

Team Members:

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Project Topic: Hotel Management System

### **Features:**

**The hotel management software is an all-in-one system designed to streamline reservation processes, customer relations, financial management, room organization, and staff operations.**

**1-Reservation Management enables online and group bookings, quick manual entries, and real-time room availability tracking. A reservation calendar helps manage schedules efficiently.**

**2-Customer Management allows guest profile tracking.**

**3-Hotel Units Management includes room categorization, amenities tracking, bed types, and floor plan management.**

**4-Financial Management supports income-expense tracking, financial reporting, bank account management, and flexible pricing models, including seasonal and special-period rates.**

**5-Personnel Management covers employee records, shift planning, attendance tracking, and performance evaluations. A structured Shift System ensures smooth operations and reporting.**

**6-Customer Relationship Management Customer profiles: Guest information and contact details.**

**Customer history: Detailed records of previous stays.**

**Contact information: Guests' phone and email details.**

**This software centralizes all hotel operations, improving efficiency, customer satisfaction, and financial oversight, making management more effective.**