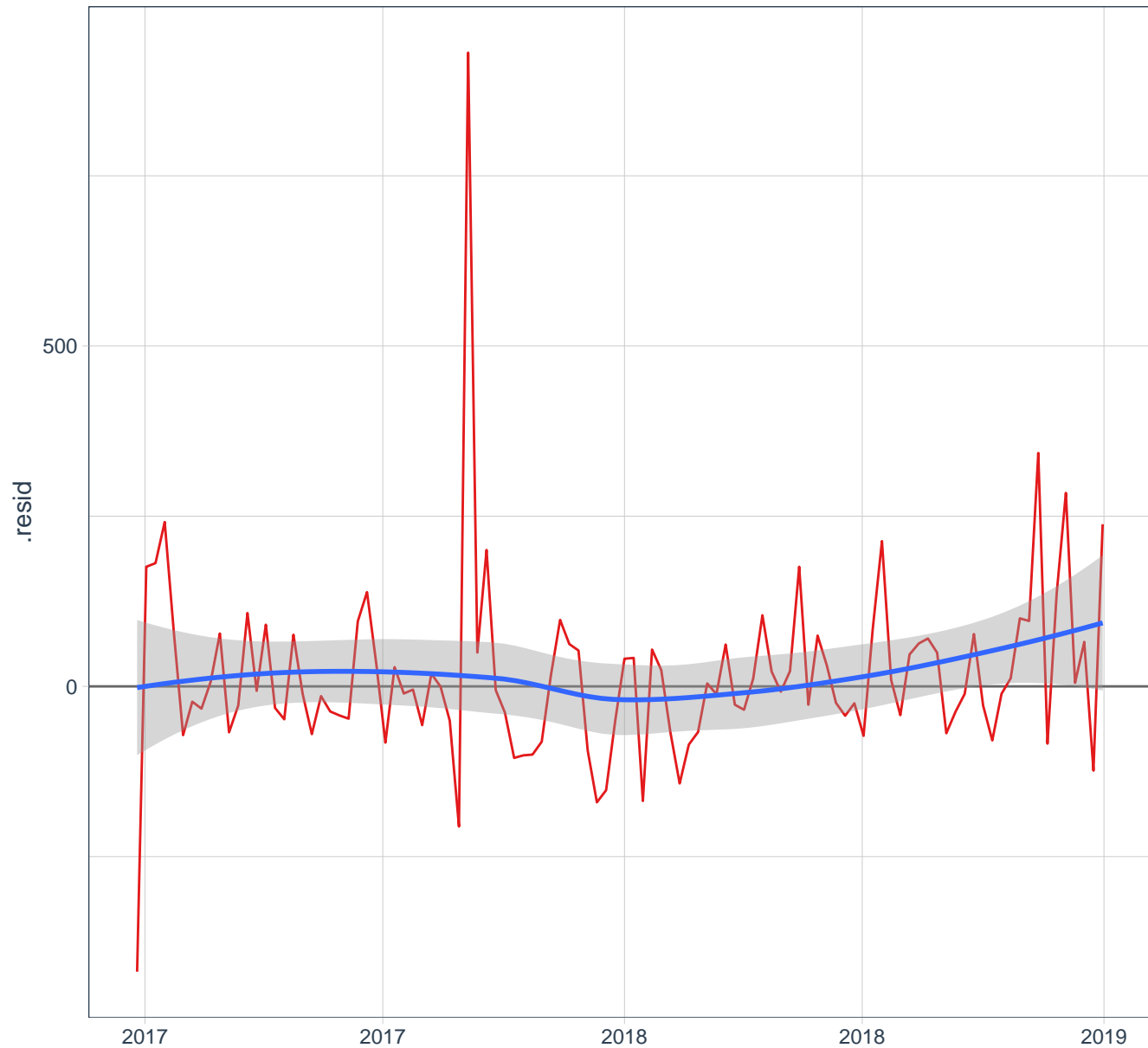
# 311 Requests: Unclassified 311 Web Request

## ETS Model Residuals



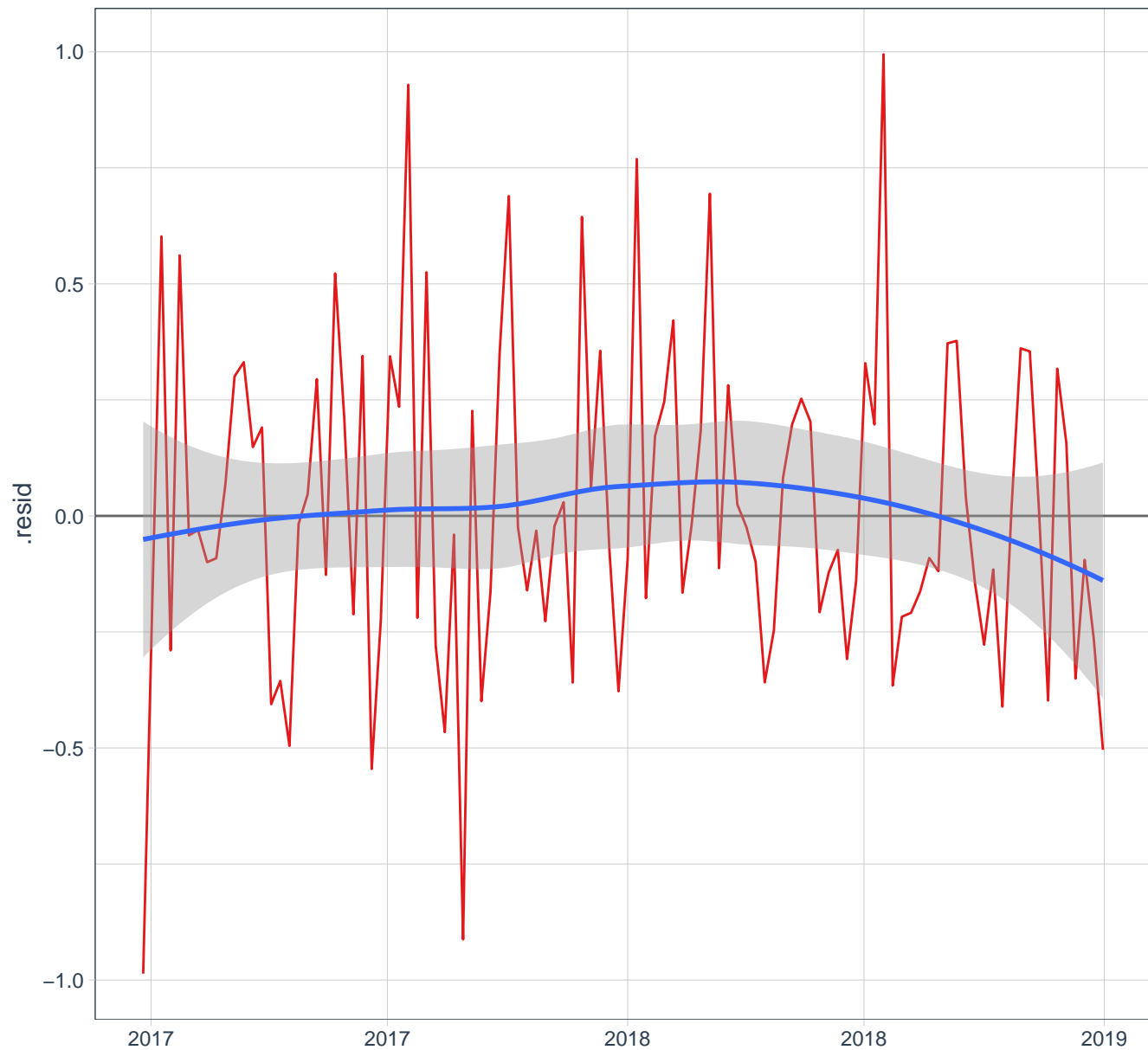
# 311 Requests: Missed Garbage Pickup

ETS Model Residuals



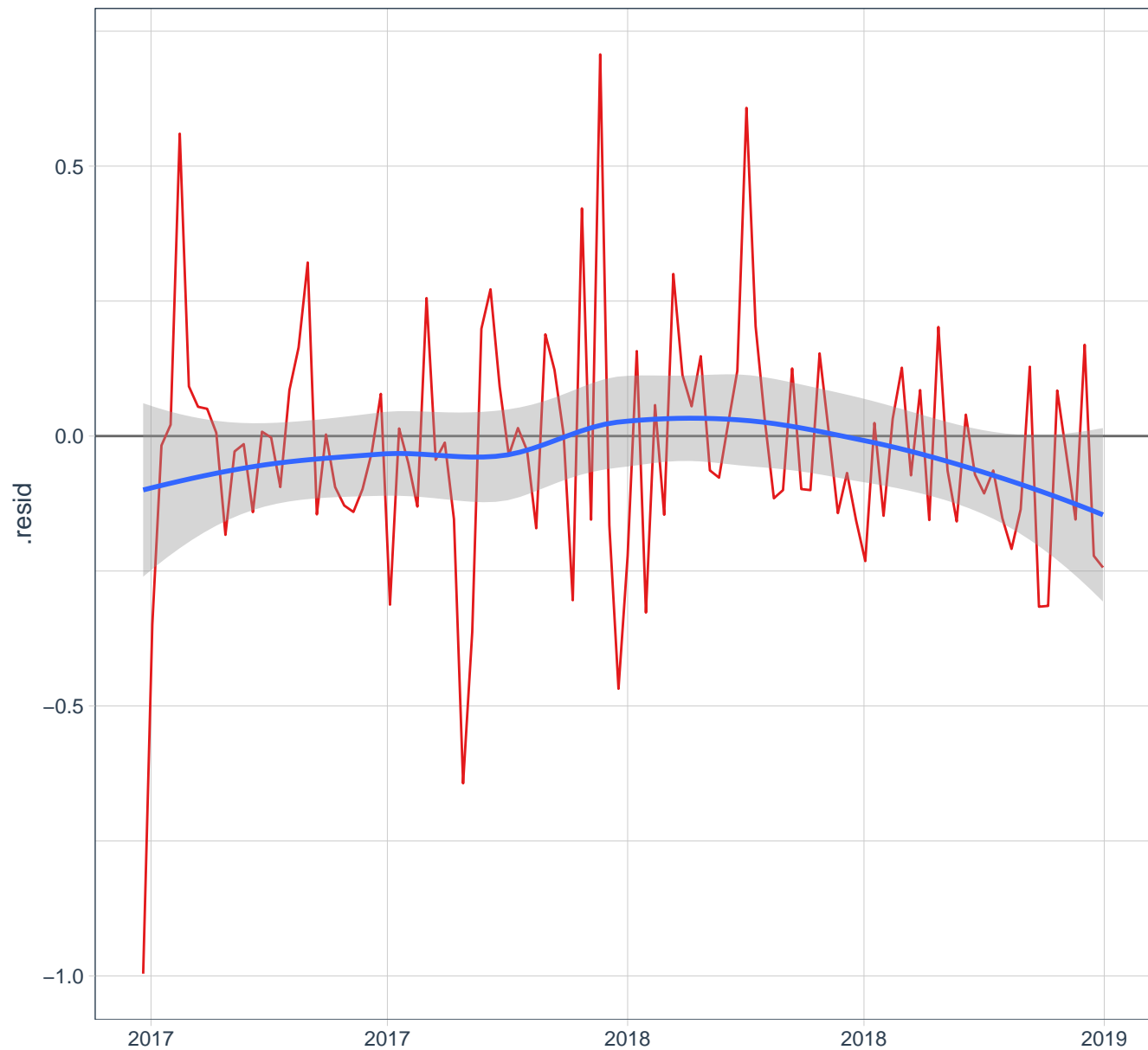
# 311 Requests: Heavy Trash Violation

ETS Model Residuals



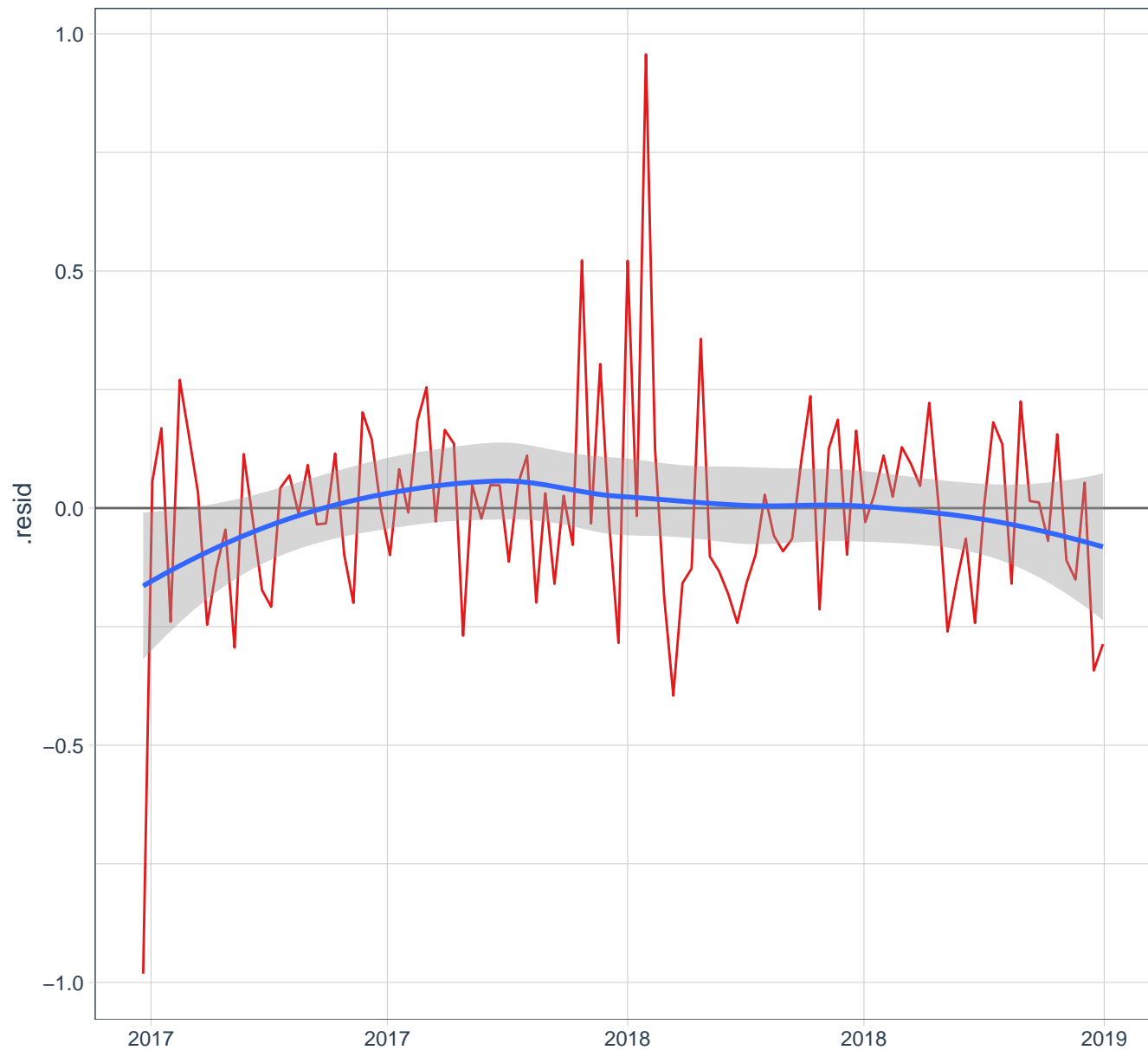
# 311 Requests: Traffic Signs

ETS Model Residuals



# 311 Requests: Water Leak

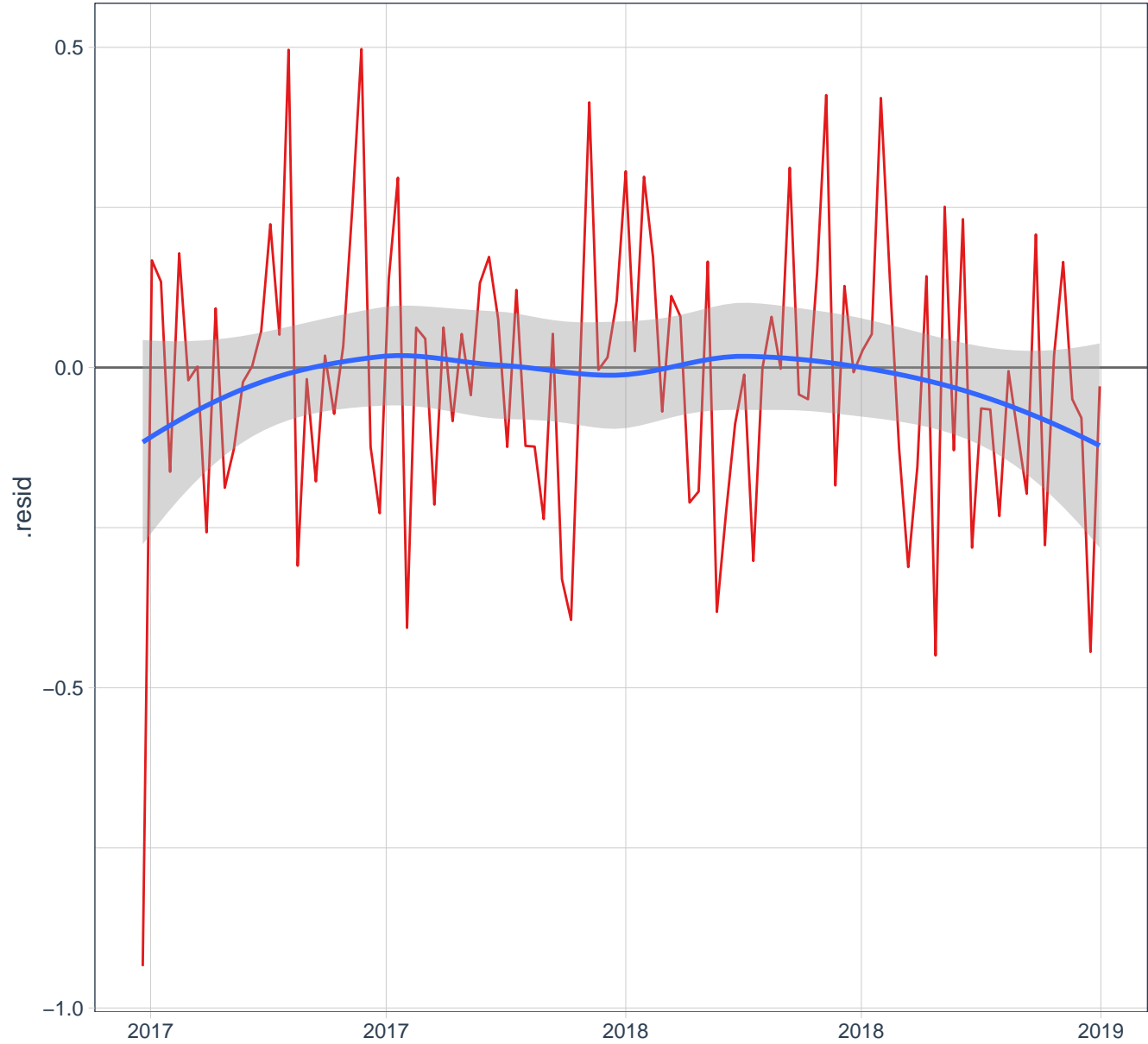
ETS Model Residuals





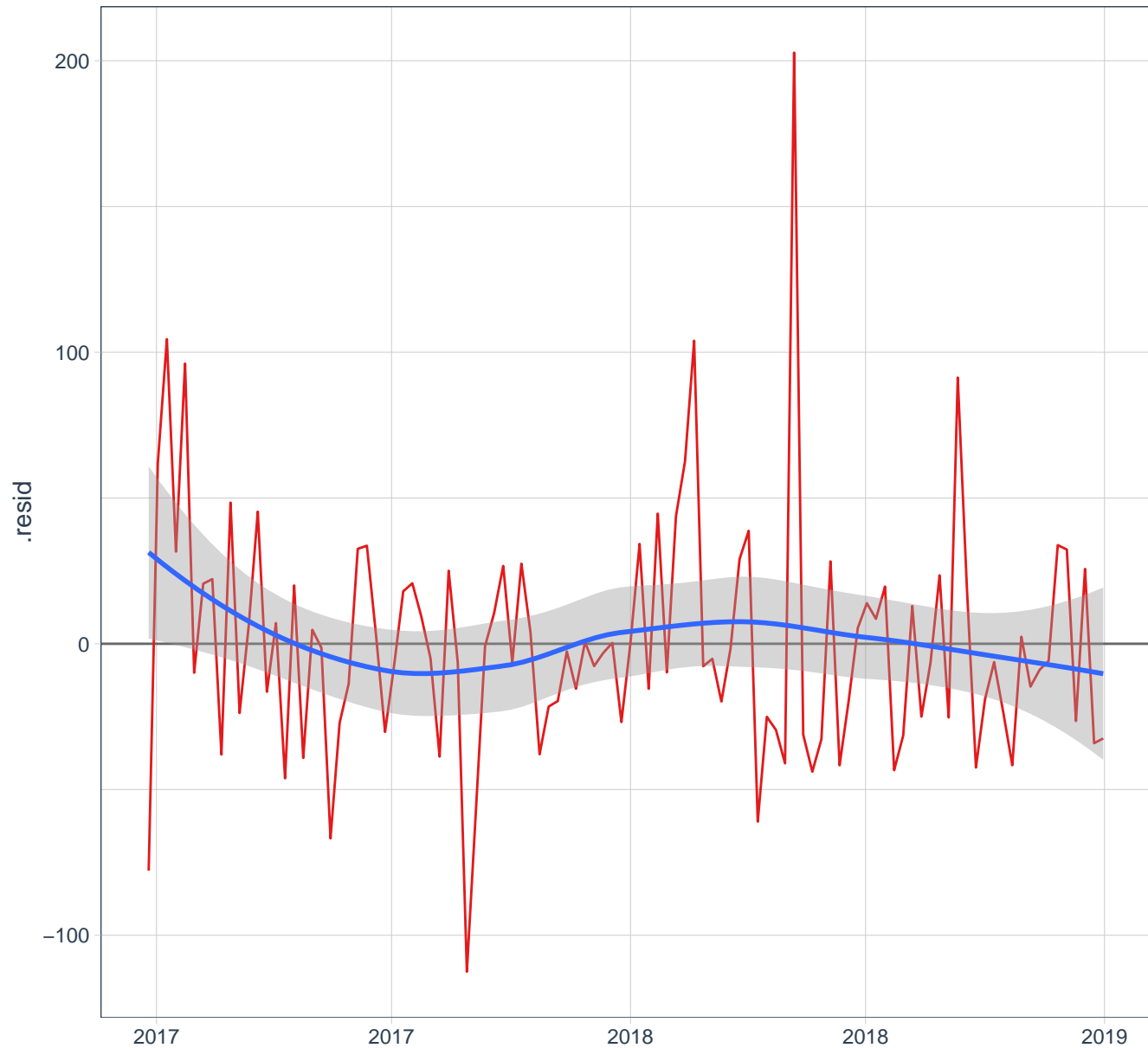
# 311 Requests: MultiFamily Habitability Violation

ETS Model Residuals



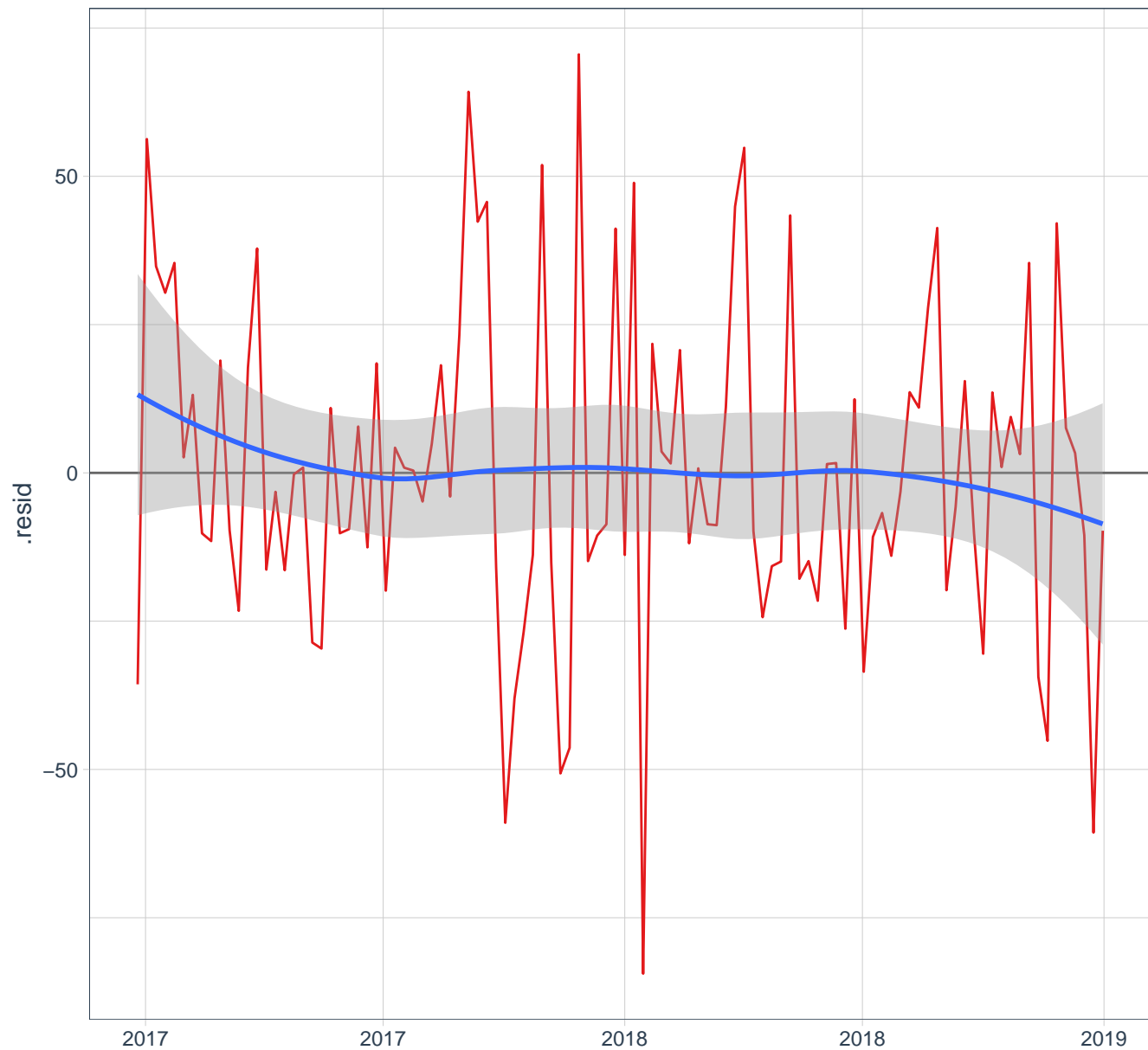
# 311 Requests: Trash Dumping or Illegal Dumpsite

ETS Model Residuals



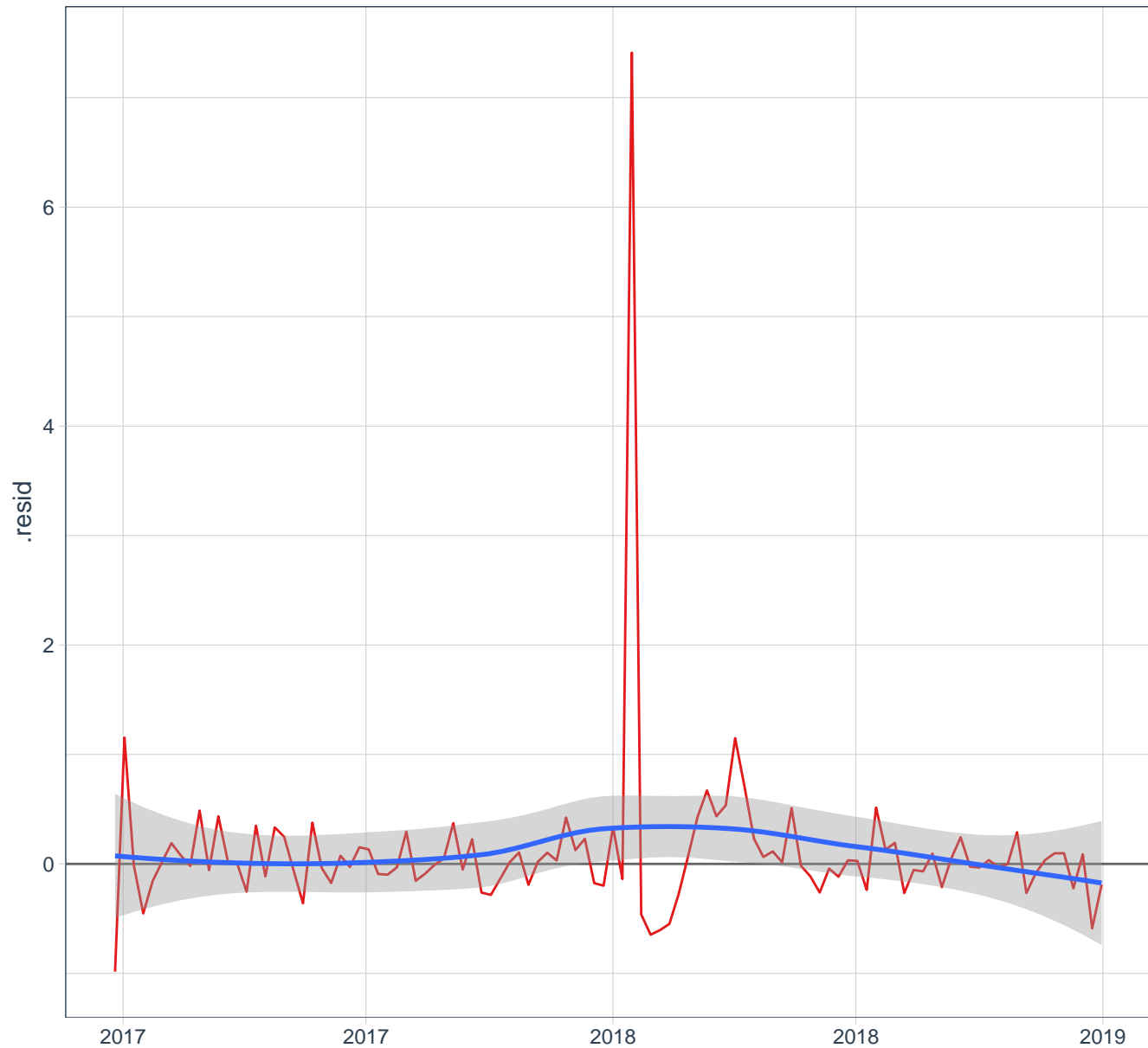
# 311 Requests: Traffic Signals

ETS Model Residuals



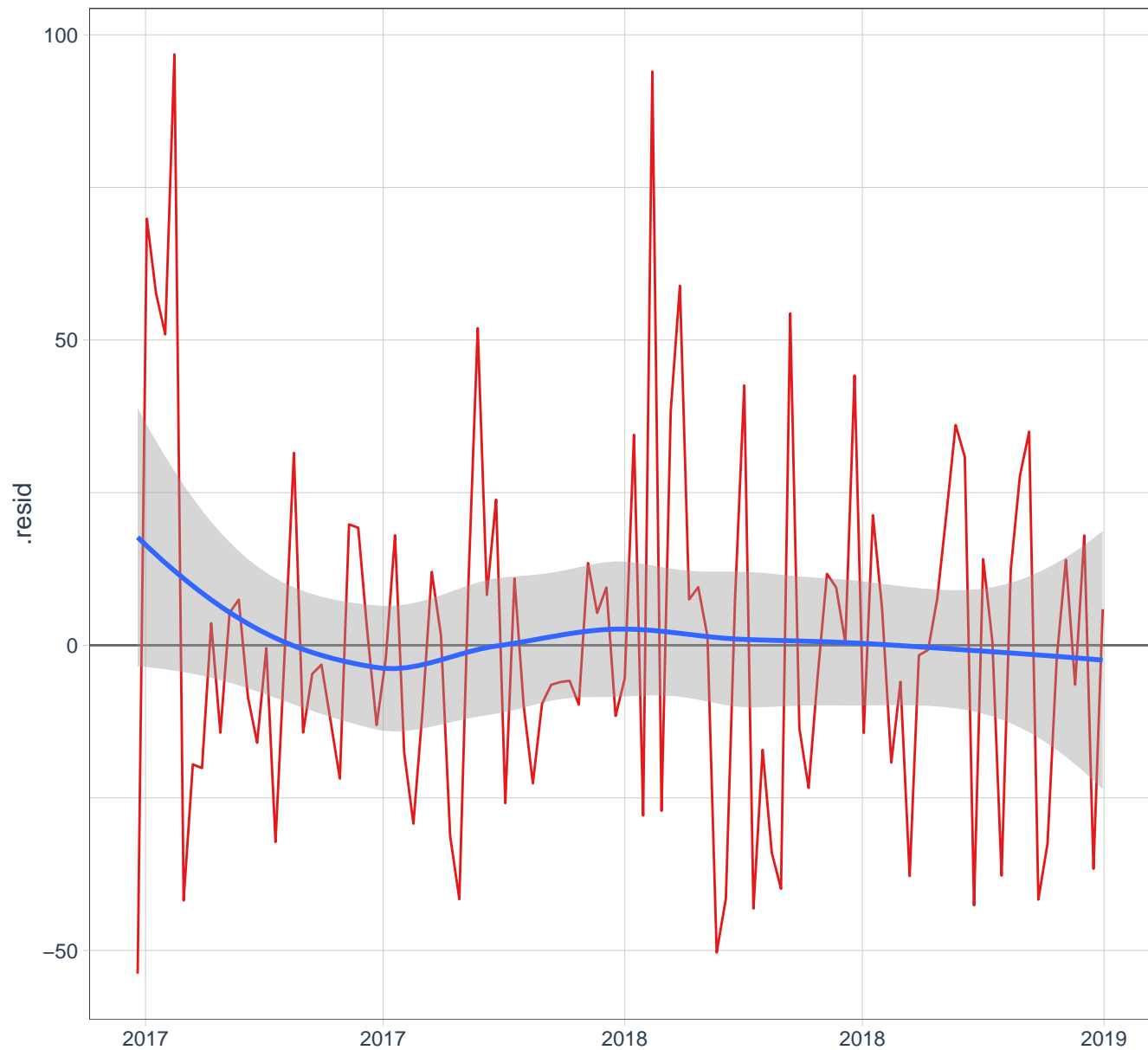
# 311 Requests: Water Main Valve

ETS Model Residuals



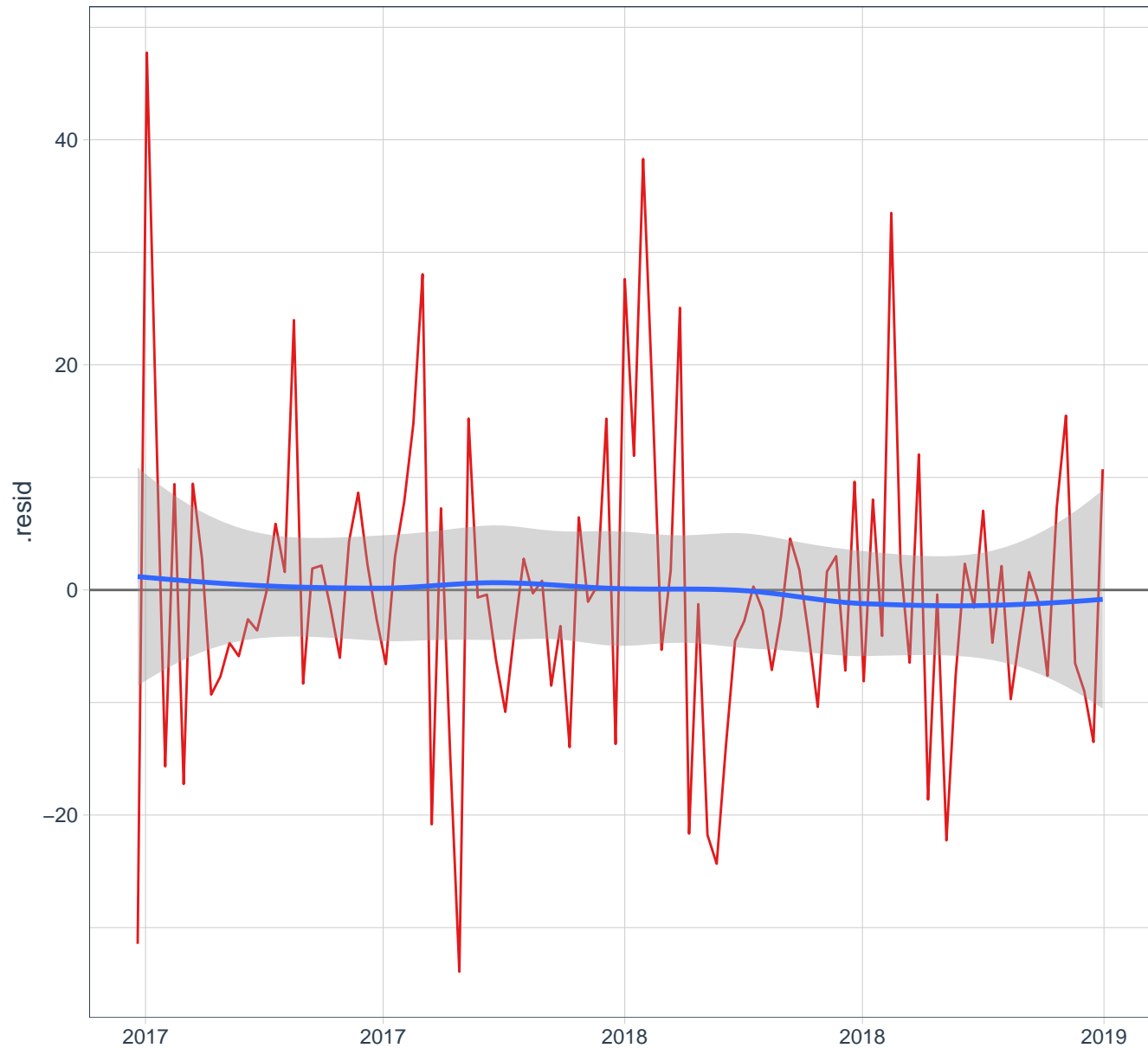
# 311 Requests: Pothole

ETS Model Residuals



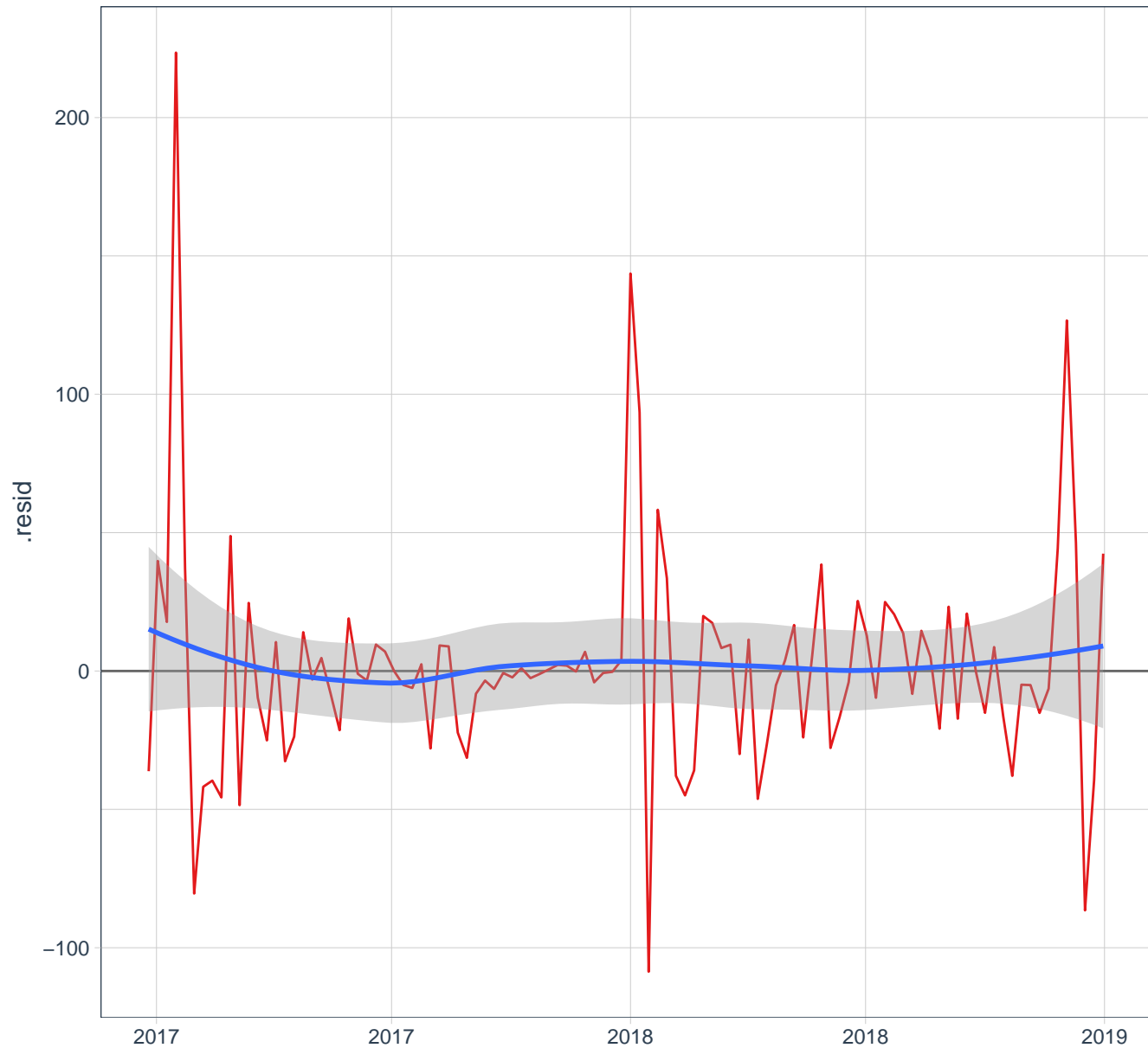
# 311 Requests: Water Quality

ETS Model Residuals



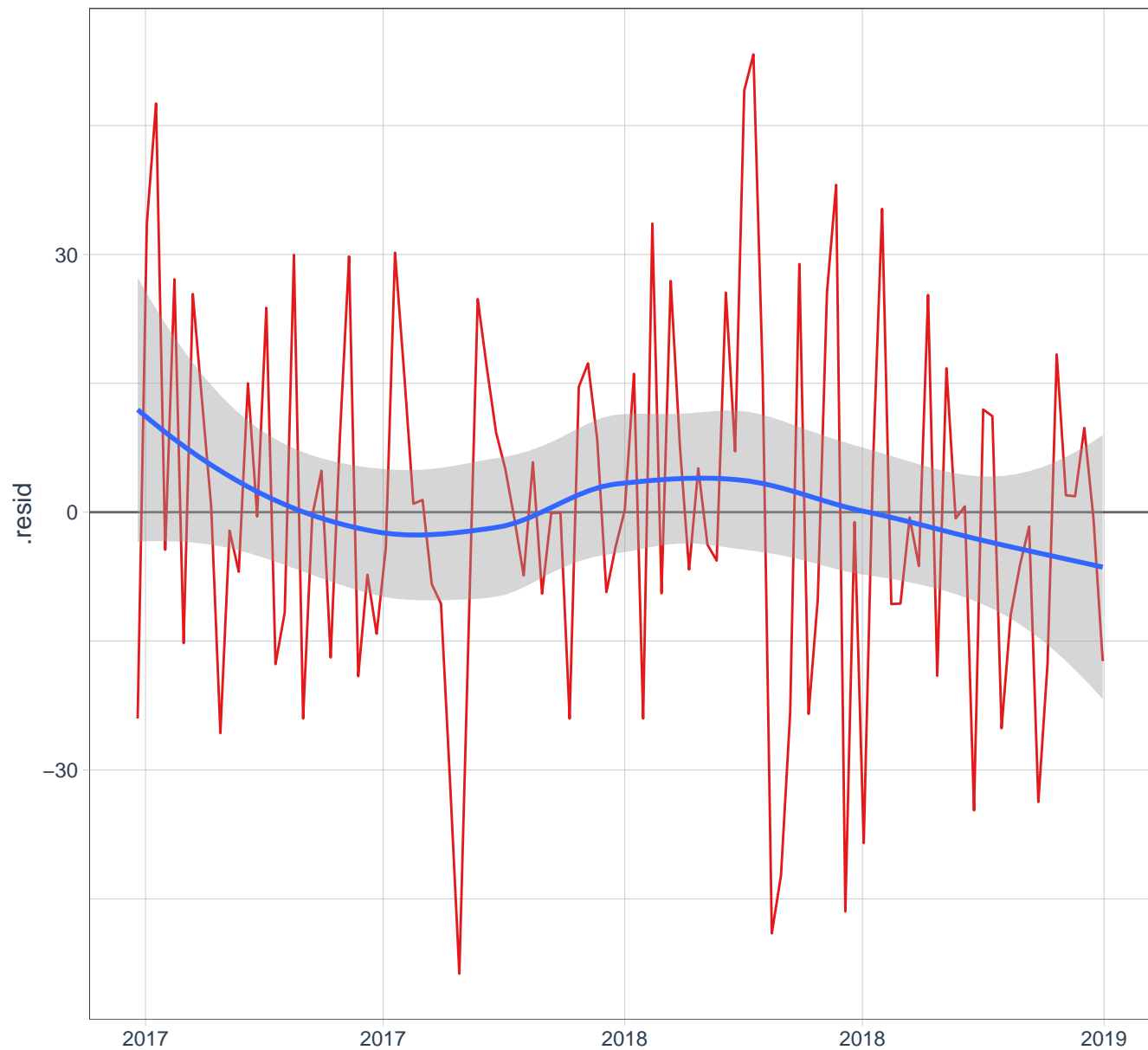
# 311 Requests: Missed Yard Waste Pickup

ETS Model Residuals



# 311 Requests: Junk Motor Vehicle

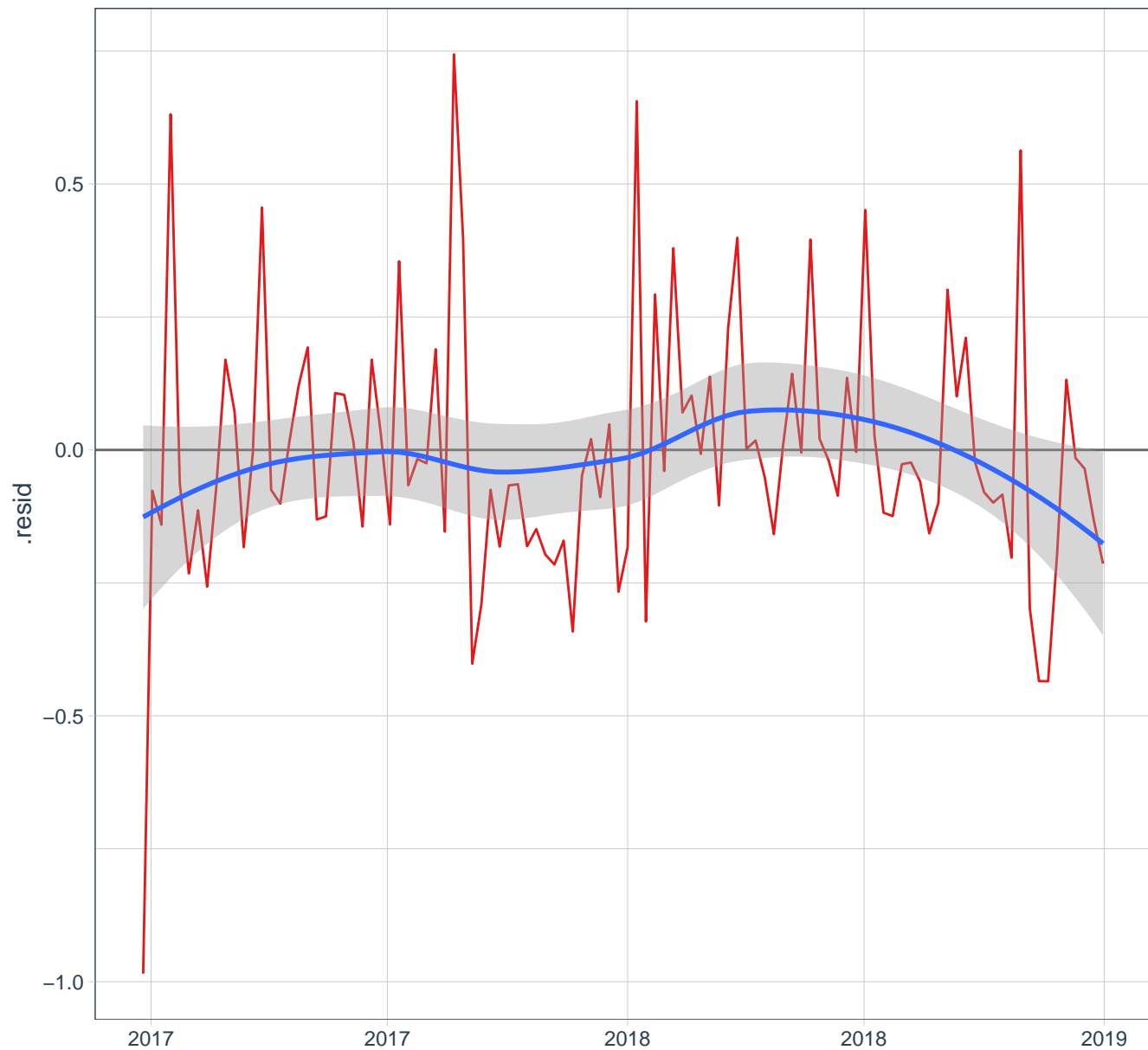
ETS Model Residuals





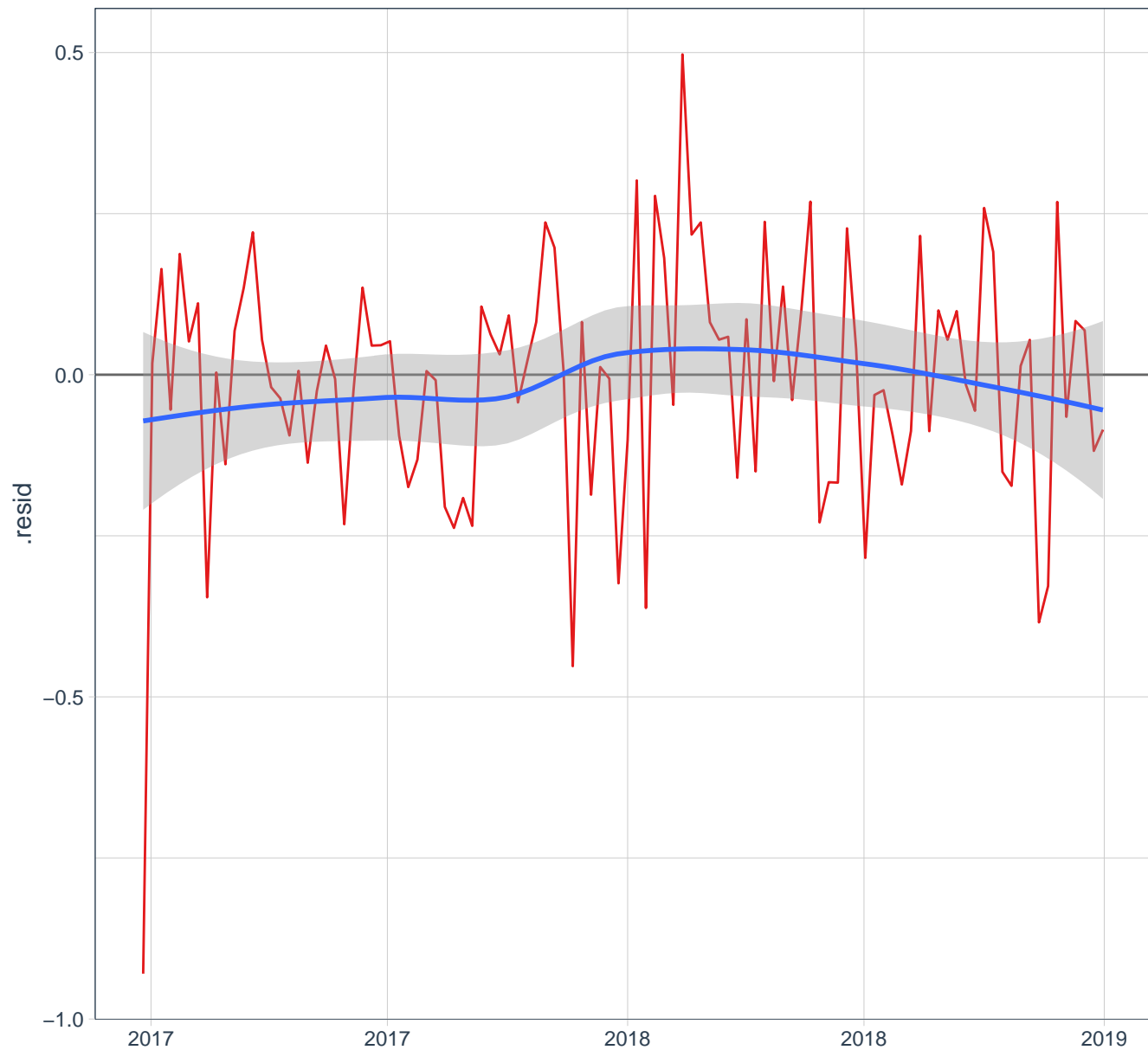
# 311 Requests: Street Hazard

ETS Model Residuals

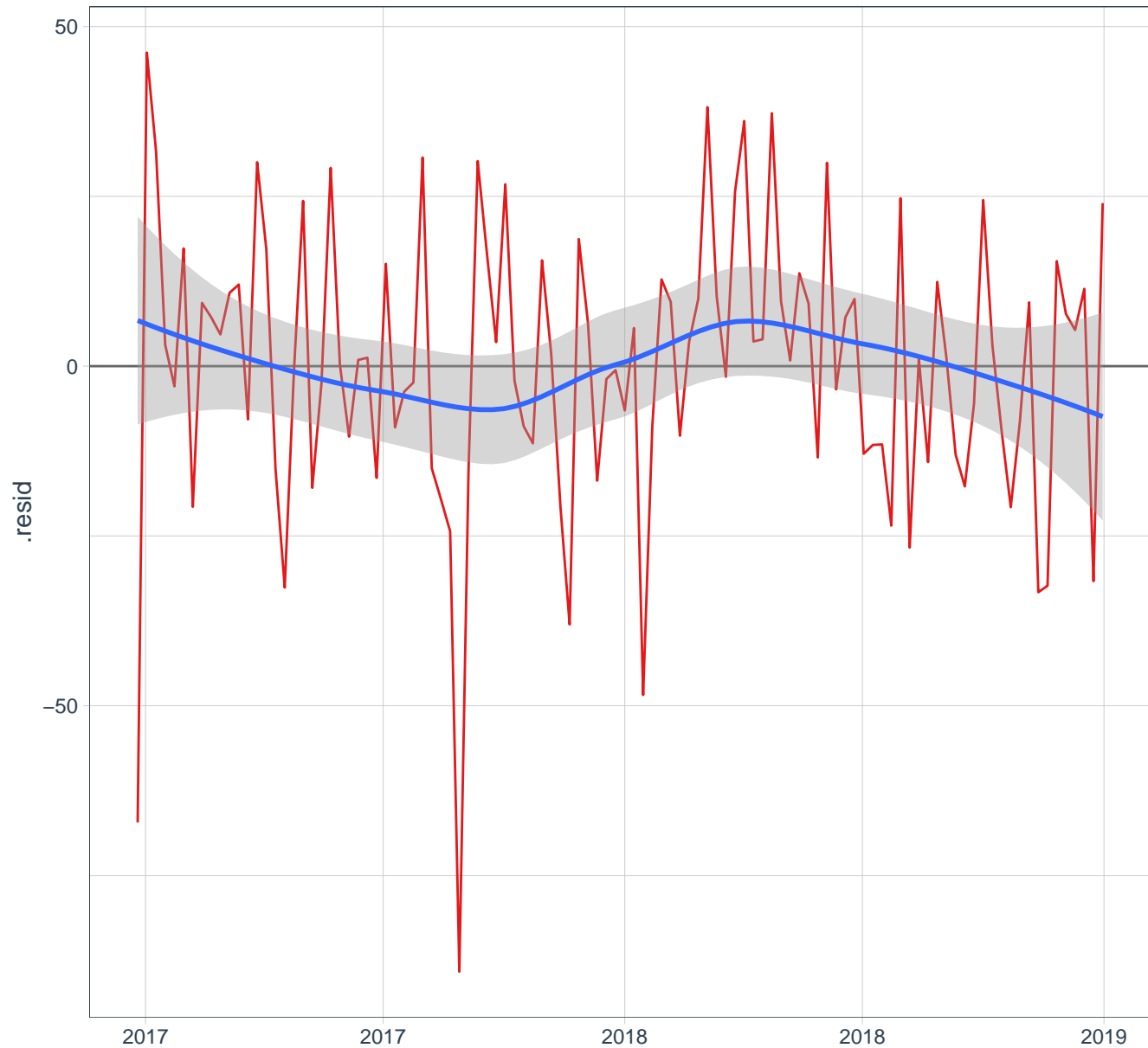


# 311 Requests: Dead Animal Collection

ETS Model Residuals

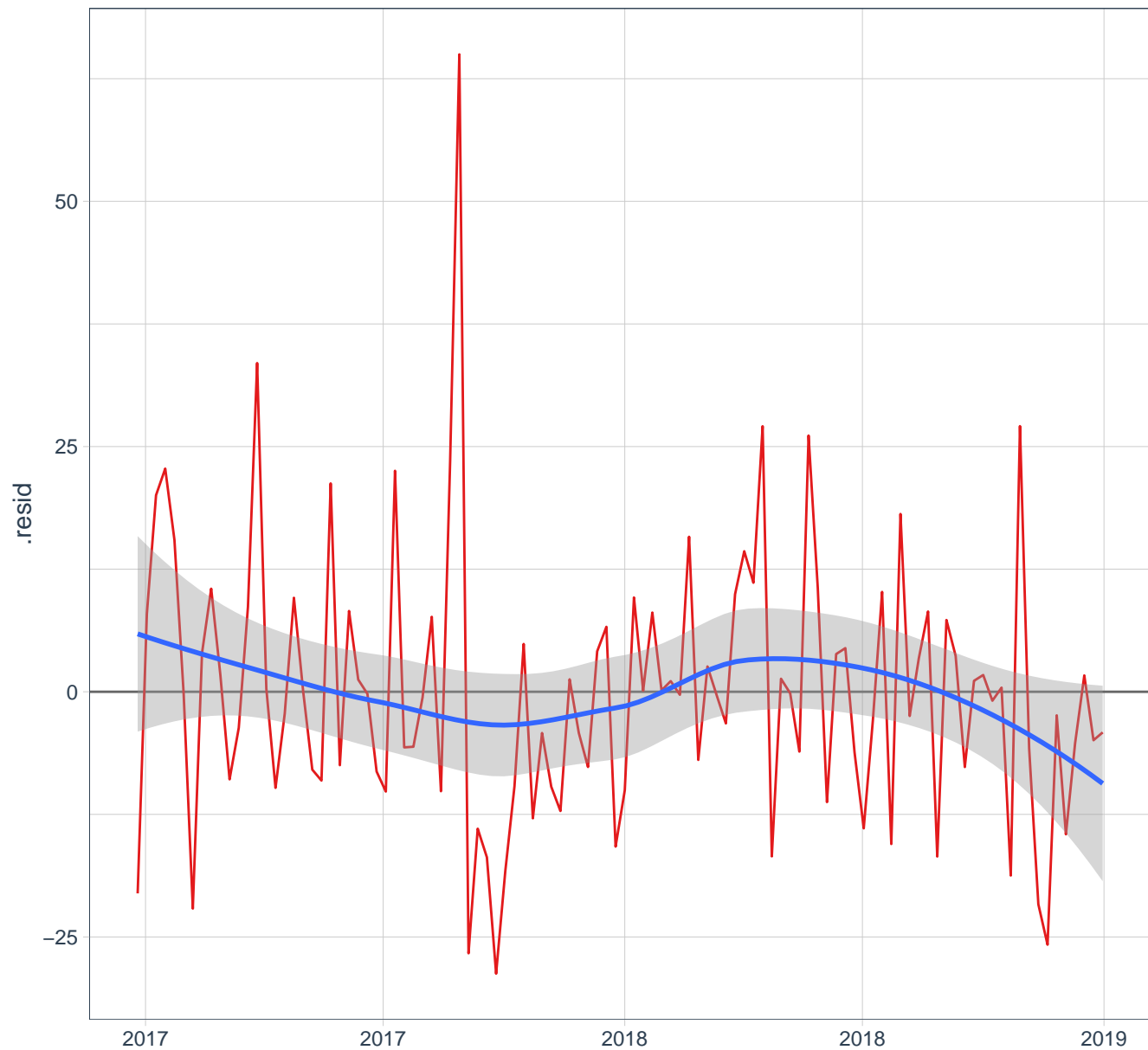


## ETS Model Residuals



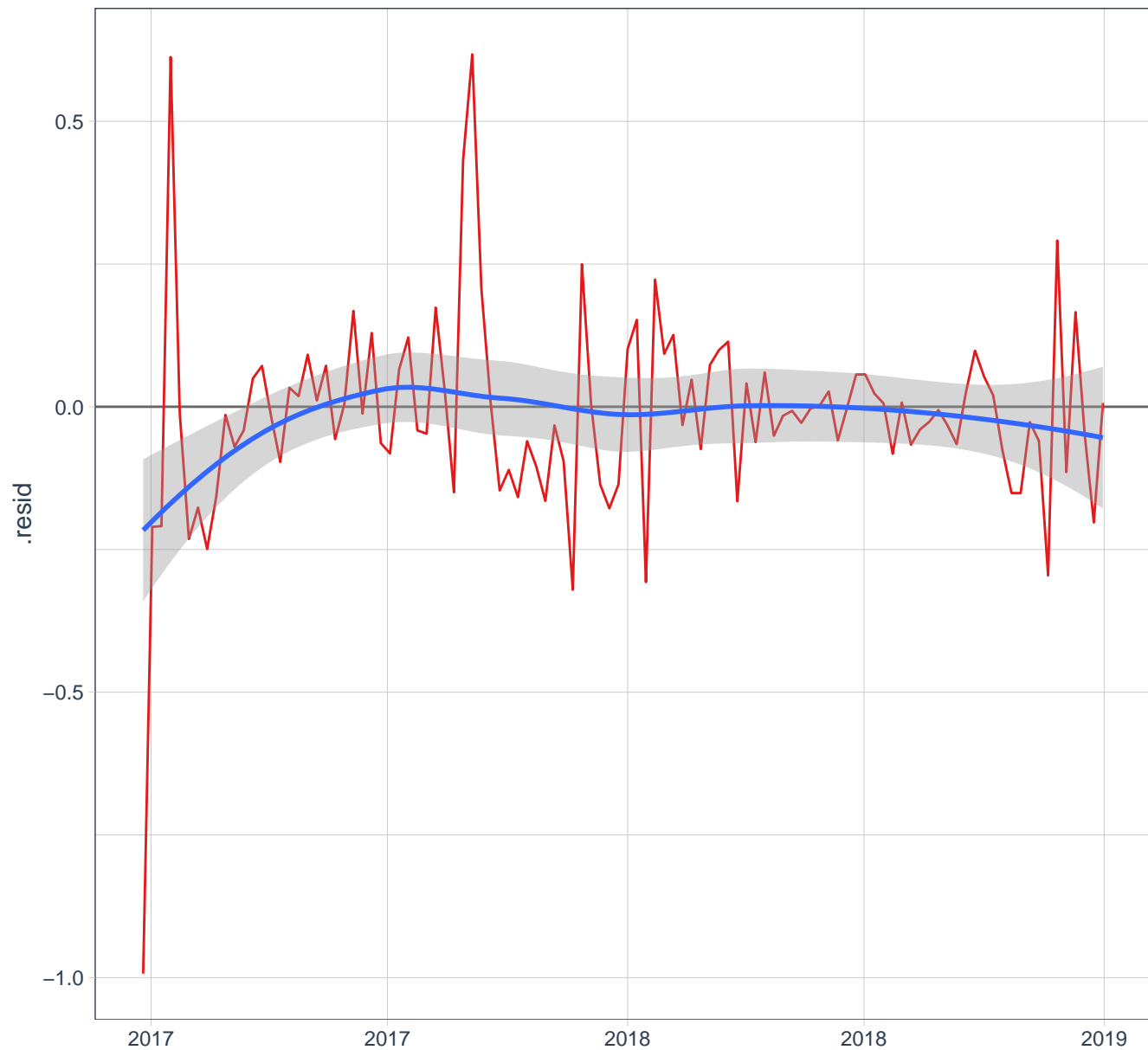
# 311 Requests: Tree Removal

ETS Model Residuals



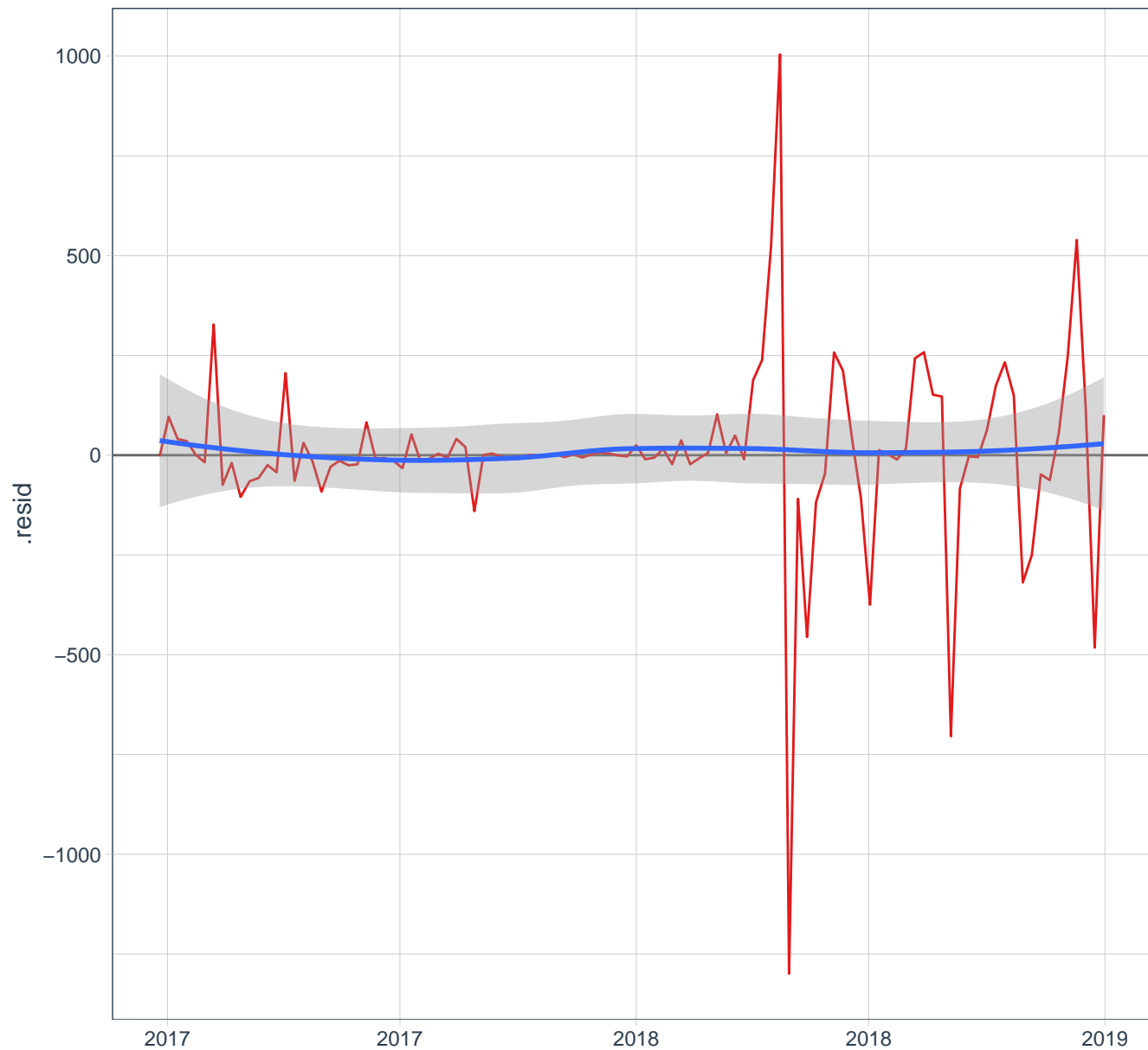
# 311 Requests: Container Problem

ETS Model Residuals



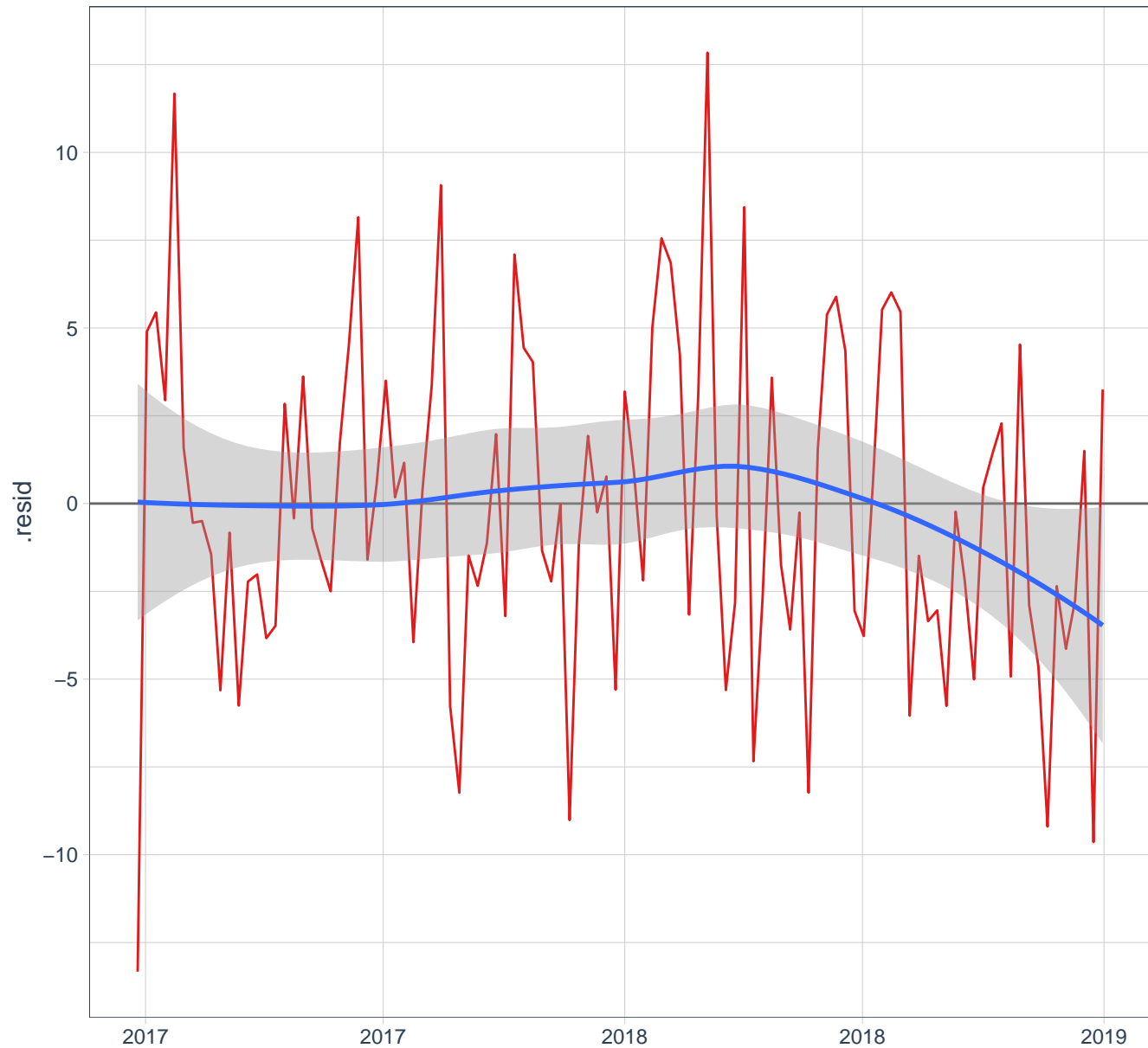
# 311 Requests: Missed Heavy Trash Pickup

ETS Model Residuals



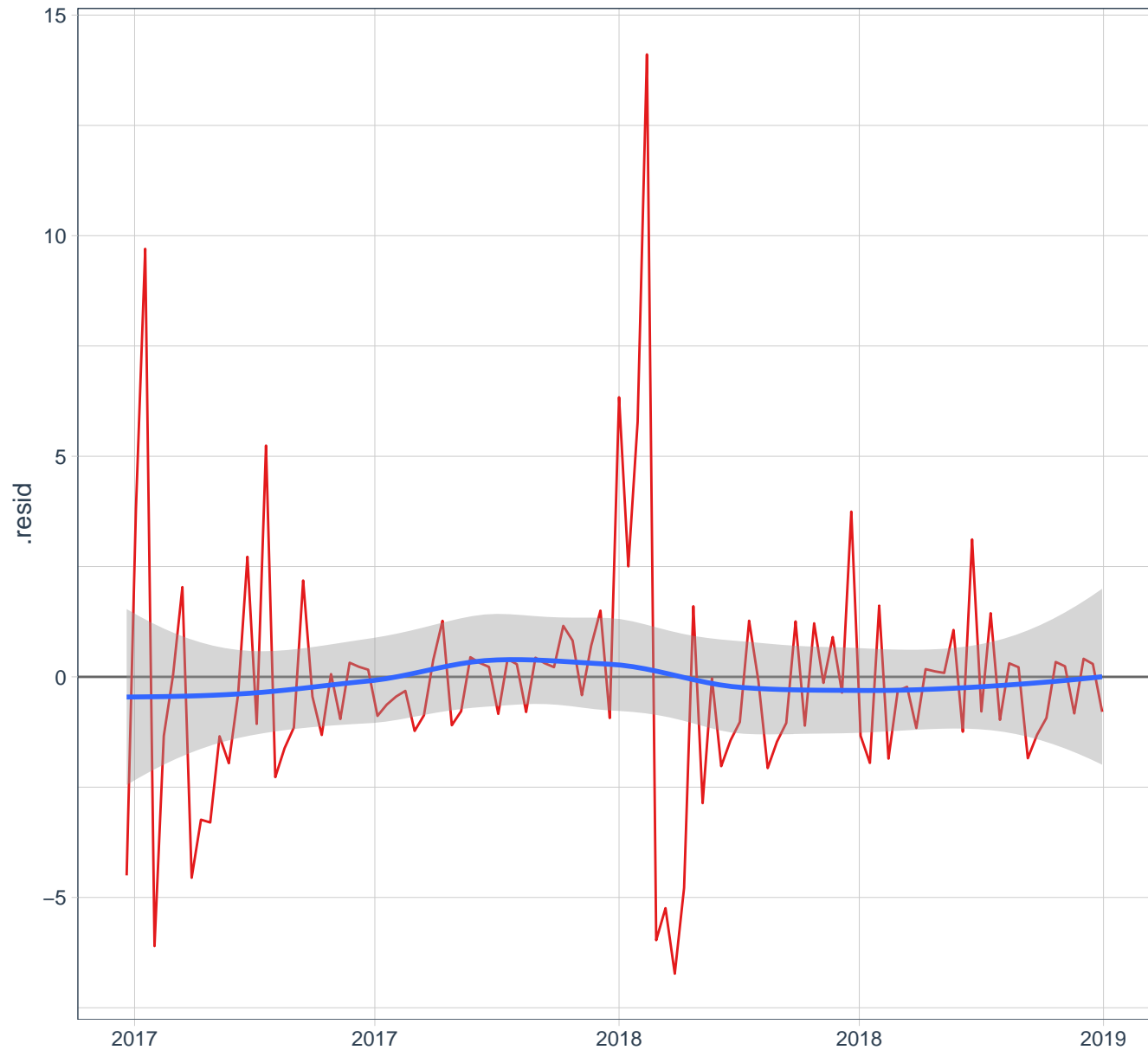
# 311 Requests: Minimum Standards

ETS Model Residuals



# 311 Requests: Fountain Repair

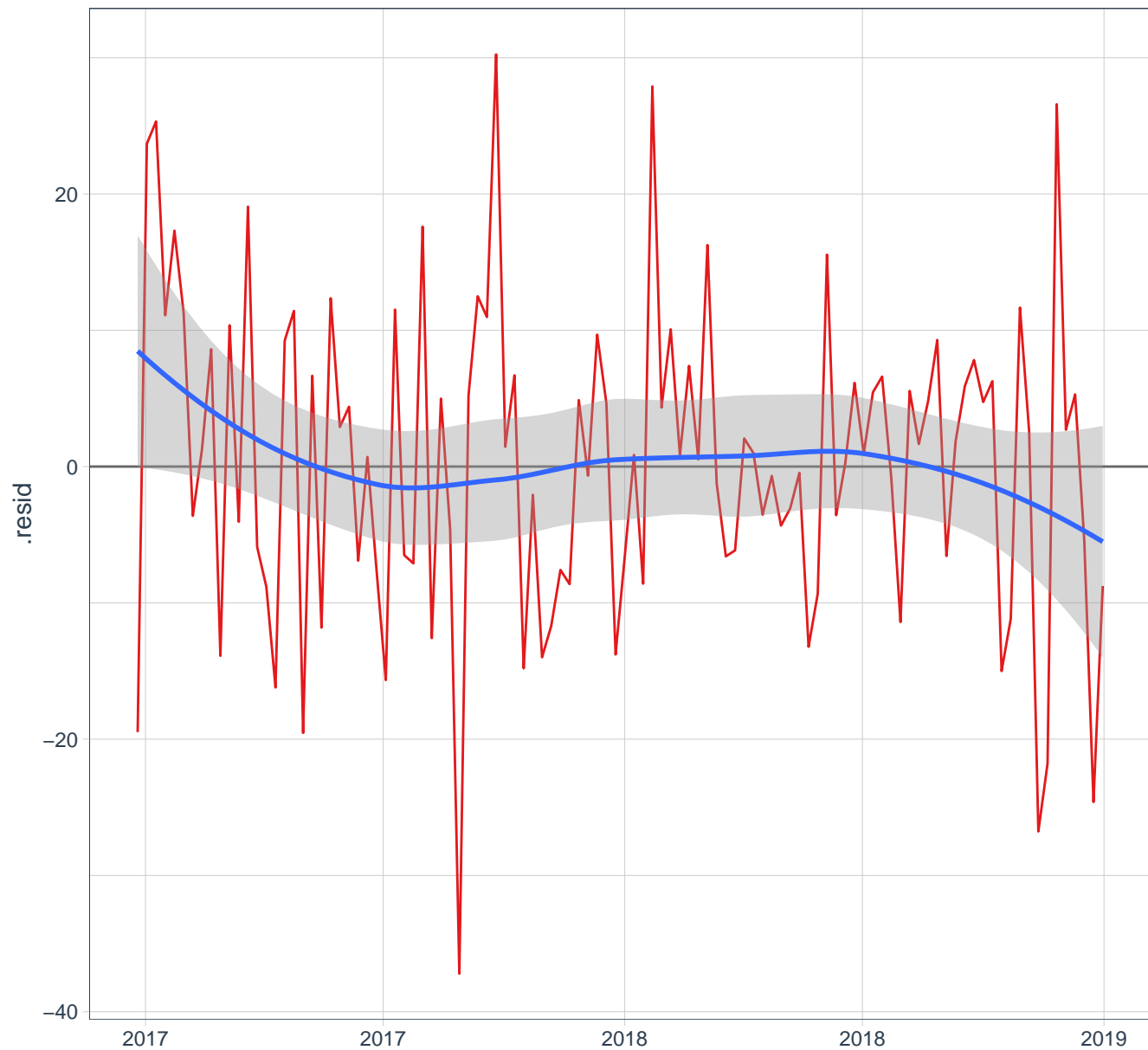
ETS Model Residuals





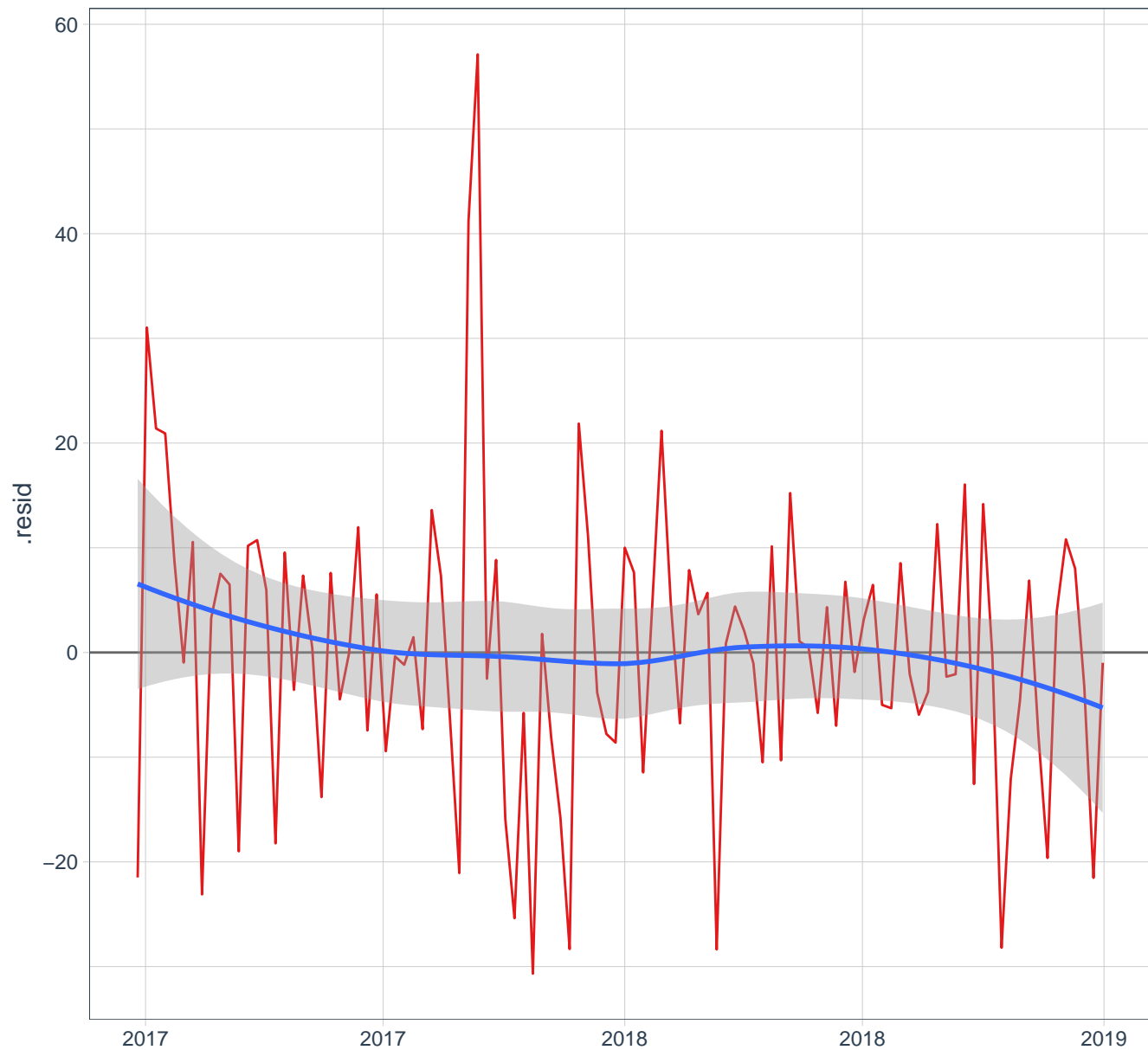
# 311 Requests: Restoration Due To Utility Work

ETS Model Residuals



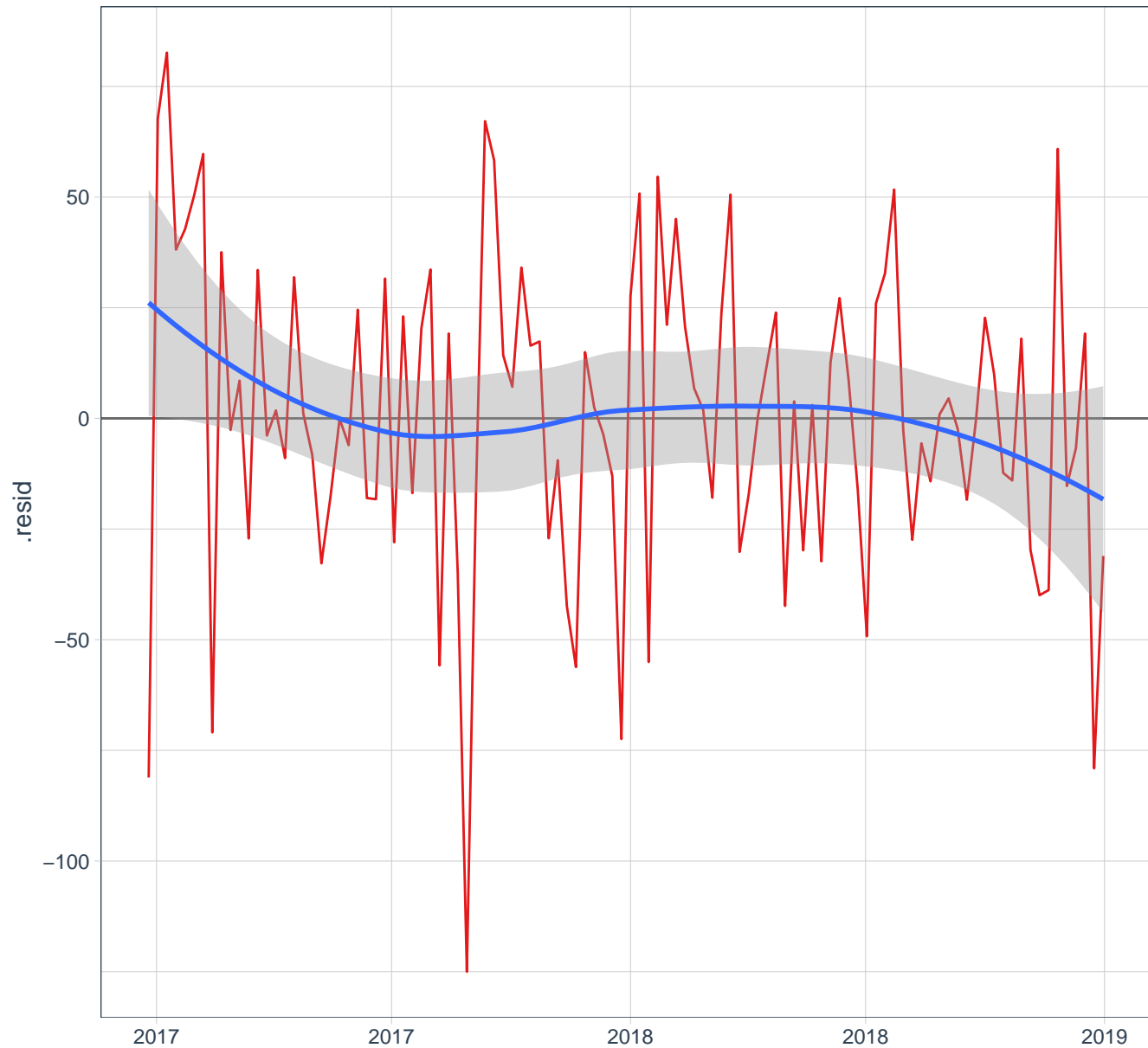
# 311 Requests: Health Code

ETS Model Residuals



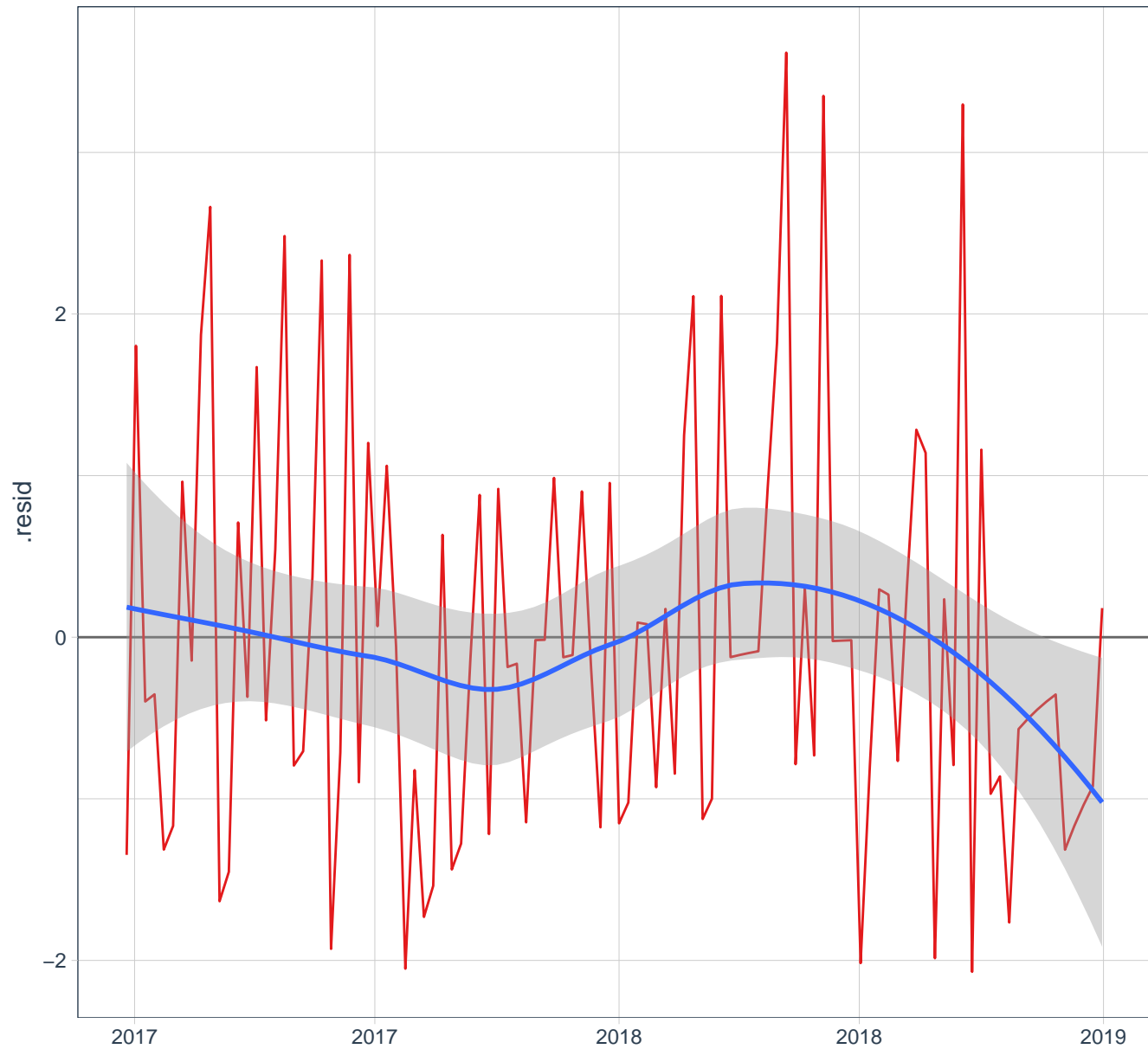
# 311 Requests: Parking Violation

ETS Model Residuals



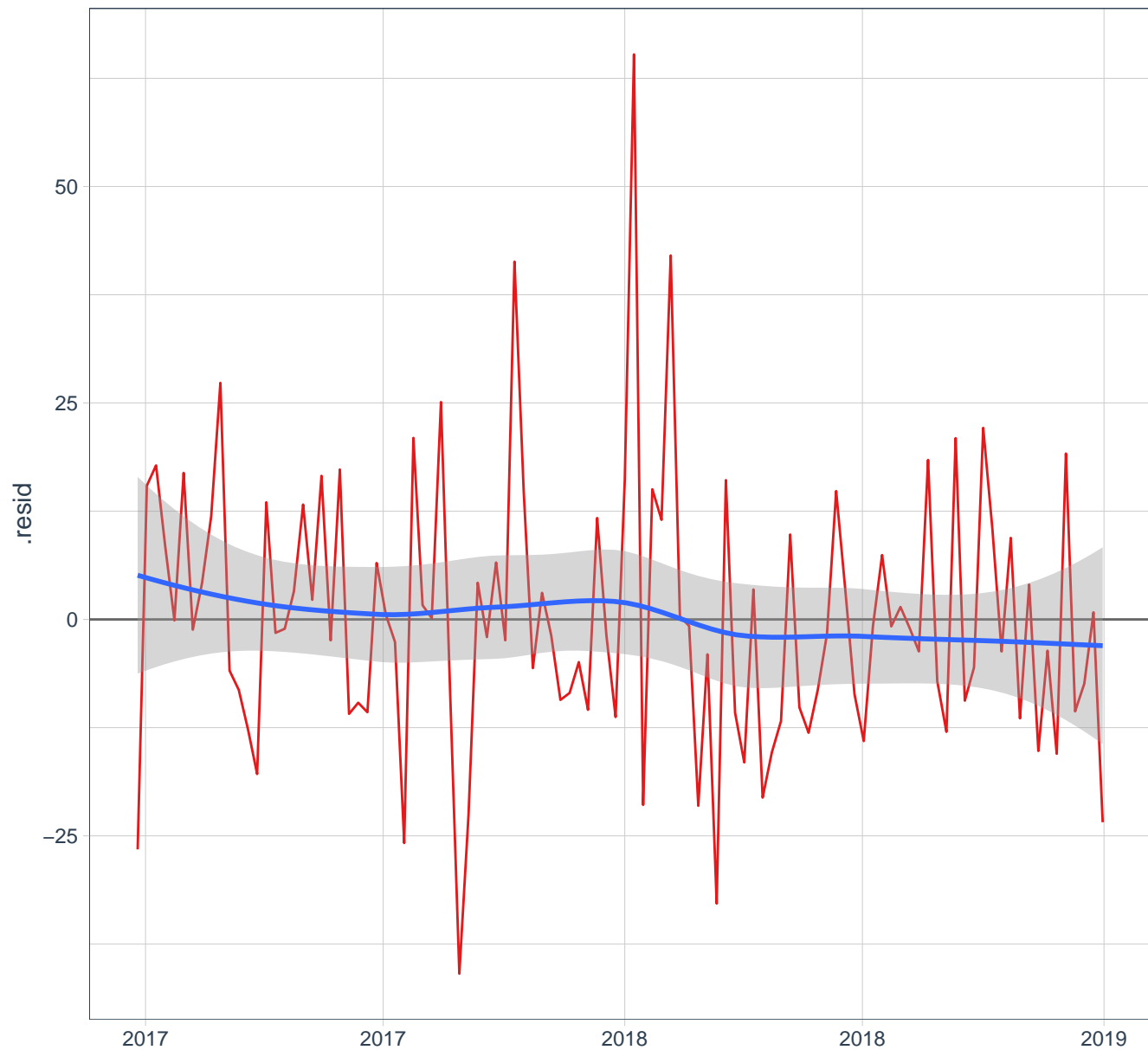
# 311 Requests: Sprinkler Repair

ETS Model Residuals



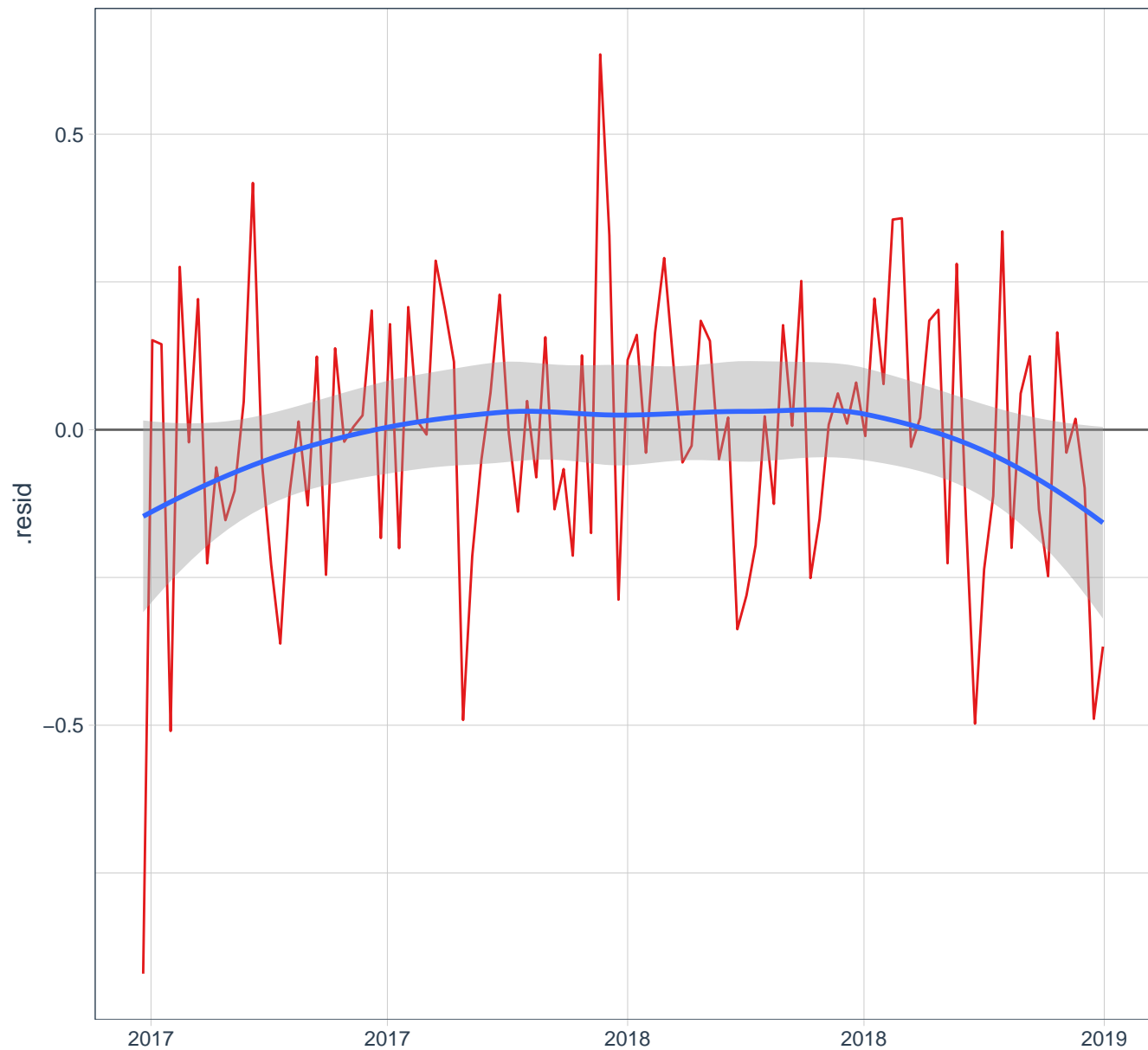
# 311 Requests: Bandit Sign

ETS Model Residuals



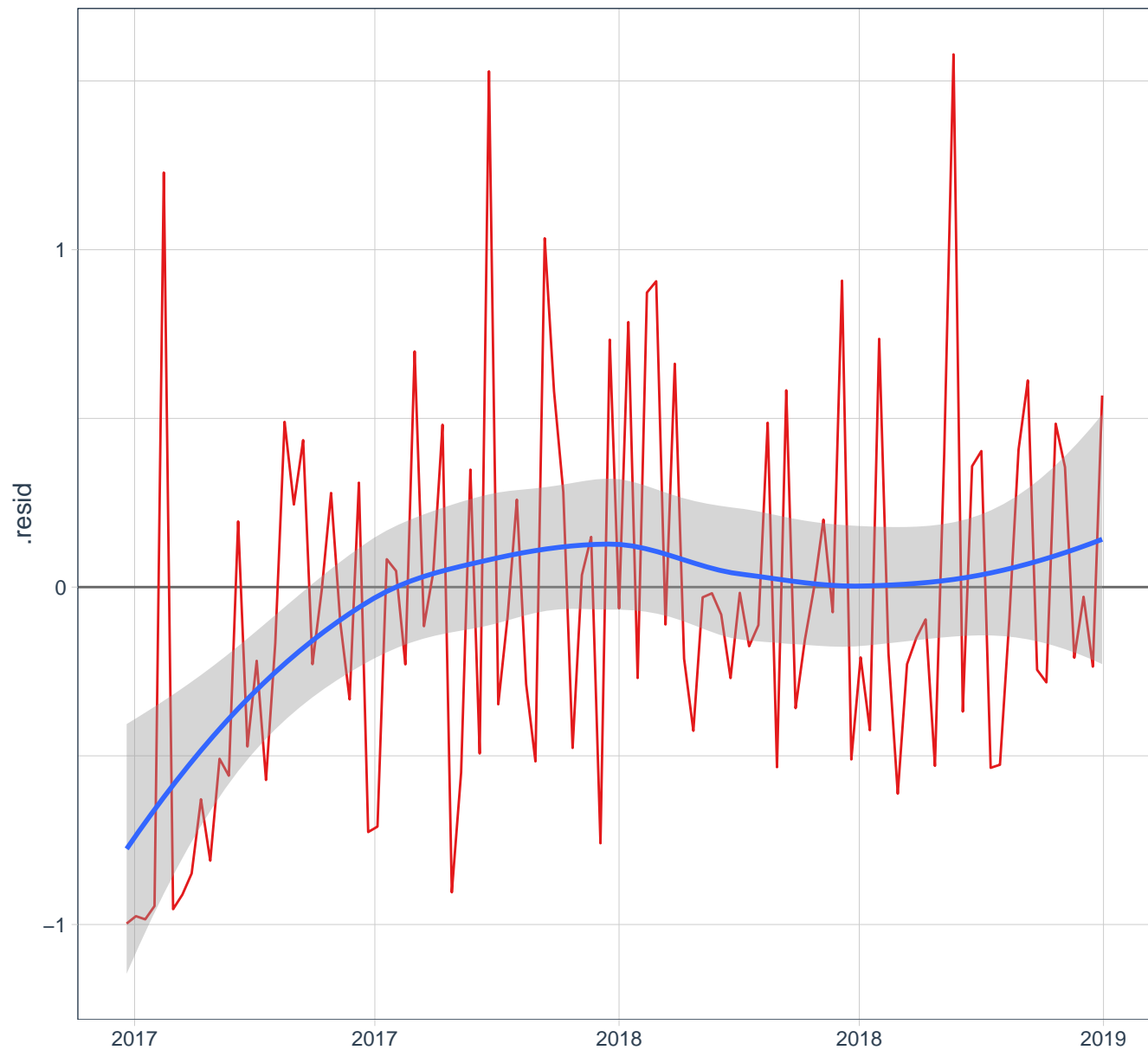
# 311 Requests: Fire Hydrant

## ETS Model Residuals



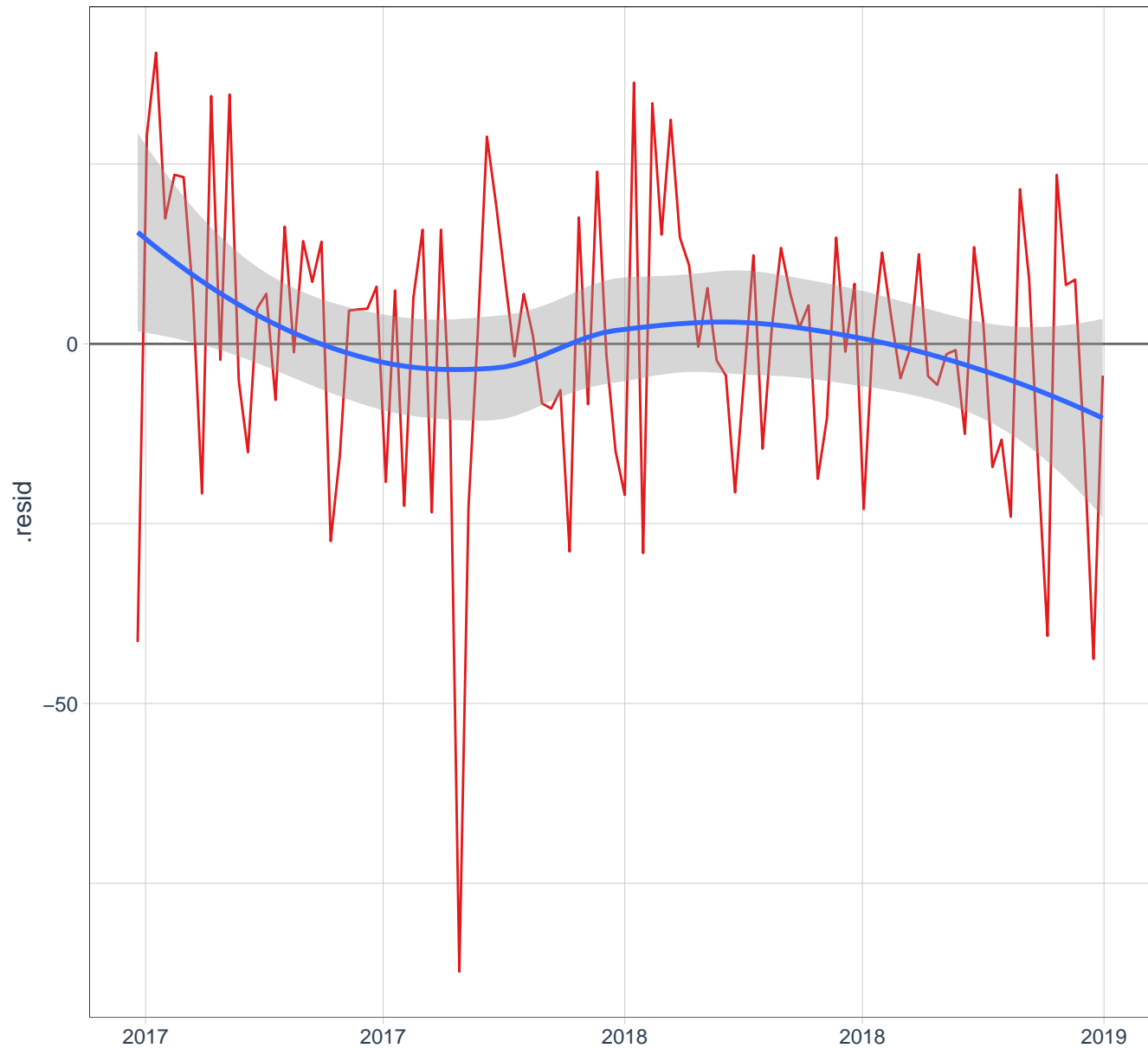
# 311 Requests: Graffiti Private or Commercial Property

ETS Model Residuals



# 311 Requests: PWE CIP Project

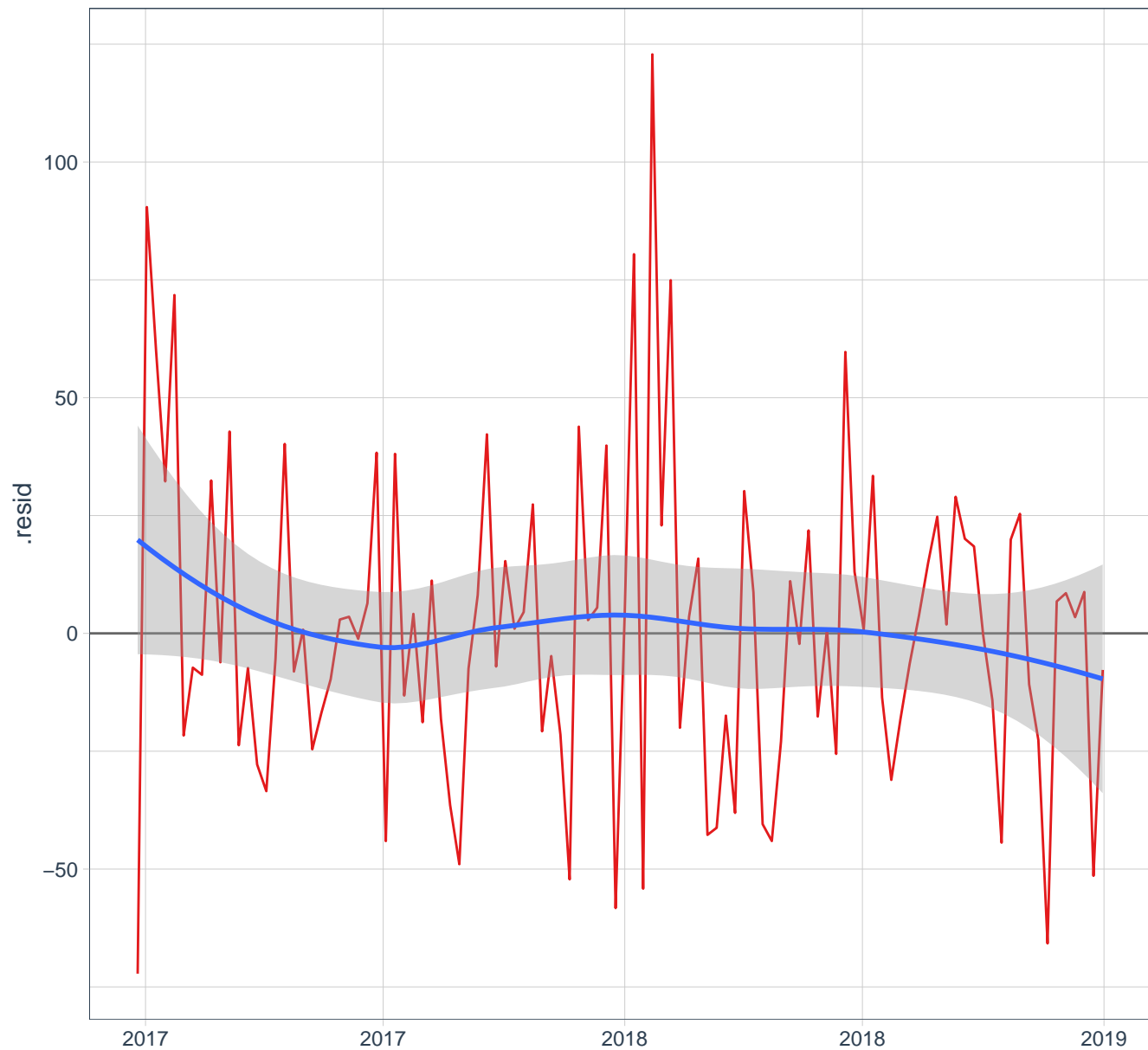
ETS Model Residuals





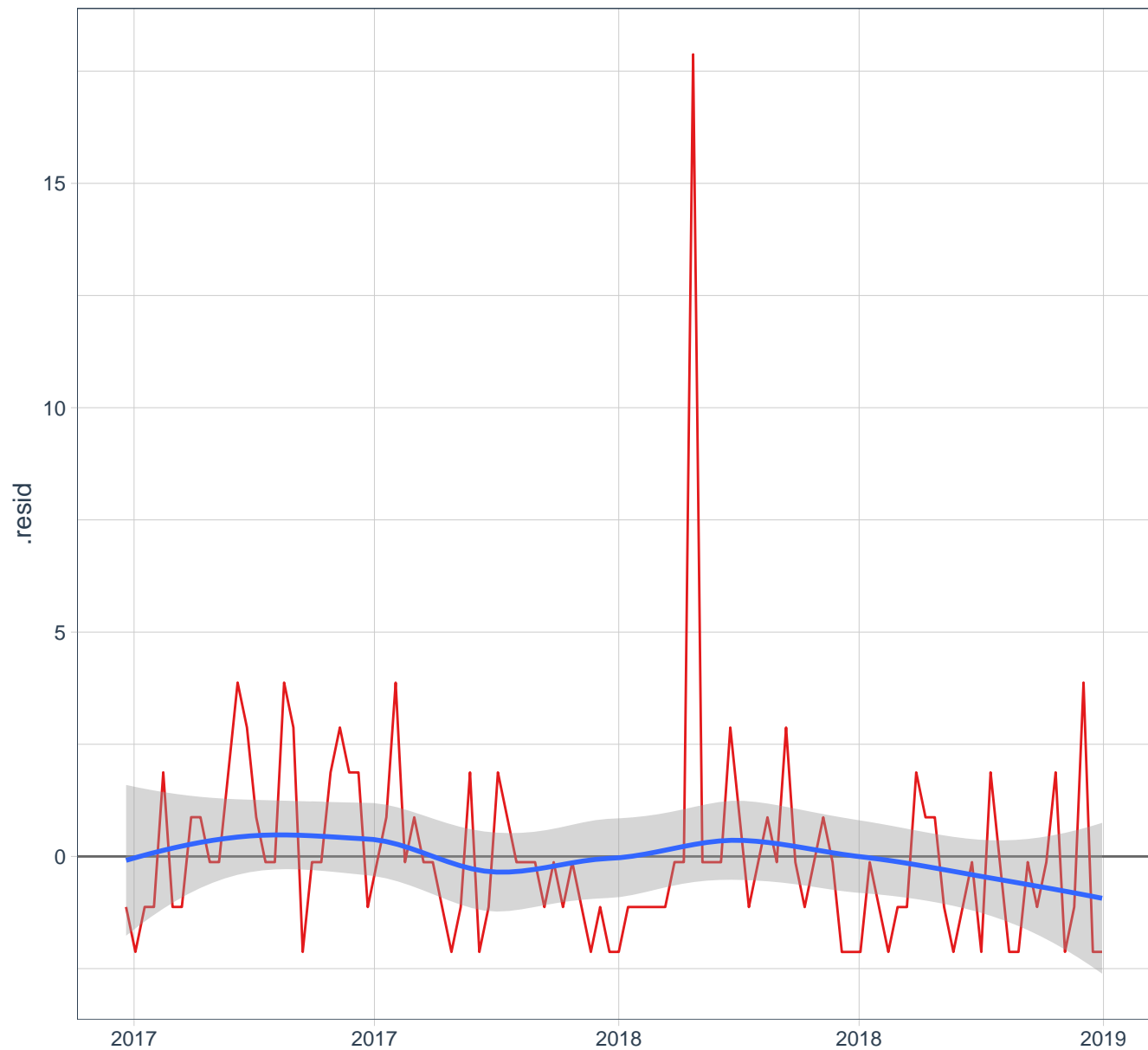
# 311 Requests: Street Condition

ETS Model Residuals



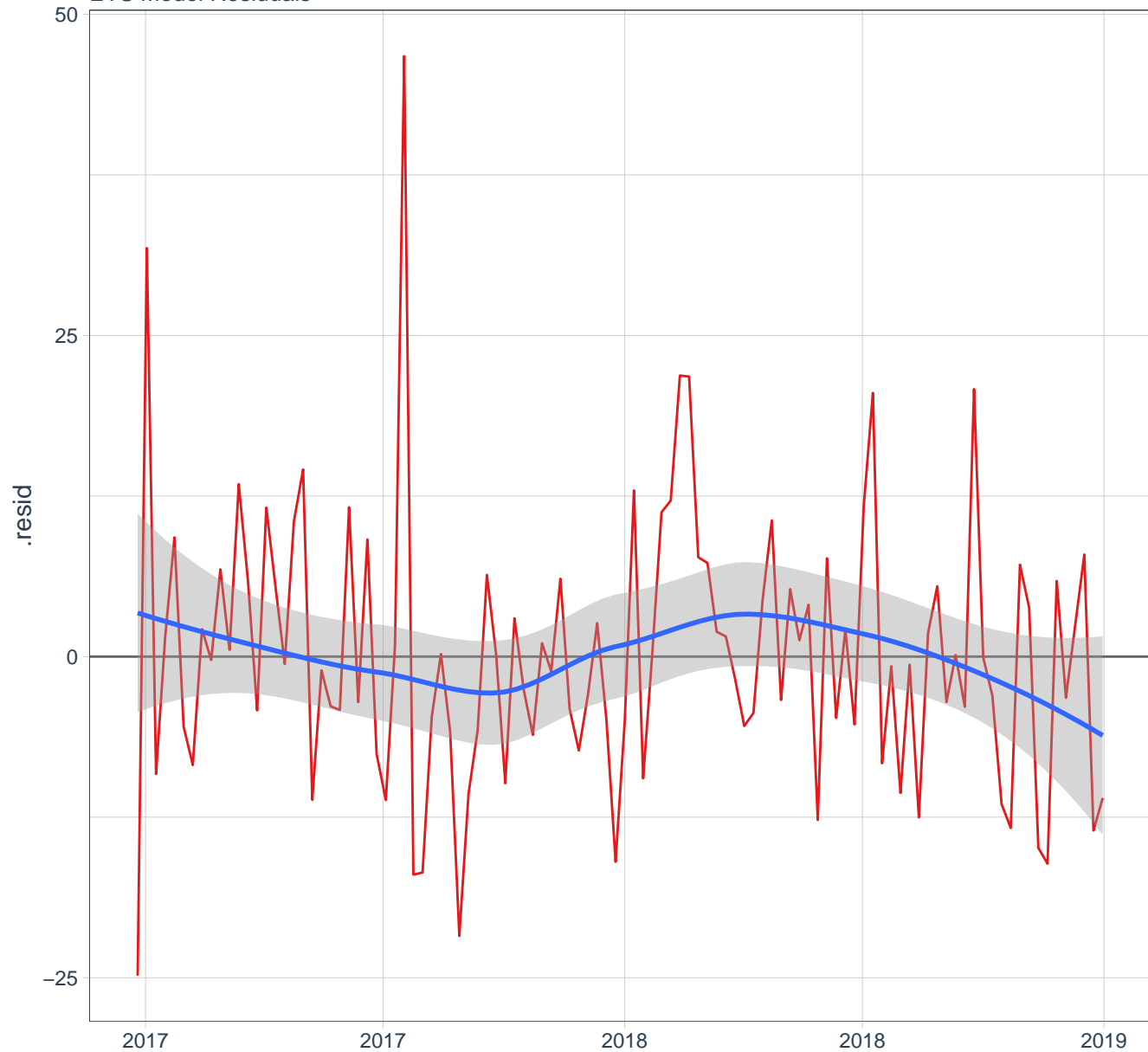
# 311 Requests: Amenity New

ETS Model Residuals



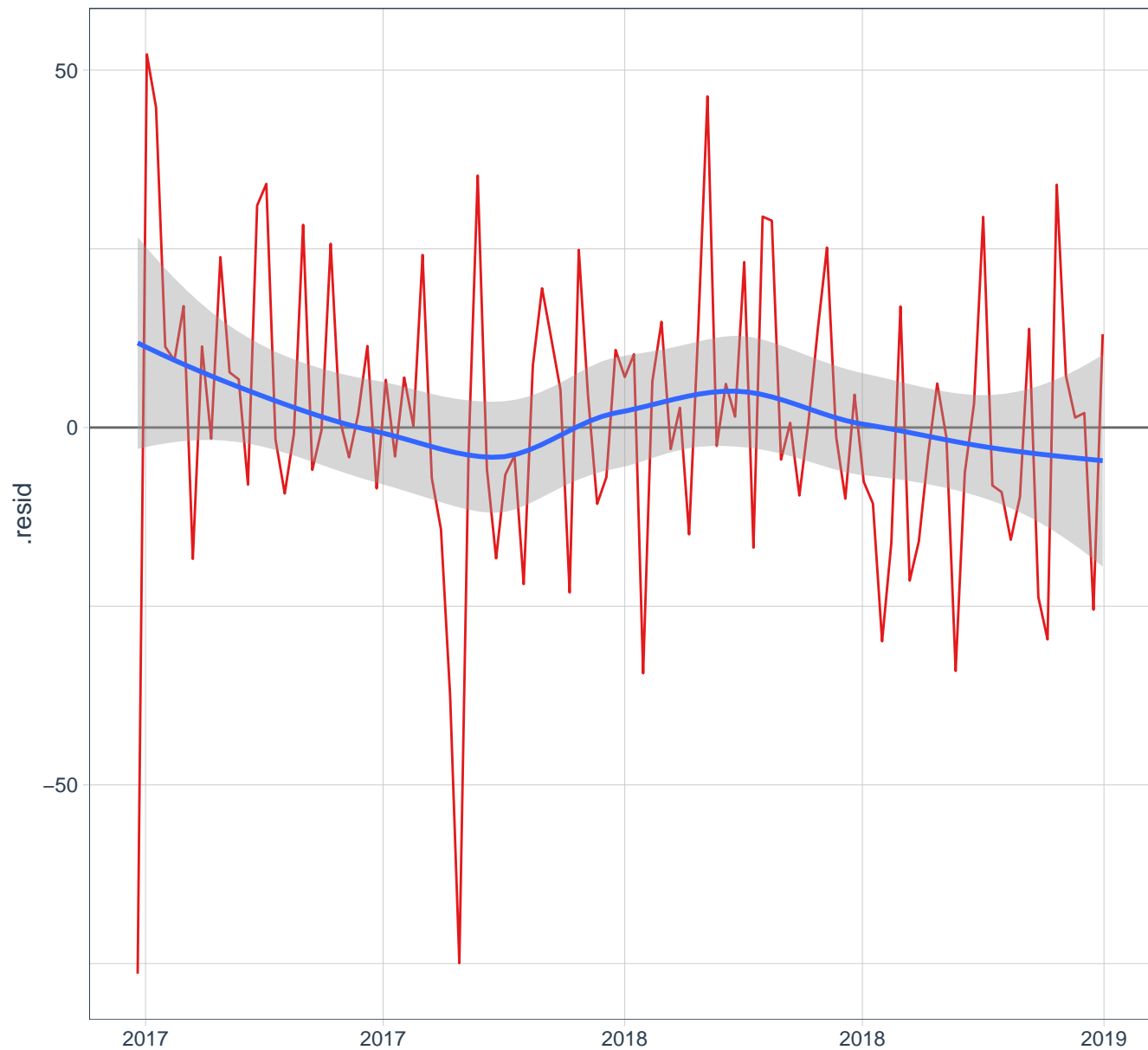
# 311 Requests: City Engineer

ETS Model Residuals



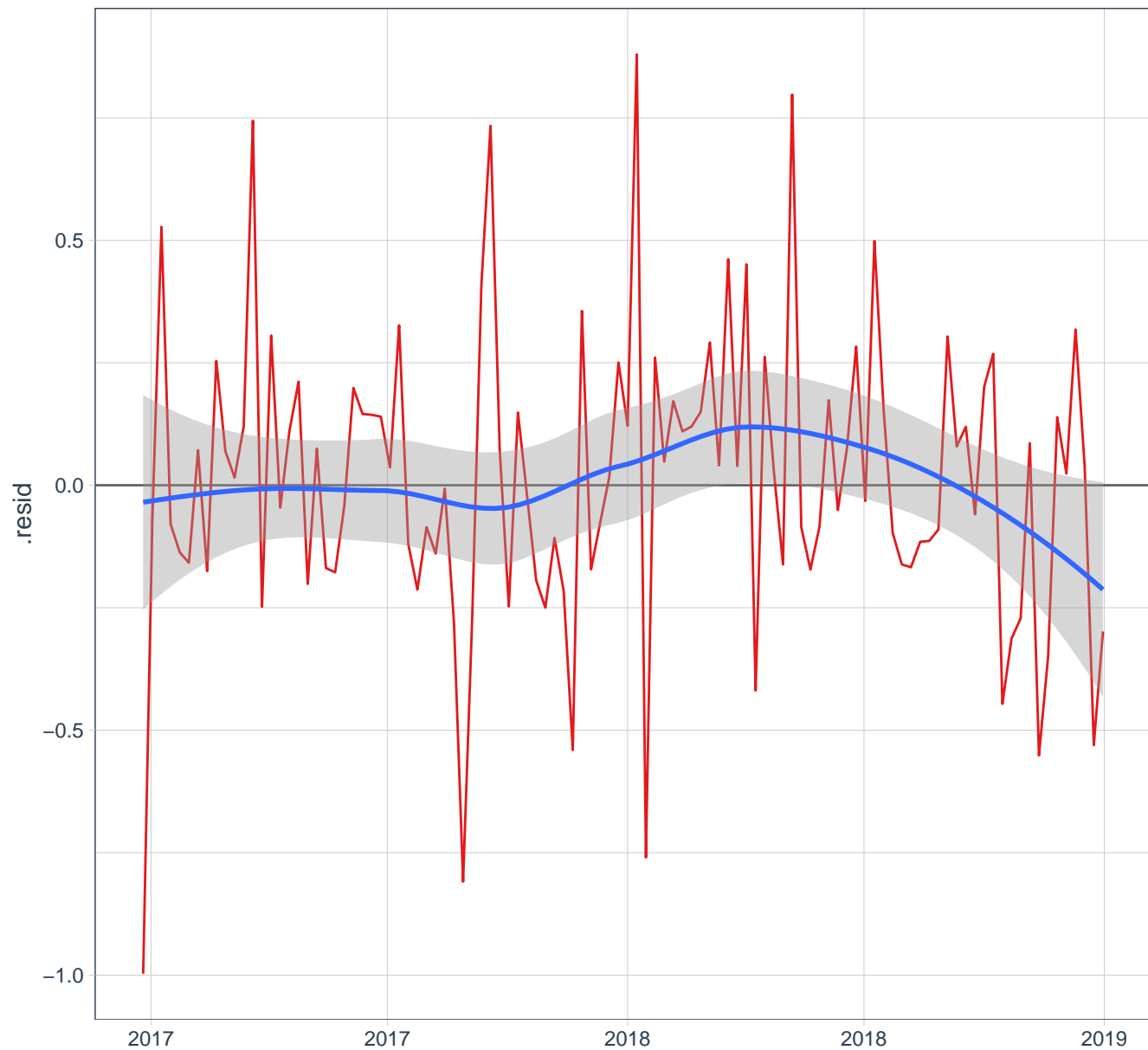
# 311 Requests: Recycling Participation NEW

ETS Model Residuals



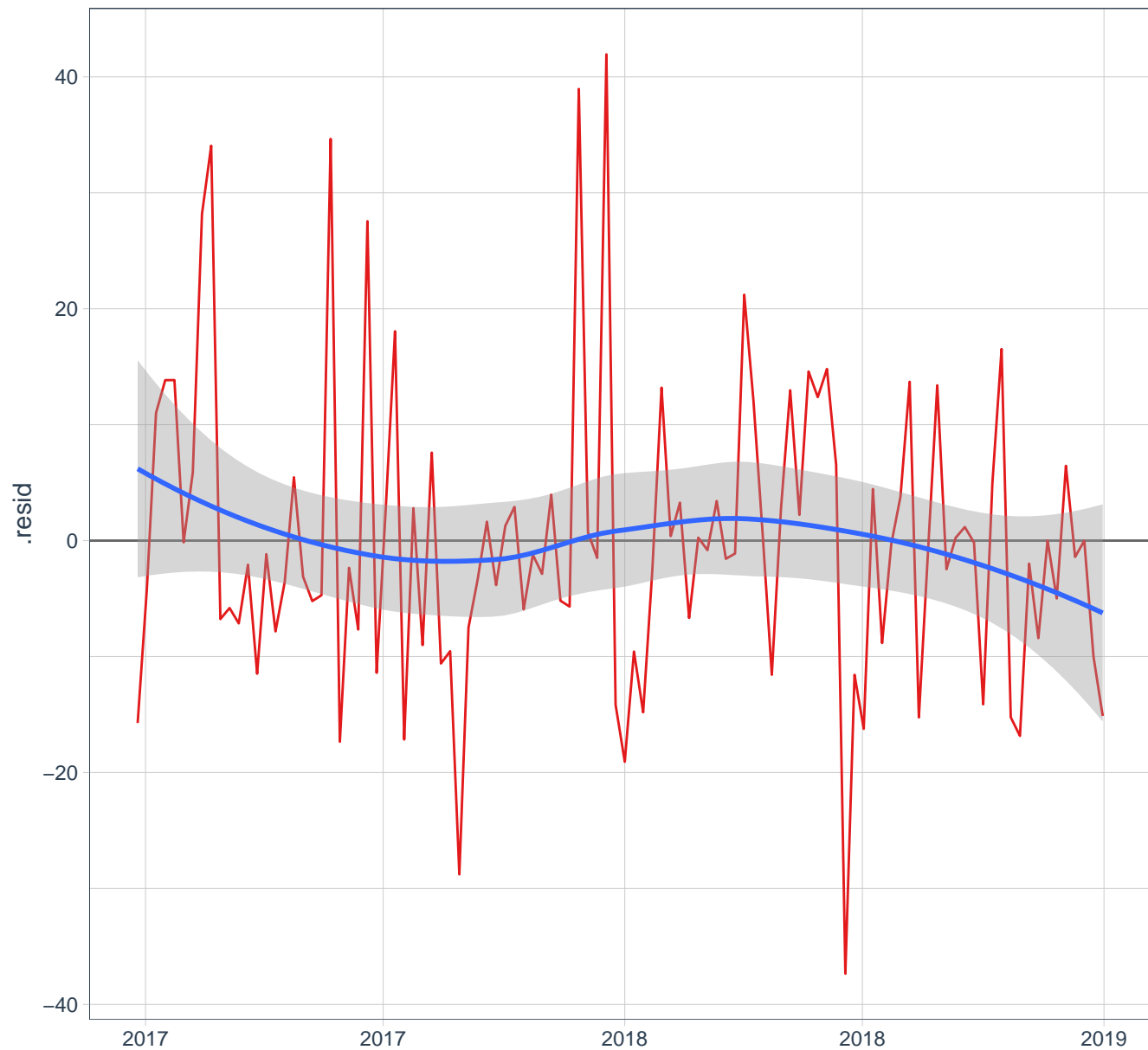
# 311 Requests: Nuisance On Property

ETS Model Residuals



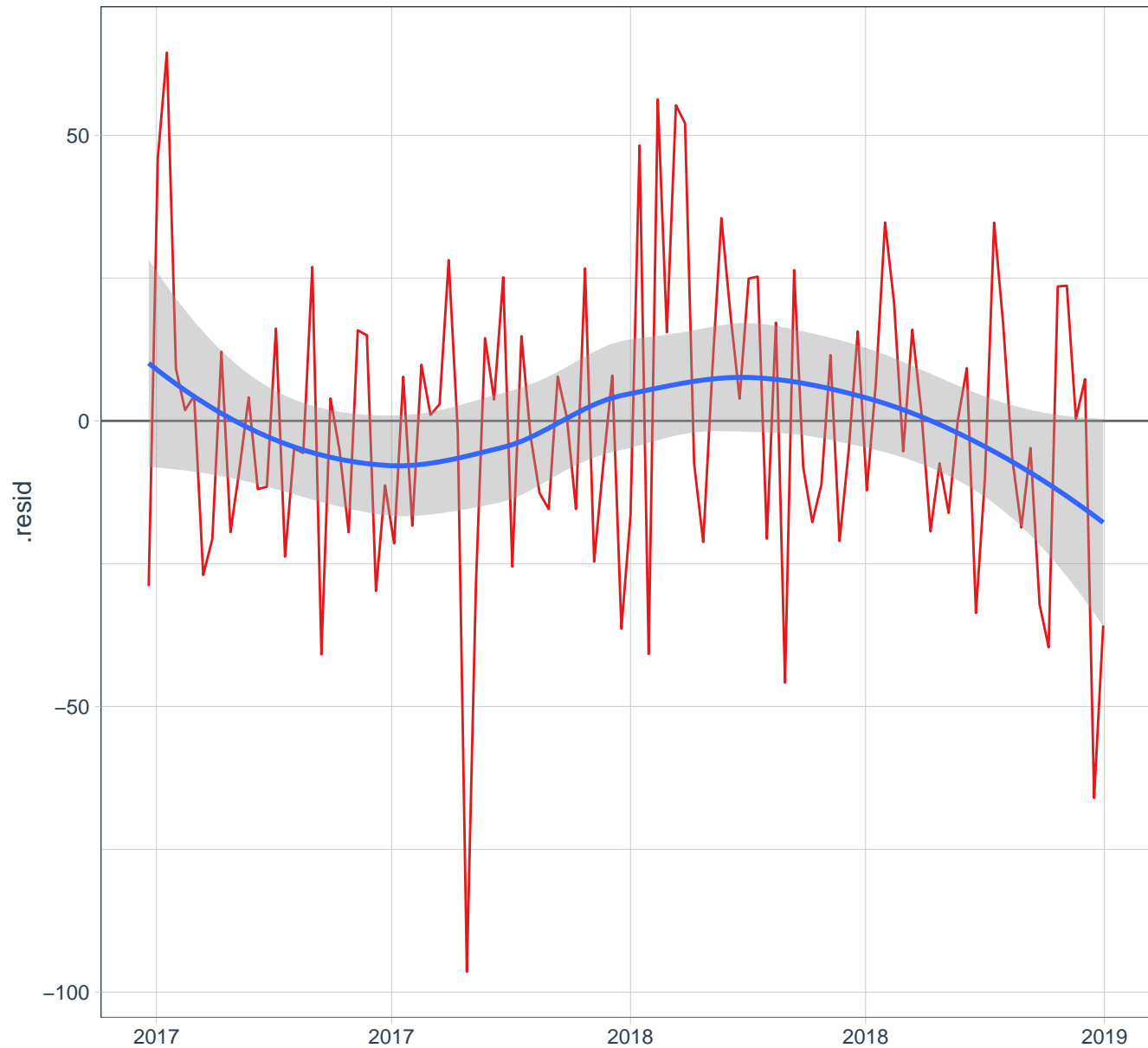
# 311 Requests: Traffic Markings

ETS Model Residuals



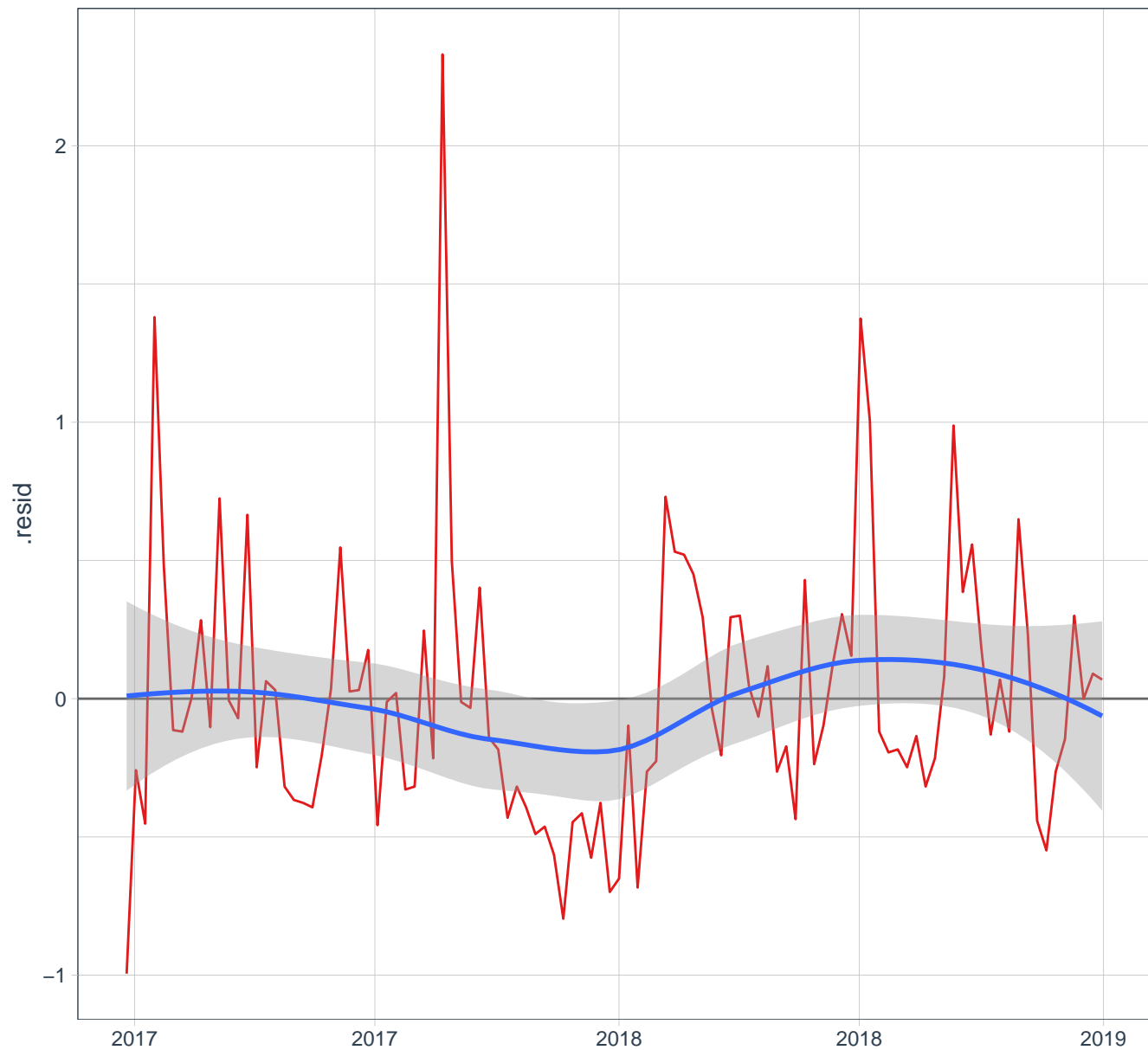
# 311 Requests: Building or Sign Code

ETS Model Residuals



# 311 Requests: Drainage

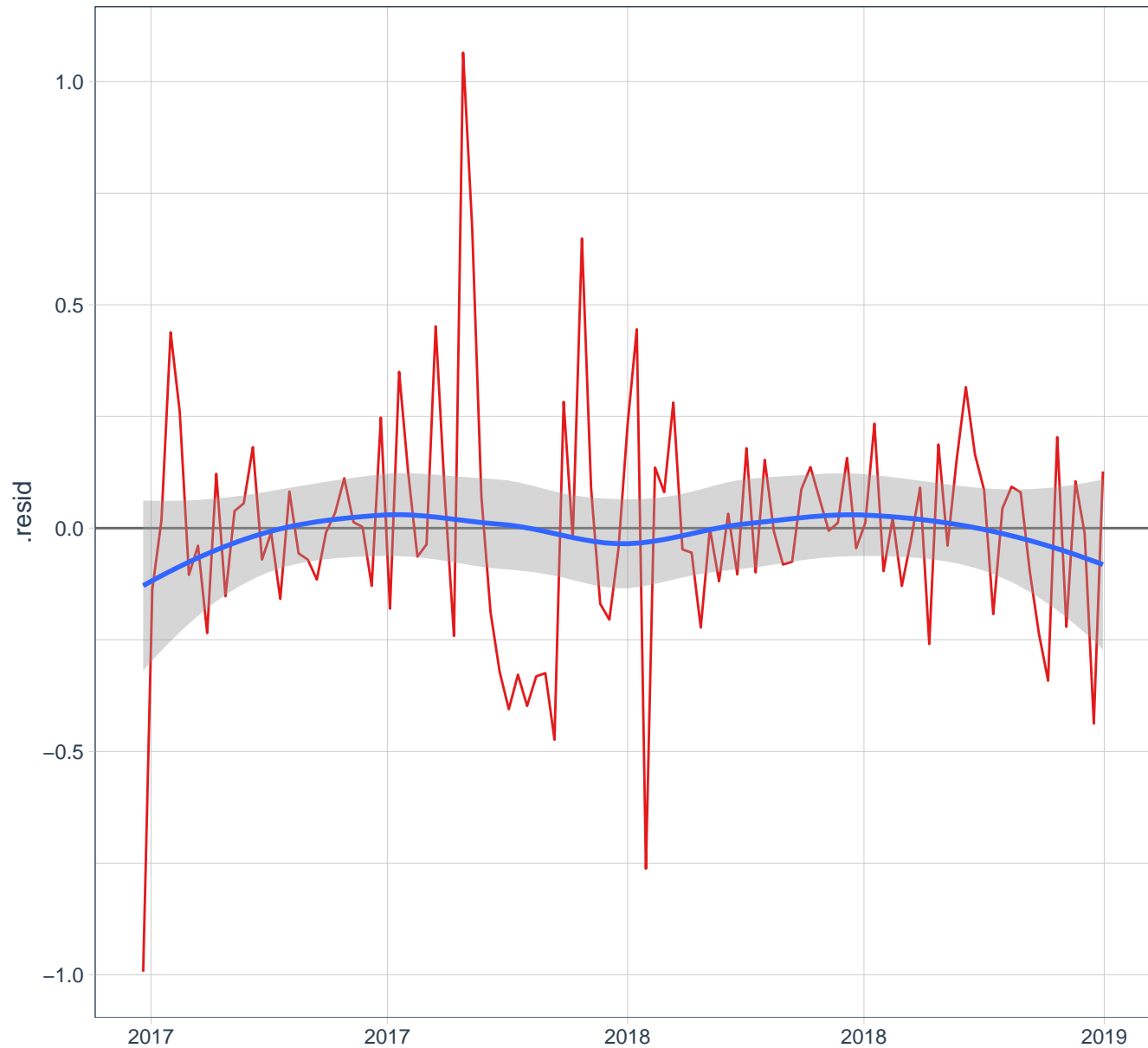
## ETS Model Residuals





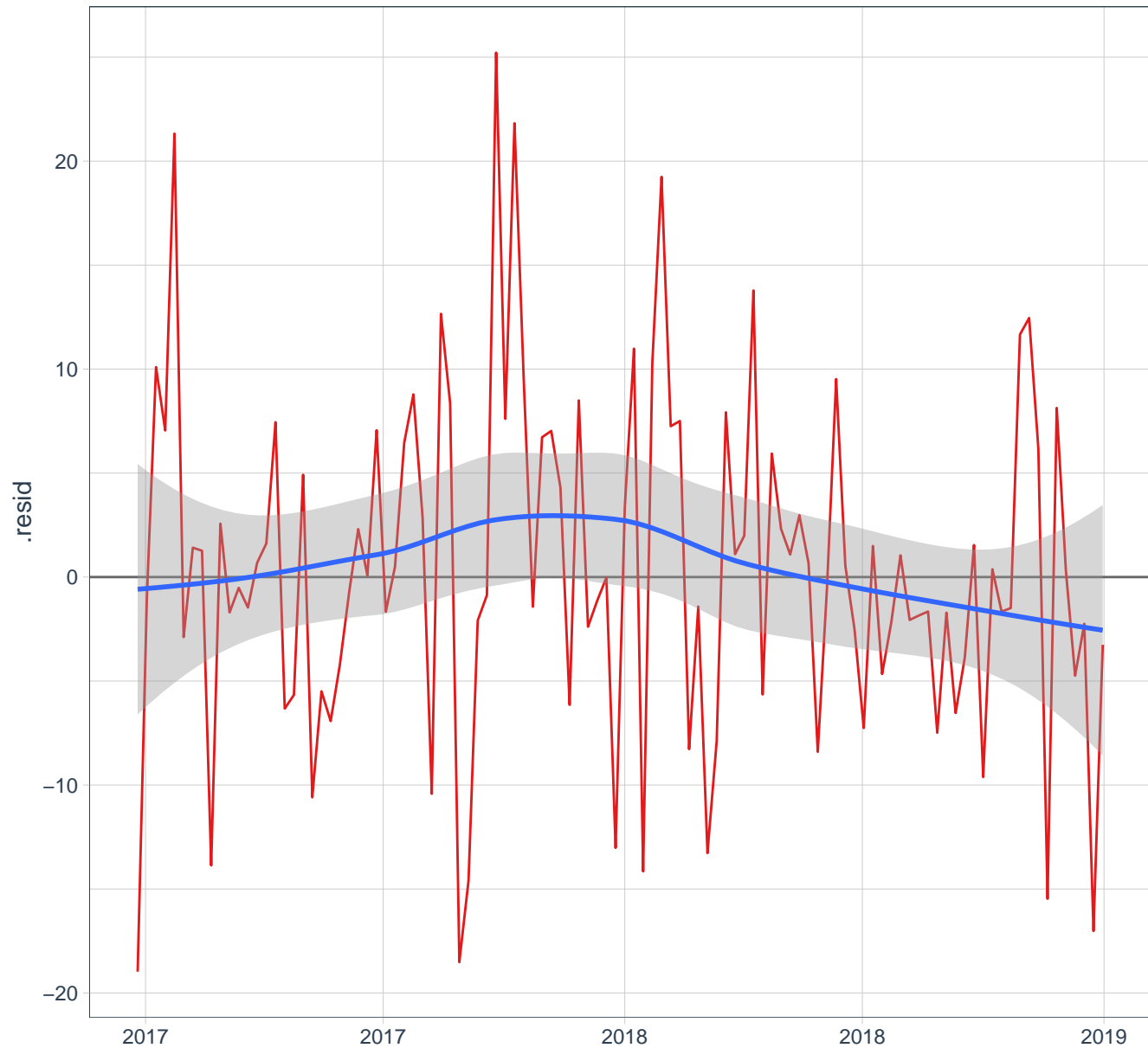
# 311 Requests: Recycling Cart Repair or Replace

ETS Model Residuals



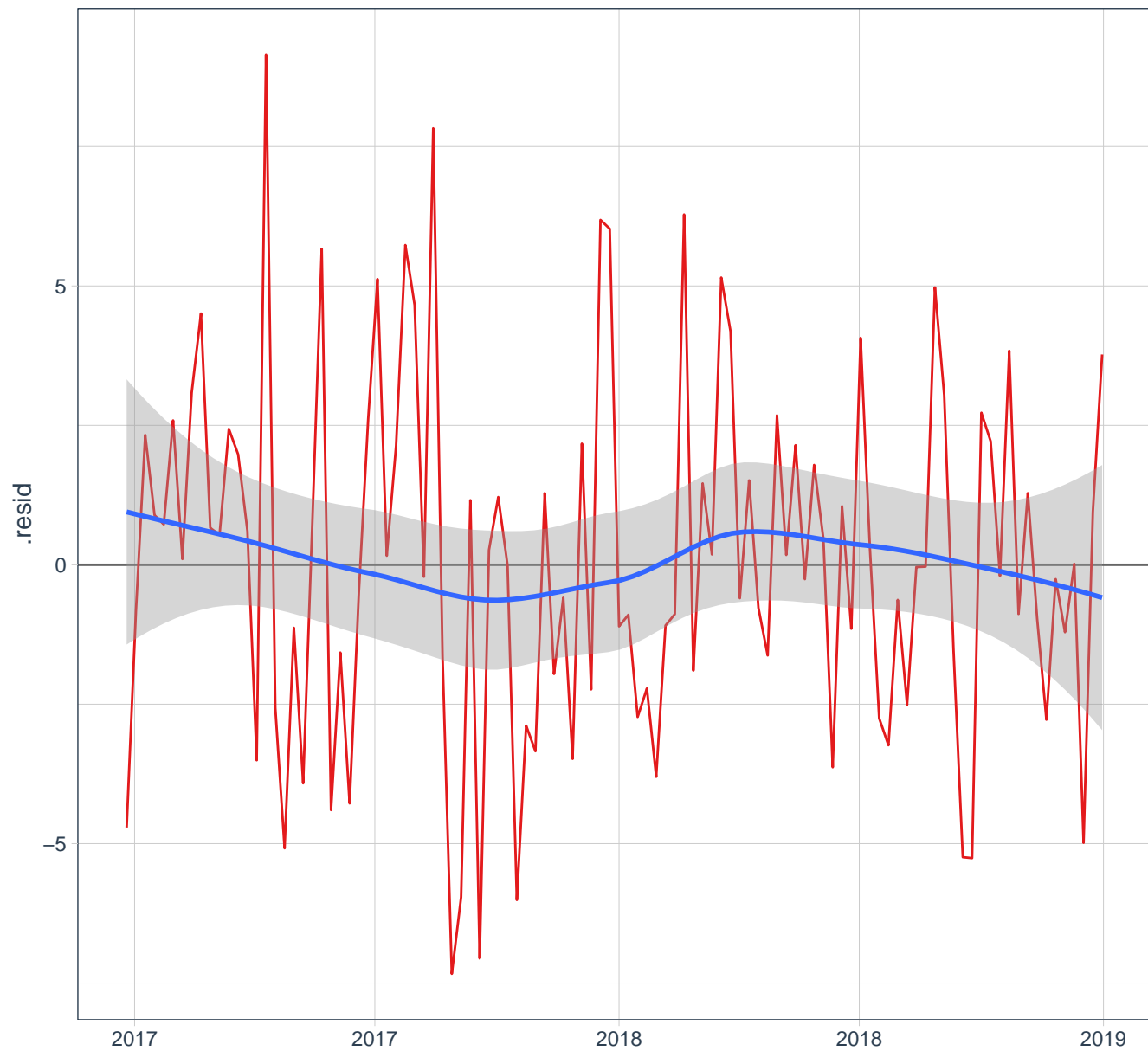
# 311 Requests: Traffic Bridge/Freeway Lighting

ETS Model Residuals



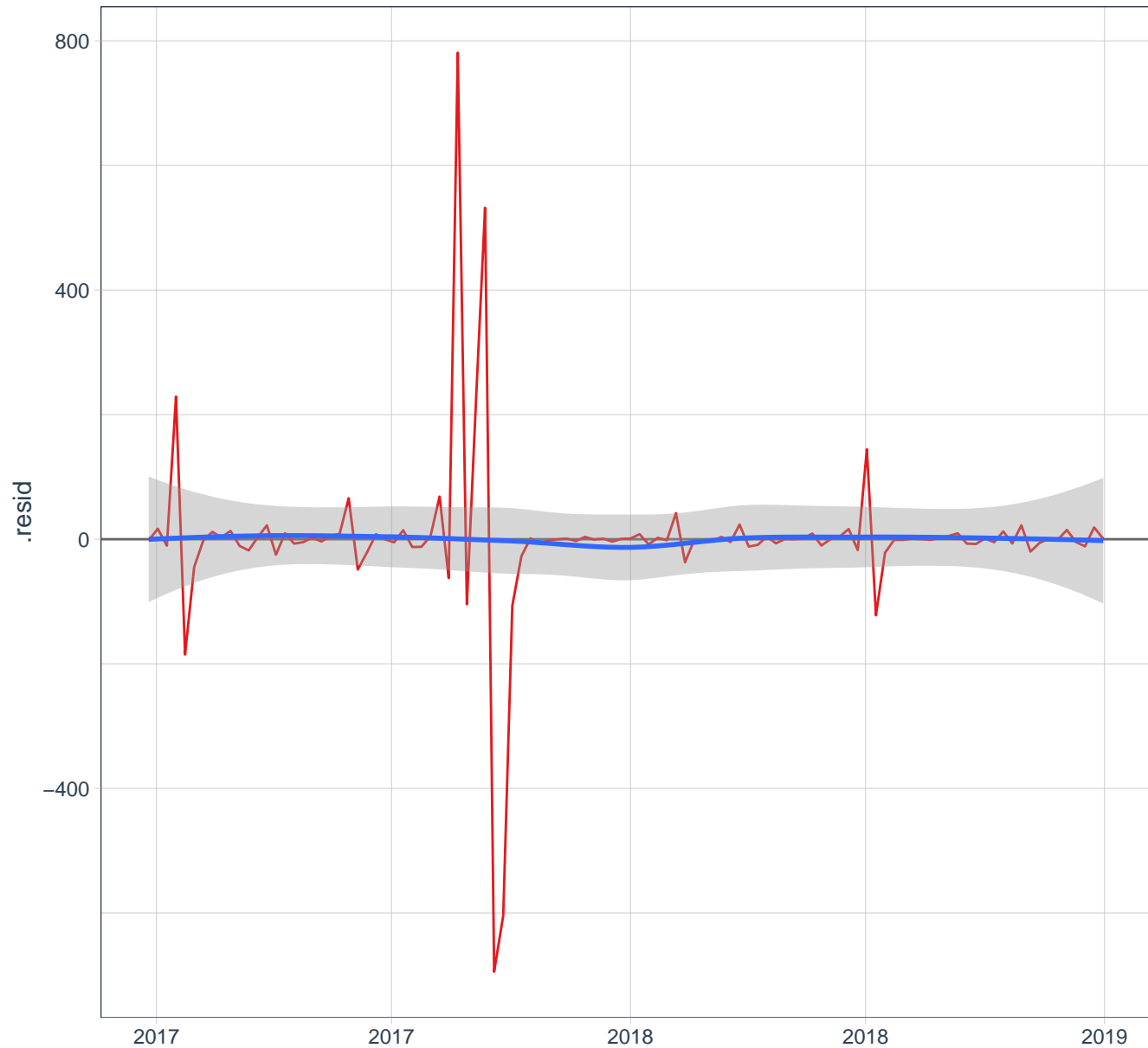
# 311 Requests: New Move In Service

ETS Model Residuals

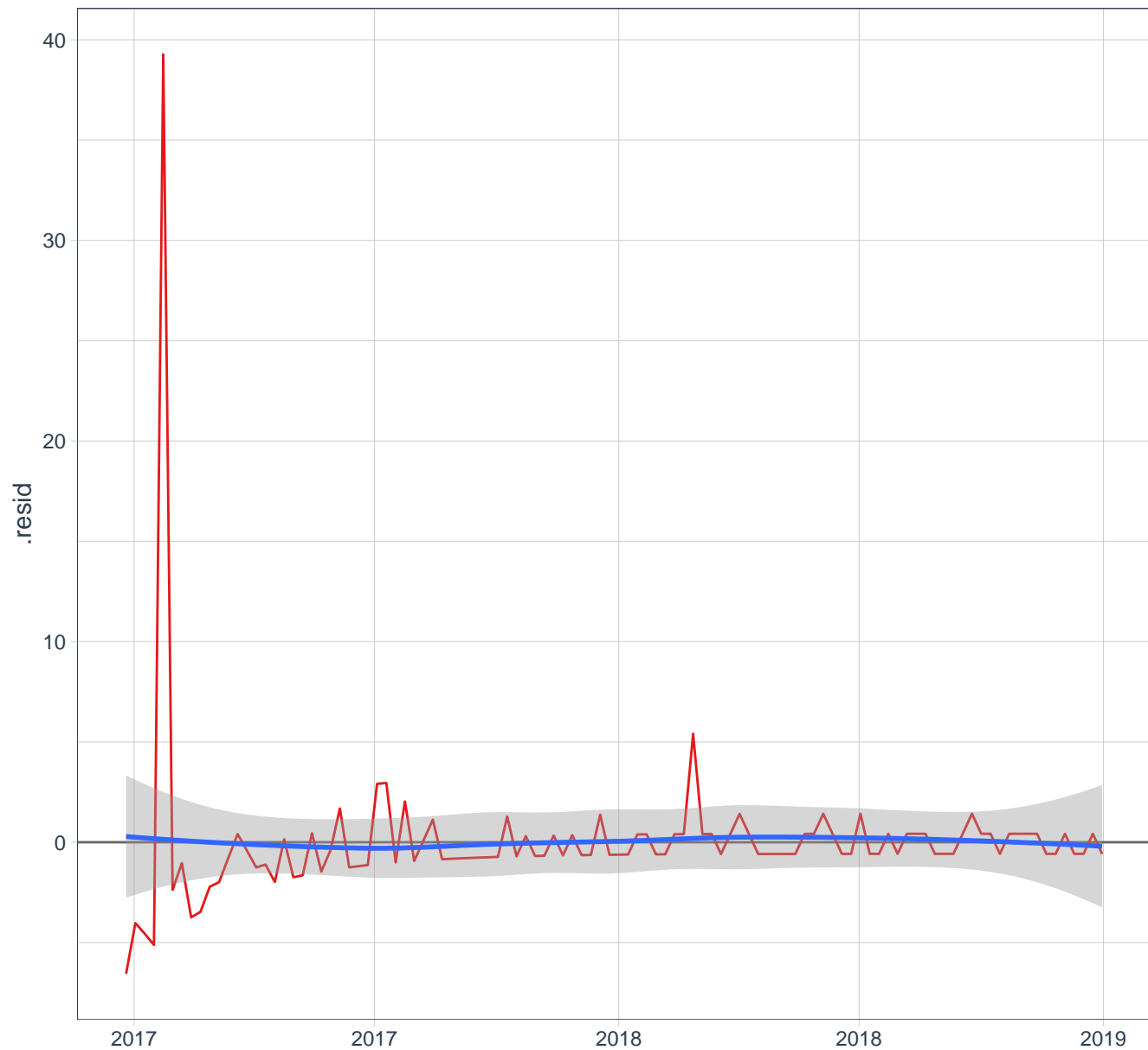


# 311 Requests: Flooding

ETS Model Residuals

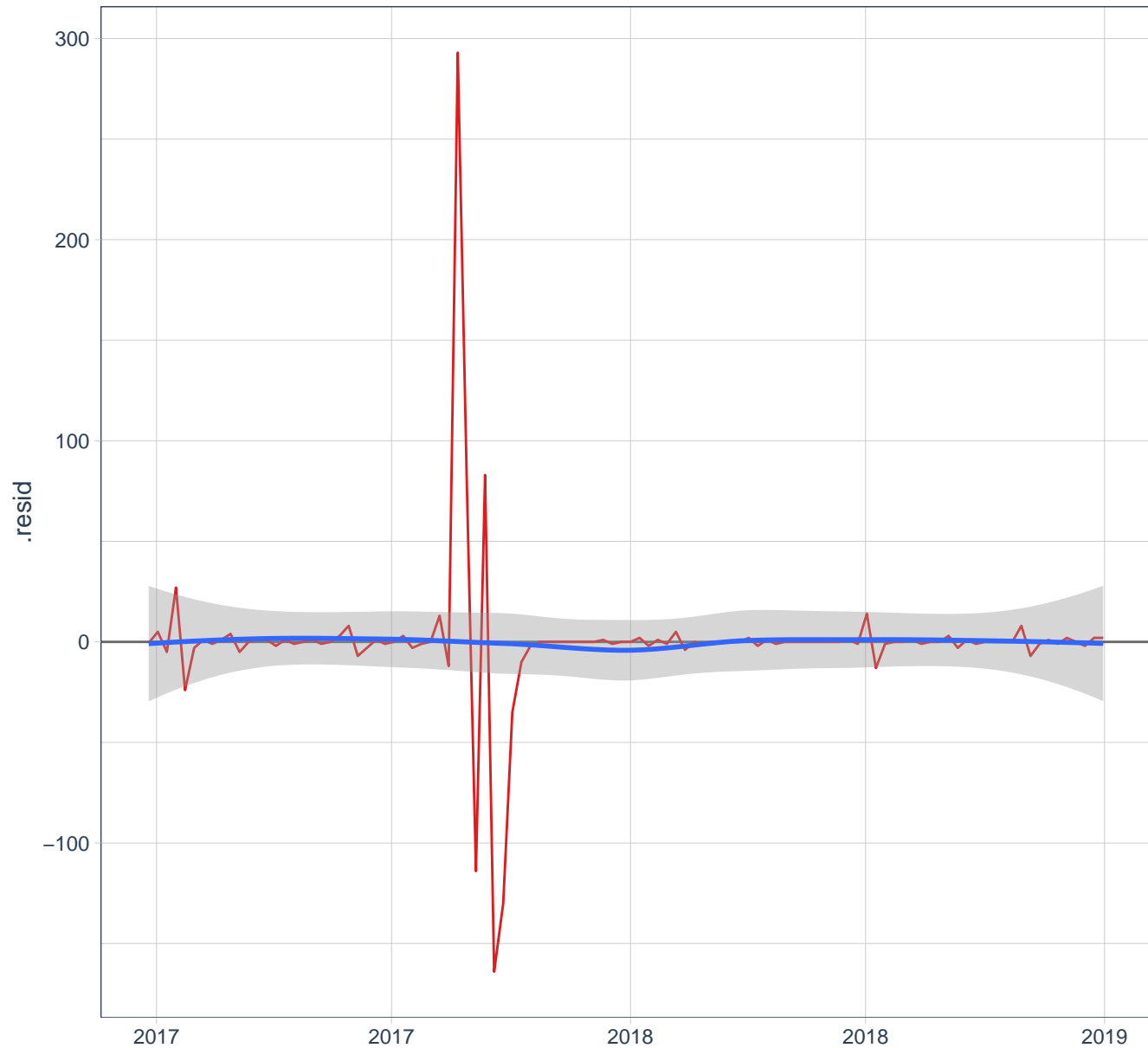


## ETS Model Residuals



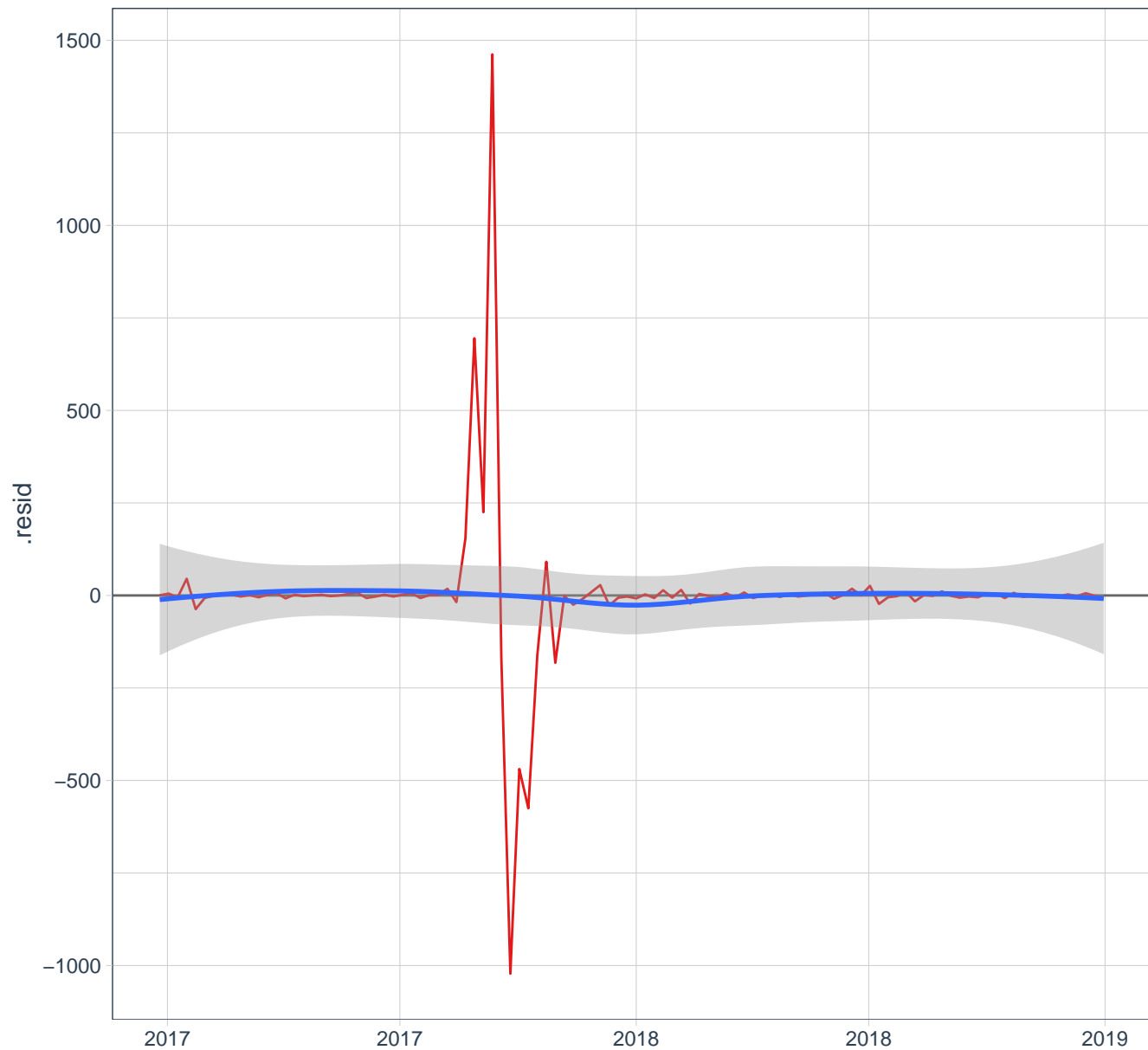
# 311 Requests: Crisis Cleanup

ETS Model Residuals



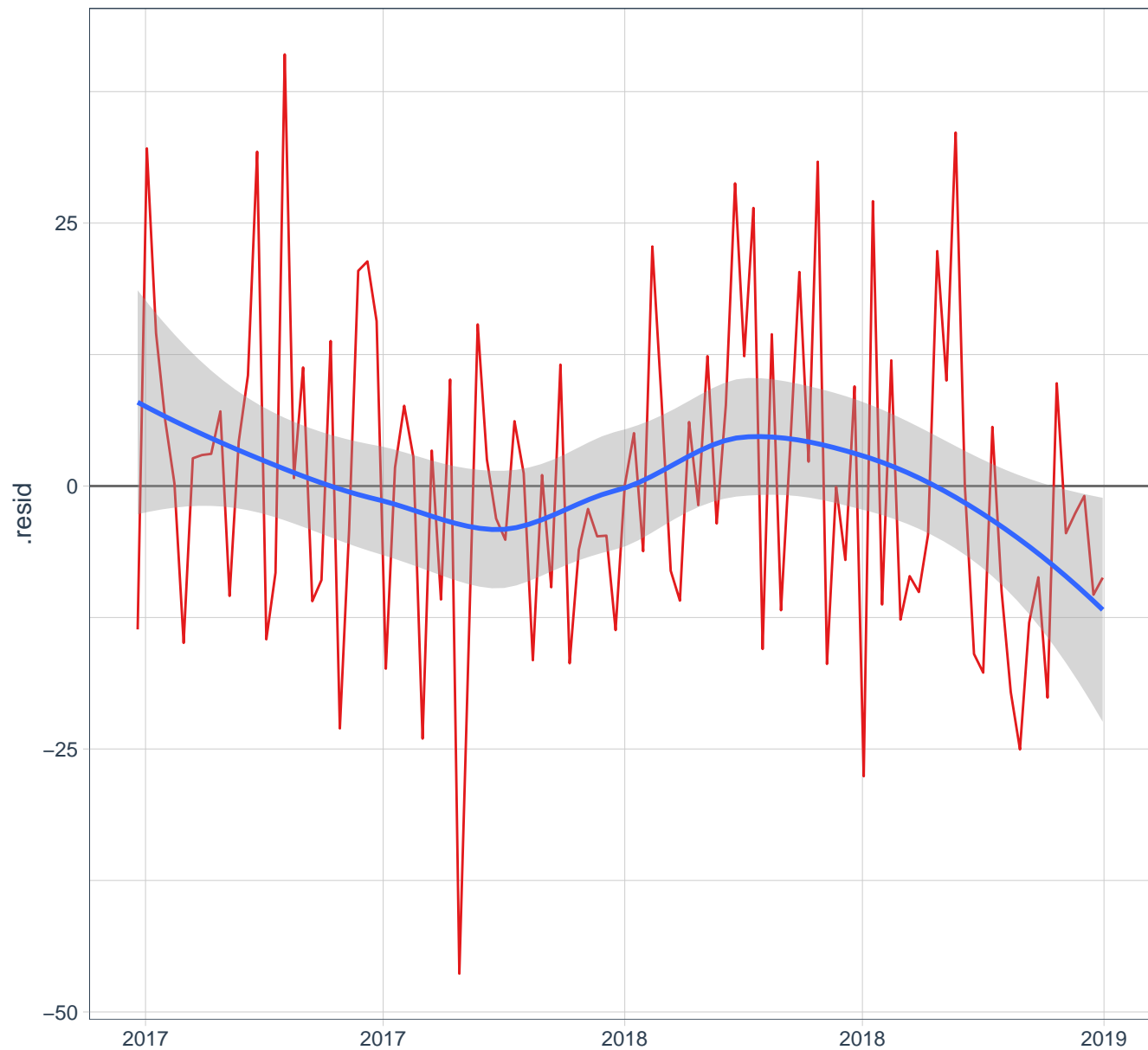
# 311 Requests: Storm Debris Collection

ETS Model Residuals



# 311 Requests: Tree Trim

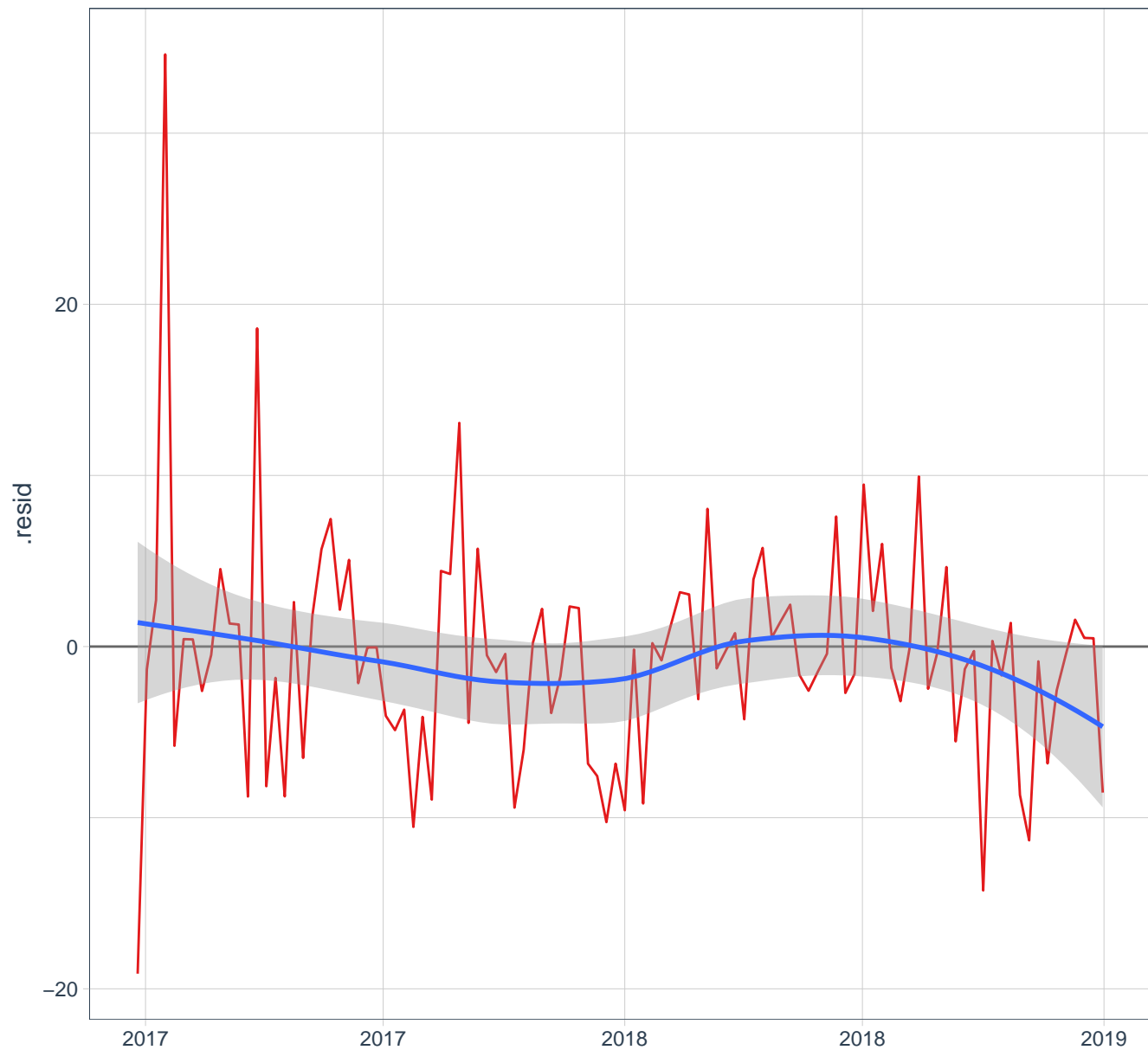
ETS Model Residuals





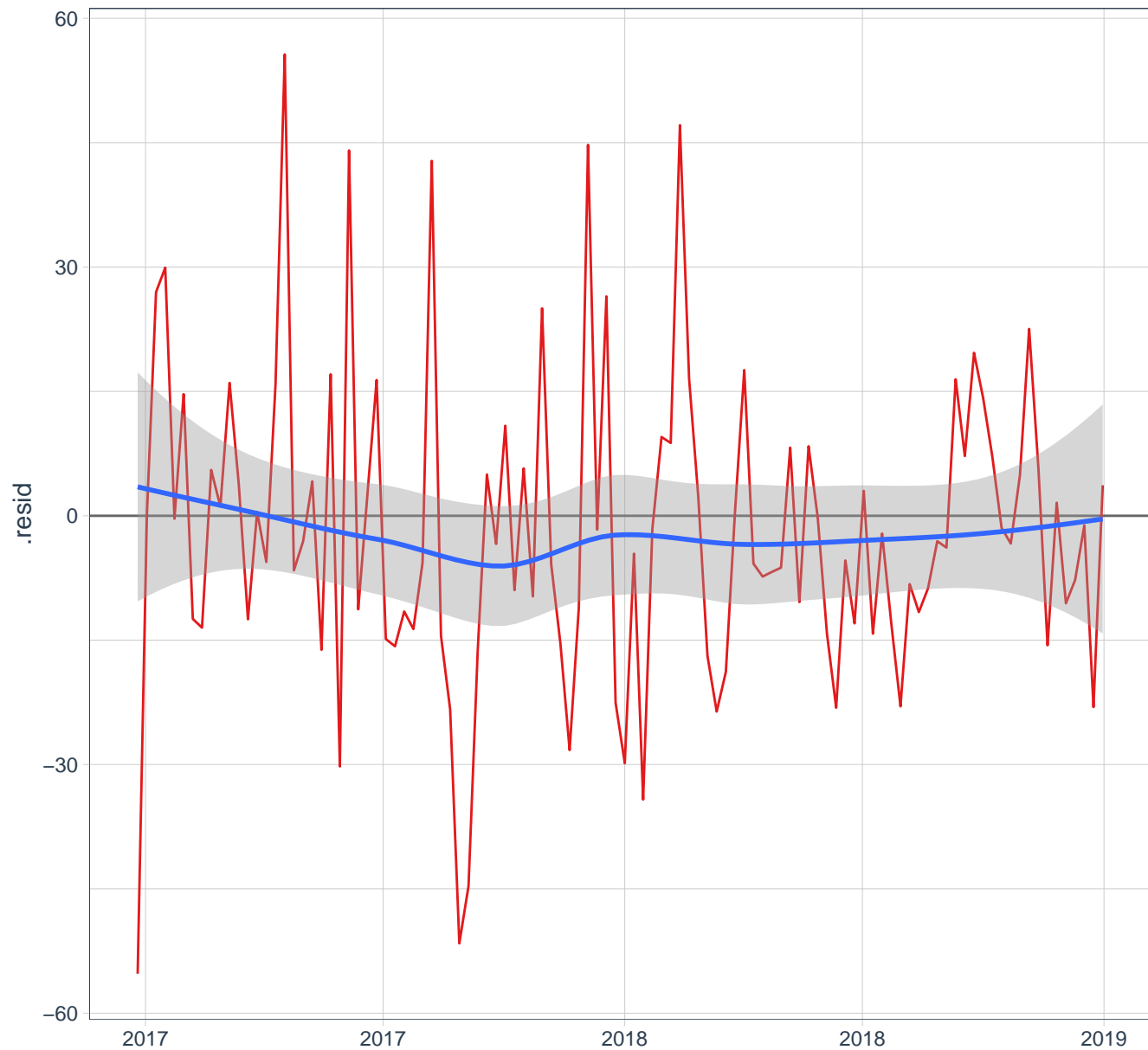
# 311 Requests: Sewer Manhole

ETS Model Residuals



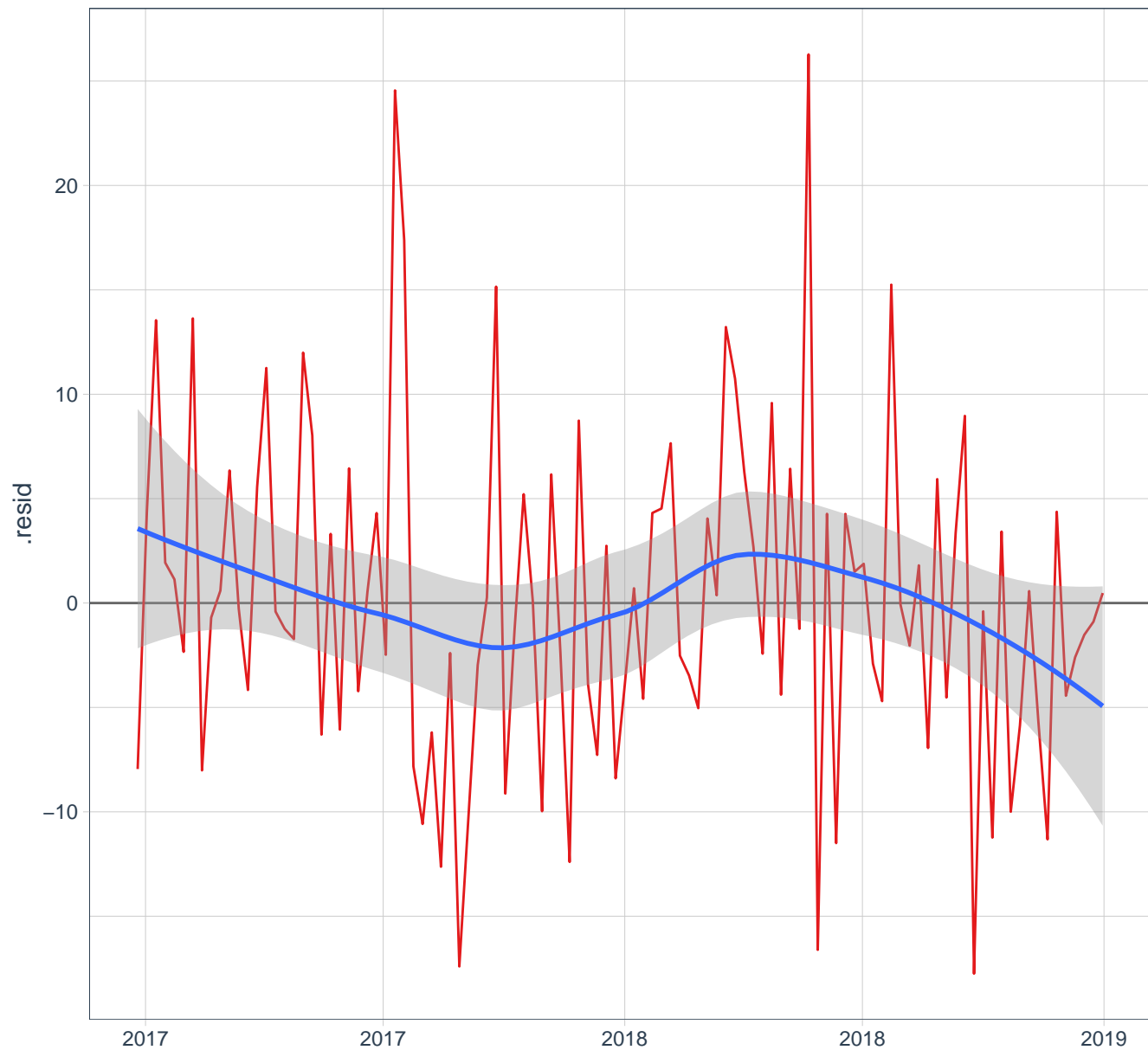
# 311 Requests: Parking Meter

ETS Model Residuals



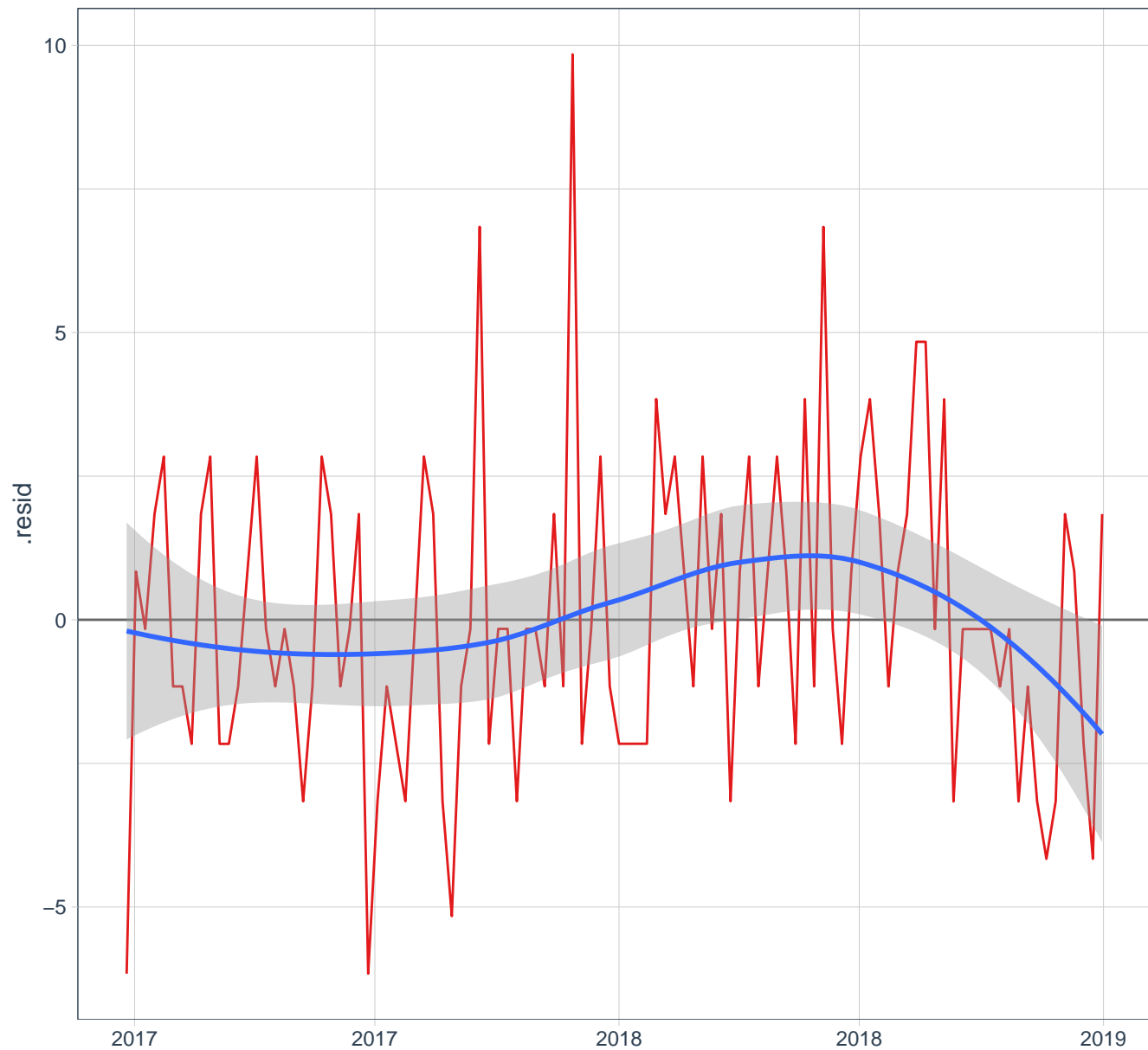
# 311 Requests: Traffic General

ETS Model Residuals



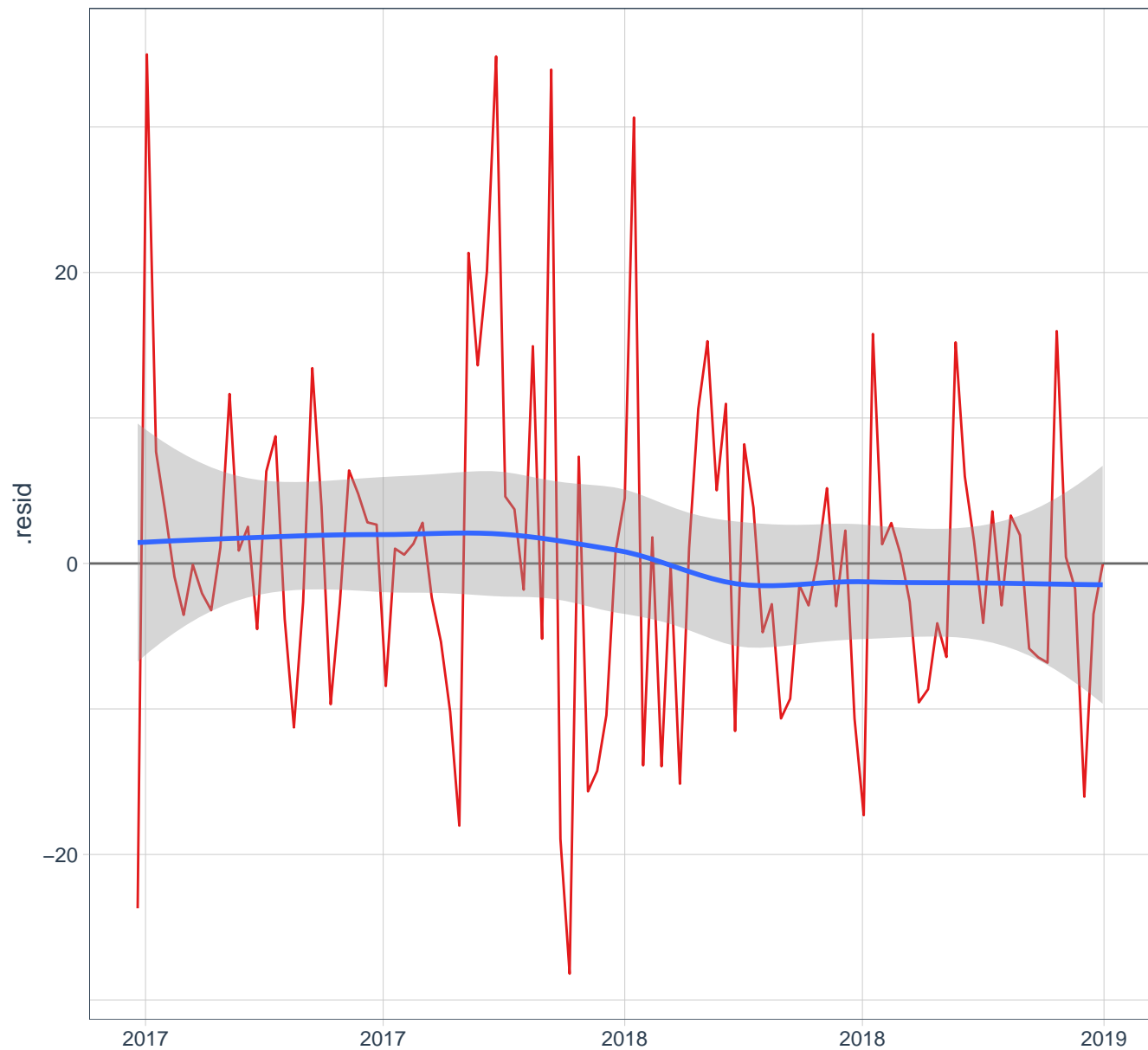
# 311 Requests: Recycle Bin/Cart Retrieve

ETS Model Residuals



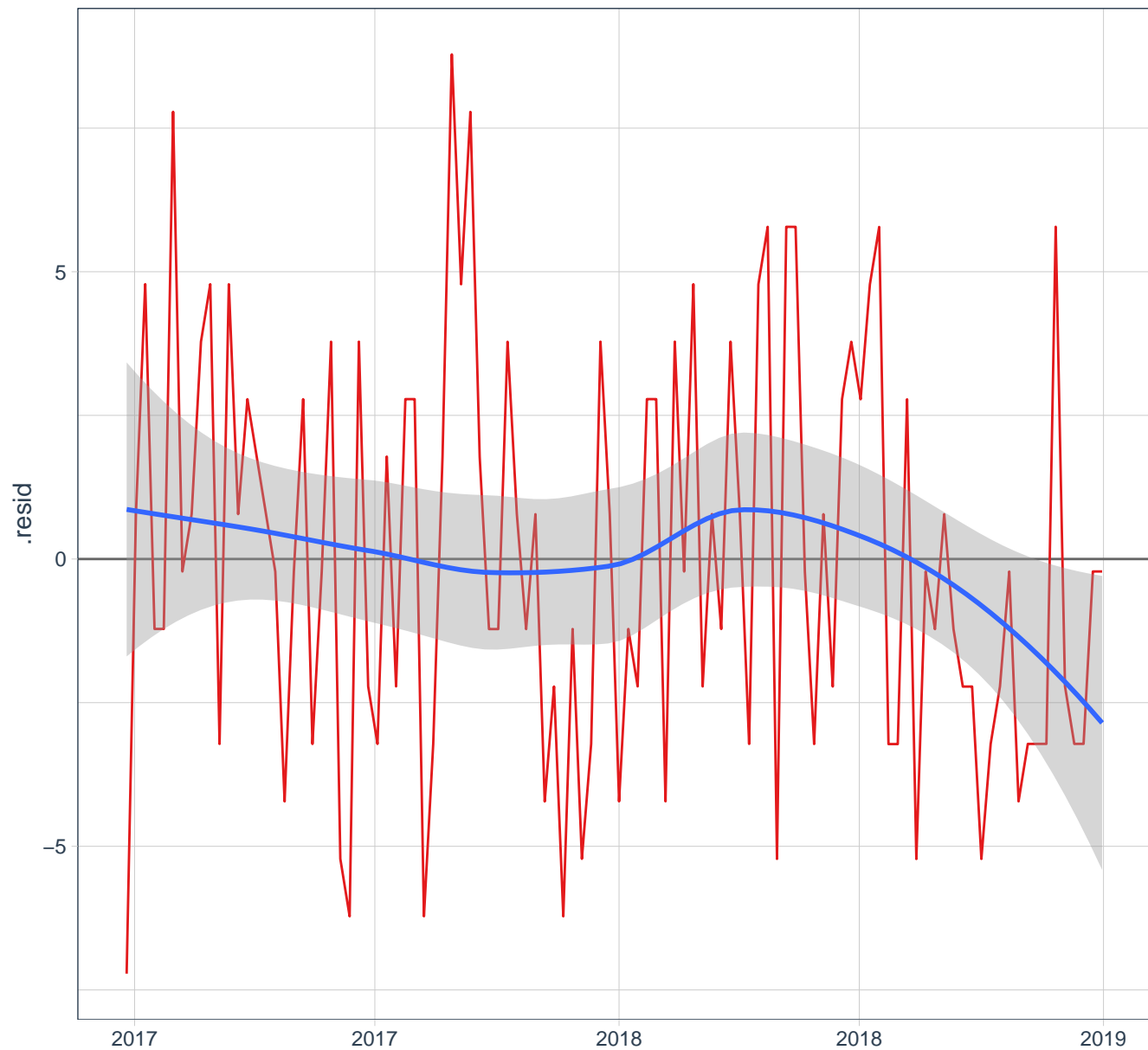
# 311 Requests: Add A Can

ETS Model Residuals



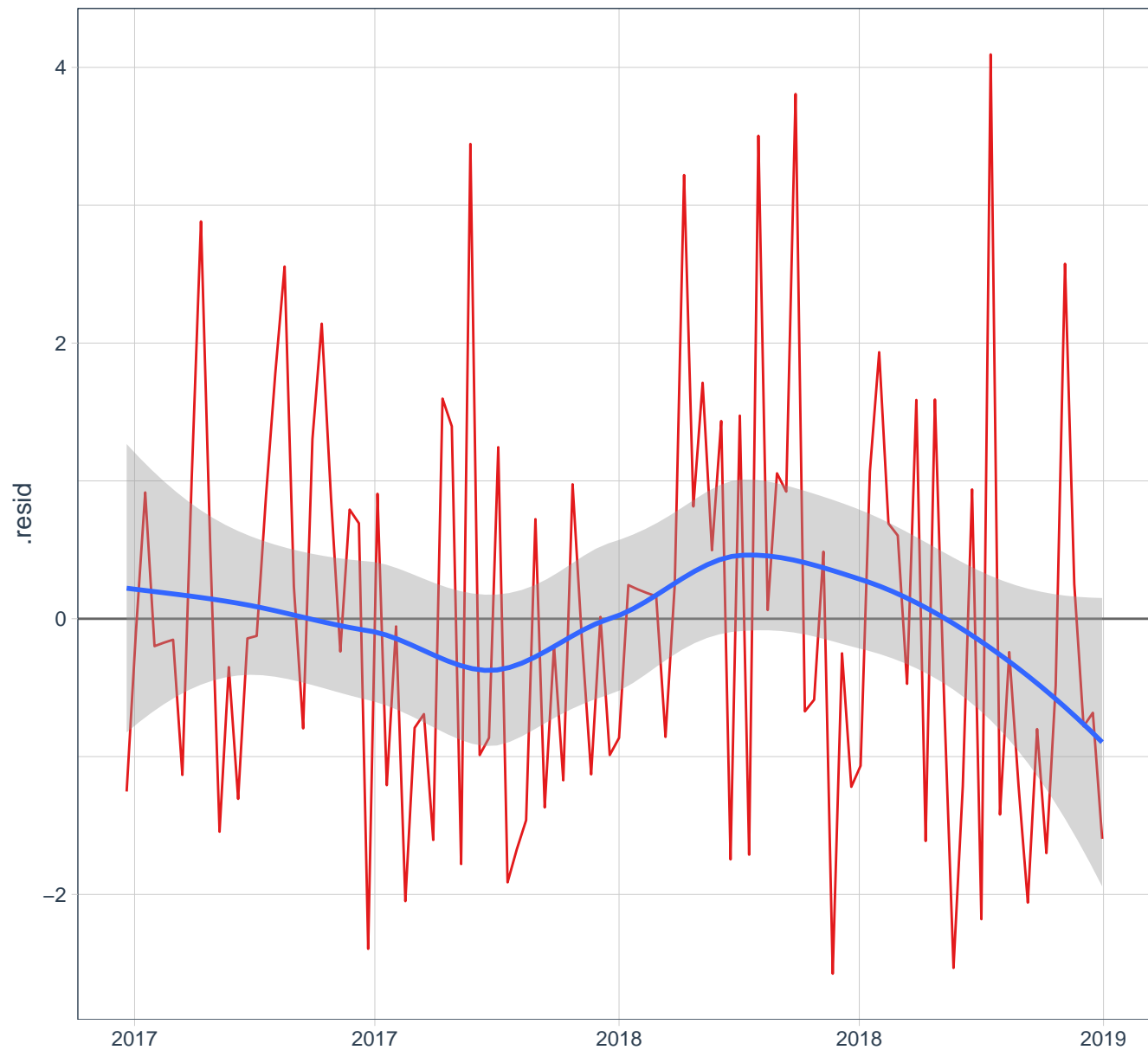
# 311 Requests: Bridge and Barricade

## ETS Model Residuals



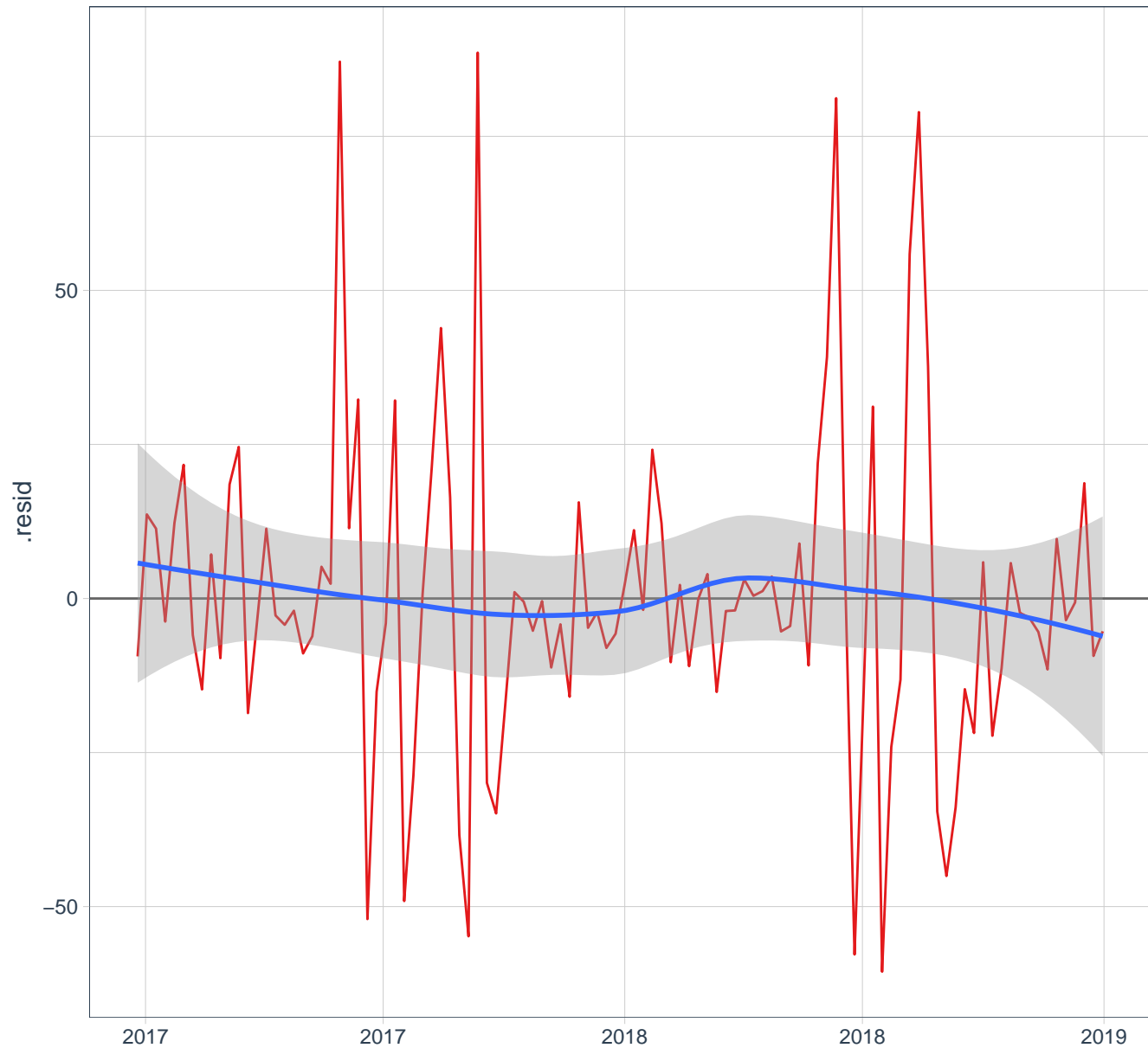
# 311 Requests: Tree Code Violation

ETS Model Residuals



# 311 Requests: Flashing School Beacon

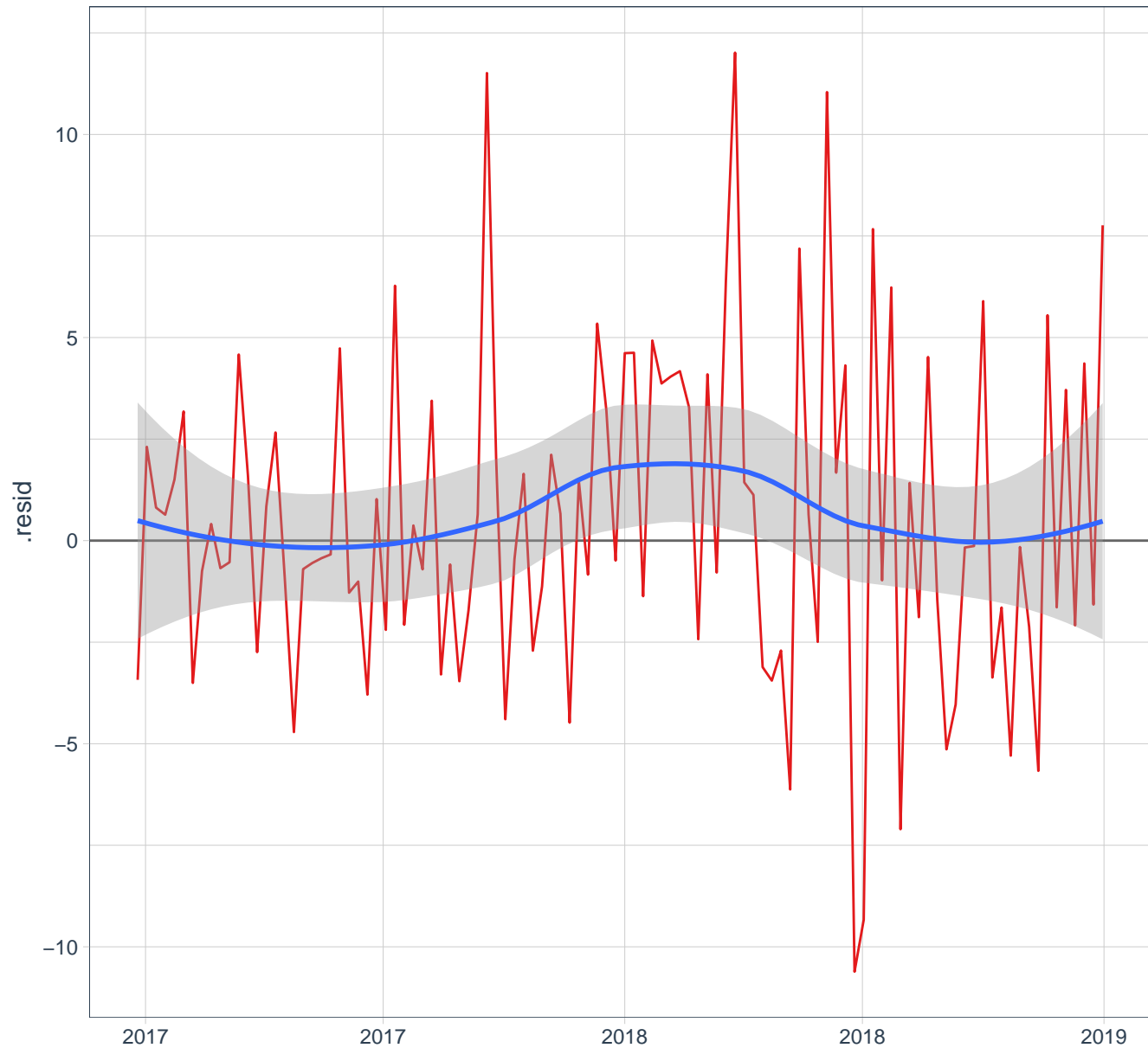
ETS Model Residuals





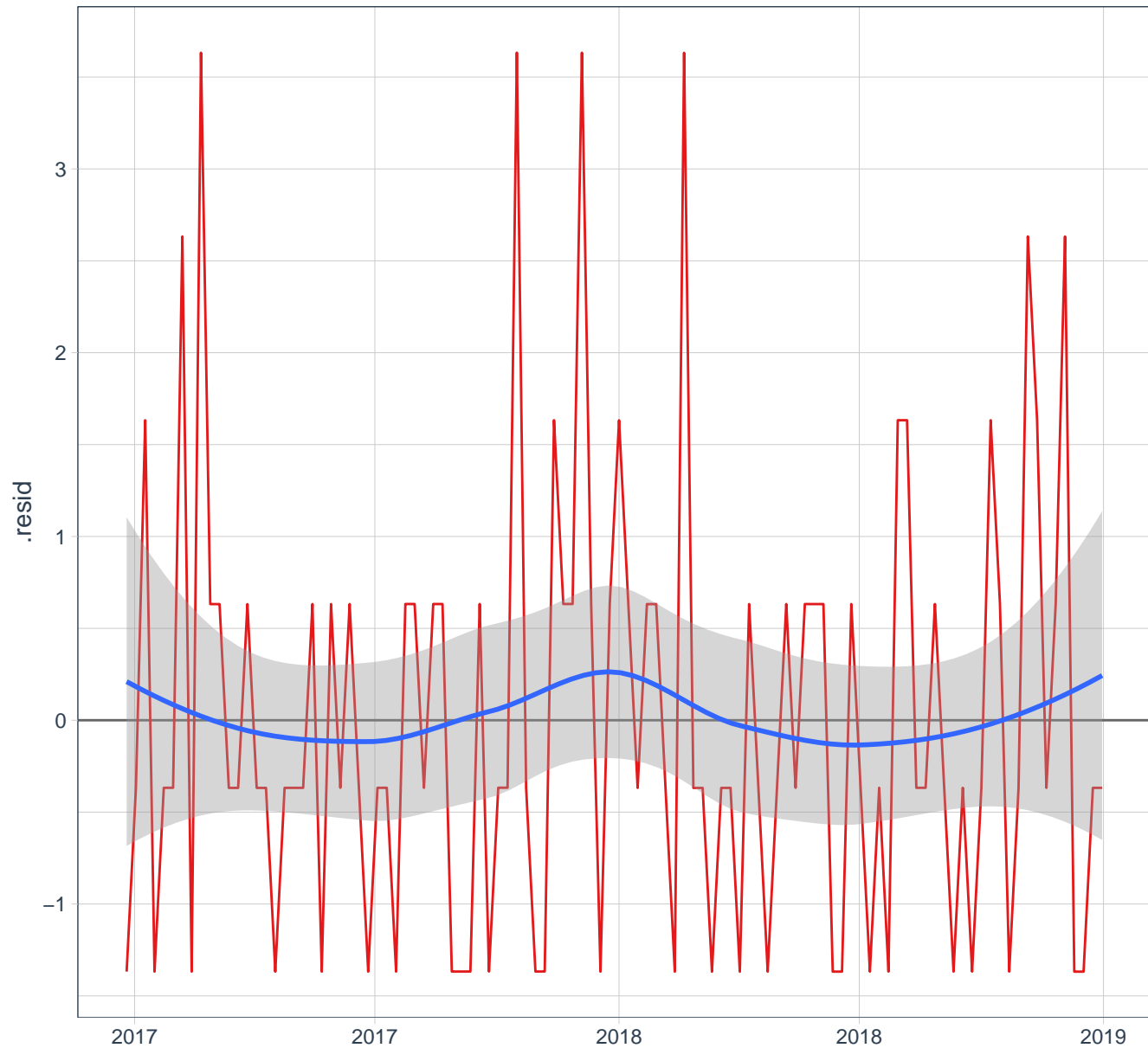
# 311 Requests: Litter Esplanade Median

ETS Model Residuals



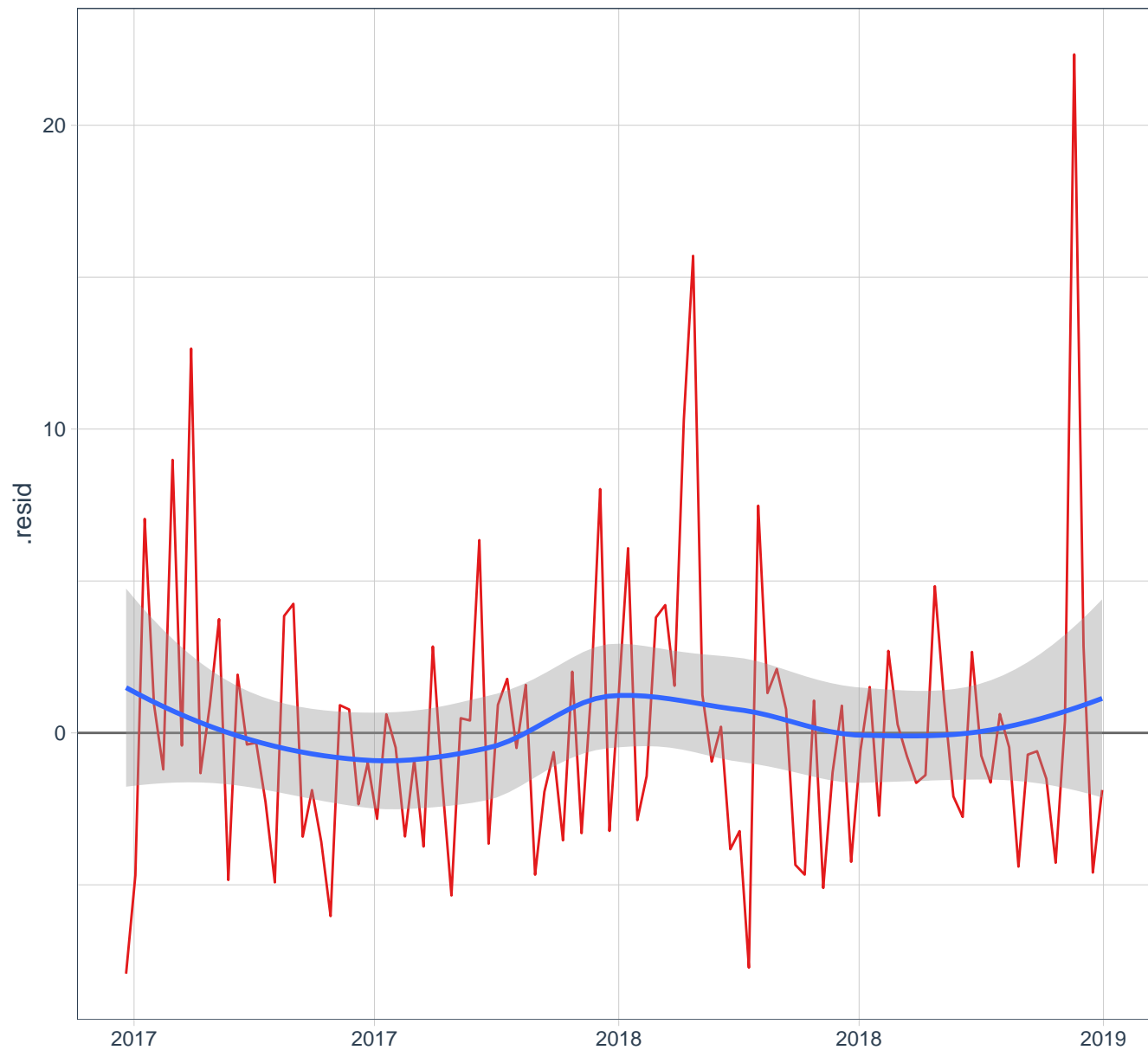
# 311 Requests: Graffiti – City Bridge

ETS Model Residuals



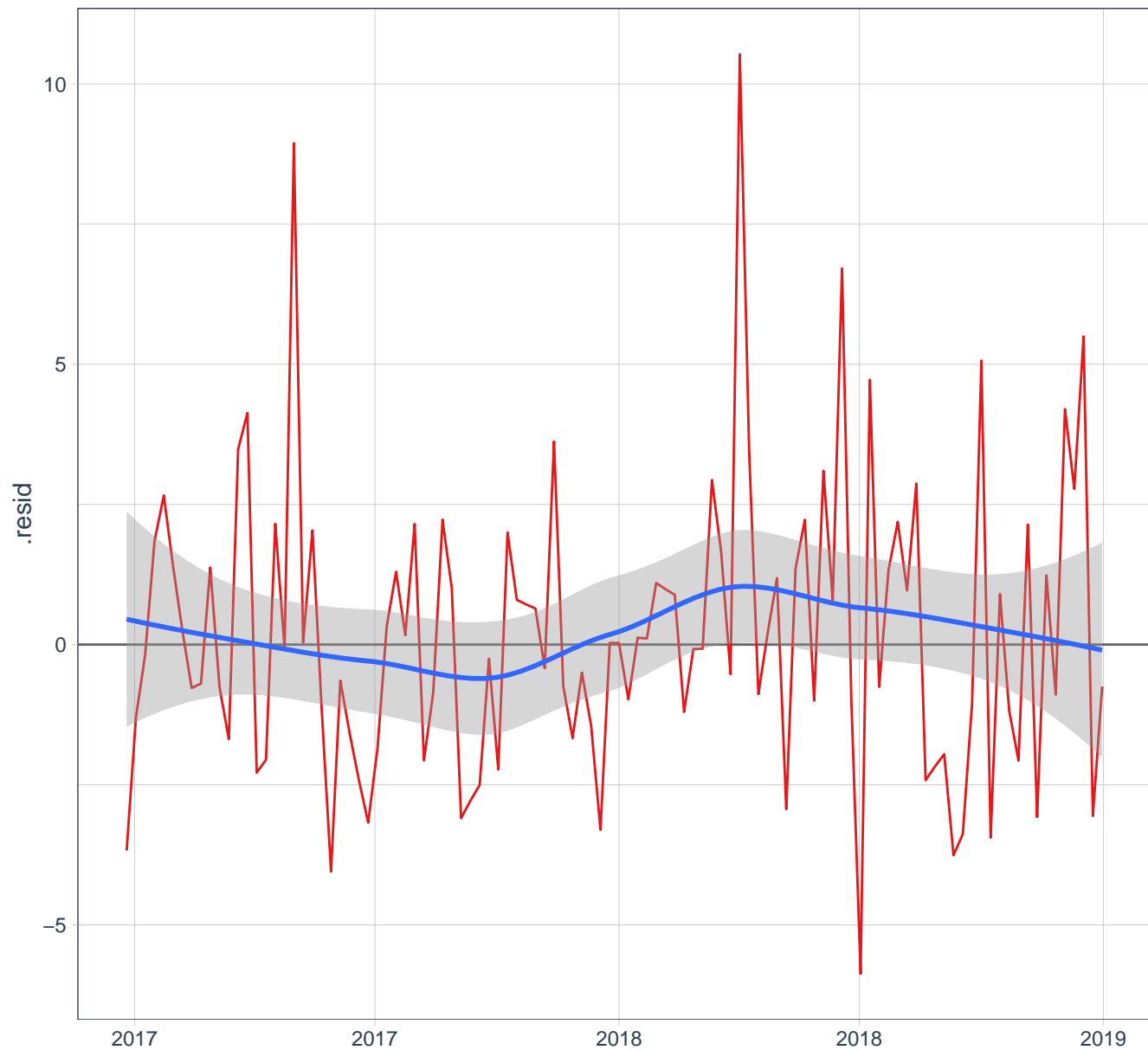
# 311 Requests: New CIP Request

ETS Model Residuals

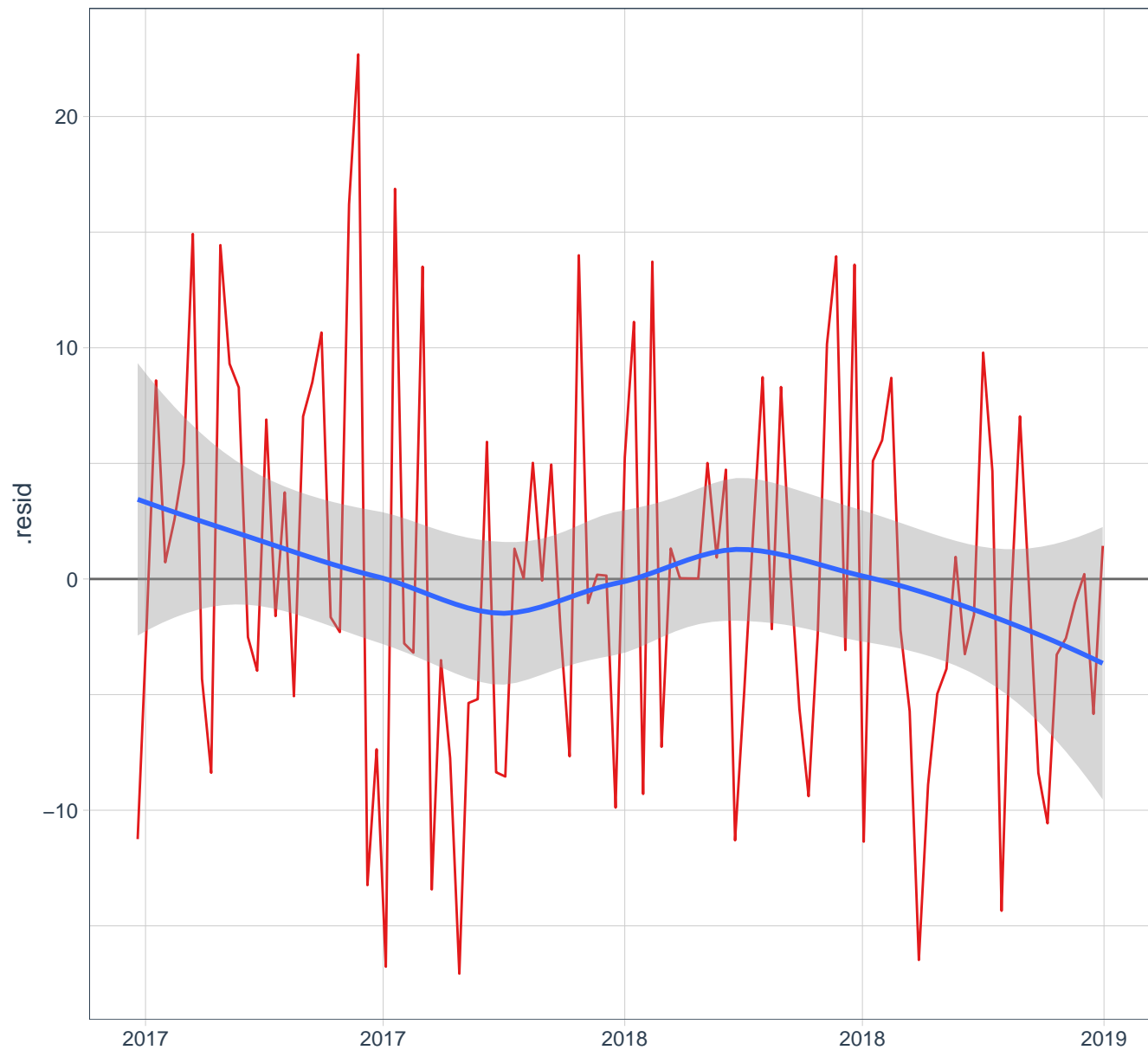


# 311 Requests: Container Placement

ETS Model Residuals

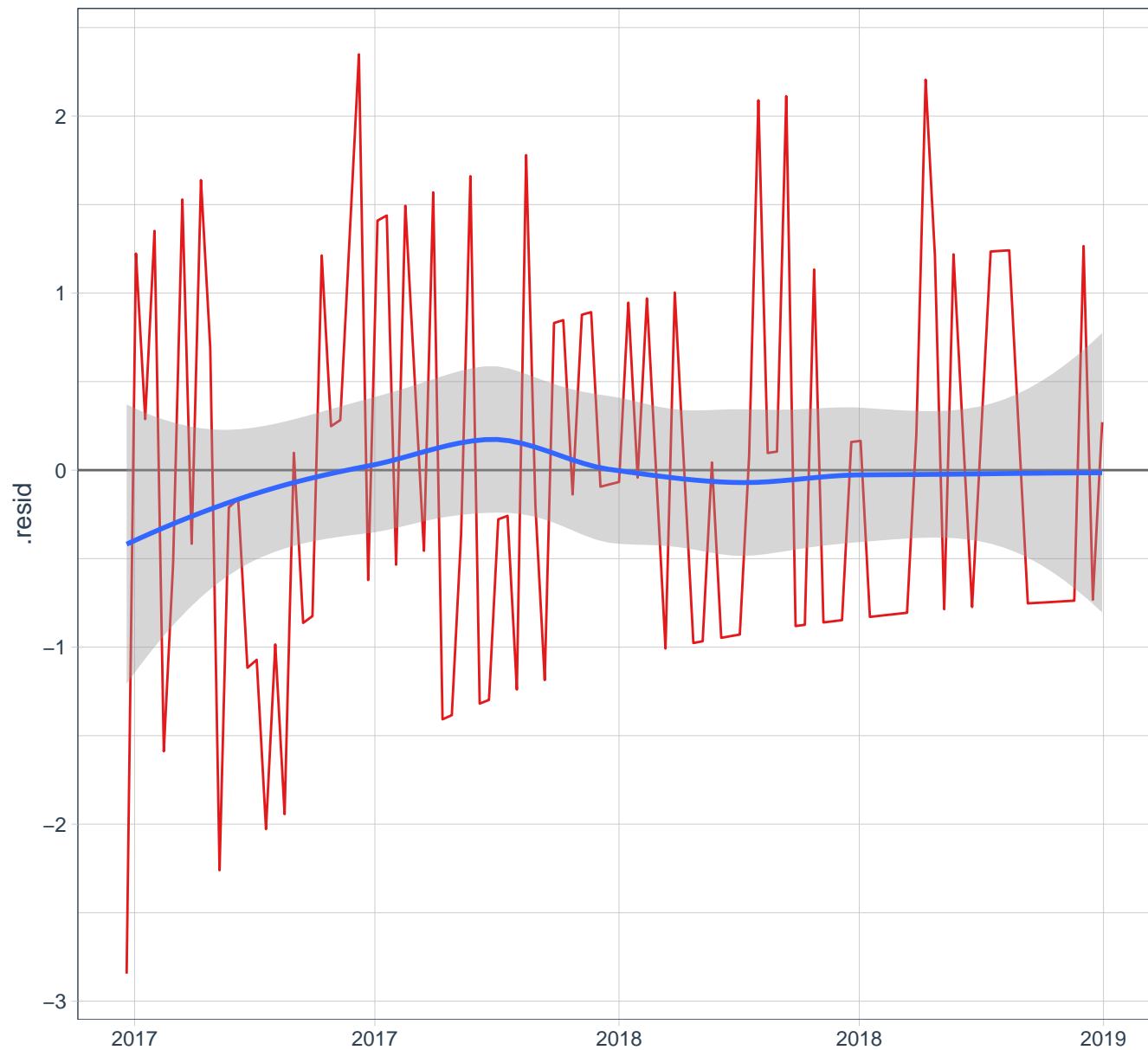


## ETS Model Residuals



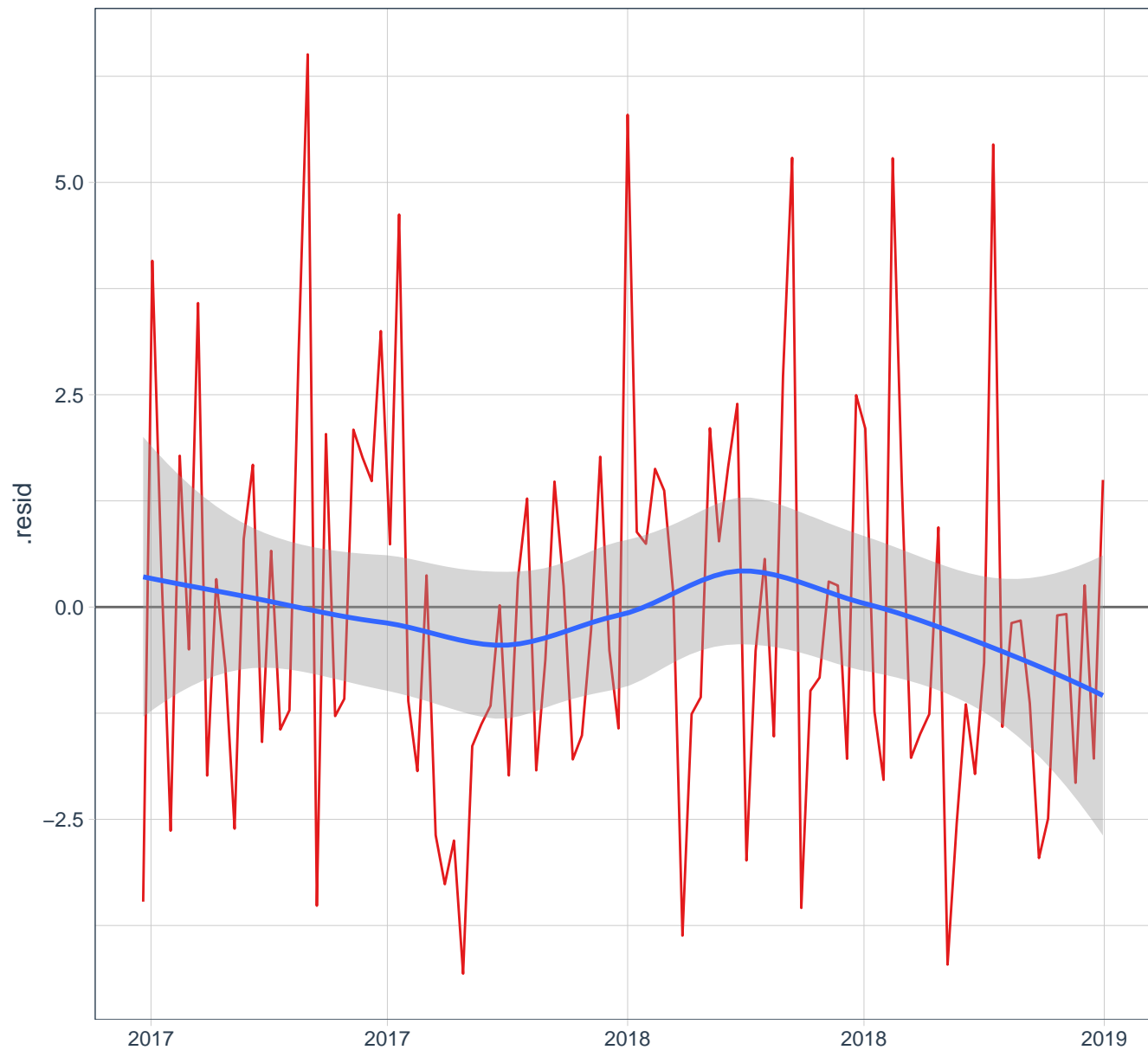
# 311 Requests: Graffiti – City Park

ETS Model Residuals



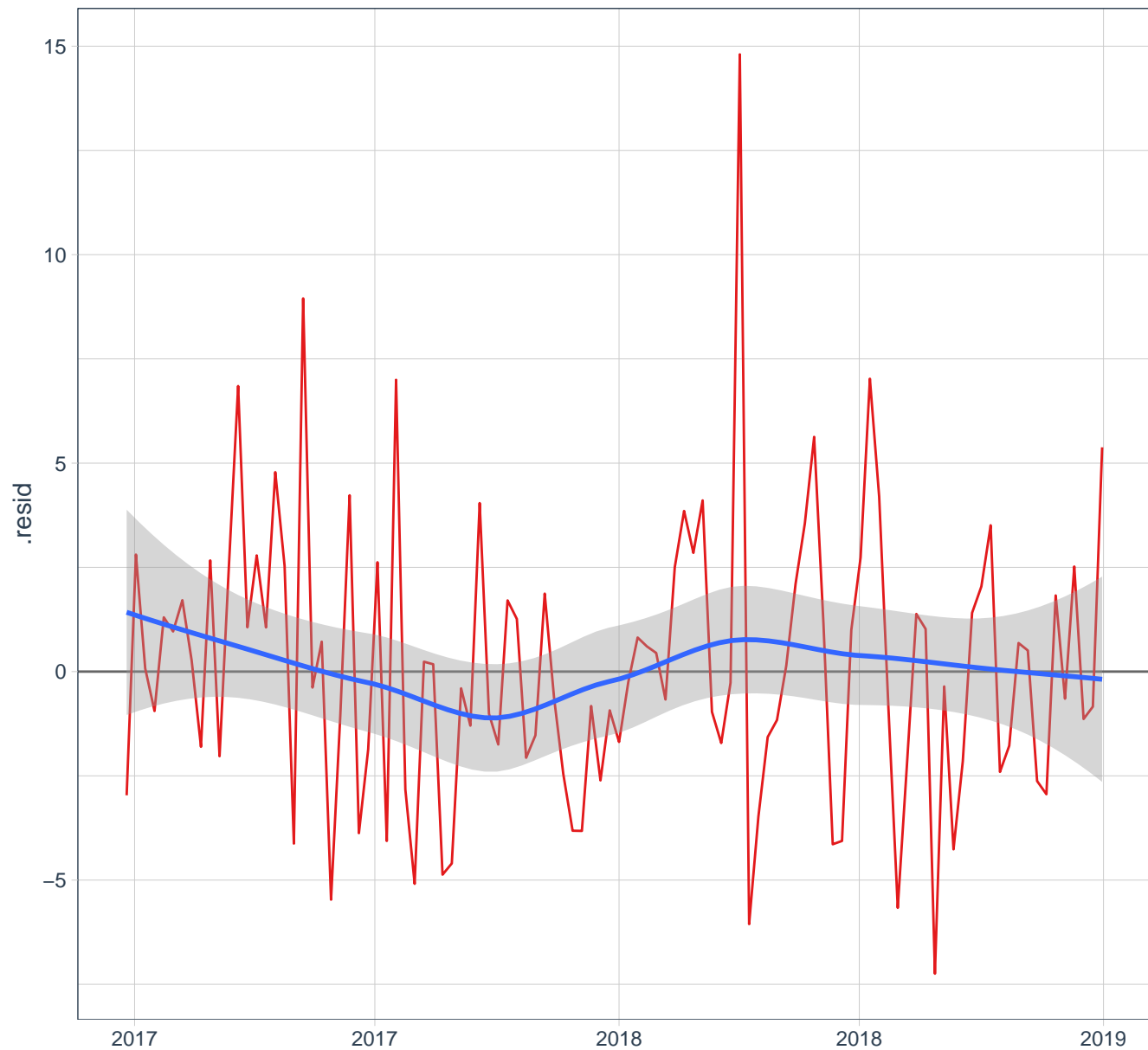
# 311 Requests: Amenity Repair

ETS Model Residuals



# 311 Requests: Litter Park

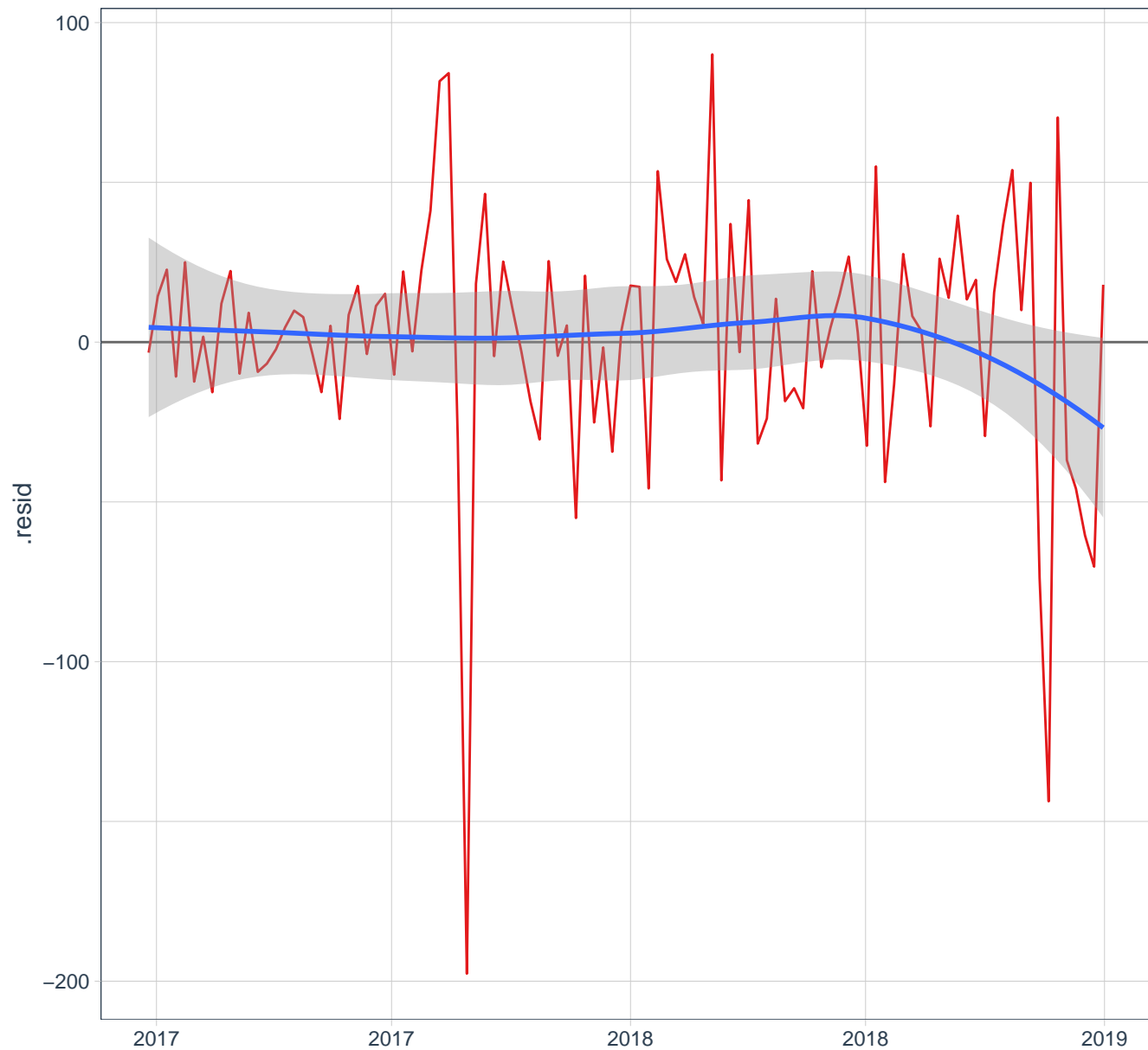
ETS Model Residuals





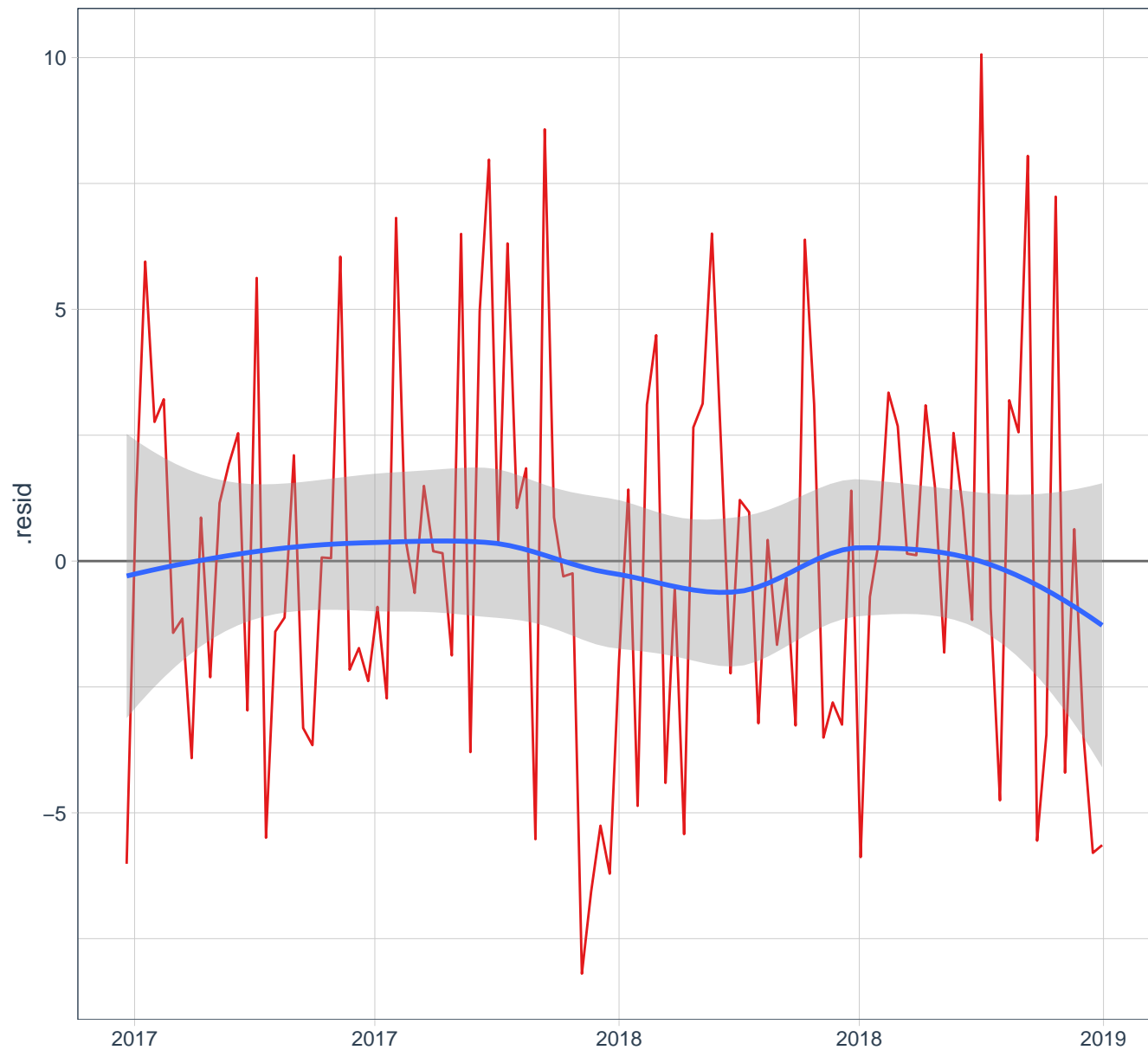
# 311 Requests: SWM Escalation

ETS Model Residuals



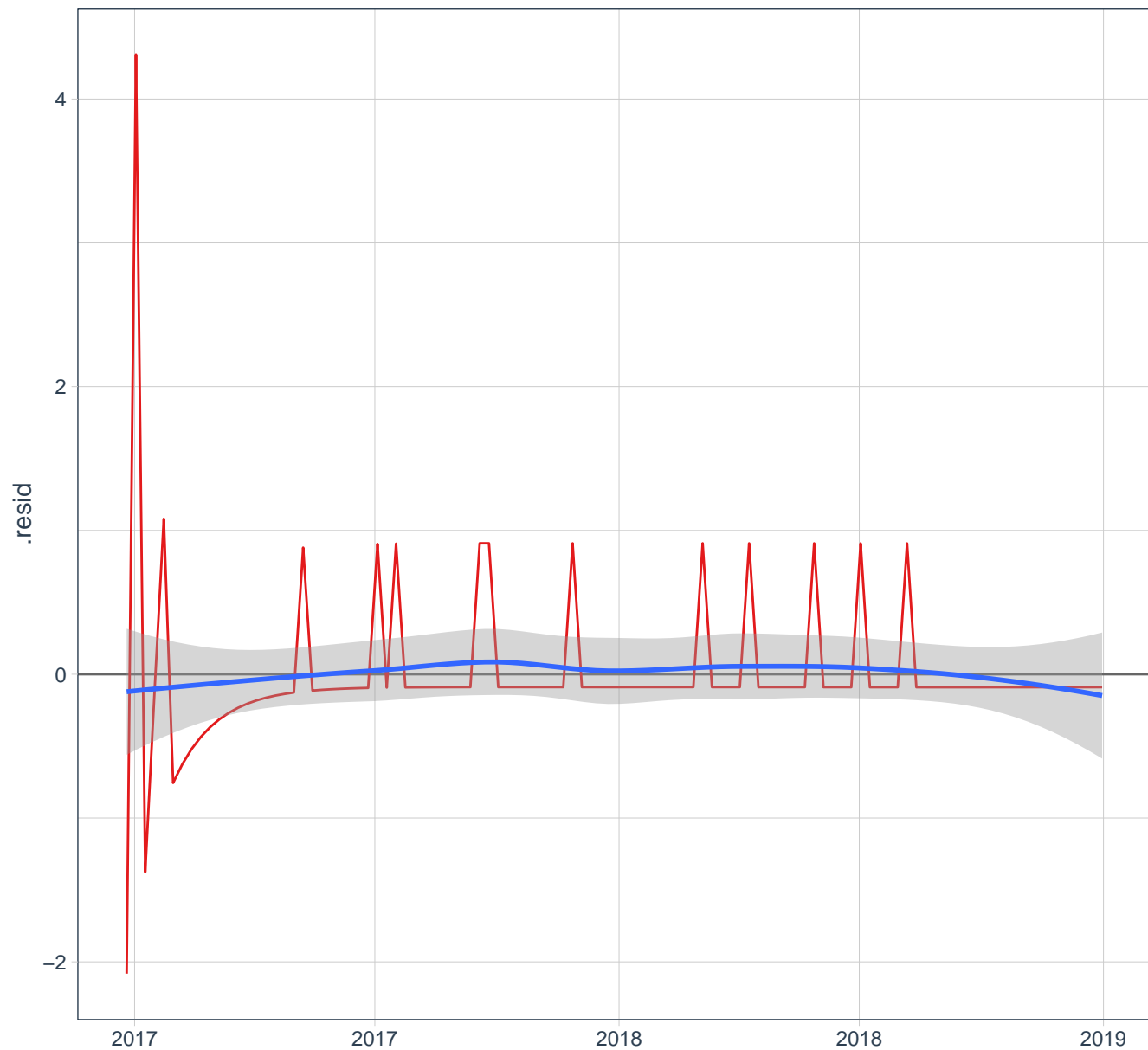
# 311 Requests: Lighting

## ETS Model Residuals



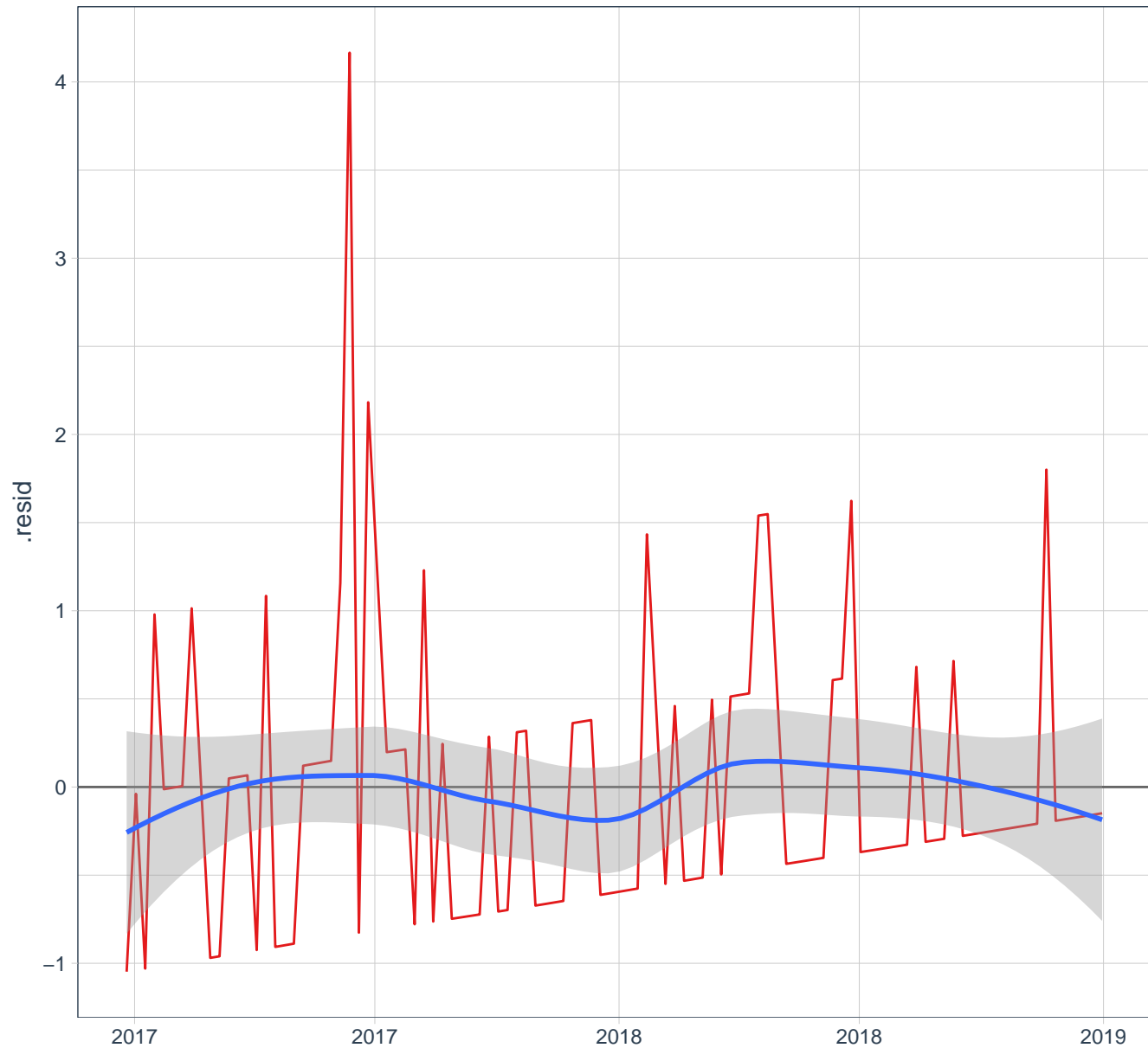
# 311 Requests: Graffiti – City Water Fixture

ETS Model Residuals



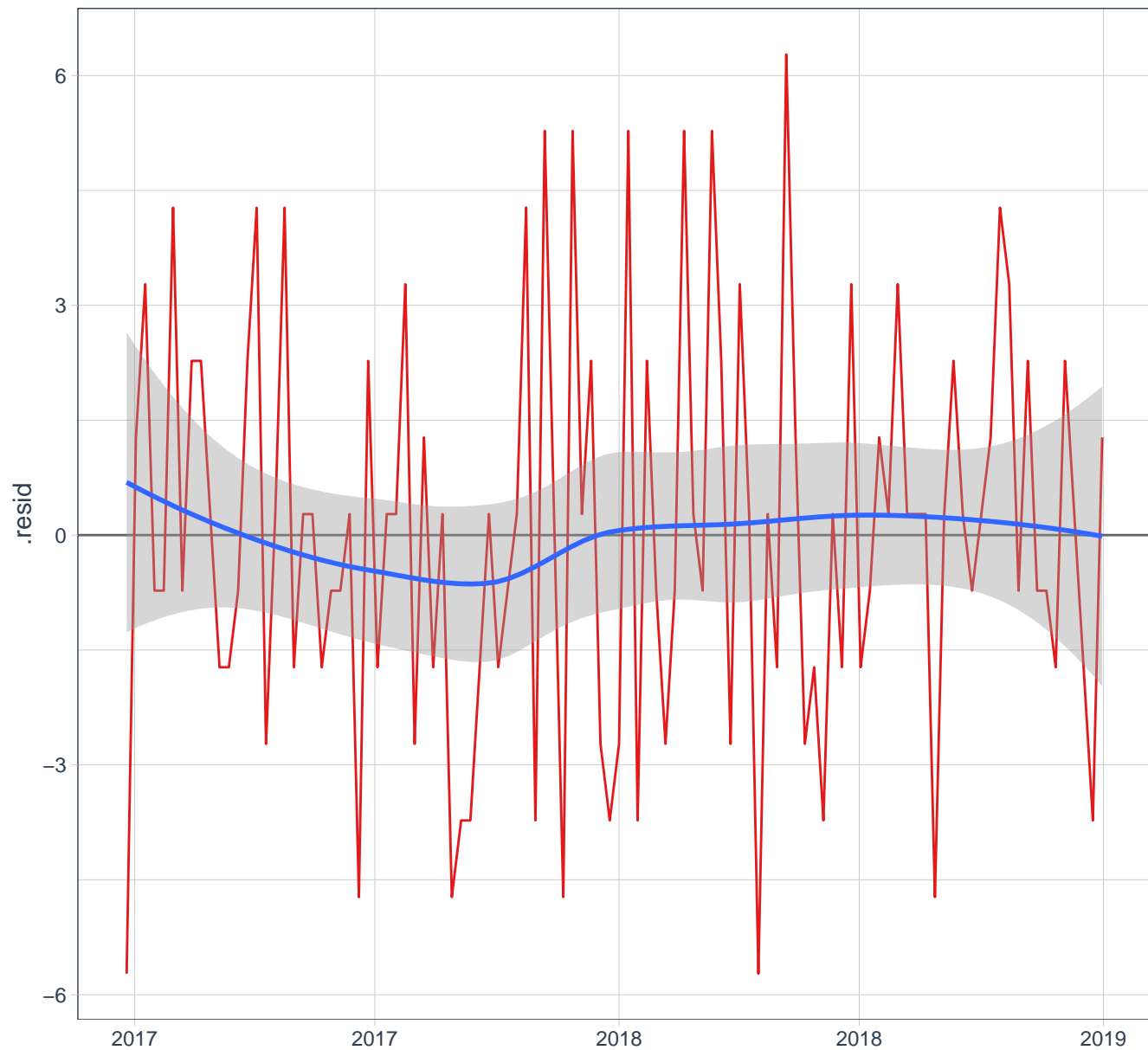
# 311 Requests: Graffiti – CenterPoint Electrical Equipm

ETS Model Residuals



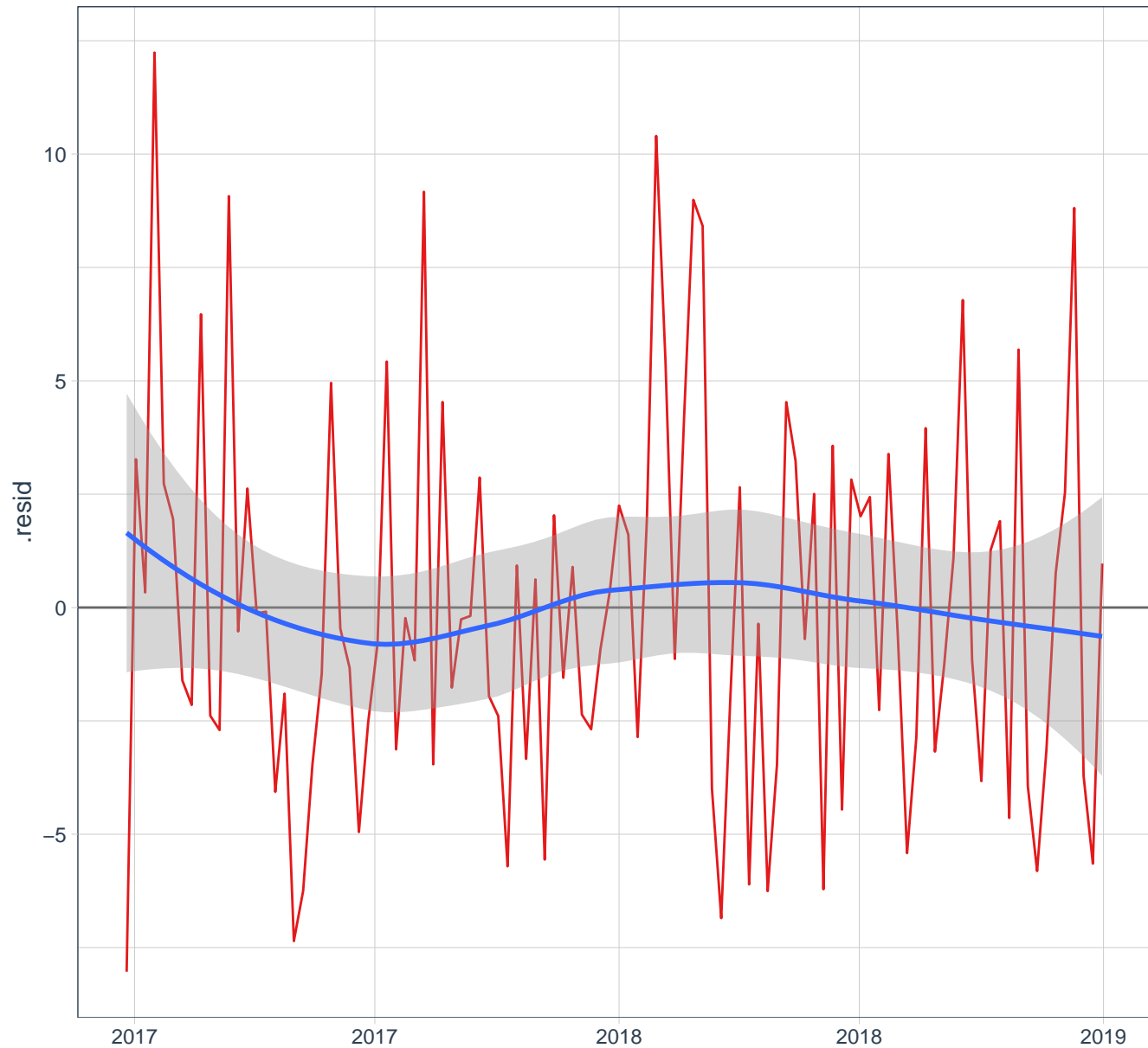
# 311 Requests: Non Residential Collection Service NEW

ETS Model Residuals

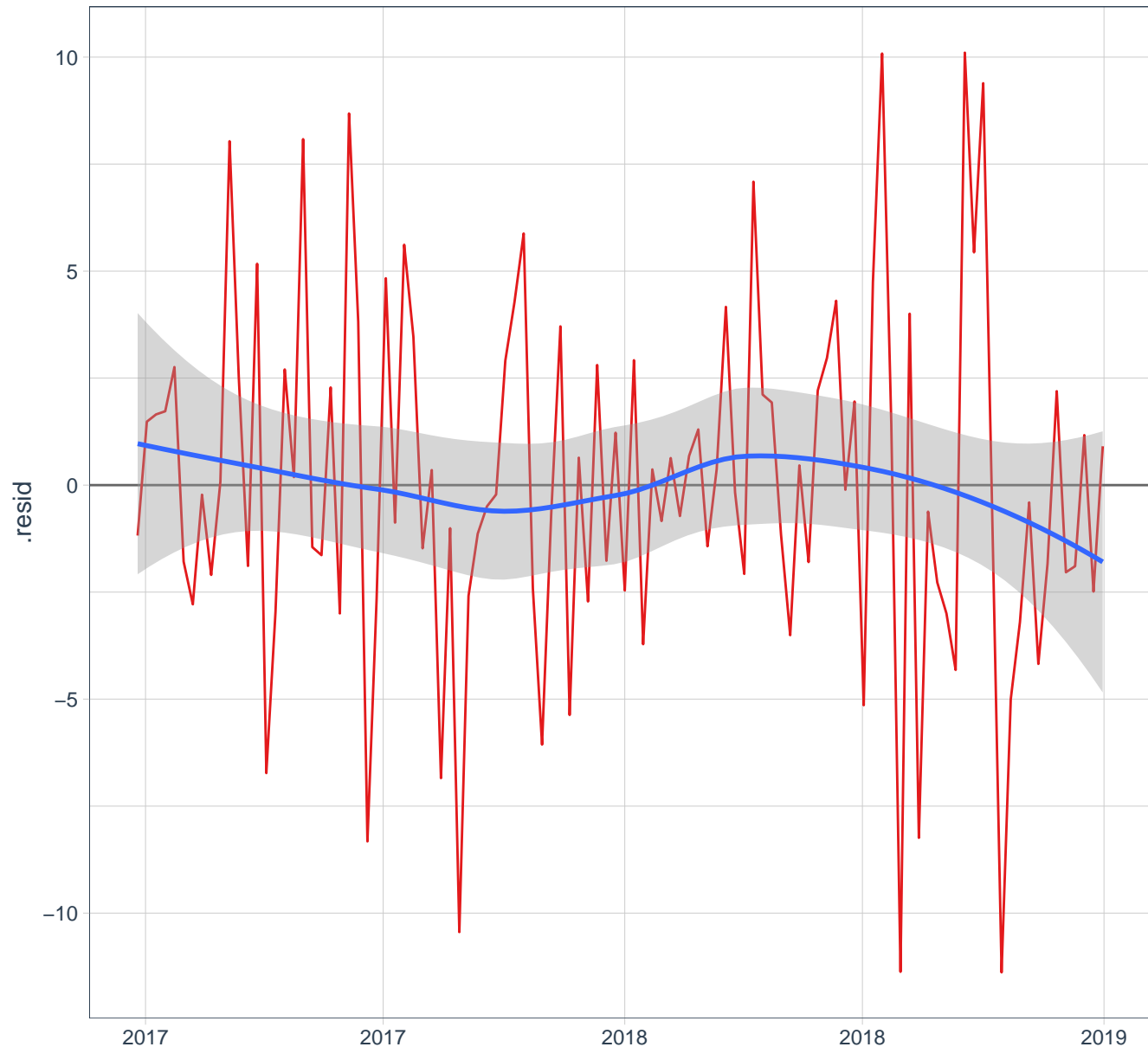


# 311 Requests: Drainage System Violation

ETS Model Residuals

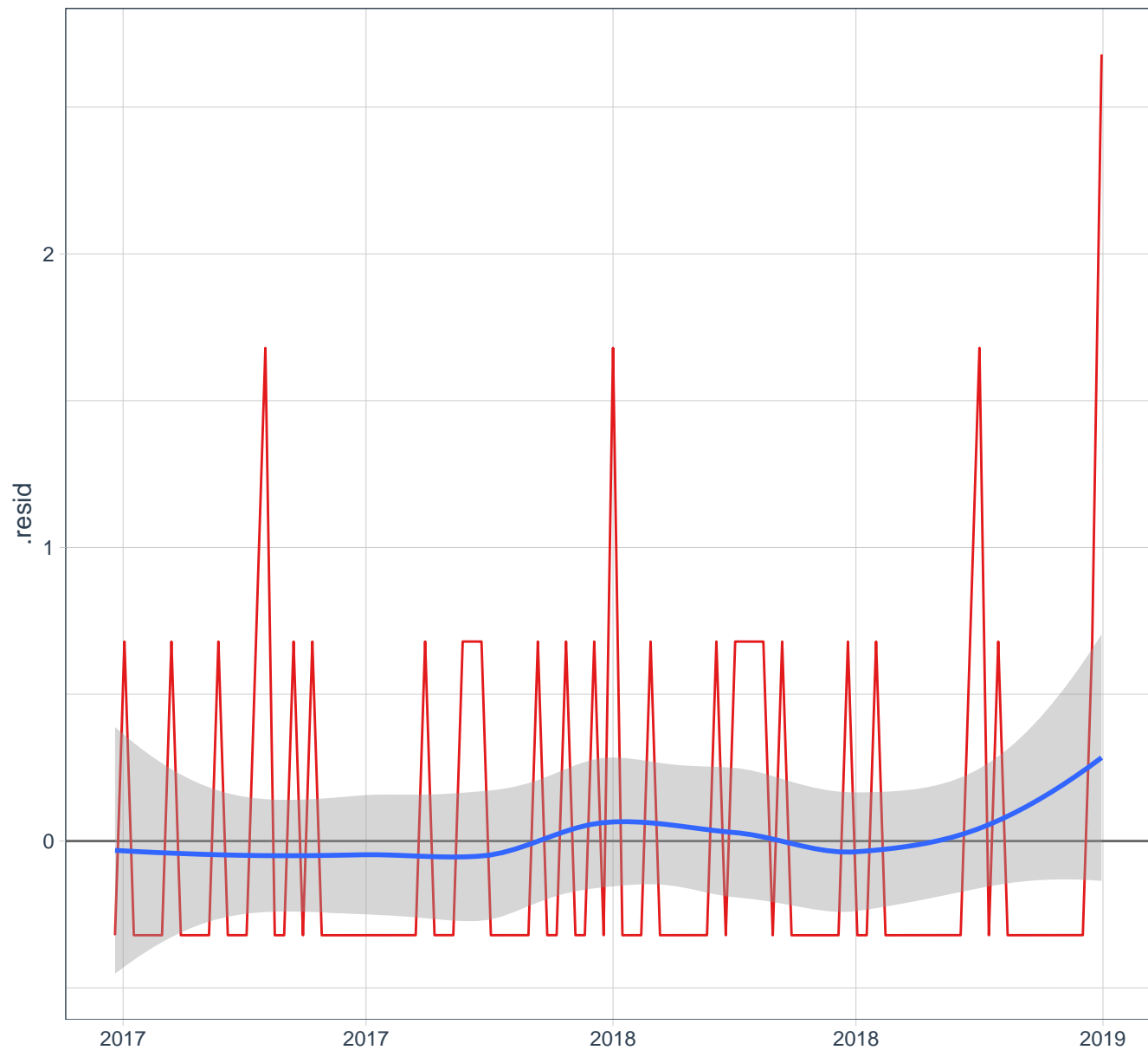


## ETS Model Residuals



# 311 Requests: Add A Cart

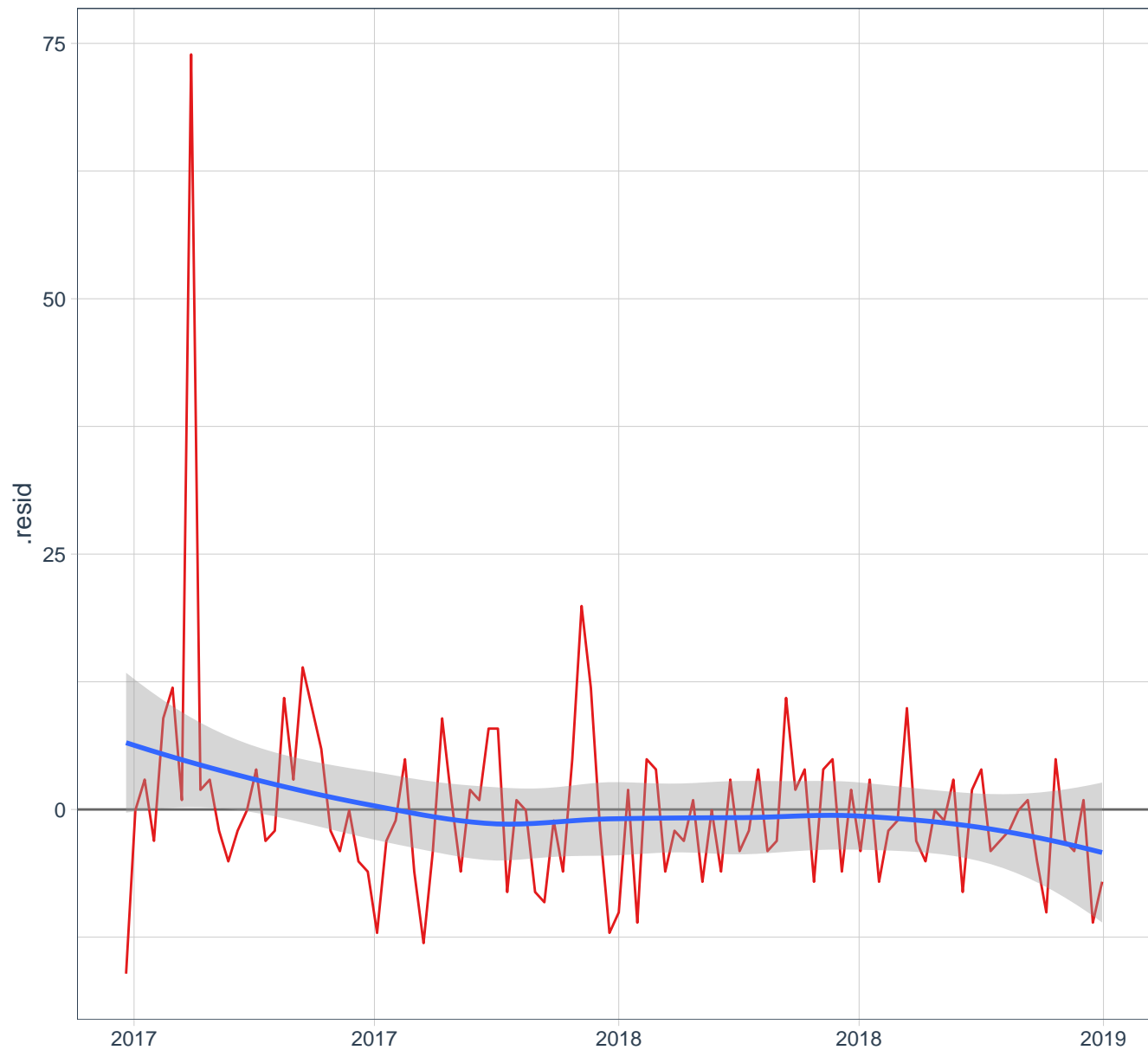
ETS Model Residuals





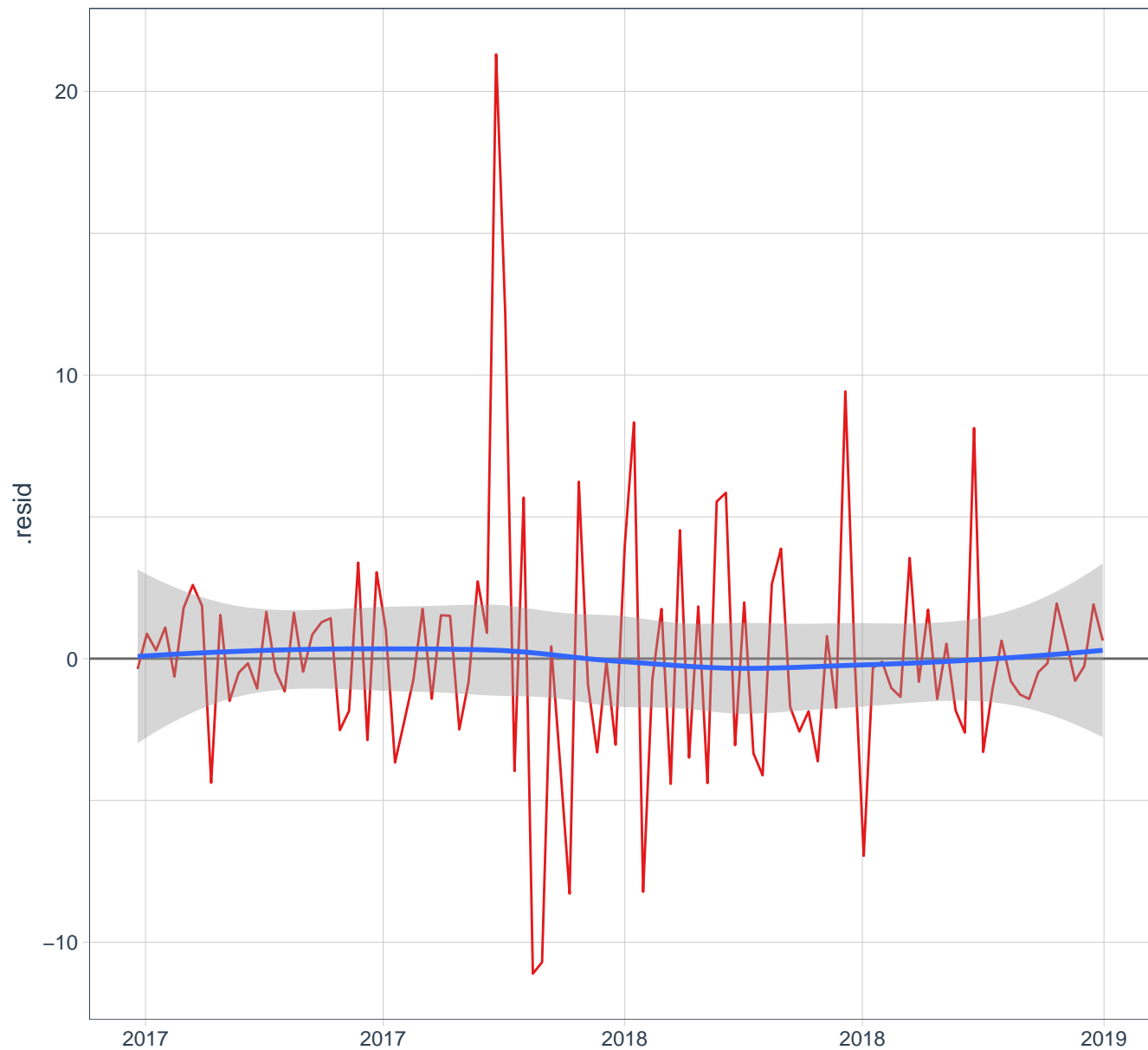
# 311 Requests: Air Pollution

ETS Model Residuals



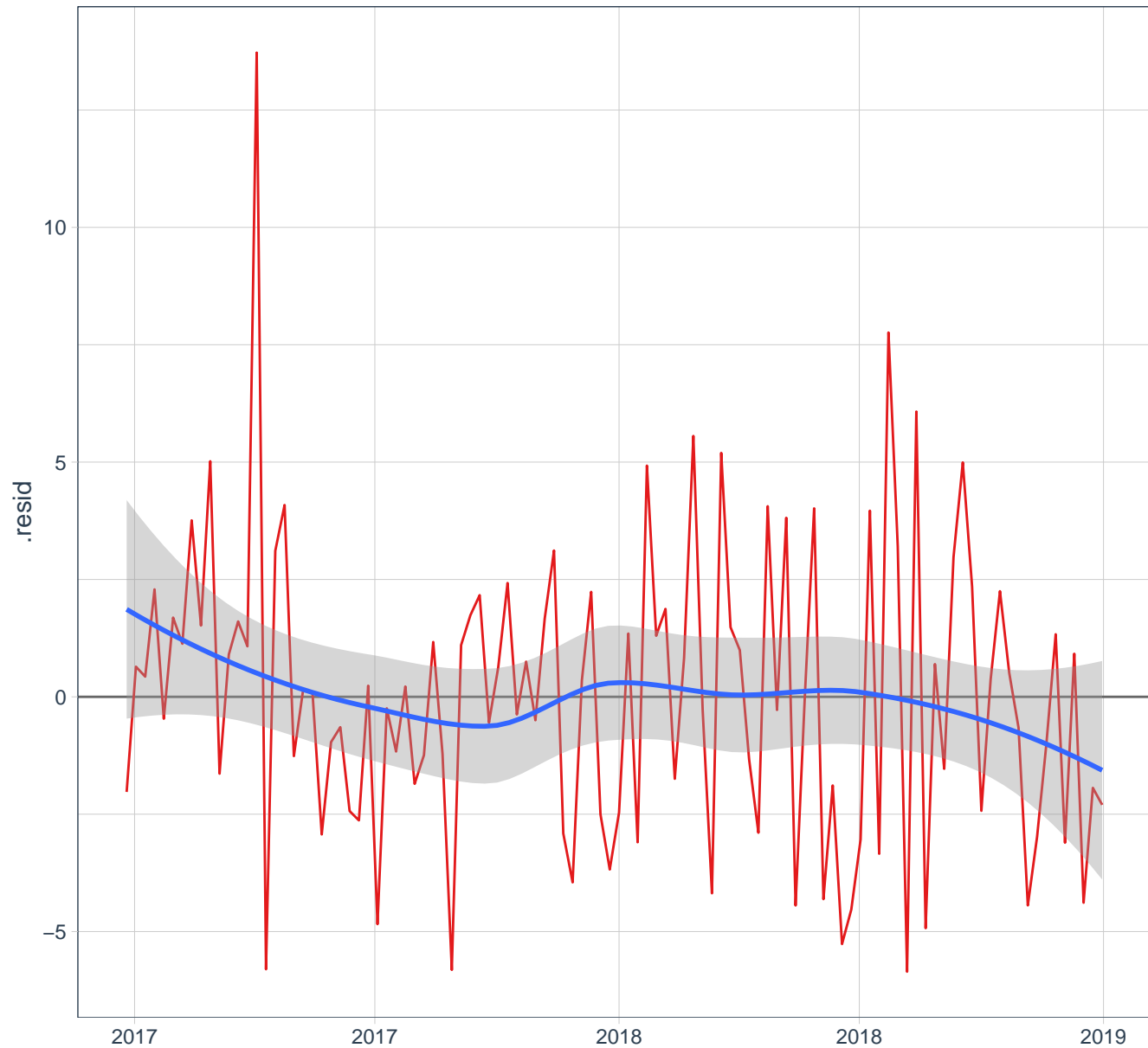
# 311 Requests: Property Damage

ETS Model Residuals



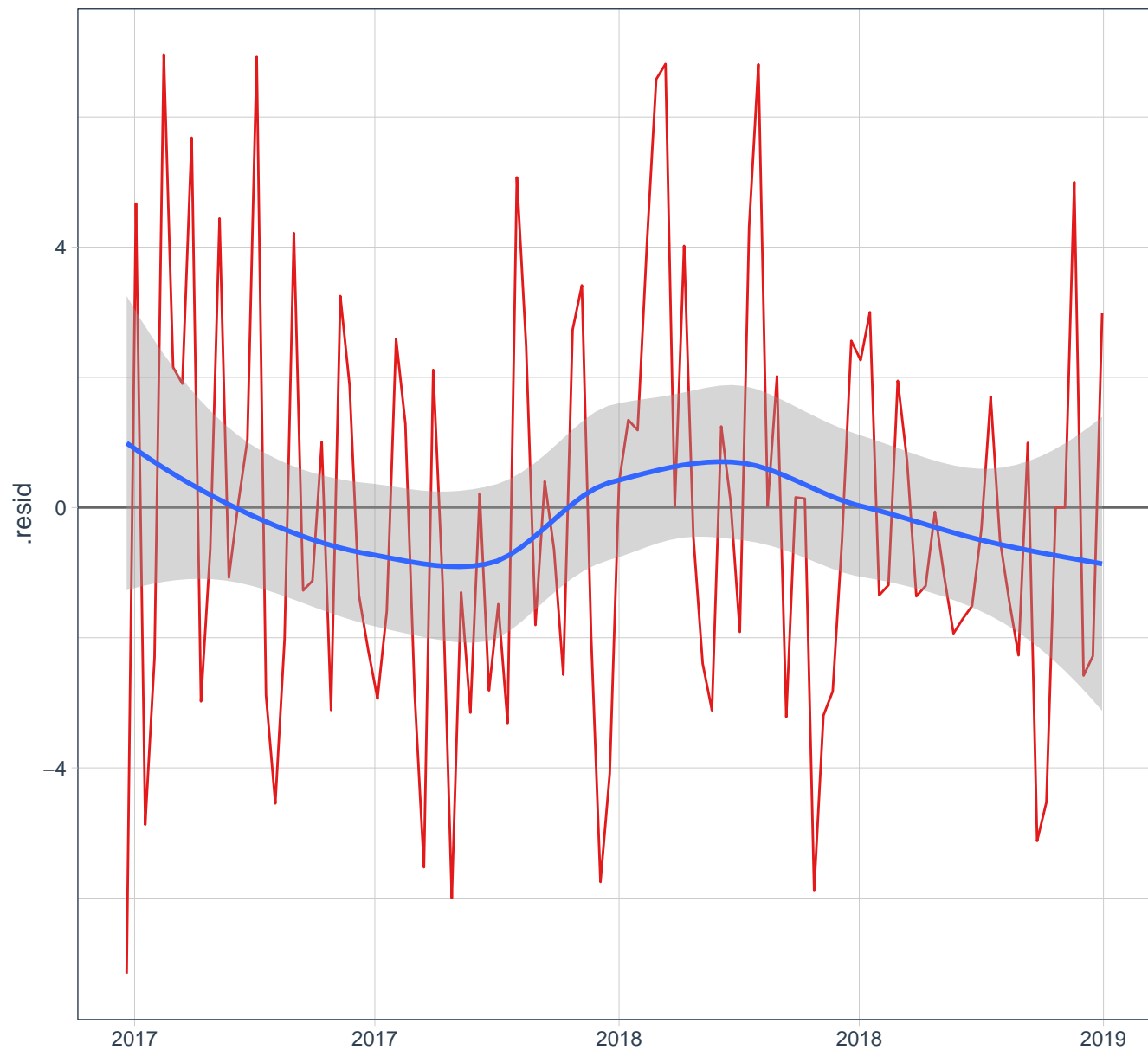
# 311 Requests: Traffic Applications

ETS Model Residuals



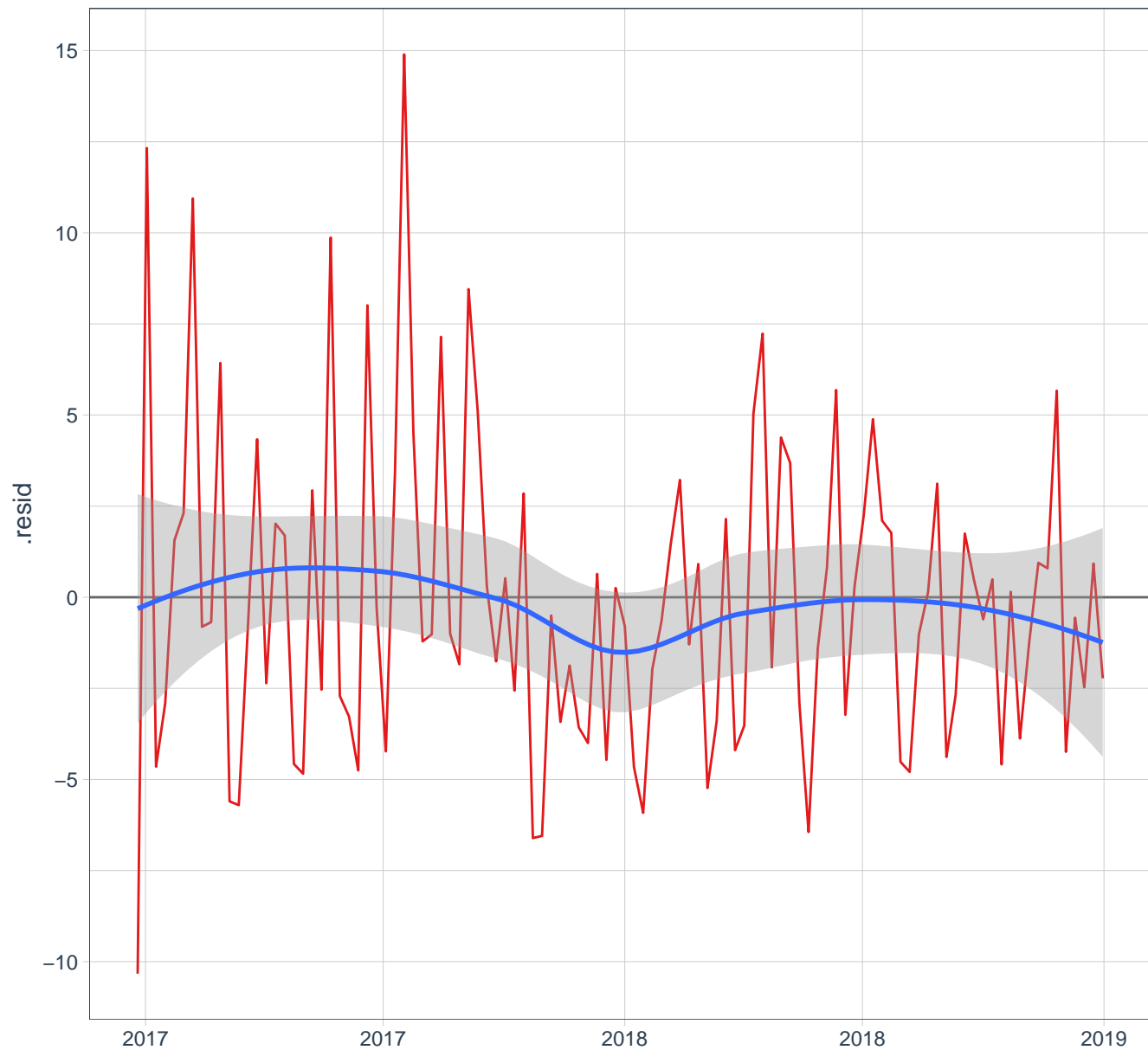
# 311 Requests: Dangerous Commercial Building

ETS Model Residuals



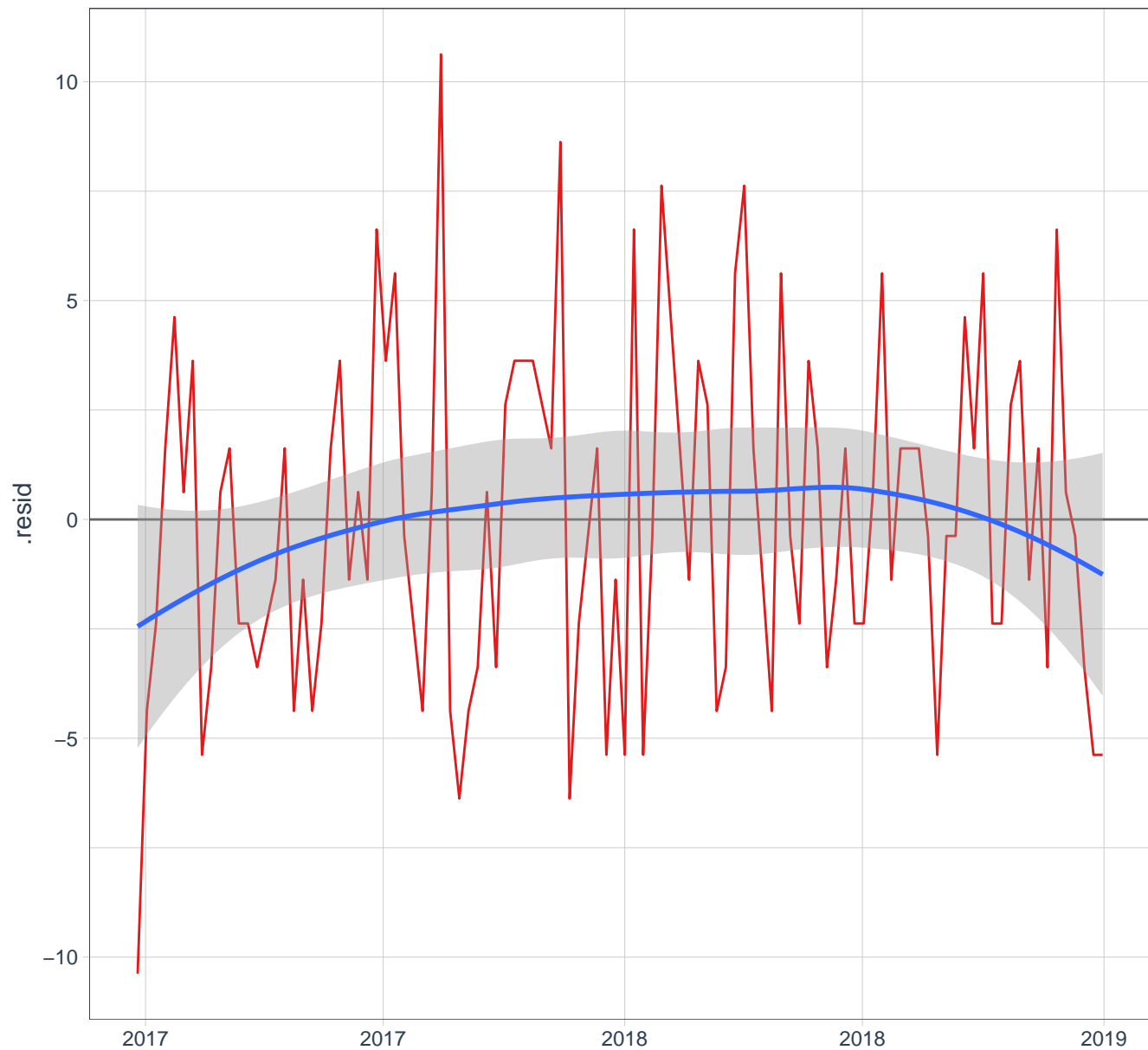
# 311 Requests: Spilled Debris

ETS Model Residuals



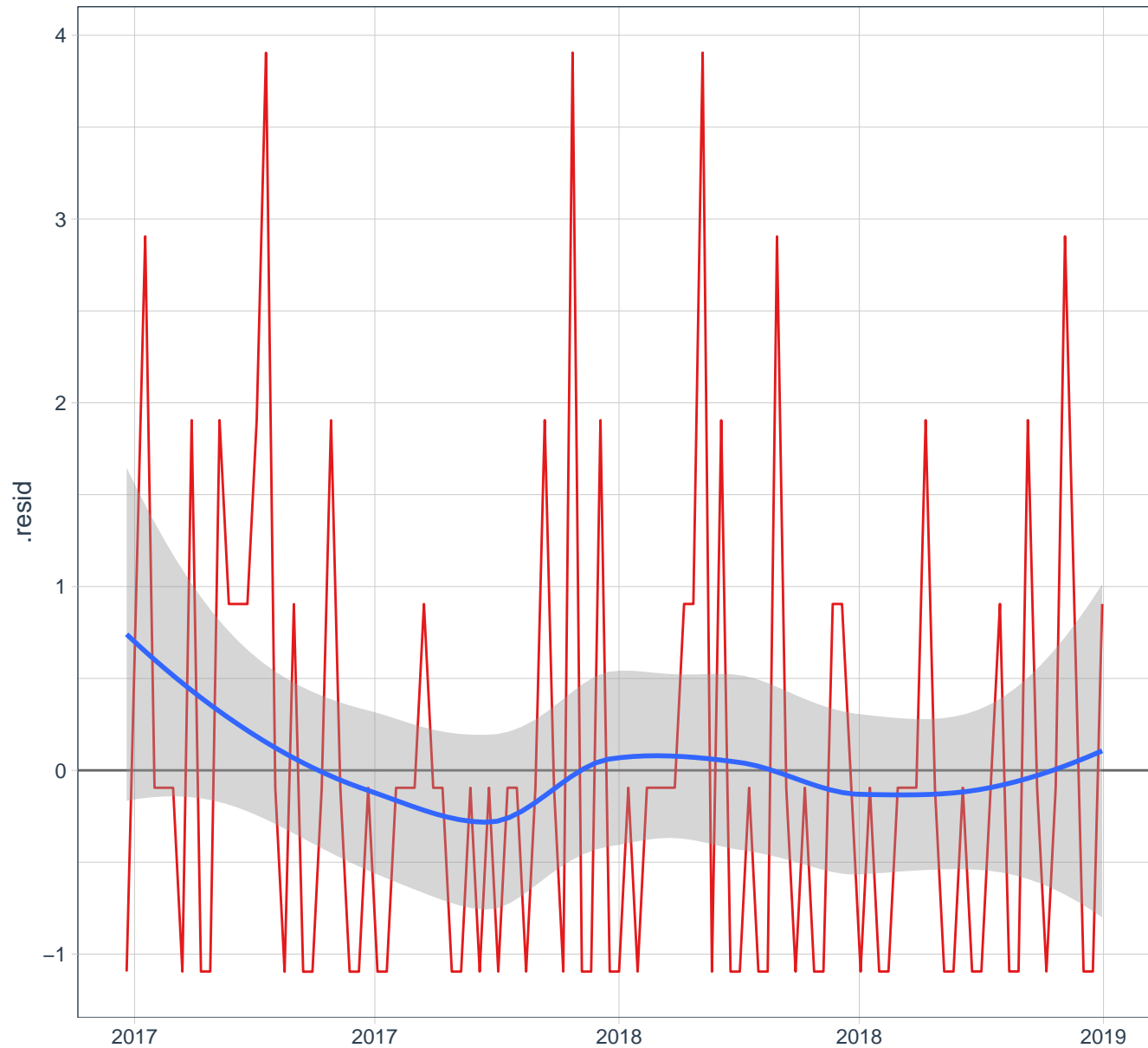
# 311 Requests: Add A Can CANCELLATION

ETS Model Residuals



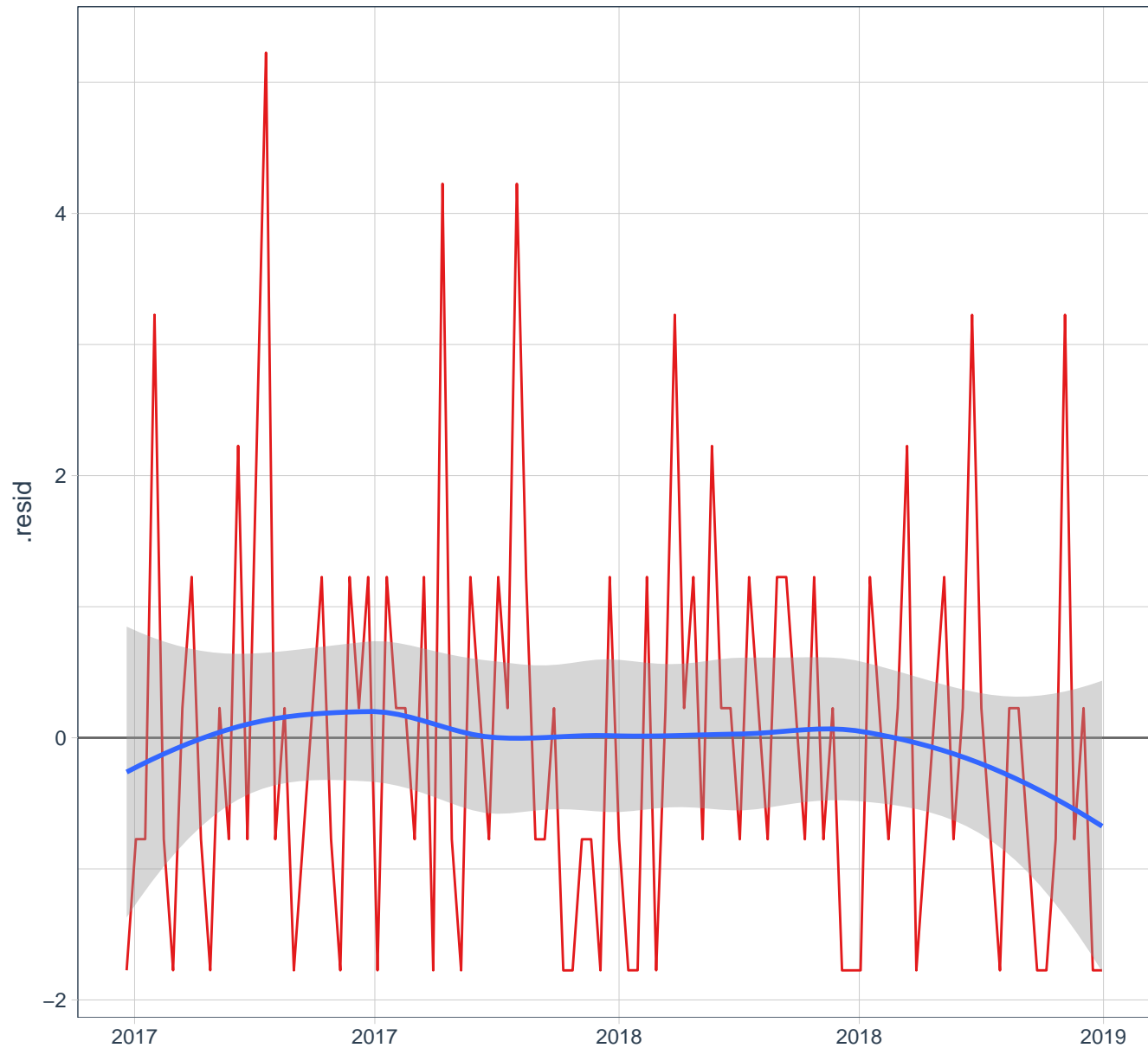
# 311 Requests: Non Residential Collection CANCEL

ETS Model Residuals



# 311 Requests: Severe Storm Tree Removal

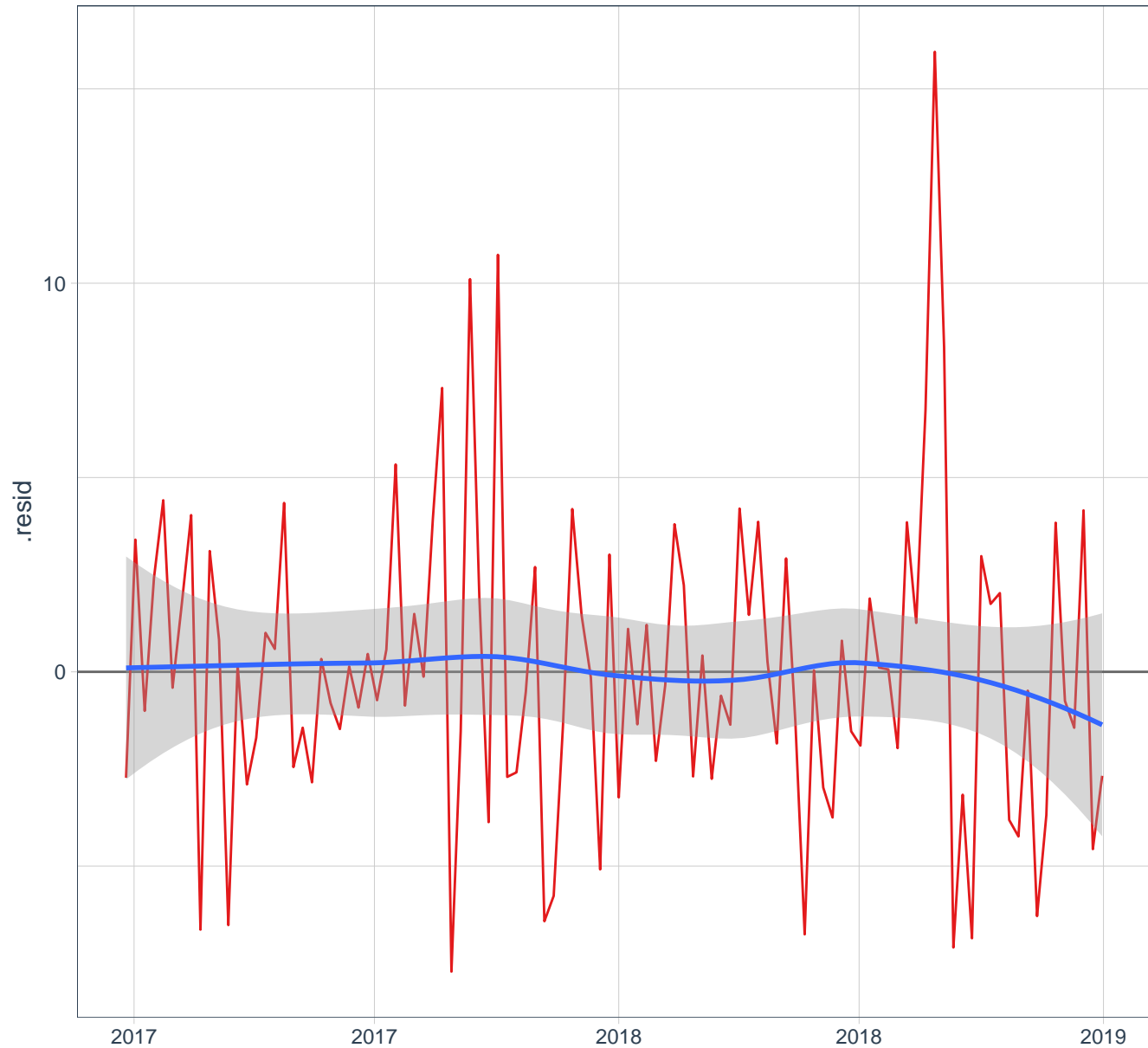
ETS Model Residuals





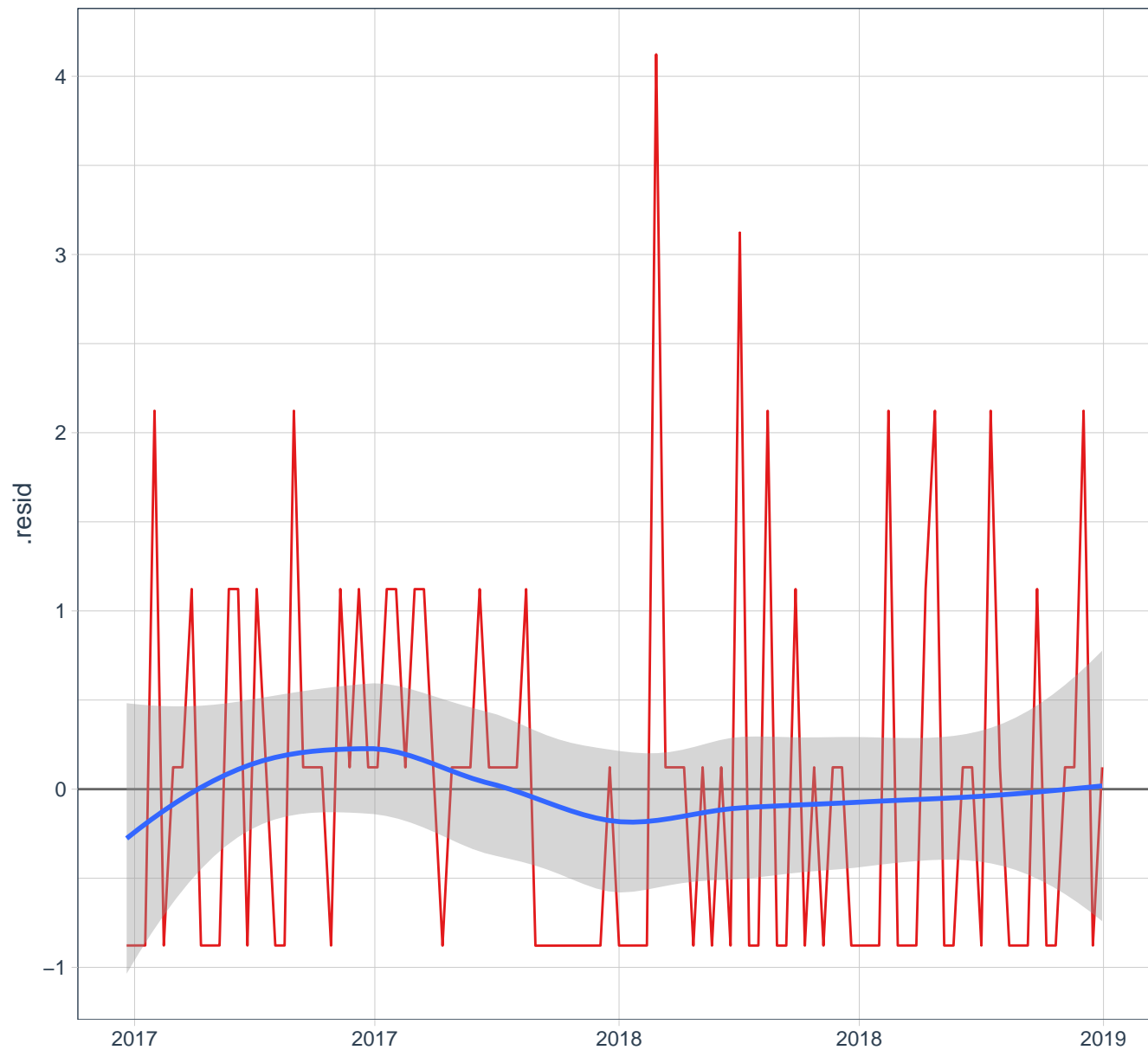
# 311 Requests: Traffic School Zones

ETS Model Residuals



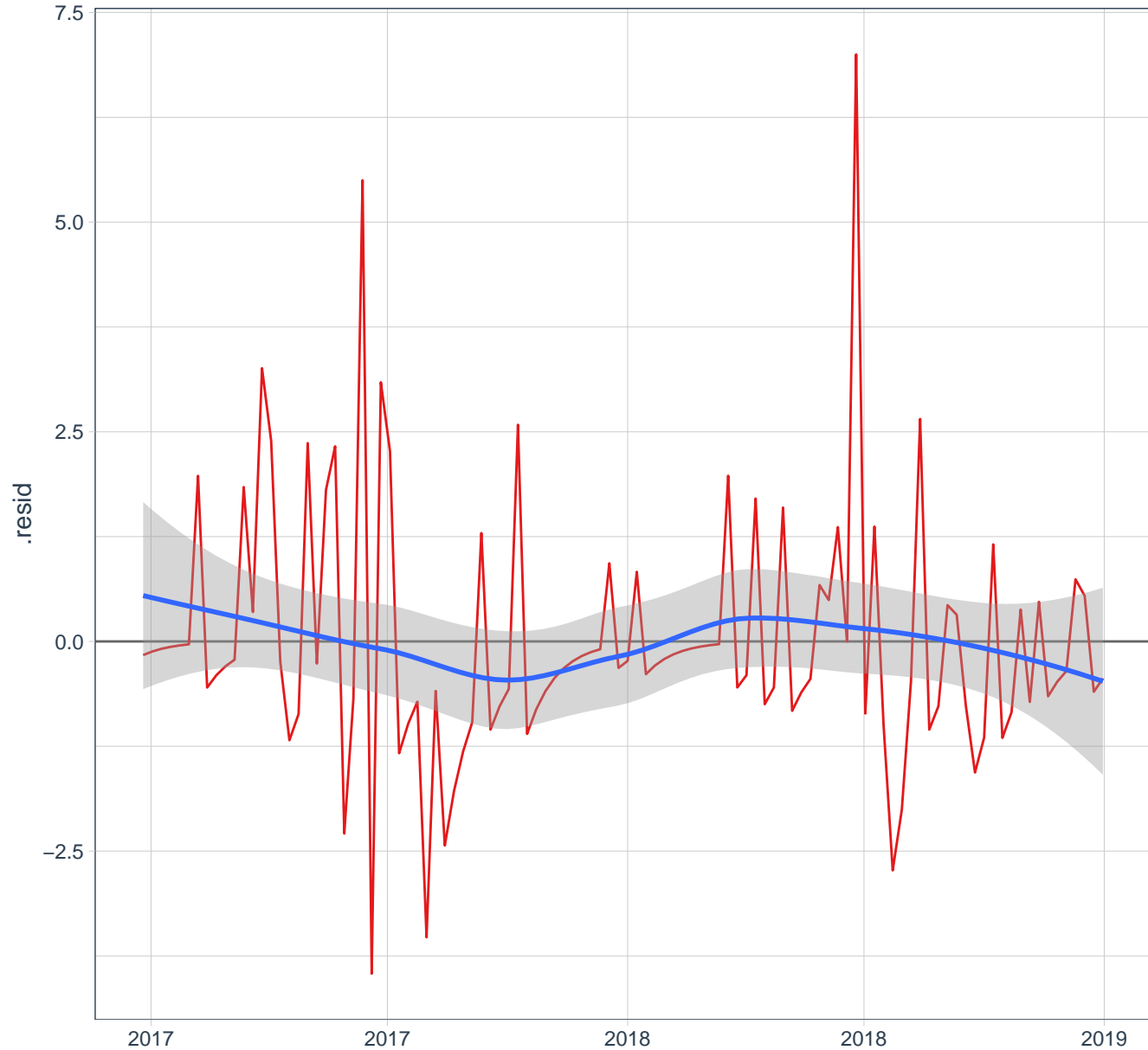
# 311 Requests: Trail Repair

ETS Model Residuals



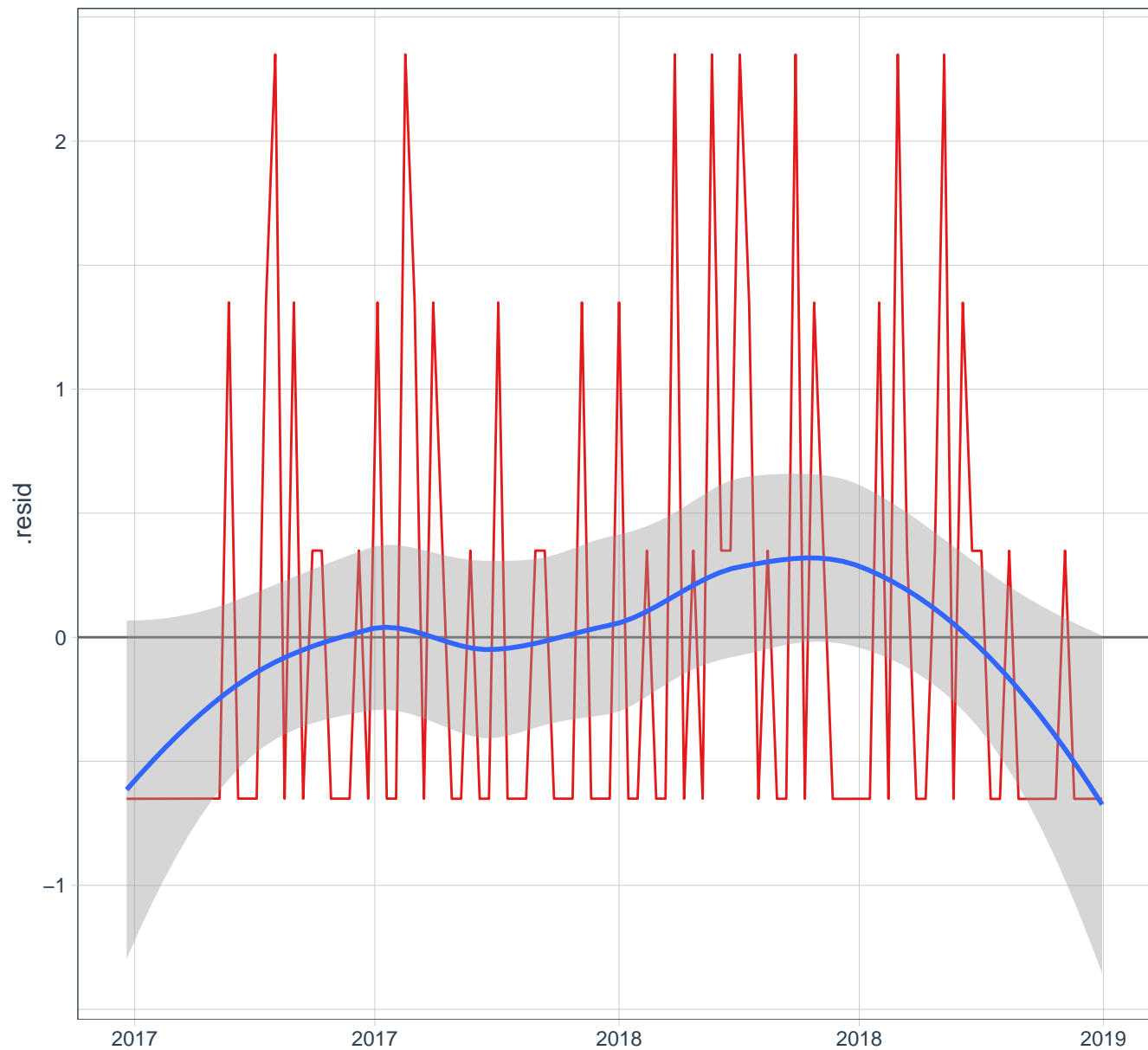
# 311 Requests: Water Playground Repair

ETS Model Residuals



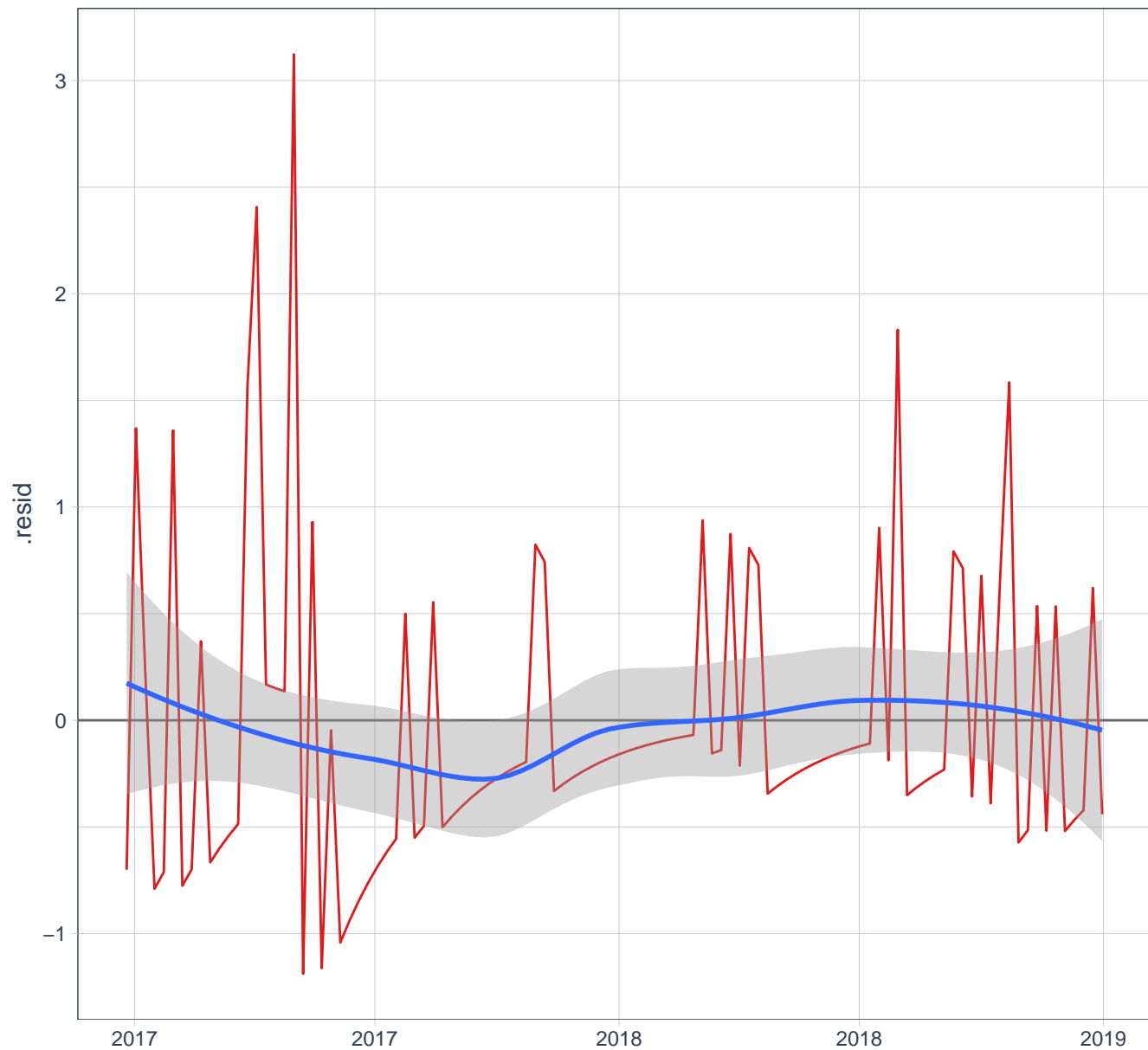
# 311 Requests: Graffiti – City Property

ETS Model Residuals



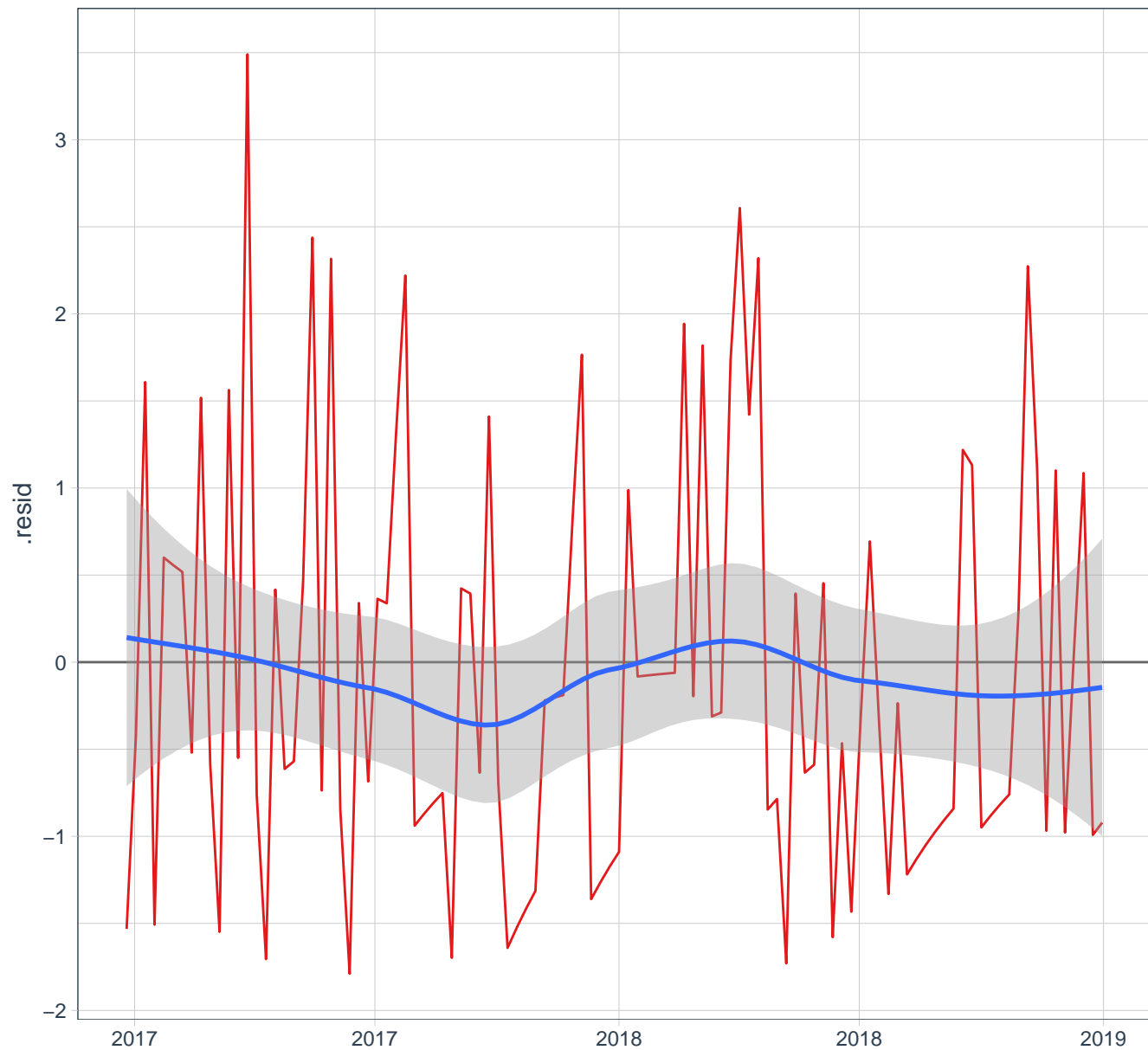
# 311 Requests: Court Surface Repair

ETS Model Residuals



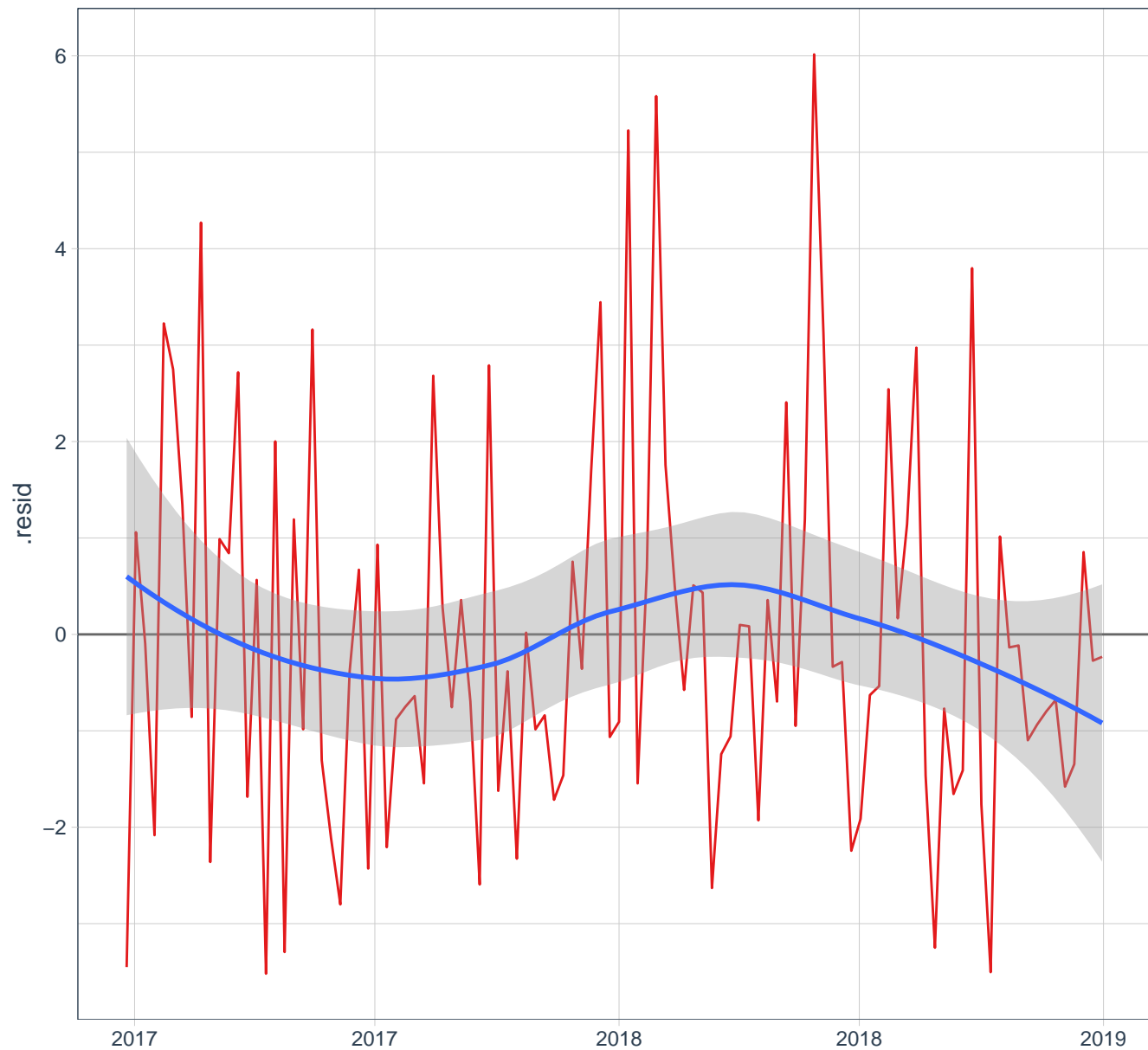
# 311 Requests: Poor Drainage

ETS Model Residuals

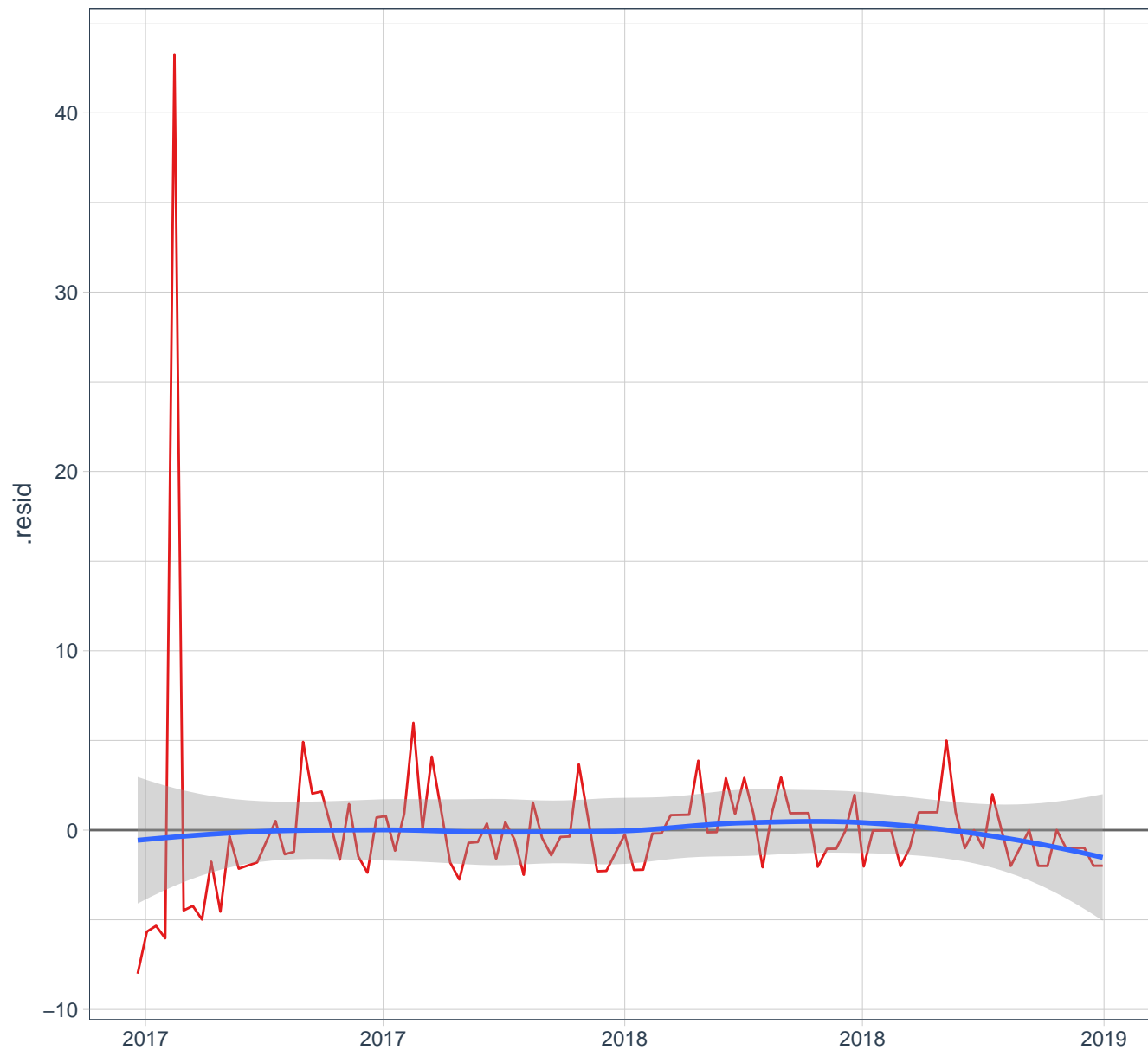


# 311 Requests: Water or Ground Pollution

ETS Model Residuals



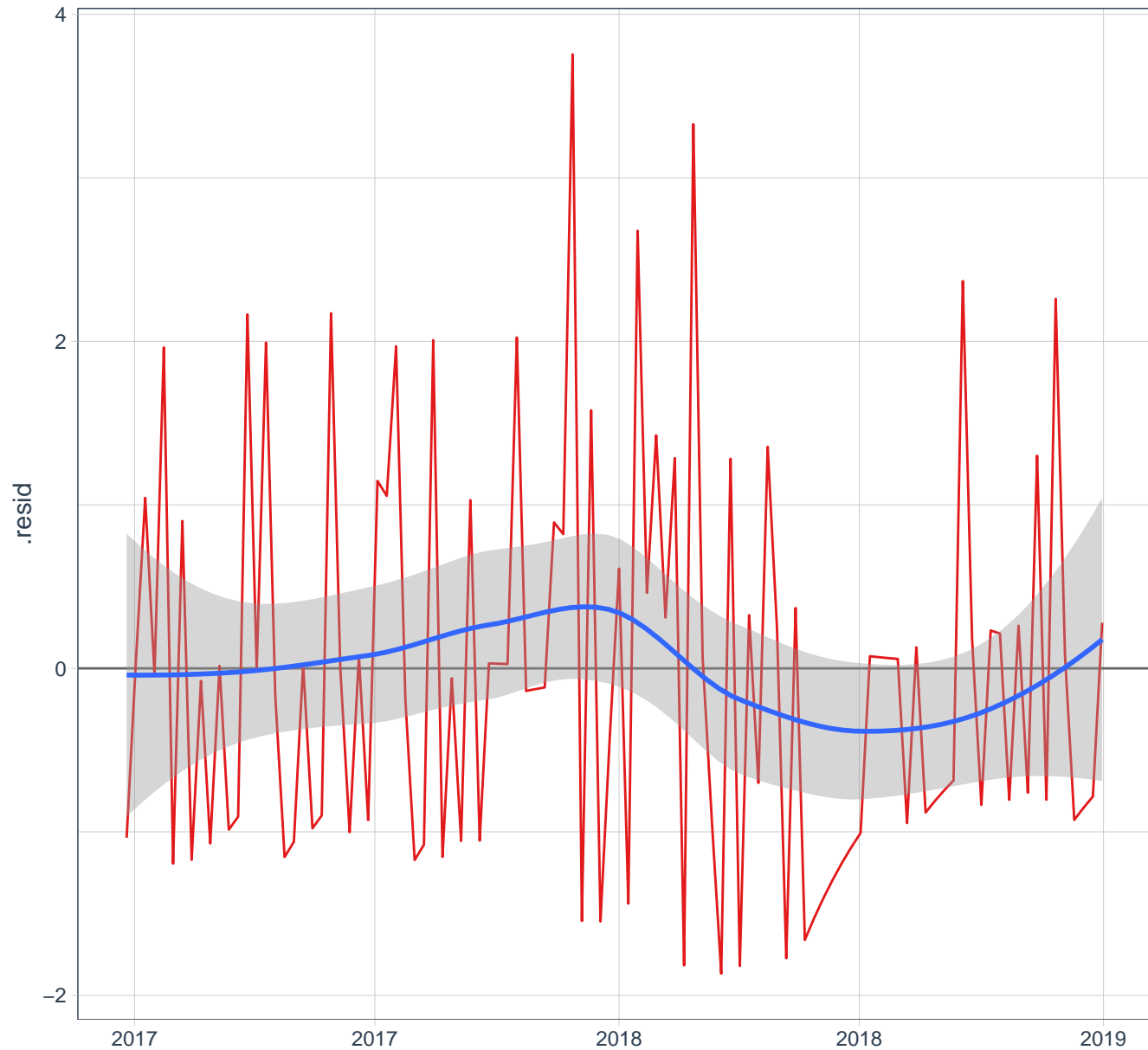
## ETS Model Residuals





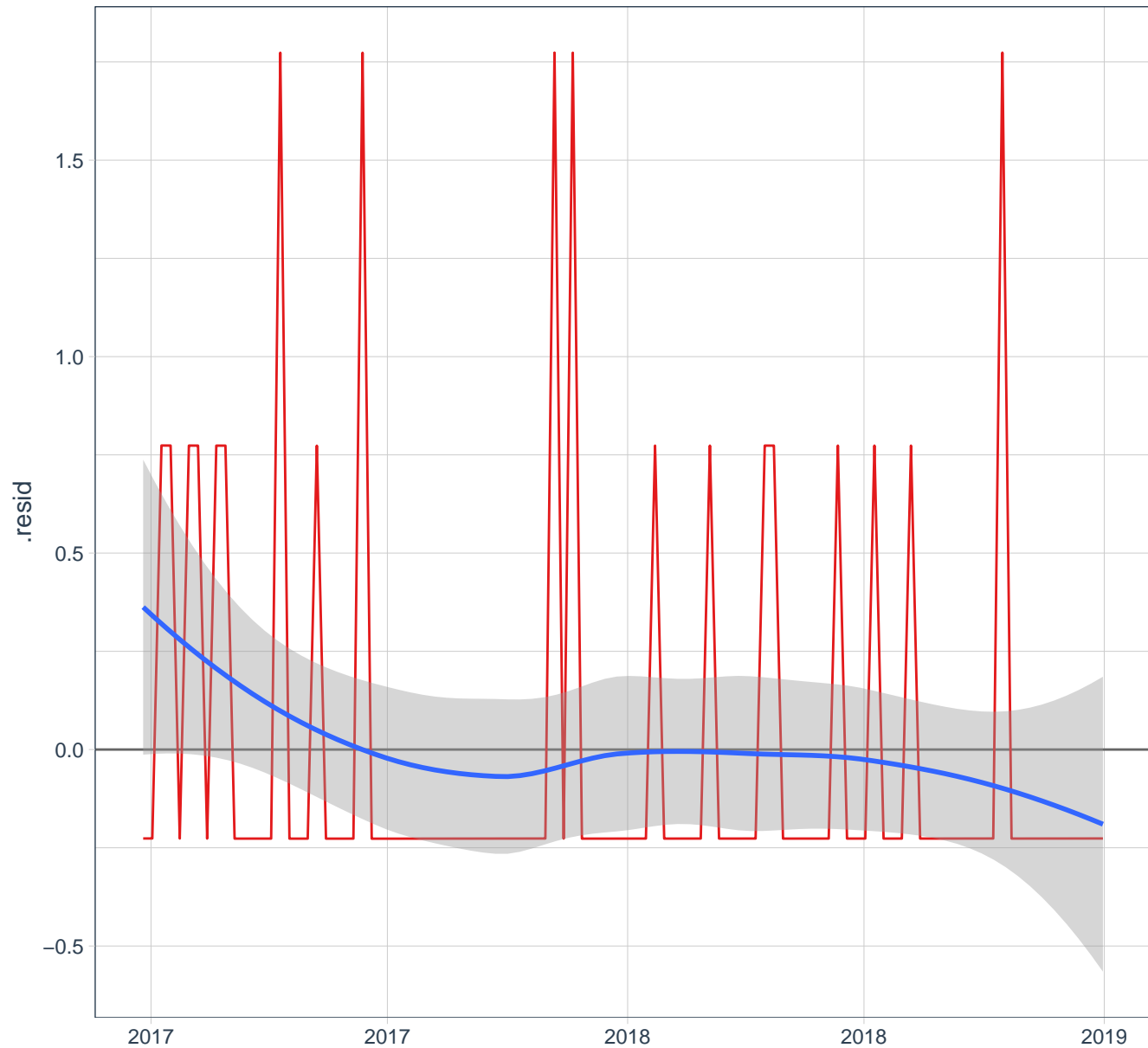
# 311 Requests: Minor Water Leak

ETS Model Residuals



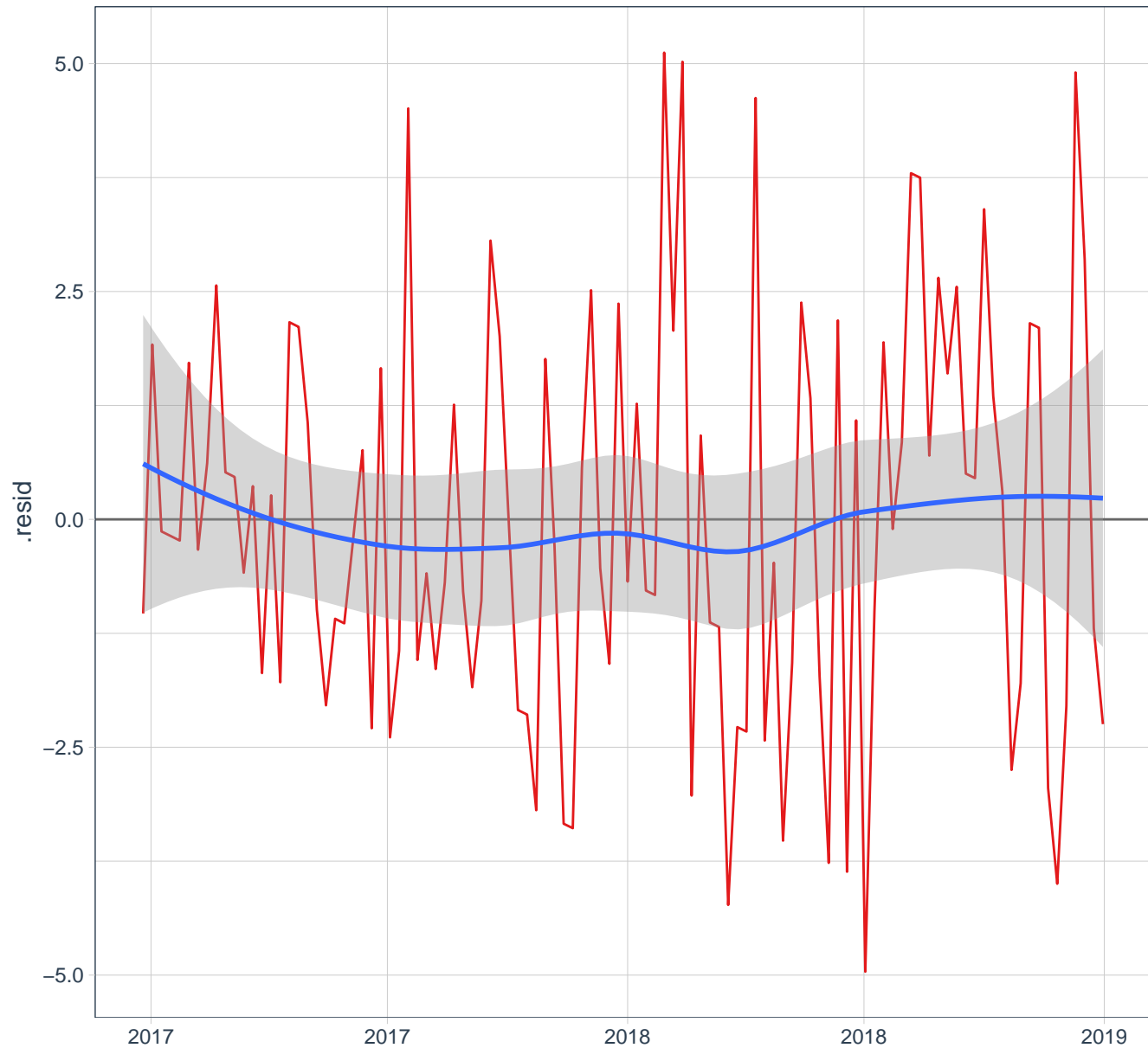
# 311 Requests: Vehicle for Hire Complaint

## ETS Model Residuals



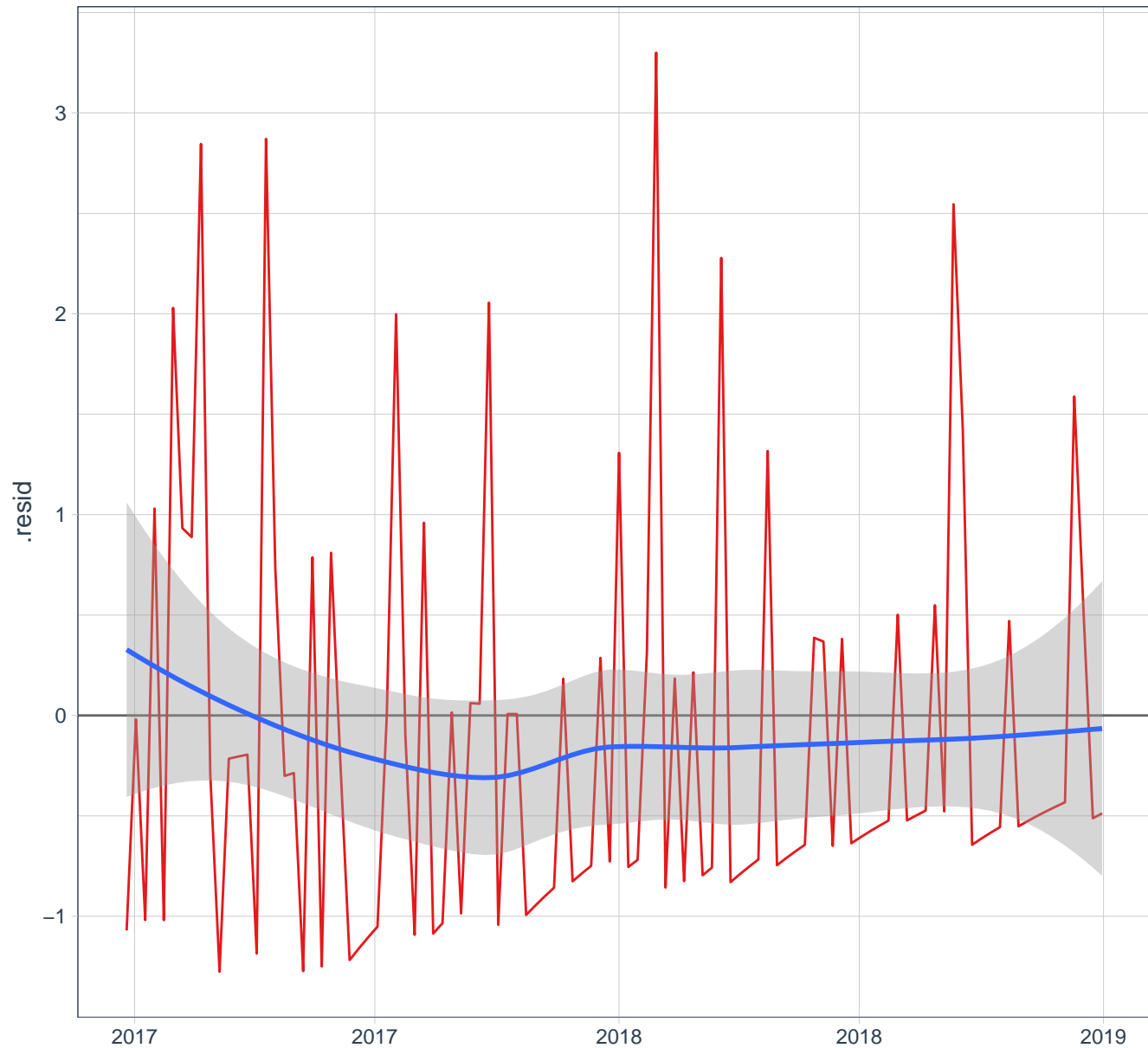
# 311 Requests: PWE Escalation

ETS Model Residuals



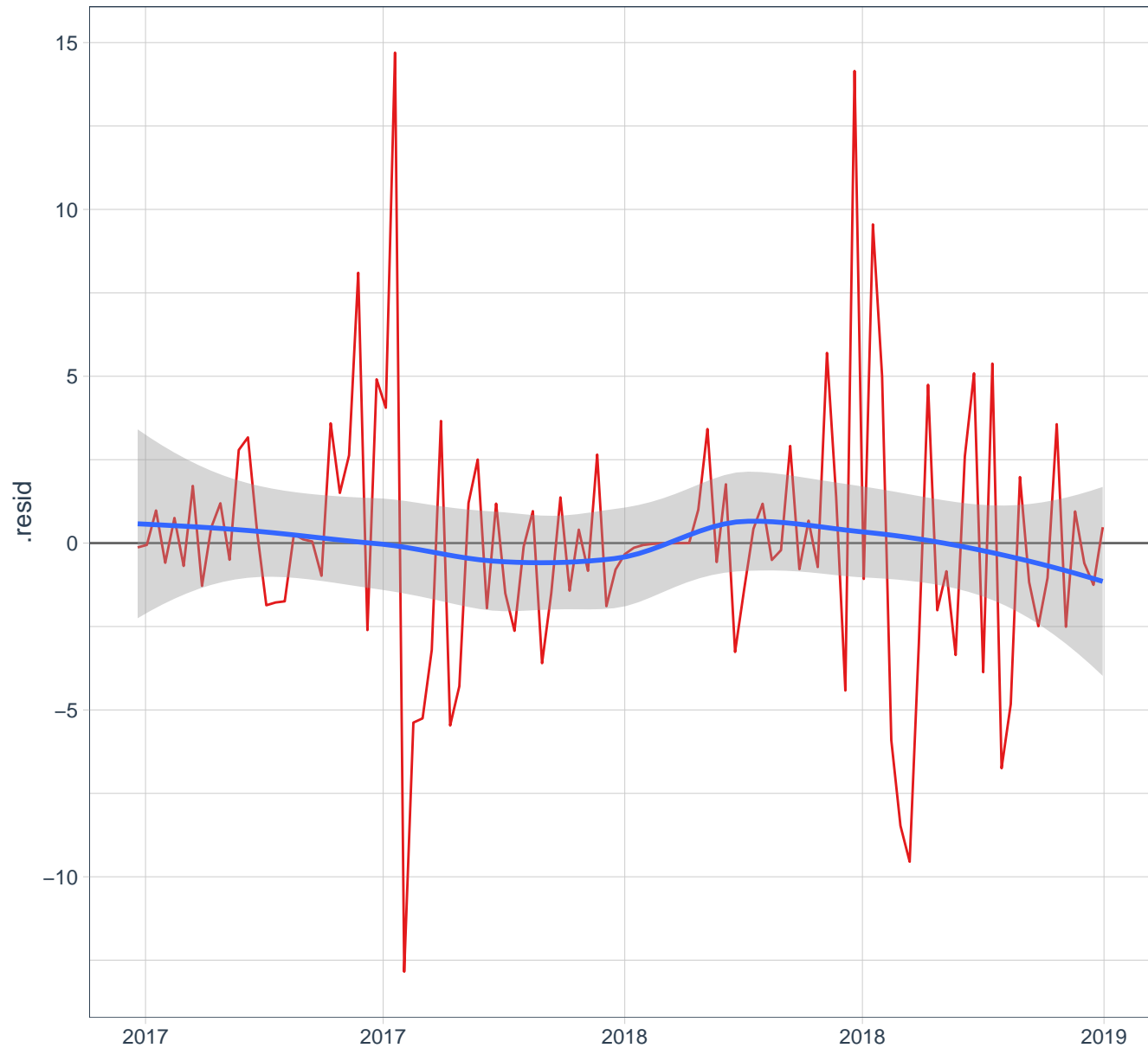
# 311 Requests: Fence Repair

ETS Model Residuals



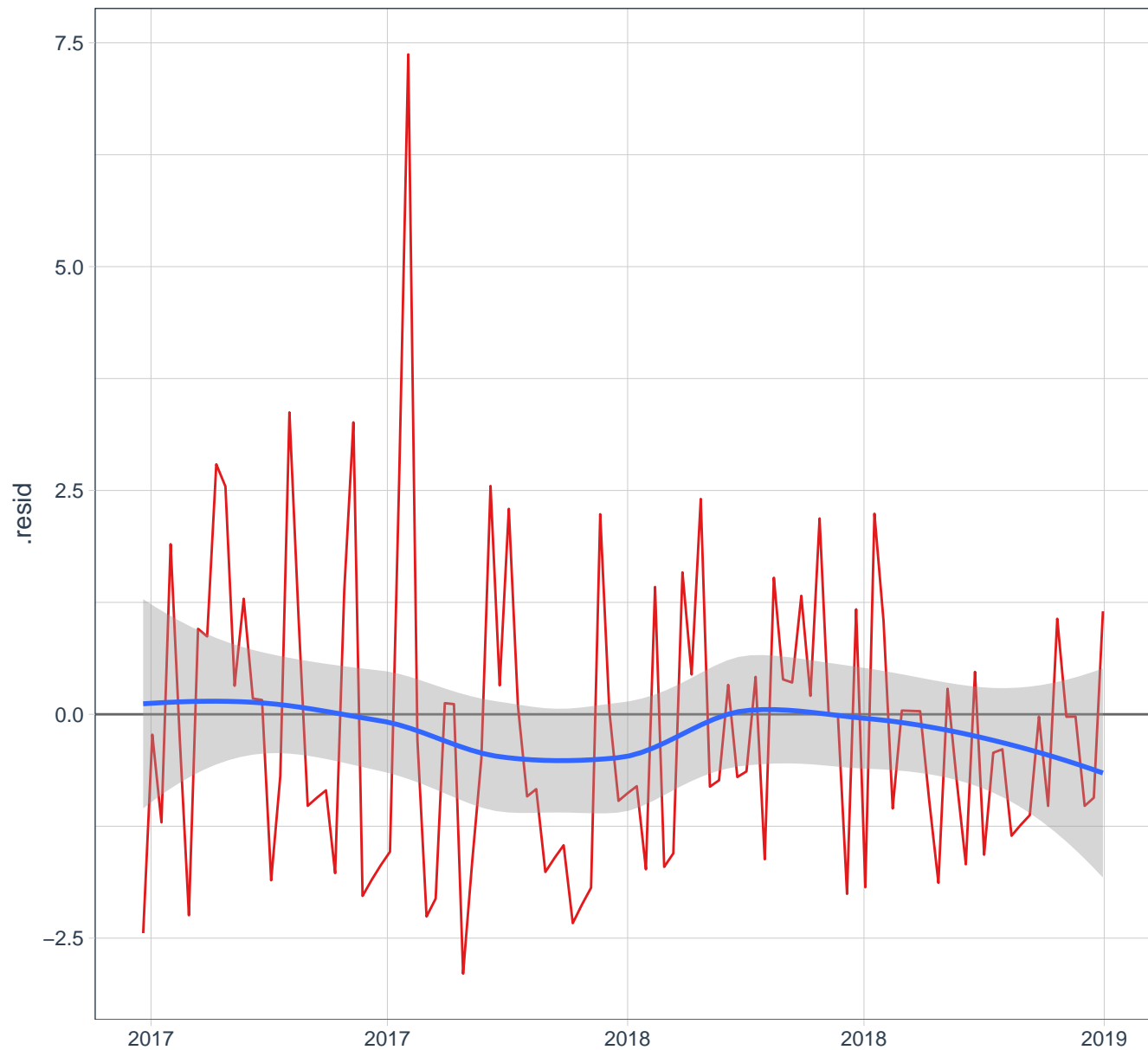
# 311 Requests: Mow Park

ETS Model Residuals



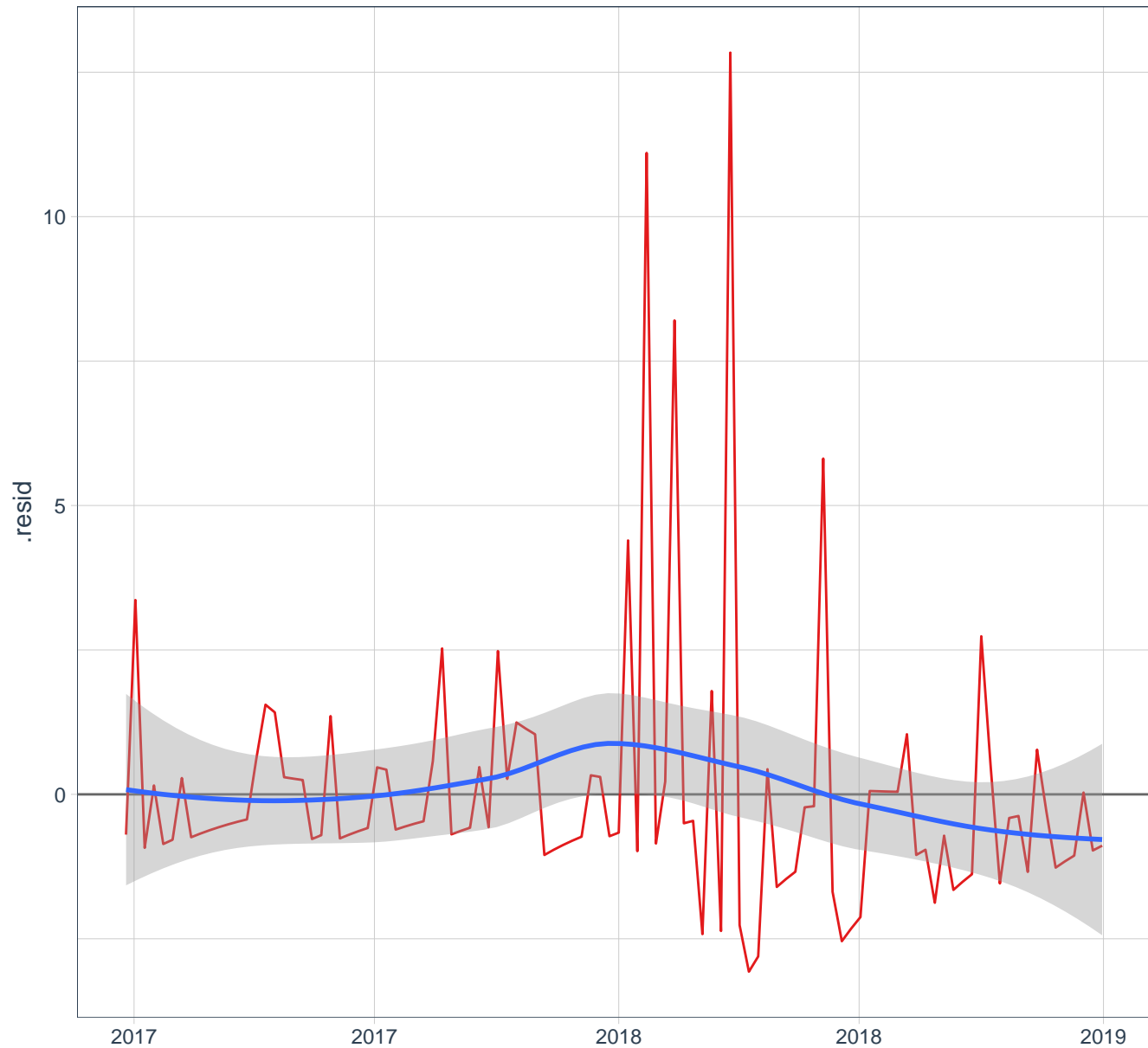
# 311 Requests: Tree Stump Grinding

ETS Model Residuals



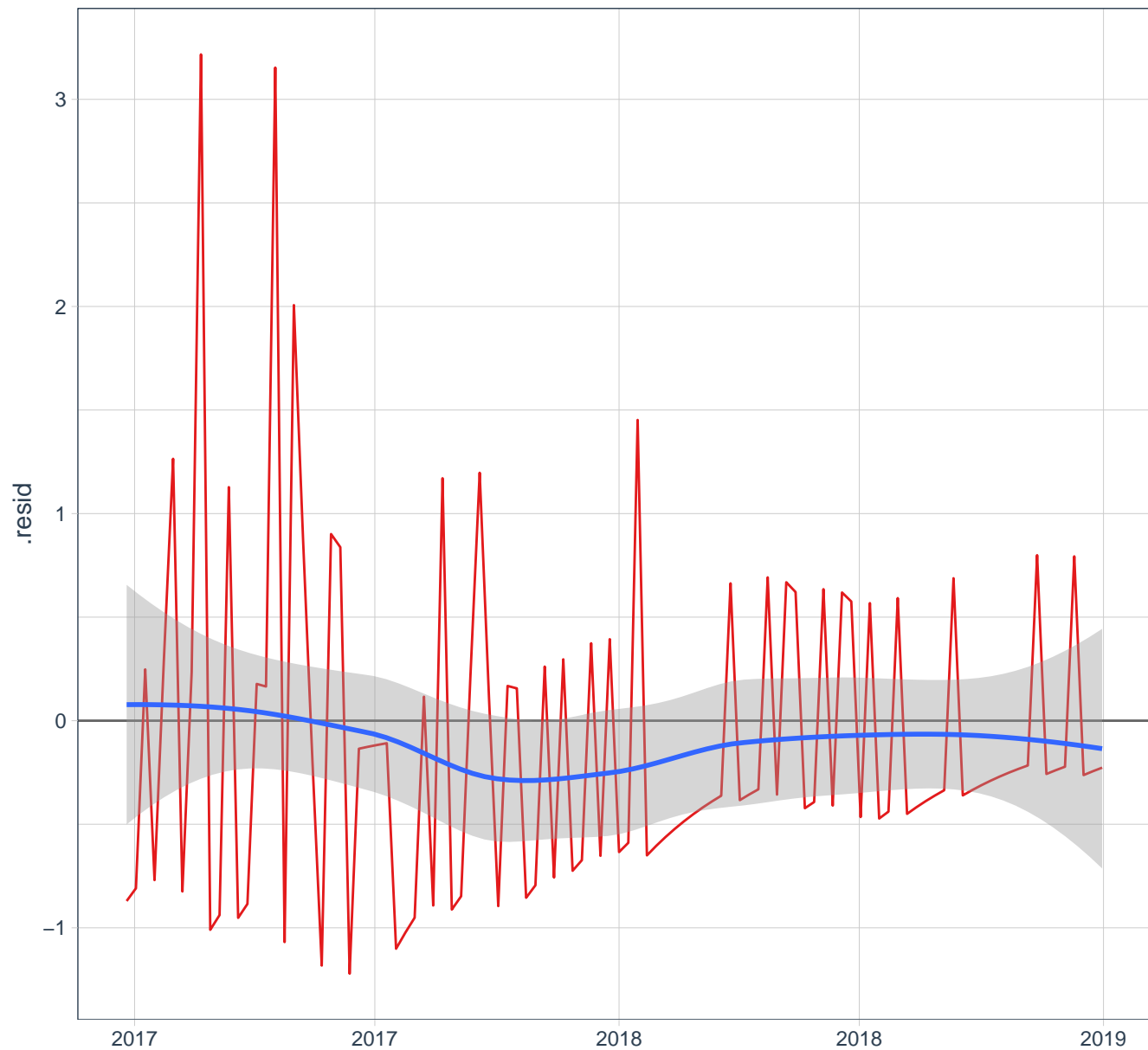
# 311 Requests: Tree Planting

ETS Model Residuals



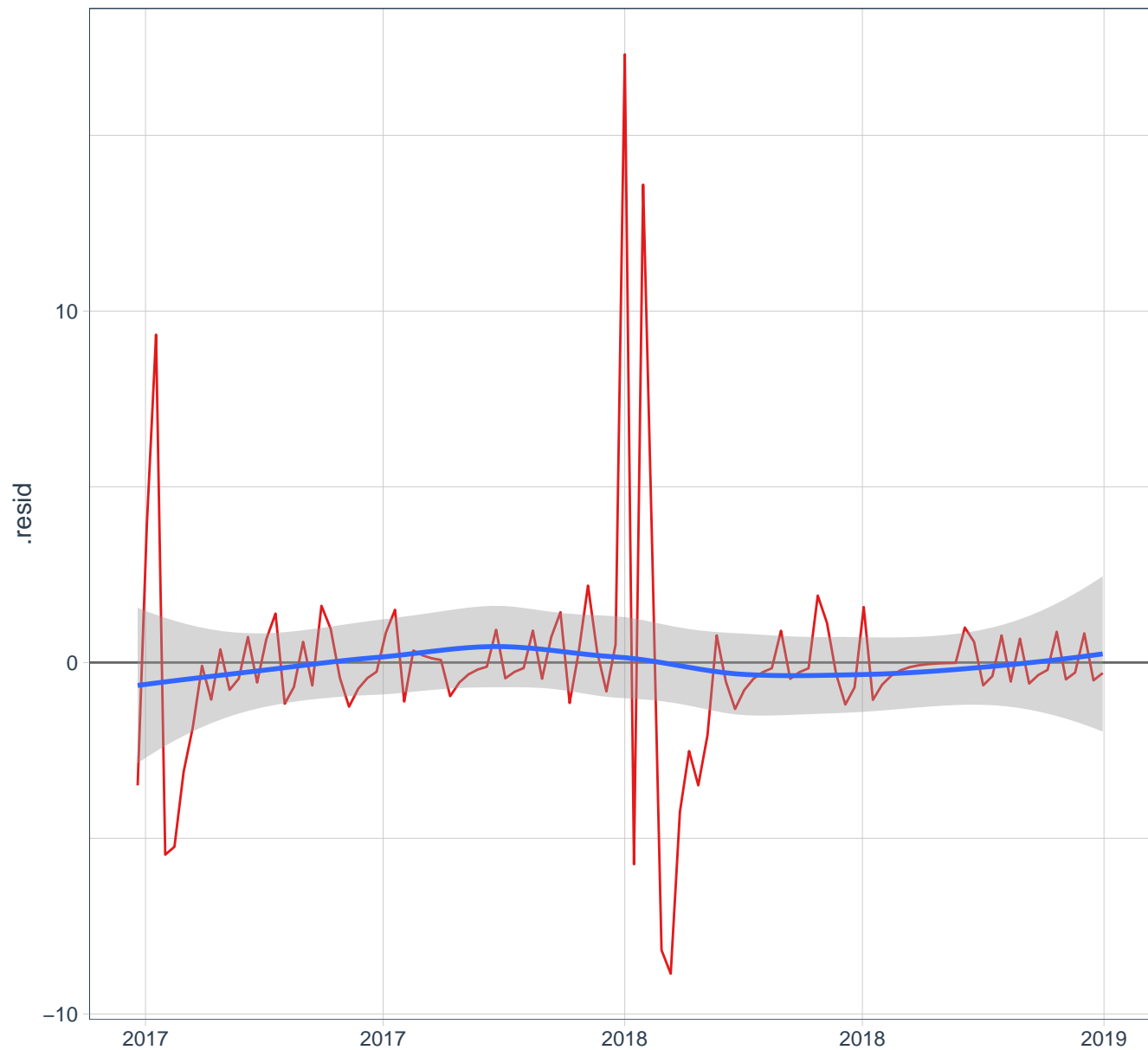
# 311 Requests: Park Forestry Escalation

ETS Model Residuals



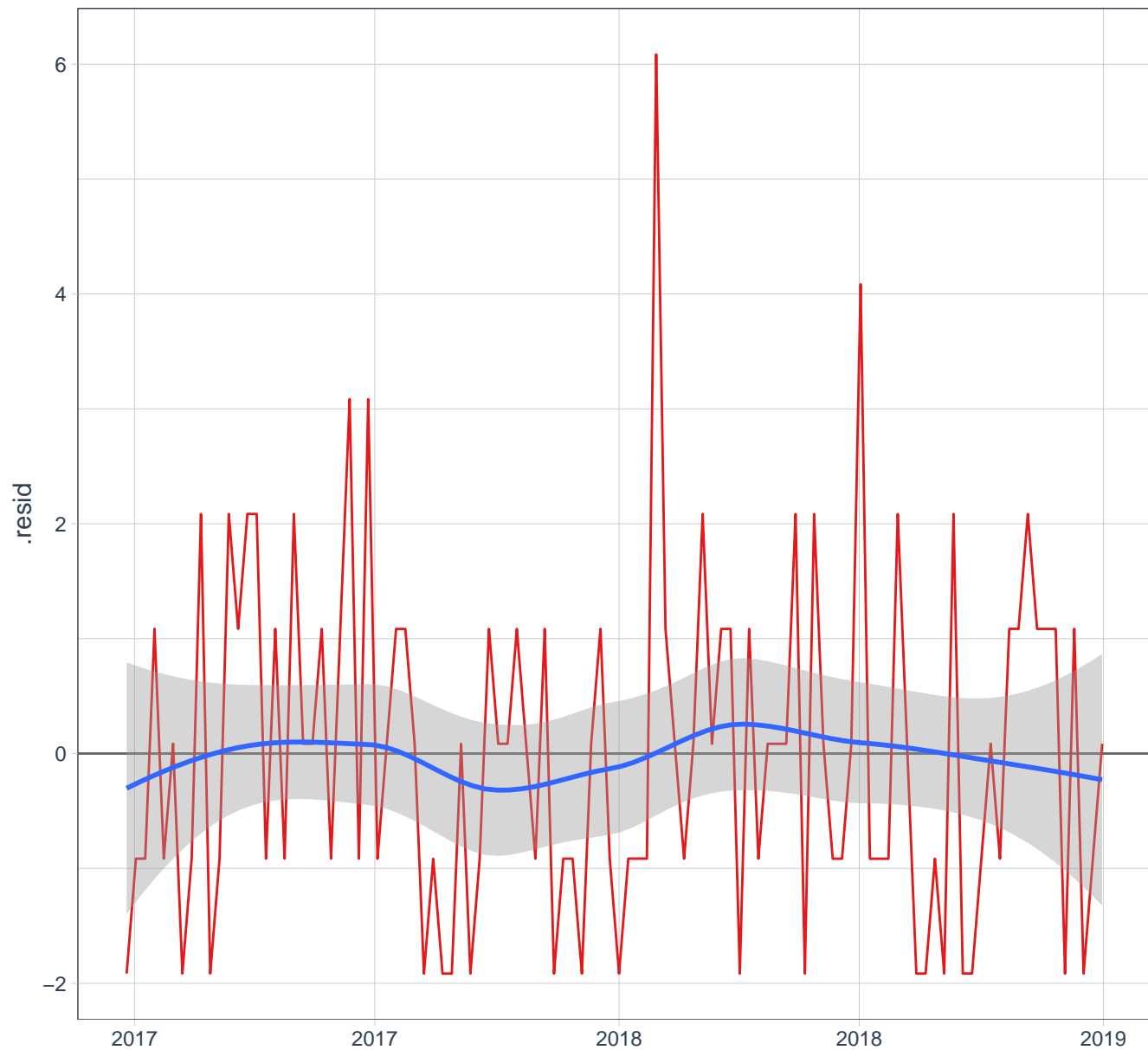


## ETS Model Residuals



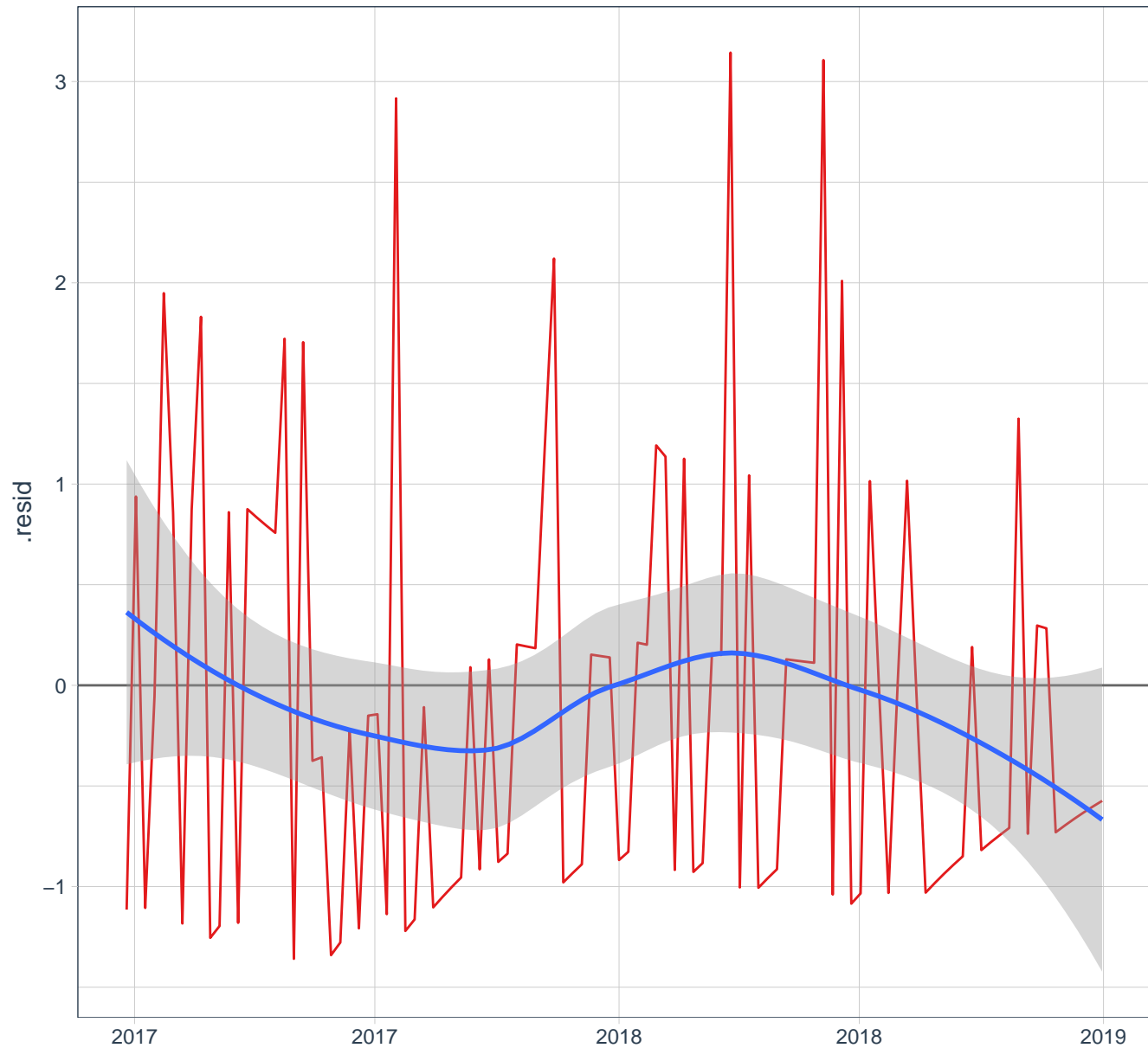
# 311 Requests: Playground or Court Equipment

ETS Model Residuals



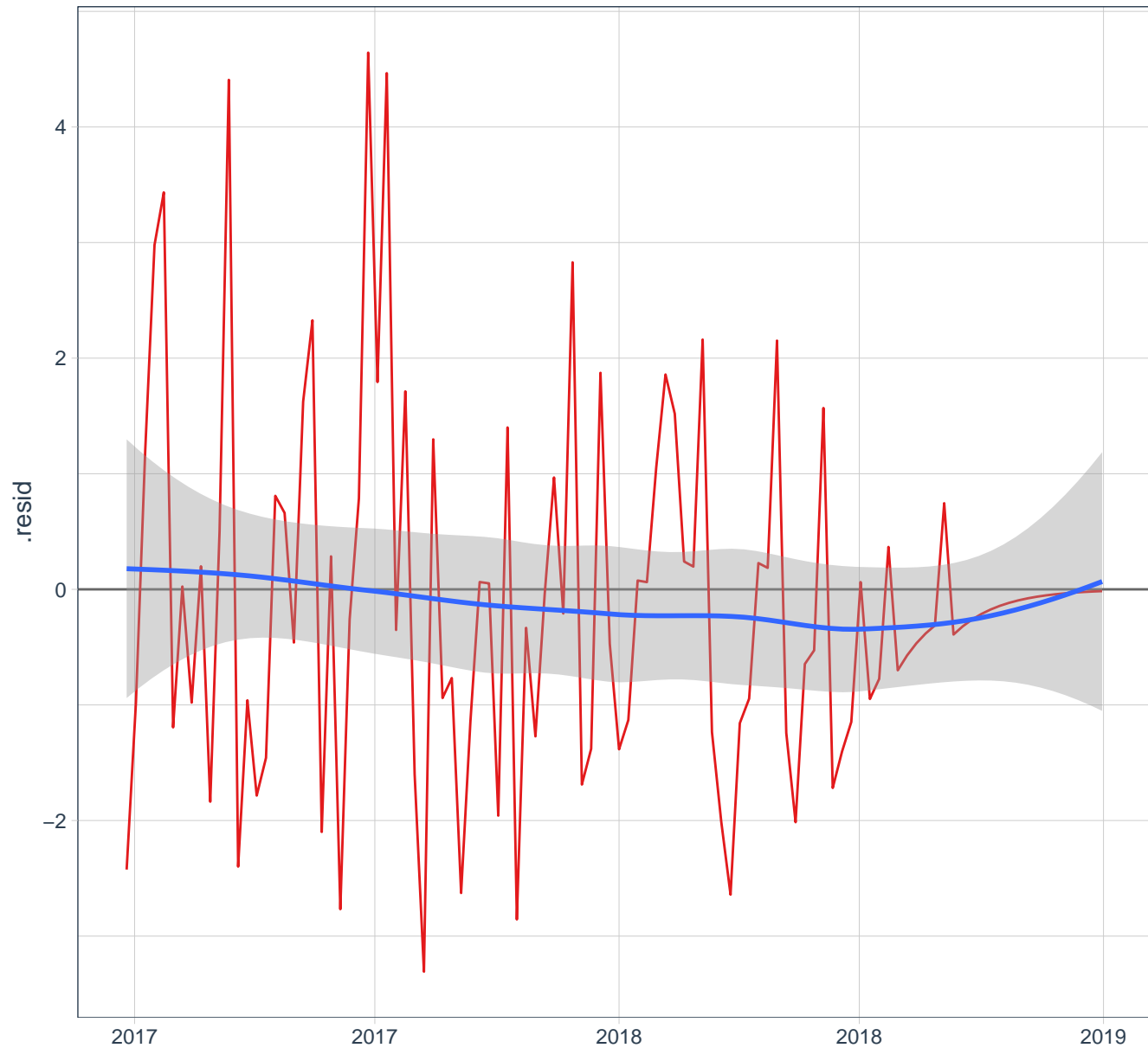
# 311 Requests: Graffiti – TXDoT Highway

ETS Model Residuals



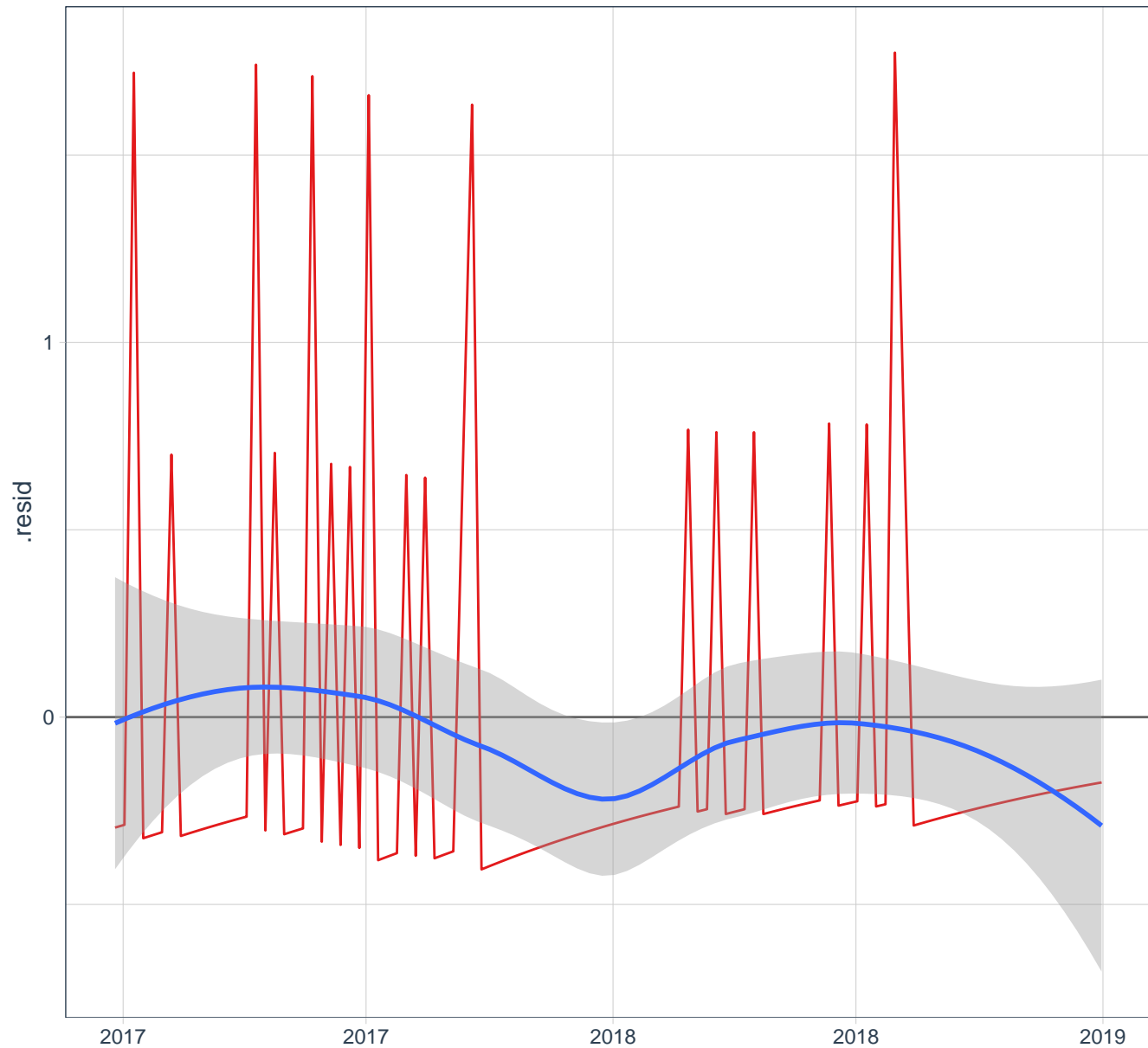
# 311 Requests: Unregulated Boarding House

ETS Model Residuals



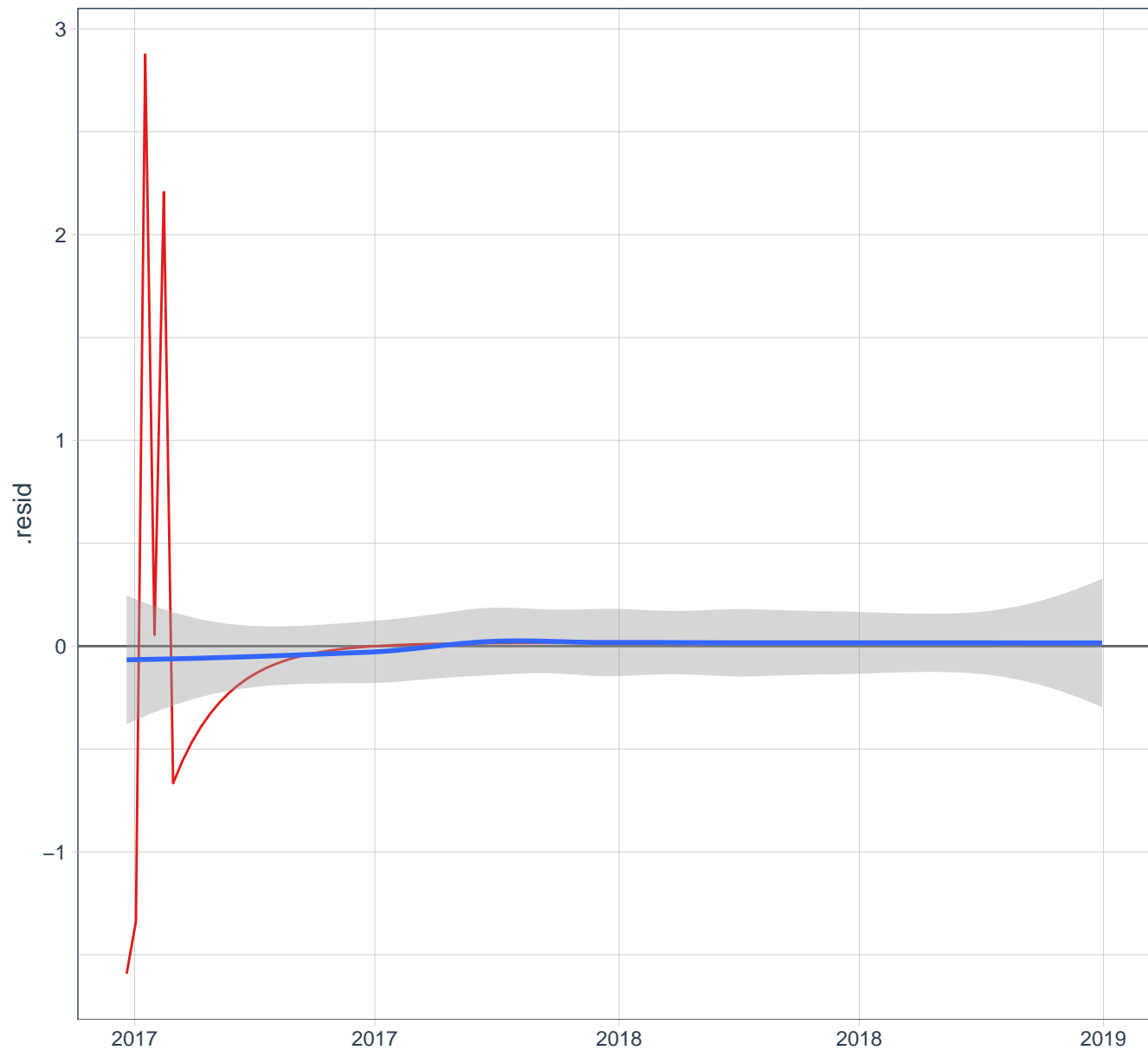
# 311 Requests: Pool Water Quality Control

ETS Model Residuals



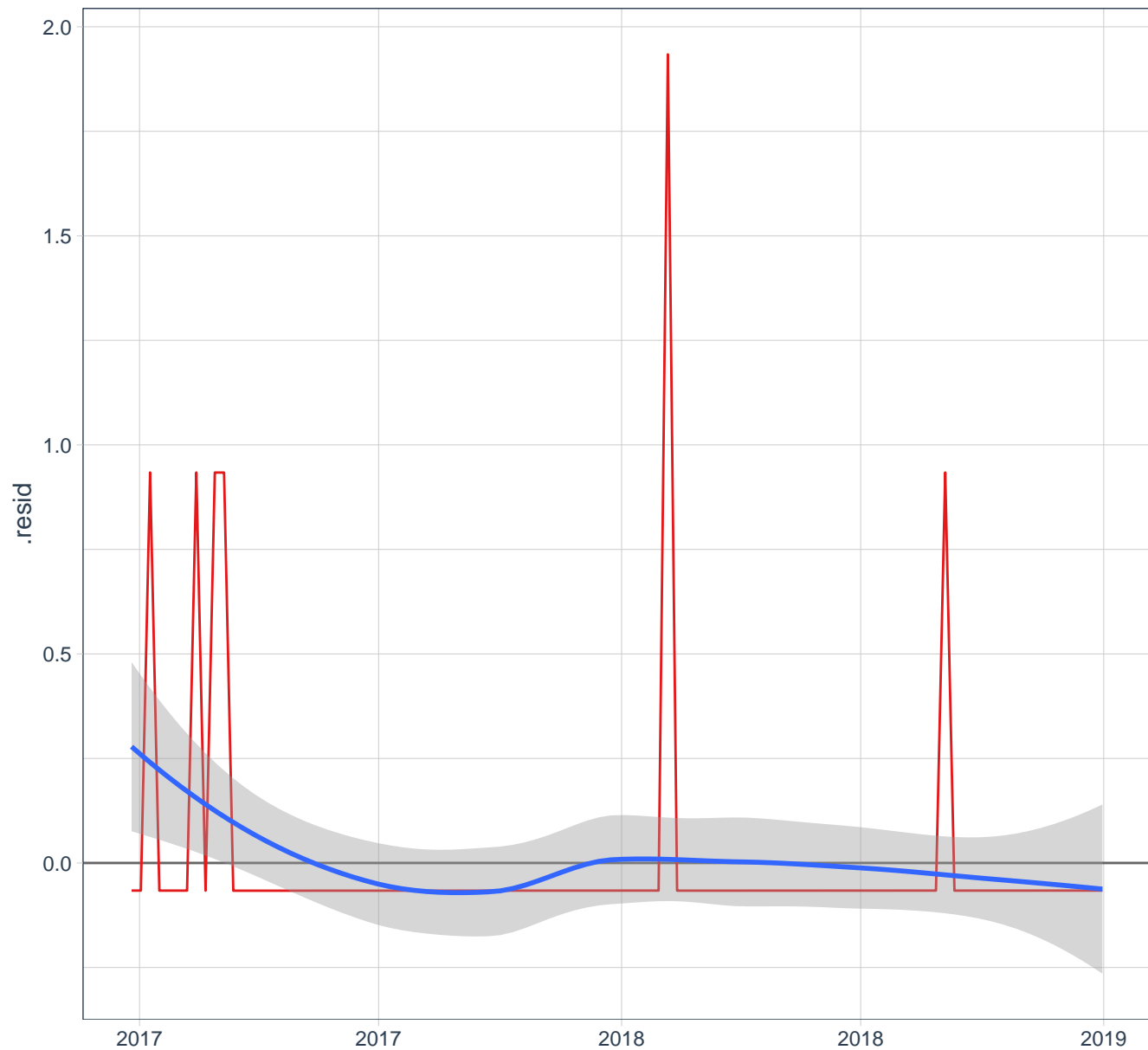
# 311 Requests: GraffitiAll

ETS Model Residuals



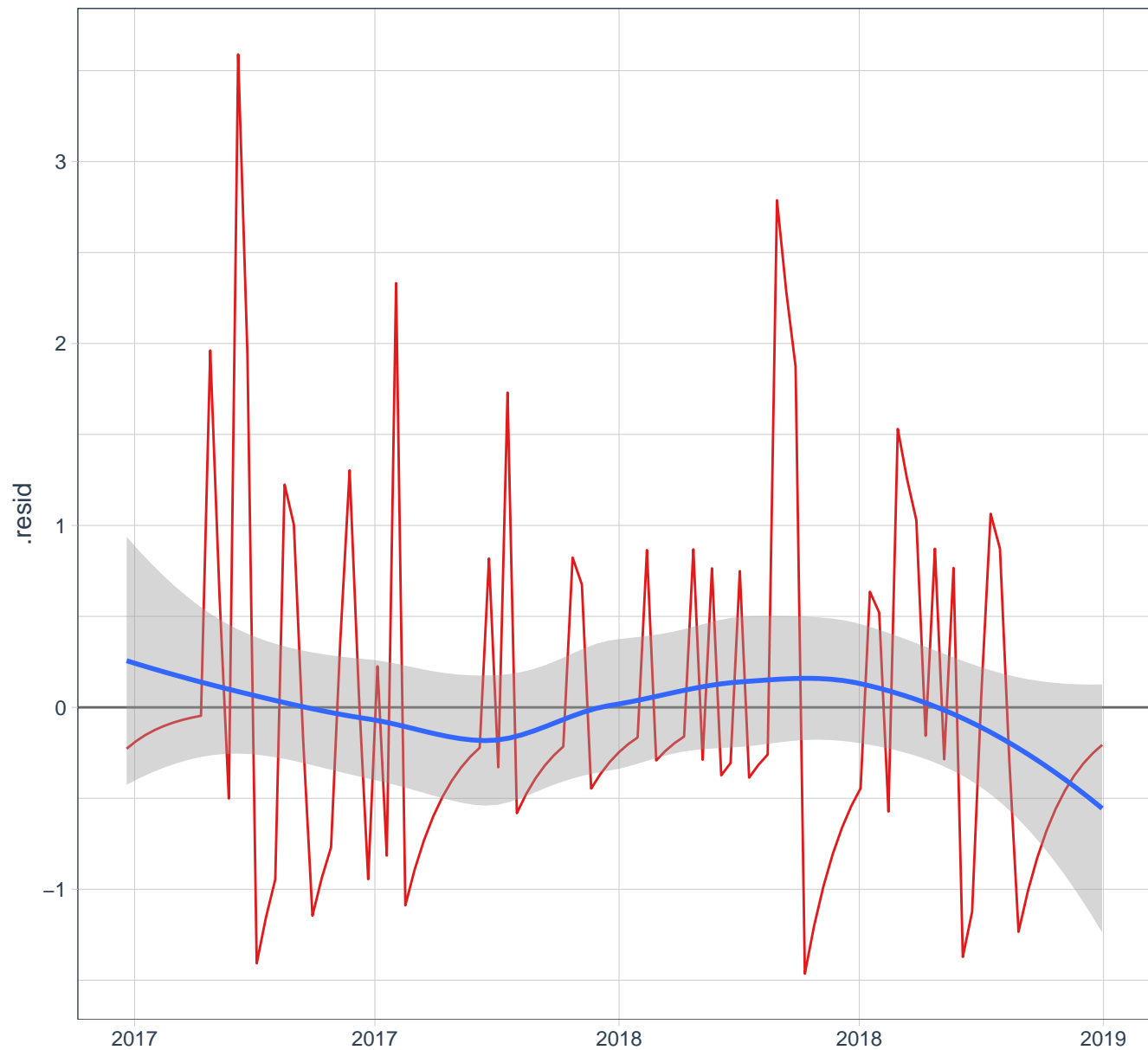
# 311 Requests: Graffiti – Harris County Toll Road

ETS Model Residuals



# 311 Requests: Portacan Problem

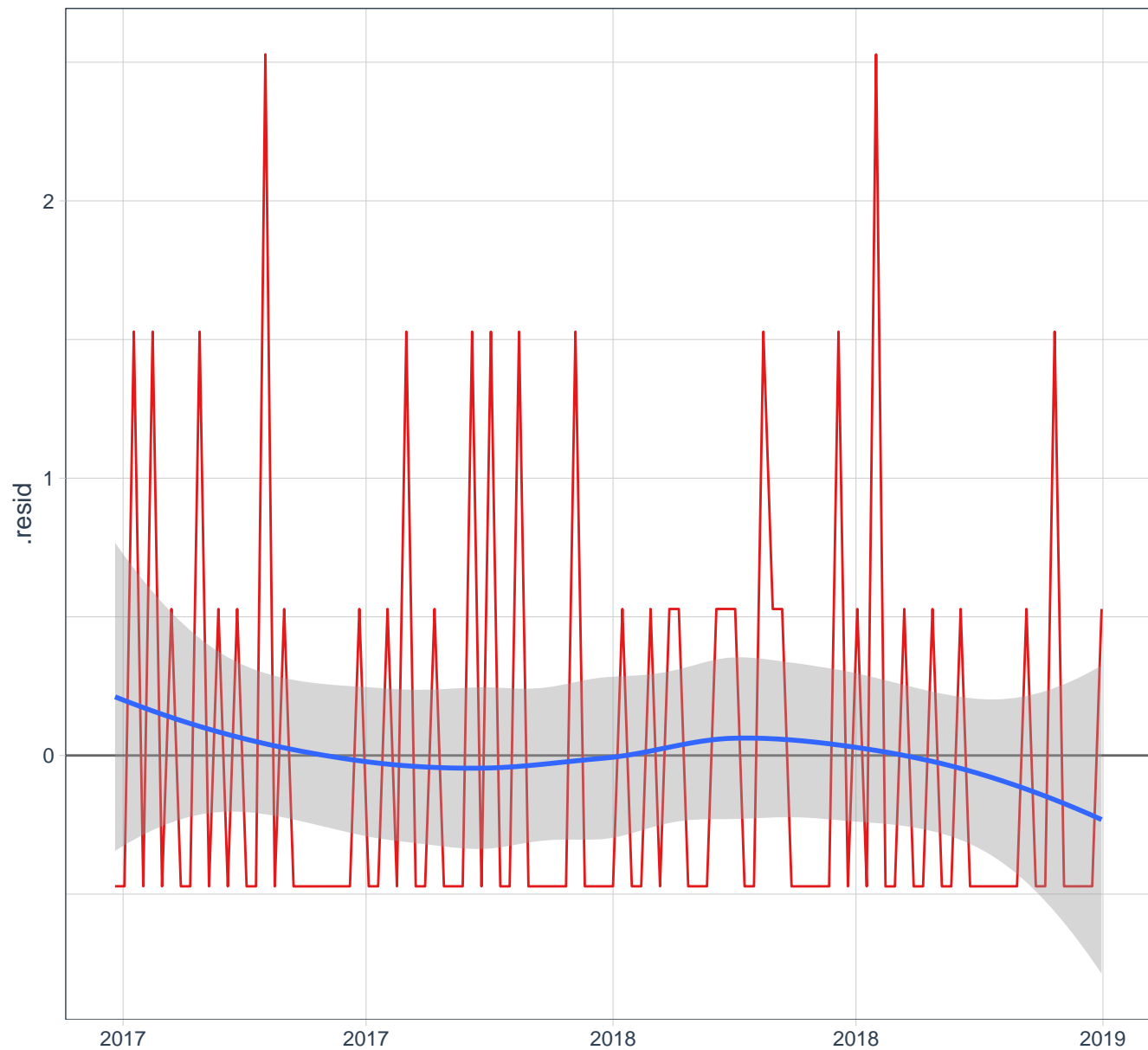
ETS Model Residuals





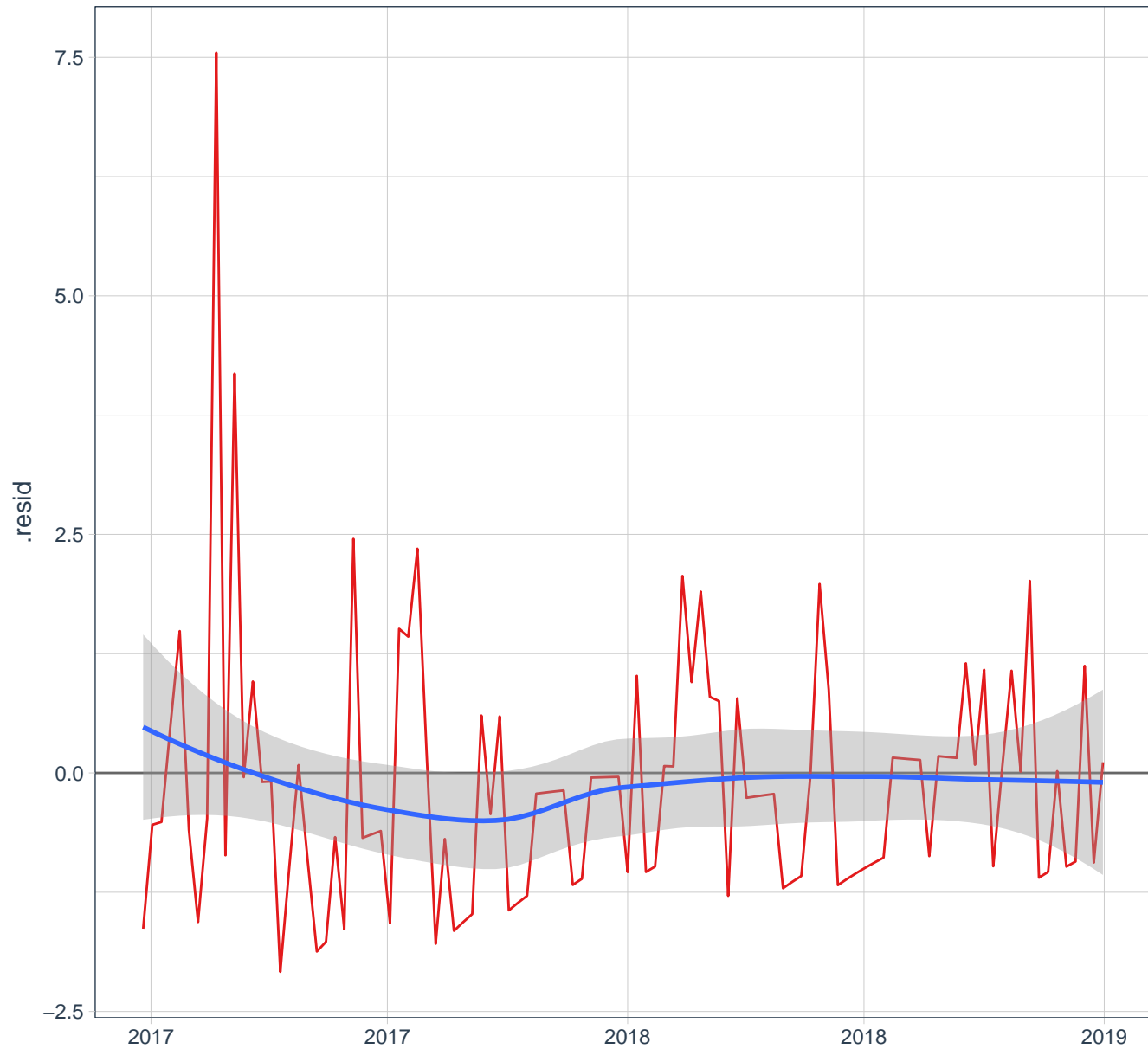
# 311 Requests: Post Replace or Install

ETS Model Residuals



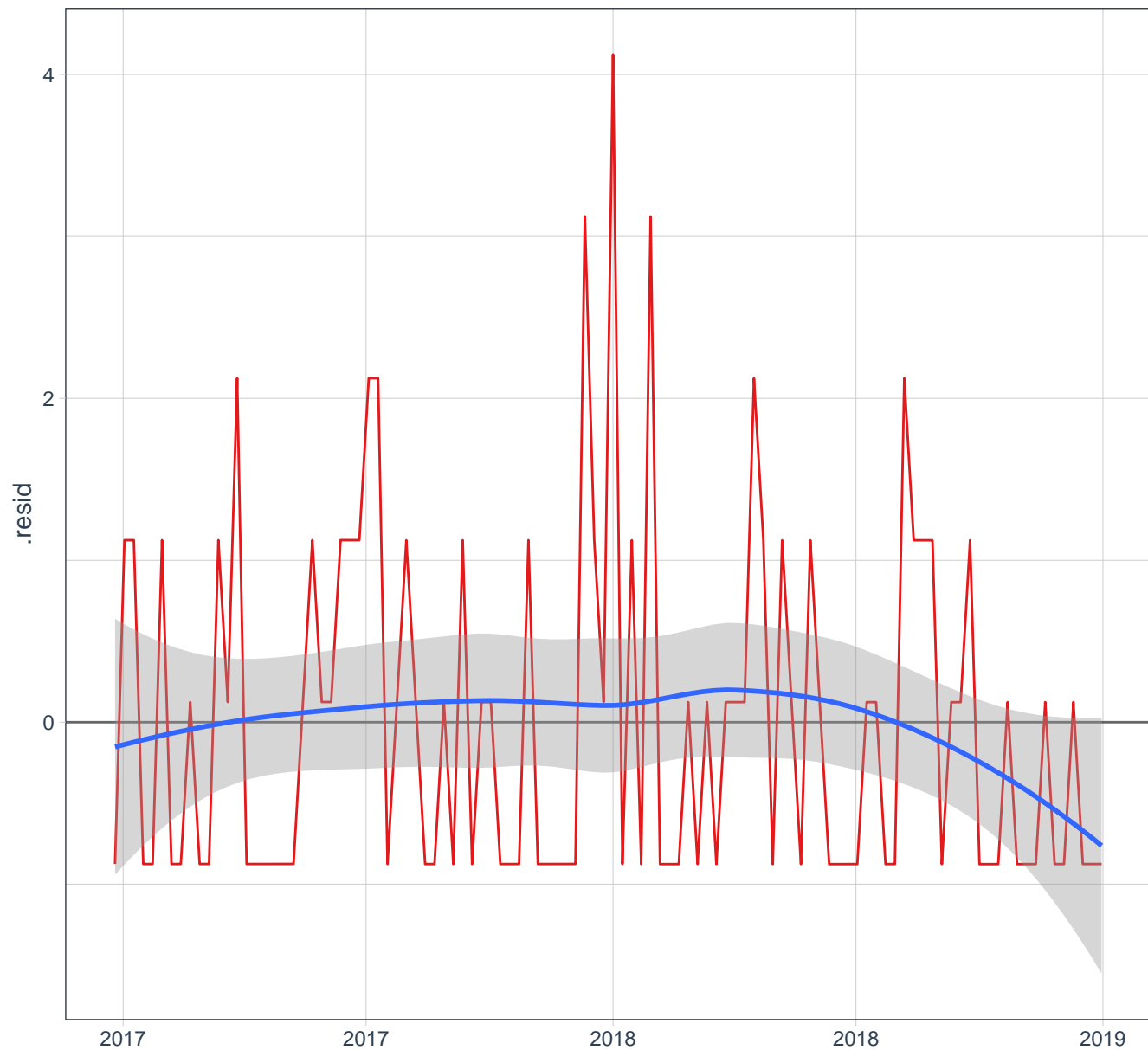
# 311 Requests: Pest Control

ETS Model Residuals



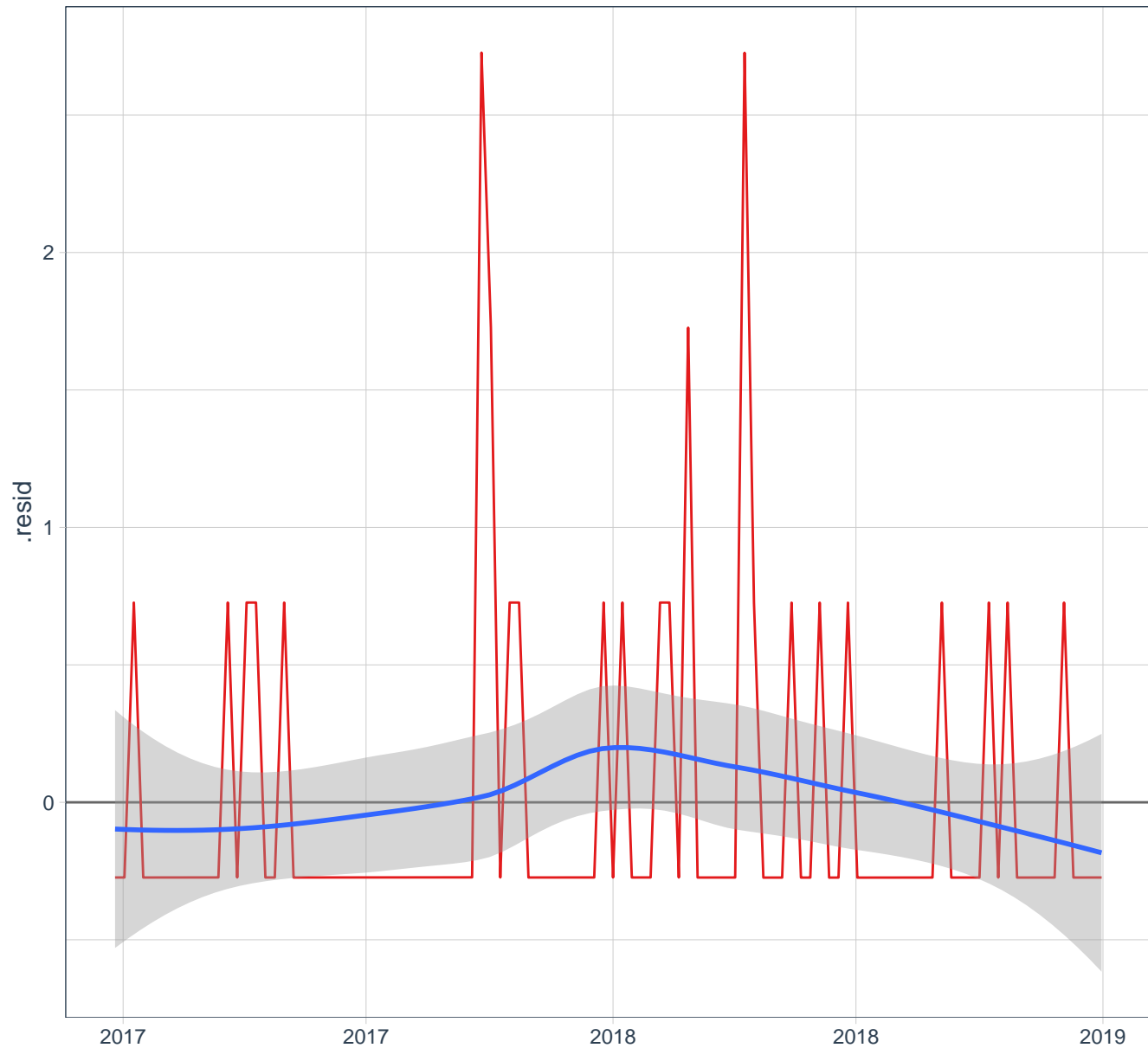
# 311 Requests: Major Water Leak

ETS Model Residuals



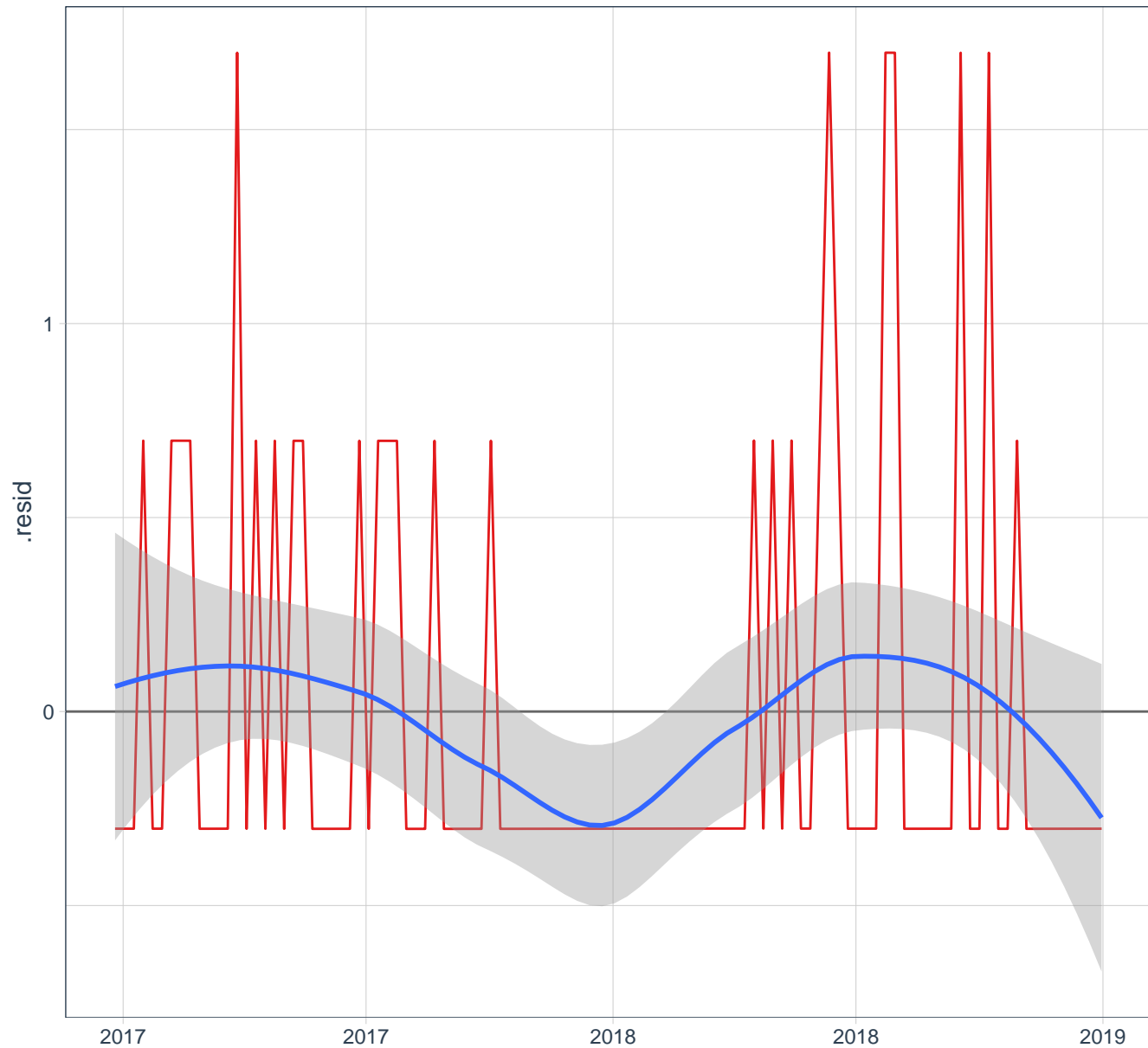
# 311 Requests: Neighborhood Clean up

ETS Model Residuals



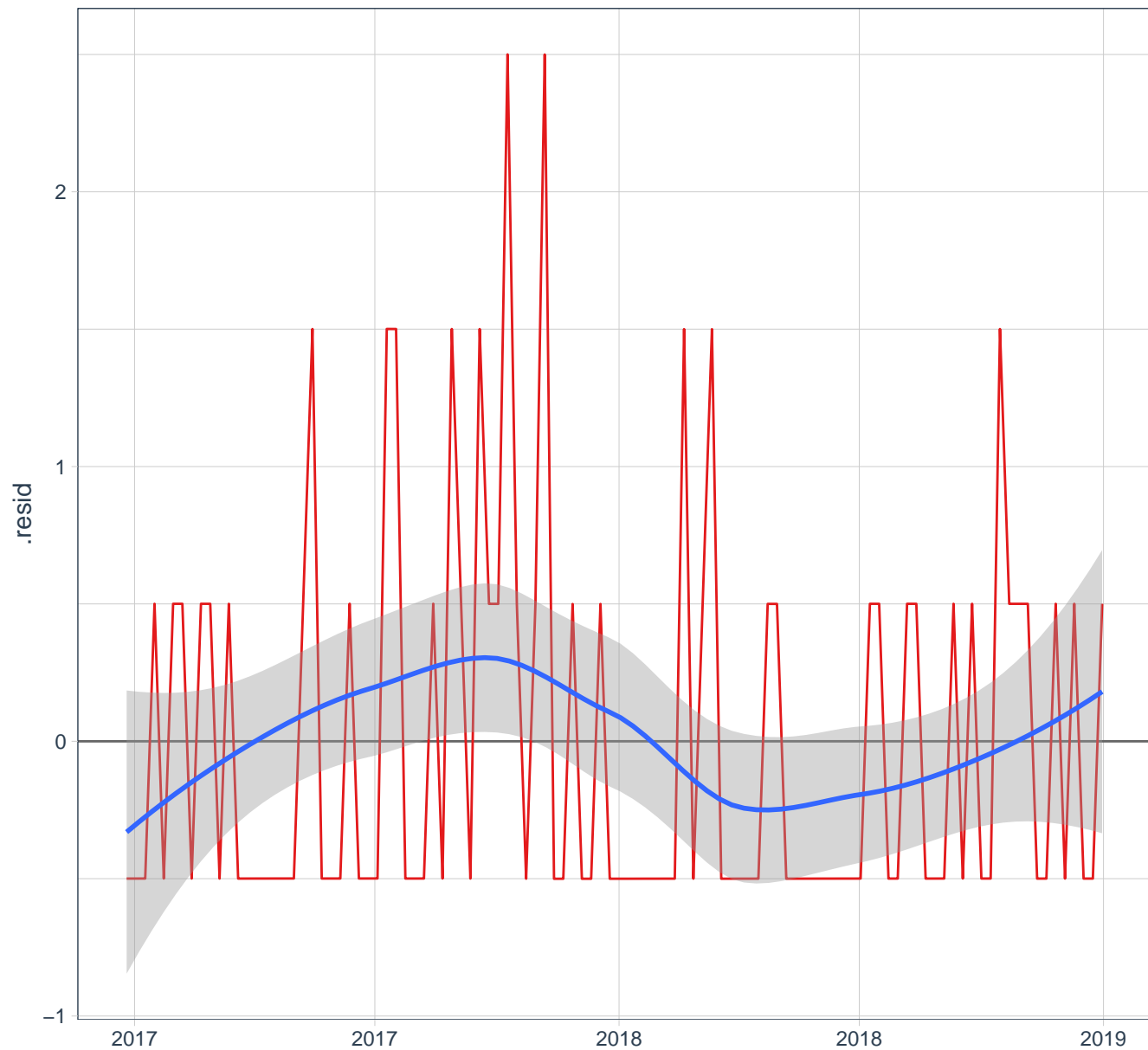
# 311 Requests: Electrical Hazard

ETS Model Residuals



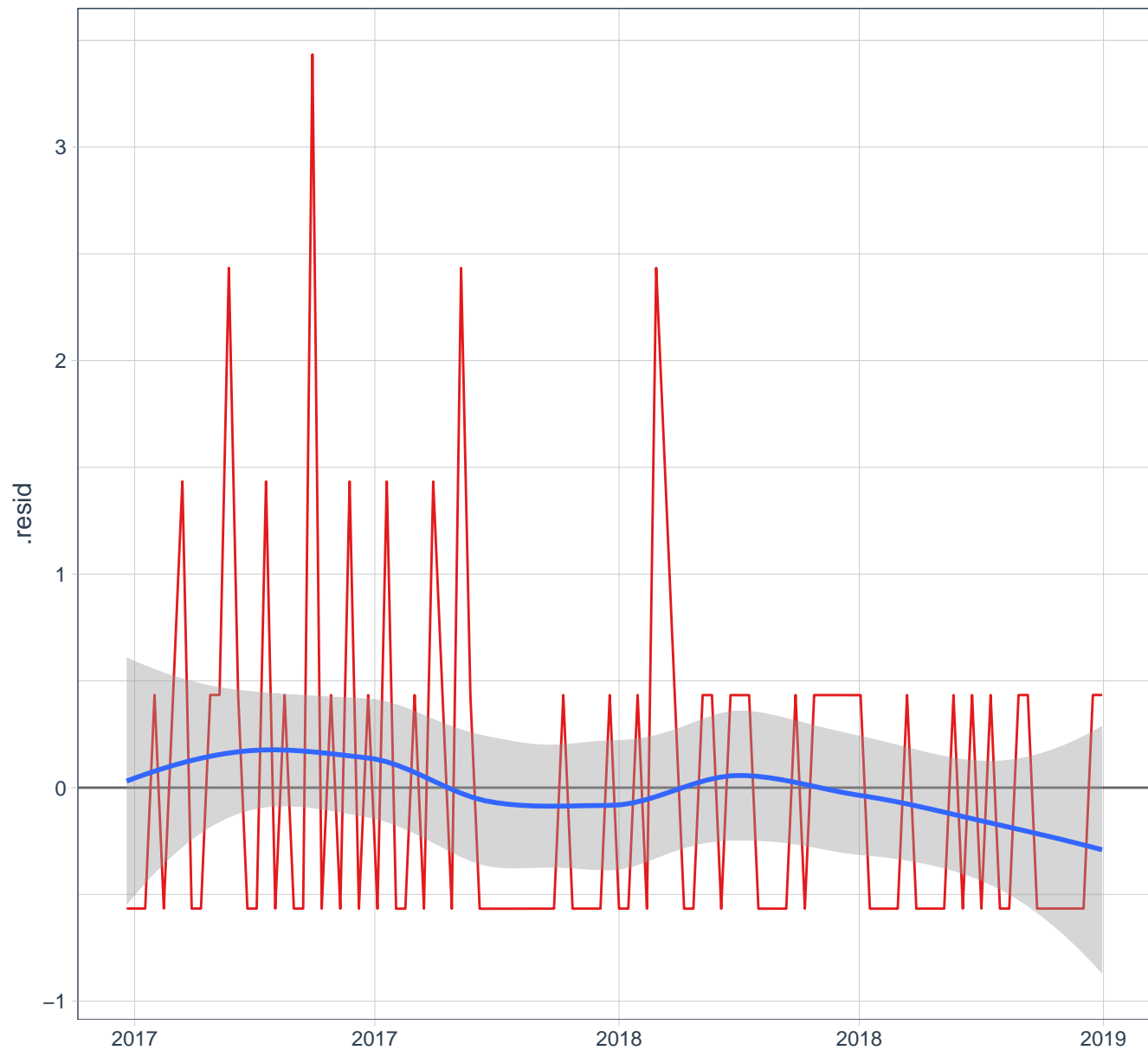
# 311 Requests: Add A Cart CANCELLATION

ETS Model Residuals



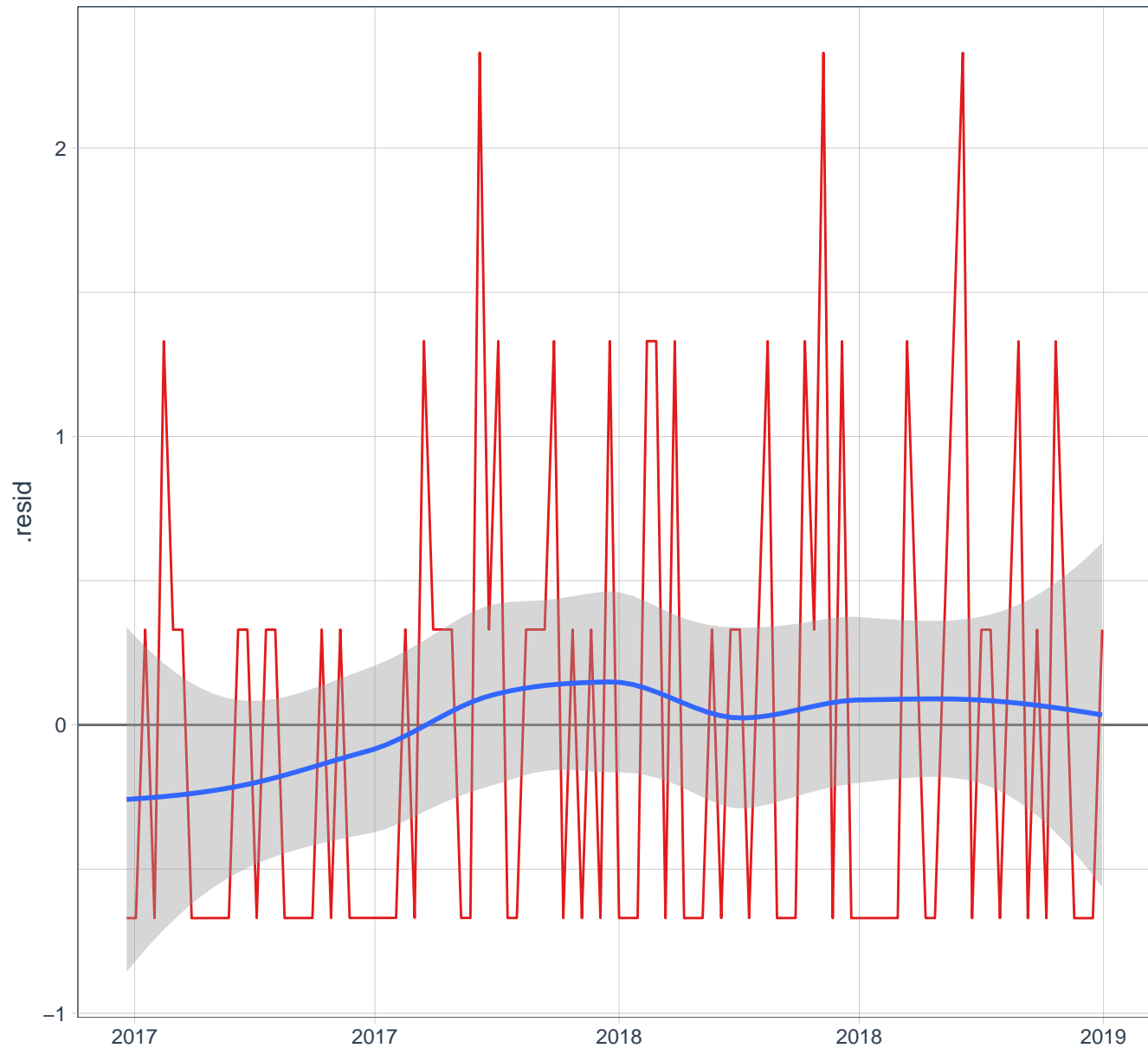
# 311 Requests: Graffiti – ATT Telephone Equipment

ETS Model Residuals



# 311 Requests: Add A Bin

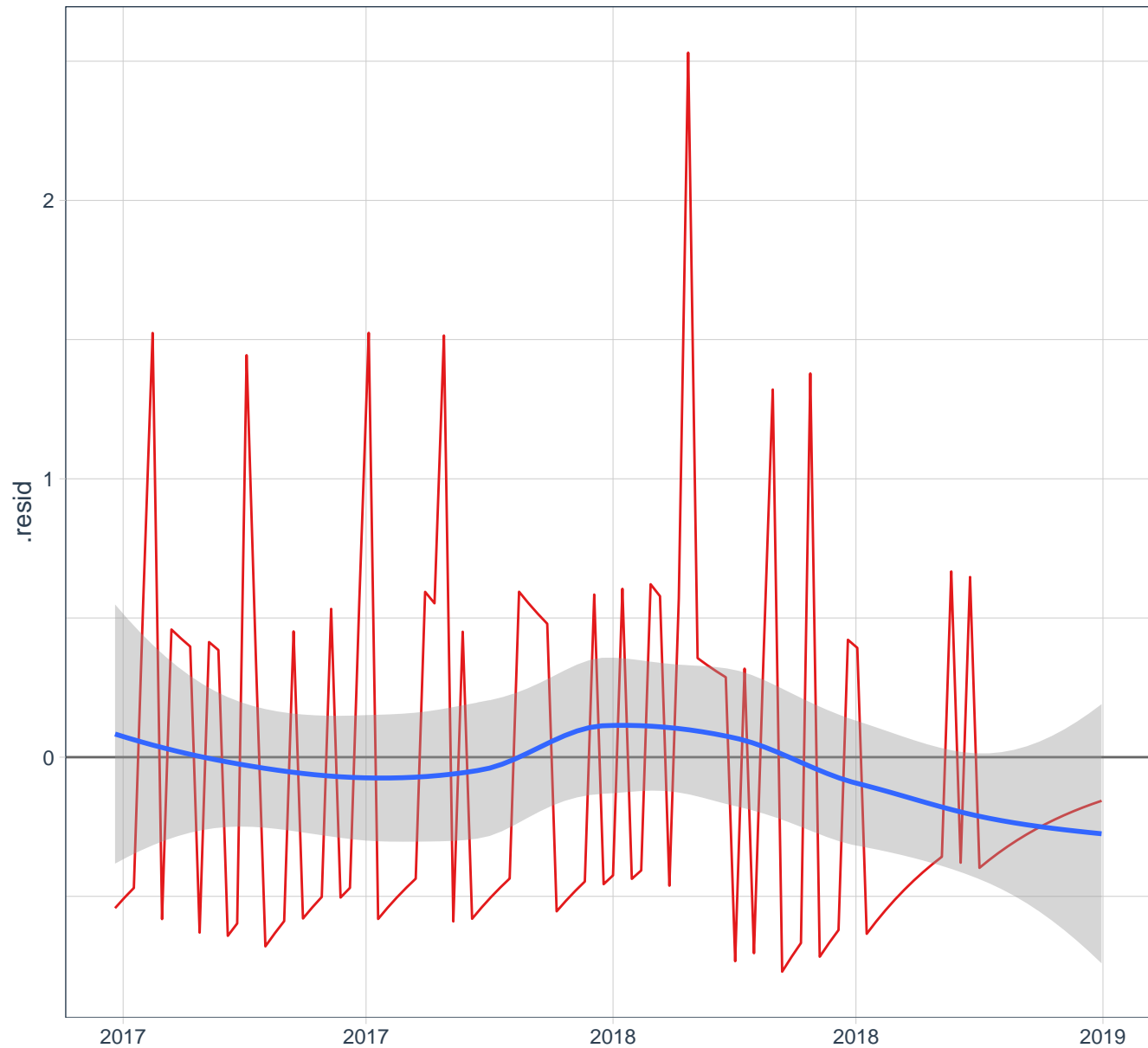
ETS Model Residuals





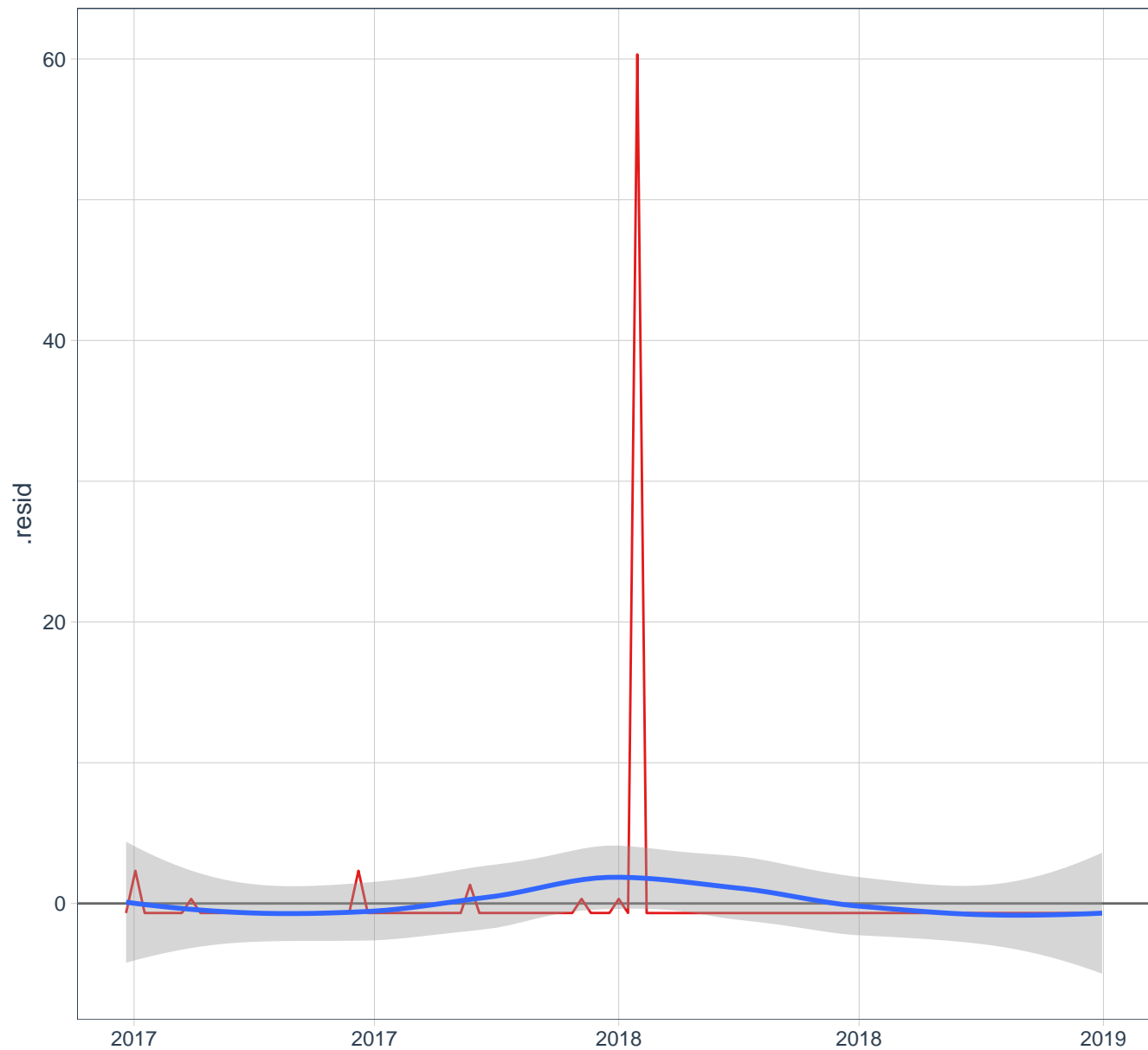
# 311 Requests: Hole in Unpaved Ground

ETS Model Residuals



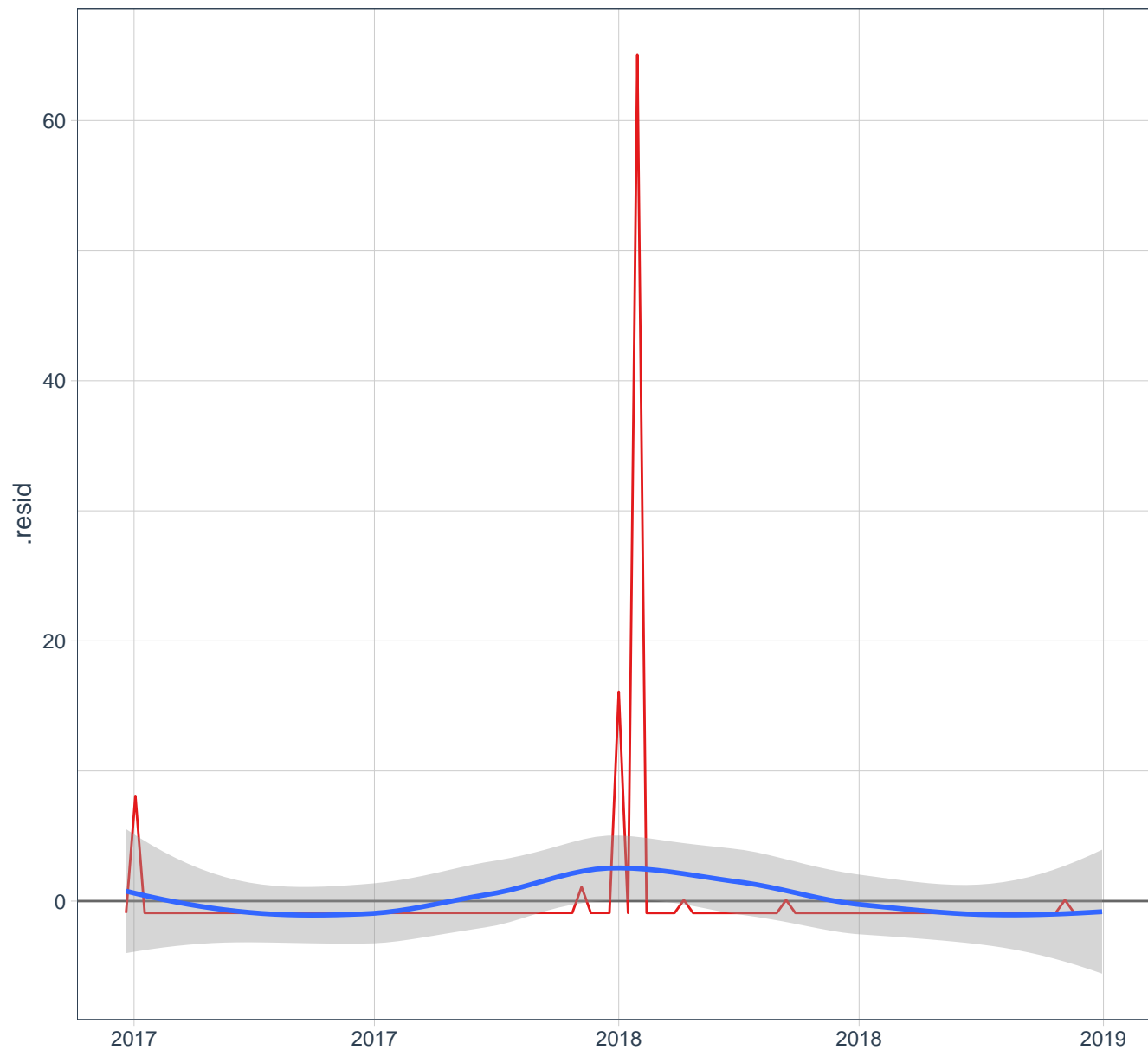
# 311 Requests: Icing Bridge

ETS Model Residuals



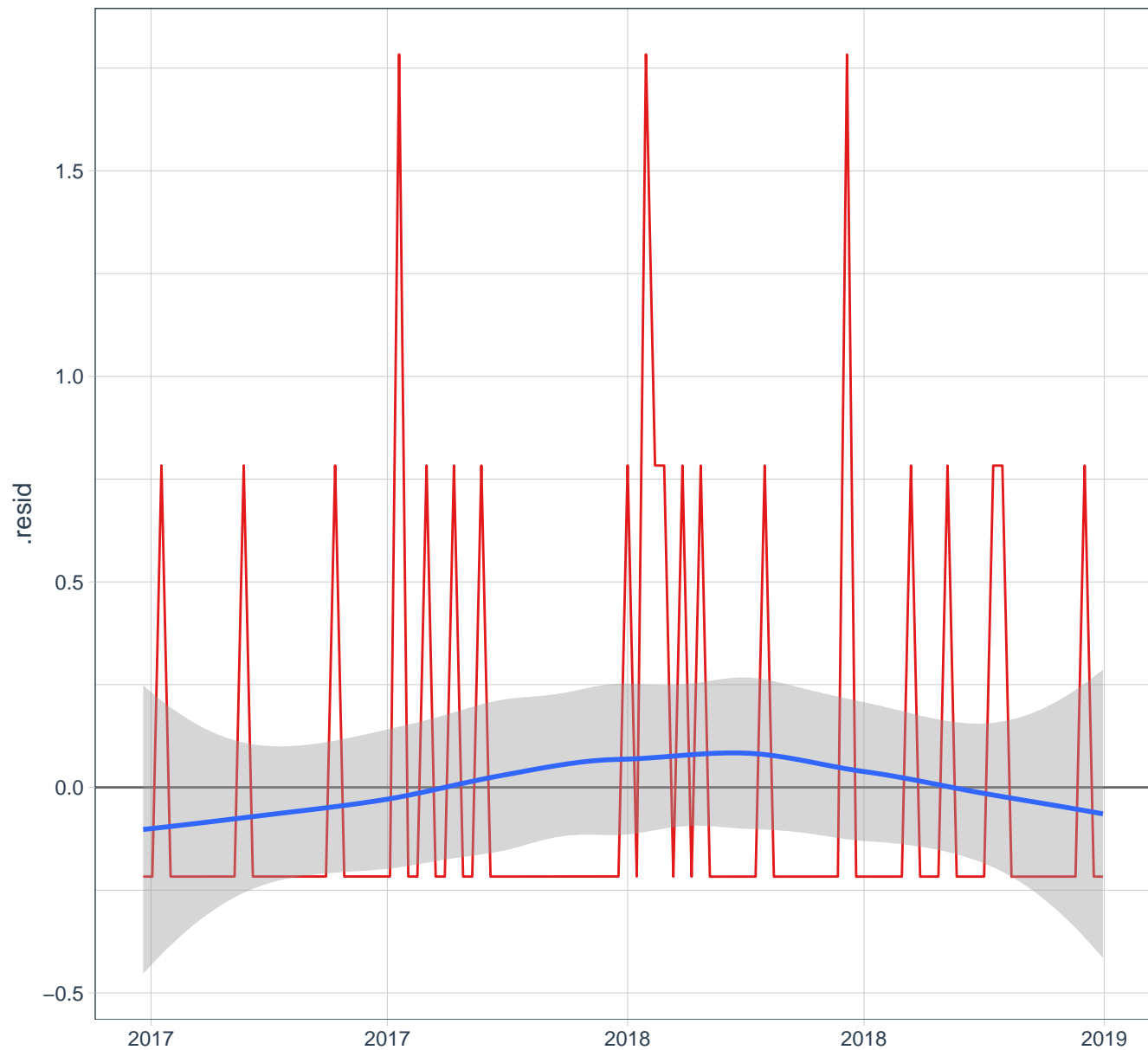
# 311 Requests: Icing Roadway

ETS Model Residuals



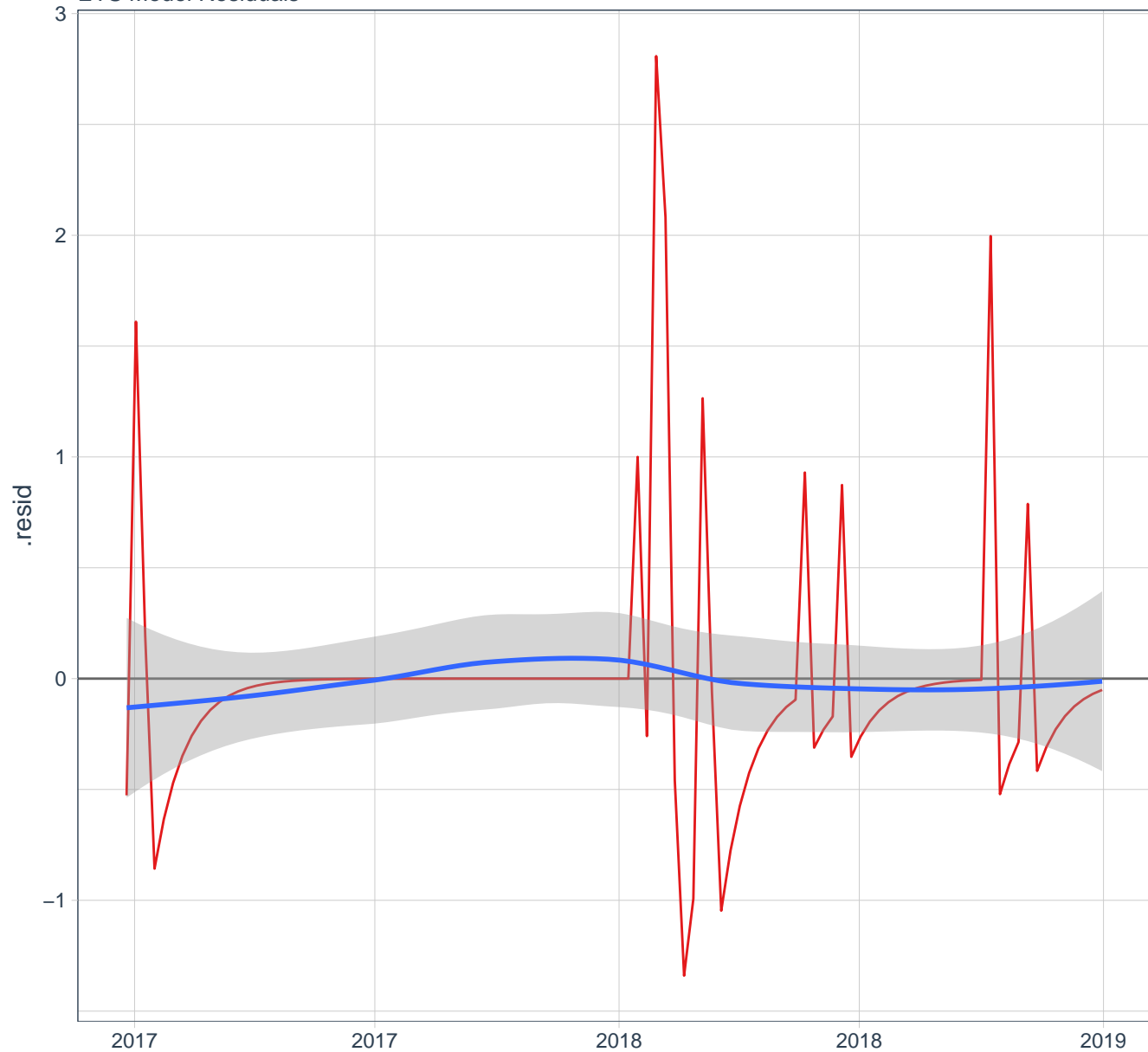
# 311 Requests: Graffiti – METRO Bus/Rail

ETS Model Residuals



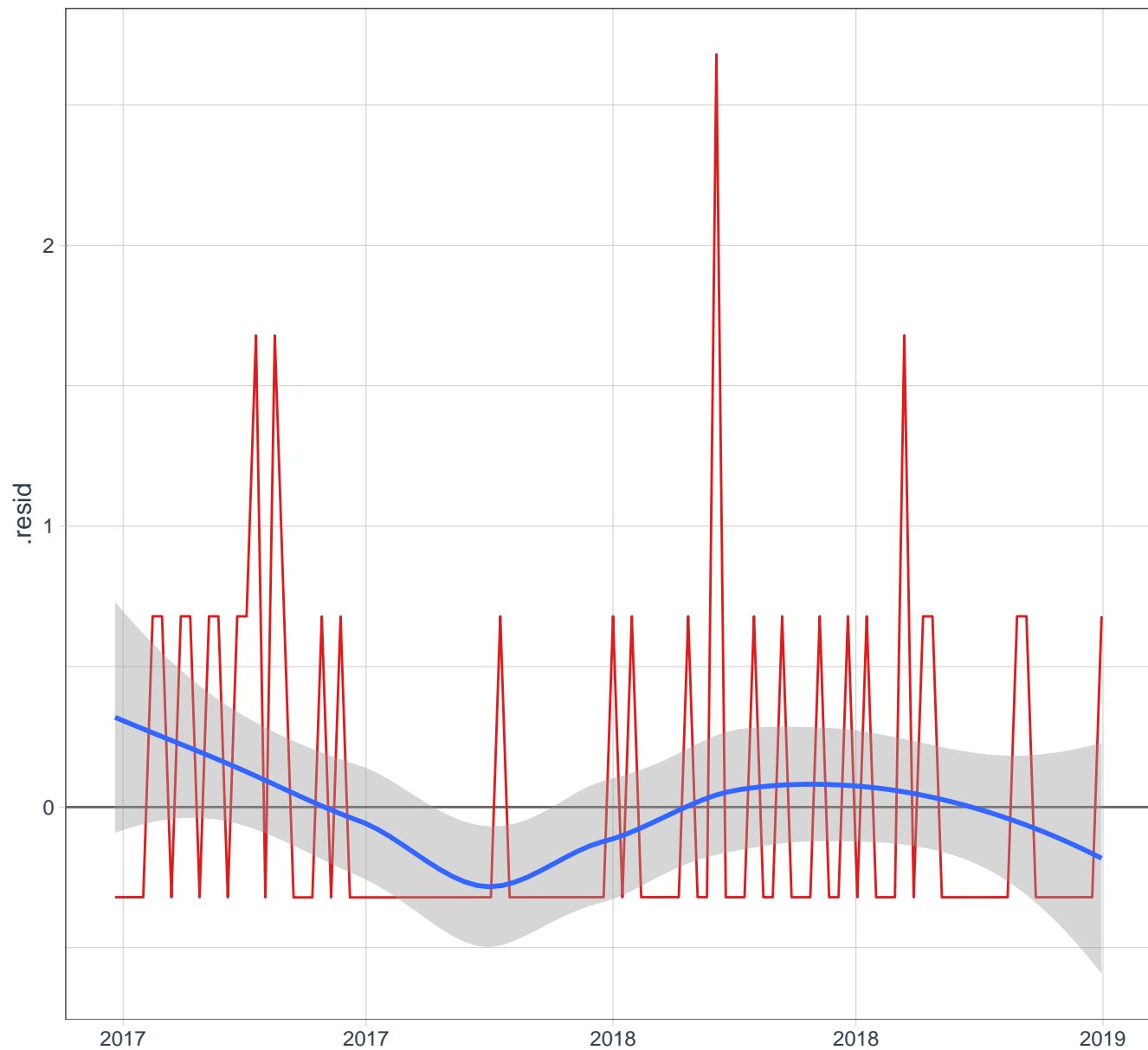
# 311 Requests: Drinking Water Public Notice

ETS Model Residuals



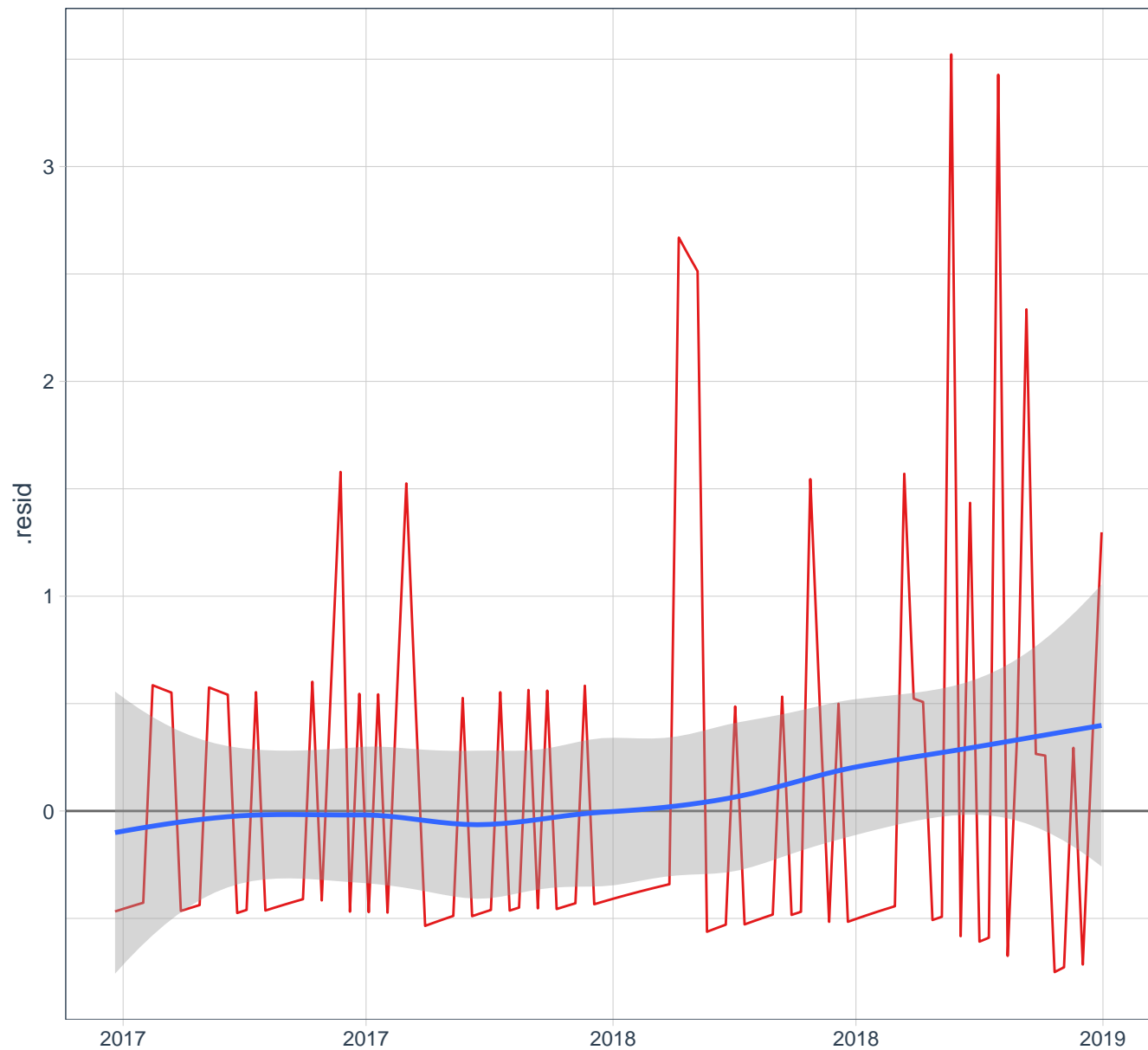
# 311 Requests: Clean Pavilion or Restroom

ETS Model Residuals

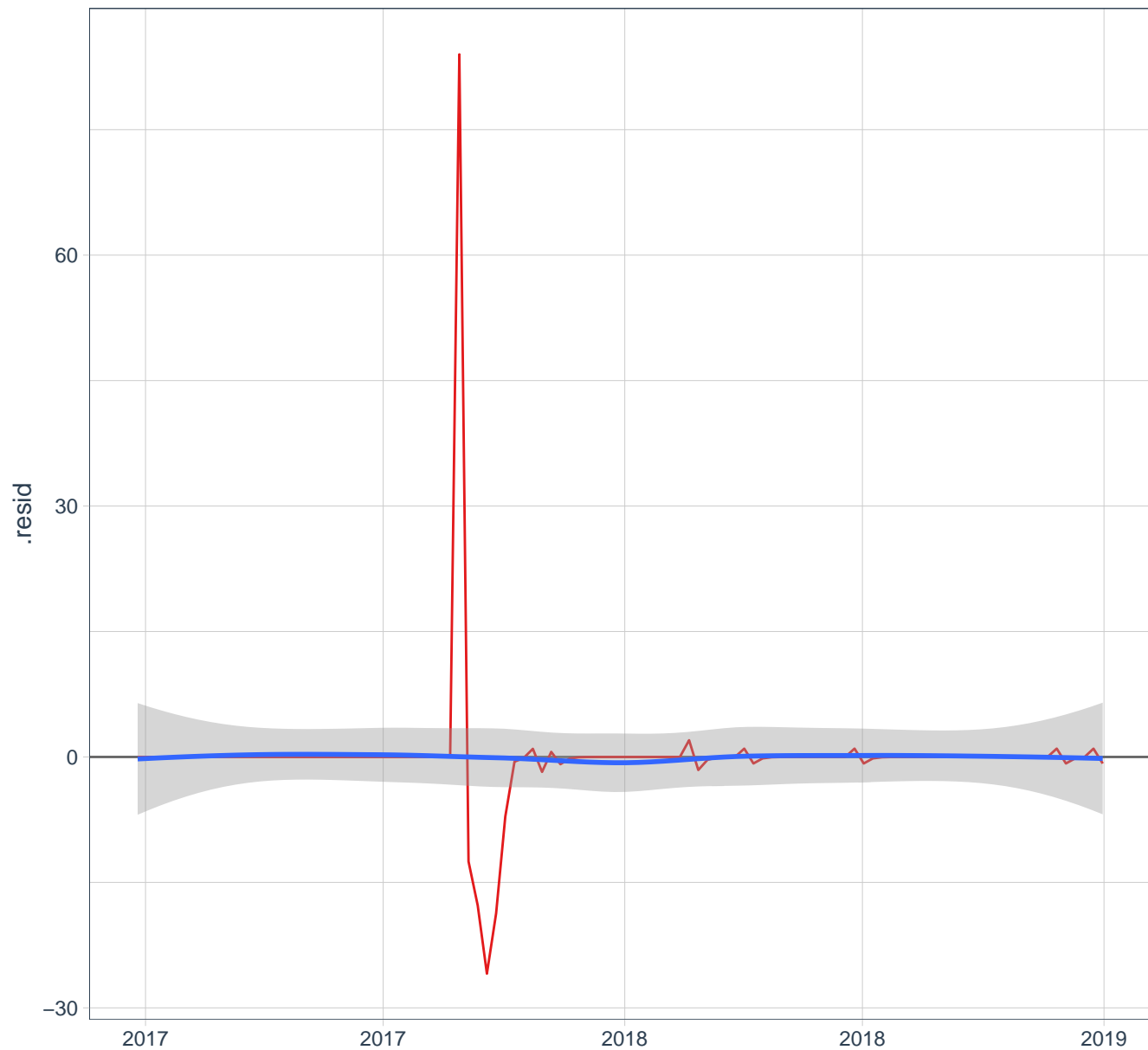


# 311 Requests: Sidewalk Repair

ETS Model Residuals



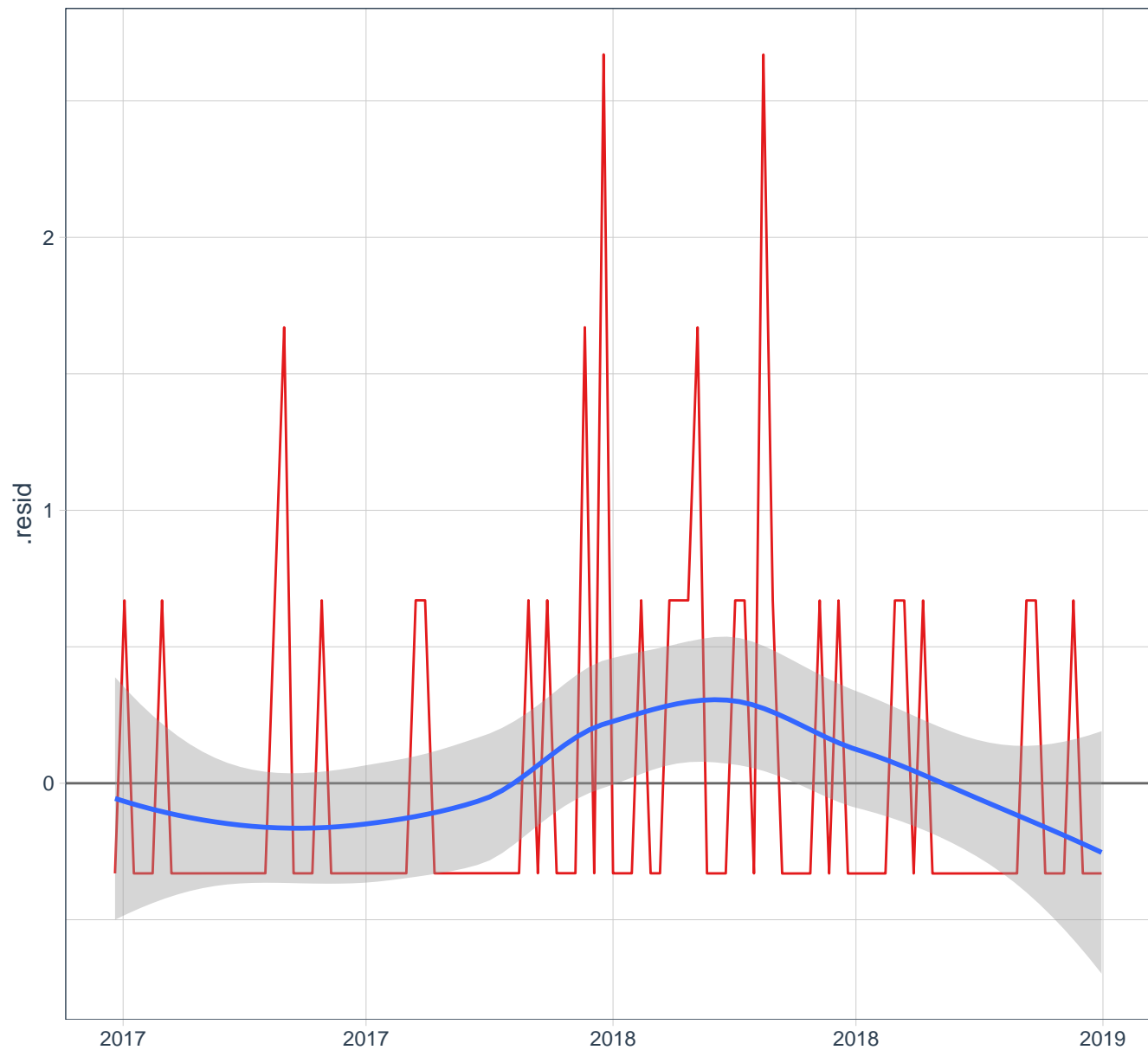
## ETS Model Residuals





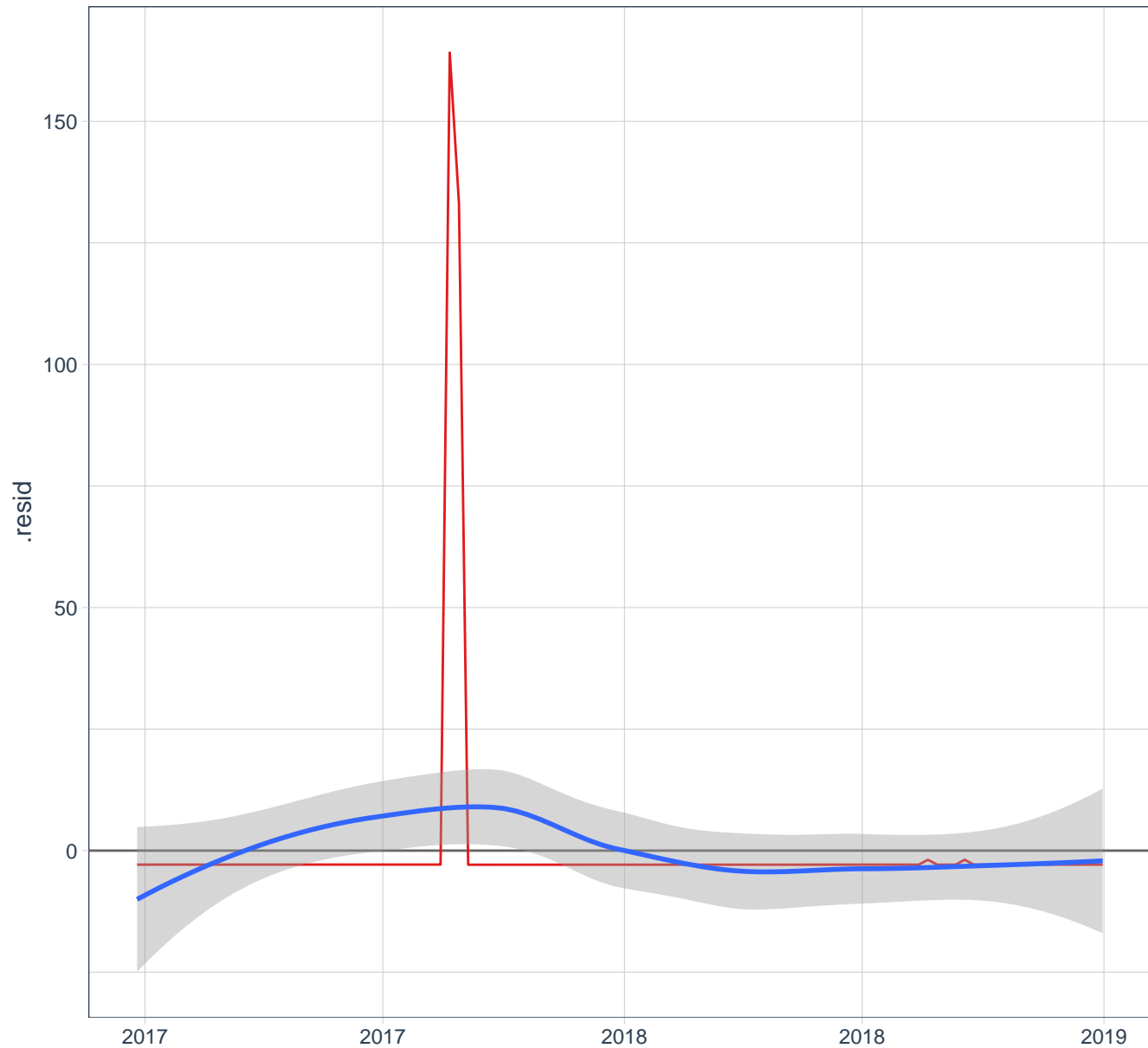
# 311 Requests: Order Bag Tags

ETS Model Residuals



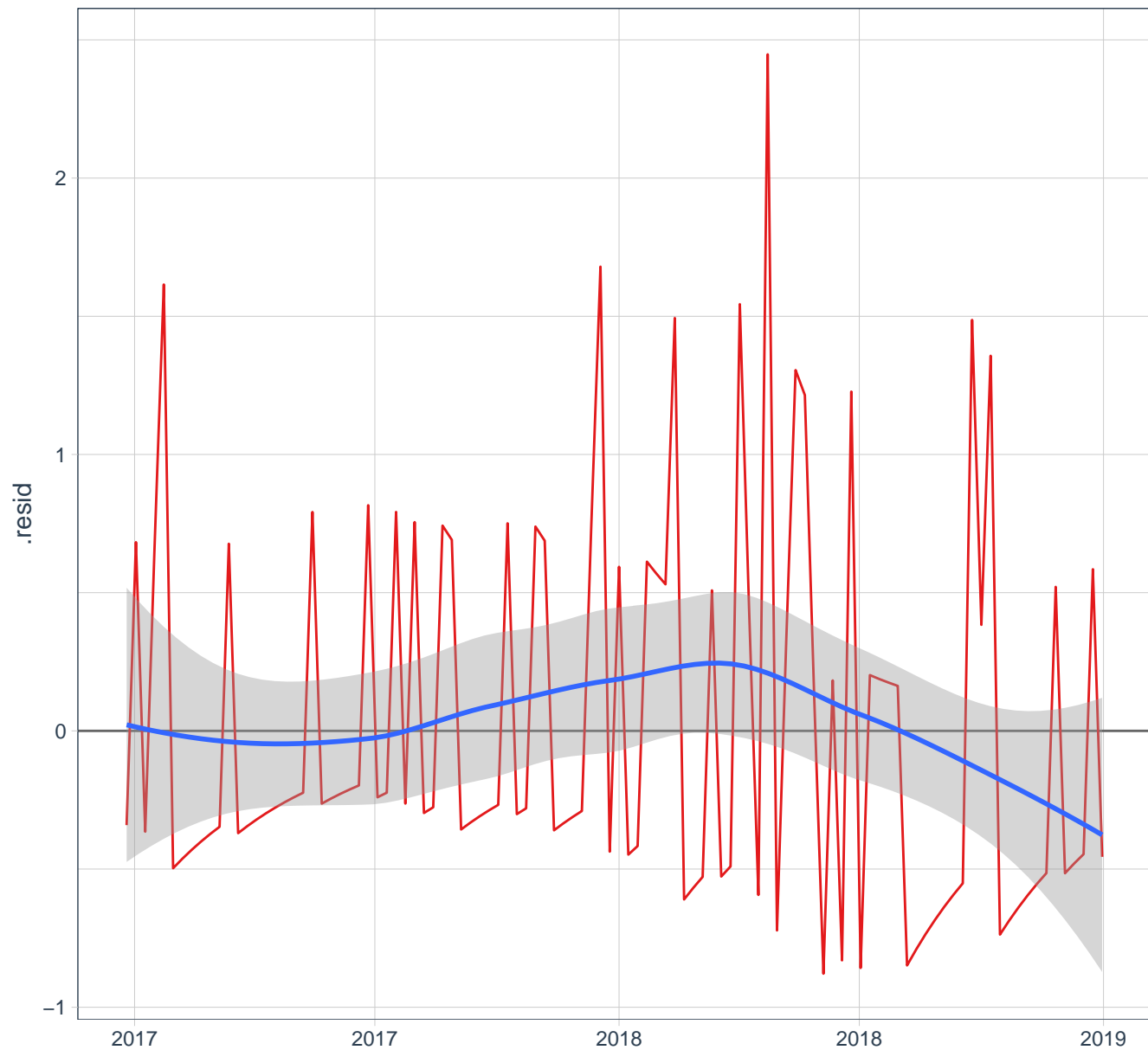
# 311 Requests: Medical Evacuation

ETS Model Residuals



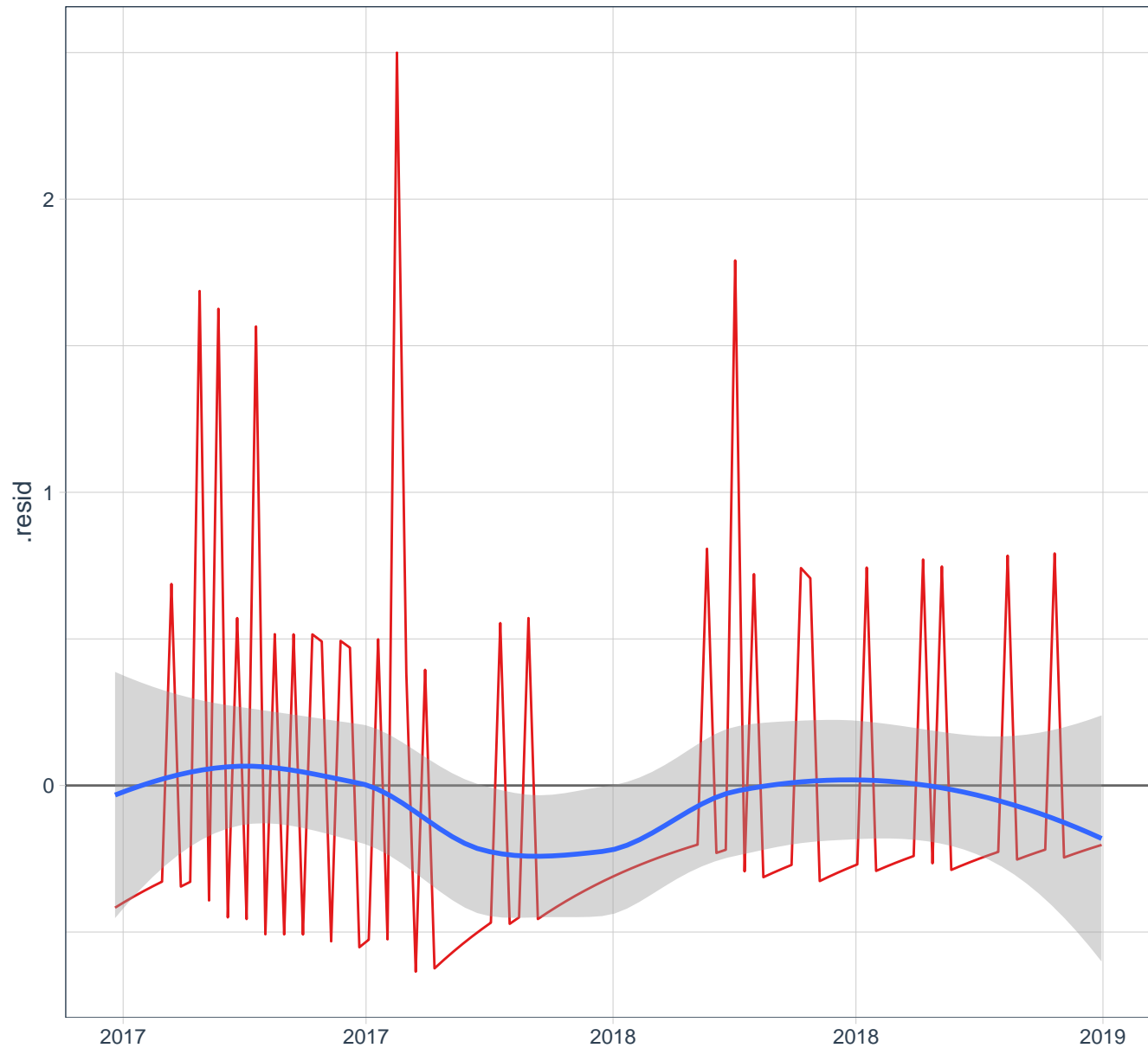
# 311 Requests: New Resident in Private Development

ETS Model Residuals



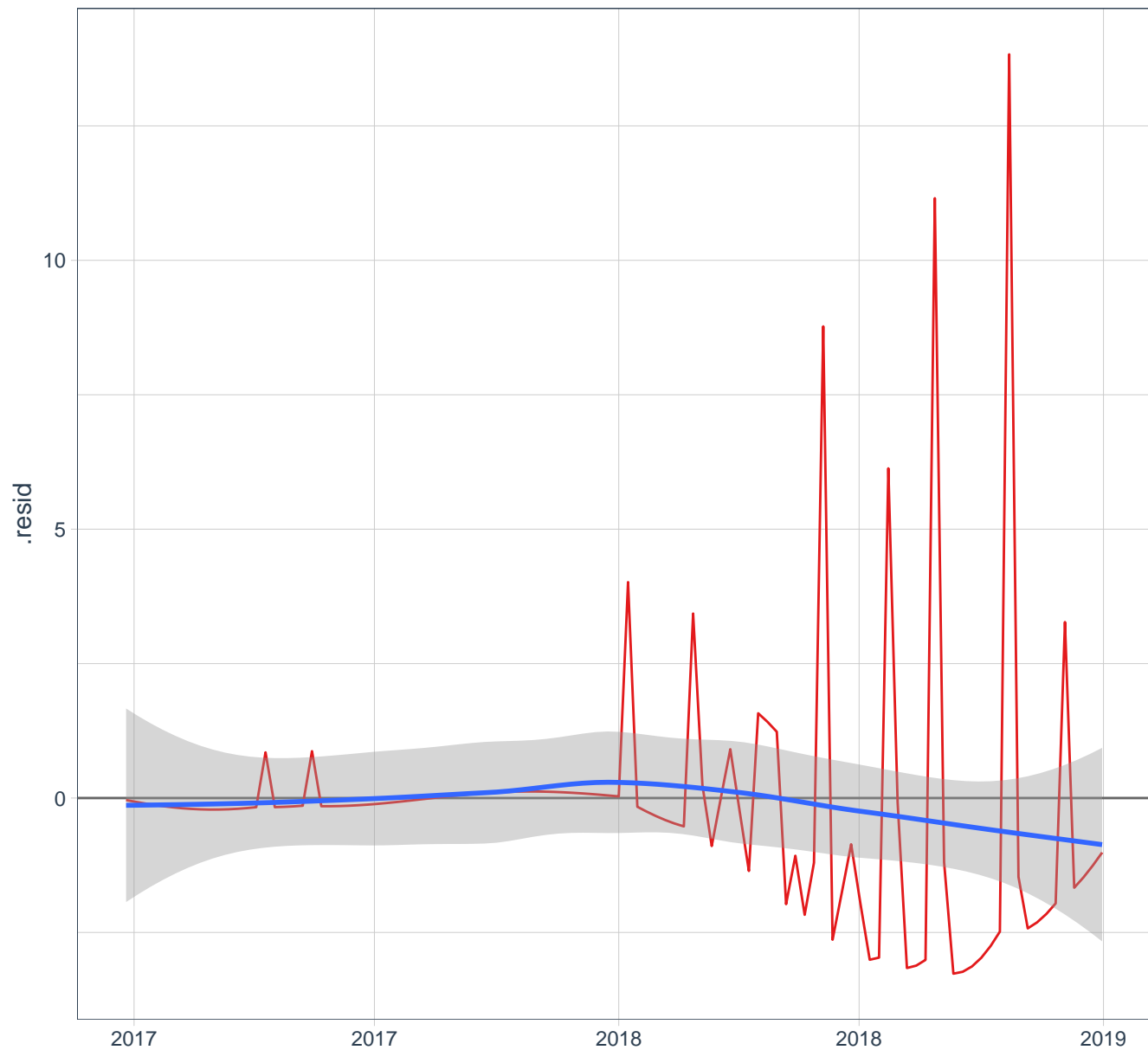
# 311 Requests: Trash Can New

ETS Model Residuals



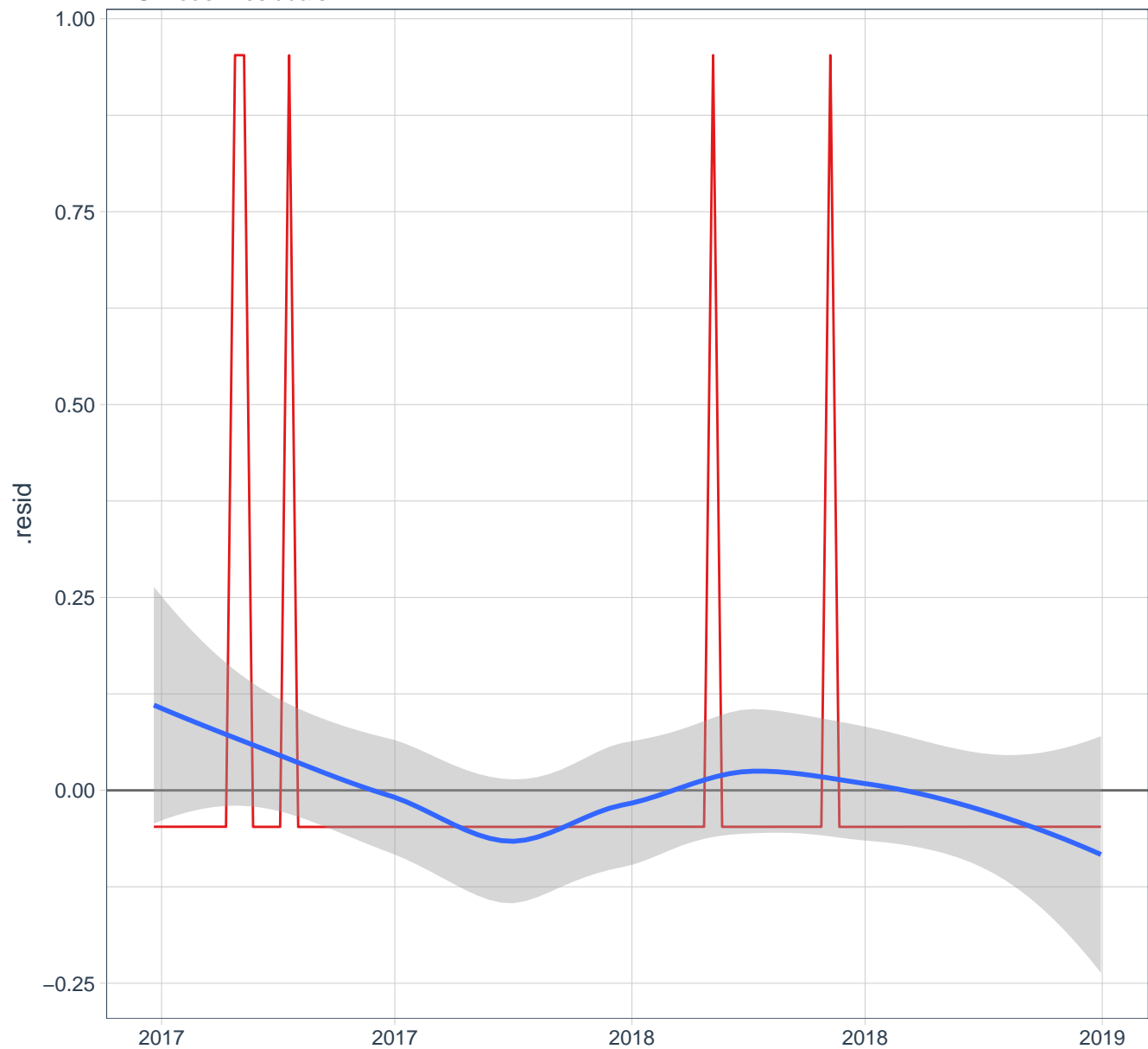
# 311 Requests: Follow-up

ETS Model Residuals

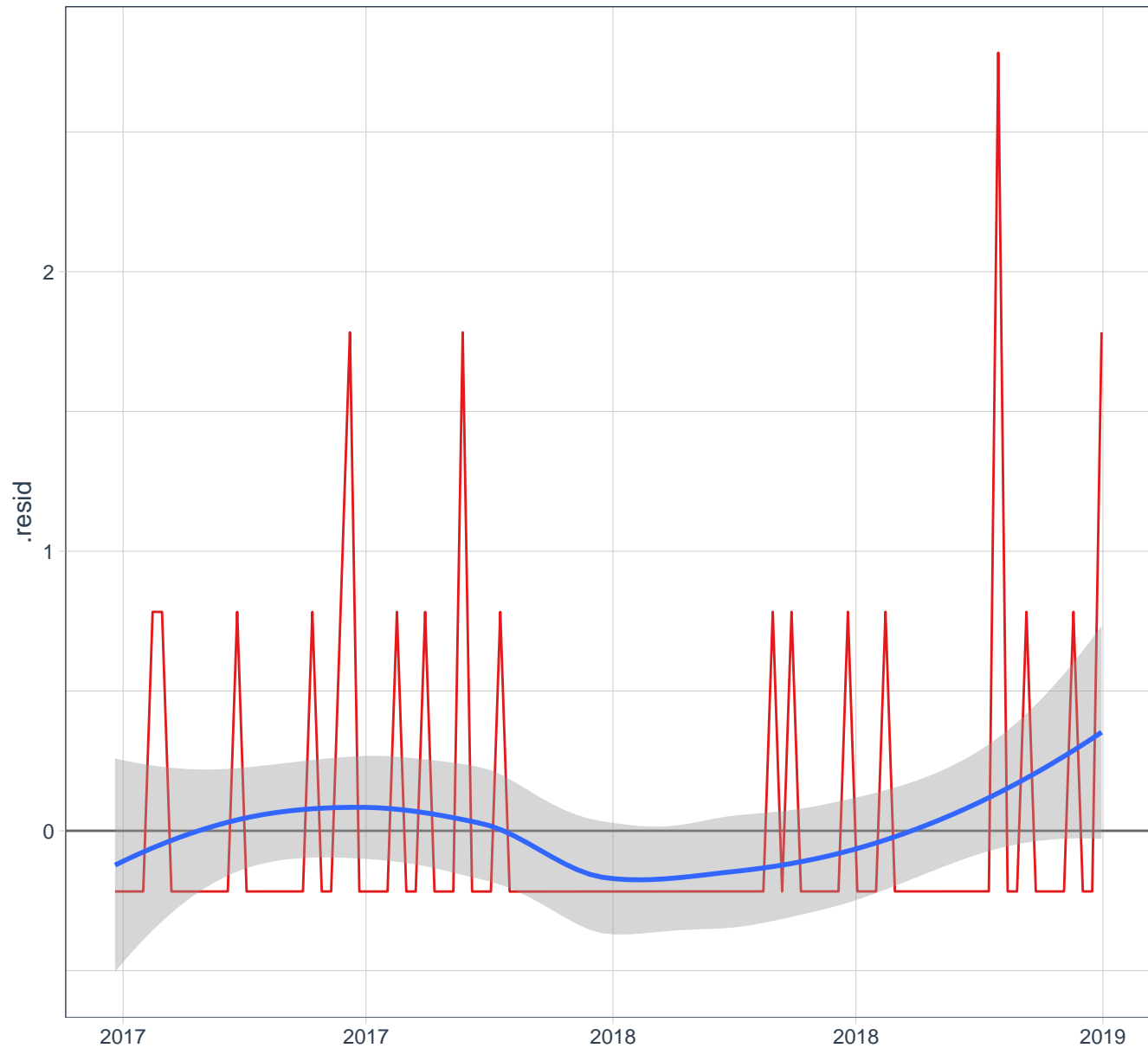


# 311 Requests: Complaint Form Request

ETS Model Residuals

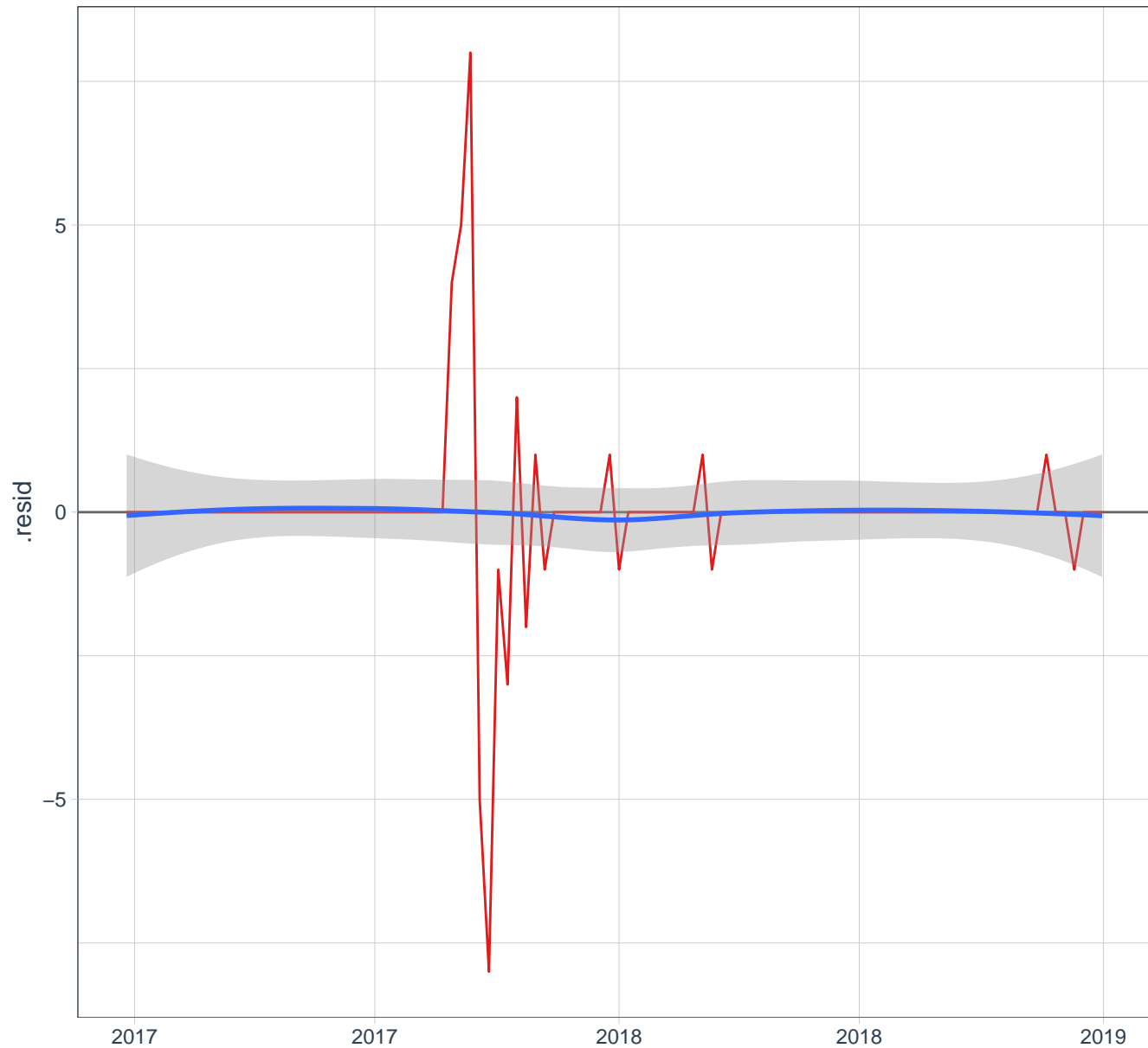


## ETS Model Residuals



# 311 Requests: Eviction Notice

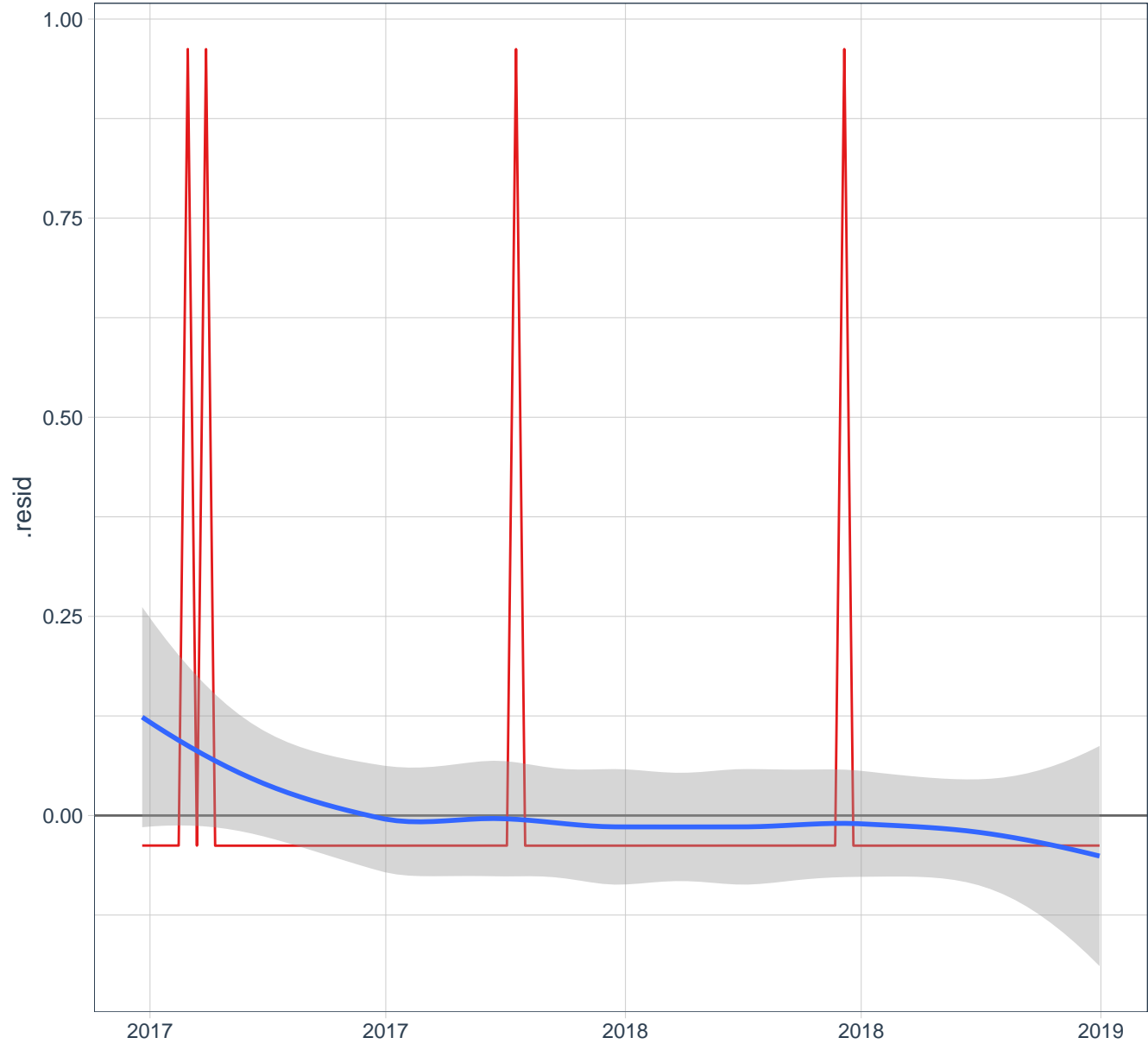
ETS Model Residuals





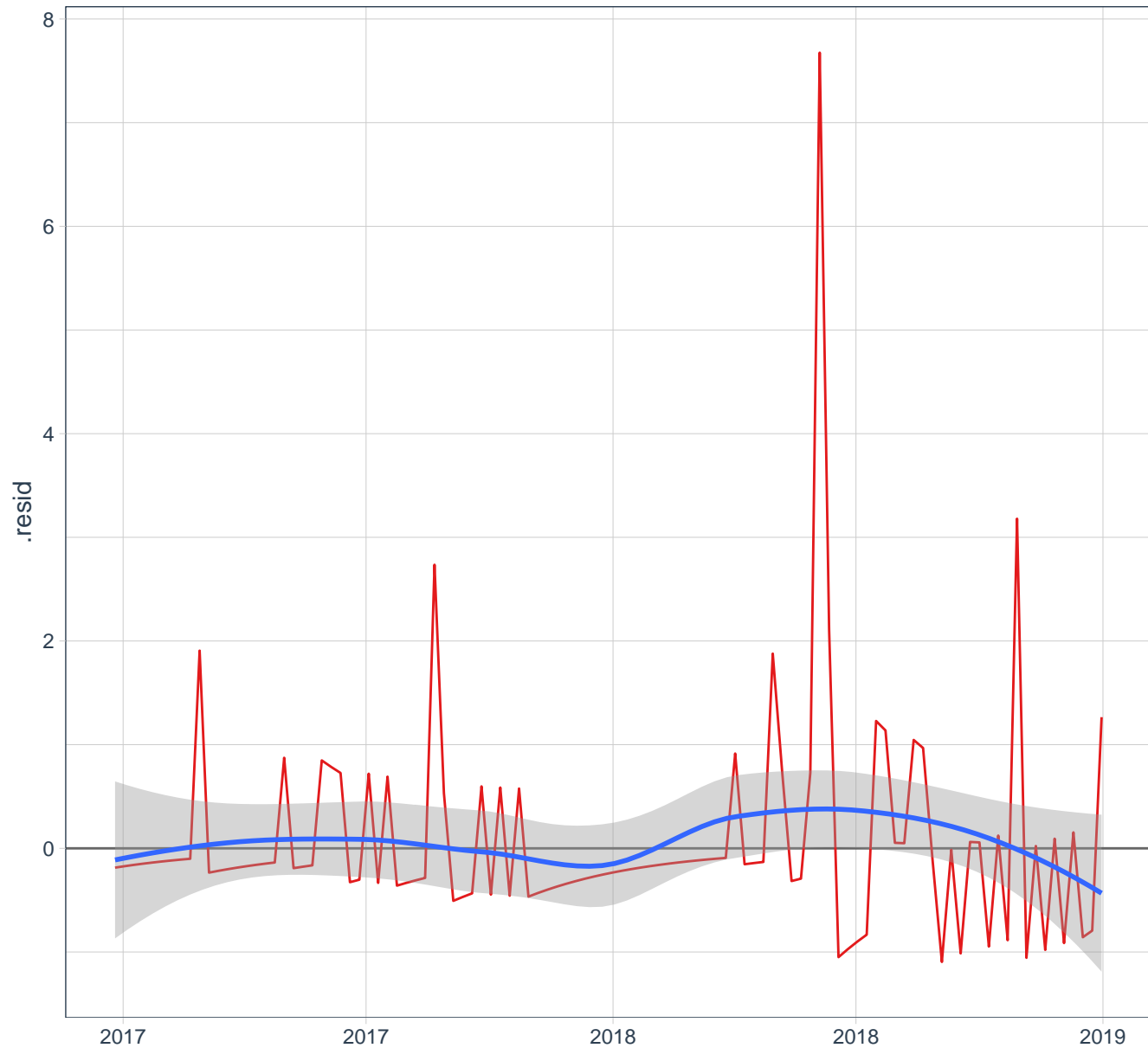
# 311 Requests: Automated Recycling for Business NEW

ETS Model Residuals



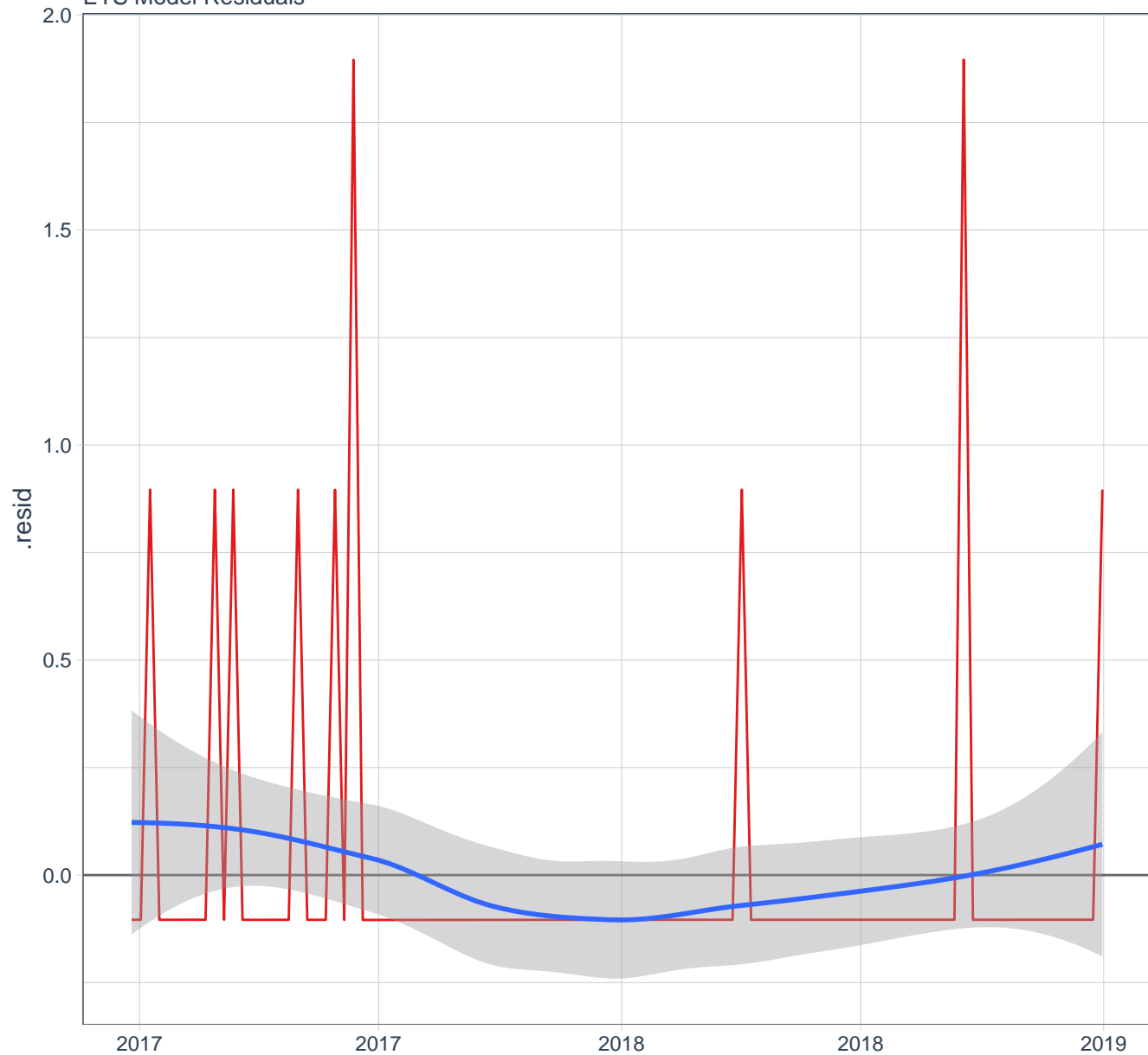
# 311 Requests: Disaster Preparedness Guide Request

ETS Model Residuals



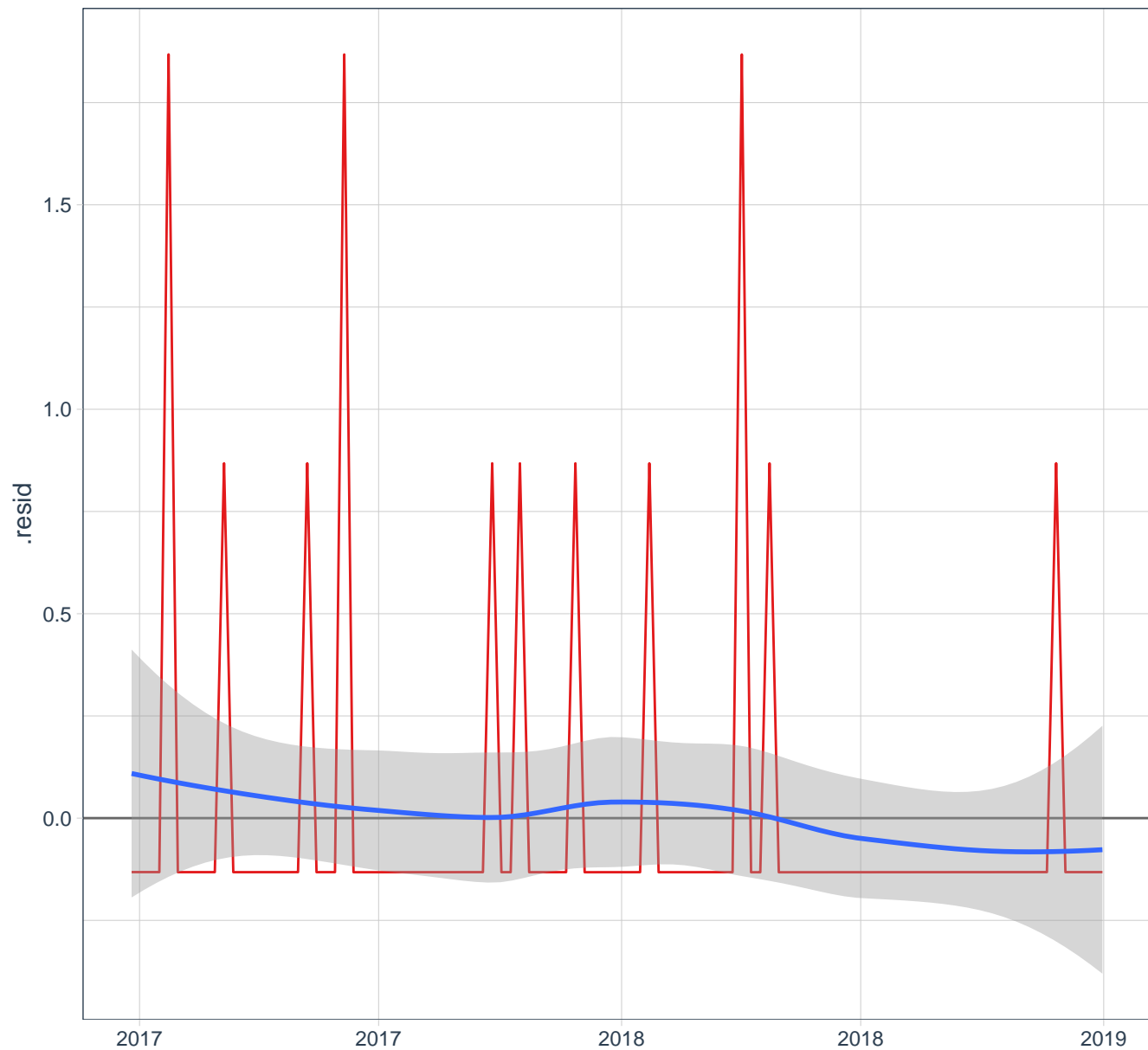
# 311 Requests: Liaison Note

ETS Model Residuals



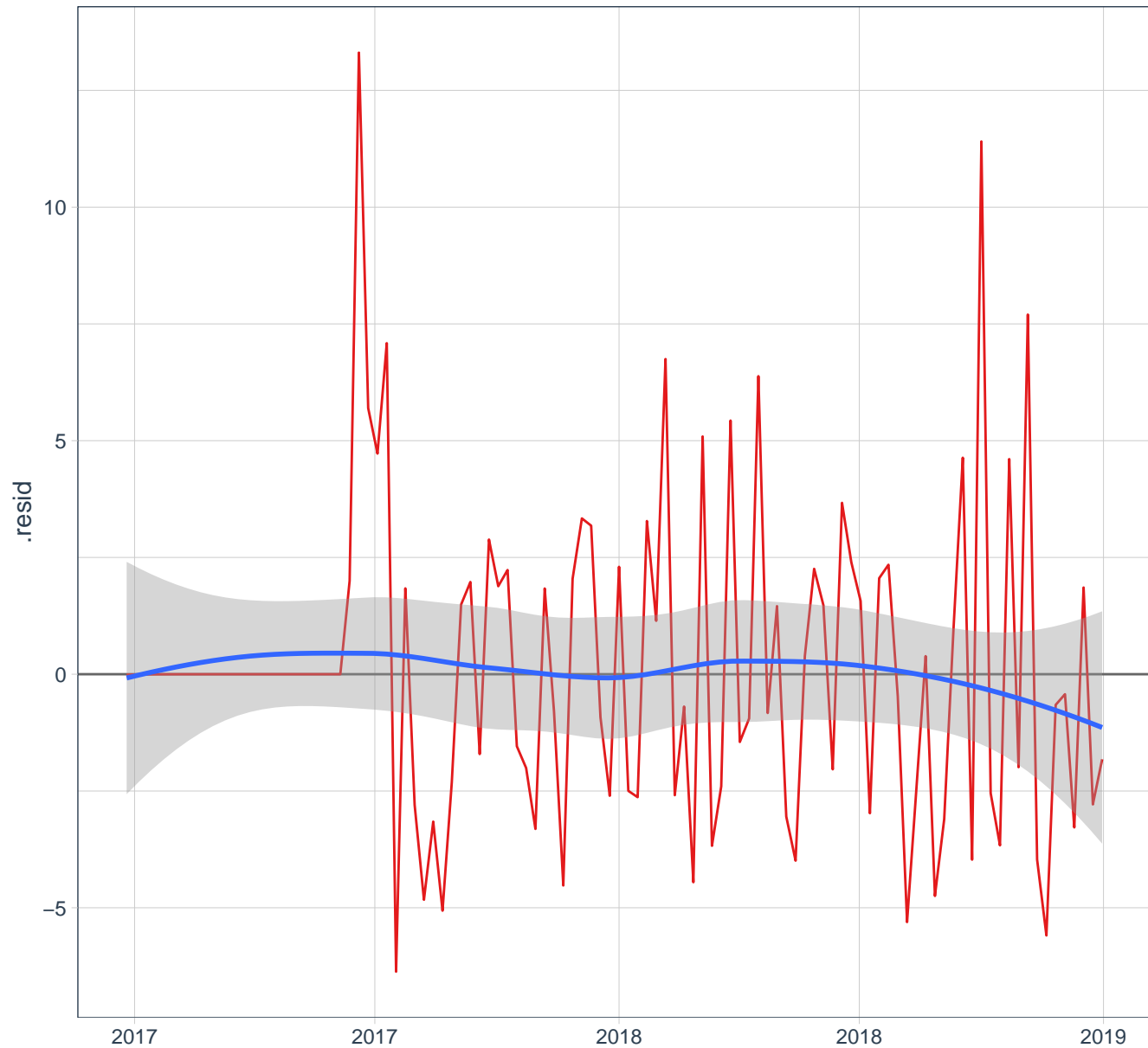
# 311 Requests: Graffiti – Railroad Fixture

ETS Model Residuals



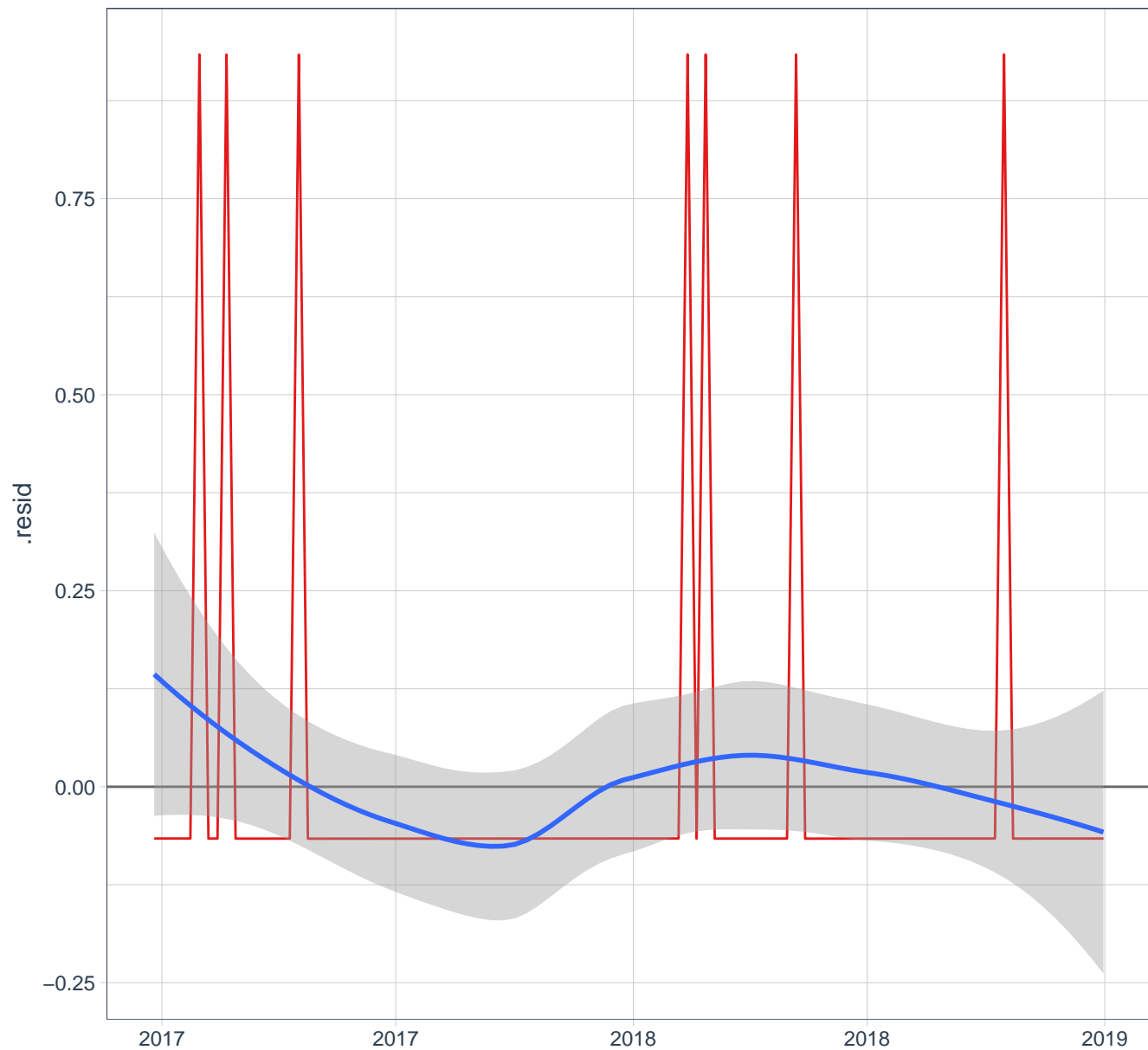
# 311 Requests: Nuisance on Commercial Property

ETS Model Residuals



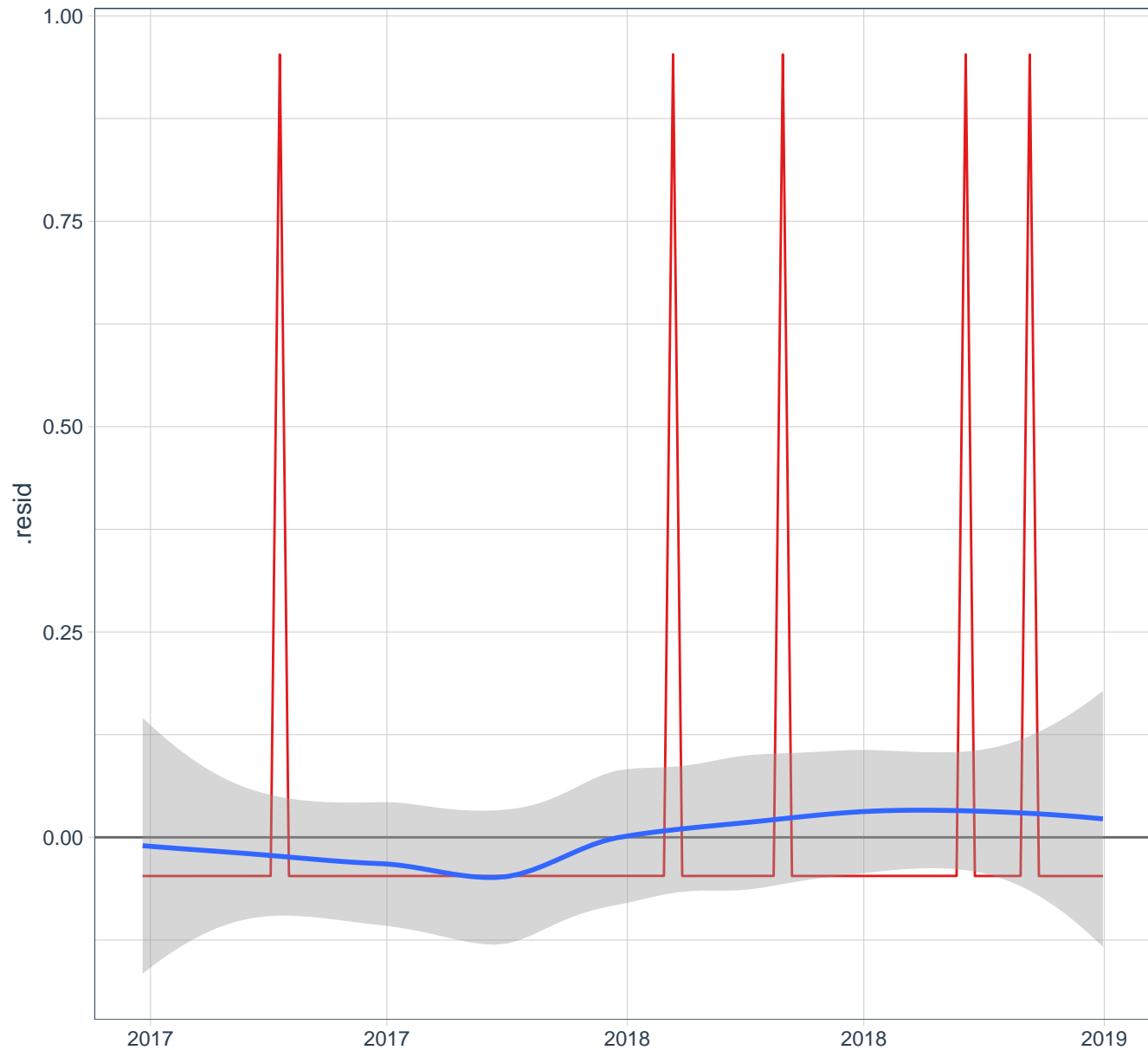
# 311 Requests: Dugout Repair

ETS Model Residuals



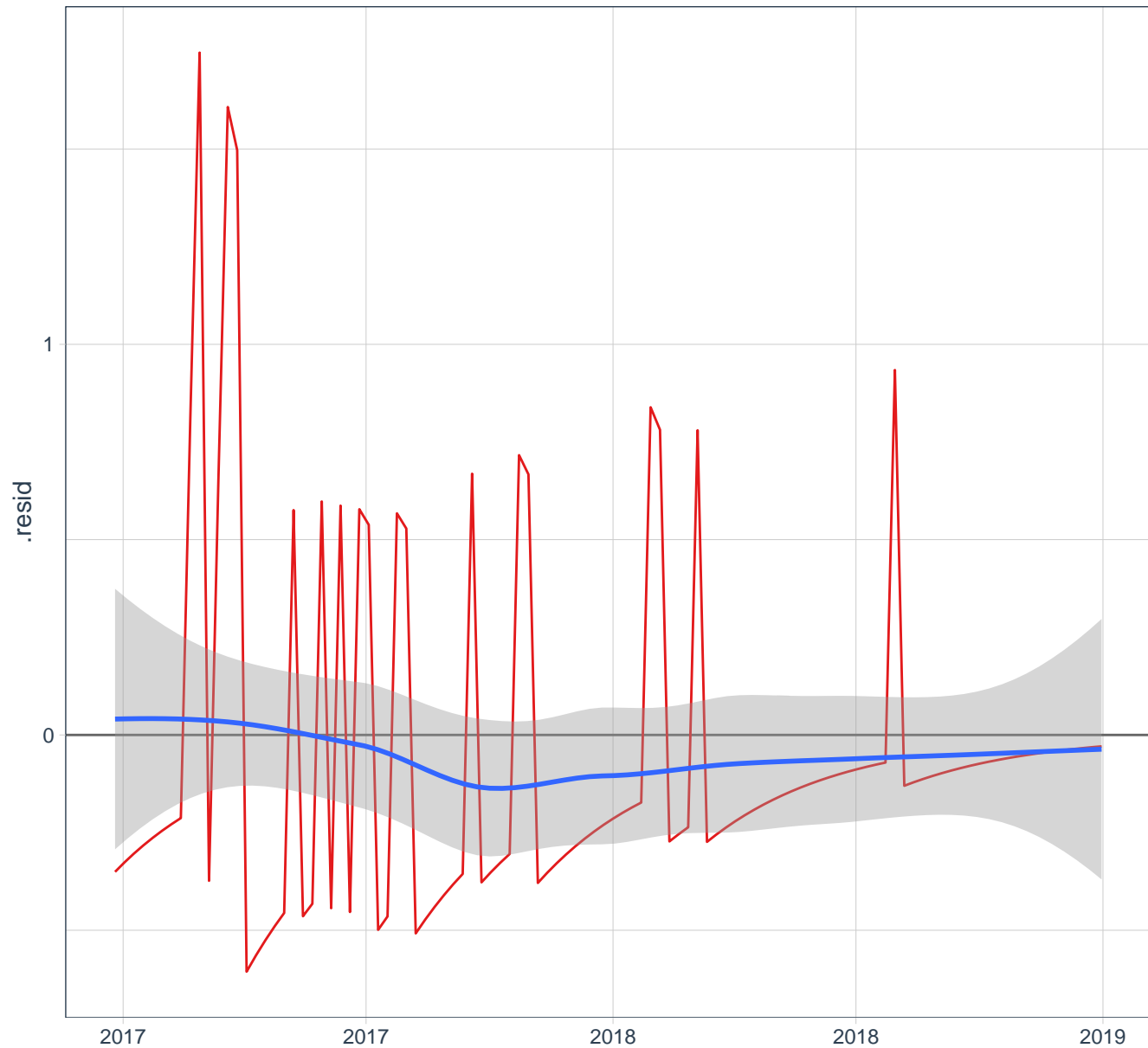
# 311 Requests: Park Facilities Escalation

ETS Model Residuals



# 311 Requests: Boarding Homes

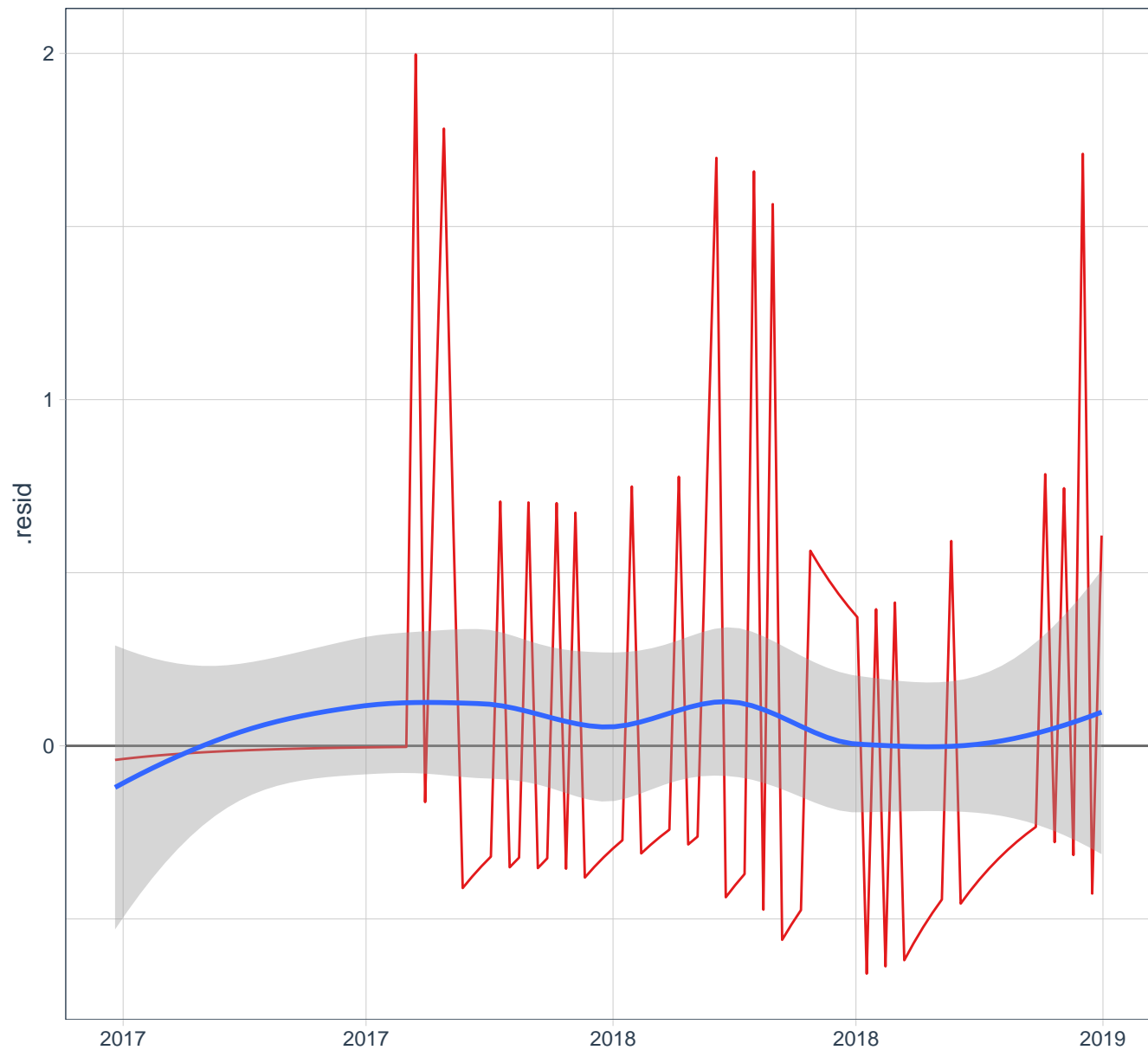
ETS Model Residuals





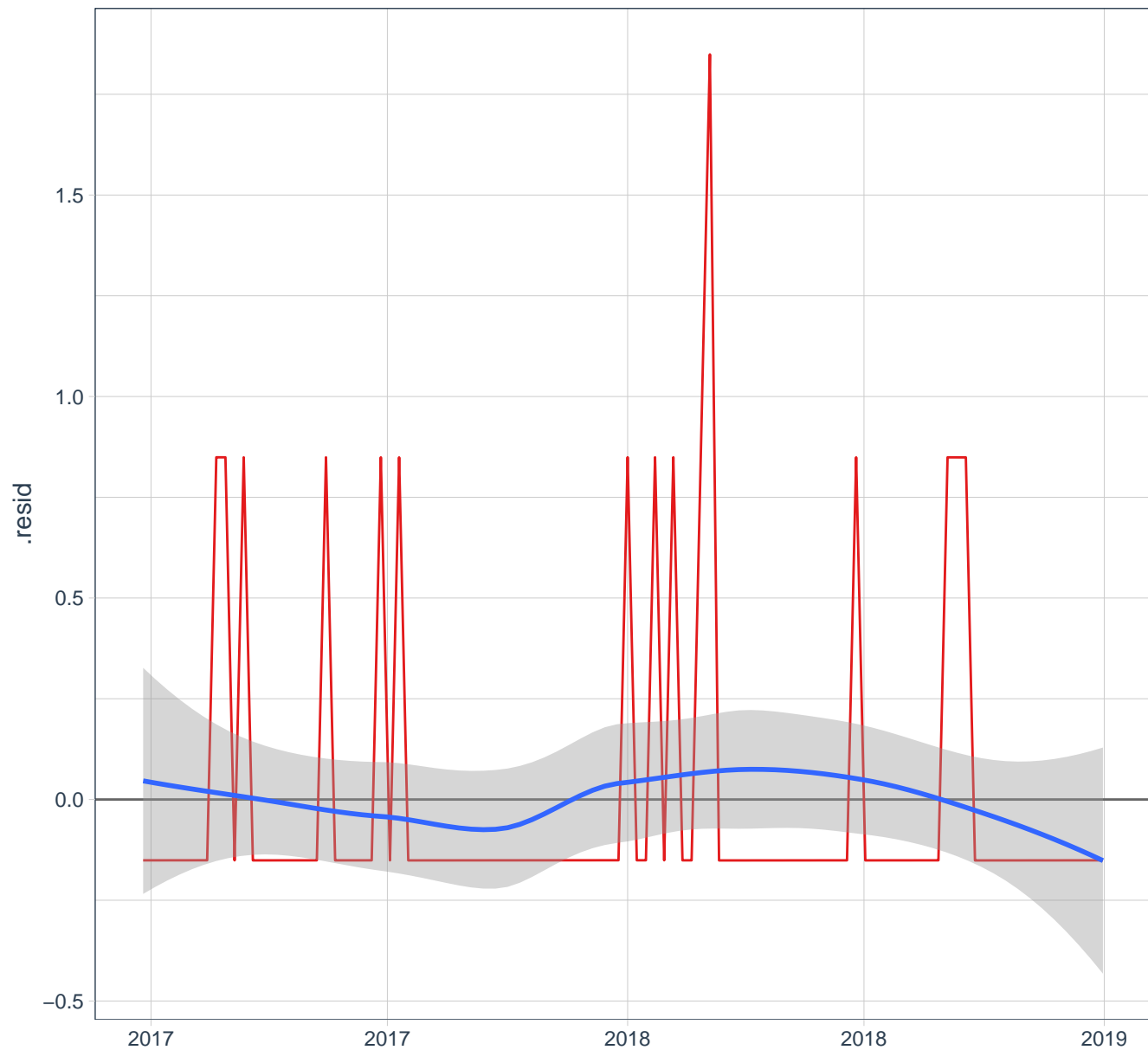
# 311 Requests: Fuel Island

ETS Model Residuals



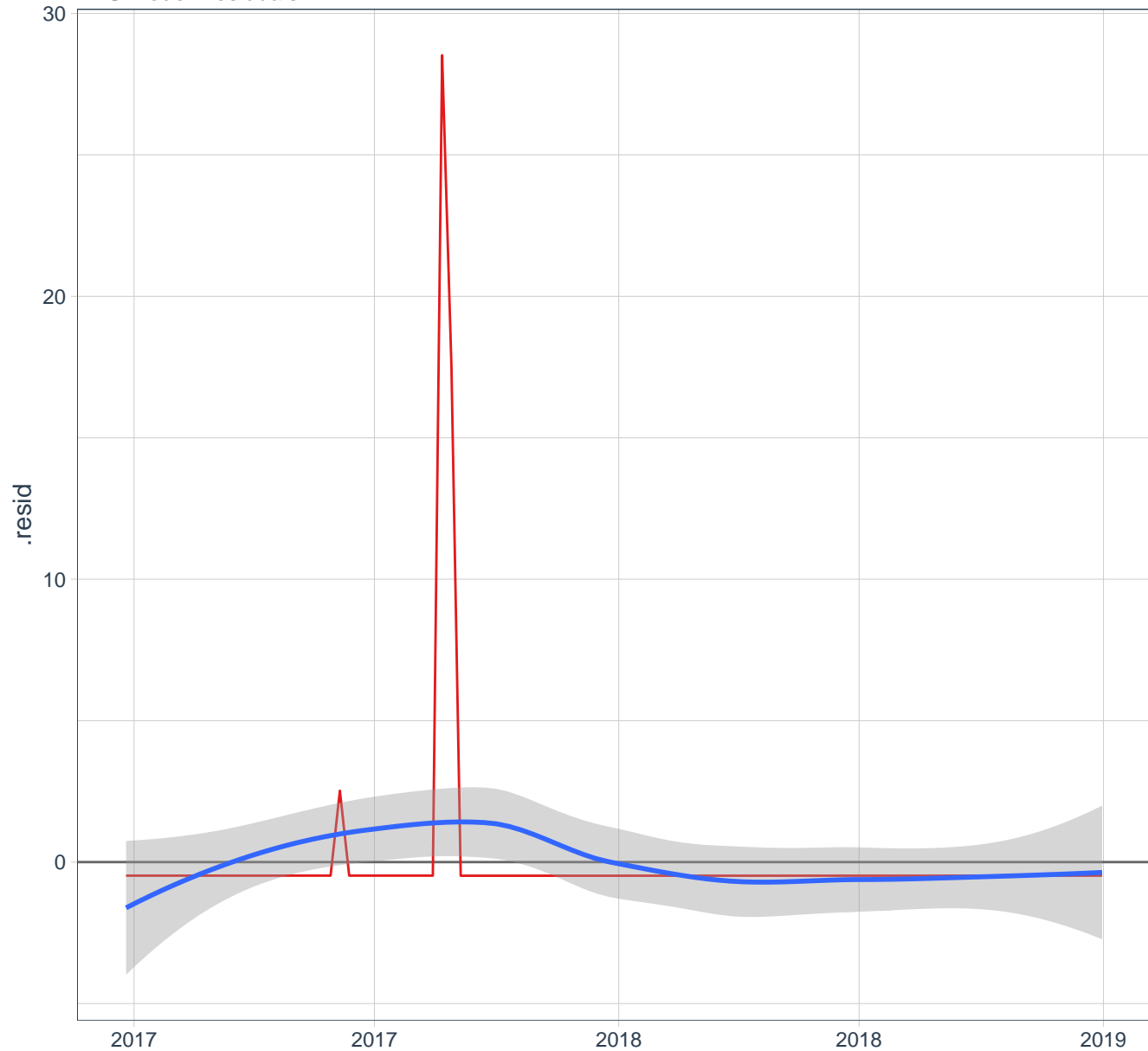
# 311 Requests: Neighborhoods Escalation

ETS Model Residuals



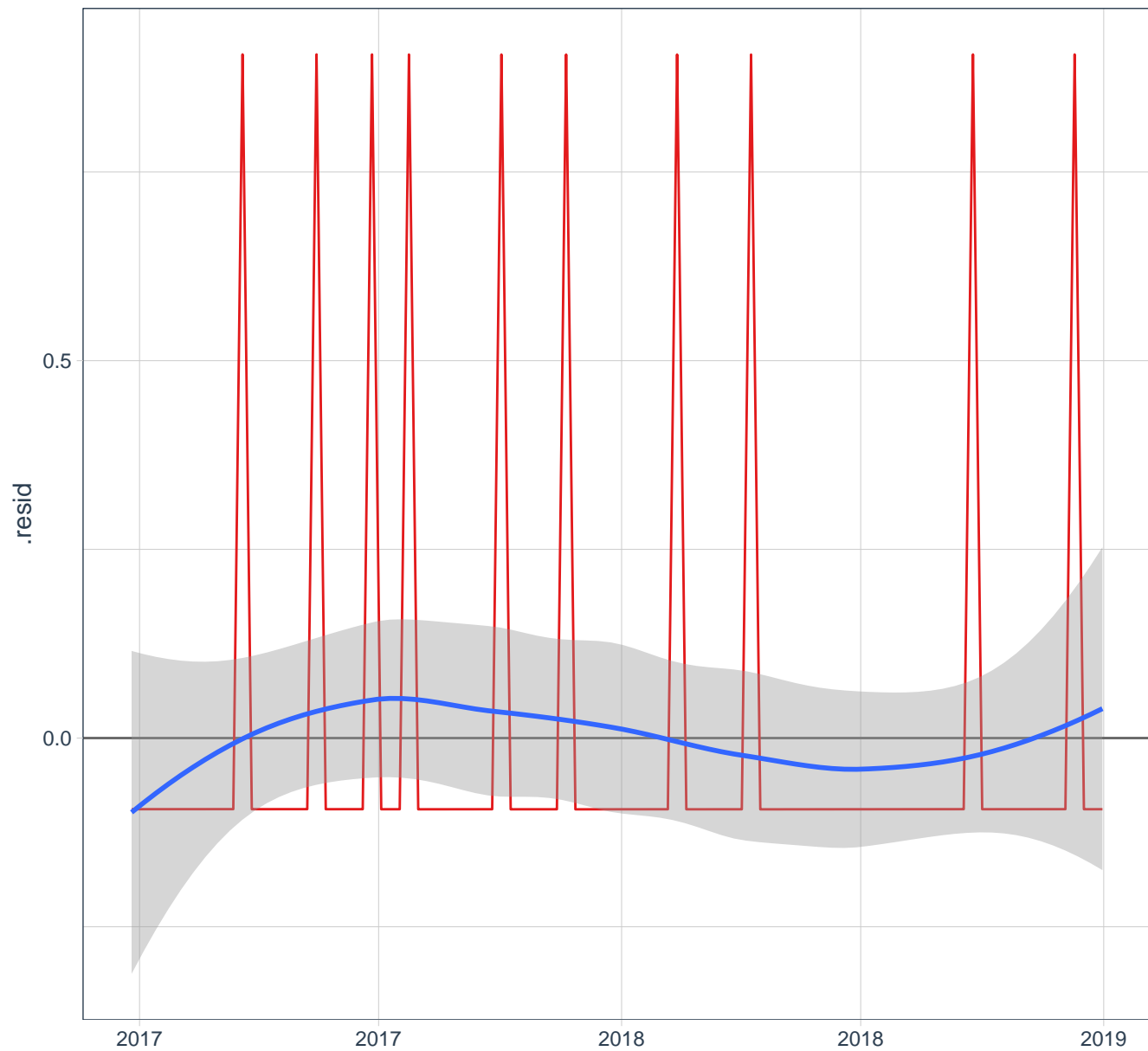
# 311 Requests: Multi-Resident Facility

ETS Model Residuals



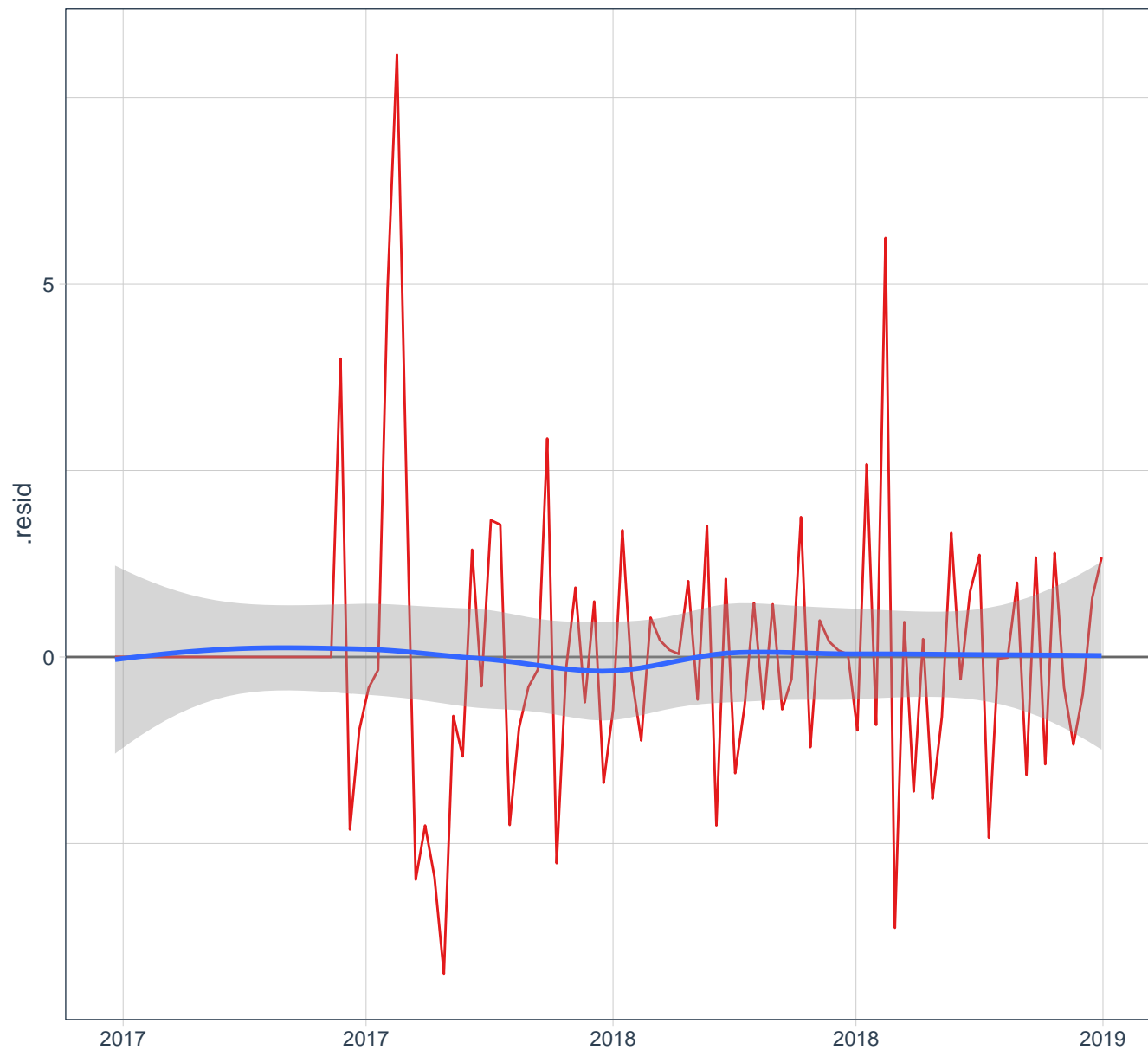
# 311 Requests: Paint Stripes

ETS Model Residuals



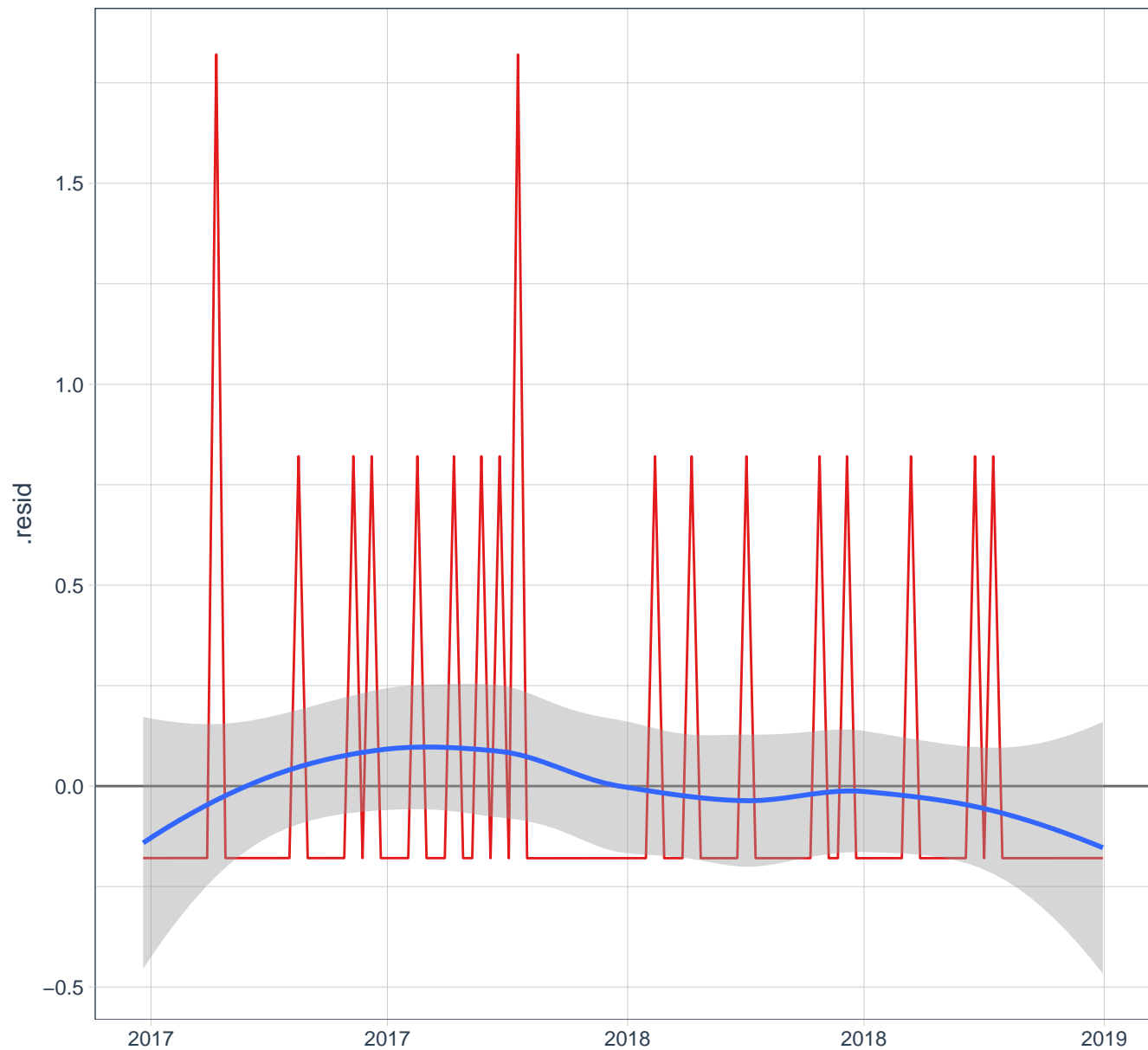
# 311 Requests: Identify Numbered Address

ETS Model Residuals



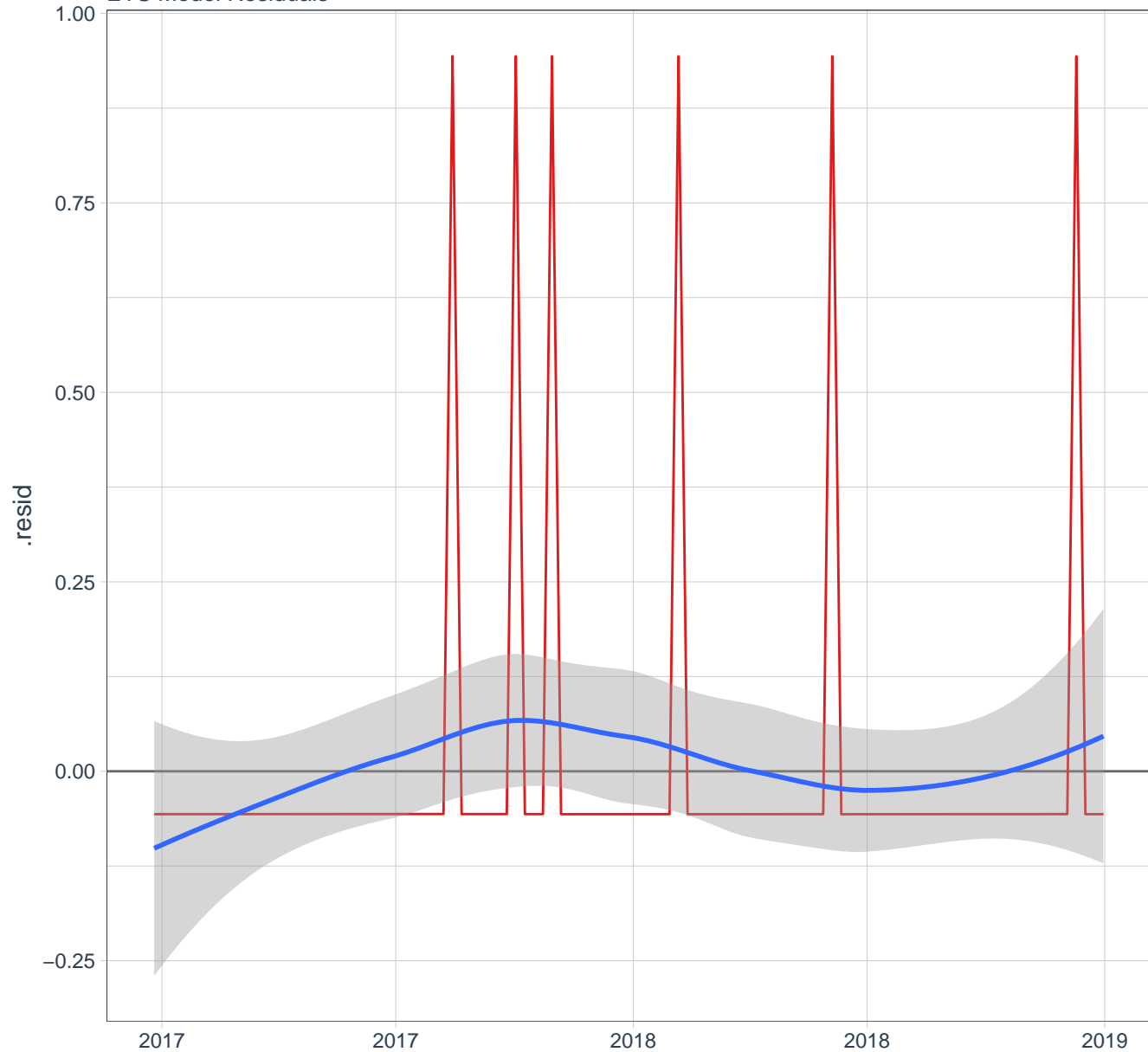
# 311 Requests: Recycle Program Start Up

ETS Model Residuals



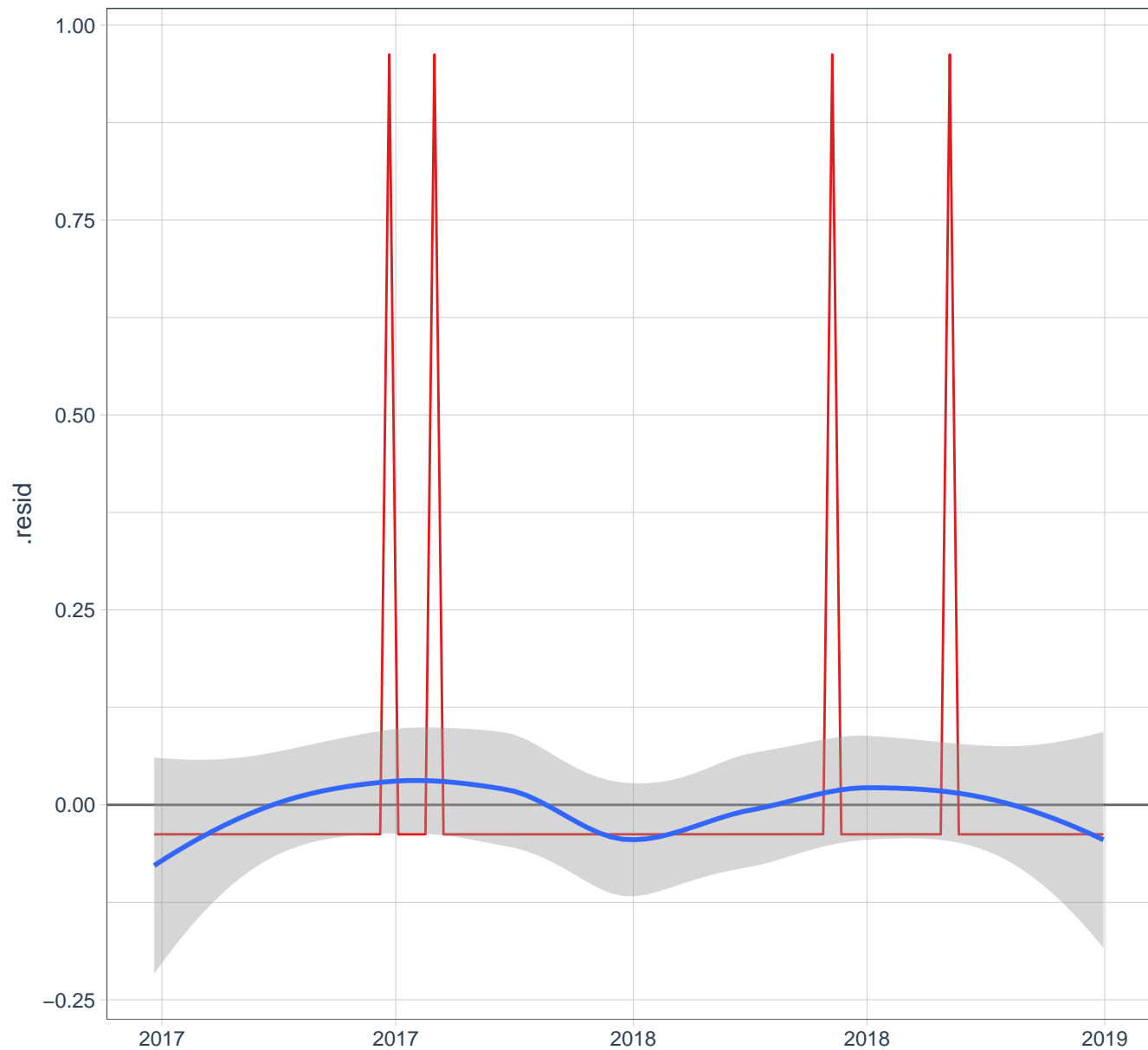
# 311 Requests: Environmental Health Escalation

ETS Model Residuals



# 311 Requests: Soccer Goal

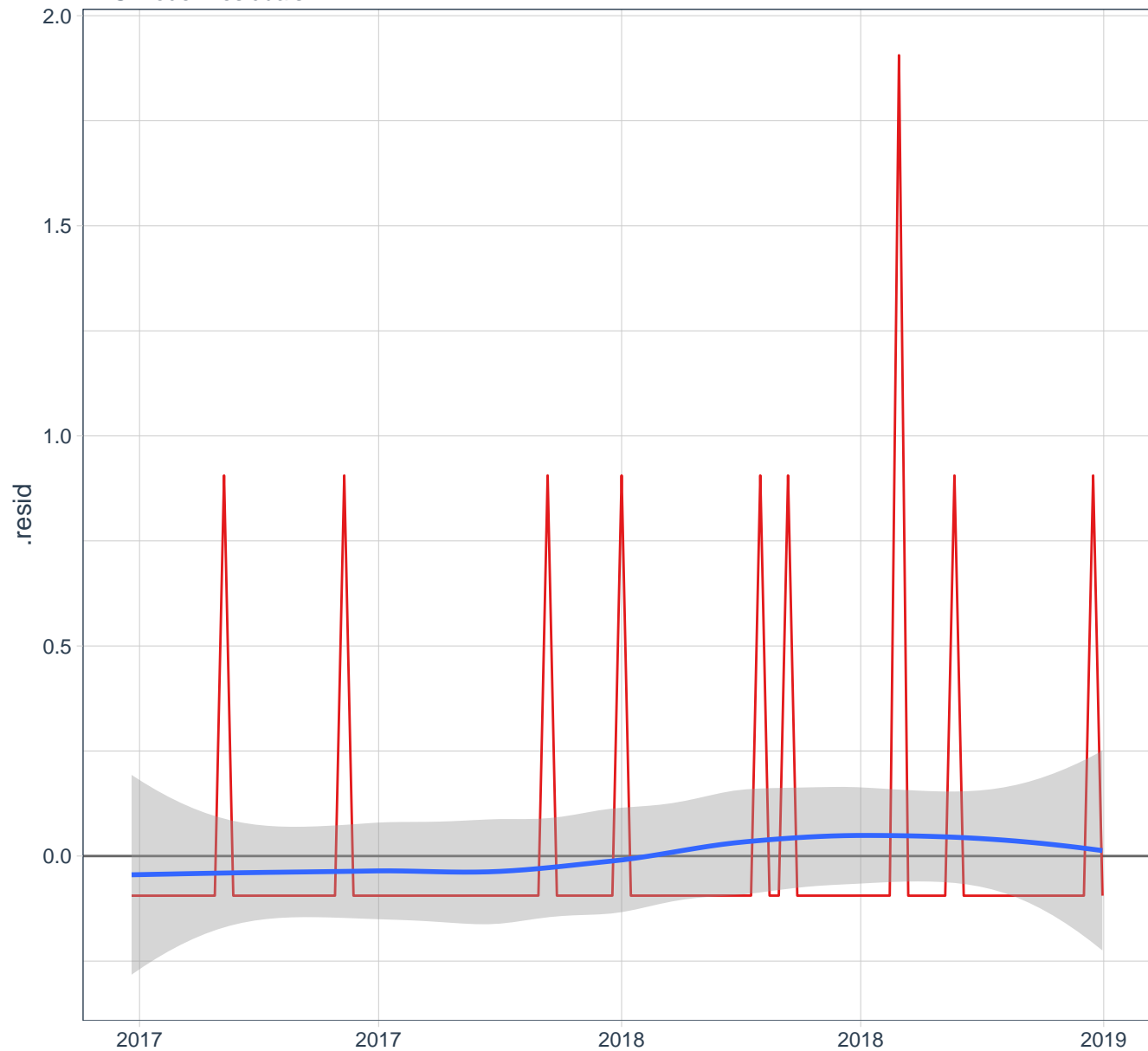
ETS Model Residuals





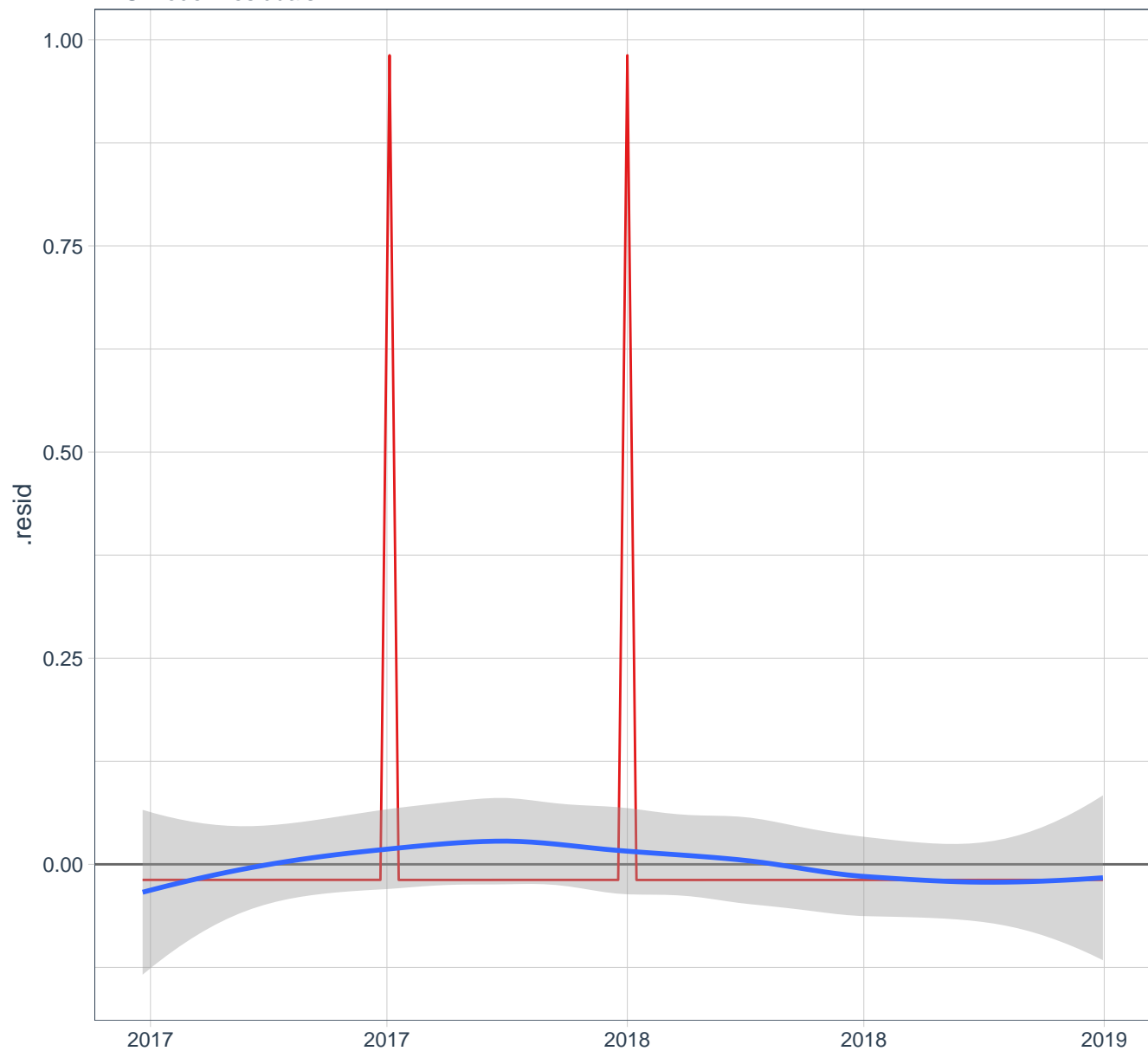
# 311 Requests: Graffiti – Harris County Flood Control P

ETS Model Residuals



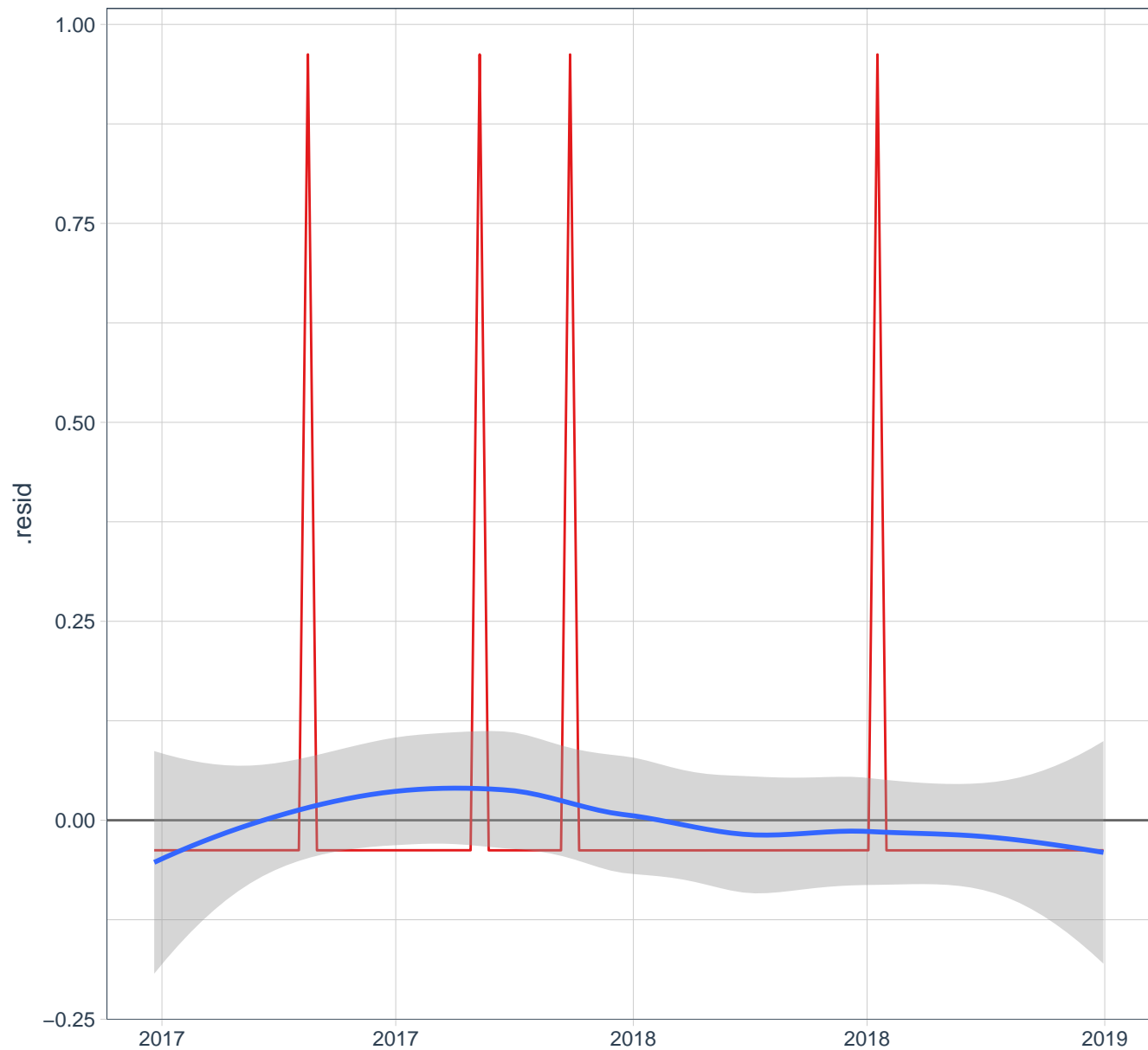
# 311 Requests: Ashby Highrise Concern

ETS Model Residuals



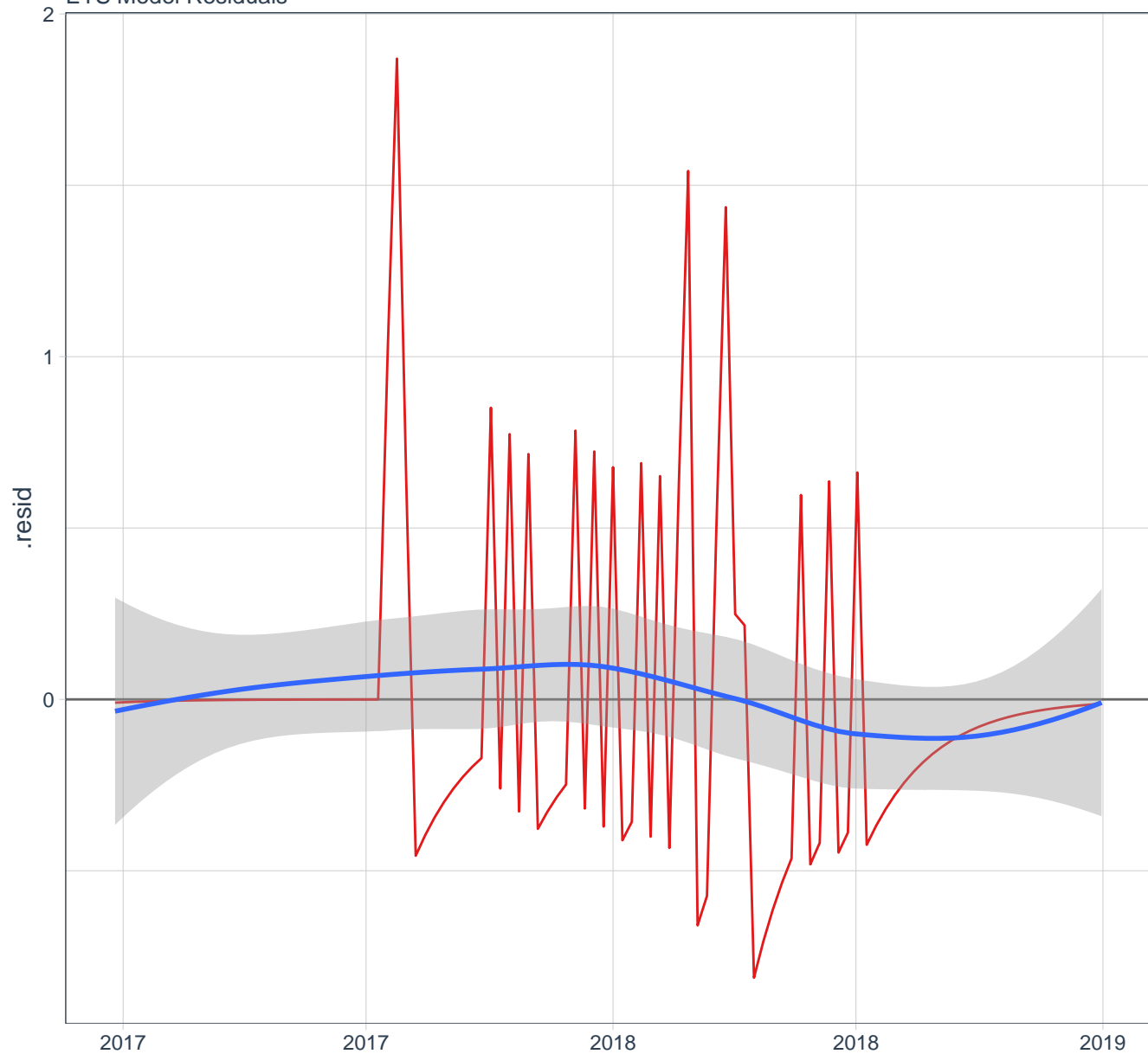
# 311 Requests: Building Break In

ETS Model Residuals



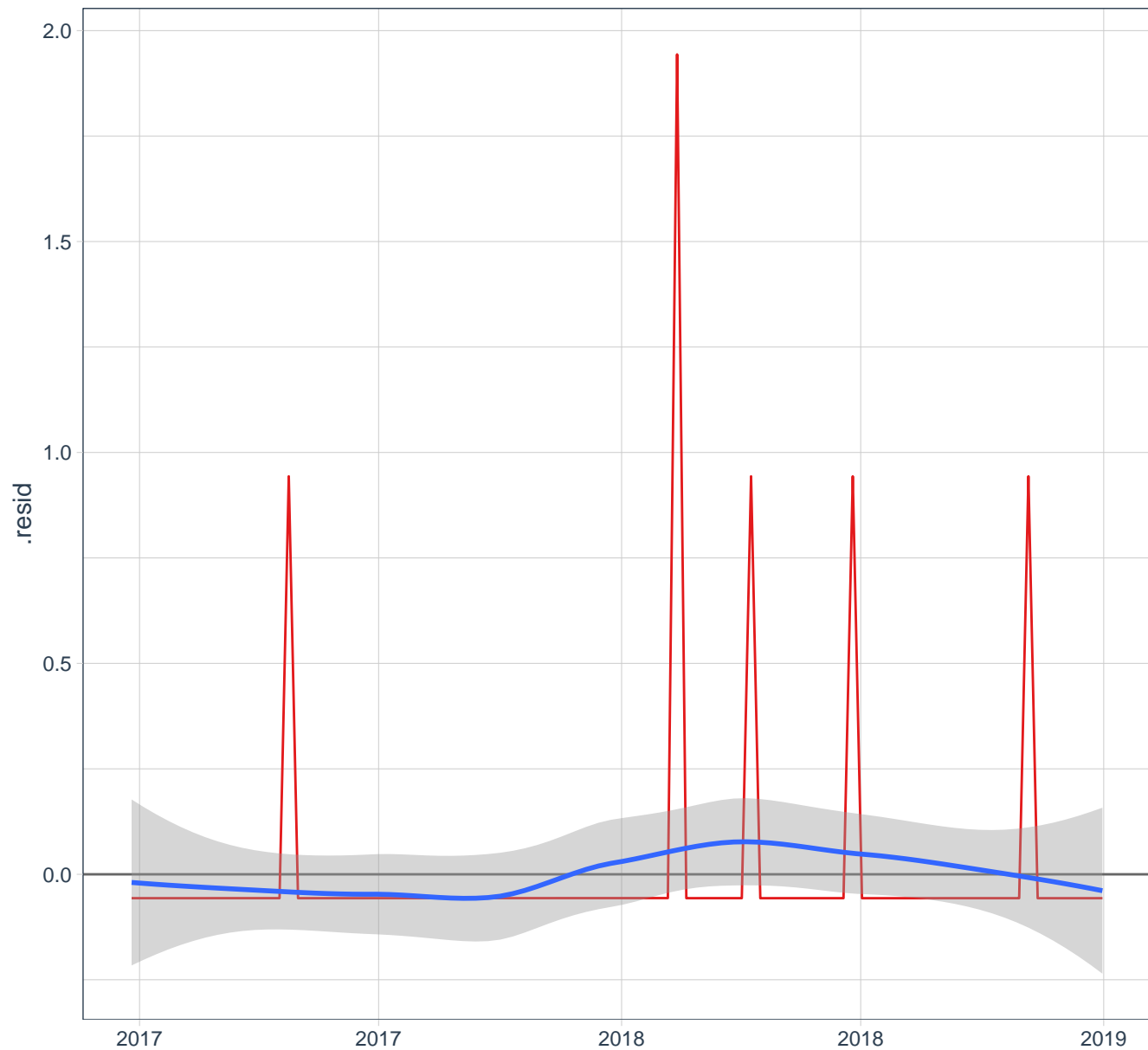
# 311 Requests: Subpoena

ETS Model Residuals



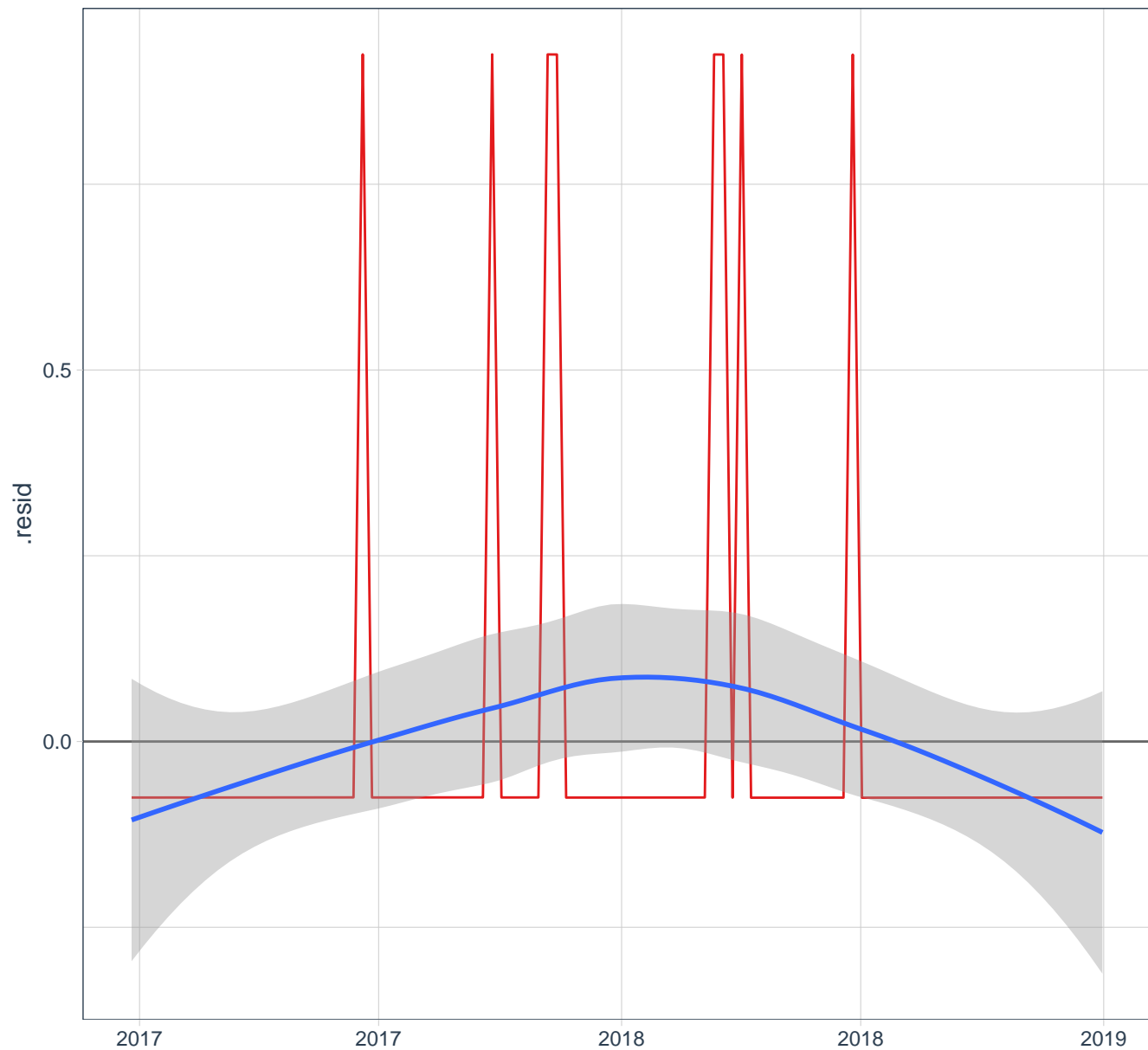
# 311 Requests: Graffiti – School District Property

ETS Model Residuals



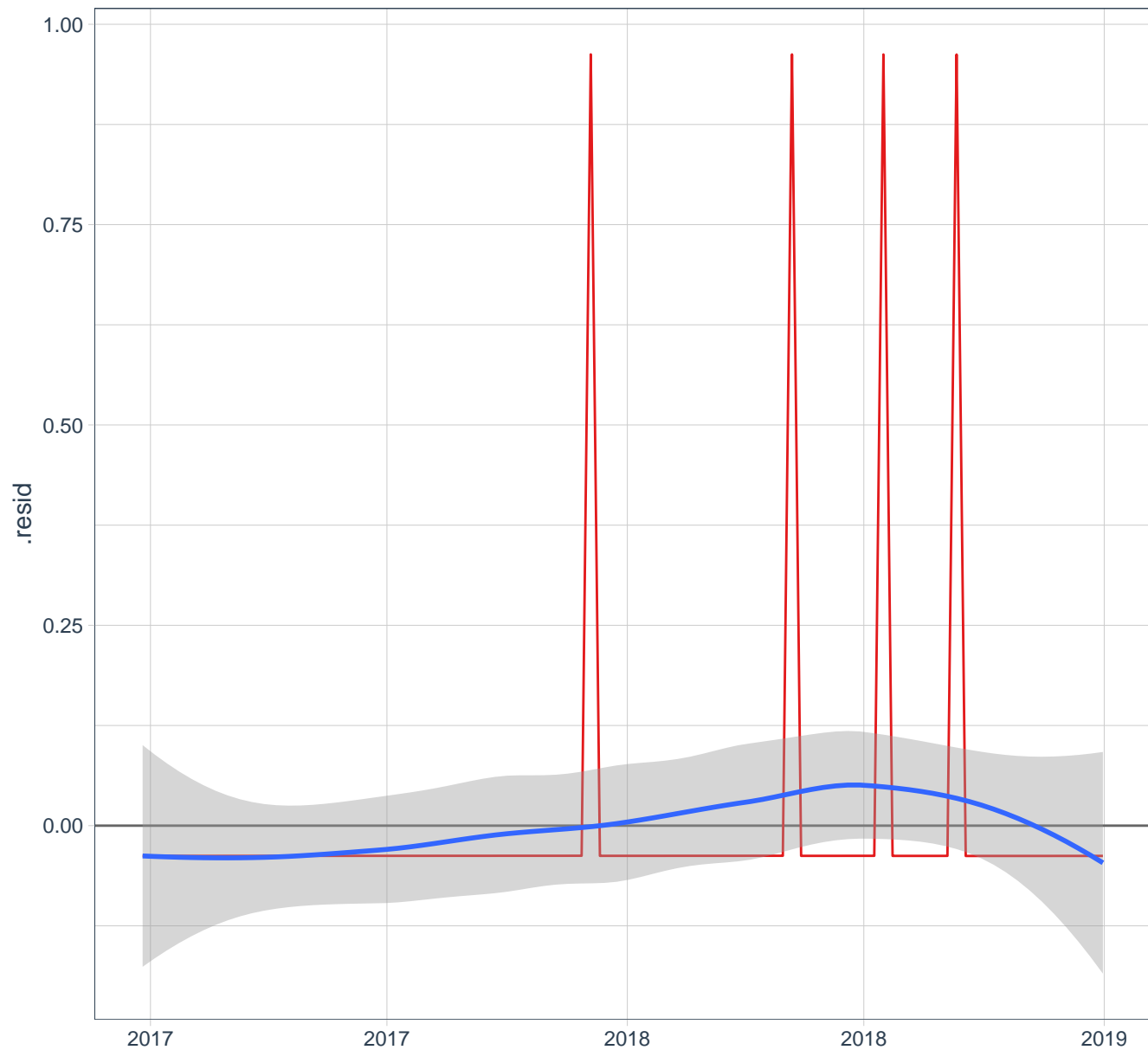
# 311 Requests: Dumpster Permit

## ETS Model Residuals



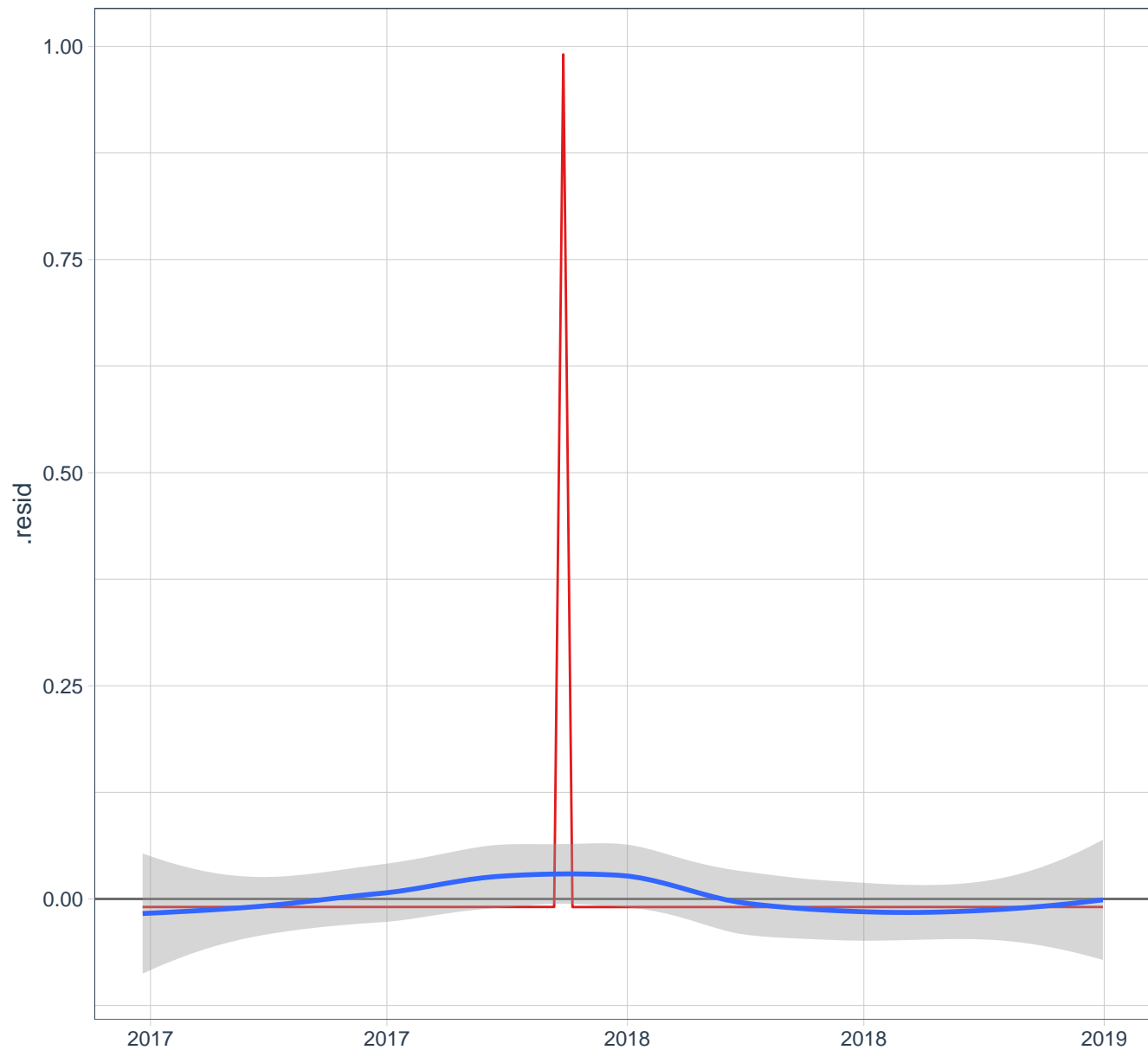
# 311 Requests: Parking Escalation

ETS Model Residuals



# 311 Requests: Park Greenspace Escalation

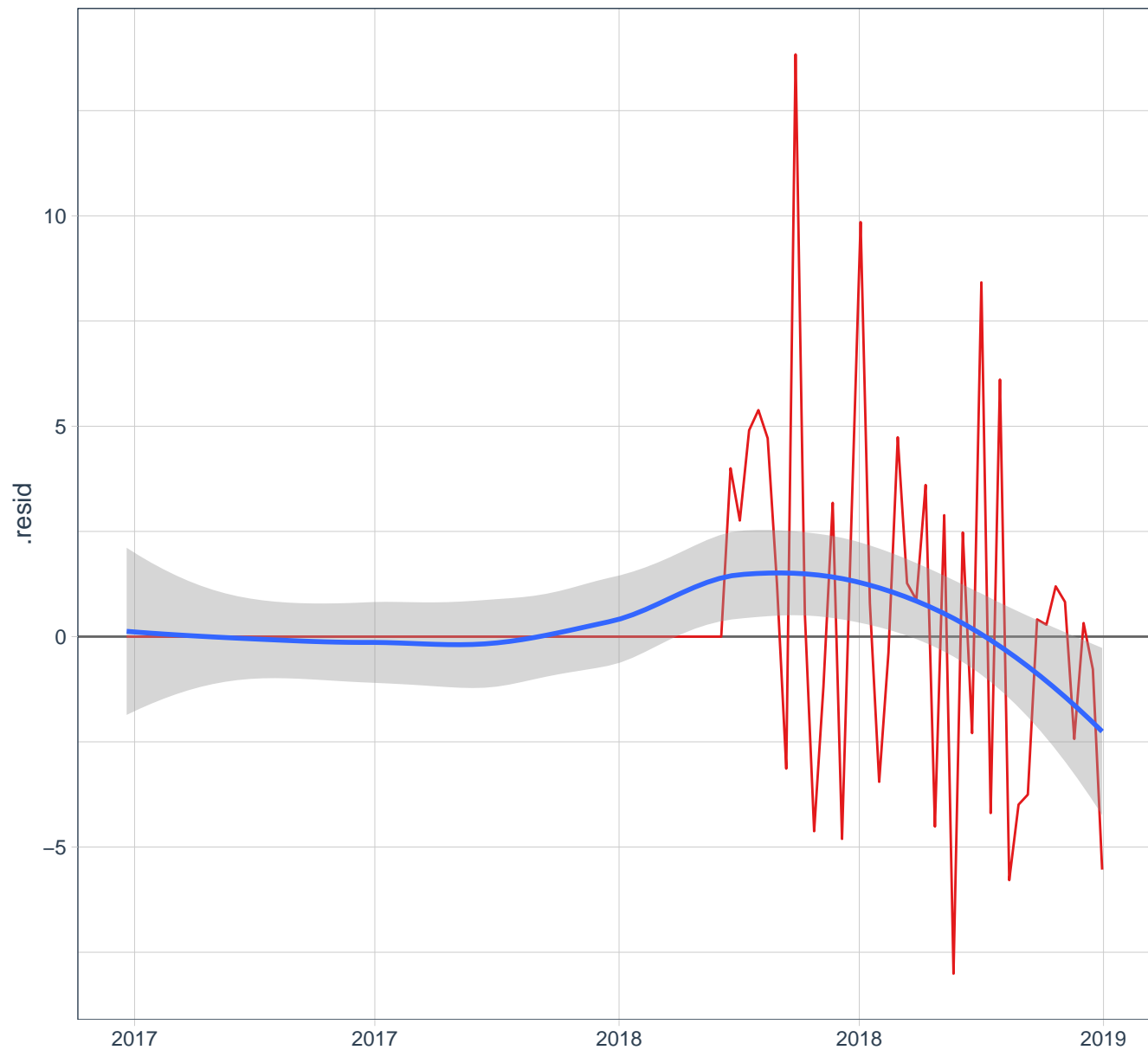
ETS Model Residuals





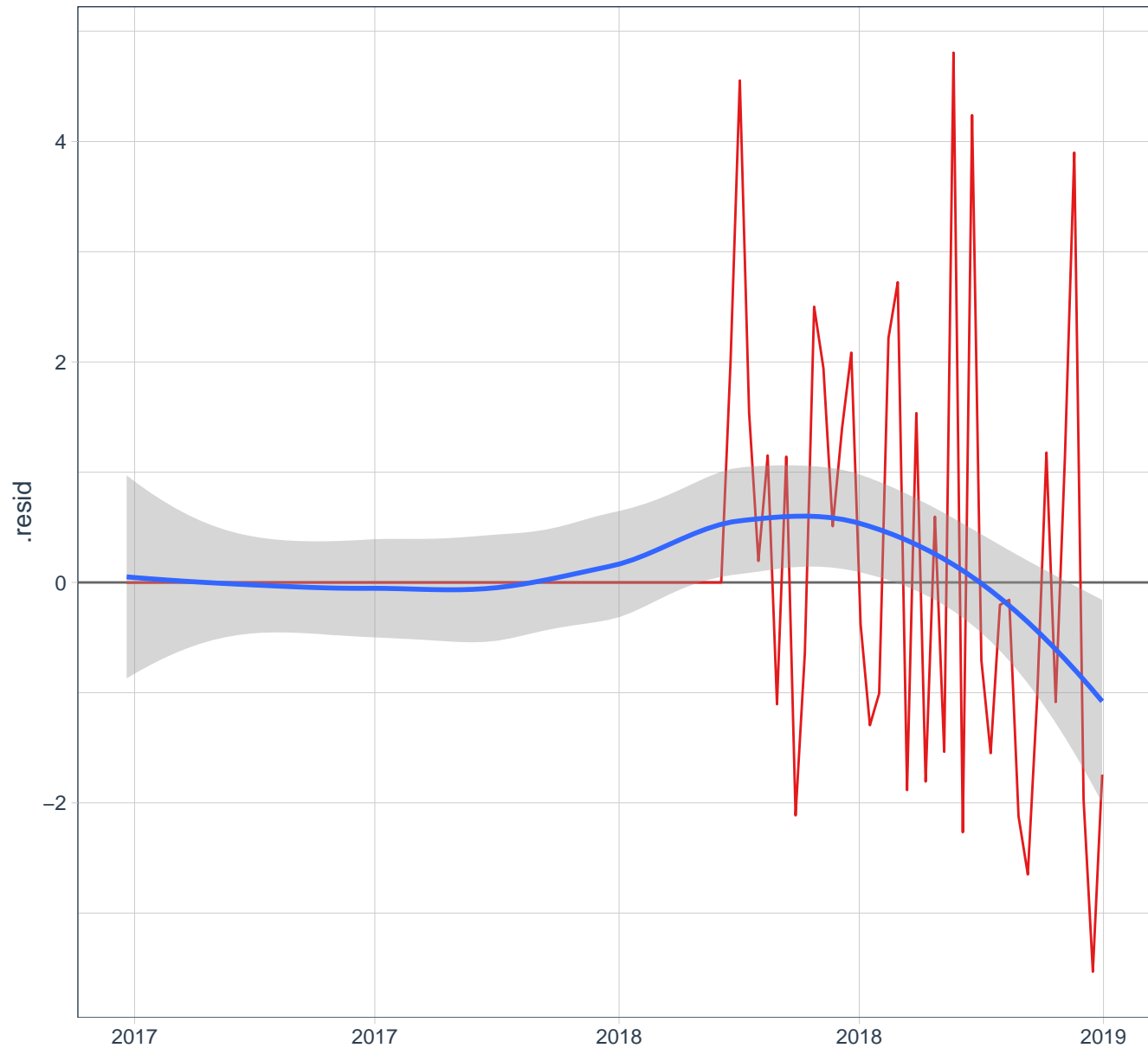
# 311 Requests: Fire Code Complaint

ETS Model Residuals



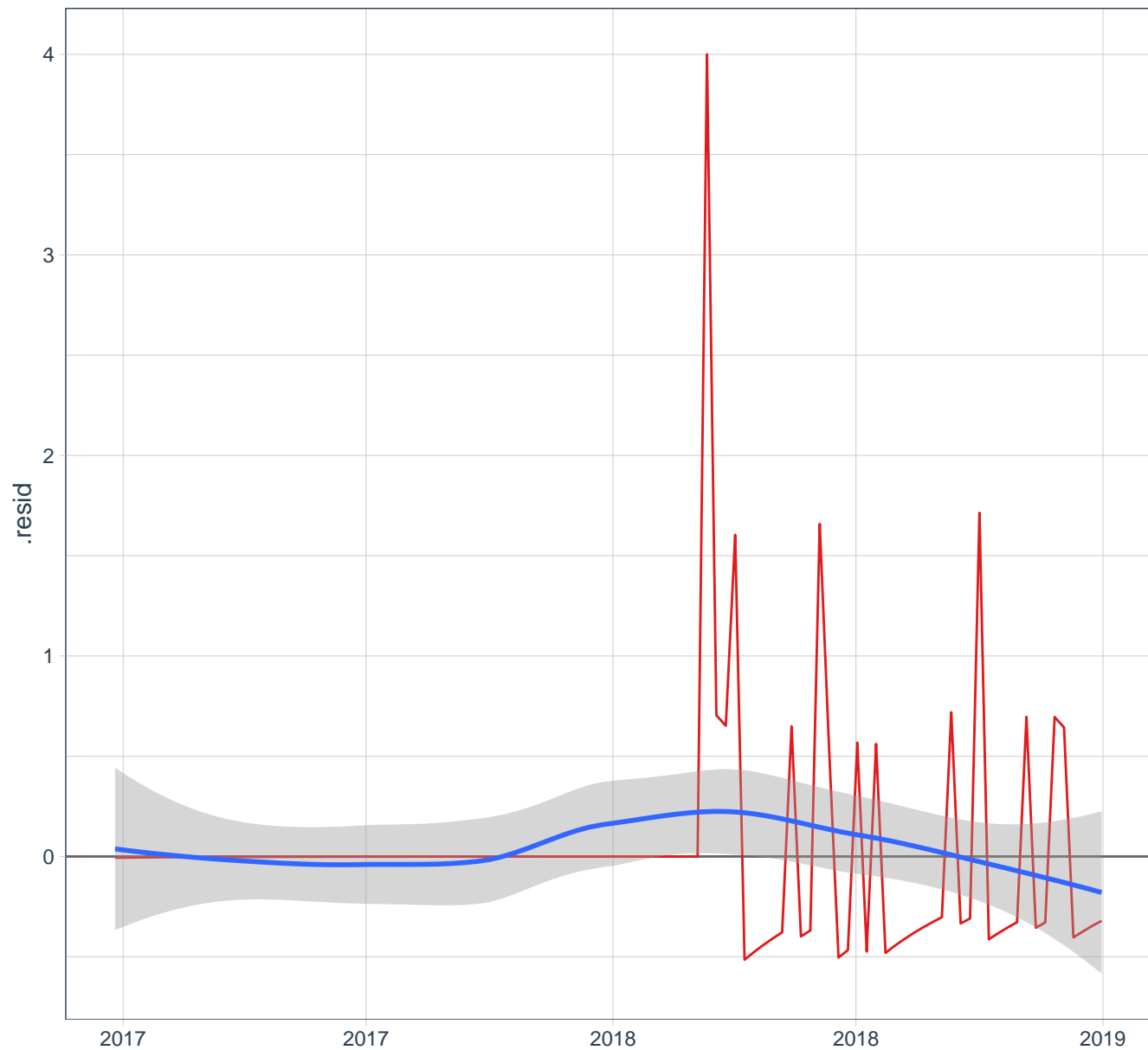
# 311 Requests: Unregulated Residential Facility

ETS Model Residuals



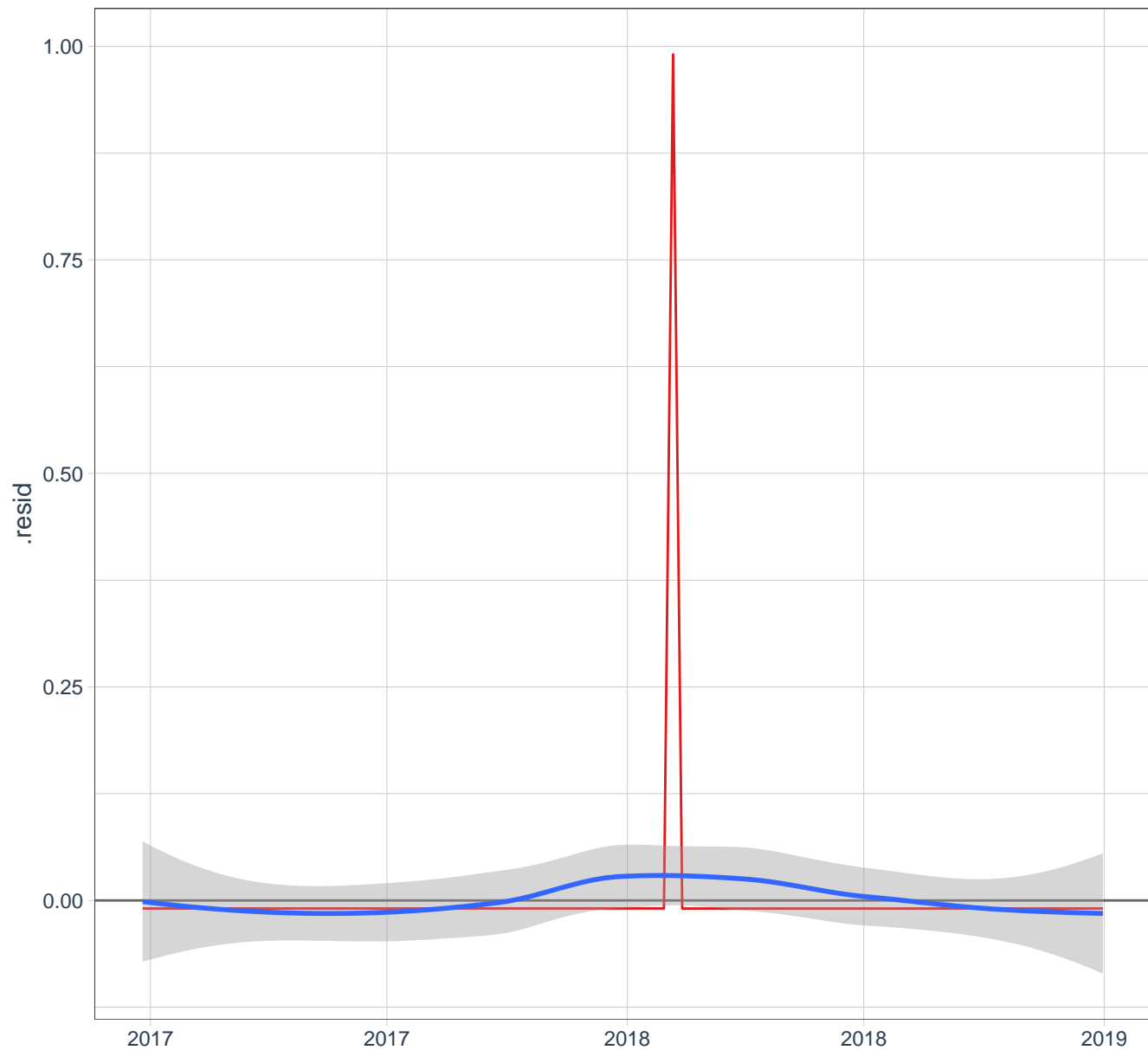
# 311 Requests: SPARK Park

ETS Model Residuals



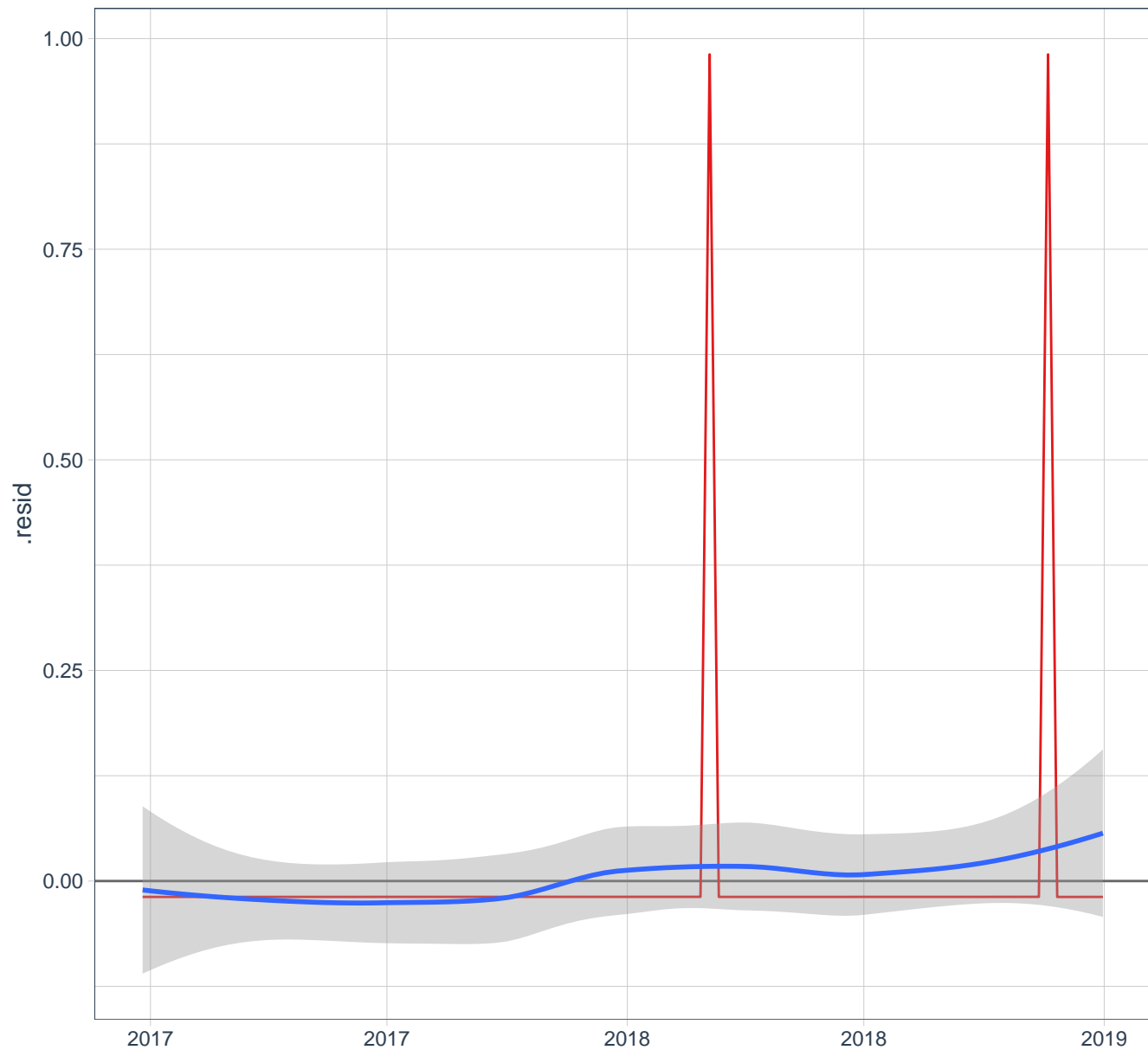
# 311 Requests: Test

ETS Model Residuals



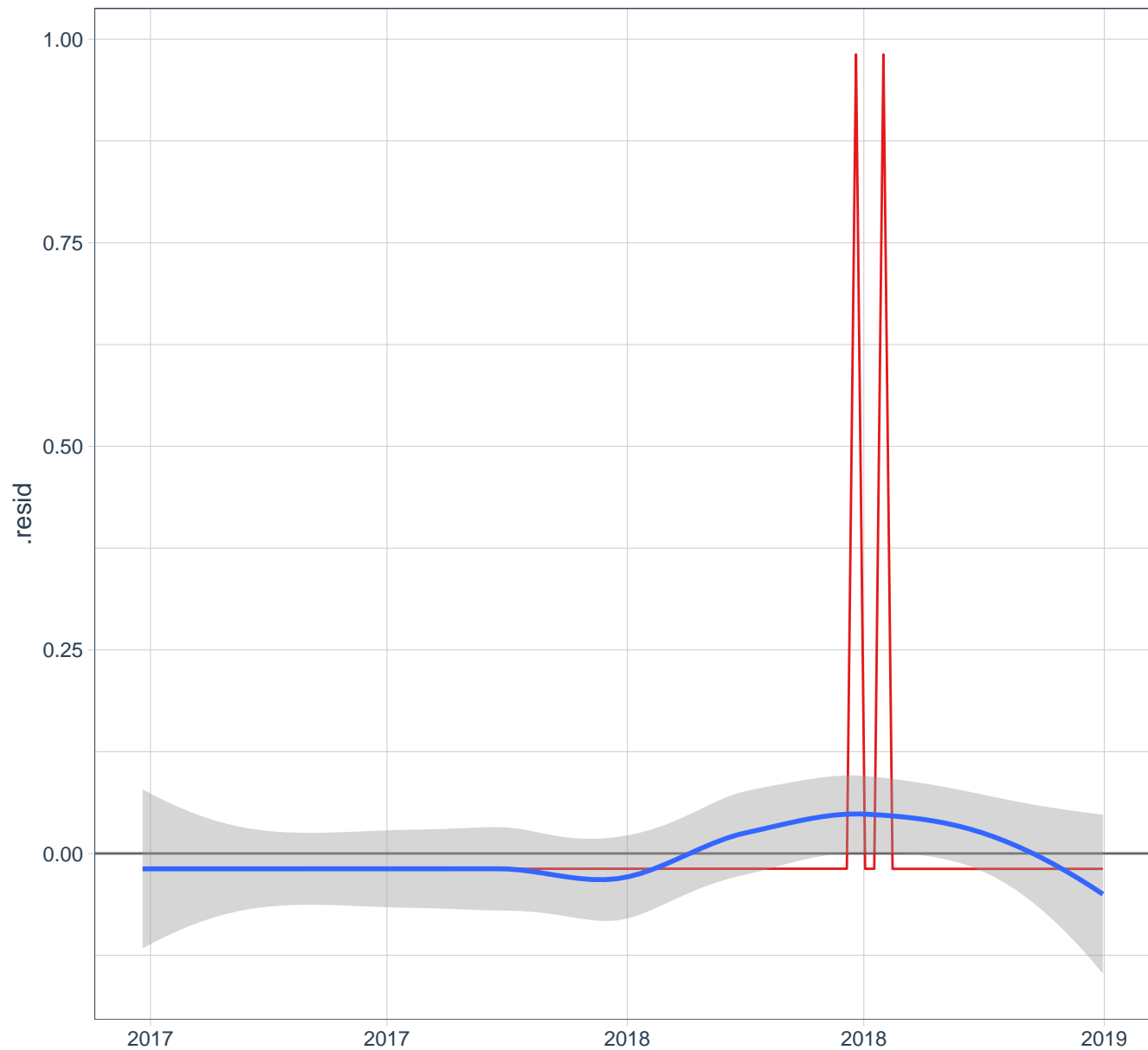
# 311 Requests: Language Interpretation

ETS Model Residuals



# 311 Requests: House Move Route

ETS Model Residuals



# 311 Requests: Speed Cushion Repair

ETS Model Residuals



# 311 Requests: Pool Fence

ETS Model Residuals





The graph displays a single data series as a horizontal blue line at the y-axis value of 0.5. The x-axis is labeled with years: 2017, 2018, and 2019. The y-axis has labels at 0.5 and 1.0. The line starts at (2017, 0.5) and ends at (2019, 0.5).

Year	Value
2017	0.5
2018	0.5
2019	0.5

# 311 Requests: TPIA

ETS Model Residuals



# 311 Requests: MayorSidewalk

ETS Model Residuals



## ETS Model Residuals



## 311 Requests: Miss Complaint

## ETS Model Residuals

