CIEM IT CONSULT- SO

Interface Design Documentation

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1) Homepage

Functionality:

- **The Homepage** displays the standard menu that will display on all pages throughout the site:
- **Home button** – displays the Titan Instafood pictures and welcoming message.
- **Titan Menu** – contains a draw down button for Products, products can be viewed, see the pictures, the price and add to the shopping cart directly. All pages can be reached with two clicks to improve user experience.
- **The screen**- displays food pictures that creates good impressions about the food customer about to purchase, customer can search for the food using search button with "care words" and click other now button to navigate easily to the product page. Also, the cart box is displayed to see items added so far and amount.
- **Order Delivery Button** – It has two drawdown buttons that allow the customer to select delivery options from direct pick up or delivery through delivery agent.
- **Titan Rewards** – Gives information about the ongoing promo at the Titans Instafood
- **Make Reservations button** – The page presents forms to the customer to fill for their reservation.
- **Sign In/Registration Button** – The page present form to sign in and register new user.
- The Home page displays the standard menu in the header which will display on all pages throughout the site:
- **Contact Us** – Displays the various methods for contacting customer support.

- **Locations** – Displays the addresses in which the address is located and phone numbers for Titans Food.
- The cart allows User to view items picked so far and the amount with a single click before they finally ready to pay.
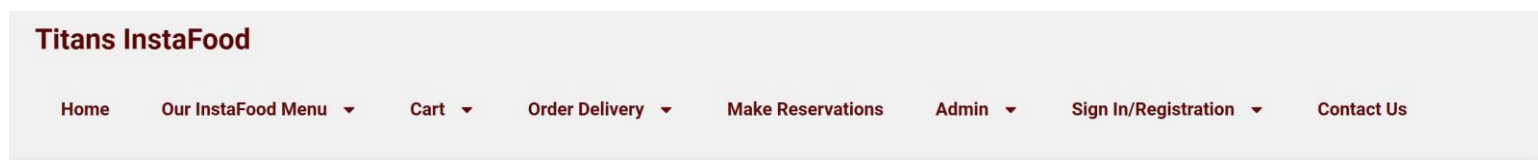
Tool Tips: None.

Input validation: None.

Error Message

"Oops! It looks like the site is temporarily unavailable. Our team is working diligently to get things back up and running smoothly. We apologize for any inconvenience this may cause and appreciate your patience."

2) Login Page

Titans InstaFood

Home   Our InstaFood Menu ▾   Cart ▾   Order Delivery ▾   Make Reservations   Admin ▾   Sign In/Registration ▾   Contact Us

My account

Username or Email Address

Username or Email Address

Password

Password 👁
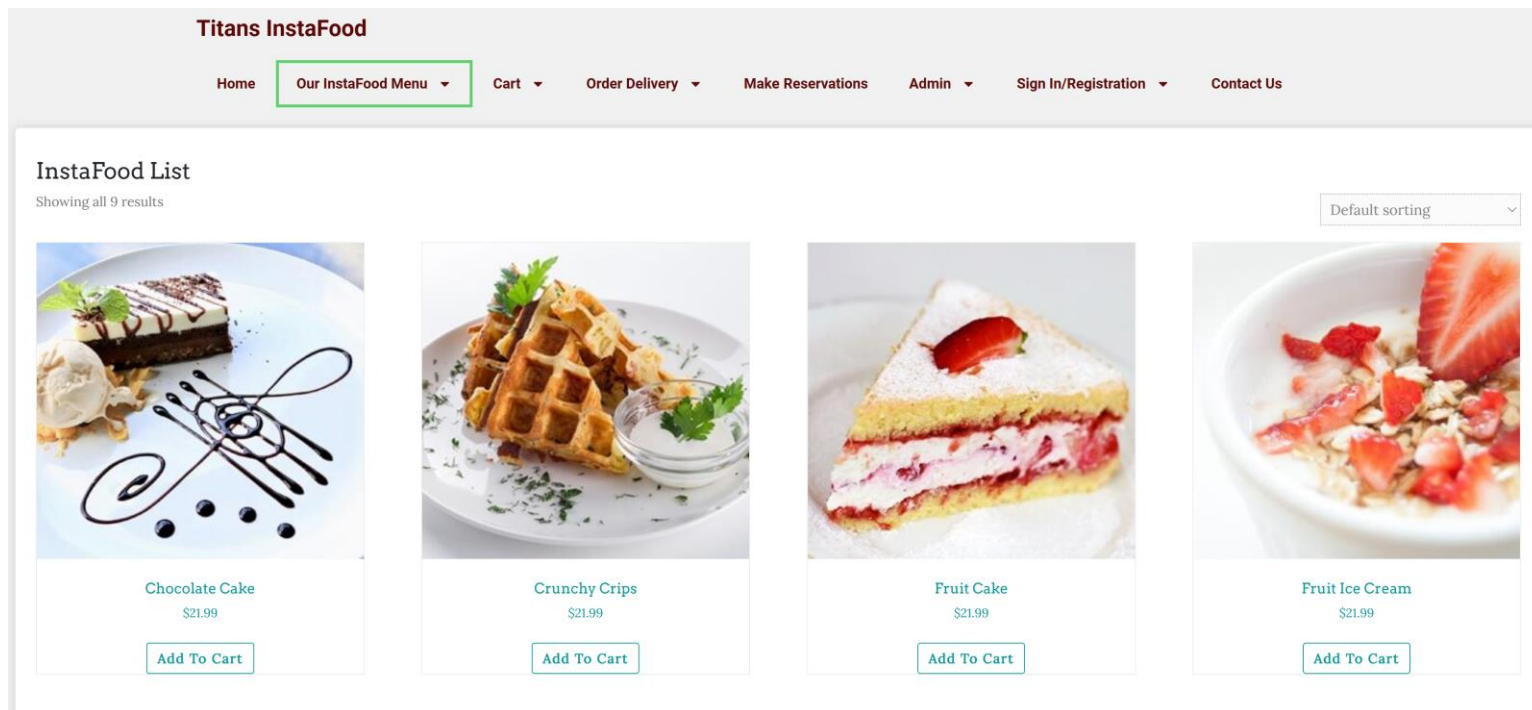
☐ Remember Me   Forgot Password?

Log In

Screen functionality:

- Customers are required to create a user profile prior to placing an order.
- The new customers will be able to click and view items but unable to place order until they create account and registered before checkout.
- Existing users have the option of logging in when they first access the site or during the order process. Once the user signed into the systems the customer lands on the home page and logout link display below.
- Customer can view their password to make corrections.
- When customer click forgot password, the link is sent to the registered email address for password reset

Input Validation

- The system will validate that the User Name entered by the user exists in the database.
- The system will validate that the Password entered by the user is the password that is stored in the database for the Username entered.
- The system will validate that the user account is active.

3) Product Page

Titans InstaFood

Home | Our InstaFood Menu ▼ | Cart ▼ | Order Delivery ▼ | Make Reservations | Admin ▼ | Sign In/Registration ▼ | Contact Us

InstaFood List
Showing all 9 results

Default sorting

Chocolate Cake
$21.99
Add To Cart

Crunchy Crips
$21.99
Add To Cart

Fruit Cake
$21.99
Add To Cart

Fruit Ice Cream
$21.99
Add To Cart

Functionality:

- The Product page displays all the menu in the food ordering system that are available for purchase. If item not found on the attractive list, customer can return home to search for the item.
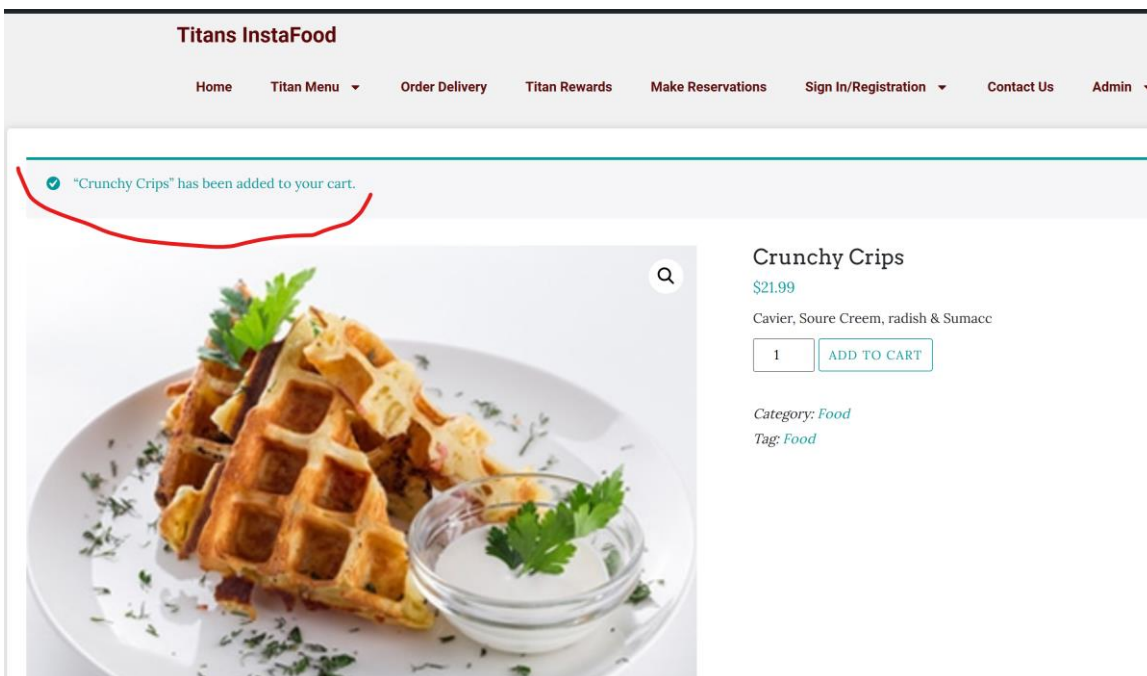
- Add to Cart – Customer can easily see the price of each item, the picture and add to the cart by clicking add to car button.
- Customer will not be able to add if the menu is not available
- Customer has some information about rate of the same menu

Input validation: None.

Error Message:

- If the menu not available and cannot be added to the cart
  "We apologize but the item is out of stock."

4) Adding to cart

Functionality

When an item is picked, the customer can view and increase the number of items or reduce it.

The customer can see categories the item belongs and read little information about the food before moving it to the cart.

Input Validation:

When the items is added to the cart "system confirms that the item has been added to the cart.

Tip: None

Error Message: None.

5) Cart View

Functionality:

- Customer can view and modify the Quantity of items for each item in the Shopping Cart.
- When the Shopping cart Quantity and Packaging Options are modified, the Price, Subtotal and Total fields are automatically updated.
- Users can remove items from the Shopping cart by clicking the Remove button (x) for that item.
- Users can return to the Products page to continue shopping by clicking the "Back to Shopping"

Tool Tips: When Customer views and satisfied with what they have in cart, they click Proceed to Checkout button and see just a single form to fill for billing information, payment method and summary of items.

Input Validation: None

Error Message: None

6) Checkout

Checkout Page Functionality:

- Display a summary of the products the customer is purchasing, including names, quantities, prices, and total cost.
- Allow customers to enter their billing details including name, address, email, and phone number.
- Allow customers to insert their card number and save card for future payment. Ensure that the checkout process is secure and complies with industry standards for handling sensitive payment information.
- The customer clicks place order to submit form.
- All checkout activities are displayed on a single page for customers to fill easily without any assistance.

Tool Tips: When the customer must click place order button to submit form.

Input Validation: "Thank you, your order has been received."

Order Confirmation

Titans InstaFood

Home | Our InstaFood Menu ▼ | Cart ▼ | Order Delivery ▼ | Make Reservations | Admin ▼ | Sign In/Registration ▼ | Contact Us

Thank you. Your order has been received.

ORDER NUMBER:	DATE:	EMAIL:	TOTAL:	PAYMENT METHOD:
827	May 2, 2024	oyebiyisunday@gmail.com	$65.97	Credit Card (Stripe)

Order details

Product	Total
Strawberry Cake × 1	$21.99
Fruit Ice Cream × 2	$43.98
Subtotal:	$65.97
Payment method:	Credit Card (Stripe)
Total:	$65.97

Billing address

Sunday Michael Oyebiyi
Towson MD
Dekalb, CA 60115
⟋ 17797756831
✉ oyebiyisunday@gmail.com

Track Your Order

To track your order please enter your Order ID in the box below and press the "Track" button. This was given to you on your receipt and in the confirmation email you should have received.

Order ID

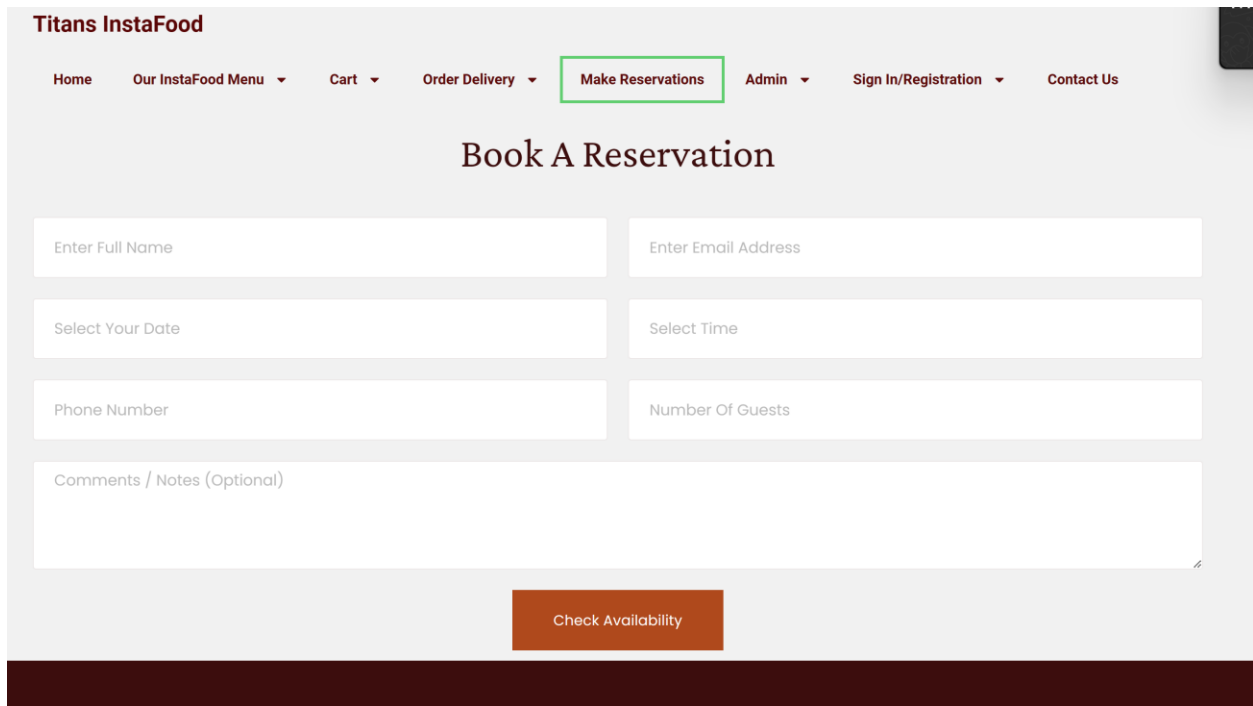| Found in your order confirmation email. |

Billing email

| Email you used during checkout. |

Track

Order Confirmation Functionality

Displays a confirmation message or page after the order is successfully placed, including an order number and the date. Send a confirmation email to the customer with the same information. And displace how to continue tracking the order.
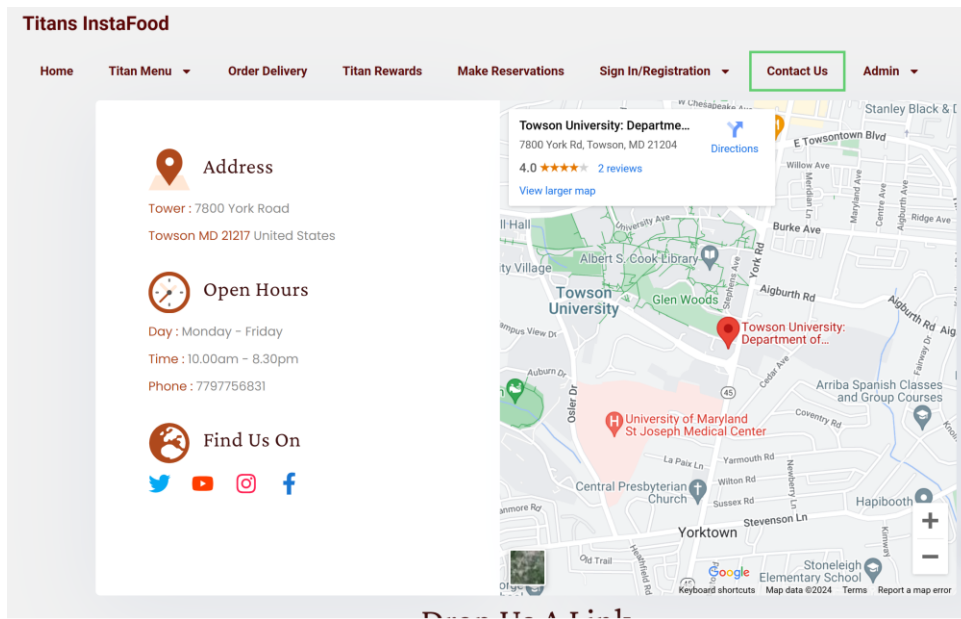
7) Book a Reservations

Functionality:

- The reservations button enables customers to make reservations for parties or any event ahead of time.
- Show real-time availability of tables or slots to avoid double bookings and provide customers with accurate information.
- Allow customers to manage their guest list, including adding or removing guests, specifying seating preferences, and providing special instructions.
- Customizable Booking Duration: Enable customers to select the duration of their reservation based on their needs, whether it's a quick lunch or a multi-hour event.
- If all slots are booked, provide customers with the option to join a waitlist and receive

- **Tool Tips:** None

- **Input Validation:** "Your reservation request has been successfully submitted! You'll receive a confirmation email shortly, containing all the

necessary information about your reservation, including the date, time, and any special requests you've made."
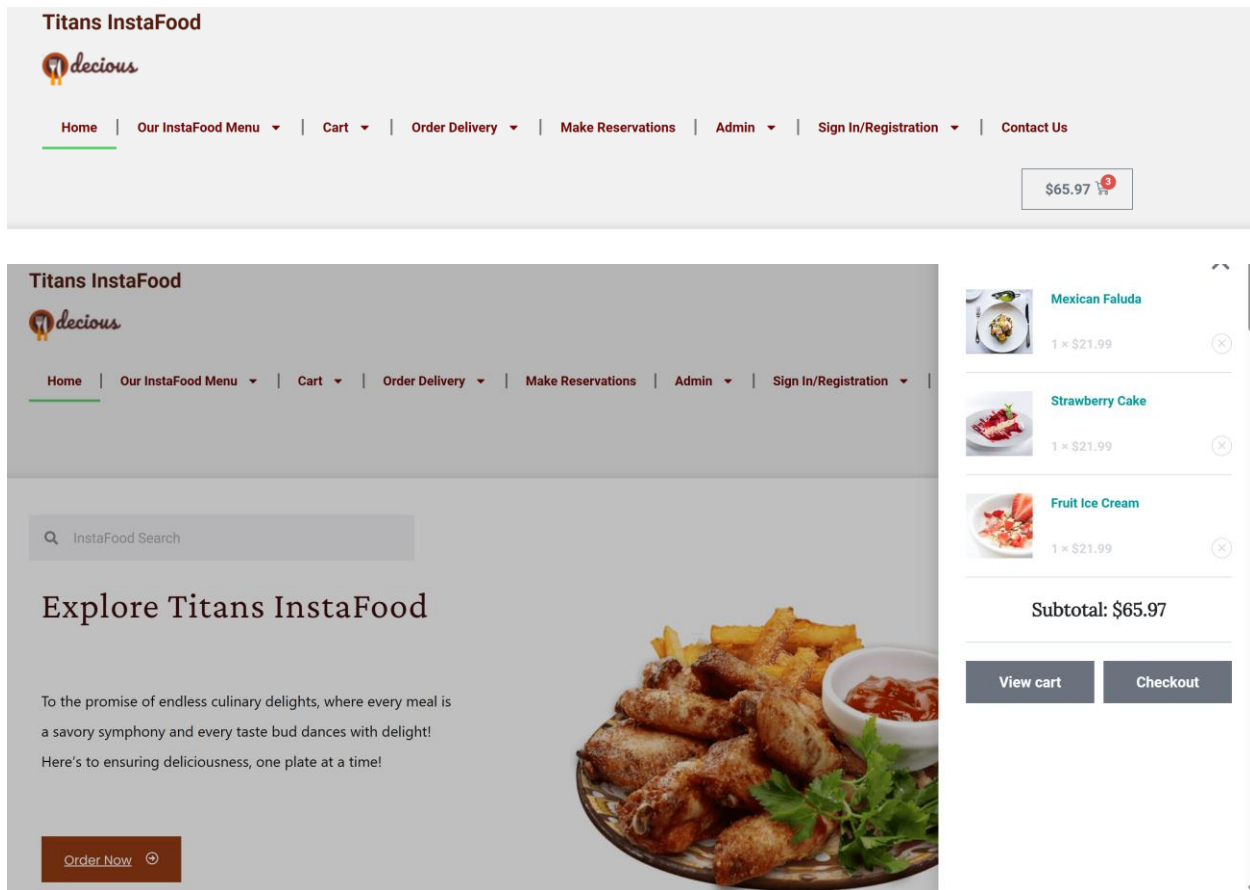
8) Contact Us

Functionality

When a customer clicked on the page, they can have all information required to contact restaurant (phone numbers, email addresses, physical addresses, and links to social media profiles)

The page is accessible to all users with appropriate labels on the fields and keyboard navigation is possible.

- **Tool Tips:** None
- **Input Validation:** None

9) Mini Cart

Functionality:

User Experience: This easy-to-use cart box allows customers to view and check out items without necessarily visiting the cart page until the customer is ready to pay. Enhance convenience for the customer, making the customer aware of the items already added.

- **Tool Tips:** Without leaving the main menu page, customers can briefly check what they have pick and amount before finally moving to the cart or check out.
- **Input Validation:** None
- **Error Message:** None