

# OLIVIA HOPE YOUNG

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## EDUCATION

### **The University of Tennessee, Knoxville**

Knoxville, TN

*Bachelor of Arts in Geography*

May 2020

Dual Concentration: Space, Society, & Culture + Geospatial Science & Technology

Cumulative GPA: 3.92/4.00

Dean's List, 6 semesters

## PROFESSIONAL EXPERIENCE

### **American Modern Insurance Group**

Cincinnati, OH

*GIS Intern*

May 2019 – August 2019

- Performed basic GIS operations under the GIS Coordinator, including using geoprocessing tools and editing geographic datasets
- Created detailed elevation maps using USGS raster files
- Developed and created GIS maps with ArcMap as requested by various departments

### **Chattanooga Golf and Country Club**

Chattanooga, TN

*Pool Service Captain, Seasonal Worker*

May 2016 – August 2018

- Oversaw staff of 20 employees to ensure optimum service was provided to members
- Performed various opening and closing duties on a daily basis
- Hosted upscale dining room, oversaw success of banquets, and supervised members' children

## LEADERSHIP

### **First-Year Studies**

Knoxville, TN

*Peer Mentor*

March 2017 – Present

- Organize individual meetings with 20 first-year students
- Provide direction and support for character development, academic success, and familiarity with the university

### **UT Alliance for Geographers and Sustainers**

Knoxville, TN

*Co-President*

April 2018 – August 2019

- Provided students with resources for networking, academic and professional development
- Planned and facilitated meetings and events for club members
- Communicated and problem-solved with faculty members to ensure productivity of club

## ORGANIZATIONS

### **Kappa Kappa Gamma, The University of Tennessee, Knoxville**

Knoxville, TN

*Member of Academic Excellence Committee*

August 2016 – Present

- Process self-reports from members on statuses of academic concern so as to measure results of academic improvement
- Coach those on statuses to implement tools that foster academic success

## SKILLS

ArcMap/ArcGIS Pro

Familiar with Python & R Studio

Office Suite Proficiency