Owen Tashlin

Fullstack Software Engineer

Portland, OR | 207.332.9575 | owentashlin@gmail.com

linkedin.com/in/owen-tashlin/ | github.com/owentashlin | (portfolio link here)

Coming out of a design and invention background, I approach front end and full stack software development as an opportunity to find new solutions. While environments that allow for collaboration and free exchange of ideas are my preference (the more eyes on a problem, the better!), I am also comfortable working on my own. Over a decade working with the public in a variety of fields has given me a good understanding of how the user experience can effect not only feelings about a product, but about the impression of a brand as a whole. This combination of problem solving mentality and understanding of the needs of the customer has given me a valuable perspective when training and supervising others, as well as in my own work.

_____

Skills

Software Development · Front-End Development · JavaScript · Python · React · Django · Group Collaboration · HTML · Cascading Style Sheets (CSS) · JSON Web Token (JWT) and OAuth Authentication · CSS Flexbox and Grid Page Layouts · GitHub/Git Project Version Control · CSS Frameworks · Node.js · MongoDB/Mongoose ODM · SQL/PostgresQL · Data Structures and Algorithms · Product Design · Customer Service and De-escalation

_____

Relevant Design and Software Development Experience

General Assembly (Software Engineering Fellow) - Portland, OR   *Oct '22 - Present*
Maine Medical Out Patient Psychiatry (Intake Coordinator) - Portland, ME   *Jul '20 - Sept '21*
Sweetser (Customer Service/Intake Coordinator) - Portland, ME   *Jun '19 - Jul '20*
Charter Communications (Customer Service Lead) - Portland, ME   *Apr '13 - Jun '19*
Brigantian Designs, LLC (Designer/Co-Owner) - Bellows Falls, VT   *Mar '05 - Jan '10*

- Created new applications to address real world user interests and needs.
- Collaborated in problem solving, debugging, and other software with groups of up to 20.
- Worked both solo and in groups on multi-stage projects focusing on both front end and full stack applications.
- Assisted with data formatting and training in preparation for the migration from legacy software to newer more full featured software in multiple venues, including two multi-provider medical practices.
- Current Projects Include: a dating app utilizing Python and Django that allows users to match with other users, send live chats, and connect around special interests; a single page application utilizing React that allows users to share book recommendations and writing online; a full-stack application utilizing Express and MongoDB allowing users to catalog projects ideas and supplies; a frontend version of the game classic game Simon.
- Collaborated in the design and fabrication of novel product for clients, focusing on proof-of-concept prototyping, testing and light market research, as well as customer fabrication in metal, wood, and plastics for one-off customer needs.

Owen Tashlin

Fullstack Software Engineer
Portland, OR | 207.332.9575 | owentashlin@gmail.com
linkedin.com/in/owen-tashlin/ | github.com/owentashlin | (portfolio link here)

_____

Relevant Management and Customer Service Experience

Willamette Dental (Patient Care Advocate) - Tigard, OR	*Sept '21 - May '22*
Maine Medical Out Patient Psychiatry (Intake Coordinator) - Portland, ME	*Jul '20 - Sept '21*
Sweetser (Customer Service/Intake Coordinator) - Portland, ME	*Jun '19 - Jul '20*
Charter Communications (Customer Service Lead) - Portland, ME	*Apr '13 - Jun '19*

- Performed all duties of medical front office staff, including: checking patients in and out, entering and verifying insurance coverage, registering new patients, collaborating with outside offices to deliver and maintain patients protected health information according to HIPAA regulations.
- Managed provider schedules, waitlists, and referrals for multi-member practices of varying sizes of 2-40 providers, making sure that all segments are scheduled in an appropriate and timely manner, noting appointments with important information for check-ins, and monitoring insurance coverage on file is still accurate and current.
- Created and maintained custom reporting to track key performance metrics across multiple offices/teams.
- Acted as a Team Lead and Trainer, focusing on the hiring, onboarding, and training of new employees.
- Assisted customers and fellow employees with technical troubleshooting for cable, internet, and VOIP phone services.
- Worked with escalated customer situations, focusing on maintaining satisfaction and de-escalation techniques.
- Lead and participated in a wide variety of employee appreciation and retention organizations. Team building activities focused on building community for employees in minority communities, as well as outward focusing brand building and community involvement.
- Spearheaded the inclusion of Diversity, Equity, and Inclusion perspectives and events into the Team Building Committee agenda, allowing for more inclusive and productive employee engagement.
- Worked with a range of specialty software platforms, including: EPIC, Provider, MediTech, ICOMS Cable Billing and Services, and Welligent.

Education

General Assembly
Certificate of Completion, Software Engineering
Fullstack software engineering educational program, including training in JavaScript, HTML, CSS, React, Python, MongoDB, Django, and Express.

Hampshire College
Bachelor Of Arts
BA in Design and Entrepreneurship, focusing on assistive and sustainable technology