Assignment_3

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##loading required library

```
rm(list = ls()) #cleaning the environment
library(readr)
library(caret)
## Loading required package: ggplot2
## Loading required package: lattice
library(knitr)
library(class)
library(ggplot2)
library(dplyr)
##
## Attaching package: 'dplyr'
## The following objects are masked from 'package:stats':
##
##
       filter, lag
## The following objects are masked from 'package:base':
##
##
       intersect, setdiff, setequal, union
library(e1071)
library(reshape2)
library(tinytex)
library(pivottabler)
library(gt)
library(glue)
library(gridExtra)
##
## Attaching package: 'gridExtra'
```

```
## The following object is masked from 'package:dplyr':
##
## combine
```

```
library(pander)
```

##Importing Data

```
library(readr)
uni_bank <- read.csv("C:\\Users\\Osama Zahir\\Downloads\\UniversalBank.csv")
head(uni_bank)</pre>
```

```
##
     ID Age Experience Income ZIP.Code Family CCAvg Education Mortgage
## 1
         25
                      1
                             49
                                                4
     1
                                    91107
                                                    1.6
                                                                 1
                                                                 1
## 2 2
         45
                     19
                             34
                                                3
                                                    1.5
                                                                           0
                                    90089
      3
                     15
                                                                 1
## 3
         39
                             11
                                    94720
                                                    1.0
                                                                           0
## 4
     4
         35
                      9
                            100
                                    94112
                                                1
                                                    2.7
                                                                 2
                                                                           0
     5 35
                      8
                             45
                                                4
                                                    1.0
                                                                 2
## 5
                                    91330
                                                                           0
                                                                 2
     6
                     13
                             29
                                                    0.4
## 6
         37
                                    92121
                                                4
                                                                         155
##
     Personal.Loan Securities.Account CD.Account Online CreditCard
## 1
                  0
                                       1
                                                   0
                                                           0
                                       1
## 2
                  0
                                                   0
                                                           0
                                                                       0
## 3
                  0
                                       0
                                                   0
                                                           0
                                                                       0
## 4
                  0
                                       0
                                                   0
                                                          0
                                                                       0
                  0
                                       0
## 5
                                                   0
                                                          0
                                                                       1
                  0
                                                   0
                                                           1
                                                                       0
## 6
```

##Viewing the bank data structure

```
str(uni_bank)
```

```
## 'data.frame':
                   5000 obs. of 14 variables:
##
   $ ID
                       : int 1 2 3 4 5 6 7 8 9 10 ...
   $ Age
                             25 45 39 35 35 37 53 50 35 34 ...
##
                       : int
##
   $ Experience
                       : int
                             1 19 15 9 8 13 27 24 10 9 ...
   $ Income
                             49 34 11 100 45 29 72 22 81 180 ...
##
                       : int
##
   $ ZIP.Code
                      : int
                             91107 90089 94720 94112 91330 92121 91711 93943 90089 93023 ...
   $ Family
                             4 3 1 1 4 4 2 1 3 1 ...
##
                      : int
                             1.6 1.5 1 2.7 1 0.4 1.5 0.3 0.6 8.9 ...
##
   $ CCAvg
                      : num
##
   $ Education
                       : int
                             1 1 1 2 2 2 2 3 2 3 ...
##
   $ Mortgage
                      : int
                             0 0 0 0 0 155 0 0 104 0 ...
                       : int 000000001...
##
   $ Personal.Loan
##
   $ Securities.Account: int
                             11000000000...
##
   $ CD.Account
                       : int
                             00000000000...
##
   $ Online
                       : int 0000011010...
   $ CreditCard
##
                       : int 0000100100...
```

```
summary(uni_bank)
```

```
##
          ID
                                      Experience
                                                        Income
                                                                         ZIP.Code
                         Age
           :
                                                            : 8.00
                                                                             : 9307
##
                           :23.00
                                    Min.
                                            :-3.0
                                                    Min.
                                                                      Min.
   Min.
                    Min.
               1
##
    1st Qu.:1251
                    1st Qu.:35.00
                                    1st Qu.:10.0
                                                    1st Qu.: 39.00
                                                                      1st Qu.:91911
##
    Median :2500
                    Median:45.00
                                    Median :20.0
                                                    Median : 64.00
                                                                      Median :93437
##
           :2500
                           :45.34
                                    Mean
                                            :20.1
                                                            : 73.77
    Mean
                    Mean
                                                    Mean
                                                                      Mean
                                                                             :93153
##
    3rd Qu.:3750
                    3rd Qu.:55.00
                                    3rd Qu.:30.0
                                                    3rd Qu.: 98.00
                                                                      3rd Qu.:94608
##
    Max.
           :5000
                    Max.
                           :67.00
                                    Max.
                                            :43.0
                                                    Max.
                                                            :224.00
                                                                      Max.
                                                                              :96651
##
        Family
                         CCAvg
                                         Education
                                                          Mortgage
##
    Min.
                                      Min.
                                              :1.000
           :1.000
                     Min.
                            : 0.000
                                                       Min.
                                                               : 0.0
    1st Qu.:1.000
                     1st Qu.: 0.700
                                      1st Qu.:1.000
                                                       1st Qu.: 0.0
##
##
    Median :2.000
                     Median : 1.500
                                      Median :2.000
                                                       Median: 0.0
##
    Mean
           :2.396
                     Mean
                            : 1.938
                                      Mean
                                              :1.881
                                                       Mean
                                                               : 56.5
##
    3rd Qu.:3.000
                    3rd Qu.: 2.500
                                      3rd Qu.:3.000
                                                       3rd Qu.:101.0
##
    Max.
           :4.000
                            :10.000
                                      Max.
                                              :3.000
                                                       Max.
                                                               :635.0
##
    Personal.Loan
                    Securities.Account
                                           CD.Account
                                                               Online
   Min.
                                        Min.
##
           :0.000
                    Min.
                            :0.0000
                                                :0.0000
                                                          Min.
                                                                  :0.0000
    1st Qu.:0.000
                     1st Qu.:0.0000
                                         1st Qu.:0.0000
                                                          1st Qu.:0.0000
##
    Median :0.000
##
                     Median :0.0000
                                        Median :0.0000
                                                          Median :1.0000
##
   Mean
           :0.096
                     Mean
                            :0.1044
                                        Mean
                                                :0.0604
                                                                  :0.5968
                                                          Mean
##
    3rd Qu.:0.000
                    3rd Qu.:0.0000
                                         3rd Qu.:0.0000
                                                          3rd Qu.:1.0000
##
    Max.
           :1.000
                     Max.
                            :1.0000
                                         Max.
                                                :1.0000
                                                          Max.
                                                                  :1.0000
##
      CreditCard
##
   Min.
           :0.000
##
    1st Qu.:0.000
##
   Median :0.000
##
   Mean
           :0.294
##
    3rd Qu.:1.000
##
   Max.
           :1.000
```

##Converting the Personal loan, Online and CreditCard in to factor

```
uni_bank$Personal.Loan = as.factor(uni_bank$Personal.Loan)
uni_bank$Online = as.factor(uni_bank$Online)
uni_bank$CreditCard = as.factor(uni_bank$CreditCard)
```

##Partitioning the data into training (60%) and validation (40%) sets Also showed the summary statistics of both train and Validation data set.

```
set.seed(70)
train_index = createDataPartition(uni_bank$Personal.Loan, p= .6, list=FALSE)
Validation_index <- setdiff(row.names(uni_bank), train_index)
train_df <- uni_bank[train_index, ]
nrow(train_df)</pre>
```

```
## [1] 3000

summary(train_df)
```

```
##
          ID
                                       Experience
                                                          Income
                         Age
##
           :
                                                     Min.
                                                            : 8.00
    Min.
                    Min.
                           :23.00
                                    Min.
                                            :-3.00
               1
##
    1st Qu.:1224
                    1st Qu.:35.00
                                     1st Qu.:10.00
                                                     1st Qu.: 39.00
##
    Median :2503
                    Median:45.00
                                    Median :20.00
                                                     Median : 64.00
##
    Mean
           :2502
                           :45.33
                                     Mean
                                            :20.09
                                                             : 74.62
                    Mean
                                                     Mean
##
    3rd Qu.:3768
                    3rd Qu.:55.00
                                     3rd Qu.:30.00
                                                     3rd Qu.: 99.00
    Max.
                           :67.00
                                     Max.
                                            :42.00
                                                     Max.
##
           :4999
                    Max.
                                                             :224.00
##
       ZIP.Code
                         Family
                                          CCAvg
                                                          Education
##
    Min.
           :90005
                     Min.
                            :1.000
                                      Min.
                                             : 0.000
                                                       Min.
                                                               :1.000
    1st Qu.:91910
                     1st Qu.:1.000
                                      1st Qu.: 0.700
                                                        1st Qu.:1.000
##
    Median :93555
##
                     Median :2.000
                                      Median : 1.600
                                                       Median :2.000
##
    Mean
           :93179
                     Mean
                            :2.394
                                      Mean
                                             : 1.965
                                                       Mean
                                                               :1.875
##
    3rd Qu.:94609
                     3rd Qu.:3.000
                                      3rd Qu.: 2.600
                                                        3rd Qu.:3.000
##
    Max.
           :96651
                     Max.
                            :4.000
                                      Max.
                                             :10.000
                                                        Max.
                                                               :3.000
##
       Mortgage
                      Personal.Loan Securities.Account
                                                           CD.Account
                                                                          Online
##
   Min.
           : 0.00
                      0:2712
                                    Min.
                                            :0.0000
                                                         Min.
                                                                :0.000
                                                                         0:1228
                      1: 288
    1st Qu.: 0.00
                                     1st Qu.:0.0000
                                                         1st Qu.:0.000
##
                                                                          1:1772
                                     Median :0.0000
##
    Median : 0.00
                                                         Median :0.000
##
    Mean
           : 56.98
                                     Mean
                                            :0.1027
                                                         Mean
                                                                :0.058
##
    3rd Qu.:100.00
                                     3rd Qu.:0.0000
                                                         3rd Qu.:0.000
##
    Max.
           :612.00
                                     Max.
                                            :1.0000
                                                         Max.
                                                                :1.000
##
    CreditCard
##
    0:2140
##
    1: 860
##
##
##
##
```

```
Validation_df <- uni_bank[Validation_index, ]
nrow(Validation_df)</pre>
```

```
## [1] 2000
```

```
summary(Validation_df)
```

```
##
          ID
                                       Experience
                                                          Income
                         Age
##
           :
                                                             : 8.00
    Min.
               3
                    Min.
                           :23.00
                                     Min.
                                            :-3.00
                                                      Min.
##
    1st Qu.:1279
                    1st Qu.:35.00
                                     1st Qu.:10.00
                                                      1st Qu.: 38.00
##
    Median :2496
                    Median:45.00
                                     Median :20.00
                                                      Median : 63.00
##
    Mean
           :2498
                           :45.35
                                            :20.13
                                                             : 72.51
                    Mean
                                     Mean
                                                      Mean
##
    3rd Qu.:3717
                    3rd Qu.:55.00
                                     3rd Qu.:29.25
                                                      3rd Qu.: 95.00
    Max.
##
            :5000
                    Max.
                           :67.00
                                     Max.
                                            :43.00
                                                      Max.
                                                             :218.00
                                        CCAvg
##
       ZIP.Code
                         Family
                                                       Education
                                                                         Mortgage
##
    Min.
           : 9307
                                                     Min.
                                                            :1.000
                     Min.
                            :1.0
                                   Min.
                                           :0.000
                                                                     Min.
                                                                             : 0.00
    1st Qu.:91950
                     1st Qu.:1.0
                                    1st Qu.:0.670
                                                     1st Qu.:1.000
                                                                      1st Qu.:
##
                                                                                0.00
##
    Median :93308
                     Median :2.0
                                    Median :1.500
                                                     Median :2.000
                                                                     Median: 0.00
##
    Mean
           :93114
                     Mean
                            :2.4
                                   Mean
                                           :1.898
                                                     Mean
                                                            :1.891
                                                                     Mean
                                                                             : 55.78
##
    3rd Qu.:94596
                     3rd Qu.:3.0
                                    3rd Qu.:2.500
                                                     3rd Qu.:3.000
                                                                     3rd Qu.:102.00
##
    Max.
           :96651
                     Max.
                            :4.0
                                           :9.000
                                                     Max.
                                                            :3.000
                                                                     Max.
                                                                             :635.00
##
    Personal.Loan Securities.Account
                                         CD.Account
                                                        Online
                                                                 CreditCard
                                       Min.
                                                        0: 788
##
    0:1808
                   Min.
                          :0.000
                                              :0.000
                                                                 0:1390
    1: 192
                   1st Qu.:0.000
                                       1st Qu.:0.000
                                                        1:1212
                                                                 1: 610
##
##
                   Median :0.000
                                       Median :0.000
##
                   Mean
                          :0.107
                                              :0.064
                                       Mean
##
                   3rd Qu.:0.000
                                       3rd Qu.:0.000
##
                   Max.
                          :1.000
                                       Max.
                                              :1.000
```

##question (a): Create a pivot table for the training data with Online as a column variable, CC as a row variable, and Loan as a secondary row variable. The values inside the table should convey the count. In R use functions melt() and cast(), or function table().

```
attach(train_df)
melted_bank = melt(train_df,id.vars = c("CreditCard","Personal.Loan"), measure.vars = "Online")
View(melted_bank)
pivot_table <- dcast(melted_bank, CreditCard + Personal.Loan ~ variable, fun.aggregate=length)
pivot_table</pre>
```

```
##
     CreditCard Personal.Loan Online
## 1
               0
                               0
                                    1937
## 2
               0
                               1
                                     203
               1
## 3
                               0
                                     775
## 4
               1
                                      85
```

```
X <- ftable(CreditCard, Personal. Loan, Online )
pandoc.table(X, style="grid", split.tables = Inf)</pre>
```

## ##					
## - ##	+ I	+	Online	+ 0	.+ 1
## -		Personal.Loan	+	+ 	+
## - ##		+ 0	+ 	+ 799	1138
## - ##		+ 1	+ 	+ 83	+ 120
## - ##	1	0		-	466
## - ##	+ 	1	· 	+ 37	48
## -	+	+		+	+

##question (b):Consider the task of classifying a customer who owns a bank credit card and is actively using online banking services. Looking at the pivot table, what is the probability that this customer will accept the loan offer? [This is the probability of loan acceptance (Loan = 1) conditional on having a bank credit card (CC = 1) and being an active user of online banking services (Online = 1)].

```
P_acceptance <- (48/514)
P_acceptance
```

```
## [1] 0.09338521
```

paste("Probability of Loan acceptance given having a bank credit card and user of online service s in percentage is", round($P_acceptance,4$)*100,"%")

[1] "Probability of Loan acceptance given having a bank credit card and user of online servic es in percentage is 9.34 %"

##question (c): Create two separate pivot tables for the training data. One will have Loan (rows) as a function of Online (columns) and the other will have Loan (rows) as a function of CC.

```
Loan_online <- addmargins(table(train_df[,c(13,10)]))
pandoc.table(Loan_online,style="grid", split.tables = Inf)
```

```
##
##
## +-----+
## |   | 0 | 1 | Sum |
## +======+====+====+
## | **0** | 1108 | 120 | 1228 |
## +-----+
## | **1** | 1604 | 168 | 1772 |
## +-----+
## | **Sum** | 2712 | 288 | 3000 |
## +-----+
```

```
Loan_CC <- addmargins(table(train_df[,c(14,10)]))
pandoc.table(Loan_CC,style="grid", split.tables = Inf)</pre>
```

```
##
##
## +-----+
## |   | 0 | 1 | Sum |
## +=======+====+====+
## | **0** | 1937 | 203 | 2140 |
## +-----+
## | **1** | 775 | 85 | 860 |
## +-----+
## | **Sum** | 2712 | 288 | 3000 |
## +-----+
```

##d. Compute the following quantities [P (A | B) means "the probability of A given B"]:

```
##P (CC = 1 | Loan = 1) (the proportion of credit card holders among the loan acceptors)
count_A1 <- Loan_CC[2, 2] #85
count_A2 <- Loan_CC[3, 2] #288
A = (count_A1/count_A2)
paste("The proportion of credit card holders among the loan acceptors is", round(A*100,2),"%")</pre>
```

[1] "The proportion of credit card holders among the loan acceptors is 29.51 %"

```
##P(Online=1|Loan=1)
count_B1 <- Loan_online[2, 2] #168
count_B2 <- Loan_online[3, 2] #288
B = (count_B1/count_B2)
paste("The proportion of online active among the loan acceptors is", round(B*100,2),"%")</pre>
```

```
## [1] "The proportion of online active among the loan acceptors is 58.33 %"
```

```
#P (Loan = 1) (the proportion of Loan acceptors)
count_C1 <- Loan_online[3, 2] #288
count_C2 <- Loan_online[3, 3] #3000
C = (count_C1/count_C2)
paste("the proportion of loan acceptors is", round(C*100,2),"%")</pre>
```

[1] "the proportion of loan acceptors is 9.6 %"

```
#P(CC=1|Loan=0)
count_D1 <- Loan_CC[2, 1] #775
count_D2 <- Loan_CC[3, 1] #2712
D = (count_D1/count_D2)
paste("The proportion of credit card holders among the non-loan acceptors is", round(D*100, 2),"%")</pre>
```

[1] "The proportion of credit card holders among the non-loan acceptors is 28.58 %"

```
#P(Online=1|Loan=0)
count_E1 <- Loan_online[2, 1] #1604
count_E2 <- Loan_online[3, 1] #2712
E = (count_E1/count_E2)
paste("The proportion of Online active among the non-loan acceptors is", round(E*100,2),"%")</pre>
```

[1] "The proportion of Online active among the non-loan acceptors is 59.14 %"

```
#P(Loan=0)
count_F1 <- Loan_online[3,1] #2712
count_F2 <- Loan_online[3,3] #3000
F = (count_F1/count_F2)
paste("The proportion of non- Loan acceptors", round(F*100,2),"%")</pre>
```

[1] "The proportion of non- Loan acceptors 90.4 %"

```
Naive_Bay_Prob <- ((A*B*C)/((A*B*C)+(D*E*F)))
Naive_Bay_Prob
```

[1] 0.09761391

paste("naive Bayer probability is", round(Naive_Bay_Prob,4)*100,"%")

[1] "naive Bayer probability is 9.76 %"

##f. Compare this value with the one obtained from the pivot table in (b). Which is a more accurate estimate?

##9. 34% are very similar to the 9.76%. The exact method requires the exact same independent variable classifications to make predictions, while the Naive Bayes method does not. Which means exact method may be more rigid and precise in its predictions, but may also be limited by the requirement for exact classification of independent variables. In contrast, the Naive Bayes method may be more flexible in its predictions, but may also be less precise due to the simplifying assumption of independence among features

##Question(g). Which of the entries in this table are needed for computing P (Loan = 1 | CC = 1, Online = 1)? In R, run naive Bayes on the data. Examine the model output on training data, and find the entry that corresponds to P (Loan = 1 | CC = 1, Online = 1). Compare this to the number you obtained in (e).

```
#We only need 3 entries i.e Personal_loan, CreditCard and Online to predict P.
naive_train = train_df[,c(10,13:14)]
naive_Validation = Validation_df[,c(10,13:14)]
naivebayes_M = naiveBayes(Personal.Loan~.,data=naive_train)
naivebayes_M
```

```
##
## Naive Bayes Classifier for Discrete Predictors
##
## Call:
##
   naiveBayes.default(x = X, y = Y, laplace = laplace)
##
## A-priori probabilities:
## Y
##
       0
             1
## 0.904 0.096
##
## Conditional probabilities:
##
      Online
## Y
                          1
##
     0 0.4085546 0.5914454
##
     1 0.4166667 0.5833333
##
      CreditCard
##
## Y
                          1
               0
##
     0 0.7142330 0.2857670
##
     1 0.7048611 0.2951389
```

```
Aprior_Prob_N = naivebayes_M$apriori
Loan_Online_N = naivebayes_M$tables$Online
Loan_CC_N = naivebayes_M$tables$CreditCard

#probability Calculation from Naive Bayes Model.

L_CC1 = Loan_CC_N[2,2] #0.2951389
L_ON1 = Loan_Online_N[2,2] #0.5833333
L1 = Aprior_Prob_N[1]
L2 = Aprior_Prob_N[2]
L = L2/(L1+L2) #0.096
L_CC2 = Loan_CC_N[1,2] #0.285767
L_ON2 = Loan_Online_N[1,2] #0.5914454
L_not = 1-L #0.904

naive_bayes_Final <- ((L_CC1*L_ON1*L)/((L_CC1*L_ON1*L)+(L_CC2*L_ON2*L_not)))
naive_bayes_Final
```

```
## 1
## 0.09761391
```

paste("naive Ba1 probability by using Naive bayers function is", round(naive_bayes_Final,4)*10
0,"%")

[1] "naive Ba1 probability by using Naive bayers function is 9.76 %"

detach(train df)

We obtained the exact same result as in the previous method, specifically in question (e), bec ause the joint and marginal probabilities we computed in question (e) match precisely with those provided by the naive Bayes function