OLIVIA HOPE YOUNG

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EDUCATION

The University of Tennessee, Knoxville   Knoxville, Tennessee
Bachelor of Arts in Geography   May 2020
Dual Concentration: Space, Society, & Culture + Geospatial Science & Technology
Cumulative GPA: 3.92/4.00
Dean's List, 6 semesters

PROFESSIONAL EXPERIENCE

American Modern Insurance Group   Cincinnati, Ohio
GIS Intern   May 2019 – August 2019
- Performed basic GIS operations under the GIS Coordinator, including using geoprocessing tools and editing geographic datasets
- Created detailed elevation maps using USGS raster files
- Developed and created GIS maps with ArcMap as requested by various departments

Chattanooga Golf and Country Club   Chattanooga, TN
Pool Service Captain, Seasonal Worker   May 2016 – August 2018
- Oversaw staff of 20 employees to ensure optimum service was provided to members
- Performed various opening and closing duties on a daily basis
- Hosted upscale dining room, oversaw success of banquets, and supervised members' children

LEADERSHIP

First-Year Studies   Knoxville, TN
Peer Mentor   March 2017 – Present
- Organize individual meetings with 20 first-year students
- Provide direction and support for character development, academic success, and familiarity with the university

UT Alliance for Geographers and Sustainers   Knoxville, TN
Co-President   April 2018 – August 2019
- Provided students with resources for networking, academic and professional development
- Planned and facilitated meetings and events for club members
- Communicated and problem-solved with faculty members to ensure productivity of club

ORGANIZATIONS

Kappa Kappa Gamma, The University of Tennessee, Knoxville   Knoxville, TN
Member of Academic Excellence Committee   August 2016 – Present
- Process self-reports from members on statuses of academic concern so as to measure results of academic improvement
- Coach those on statuses to implement tools that foster academic success

SKILLS

ArcMap/ArcGIS Pro   Familiar with Python & R Studio   Office Suite Proficiency