

BILLY ODHIAMBO OYIER

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OBJECTIVE

Telecommunications Engineer with 11 months of experience in Network Operations Center (NOC) Engineering, seeking full time roles in Cloud Engineering roles.

SKILLS

Technical Skills: Amazon Web Services, Cloud Architecture, Docker, Kubernetes, Git, MongoDB, Terraform, Node.js.

Soft Skills: Project Management, Collaboration, Communication and Problem Solving.

EDUCATION

Kabarak University, Nakuru County

September 2020- December 2024: Bachelor of Science in Telecommunications (Second Class Honours Upper Division)

Ramba Boys High School, Siaya County

January 2016- November 2019: Kenya Certificate of Secondary Education (B-)

EXPERIENCE

Intern NOC Engineer, Kinde Engineering Works LTD

April 2024 – November 2024

- Ensured adherence to the Occupational Health guidelines by using the Uzima platform leading to improved workplace safety
- Ensured new customer connection requests from Safaricom on the Mashauri platform are closed on time leading to customer satisfaction.
- Ensured all escalated link failures are resolved within SLA leading to operational efficiency for our company.

Intern Network Operations Engineer, Adrian Kenya LTD

December 2023 – March 2024

- Received incoming incidents from the client, acknowledged, prioritized and managed based on severity for each incident.
- Monitored the fibre links to ensure all incidents are resolved within the SLA.
- Ensured positive customer experience by providing excellent customer support, excellent communication.

PROJECTS

- MERN Stack Authentication App (2025): Developed a secure authentication system using the MERN stack (MongoDB, Express.js, React and Node.js).
- Portfolio website (2025): Developed a personal portfolio website using HTML, CSS, JavaScript and Node.js to showcase my skills.

PROFESSIONAL CERTIFICATIONS & BADGES

January 2025	Amazon Web Services	AWS Cloud Essentials
March 2024	Microsoft	Fundamentals AI Concepts