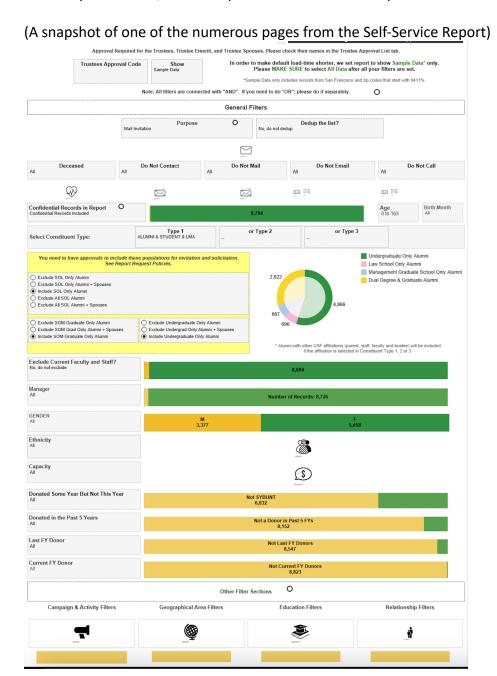One of my greatest strengths is problem-solving, which I genuinely enjoy. For instance, when I first joined the University of San Francisco, our data team was inundated with ad-hoc report requests from various departments. This constant demand left us with little time to focus on other important projects.

Recognizing the need for a solution, I developed a Self-Service Reporting tool using Tableau. This tool allowed users to generate their own reports by selecting user-friendly filters and visuals across multiple data sets. As a result, we were able to reduce ad-hoc report requests by 70%, freeing up significant time for other projects. The end-users also appreciated the flexibility and efficiency of the tool, which empowered them to accomplish much more on their own.

(A snapshot of one of the numerous pages from the Self-Service Report)

In addition to my technical responsibilities, I play a vital role in leadership meetings, where I ensure that our progress and strategies are closely aligned with our long-term goals and projections. I regularly prepare and present detailed KPI reports, providing key metrics and data-driven insights to guide decision-making. By tracking these numbers, I help the team stay on course, ensuring that we are making informed adjustments and achieving our targets effectively.