Owen Tashlin

Fullstack Software Engineer

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Coming out of a design and invention background, I approach front end and full stack software development as an opportunity to find new solutions. While environments that allow for collaboration and free exchange of ideas are my preference (the more eyes on a problem, the better!), I am also comfortable working on my own.

Over a decade working with the public in a variety of fields has given me a good understanding of how the user experience can effect not only feelings about a product, but about the impression of a brand as a whole. This combination of problem solving mentality and understanding of the needs of the customer has given me a valuable perspective when training and supervising others, as well as in my own work.

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Skills

Software Developer · Frontend · Backend · Fullstack · JavaScript · Python · React.Js · Django · HTML · CSS · Authorization · Authentication · GitHub · Git Version Control · Visual Studio Code · CSS Frameworks · Node.Js · MongoDB · Mongoose · SQL · NoSQL · Database · API · Data Structures and Algorithms · Computer Science · Group Collaboration · Teamwork · Networking · Problem Solving

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Relevant Design and Software Development Experience

General Assembly (Software Engineering Fellow) - Portland, OR   *Oct '22 - Present*

- Created new applications to address real world user interests and needs.
- Collaborated in problem solving, debugging, and coding both solo and with groups from 2 to 20.
- Worked both solo and in groups on multi-stage projects focusing on both front end and full stack applications.
- Current Projects Include:
  - a social networking application utilizing Python, Django, and PostgresQL that allows users to match with other users based on pre-stated preferences and connect around special interests
  - a single page application utilizing React, JavaScript, and MongoDB that allows users to share book recommendations and writing online
  - a full-stack application utilizing JavaScript, Express and MongoDB allowing users to catalog projects ideas and supplies
  - a frontend application version of the game Simon utilizing JavaScript and CSS that mimics the style and feel of the classic game

Brigantian Designs, LLC (Designer/Co-Owner) - Bellows Falls, VT   *Mar '05 - Jan '10*

- Worked with a team of designers on client designs, starting with a base concept, through to a proof of concept design.
- Modeled product virtually using CAD software, including making virtual assemblies to test for build-ability and resilience.

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Relevant Management and Customer Service Experience

Willamette Dental (Patient Care Advocate) - Tigard, OR   *Sept '21 - May '22*
Maine Medical Out Patient Psychiatry (Intake Coordinator) - Portland, ME   *Jul '20 - Sept '21*
Sweetser (Customer Service/Intake Coordinator) - Portland, ME   *Jun '19 - Jul '20*

- Assisted with data formatting and training in preparation for the migration from legacy software to newer more full featured software in multiple venues, including two multi-provider medical practices. Performed all duties of medical front office staff, including: checking patients in and out, entering and verifying insurance coverage, registering new patients, collaborating with outside offices to deliver and maintain patients protected health information according to HIPAA regulations.
- Managed provider schedules, waitlists, and referrals for multi-member practices of varying sizes of 2-40 providers, making sure that all segments are scheduled in an appropriate and timely manner, noting appointments with important information for check-ins, and monitoring insurance coverage on file is still accurate and current.
- Collaborated in the design and fabrication of novel product for clients, focusing on proof-of-concept prototyping, testing and light market research, as well as customer fabrication in metal, wood, and plastics for one-off customer needs.

Charter Communications (Customer Service Lead) - Portland, ME   *Apr '13 - Jun '19*

- Created and maintained custom reporting to track key performance metrics across multiple offices and teams.
- Acted as a Team Lead and Trainer, focusing on the hiring, onboarding, and training of new employees.
- Assisted customers and fellow employees with technical troubleshooting for cable, internet, and VOIP phone services.
- Worked with escalated customer situations, focusing on maintaining satisfaction and de-escalation techniques.
- Lead and participated in a wide variety of employee appreciation and retention organizations. Team building activities focused on building community for employees in minority communities, as well as outward focusing brand building and community involvement.
- Spearheaded the inclusion of Diversity, Equity, and Inclusion perspectives and events into the Team Building Committee agenda, allowing for more inclusive and productive employee engagement.
- Worked with a range of specialty software platforms, including: EPIC, Provider, MediTech, ICOMS Cable Billing and Services, and Welligent.

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Education

General Assembly
Certificate of Completion, Software Engineering
Fullstack software engineering educational program, including training in JavaScript, HTML, CSS, React, Python, MongoDB, Django, and Express.

Hampshire College
Bachelor Of Arts
BA in Design and Entrepreneurship, focusing on assistive and sustainable technology