Owen Tashlin

Fullstack Software Engineer

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Coming out of a design and invention background, I approach software development as an opportunity to find new solutions. Over a decade and a half working with the public in a variety of fields and capacities has given me a good understanding of how user experience effects not only feelings about a product, but about the brand as a whole. This combination of problem solving mentality and understanding of the needs of the customer has given me a valuable perspective when training and supervising others, as well as in my own work.

Skills: Software Developer · Frontend · Fullstack · JavaScript · Python · React.Js · Django · HTML · CSS · Authorization · Authentication · GitHub · Git Version Control · Visual Studio Code · CSS Frameworks · Node.Js · MongoDB · Mongoose · SQL · NoSQL · Database · API · Data Structures and Algorithms · Computer Science · Group Collaboration · Teamwork · Networking · Problem Solving

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Relevant Design and Software Development Experience

Sample of Recent Projects:

- Food Forest: A social networking and marketplace application aimed at urban farmers who want to be able to vend their product locally. This project was completed as a part of a 2 day sprint hackathon collaboration between software engineers and UX/UI designers.
- Linkcable: a social networking application utilizing Python, Django, and PostgresQL that allows users to match with other users based on pre-stated preferences and connect around special interests.
  - Demo login: username - owen@owen.com | password - Th!s1safakepassword
- The Reading Room: a single page application utilizing React, JavaScript, and MongoDB that allows users to share book recommendations and writing online.
  - Demo login: username - owen@owen.com | password - owen
- CraftSpace: a full-stack application utilizing JavaScript, Express and MongoDB allowing users to catalog projects ideas and supplies.
  - Login utilizes Google OAuth, so login can be done with user's google account

General Assembly (Software Engineering Fellow) - Portland, OR   Oct '22 - Jan '23

- Created new applications to address real world user interests and needs with a variety of languages and tech stacks, including JavaScript and Python.
- Collaborated in problem solving, debugging, and coding both solo and with groups from 2 to 20.
- Worked both solo and in groups on multi-stage projects focusing on both front end and full stack applications.

Relevant Management and Customer Service Experience

Odyssey Events, LLC *(Assistant Programming Director) - Washington, DC*   **Ongoing Freelance Position*
- Worked with a team to craft educational programming for a conference of over 1200 attendees, including selecting presenters, creating a daily schedule of events, managing onsite staff, and updating website with custom WordPress template.

Willamette Dental *(Patient Care Advocate) - Tigard, OR*   *Sept '21 - May '22*
Maine Medical Out Patient Psychiatry *(Intake Coordinator) - Portland, ME*   *Jul '20 - Sept '21*
Sweetser *(Customer Service/Intake Coordinator) - Portland, ME*   *Jun '19 - Jul '20*
- Assisted with data formatting and training in preparation for the migration from legacy software to newer more full featured software in multiple venues, including two multi-provider medical practices.
- Performed all duties of medical front office staff, including: checking patients in and out, entering and verifying insurance coverage, registering new patients, collaborating with outside offices to deliver and maintain patients protected health information according to HIPAA regulations.
- Managed provider schedules, waitlists, and referrals for multi-member practices of varying sizes of 2-40 providers, making sure that all segments are scheduled in an appropriate and timely manner, noting appointments with important information for check-ins, and monitoring insurance coverage on file is still accurate and current.

Charter Communications, Inc *(Customer Service Lead) - Portland, ME*   *Apr '13 - Jun '19*
- Created and maintained custom reporting to track key performance metrics across multiple offices and teams.
- Acted as a Team Lead and Trainer, focusing on the hiring, onboarding, and training of new employees.
- Worked with escalated customer situations, focusing on maintaining satisfaction and de-escalation techniques.
- Spearheaded the inclusion of Diversity, Equity, and Inclusion perspectives and events into the Team Building Committee agenda, allowing for more inclusive and productive employee engagement.

Brigantian Designs, LLC *(Designer/Co-Owner) - Bellows Falls, VT*   *Mar '05 - Jan '10*
- Worked with a team of designers on client designs, starting with a base concept, through to a proof of concept design.
- Modeled product both virtually using CAD software to make virtual assemblies to test for build-ability and resilience, and physically making proof of concept prototypes in metal, wood, and plastic.

Education

General Assembly - Certificate of Completion, Software Engineering
Fullstack software engineering educational program, including training in JavaScript, HTML, CSS, React, Python, MongoDB, Django, and Express.

Hampshire College - Bachelor Of Arts
Major/Minor - Design and Entrepreneurship, focusing on assistive and sustainable technology