FATIMA ABDI

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EDUCATION

University of Minnesota - Twin Cities Bachelor of Arts, Physiology

Minneapolis, MN Anticipated May 2022

VOLUNTEER AND WORK EXPERIENCE

University of Minnesota Medical Center

Minneapolis, MN May 2017 – Present

Hospital Volunteer

· Collect case information from patients to improve patient care procedure

- Manage over 100 patient records and assist patients and families to complete forms
- · Restock supplies to ensure nurses are able to provide effective and timely care

Sears Bloomington, MN

Customer Associate

May 2016 – August 2018

- Interacted with up to 300 customers daily, providing excellent customer service to maintain customer base
- · Kept sales floor clear of debris; organized garments for a positive aesthetic appearance
- Met daily sales goals by marketing and promoting sales, recommending add-on products, and maintaining a friendly attitude

LEADERSHIP EXPERIENCE

Student Council, President

September 2017 - June 2018

- Led group of 30 members to set goals for the academic year; created a plan to accomplish goals and formed small groups to carry out projects
- Organized a food drive that collected 3,000 donations for local food shelves

National Honor Society, Member

October 2012 - June 2018

- Volunteered 250 hours through the St. Paul Public Library literacy program
- · Tutored small groups of children on reading, writing, and storytelling skills

ACTIVITIES

Muslim Student Association, Member Undergraduate Physiology Society, Member September 2018 – Present September 2018 – Present