

# A Sociological Analysis of Structural Racism in Student List Products

## ABSTRACT

Universities identify prospective students by purchasing “student lists.” Student list products are algorithmic selection devices that use search filters (e.g., test score, zip code) to select prospective students. We ask, what is the relationship between search filters and the racial composition of included versus excluded students? Drawing from the sociology of race, we conceptualize certain search filters as structurally racist inputs. Structurally racist inputs are determinants of selection devices that are correlated with race because some groups have been historically excluded from the input. We test propositions using a nationally representative sample of high school students. Several academic and geographic filters systematically exclude Black and Latinx students. We motivate critical policy research on third-party products and vendors in education.

# 1 Introduction

Racial inequality in college access remains an enduring barrier to social mobility [KARINA - ADD STATS/INFO AS REQUESTED BY REVIEWER2].

Economics models the market for college access “as a two-sided matching problem in which the efficient outcome allocates students to colleges based on students’ ability to benefit from the type and magnitude of the human capital investment that the college offers” (Hoxby, 2009, p. 106). Hoxby (2009) argues that information costs were the primary barrier to efficient matches. Students want to attend the best possible college but they don’t know where they will be admitted and how much it will cost. Colleges want to enroll the best possible students, but they don’t know who or where the “good” students are. Hoxby (2009, p. 103) notes that “In 1955, there was *no* early national college aptitude test. Students and colleges simply did not know where students stood in the national distribution of high school graduates’ achievement or aptitude.” Colleges could not make an apples-to-apples comparison between students from different schools because the information on a high school transcript “is relative to a standard that a college will not understand unless it draws very often from the high school” (Hoxby, 2009, p. 103).

Whereas sociology often conceives of standardized tests as mechanisms that amplify historic structural inequality [e.g.] (Alon & Tienda, 2007; Tiako, South, & Ray, 2021), Hoxby (2009) credits the standardized college entrance exam for creating an efficient, national higher education market by causing a causing a “dramatic fall” (p. 102) in the cost of “colleges’ information about students.” From 1955 to 1990 the number of colleges requiring the SAT/ACT increased dramatically from 143 to 1,839, while the number of SAT/ACT test-takers per freshman seat increased from 0.23 in 1955 to 0.87 in 2005 (Hoxby, 2009). Test-takers can send scores to colleges they are interested in, allowing colleges to compare prospects from disparate places. Following the creation of Title IV federal financial aid programs, US higher education finance can be conceived as a national voucher system, whereby tuition revenue – including household savings and financial aid – follows students to whichever institution they enroll in. Most colleges cannot survive solely from inquiries by prospects who reach out on their own [CITE]. They must find desirable prospects who can

be convinced to apply and enroll. In 1972 the College Board began selling lists of prospective students to colleges (Belkin, 2019), enabling colleges to identify and target desirable students across the country.

Student lists are a match-making intermediary connecting universities to prospective students. A student list contains the contact information of prospective students who meet the search filter criteria (e.g., test score, GPA) specified by the university. Student lists are the fundamental input for undergraduate recruiting campaigns because purchased names – alongside “inquiries” who reach out on their own – constitute the set of prospects who receive subsequent recruiting interventions (e.g., mail, email) designed to push them towards the application and enrollment stages of the “enrollment funnel”. Ruffalo Noel-Levitz (2022b, p. 5) reports that 86% of public universities “purchase high school student names to generate inquiries and applicants.” Of these, 80% purchase more than 50,000 names annually. Howell, Hurwitz, Mabel, & Smith (2021) show that after controlling for covariates, 41.1% of students who participated in College Board Search – allowing accredited institutions to purchase their contact information — attended a 4-year college compared to 32.8% of students who opted out. Smith, Howell, & Hurwitz (2022) find that when a prospect’s contact information is purchased by a college, they are more likely to enroll at the college.

Prior research has not investigated how the architecture of student list products makes certain prospects more or less likely to be targeted by colleges. We argue that student list products incorporate societal structural inequality in ways that exacerbate racial inequality in college access. Drawing from the sociology of race, we argue that the architecture of student list products reproduce structural inequality in two ways. First, the College Board and ACT student list products have historically excluded non test-takers, but rates of test-taking differ by race (Blake & Langenkamp, 2022). Second, colleges control which prospect profiles they purchase by filtering on “search filters” (e.g., AP score, zip code). We conceptualize several student list search filters as “racialized inputs” (Norris, 2021) that disadvantage underrepresented students of color because they have been historically excluded from this input. In turn, administrators utilizing student list products may disproportionately exclude communities of color because of college admissions criteria or because they have incomplete

knowledge about how search filters interact with local patterns of exclusion.

This manuscript focuses on search filters from the College Board Student Search Service that we conceptualize as racialized inputs (Norris, 2021). We address three research questions. First, What is relationship between individual search filters and racial composition of included vs excluded students? Second, in what ways do public universities utilize racialized input search filters in concert with other search filters when purchasing student lists? Third, what is racial composition of student list purchases that utilize racialized input search filters in concert with other search filters?

We address RQ1 by reconstructing the College Board Student Search Service product using a nationally representative sample of 9th graders in 2009 from the High School Longitudinal Survey (HSLS:09). Analyses simulate and compare the racial composition of included versus excluded prospects when individual search filters are utilized, focusing on test score (e.g., SAT, AP) and geography (e.g., zip code) certain search filters are utilized. We address RQ2 analyzing 830 student lists purchased by 14 public universities, which were collected via public records requests. We address RQ3 by showing the racial composition of selected student list purchases – simulated purchases based on HSLS data and actual purchases based on public records requests – that filter on multiple search filters simultaneously.

The manuscript is organized as follows. First, we provide background information about recruiting and student lists vis-a-vis scholarship on recruiting. Second, drawing from the sociology of race, we develop a conceptual framework about the architecture of student list products and how these products are utilized. Next, we describe methods and present results. Simulating purchases using HSLS:09, we find that search filters conceptualized as racialized inputs – filtering on taking a college entrance exam, test-score thresholds, or zip code affluence – are associated with racial inequality in targeted prospects. Additional simulations show that filtering on multiple racialized inputs may have a compounding effect on racial inequality. Finally, targeted analyses of lists purchased by public universities reveal extreme structural inequality, even in purchases that explicitly target underrepresented groups.

The manuscript concludes by discussion implications for policy and scholarship. Although some colleges may use student list products to increase access for underrepresented groups, the

potential for unintended inequities seems high. The question becomes, should policymakers tolerate a product that is likely to do harm on the grounds that it is capable of doing good? As The US Department of Education (2023a) considers new federal regulations for “third-party servicers”, we observe striking similarities between consumer report products, which are federally regulated, and student list products, which are not. Like consumer reports, student lists systematically lead to the extension of credit vis-a-vis student loans. With respect to state policy, we argue that state longitudinal data systems can create a more equitable alternative to private, third-party student lists. State-provided lists could serve an important function in direct admissions policies being adopted by several states (Odle & Delaney, 2022). We close by discussing future analyses of student list products and also broader scholarship about the role of third-party products and vendors in college access.

## 2 Background and Literature Review

### 2.1 Enrollment Management and the Enrollment Funnel

Enrollment management is the organizational behavior side of college access. The term enrollment management can refer to a profession, an administrative structure, or an industry. As a profession, enrollment management integrates techniques from marketing and economics in order to “influence the characteristics and the size of enrolled student bodies” (Hossler & Bean, 1990, p. xiv). Beyond the basic goal of survival, universities pursue some combination of broad enrollment goals (e.g., tuition revenue, academic profile, racial diversity) (Cheslock & Kroc, 2012; Hoxby, 2009; Winston, 1999), while also tending to specific needs of campus constituencies (e.g., College of Engineering needs majors, athletic teams need players) (Stevens, 2007). As an administrative structure, the office of enrollment management typically controls the activities of admissions, financial aid, and marketing and recruiting (Kraatz, Ventresca, & Deng, 2010). The enrollment management industry consists of university professionals (e.g., admissions counselors, VP for enrollment management, admissions counselors), professional associations (e.g., National Association for College Admission Counseling), and third-party vendors/consultancies that interact with universities and students (e.g., College Board, EAB, PowerSchool).

Universities cannot realize their enrollment goals solely from prospects who find the university

on their own. They must incite demand and discover desirable prospects who can be convinced to enroll. The “enrollment funnel” – depicted in Figure 2 – is a conceptual model used by enrollment management industry to depict broad stages in the process of recruiting students. The funnel begins with a large pool of “prospects” (i.e., prospective students) that the university would like to enroll. “Leads” are prospects whose contact information has been obtained. “Inquiries” are prospects that contact your institution and consist of two types: first, inquiries who respond to an initial solicitation (e.g., email) from the university; and second, “student-as-first-contact” inquiries who reach out to the university on their own (e.g., sending ACT scores). Applicants consist of inquiries who apply plus “stealth applicants” who do not contact the university before applying. The funnel narrows at each successive stage in order to convey the assumption of “melt” at each stage (e.g., a subset of “inquiries” will apply).

Practically, the purpose of the enrollment funnel is to inform recruiting interventions that target one or more stage. These interventions seek to increase the probability of “conversion” across stages (Campbell, 2017). At the top of the enrollment funnel, purchasing student lists is the primary means of converting prospects to leads. Purchased leads are served emails, brochures, and targeted social media designed to solicit inquiries and applications (Ruffalo Noel-Levitz, 2022b). Digital (e.g., Google display ads, YouTube) and traditional (e.g., TV, billboards ) advertising are means of raising brand awareness and soliciting student-as-first-contact inquiries and (Cellini & Chaudhary, forthcoming; Ruffalo Noel-Levitz, 2022b). At the bottom of the funnel, colleges offer financial aid packages to convert admits to enrolled students (e.g., Hurwitz, 2012).

## 2.2 Scholarship on Recruiting

Scholarship on enrollment management behaviors targeting college access tend to focus on the latter stages of the enrollment funnel, particularly the process of deciding which applicants to admit [e.g.] (Bastedo, Howard, & Flaster, 2016; Killgore, 2009; Posselt, 2016) and the use of financial aid to convert admits to enrolled students (Doyle, 2010; Leeds & DesJardins, 2015; McPherson & Schapiro, 1998). Fewer studies investigate the earlier “recruiting” stages of identifying prospects, acquiring leads, and soliciting inquiries and applications.

Scholarship on recruiting from economics tends to estimate the effect of specific interventions on college access outcomes. Hoxby & Avery (2013) evaluate a nation-wide experiment that delivered customized information about admissions and financial aid to high-achieving, low-income students. The intervention positively affected applications, admission, and enrollment to selective colleges. These results catalyzed scholarship on information and advising interventions [e.g.] (Castleman & Goodman, 2018; Cunha, Miller, & Weisburst, 2018; Gurantz et al., 2021), but results have been mixed. Another set of studies evaluate interventions by flagship universities that combine outreach and financial aid (Andrews, Imberman, & Lovenheim, 2020; Dynarski, Libassi, Michelmore, & Owen, 2021).

A small number of studies from economics evaluate third-party products. Mulhern (2021) finds that customized information provided by Naviance college planning software causes students to apply to colleges where they have a high probability of admission and where their SAT scores are similar to previous admits, with affect sizes largest for Black, Latinx, and low-income students. In a report by College Board, Howell et al. (2021) compared SAT test-takers who opted into the College Board Student Search Service – allowing accredited institutions to purchase their contact information – to those who opted out. After controlling for covariates (e.g., SAT score, parental education, high school), 41.1% of students who participated in Search attended a 4-year college compared to 32.8% of students who opted out, an 8.3 percentage point difference and a 25.3 ( $(41.1 - 32.8)/32.8$ ) percent change in the relative probability. Participating in Search was associated with a larger change in the relative probability of attending a 4-year college for Black students (24.5%) and Hispanic student (34.4%) than White students (21.6%), and a larger change for students whose parents did not attend college (40.6%) than those whose parents had a BA (18.9).<sup>1</sup> Leveraging a natural experiment in College Board student list purchases, Smith et al. (2022) find that the purchase of a prospect profile by a college increases the probability that the student will apply to and enroll at the college, with larger effects sizes for Black, Latinx, and low-income

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<sup>1</sup>After controlling for covariates, Howell et al. (2021) find that 20.6% of students who participated in Search obtained a BA in four years compared to 15.7% of students who opted out, representing a 31.2% increase in the relative probability of graduation and this increase was larger for Black (40.3%) and Latinx (43.3%) students (48.3%) than it was for white students and larger for students whose parents did not attend college (50.0%) than it was for students whose parents had a BA (25.3%). The logical mechanism is that where students start college affects the probability of graduation (Long & Kurlaender, 2009; Melguizo, 2008).

students.

Scholarship from sociology tends to document recruiting behavior “in the wild,” often as part of broader analyses of college access or enrollment management [e.g.] (Cottom, 2017; Posecznick, 2017). Holland (2019) probes the structural holes between high school counseling and college recruiting efforts from the perspective of high school students. Underrepresented minority students reported “feeling like their school counselors had low expectations for them and were too quick to suggest that they attend community college” (p. 97). In turn, these students were drawn to colleges that made them feel wanted, often attending institutions with lower graduation rates and requiring larger loans than other options.

Several studies analyze connections between colleges and high schools from an organizational perspective (Khan, 2011; Salazar, 2022; Salazar, Jaquette, & Han, 2021; Stevens, 2007). Off-campus recruiting visits have been conceptualized as an indicator of enrollment priorities (Salazar et al., 2021; Stevens, 2007) and/or a network tie indicating the existence of a substantive relationship (Jaquette, Han, & Castaneda, under review). Stevens (2007) provides an ethnography of enrollment management at a selective liberal arts college. The college valued recruiting visits to high schools as a means of maintaining relationships with guidance counselors at feeder schools, and tended to visit the same set of – disproportionately affluent, private, and white – high schools year after year. Salazar et al. (2021) analyzed off-campus recruiting visits by 15 public research universities. Most universities made more out-of-state than in-state visits. These out-of-state visits focused on affluent, predominantly white public and private schools.

Cottom (2017) shows that for-profit colleges found a niche in Black and Latinx communities precisely because traditional colleges ignored these communities (see also Dache-Gerbino, Kiyama, & Sapp (2018)). For-profits identified prospects by compiling and purchasing lists (Cottom, 2017). However, they did not rely on lists from College Board and ACT because their target audience of Black and Latinx adult women were not recent test-takers. Ironically, Black and Latinx adult women were vulnerable to marketing from for-profits because they were excluded from the College Board and ACT lists used by traditional colleges. The for-profit business model of encouraging students to take on federal and private loans exemplifies

“predatory inclusion,” the logic of “including marginalized consumer-citizens into ostensibly democratizing mobility schemes on extractive terms” (Cottom, 2020, p. 443). Another example of predatory inclusion is “payday loans,” which target people with low credit scores based on data purchased from credit bureaus (Fourcade & Healy, 2013).

Reflecting on the recruiting literature, studies from both economics and sociology find that underrepresented student populations are particularly sensitive to recruiting. Economics often evaluates the effect of outreach designed to increase underrepresented student enrollment at selective colleges. By contrast, scholarship from sociology [e.g.] (Salazar et al., 2021; Stevens, 2007) and investigative reporting (MacMilan & Anderson, 2019; Tough, 2019) from the popular press consistently find that the recruiting efforts of selective colleges prioritize students from privileged schools and communities. While a few studies from economics analyze how students respond to interventions delivered by third-party products [e.g.] (Mulhern, 2021; Smith et al., 2022), scholarship from sociology assumes that recruiting is something done by individual colleges. However, no studies analyze third-party recruiting products as the fundamental object of analysis. We argue that third-party products and vendors structure college recruiting behavior and, in turn, college access. Prior research has not examined whether third-party recruiting products incorporate structural inequality in ways that systematically disadvantage underrepresented students. Prior research has not examined how colleges utilize these products. This study deconstructs the College Board Student Search Service product. We simulate the racial composition of purchases that utilize conceptually motivated search filters and we examine the usage of these filters in actual student lists purchased by public universities.

### 2.3 Background: Student List Products

**List-based vs. behavioral-based leads.** “Lead generation” is the process of connecting merchants who sell products to “leads” – consumers potentially interested in these products (Federal Trade Commission, 2016b). Student lists are an example of “list-based” lead generation. List-based lead generation is based on the direct mail business model (Singer, 1988) but has evolved into “database marketing,” in which information about prospects is stored in a database and prospects are selected using search filters (e.g., Equifax, 2023).

Behavioral-based targeting emerged from advances in digital technology and includes most advertising on websites and social media. Whereas list-based marketing proceeds in two steps – obtain customer contact information and then serve marketing material — behavioral-based targeting identifies targets based on their user profile and simultaneously serves advertisements to users while they are on the platform. An article on digital advertising by EAB (2018, p. 9) provides insight about usage of list-based and behavioral-based leads in higher education:

For industries outside of higher education and for non-freshman recruitment, a primary aim of digital marketing is often that of identifying a pool of potentially interested customers . . . [By contrast] Where the recruitment of college-bound high school students is concerned, digital channels are less important from a lead-generation perspective, because the vast majority of likely candidates are already readily identifiable via testing and survey services (ACT, College Board, etc.). Digital marketing is, instead, of greatest value in further stages of the recruitment funnel, including inquiry generation and application generation.

When recruiting college-going high school students, EAB (2018) suggests that behavioral-based leads are less effective than purchasing names from College Board/ACT and then targeting these prospects on digital platforms (e.g., Meta allows colleges to serve ads to purchased names on Facebook/Instagram). Behavioral-based targeting (e.g., Google Ads, Google Display Network, Twitter) is the primary sources of leads when high-quality databases of prospective customers are not available, such as programs targeting working adults (Carey, 2019; Ruffalo Noel-Levitz, 2022c).

**Sources of student list data.** Student list data are extracted from the user-data of students laboring on platforms (e.g., taking a test, searching for college). Historically, the student list business has been dominated by College Board and ACT, which derive student list data from their database of test-takers. In the 21st Century, advances in technology yielded new sources of student list data, particularly free online college search engines (e.g., Cappex) and college planning software sold to high schools used by high school students and guidance counselors (e.g., Naviance, Scoir) (Jaquette, Salazar, & Martin, 2022).

**Who buys student lists.** Extant knowledge about how colleges use student lists depends

on market research by Ruffalo Noel Leviz, which publishes regular reports about recruiting practices based on survey responses from their clients (mostly public and private non-profit universities of mid-level size and mid-level selectivity). In an analysis of 120 4-year colleges, Ruffalo Noel-Levitz (2022b) reported that 87% of private and 86% of public institutions “purchase high school student names to generate inquiries and applicants” (p. 5). For public institutions, 20% purchased fewer than 50,000 names annually, 29% purchased 50-100K, 31% purchased 100-150K, and 20% purchased more than 150K names annually. Ruffalo Noel-Levitz (2022a) reports that purchasing names was the top ranked expenditure item in the undergraduate marketing and recruiting budget for both private and public institutions. In 2022 the average public institution allocated 15% of its budget to purchasing names (up from 12% in 2020), compared to 2% of its budget on behavioral-based leads.<sup>2</sup> Case studies and investigative reporting suggests that larger and more selective institutions purchase more names than smaller and less selective ones (Arcidiacono, Kinsler, & Ransom, 2022; Belkin, 2019; Jaquette et al., 2022). Even though selective/prestigious colleges receive many inquiries, they may buy names in order to increase applications (and lower acceptance rates) and/or to increase enrollment of underrepresented populations.

**Buying College Board and ACT student lists.** Each student list purchase is a subset of prospects from a larger, underlying database. College Board, ACT, and other student list products (e.g., *Intersect*) incorporate search filters that allow customers to control which prospect profiles they select. Salazar, Jaquette, & Han (2022) categorizes search filters available in the College Board Student Search Service product into the four buckets of academic, geographic, demographic, and student preferences (e.g., desired campus size, intended major). Academic filters include high school graduating class, SAT score, PSAT score, AP score by subject, high school GPA, and high school class rank. Individual filters are specified as score ranges and can be combined with other filters as AND or OR conditions. Geographic search filters include state, CBSA, county, zip code, and “geomarket” and “geodemographic” filters (described below). Demographic filters include race, ethnicity,

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<sup>2</sup>For private colleges, 16% purchased fewer than 50,000 names annually, 35% purchased 50-100K, 28% purchased 100-150K, and 21% purchased more than 150K names annually (Ruffalo Noel-Levitz, 2022b). In 2022 the average private institution allocated 16% of its budget to purchasing names (up from 14% in 2020), compared to 7% of its budget on behavioral-based leads (Ruffalo Noel-Levitz, 2022a).

gender, and first-generation status. Student preference filters include intended major, college size, and college type. Analyzing data about 830 student lists purchased by 14 public universities, Salazar et al. (2022) found that the average list purchase specified 4.44 criteria and 98.8% of purchases specified at least one academic and one geographic filter.

A purchased list ([College Board template](#), [ACT template](#)) is a spreadsheet with one row per prospect and columns for contact information and student characteristics from the pre-test questionnaire (e.g., graduation year, high school code, ethnicity, race, intended major). Information about academic achievement is very limited, but can be inferred from search filters.

**How lists are used.** Much like the role of voter files in political campaigns (Culliford, 2020), purchased lists are the basic building block for data-informed undergraduate “recruiting campaigns.” Enrollment managers use predictive models to inform recruiting interventions (Ruffalo Noel Levitz, 2021; Salazar et al., 2022). However, both the algorithms and the interventions must be fed data about prospects (e.g., cannot send brochures and emails without addresses). Therefore, at the top of the enrollment funnel (Figure 2), colleges buy the contact information of prospects they want to recruit. Purchased lists are combined with student-as-first-contact inquiries and then layered with additional data sources, such as consumer data from credit bureaus, historical application/enrollment data about students who attended the same high school, etc. These layered data are the input to predictive models that inform decisions about recruiting interventions designed to push them to subsequent stages of the funnel (e.g., who gets a \$0.50 postcard, a \$7 brochure).

Ruffalo Noel-Levitz (2022b) reports that email, targeted digital advertising (e.g., Instagram), and direct mail are the top three methods for first contact with purchased high school names. Additionally, the average number of times purchased names are contacted before giving up is 8 and 11, respectively. for public and private institutions. With respect to efficacy, Ruffalo Noel Levitz (2018) asked clients to rate different “first contact” interventions (e.g., off-campus recruiting visit) as sources of inquiries and enrolled students. For the median public college, purchased lists accounted for 26% of inquiries, which ranked #1, and accounted for 14% of enrolled students, which ranked fourth after “application as first contact” (19%), campus

visit (17%), and off-campus visit (16%).<sup>3</sup>

### 3 Conceptual Framework

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#### 3.1 Selection Devices

The sociology of race is concerned with processes that allocate individuals to categories based on some set of input factors. Examples include college admissions, hiring, applications for credit, and prison sentencing. Selection devices are procedures or routines for making selection decisions (Hirschman & Bosk, 2020). One dimension selection devices differ is individual discretion versus standardization. Discretionary selection processes rely on the judgment of individual evaluators. In professional domains (e.g., psychiatric treatment, holistic admissions), evaluators exercise judgment about cases based on professional norms about how to evaluate inputs. By contrast, “standardized selection devices” make decisions based on a mathematical function in which the value of input variables determines the value of the outcome (Duncan, Ohlin, Reiss, & Stanton, 1953), for example a public university that admits applicants based on a function of ACT score and GPA.

Student list products are selection devices that enable university administrators to select prospective students from a larger pool based on a set of input factors. Student list products are discretionary rather than standardized selection devices. For each purchase, administrators choose which inputs to filter on and which thresholds to apply to each filter.

Scholarship examines whether discretionary and standardized selection devices produce/reduce racial inequality [e.g.,] (Benjamin, 2019; Korver-Glenn, 2018; Norris, 2021). Burrell & Fourcade (2021, p. 22) observe that, following 1970s anti-discrimination legislation, many industries adopted standardized selection devices because “evidence had accumulated that both private and public decision-makers were routinely giving into vague intuitions, personal prejudices, and arbitrary opinions.” Reviewing the literature, Hirschman & Bosk (2020) state that standardized selection devices can reduce racial inequality *if* the primary source of inequality

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<sup>3</sup>For the median private college, student list purchases were the highest source of inquiries, accounting for 32% of inquiries and were tied with off-campus recruiting visits as the highest source of enrolled students, accounting for 18% of enrolled students (Ruffalo Noel Levitz, 2018).

is explicit or implicit racial bias from individual decision-makers.

Neither standardized nor discretionary selection devices eliminate racial inequality stemming from structural racism. Bonilla-Silva (1997) criticizes social science disciplines (e.g., psychology, economics) for defining racism as an ideology held by individuals. These definitions cast attention to the attitudes and behaviors of individuals, ignoring the possibility that broader institutions can be racist. Structural racism is “a form of systematic racial bias embedded in the ‘normal’ functions of laws and social relations” (Tiako et al., 2021, p. 1143), whereby processes viewed as neutral or common-sense systematically advantage dominant groups and disadvantage marginalized groups. Amidst the growth of “colorblind” selection devices that do not include race as an input, scholarship from sociology finds that selection devices may produce racial inequality by utilizing seemingly neutral or objective determinants that are systematically correlated with race (e.g., Benjamin, 2019; Norris, 2021).

**Racialized inputs.** Norris (2021) reconstructs Moody’s city government credit rating algorithm, which assigns credits scores to cities based on determinants thought to predict loan default. Norris (2021, p. 5) defines racialized inputs “those that are theoretically and empirically correlated with historical racial disadvantage,” subjugation, and exclusion. By contrast, non-racialized inputs are “theoretically and empirically orthogonal or distant from racial disadvantage.” Median family income is conceptualized as a racialized input; because of historical wage discrimination, income is correlated with race and cities with a greater share of Black residents have lower median income. Once median income is included in Moody’s model, percent Black is no longer a significant predictor of city credit rating. Through the inclusion of seemingly neutral racialized inputs, “prior disadvantage and racism against Black individuals becomes institutionalized” [p. 2] and selection devices yield racially disparate outcomes “in ways that escape legibility/cognition as racially unequal” [p. 5].

**Geographic inputs.** Geographic borders are the most commonly studied racialized inputs (Benjamin, 2019; Korver-Glenn, 2022; O’Neil, 2016) [ADD CITES]. These studies build on the fact that American communities and schools are racially segregated as a consequence of historic and contemporary laws, policies, and practices promoting racial segregation (e.g., Harris, 1993; Korver-Glenn, 2018; Rothstein, 2017). Algorithmic selection devices

that categorize people based on geographic location without considering structures that produce segregation are likely to reproduce historical race-based inequality in opportunity. For example, O’Neil (2016) analyzes an algorithm uses zip code as an input to predict the probability of recidivism for previously incarcerated people. Because zip codes are correlated with race, using zip code to predict recidivism generates racial inequity in predicted risk.

Using geography as a predictive input was pioneered by geodemography, a branch of market research that estimates the behavior of consumers based on where they live (Burrows & Gane, 2006). Initial geodemographic systems scored individual localities based on consumer behavior. Subsequent systems (e.g., Mosaic by Experian) classify localities and individuals into like audience segments for marketers [CITE]. Geodemography emerged in the 1980s alongside efforts to fuse marketing and credit scoring, at a time when businesses dependent on customer credit transitioned from approving/rejecting applicants to the more aggressive model of pre-approving desirable customers (Leyshon & Thrift, 1999). Richard Webber – director of Experian Marketing Services UK and creator of Acorn and Mosiac – has been called the “founder of geodemographics” (McElhatton, 2004). Webber (1988, p. 36) described the integration of credit scores and geographic information to recruit customers, which is similar to the process of integrating SAT scores and geographic filters in student list products:

Geographical information can... be very useful at the recruitment stage. Addresses in postcodes with high levels of bad debt can be eliminated as can those where credit referencing activity is particularly low. Area classification systems, such as Mosaic and Acorn, yield further discriminators which can be used to reduce the recruitment of poor credit risks... The combination of all this information into a recruitment scorecard allows the credit operator to select the best possible addresses from rented lists, electoral rolls or the company’s own customer file... and enables the recruitment of accounts to be redirected away from areas of high bad debt.

**Predictive analytics inputs.** Another class of racialized inputs come from predictive analytics, which have been a focus of scholarship on algorithmic bias [e.g., ](Burrell & Fourcade, 2021; Noble, 2018; Norris, 2021; O’Neil, 2016). Federal Trade Commission (2016a,

p. 4) distinguishes selection devices that rely on “descriptive” analytics based on “features that exist in data sets” (e.g., high school GPA, gender), versus those that rely on predictive analytics, which which “refers to the use of statistical models to generate new data” (e.g., predicted probability of recidivism). The creation of predictions proceeds in two steps: first, apply statistical models to previous cases to determine the predictors of an outcome; second, apply the results of these analyses to predict the outcome for future cases.

Predictive analytics are commonly utilized as the outcome variable in standardized selection devices. For example, algorithms assign credit scores to individuals (Poon, 2007) and to cities (Norris, 2021) based on analyses of predictors of default for past cases. Additionally, discretionary selection devices such as student list products utilize predictive analytics as another input to select on (Federal Trade Commission, 2014). For example, the ACT student list product offers the “Enrollment Predictor” search filter, which allows colleges to filter prospects based on their predicted probability of enrolling in your college (Schmidt, 2019). College Board uses predictive analytics to create new geographic filters (e.g., “Geomarket” filter, “Geodemographic Segment” filter), which essentially draw geographic borders for including/excluding future prospects based on analyses of the college-going behavior of past prospects (College Board, 2011). Whether predictive inputs are used as an outcome or an input, Burrell & Fourcade (2021, p. 224) state that “predicting the future on the basis of the past threatens to reify and reproduce existing inequalities of treatment by institutions.” Harcourt (2007) refers to this phenomenon as the “ratchet effect,” whereby disproportionately targeted/excluded populations are predicted to have higher risk of an outcome, which amplifies disproportionate targeting/exclusion.

### 3.2 Student List Products

**Test-taking and test score filters.** RQ1 examines the relationship between individual student list product attributes and racial inequality, independent of how universities utilize student list products. We argue that the underlying architecture of student list products produce structural inequality in two broad ways.

The first source of structural inequality is which prospective students are included in the underlying database. Sample selection bias is a concern whenever individuals are excluded

from a selection device or statistical model because of missing values for some or all variables. Jillson (2021, para 4) warns that missingness correlated with race results in systematic racial bias: “If a data set is missing information from particular populations, using that data to build a... model may yield results that are unfair or inequitable to legally protected groups.”

Historically, College Board and ACT student list products exclude students who do not take at least one of their assessments (e.g., SAT, AP, PSAT).<sup>4</sup> Prior research shows that rates of SAT, ACT, and AP test-taking differ by race (Blake & Langenkamp, 2022; e.g., Hyman, 2017; Kolluri, 2018). Additionally, Black students are more likely than white students to attend a high school with few AP course offerings (Rodriguez & McGuire, 2019). These findings motivate the following proposition:

**P1:** The condition of taking standardized assessments is associated with racial disparities in who is included versus excluded in student list products.

The second source of structural inequality in student list products is the use of racialized inputs as search filters, which builds on differences in who is in the underlying database and exacerbates differences in who is included in student list purchases. We argue that test score filters (e.g., SAT, PSAT, AP) meet the Norris (2021, p. 5) racialized input criteria of being “theoretically and empirically correlated with historical racial disadvantage.” Race-based differences in standardized test scores are a function of historical and contemporary segregation of U.S. communities in schools (Reardon, Kalogrides, & Shores, 2019), which drive race-based differences in school funding (Green III, Baker, & Oluwole, 2021) and drive race-based differences in access to college preparatory curriculum, including SAT/ACT test preparation (Park & Becks, 2015) and access to AP courses (Kolluri, 2018; Rodriguez & Hernandez-Hamed, 2020). Therefore, filtering prospects based on test scores without simultaneously considering the historical and contemporary structural inequalities that drive race-based differences in test scores is likely to reproduce racial inequality in educational opportunity.<sup>5</sup>

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<sup>4</sup>Recently, College Board and ACT, respectively, began allowing non test-takers to opt into student list products by participating in the College Board [Big Future](#) or the ACT [Encourage](#) college search engines, but it is unclear how many non test-takers opt in using these resources.

<sup>5</sup>By comparison, high school GPA is a strong predictor of postsecondary student success (Allensworth & Clark, 2020; Niu & Tienda, 2010) and is more theoretically and empirically distant from historical racial

**P2:** As test score threshold increases, the proportion of underrepresented minority students included in student lists declines relative to the proportion who are excluded.

**Geographic filters.** Geographic search filters enable universities to target prospects based on where they live. College Board geographic search filters include state, CBSA, county, zip code, geomarket, and geodemographic filters. We conceptualize geographic search filters as racialized inputs because these filters are built on top of historic and contemporary policies and practices promoting racial segregation. Targeting prospective students based on geographic location without consideration to macro and local structures that produce racial segregation is likely to reinforce historical race-based inequality in educational opportunity.

Prior scholarship on recruiting [e.g.,] (Jaquette et al., under review; Salazar, 2022; Salazar et al., 2021; Stevens, 2007) and articles in the popular press [e.g.,] (MacMilan & Anderson, 2019; Quirk, 2005; Tough, 2019) consistently find that selective private and public research universities disproportionately target affluent schools and communities. By contrast, for-profit colleges systematically target poor, communities of color (Cottom, 2017; Dache-Gerbino et al., 2018). Reporting by MacMilan & Anderson (2019) state that “consulting companies may estimate a student’s financial position by checking their Zip codes against U.S. Census data for estimated household incomes in that area.” Rivard (2013) reported that “‘Everybody wants to go to the magic island of full pay students, but it’s rapidly shrinking real estate,’ said Bill Berg, an enrollment management consultant at Scannell & Kurz” and that “College Board does sell zip codes, which are a very good proxy for income levels, meaning colleges and their consultants could use the data to sort out rich and low-income kids.” Collectively, these studies and articles suggest that selective private colleges and public flagship universities may filter on affluent zip codes when purchasing student lists, while for-profits may filter on low-income, urban zip codes. We expect that filtering for affluent neighborhoods is positively associated with racial exclusion because structures of racial segregation often prohibit people of color from living in affluent neighborhoods.

**P3.** As purchases filter on higher levels of zip-code affluence, the proportion of underrepresented minority students included declines relative to the proportion excluded.

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disadvantage (Alon & Tienda, 2007; Posselt, Jaquette, Bielby, & Bastedo, 2012).

Many public universities filter on larger localities (e.g., county, state, CBSA) as means of targeting their local catchment area. We do not conduct analyses to this effect because this manuscript is primarily concerned with the potential for student list products to do harm. We would like to test propositions about the College Board Geomarket and Geodemographic Segment filters because scholarship raises concerns about filters that incorporate predictive analytics. We cannot recreate these filters using HSLS data because they rely on proprietary data, but we can examine actual student list purchases that utilized these filters.

### **3.3 Utilizing Student List Products**

While the discussion so far has focused on individual filters, student list products are designed to filter on multiple search filters simultaneously and they grant administrators discretion over which filters to select and how many purchases to execute. Individual universities may utilize student list products in ways that reduce or amplify racial inequality in college access. This section motivates analyses about how public universities utilize racialized search filters in concert with other search filters when purchasing student lists (RQ2) and about the racial composition of student list purchases that utilize multiple search filters (RQ3).

We highlight several findings from sociological scholarship on product utilization. First, on balance, scholarship tends to find that administrative discretion over selection devices causes structural inequality to increase (Castilla, 2008; Cotter, Medeiros, Pak, & Thorson, 2021; Norris, 2022). Discretionary selection devices are sensitive to racialized inputs and allow the explicit or implicit individual bias to affect selection decisions (Burrell & Fourcade, 2021; Korver-Glenn, 2018). For example, Korver-Glenn (2018) shows that Houston area homes in white neighborhoods received higher appraisal values than those in non-white neighborhoods because of appraiser discretion in selecting comparison homes, which is exacerbated by the racialized borders of housing market areas drawn by the real estate board. Second, discretionary selection criteria often reflect occupational or professional norms, which may conceive of racialized inputs as objective, colorblind measures of merit (Hirschman & Bosk, 2020; Krippner & Hirschman, 2022; Tiako et al., 2021). Third, empirical research shows that Americans dramatically underestimate the magnitude of racial income inequality (Kraus, Onyeador, Daumeyer, Rucker, & Richeson, 2019). Discretionary selection devices that

incorporate racialized inputs may produce racial inequality because decision-makers may have incomplete knowledge about how these inputs interact with local patterns of racial inequality (Cotter et al., 2021; Korver-Glenn, 2018).

These findings motivate analyses about administrative discretion and racial inequality in student list purchases. First, universities may select academic achievement filters based on admissions standards, which are a function of university stakeholders and the macro trends in the admissions profession [CITE]. Until quite recently, most admissions offices viewed test scores as objective measures of achievement or aptitude (Hoxby & Avery, 2013). Therefore, we expect that selective institutions are more likely to filter on standardized test scores compared to less selective institutions and are likely to filter on higher score thresholds.

However, the utilization literature suggests that admissions standards are not the sole driver of inequality in student list purchases. Prior scholarship finds that transparency – selection criteria are clear to all stakeholders – and accountability – utilizing biased selection criteria yields consequences are safeguards against unintentional and intentional racial inequality in discretionary selection devices (Castilla, 2008; Norris, 2022). The process of purchasing student lists is opaque to most internal and external stakeholders. There can be no accountability without transparency (Norris, 2022). Admissions readers are typically trained and normed before they evaluate applications (Bastedo, 2016). By contrast, any person affiliated with a Title IV institution can execute student list purchases. Furthermore, we could not find written professional norms about how to purchase lists. Without guardrails against discretion, the utilization of a powerful product is likely to yield unintended consequences, particularly when purchasers select on several complicated filters.

Filtering on multiple search filters facilitates micro-targeting of desired prospects, which has become a branding strategy for student list products. For example, College Board Student Search promising to “create a real pipeline of best-fit prospects” (College Board, n.d.) and consultancies encouraging universities to execute multiple student list purchases, each targeting different market segments (e.g., Waxman, 2019).<sup>6</sup> The flip-side of micro-targeting

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<sup>6</sup>In data collected by Salazar et al. (2022), colleges assigned names to individual searches, such as, “Women in STEM,” “International 2022 PSAT 1200,” “CA 2021 SAT URM to 1290,” “Performing arts.”

is exclusion (Cotter et al., 2021). Purchased lists do not show how the characteristics of targeted prospects compare to the demographics of their surrounding community [CITE]. Thus, specifying multiple filters can yield unintended racial inequality because administrators have incomplete knowledge about how the intersections of these filters interact with local patterns of segregation. Considering a non-racialized filter (high school GPA), adding a racialized input filter (e.g., AP score) may increase racial inequality. Additionally, filtering on multiple structurally racist inputs (e.g., SAT score and zip-code) may have a compounding effect on racial inequality.

Third, College Board and ACT have added search filters based on predictive analytics (e.g., College Board “Geomarket”, ACT “Enrollment Predictor”). The Geomarket filter sub-divides states/metropolitan areas into distinct markets based on historical data about college enrollment. Geodemographic Segment filters allocate individual census tracts and individual high schools into distinct clusters based on past college enrollment. Creating new geographic borders based on historical patterns amplifies the effect of historic race-based inequality (Burrell & Fourcade, 2021). Furthermore, administrators utilizing these filters have incomplete knowledge about how these borders interact with local patterns of segregation. We expect that using Geomarket or Geodemographic filters, in concert with other search filters, is associated with racial inequality in targeted versus excluded prospects.

Colleges may utilize student list products to increase enrollment by underrepresented populations. College Board and ACT student list products are designed to facilitate this goal by incorporating filters for race, ethnicity, and first-generation status. For example, colleges may purchase separate lists for particular racial/ethnic groups, specifying different test score thresholds for different groups. Considering the complexity of student list products and incomplete knowledge about race-based income inequality (Kraus et al., 2019), student list purchases designed to overcome one inequality may unintentionally amplify other social inequalities. For example, purchases designed to target “women in STEM” may yield racial or socioeconomic inequality. Additionally, purchases that explicitly target underrepresented minority students with high test scores may systematically exclude students from predominantly non-white communities.

## 4 Methods

### 4.1 Data

Our analyses utilize two data sources. First, the primary data source is the High School Longitudinal Study of 2009 (HSLS09) conducted by the National Center for Education Statistics (NCES). HSLS09 is a nationally representative survey that follows a cohort of more than 23,000 students from 944 schools entering the ninth grade in Fall 2009. Follow-up surveys were administered to students in Spring 2012 (when most were in 11th grade), in 2013, in 2016, and NCES collected high school transcripts in 2013-14. HSLS provides the extensive student-level demographic, geographic, and academic variables needed to create academic and geographic filters used within student list purchases. We use HSLS09 to run analyses for RQ1 and RQ3.

Our HSLS09 analysis sample includes students who meet all of the following conditions: completed Spring 2012 first follow-up survey; completed 2013 update survey; and obtained high school transcript data. Of the 23,503 respondents included in HSLS09, our unweighted analysis sample consists of the 16,530 students who meet all conditions.<sup>7</sup> The survey weight variable W3W2STUTR is designed for respondents who meet these conditions. After weighting, these 16,530 students represent the population of approximately 4.187 million U.S. 9th graders in 2009.

Collected as part of a larger project (Salazar et al., 2022), the second data source consists of “order summaries” and their resulting “student lists” for College Board purchases by 14 universities. These data are used in analyses for RQ2 and RQ3. As described in Salazar et al. (2022), we collected these data by issuing public records requests to all public universities in five states (CA, IL, TX, MN, and one anonymous state) about student lists purchased from 2016-2020. Salazar et al. (2022) analyzed 830 College Board orders by 14 universities, which yielded more than 3.6 million prospect profiles. Figure 3 shows the filters utilized in these orders.

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<sup>7</sup>Unweighted sample was rounded to 10 to meet restricted data regulations by NCES

## 4.2 Variables

When analyzing the racial composition of student lists via HSLS09, our dependent variable measures student demographic characteristics and our independent variables are measures of student list filters (individual or combination). When analyzing the racial composition of actual student list purchases via the public records request data collection, our dependent and independent variables remain the same except we use fields provided by the College Board. We therefore focus on providing details regarding HSLS09 variables used below. Descriptive statistics for HSLS09 analysis variables are shown in Table 2.

**Dependent variable.** Our primary dependent variable is the student race/ethnicity composite variable X2RACE, which includes the following seven categories: American Indian/Alaska Native, non-Hispanic; Asian, non-Hispanic; Black/African-American, non-Hispanic; Hispanic; More than one race, non-Hispanic; Native Hawaiian/Pacific Islander, non-Hispanic; and White, non-Hispanic.<sup>8</sup>

**Independent variables.** Independent variables are measures of student list filters. Choices about independent variables were based on our conceptual framework and the set of student list filters observed in our public records request data collection, shown in Figure 3. Our conceptual framework restricts analytic focus to academic filters and geographic filters.

Propositions **P1** and **P2** focus on academic filters. **P1** is concerned about which students take standardized assessments, which determines inclusion in the underlying College Board student list database. **P2** is concerned with test score thresholds utilized to filter prospects. For **P1**, we create dichotomous measures for each of the following assessments (input variables in parentheses) based on test score variables from the high school transcript file: PSAT/PreACT (X3TXPSATCOM); SAT/ACT (X3TXSATCOMP); any AP exam (variables with names that start with X3TXAP); and any STEM AP exam. For **P2**, we use these same input variables to create test score measures for PSAT/PreACT; SAT/ACT; highest AP exam score; and highest AP STEM exam score. We also create a measure of high school GPA in academic courses (X3TGPAACAD), which is a question asked in the pre-test questionnaire of College Board assessments. Consistent with how College Board filters work, **P2** variables

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<sup>8</sup>We collapse “Hispanic, no race specified” and “Hispanic, race specified” into a single category.

are analyzed as categorical rather than continuous variables. To select thresholds for **P2** variables – for example, an SAT score thresholds of less than 1000, 1000+, 1200+, 1300+, etc. – we considered what the product allows, what we observed in orders collected via public records requests, and the goal of parsimony.

Proposition **P3** focuses on geographic filters. We create measures for student’s school zip code by merging in data from the National Center for Education Statistics (NCES). Next, we attach income data to zip code by merging in data from the American Community Survey (ACS) 2012 5-year estimates.

### 4.3 Analyses

Analyses across all research questions utilize simple descriptive statistics. For RQ1, analyses compare the racial composition of included versus excluded HSLS09 prospects when particular filters and/or filter thresholds are utilized to purchase prospect profiles. Given HSLS09 is nationally representative, we run appropriate statistical tests for comparing differences in included versus excluded students by race/ethnicity. Consider a hypothetical purchase of all prospects that took an AP STEM exam. We compare the racial composition of the included group to the racial composition of the excluded group. For example, Black students comprise 5.05% ( $=91/1803$ ) of AP STEM test-takers and Black students comprise 10.6% ( $=1564/14722$ ) of students who do not take an AP STEM exam. The test for difference in proportions compares whether the proportion of included prospects who identify as Black differs from the proportion of excluded prospects who identify as Black, and this test is run separately for each race/ethnicity group. Analyses for propositions P1 through P3, which answer RQ1, examine HSLS09 prospects included versus excluded based on individual filters in isolation.

For RQ2, we draw on order summaries for the 830 student list purchases across the 14 universities in our the public records request data collection. We use counts and proportions of filters used across research ( $N=7$ ) versus ma/doctoral ( $N=7$ ) universities to describe broad patterns in how racialized input search filters are used in concert with other filters when purchasing students list.

Finally, we use both HSLS09 and the public records request data to investigate the racial

composition of student list purchases that utilize racialized input search filters in concert with other search filters for RQ3. Analyses based on HSLS09 examine included versus excluded prospects by race/ethnicity when academic and geographic filters are used in combination with one another, with choice of filters informed by our theoretical framework. Analyses based on public records requests examine the racial/ethnic characteristics of included prospects based on observed filter combinations. Drawing on our theoretical framework, we explicitly analyze student list purchases from the public records requests data collection that use combinations of filters that are conceptualized as likely to minimize or perpetuate racial inequality based on utilization. However, analyses based on public records requests are unable to make inferences about the population of student list purchases.

#### **4.4 Limitations**

This manuscript uses HSLS09 to recreate the College Board Student Search Service. One limitation is that HSLS variables for SAT test-taking and test scores also include ACT test-takers, with ACT scores converted to the SAT scale. The same is true for the PSAT and PreACT. The Student Search service includes students who take at least one College Board assessment, but we cannot differentiate between College Board and ACT test-takers, so our analyses incorrectly treat ACT test-takers as College Board test-takers. We considered restricting the analysis sample to states where the majority of students take the SAT rather than the ACT. We chose not to take this approach because the ACT “Educational Opportunity Service” student list product – now, named Encoura – includes academic and geographic filters that are nearly identical to the College Board filters that are the focus of this manuscript (Schmidt, 2022). Thus, analyses can be interpreted as who would be included/excluded by both College Board and ACT student list products.

Second, test-takers have the opportunity to opt-out of the College Board Student Search Service and the ACT Educational Opportunity Service but HSLS09 has no reasonable proxy for whether students opt-in or opt-out. Moore (2017) finds that 86% of ACT test-takers opt-in, but does not investigate the student characteristics associated with opting in. Third, the HSL09 cohort pre-dates the increase in test-optional admissions policies and decline in test-takers which occurred since the onset of COVID19. This undermines the external

validity of our findings with respect to current cohorts of high school students. That said, several for-profit vendors have developed student list products (e.g., Intersect by PowerSchool) poised to acquire market share ceded by College Board and ACT, and these products use filters that are similar to College Board and ACT products (Feathers, 2022). Our analysis of structurally racist inputs and exclusion yields insights across student list products. Fourth, we could not make measures for high school class rank, an academic filter, or for geomarket and geodemographic filters, which utilize proprietary College Board data.

## 5 Findings

### 5.1 Racial Composition of Individual Filters

We address RQ1 by first describing the racial characteristics of HSLS09 students who completed standardized assessments in comparison to those who did not, which would determine inclusion in the underlying College Board student list database. Figure 4 presents the racial/ethnic composition of prospects included (i.e., completed assessment) and excluded (i.e., did not complete assessment) across SAT, PSAT, and AP exams. For example, the top left graph shows that more than 1.8 million prospects completed the SAT and would have presumably been included in the College Board student list database. In comparison, more than 2.3 million prospects did not complete the SAT and would be excluded from the database. White students make up 57% of included students who completed the SAT and 47% of excluded students who did not. Table 3 reports statistical tests for proportions between included and excluded students by race/ethnicity. Differences in White student proportions across included and excluded prospects are statistically significant ( $p<0.000$ ). While Asian and Multiracial students make up nearly equal proportions in both included and excluded prospects, Hispanic students make up only 17% of included prospects relative to 26% of excluded prospects ( $p<0.000$ ). Black students similarly make up 12% of included prospects but 15% of excluded prospects ( $p<0.000$ ).

Other standardized assessments resulted in similar included prospects that were on average made up of larger proportions of White and Asian students and smaller proportions of Hispanic, Black, and American Indian/Alaska Native students than excluded groups, lending support for Proposition P1. For example, Figure 4 also shows the composition of included

versus excluded prospects by AP exam completion in any subject on the top right panel. Similar to SAT, White (54% versus 51% White) and Asian students (8% versus 3%) make up statistically significant ( $p<0.000$ ) larger proportions of included prospects. While an equal proportion of included and excluded students are Hispanic (22%), Black students make up a smaller share ( $p<0.000$ ) of included prospects (8%) than excluded prospects (15%). When inclusion versus exclusion is determined by completing an AP exam in a STEM subject, total included students declines to nearly half (383,669) of those included via completing any AP exam. Moreover, Black (7% versus 14%), Hispanic (19% versus 22%), Multiracial (7% versus 14%), and American Indian/Alaska Native (0.2% versus 0.7%) students make up smaller statistically significant proportions of the included prospects relative to excluded prospects based on completion of an AP STEM exam.

Proposition P2 suggests the proportion of underrepresented minority students included in student lists decline relative to the proportion who are excluded as assessment score thresholds increase. In order to test this proposition, we analyze the racial composition of included versus excluded HSLS09 students at minimum score thresholds commonly used across student list purchase orders for SAT, PSAT, and AP exams. For example, Figure 5 presents these results for SAT (top panel) and PSAT assessments (bottom panel). For the top left panel, each bar represents the racial composition of included prospects who completed the SAT exam and scored at the minimum threshold indicated. On the top right panel of Figure 5, each bar represents the racial composition of excluded prospects who did not complete the SAT exam in addition to students who did complete the exam but did not meet the minimum score threshold indicated. Statistical tests for differences in proportion for Figure 5 are reported in online appendices for space considerations.

As SAT score thresholds increase from less than 1000 to greater than 1400 in Figure 5, proportions of included White and Asian students increase while proportions of included Hispanic and Black students decrease. For example, White students make up a statistically significant ( $p<0.000$ ) smaller share of included (47%) than excluded (53%) prospects scoring less than 1000 on the SAT, which results in an equal share of Hispanic students (22%) and a greater share of included Black students (19% versus 12%) relative to excluded prospects

at this score threshold. However, Hispanic student proportions in included versus excluded prospects decrease to 12% versus 25% at scores greater than 1000, 9% versus 23% at scores greater than 1200, and down to 5% versus 22% at scores greater than 1400. Similarly, Black student proportions in included versus excluded prospects decrease to 6% versus 16% at scores greater than 1000, 4% versus 14% at scores greater than 1200, 2% versus 14% at scores greater than 1300, and down to making up 0% of included prospects at scores greater than 1400. These proportional differences across score thresholds are statistically significant ( $p < 0.05$ ) for both Hispanic and Black students (online appendix).

PSAT results are also shown in Figure 5 for composite scores that range from 60 to 240.<sup>9</sup> Similar to SAT, as PSAT composite score thresholds increase from less than 120 to greater than 220, proportions of included White and Asian students increase while proportions of included Hispanic and Black students decrease relative to excluded prospects. Figure 6 shows similar racial disparities in included versus excluded prospects across AP exam score thresholds, providing strong support for Proposition P2.

Proposition P3 suggests as purchases filter on higher levels of zip code affluence, the proportion of underrepresented minority students included in student lists will decline relative to the proportion who are excluded. In order to test this proposition, we analyze the racial composition of included versus excluded students when filtering by zip code median household income. In order to deal with median household incomes varying widely across the U.S., we categorized all zip codes into percentiles based on levels of median household income within their respective Core Based Statistical Areas (CBSA). For example, median household income percentiles based on the 378 zip codes within the Los Angeles metropolitan area are \$55,256 at the 20th percentile, \$70,804 at the 40th percentile, \$89,709 at the 60th percentile, and \$108,316 at the 80th percentile (in 2022 CPI). So the Los Angeles zip code 92649, which captures parts of the Huntington Beach area, with a median household income of \$109,159 (in 2022 CPI) would be categorized as zip code in the 80th percentile of affluence within CBSA. This approach also aligns with common ways in which student list orders purchase

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<sup>9</sup>PSAT exams taken 2014 or before receive composite scores that range from 60 to 240. PSAT exams taken 2015 or later are scored via a range from 320 to 1520. Our lower bound PSAT composite score thresholds of 120, 170, 200, and 220 for HSLS students who completed the exam prior to 2014 equate to minimum score thresholds of 890, 1220, 1410, and 1510 on the 2015 or later PSAT scale, respectively. [CITE](#)

prospect's contact information by filtering on zip codes within specific CBSAs.

Figure 7 presents the racial composition of zip codes that included (top panel) versus excluded prospects (bottom panel) when filtering based on percentile of affluence within CBSA. The figure suggests that as zip code affluence increases, included prospects have larger proportions of White students and smaller proportions of Hispanic and Black students relative to excluded prospects. For example, Hispanic and Black students make up 30% and 27% of included prospects and 20% and 11% of excluded prospects at zip codes below the 20th percentile of affluence, respectively. The proportions of Hispanic and Black students within included prospects decline as zip code affluence increases up through the 89th percentile. For zip codes in 90th percentile or higher of affluence within CBSA, the proportions of Hispanic students within included prospects declines to 11% relative to making up 23% of excluded prospects ( $p<0.000$ ). Similarly, Black students make up 9% of included prospects relative to making up 14% of excluded prospects ( $p<0.000$ ) within the most affluent zip codes.<sup>10</sup>

These findings suggest that purchases filtering on higher levels of zip-code affluence lead to smaller proportions of underrepresented minority students included in student lists relative to the proportion who are excluded, providing support for Proposition P3. However, we acknowledge that categorizing zip codes within CBSA limits the number of rural zip codes captured within the included prospect groups. By categorizing zip code affluence within CBSA, only rural zip codes within micropolitan statistical areas (i.e., areas that have at least one urban cluster of at least 10,000 people with commuting ties to adjacent metropolitan areas that have higher degrees of social and economic activity) will be captured via CBSA.

## 5.2 Utilizing Student List Products

To answer RQ2, in what ways do public universities use racialized input search filters, we begin by analyzing how often filters were used for actual College Board students list purchases in our project sample. Figure 3 illustrates the prevalence of each individual filter by institution type. Beyond all orders using a high school graduating class filter, we categorize filters within academic, geographic, demographic, and student preference groups. Both research and

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<sup>10</sup>Online appendices report statistical tests for proportions between included and excluded students by race/ethnicity for zip code affluence.

ma/doctoral universities commonly used academic filters like GPA, SAT, and PSAT. However, compared to ma/doctoral universities, research universities were less likely to filter on GPA or SAT score and more likely to filter on PSAT score. Geographic filters used to purchase student lists differed substantially across institution type. Orders by research universities most commonly used a state filter whereas ma/doctoral universities used a zip code filter. Research universities also used filters utilizing predictive analytics to make inferences about the college going behavior of prospective students living in specific geographic areas (e.g., geomarket, segment). Research universities also used demographic and student preference filters. Filters for race, low socioeconomic status, and gender were the most commonly used demographic filters, whereas college size, major, college type, and location were most commonly used student preferences.

Given the prevalence of academic filters across universities, Figure 9 and Figure 9 show minimum and maximum thresholds used in SAT and PSAT score filters by institution type, respectively. These figures show that research universities tended to specify higher minimum score thresholds and higher maximum score thresholds across both SAT and PSAT compared to ma/doctoral universities.

Student list purchases typically filter on multiple criteria. Table 1 shows the top ten filter combinations used for student list purchases across institution type for our project sample.<sup>11</sup> For ma/doctoral universities, the top 10 filter combinations account for 95% of all orders. This is a function of nearly half of all orders using a combination of high school graduation class, zip code, SAT scores, and GPA as filters and another 32% of orders using the same filters with PSAT scores instead of SAT. For research universities, the top ten filter combinations account for 51% of all orders. The most common filter combination, making up 10% of all orders, included high school graduation class, state, race, SAT, PSAT, GPA, and high school rank. The second most common combination only used high school graduation class, state, and PSAT score filters, which were also used for the remaining top five combinations in addition to filters like race, gpa, low-socioeconomic status, and students' preference for

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<sup>11</sup>While the majority of orders specified multiple filters as “AND” conditions, some orders specified particular filters as “OR” conditions (e.g., SAT score in some range or PSAT score in some range). Additionally, filter combinations are skewed by universities that made large numbers of orders relative to other universities

nationally recognized programs.

### 5.3 Racial Composition of Multiple Filters

**Analyses Based on HSLS09.** Our last research question focuses on assessing the racial composition of student list purchases that utilize racialized input search filters in concert with other search filters. We begin by simulating student list purchases via filtering the HSLS09 sample based on common combinations of filters used by public and ma/doctoral universities in Figure 3. For example, the top panel of Figure 10 is a simulated student list resulting from combining the two most common academic filters: GPA and SAT. Drawing on utilization literature, high school GPA is a strong predictor of postsecondary student success (CITE) and is less likely to be theoretically and empirically correlated to racial disadvantage than standardized test scores. On the other hand, universities may filter on test score thresholds that are consistent with their admissions standards (e.g., more prestigious universities recruit and enroll students with higher test scores) (CITE) but hold race-based differences driven by structural inequality. We therefore explore the racial composition of prospects included in student lists when filtering on GPA greater than or equal to 3.0 while simulating increases to minimum thresholds for standardized tests.

The top panel of Figure 10 presents the racial composition of prospects included when filtering on GPA greater than or equal to 3.0 across SAT thresholds at increments of 50 beginning at scores just above the HSLS09 sample median of 1010. For space considerations, we only present included prospect groups across all combinations. The figure suggests that even at the lowest SAT score, White students make up much larger proportions of included prospects while Black and Hispanic students make up significantly smaller proportions when filtering for both GPA and SAT. For example, White students make up 72% of included prospects when filtering for GPAs greater than or equal to 3.0 in combination with SAT scores greater than 1050, whereas Hispanic and Black students make up 10% and 3%, respectively. Racial disparities only grow as SAT thresholds increase. Moreover, these racial disparities are greater than when filtering for similar thresholds for GPA (Figure ??) and SAT score (Figure 5) individually. The bottom panel of Figure 10 suggest similar results are evident when combining a GPA filter greater than or equal to 3.0 and a PSAT filter. While Hispanic

and Black students make up larger proportions at lower thresholds of PSAT in comparison to SAT when combined with GPA, the racial disparity for Black students is still greater in the combination of filters than filtering for similar thresholds of PSAT score (Figure 5) individually. Online appendices show similar racial disparities are evident when filtering on both GPA and AP scores in (Figure 15).

[REVISE THIS BASED ON GEOGRAPHY DECISION] In order to assess the microtargeting effects of combining academic and geographic filters, Figure 11 adds a zip code filter to the GPA and SAT/PSAT order simulations presented above. We again deal with median household incomes varying widely across the U.S. by categorizing all zip codes into percentiles based on levels of median household income within CBSAs. The top panel of Figure 11 presents the racial composition of included students when filtering for GPAs greater than or equal to 3.0, SAT scores greater than or equal to 1050, and zip codes at various levels of affluence. In comparison to racial disparities in included versus excluded prospects driven by just zip code affluence in Figure 5, the combination of zip code with GPA and SAT filters leads much greater disparities even at lower levels of affluence. For example, Figure 11 shows White students make up 72% of included prospects when filtering for GPAs greater than or equal to 3.0 in combination with SAT scores greater than 1050 within the lowest income zip codes (<20th percentile), whereas Hispanic and Black students make up 9% and 7%, respectively. The proportions of Hispanic and Black included prospects resulting from the combination of filters are considerably lower than the 30% of Hispanic and 27% of Black included prospects resulting from only filtering by zip code (Figure 7). Greater racial disparities result from the the combination of filters across all levels of zip code affluence in comparison to only filtering by zip code, although proportional differences are modest at higher incomes. Similar patterns are evident when combining similar zip code and GPA filters with a PSAT filter for composite scores greater than or equal to 150.

**Analyses Based on Actual Student List Purchases.** By drawing on actual student lists purchased by universities in our project sample, we can explore the effects of utilizing filters beyond admissions standards and microtargeting. For example, while this study is unable to use HSLS09 to recreate predictive analytics filters that subdivide geographic

areas into distinct markets based on past college enrollments, we can analyze the racial composition of student lists using filters like College Board’s Segment services via our project sample. Online appendix Table 10 and Table 11, recreated from College Board (2011b), show the characteristics of Segment neighborhood clusters and school clusters used as filters by one university in our project sample. Drawing on our conceptual framework, Table 10 and Table 11 suggest that predictive analytics use to create clusters are likely drawing on historical and geographical correlations between racial and income demographics. For example, neighborhood cluster EN78 is 26% nonwhite and has median income of \$134,400 while neighborhood cluster EN:71 is 97% nonwhite and has median income of \$42,661.

We therefore analyze the racial composition of student lists from eight orders by a public research university that utilized Segment filters and specified very similar academic criteria across orders. These eight orders targeted 2019-2023 high school graduating classes, and resulted in 131,562 prospects whose profiles were purchased. All eight Segment orders filtered on GPAs ranging from a low of B- to a high of A+. The orders specified minimum PSAT/SAT scores ranging from 1220-1240 and maximum PSAT/SAT scores of 1450. Student lists were also geographically filtered across state/CBSAs and segments. All eight orders filtered on the same Segment high school and neighborhood clusters, which are highlighted in Table 10 and Table 11.<sup>12</sup>

Figure 12 compares racial and income the characteristics of prospects whose profiles were purchased via Segment to the characteristics of all high school students in the top four metropolitan areas where many prospects whose profiles were purchased reside: New York (27,932 prospects, rank #1), Los Angeles (12,307 prospects, rank #2), Philadelphia (9,126 prospects, rank #3), Washington, DC (5,728 prospects, rank #4). For each metropolitan area, we show two figures: on the left column, we show the racial composition of prospects whose

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<sup>12</sup>All orders filtered for the following school and neighborhood clusters combinations: 1) Neighborhood cluster 51, with any high school cluster; 2) Neighborhood cluster 53, with high school cluster 70; 3) Neighborhood cluster 58, with any high school cluster; 3) Neighborhood cluster 60, with high school clusters 65, 70, or 79; 4) Neighborhood cluster 61, with high school cluster 65; 5) Neighborhood cluster 63, with high school clusters 68 or 70; 6) Neighborhood cluster 69, with high school clusters 65 or 79; 7) Neighborhood cluster 70, with high school clusters 65, 68, 70, or 75; 8) Neighborhood cluster 73, with any high school cluster; 9) Neighborhood cluster 78, with high school cluster 66; 10) High school cluster 79, with any neighborhood cluster.

profiles were purchased living in the metropolitan area compared to the racial composition of all public high school students in the metropolitan area; on the right column, we show the income of prospects whose profiles were purchased living in the metropolitan area – defined as the average median household income of prospects’ home zip codes– compared to the overall median income of the metropolitan area.

For New York, Figure 12 shows White and Asian students comprised 58% and 27% of prospects whose profiles were purchased via Segment, respectively, compared to making up 30% and 9% of students in public high schools in the metropolitan area. By contrast, Black and Latinx students comprised just 1% and 8% of prospects, respectively, compared to 26% and 34% of students in public high schools. Furthermore, prospects whose profiles were purchased lived in zip codes that were much more affluent – an average of \$153,000 – than the overall New York metropolitan area median income of \$91,000. Figure 12 shows similar racial patterns in the other three metropolitan areas.

Figure 13 takes a spatial look at the high schools presented in Figure 12 across the four metropolitan areas. The map shows public high schools, with blue markers indicating the location of a school where at least one prospect’s profile was purchased and the size of blue markers indicating the number of prospects whose profiles were purchased. Red markers indicate the location of schools where no prospect profiles were purchased. Figure 13 corroborates descriptive findings above. Prospects whose profiles were purchased attend high schools that are largely concentrated in affluent and predominantly White zip codes bordering the central cores of each the metropolitan area, whereas schools where zero prospect profiles were purchased indicated by red markers are concentrated in the lowest income areas with larger proportions of People of Color in the center metropolitan areas. Similar patterns are evident across maps for all four metropolitan areas, which can be accessed [here](#).

We also draw on the project sample to explore how colleges may utilize student list products to increase enrollment by underrepresented populations. For instance, some universities in the study made orders targeting prospective students who are women interested in science, technology, engineering, and math (STEM) via two different filter combinations. The first combination used SAT scores, GPA (ranging from a low of B and high of A+), a state

filter (in-state versus out-of-state), and prospects' self-reported intended major. SAT score filters for these orders ranged from 1200 to 1600 for in-state prospects and 1300 to 1600 for out-of-state prospects. The second pattern also used the same GPA and state filters, but STEM interest was proxied via AP test scores. Orders for in-state prospects filtered for scores ranging from 3 to 5 on AP STEM tests whereas orders for out-of-state prospects filtered for scores ranging from 4 to 5 on AP STEM tests.

We analyze the resulting student lists from Women in STEM orders – focusing on prospects from four metropolitan areas – from one public research university in order to analyze in-depth patterns in the racial and economic characteristics of prospects that result from the combination of achievement, geographic, and gender filters used to target women interested in STEM. Because nearly 85% of prospects from Women in STEM orders were out-of-state prospective students ( $N=10,668$ ), we select four out-of-state metropolitan areas and compare prospective students to the characteristics of public high school women students in those metropolitan areas.<sup>13</sup>

Figure 14 compares racial and income characteristics of prospective students whose profiles were purchased to the characteristics of all female public high school students in each metropolitan area. For each metropolitan area, we show two figures. The figure on the left column provides the average median household income for the overall metropolitan area, for prospects whose profiles were purchased using AP scores, and prospects whose profiles were purchased using SAT scores. Prospect-level economic characteristics are measured by taking the average median household income of all prospects' home zip codes. The figure on the right column provides the racial/ethnic composition of all public high school women 12th grade students in the metropolitan area, of prospects whose profiles were purchased using AP scores, and of prospects whose profiles were purchased using SAT scores.

For example, Figure 14 shows the overall median household income for the Atlanta metropolitan area is \$76,000. Relative to this overall median household income, Women in STEM prospects whose profiles were purchased by the university across both types of orders are

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<sup>13</sup>The four out-of-state metropolitan areas were selected based on where the greatest number of prospects whose profiles were purchased and based on regional variation: New York (1,663 prospects, rank #1), Atlanta (548 prospects, rank #2), Chicago (485 prospects, rank #3), and Seattle (279 prospects, rank #11).

more affluent. Prospects that scored a 4 or 5 on an AP STEM exam live in Atlanta zip codes where the average median household income is \$96,000. Whereas prospects that scored a 1200 to 1600 on the SAT and indicated an interest in STEM majors live in Atlanta zip codes where the average median household income is \$105,000. Women in STEM prospects are also consistently more affluent than their overall metropolitan areas across Chicago, New York, and Seattle, with prospects whose profiles were purchased through SAT filters having the highest overall incomes.

Figure 14 also shows the racial/ethnic composition of prospects relative to public high school women students in their metropolitan areas. For example, public high school women students in New York are 29% White, 9% Asian, 26% Black, and 34% Latinx. However, Women in STEM prospects from New York that scored a 4 or 5 on an AP STEM exam whose profiles were purchased by the university are 38% White, 44% Asian, 3% Black, 11% Latinx, 5% multiracial. Only 2 women in STEM prospects in the New York metro whose profiles were purchased via AP scores identified as Native American. These racial disparities are most pronounced in orders using SAT scores. Of the 821 prospects from the New York metro that scored a 1200 to 1600 on the SAT and indicated an interest in STEM majors, 54% were White, 43% Asian, and 3% multiracial. Only one prospect identified as Latinx and zero prospects identified as Black or Native American. Similar patterns in racial/ethnic composition of Women in STEM prospects are also evident across Atlanta, Chicago, and Seattle.

## 6 Discussion

### 6.1 Summary

Racial inequality in college access remains an enduring challenge for policymakers concerned about equality of opportunity. The market for college access depends on students knowing where they want to enroll and colleges knowing who they want to enroll. Student lists are a match-making intermediary connecting colleges to prospective students. Recent research suggests that participating in student list products positively affect college access, with stronger effects for underrepresented students (Howell et al., 2021; Moore, 2017; Smith et al., 2022). However, the underlying architecture of student list products may incorporate structural inequality in ways that systematically disadvantage underrepresented students.

This manuscript investigates the College Board student list search filters, how those filters are utilized, and the racial composition of students who are included versus excluded in student list purchases. We develop a conceptual framework by drawing from the sociology of race. We argue that several academic and geographic search filters are “racialized inputs” (Norris, 2021), which are correlated with race because of historical, race-based exclusion from the input. We recreate selected College Board search filters using a nationally representative sample of 9th graders from 2009. Results for proposition P1 show that conditioning on college entrance exam test-taking (SAT/ACT, PSAT/PreACT, and/or AP) results in racial disparities in students are included in the underlying student list database. Filtering on higher test-score thresholds (P2) is associated with larger proportions of white and Asian students and smaller proportions of Black and Latinx students being included in student list purchases. Filtering on higher levels of zip code affluence (P3) is associated with higher proportions of white students and lower proportions of Black and Latinx students.

Actual student list purchases select multiple search filters simultaneously. Simulations based on HSLS data suggest that filtering on multiple criteria (GPA and test score, test score and zip code affluence, KARINA FILL OUT) can have a compounding effect on racial disparities between included versus excluded prospects. Student list products are discretionary rather than standardized selection devices. Scholarship on product utilization suggests that administrator discretion likely increases racial inequality in recruiting. In short, these are powerful, complicated products that incorporate structurally racist inputs, and any person affiliated with a Title IV institution can execute student list purchases. We find that public research universities tended to utilize higher test score thresholds than MA/doctoral universities, yielding racial disparities that can be construed as a function of admissions standards. However, specifying multiple filters can easily yield unintended racial inequality because administrators may have incomplete knowledge about how these filters intersect with local patterns of segregation, which differ substantially within and between metropolitan areas. Analyses of student lists purchased by public universities support these concerns, showing dramatic inequality in purchases that filter on predictive analytics (geodemography) and purchases that targeted underrepresented populations.

## 6.2 Policy Implications

**Federal policy.** We observe striking parallels between the functions of consumer credit reports and student list products. Credit scores are designed to predict the probability of repayment, thereby overcoming “the chronic problems of information asymmetries” (Leyshon & Thrift, 1999, p. 434) by enabling firms dependent on customer credit “to distinguish ‘good’ from ‘bad’ customers ‘at-a-distance’” (Leyshon & Thrift, 1999, p. 434). Similarly, in the market for college access, SAT/ACT scores were viewed as a measure of achievement or aptitude that helped create a national higher education market by enabling colleges to make apples-to-apples comparisons between applicants from different places (Hoxby, 1997, 2009). Consumer reporting companies like Equifax (2023) wrap credit scores, geographic information, and other consumer information into products that filter prospective customers, enabling firms to transition from approving/rejecting applicants to the more aggressive model of pre-approving desirable customers (Leyshon & Thrift, 1999). Similarly, student list products filter prospects by academic achievement, geographic location, and other characteristics

Consumer credit report products are regulated under the Fair Credit Reporting Act (enforced by the FTC) and the Consumer Finance Protection Act (enforced by the Consumer Finance Protection Bureau) because these products lead to the extension of credit. We argue that student list products systematically lead to the extension of credit. At the top of the enrollment funnel (Figure 2), colleges obtain the contact information of prospective students by purchasing student lists. These purchased leads are systematically targeted with recruiting interventions designed to maximize the probability of conversion in subsequent stages of the enrollment funnel. At the end of the funnel, admits are offered financial aid packages – including loan aid – designed to increase the probability of enrollment. Student loans are the second highest source of debt in the U.S [CITE]. Clearly, there is a systematic link between student list products and student debt and, therefore, a compelling rationale for federal regulation of student list products and student list vendors.

Historically, the U.S. Department of education has focused on regulating Title IV institutions (direct providers) and “third-party servicers” that administer federal financial aid. The US Department of Education (2023a) “Dear Colleague” letter broadened the definition of

third-party servicers to include entities “interact with prospective students for the purposes of recruiting or securing enrollment.” Although the regulations clearly target the activities of online program managers (OPMs), it remains unclear whether they cover student list vendors and products. Given that these regulations seek “to identify and remedy the root causes of unaffordable debts” (US Department of Education, 2023b), we recommend that the definition of third-party servicers be revised to include student list vendors, which are the root intermediaries linking students to Title IV institutions.

**State policy.** State policymakers are positioned to develop “public option” alternatives to private, third-party student lists products. This idea is inspired by national voter databases used in political campaigns, which are based on voter files collected by local and state governments (Culliford, 2020). Similarly, we argue that states can create student lists from statewide longitudinal student data systems, which contain information about academic achievement and contact information. Students and their parents would have the opportunity to opt in or opt out. Importantly, colleges would receive the “names” of students who opt in for free. Therefore, the public option would have no need for search filters that help colleges micro-target the “right” students. Jaquette & Salazar (2022) provide more detail about essential product features and challenges to overcome.

Our proposed public option complements the adoption of direct admissions policies by state policymakers. Similar to the model of pre-approving customers in consumer markets, direct admissions policies make proactive admissions offers to high school students that meet admissions criteria. Odle & Delaney (2022) report that five states have adopted direct admissions or are considering adoption. Analyses by Odle & Delaney (2022) found that adoption by Idaho increased first-time undergraduate enrollment at the campus-level and the state-level. Brown & Burns (2023) state that identifying eligible students and their contact information is a significant barrier to equality of opportunity in direct admissions. To date, privately-led and state-led direct admissions policies to date rely on student lists purchased from third-party vendors. To make sure all eligible students in the state are included, Brown & Burns (2023) recommend that states adopting direct admissions should develop student lists based on state longitudinal data systems. At present, one state higher education system

informed us that they are creating a student list product based on Jaquette & Salazar (2022) as part of their broader effort to implement a direct admissions system.

### **6.3 Implications for Scholarship**

Scholarship on recruiting largely assumes that recruiting is done by individual colleges and universities. Although Smith et al. (2022) analyze the effect of a college purchasing a prospect profile on the prospect’s college choice, prior research has not investigated how the underlying architecture of student list products makes prospects more or likely to be targeted. As the first manuscript to focus on student list product architecture and utilization, we developed a broad conceptual framework to create scaffolding for more targeted research.

Future research should examine filters based on predictive analytics, which model past cases to make predictions about future cases. The analysis of Moody’s city government credit rating algorithm by Norris (2021) suggests that these filters can be recreated – or closely approximated – using publicly available data sources. Manuscripts that analyze a single filter can yield broader insights about the implications of predictive analytics. One example is ACT’s “Enrollment Predictor” filter, in which “every student in the Encoura®Data Cloud is scored on their likelihood to enroll at your institution” (Schmidt, 2022). College Board developed several geographic filters that create geographic borders based on historic, proprietary data on college enrollment. The “geomarket” filter carves metropolitan areas into distinct markets. Geodemographic segment filters utilize cluster analysis to allocate individual high schools and individual census tracts into distinct clusters based on historic college-going behavior. In 2021, College Board (2021) released three new “Environmental Attributes” geodemographic search filters that allocate individual high schools to categories: (1) Travel Rates (out of state); (2) Travel Rates (distance from home); and (3) AP engagement rates.

Another topic for future research is demographic search filters, which allow universities to target prospects by race, ethnicity, sex, and first-generation status. The equity rationale is that these filters facilitate access for underrepresented populations, particularly in a post affirmative action landscape. However, purchases that target one inequity may reproduce others. For example, depending on the set of filters selected, purchases that filter for

underrepresented racial/ethnic groups may disproportionately target students from affluent, predominantly white schools and communities. Demographic search filters may be the subject of future legal debate. The role of scholarship is to analyze demographic filters systematically so that legal and policy debates are based on empirical evidence. Following Arcidiacono et al. (2022), future research should compare the student list purchases of an institution to their admissions standards. Arcidiacono et al. (2022) found that Harvard purchased names of African American prospects who were unlikely to be admitted. How widespread is “recruit to reject” and for which prospects? Another issue, do colleges filter on academic criteria (e.g., SAT/ACT scores) that are no longer admissions criteria?

Future research should examine recent dynamics in the market for student list data. Although XX states now require high school students to take the SAT/ACT [CITE], the diffusion of test-optional admissions policies may reduce the number of test-takers from other states who are included in College Board/ACT student list products. New sources of student list data – particularly online college search engines and college planning software purchased by high schools – and new student list vendors (e.g., PowerSchool) have entered the market. Second, The distinction between student list vendor and consultant is disappearing. Both College Board and ACT offer enrollment management consulting services. At the same time, large enrollment management consulting firms (e.g., EAB, Ruffalo Noel Levitz) have become student list vendors. Third, rather than selling names at a price per-prospect, the emerging trend is to wrap a proprietary database of prospects within a software-as-service recruiting products (e.g., EAB’s Enroll360) that universities must purchase in order to obtain access to these prospects. Jaquette et al. (2022) describe these dynamics in greater detail.

Finally, we hope that this manuscript motivates critical education policy research that focuses on third-party products and vendors more broadly. Schools and colleges have become increasingly reliant on third-party digital platforms that “enable multiple interactions between data, software code and a range of heterogeneous actors” (Perrotta, 2021, p. 54). The nascent platform studies in education literature draws from multiple disciplines to “explore the consequences of these innovations,” urging scholars to “go beyond pedagogical and technical questions toward social, political, and economic critiques” (Napier & Orrick, 2022, p. 207).

However, this literature has not yet investigated how third-party products and vendors structure educational opportunity along racial, class, and geographic dimensions.

For example, future research should examine how college access is structured by enrollment management consulting firms. Anecdotally, in our public records data collection, roughly half the public universities outsourced student list buys to consulting firms (Salazar et al., 2022). Several enrollment management consultancies sell algorithmic products designed to make recommendations about list buys (Fire Engine RED, 2022; Ruffalo Noel Levitz, 2021). For example, one product from Ruffalo Noel Levitz recommends how many names a college should buy from each zip code (James Madison University, 2017). These firms also serve recruiting interventions to purchased names (Jaquette et al., 2022). Beyond recruiting, consultancies advise on tuition pricing, and financial aid. However, extant scholarship on college access assumes that universities perform these functions in-house. To the extent that universities outsource enrollment management to consultancies, these consultancies substantially structure which students are funneled to which institution, and the financial aid offers they receive. Scholarship can inform how enrollment management consulting firms are incorporated into The US Department of Education (2023b) third-party servicer regulations.

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## 8 Tables

Table 1: Top filter combinations used in College Board orders purchased purchased by research vs. ma/doctoral

Research			MA/doctoral		
Filters	Count	Percent	Filters	Count	Percent
HS grad class, GPA, SAT, PSAT, Rank, State, Race	39	10%	HS grad class, GPA, SAT, Zip code	206	45%
HS grad class, PSAT, State	27	7%	HS grad class, GPA, PSAT, Zip code	145	32%
HS grad class, GPA, PSAT, State, Race	20	5%	HS grad class, SAT, State	31	7%
HS grad class, PSAT, State, Low SES	20	5%	HS grad class, GPA, SAT, PSAT, Zip code	28	6%
HS grad class, GPA, PSAT, State	17	5%	HS grad class, GPA, SAT, State	7	2%
HS grad class, GPA, SAT, State	16	4%	HS grad class, SAT, Geomarket	6	1%
HS grad class, GPA, AP score, Geomarket	15	4%	HS grad class, GPA, SAT, County	5	1%
HS grad class, GPA, SAT, PSAT, State, Segment, Gender	13	3%	HS grad class, GPA, SAT, PSAT, County	4	1%
HS grad class, PSAT, Geomarket	12	3%	HS grad class, GPA, PSAT, State	2	0%
HS grad class, SAT, State, Low SES, College size	11	3%	HS grad class, SAT, Geomarket, College type	2	0%

Table 2: HSLS09 Descriptive Statistics

	Unweighted	N	SE	Pct
<i>Race/Ethnicity</i>				
White	9,390	2,163,043	45,293	51.7
Asian	1,370	150,222	15,373	3.6
Hisp	2,520	920,384	41,451	22.0
Black	1,660	574,370	36,346	13.7
Multi	1,410	332,043	12,921	7.9
NH/PI	70	18,784	5,241	0.4
AI/AN	110	28,519	6,288	0.7
<i>Academic Filters</i>				
SAT Test-Taker	7,910	1,860,677	54,277	55.6
SAT Non-Test-Taker	8,610	2,326,689	54,249	44.4
PSAT Test-Taker	4,780	3,086,739	51,247	73.7
PSAT Non-Test-Taker	11,760	1,100,627	51,417	26.3
AP test-taker (any)	2,990	694,359	33,918	16.6
AP non-test-taker (any)	13,530	3,493,007	34,022	83.4
AP test-taker (STEM)	1,800	383,669	23,721	9.2
AP non-test-taker (STEM)	14,720	3,803,697	23,893	90.8
Academic GPA	16,480	4,177,402	6,863	99.8
Missing Academic GPA	40	9,964	6,562	0.2

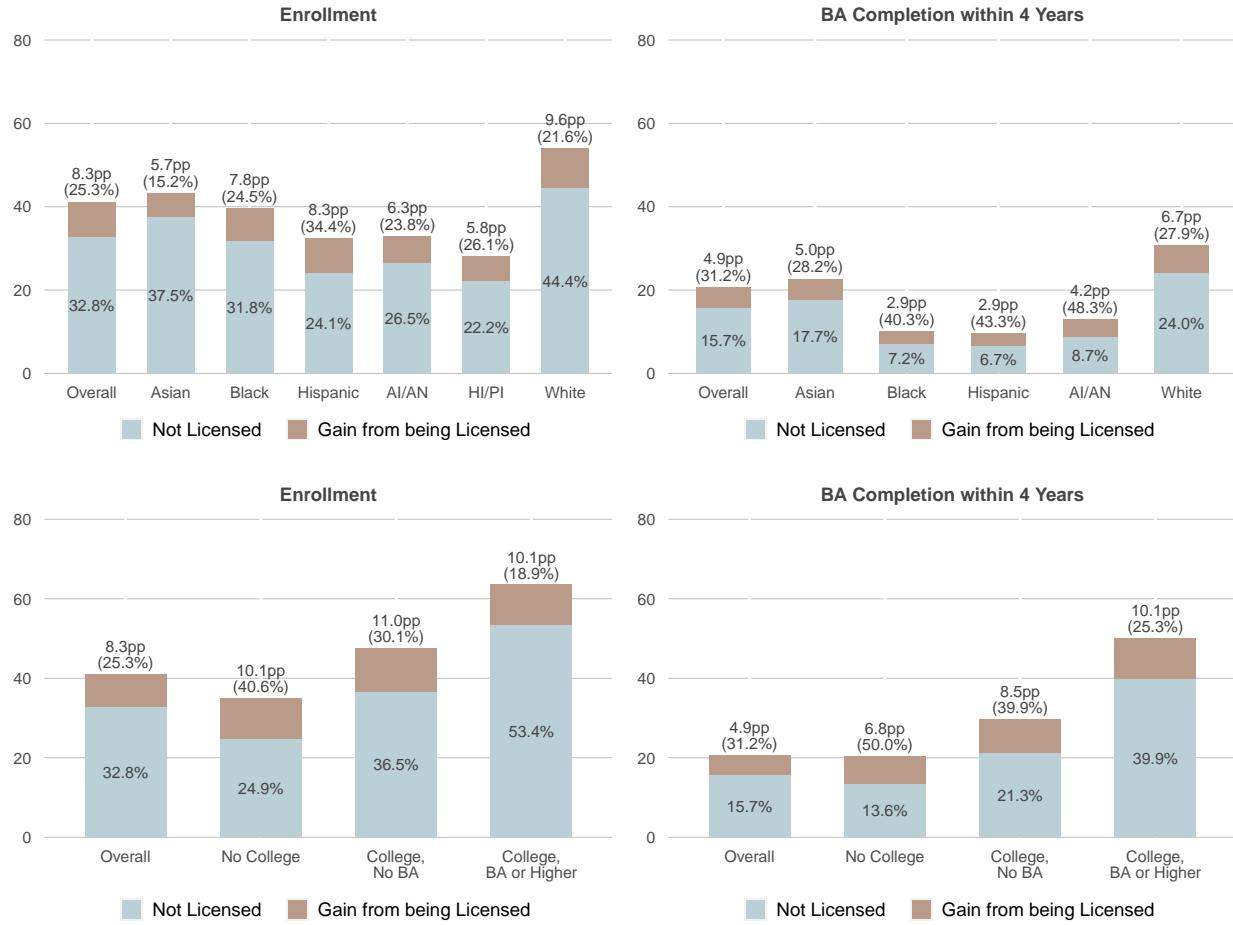
\* Unweighted sample sizes rounded to nearest 10 per NCES restricted data license regulations

Table 3: Test Taker Differences in Proportion

	<b>Included</b>	<b>Excluded</b>	<b>Difference</b>	<b>Lower CI</b>	<b>Upper CI</b>
<b>SAT</b>					
White	0.573	0.472	0.101***	0.100	0.102
Asian	0.045	0.029	0.016***	0.015	0.016
Hisp	0.173	0.257	-0.084***	-0.085	-0.083
Black	0.124	0.147	-0.023***	-0.024	-0.022
Multi	0.077	0.081	-0.004***	-0.005	-0.004
NH/PI	0.003	0.006	-0.003***	-0.003	-0.002
AI/AN	0.005	0.008	-0.003***	-0.003	-0.003
<b>PSAT</b>					
White	0.533	0.511	0.022***	0.021	0.023
Asian	0.058	0.028	0.030***	0.030	0.031
Hisp	0.199	0.227	-0.028***	-0.029	-0.027
Black	0.125	0.142	-0.017***	-0.018	-0.016
Multi	0.08	0.079	0.001***	0.001	0.002
NH/PI	0.003	0.005	-0.002***	-0.002	-0.002
AI/AN	0.002	0.009	-0.007***	-0.007	-0.007
<b>AP</b>					
White	0.542	0.512	0.030***	0.029	0.031
Asian	0.083	0.026	0.057***	0.056	0.058
Hisp	0.216	0.221	-0.005***	-0.006	-0.004
Black	0.081	0.148	-0.067***	-0.068	-0.067
Multi	0.072	0.081	-0.009***	-0.009	-0.008
NH/PI	0.005	0.004	0.001***	0.000	0.001
AI/AN	0.001	0.008	-0.007***	-0.007	-0.006
<b>AP STEM</b>					
White	0.557	0.513	0.044***	0.043	0.046
Asian	0.11	0.028	0.082***	0.081	0.083
Hisp	0.193	0.223	-0.030***	-0.031	-0.029
Black	0.074	0.144	-0.070***	-0.071	-0.069
Multi	0.06	0.081	-0.021***	-0.022	-0.020
NH/PI	0.004	0.005	-0.001	-0.000	0.000
AI/AN	0.002	0.007	-0.005***	-0.006	-0.005

## 9 Figures

Figure 1: Student Search Service and four-year college enrollment/completion



*Notes:* AI/AN = American Indian or Alaska Native. HI/PI = Hawaiian or Pacific Islander. Sample for enrollment outcomes is all SAT takers in the 2015–2018 high school graduation cohorts. Sample for completion outcomes is students in the 2015–2016 cohorts. Results are estimated from regressions that include student-level controls for: sex, race/ethnicity, SAT score, parental education level, last Student Search Service opt-in status, graduation cohort, and high school fixed effects. All differences between licensed versus non-licensed students are statistically significant at the 1% level.

Figure 2: The enrollment funnel



Figure 3: Filters used in College Board orders purchased by 14 public universities

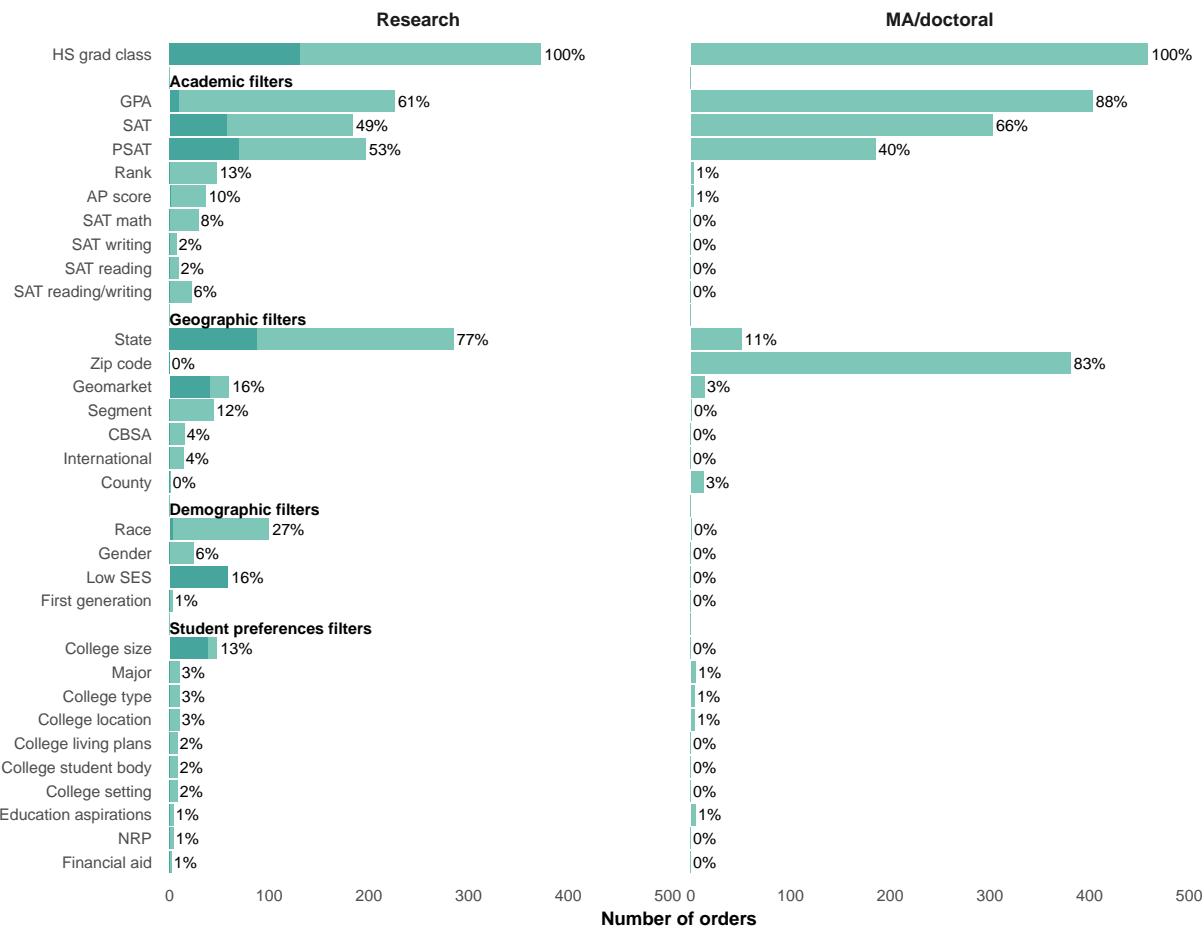


Figure 4: Test Takers Across SAT, PSAT, and AP Assessments

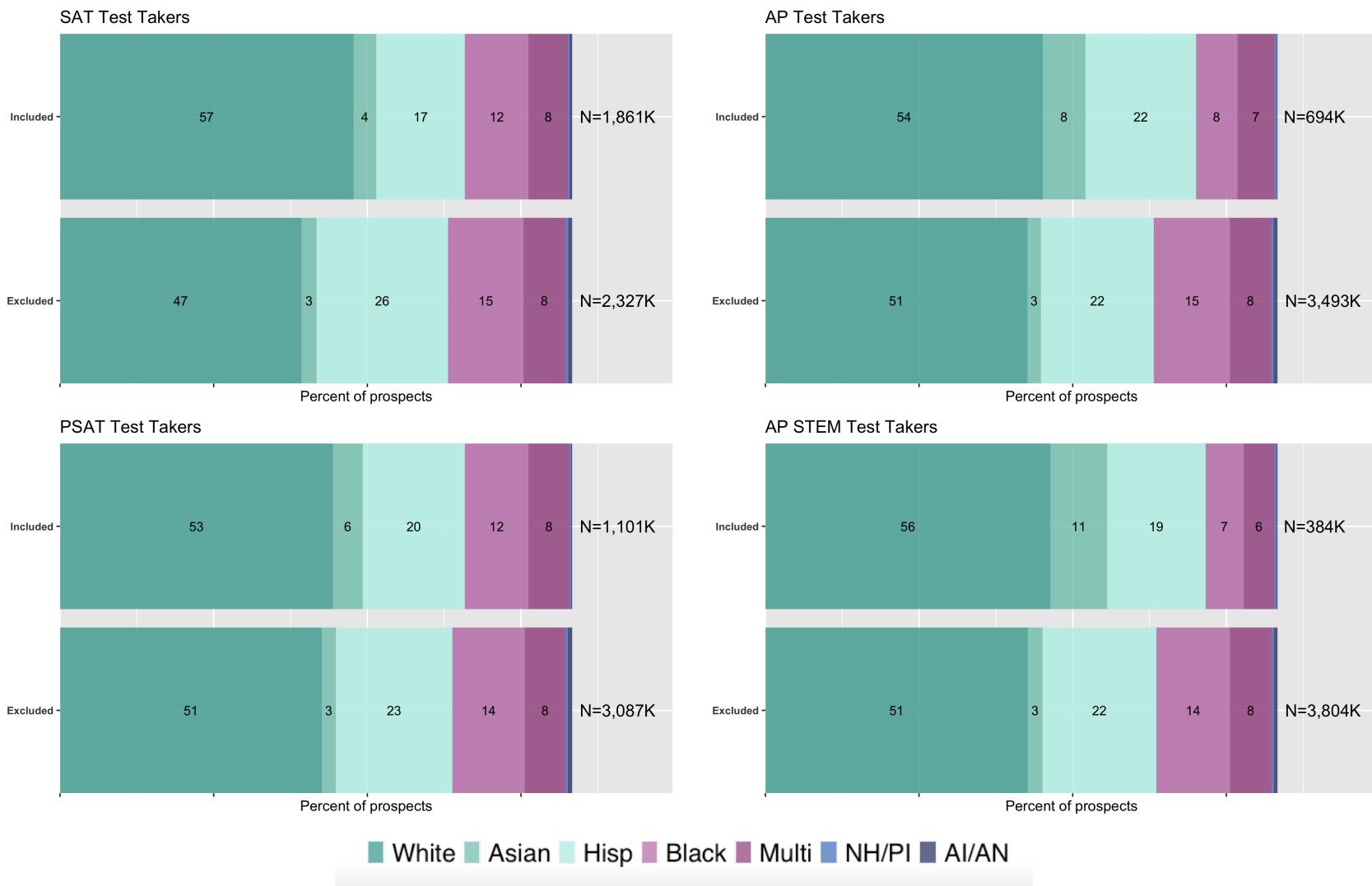


Figure 5: SAT and PSAT Filters Across Thresholds

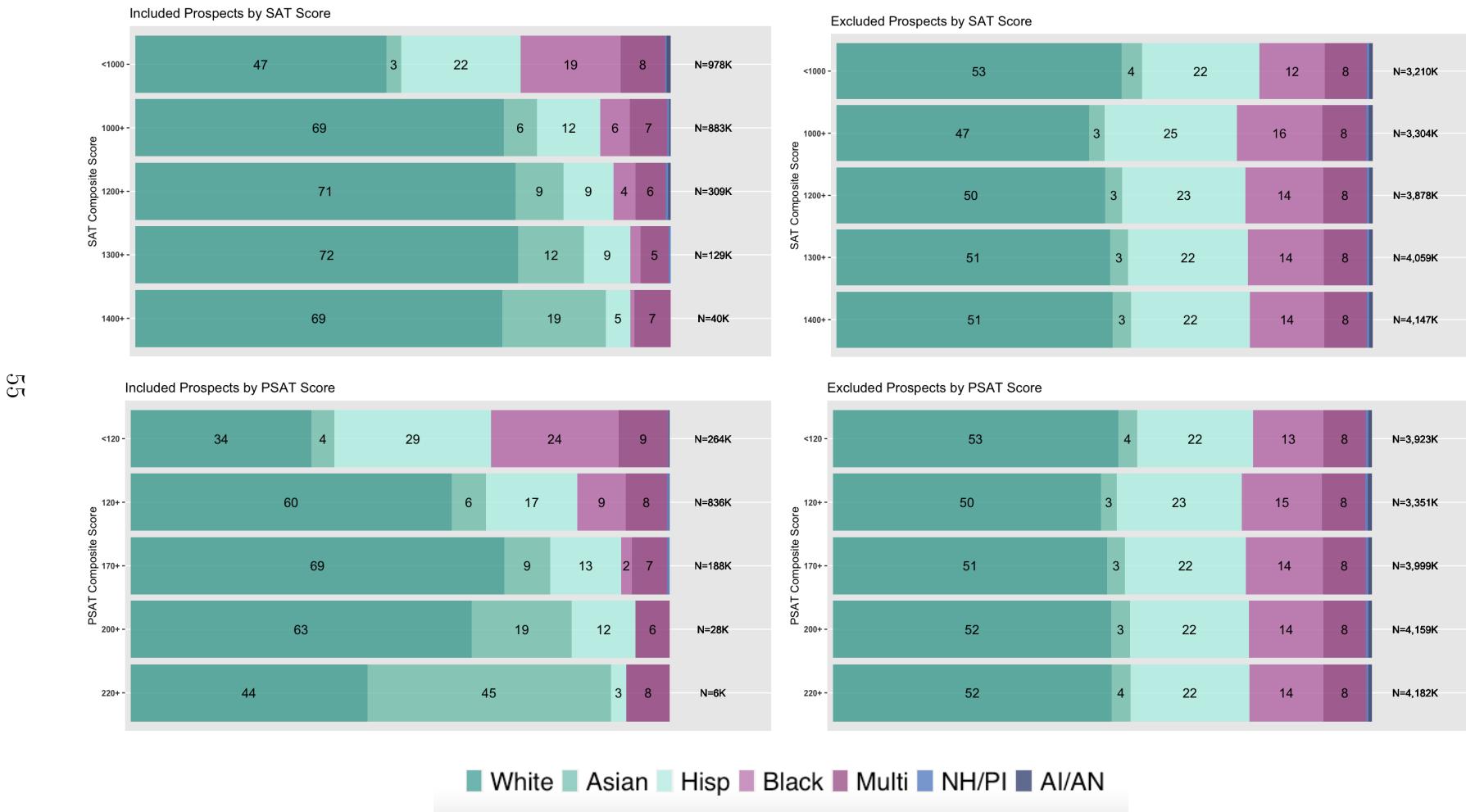


Figure 6: AP Filter Across Thresholds

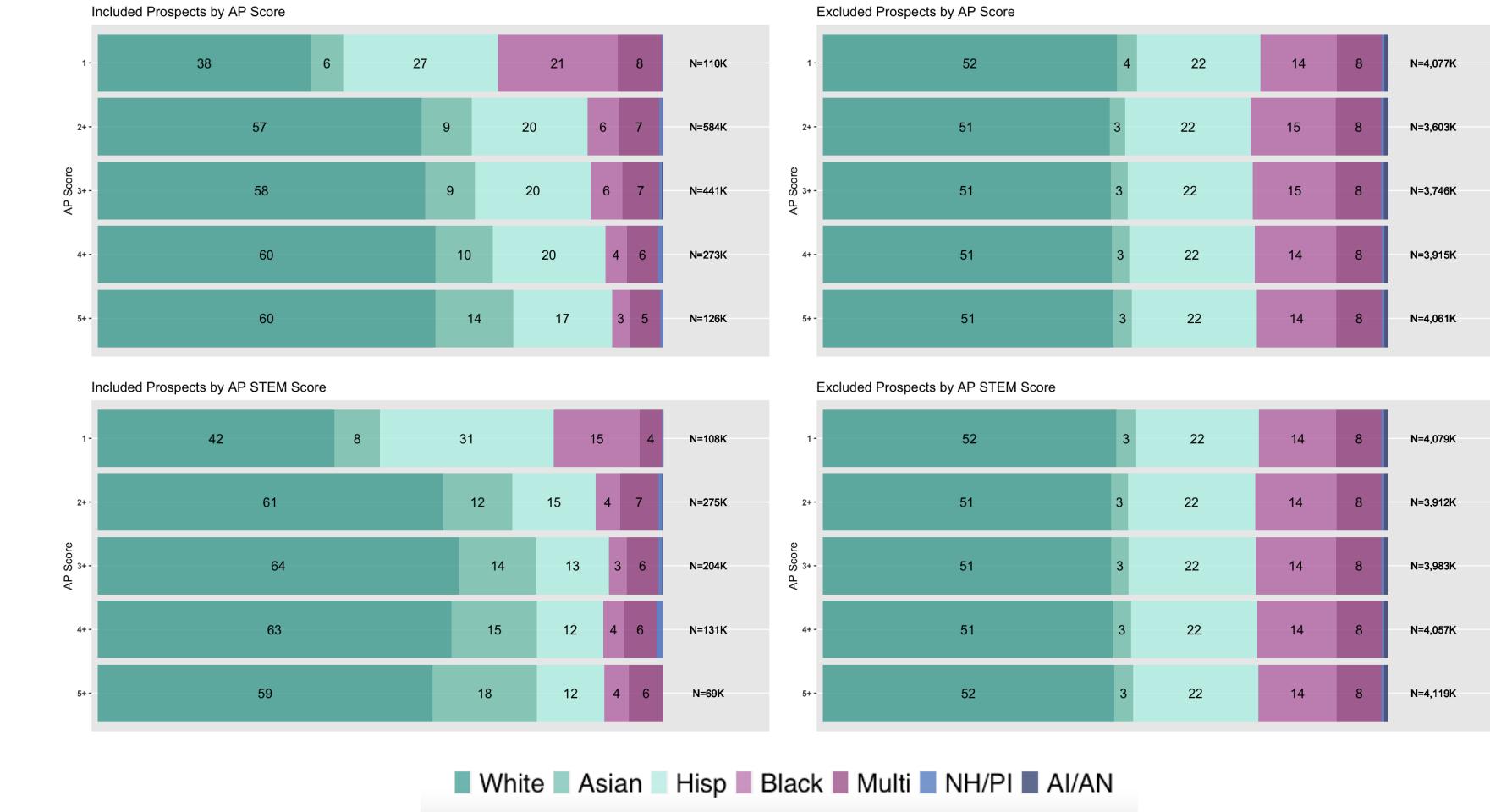


Figure 7: Public High School Zip Code Filter Across Affluence Percentiles

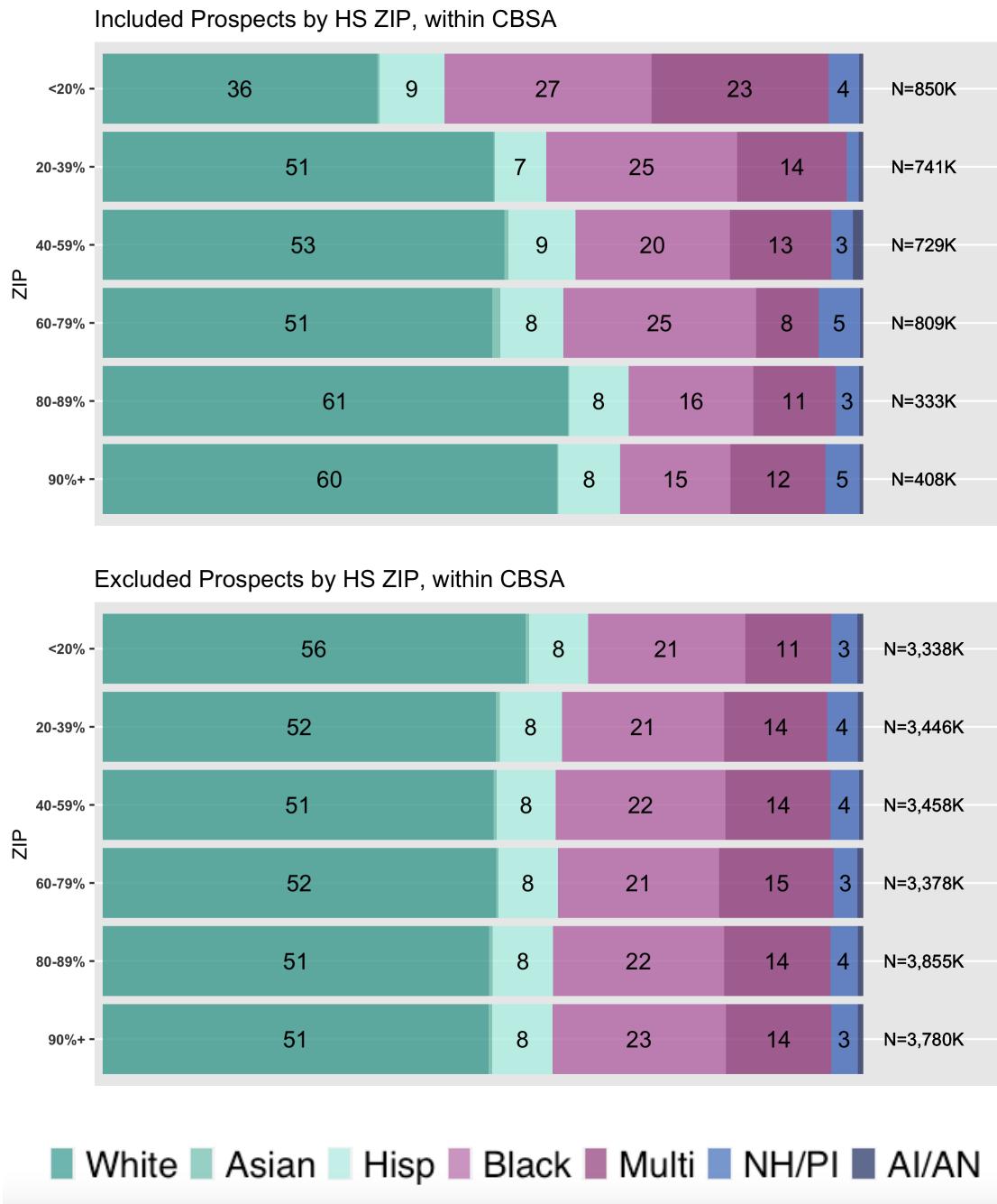


Figure 8: SAT filter used by research vs. ma/doctoral

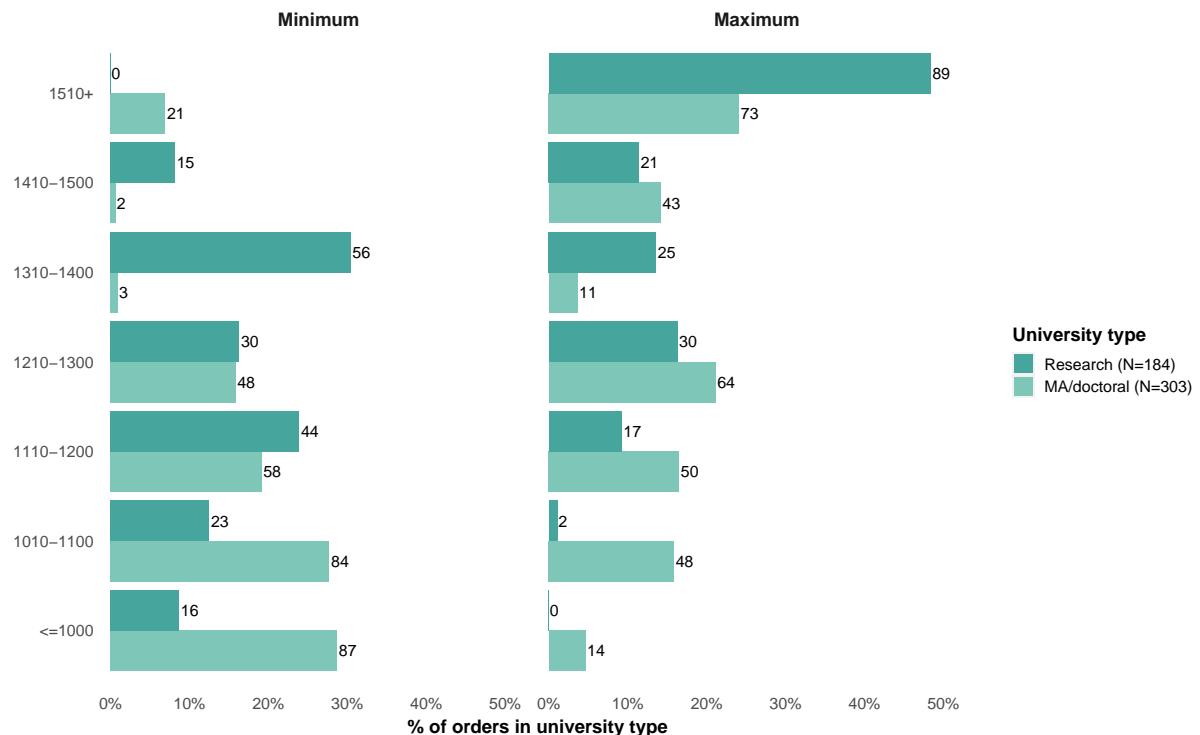


Figure 9: PSAT filter used by research vs. ma/doctoral

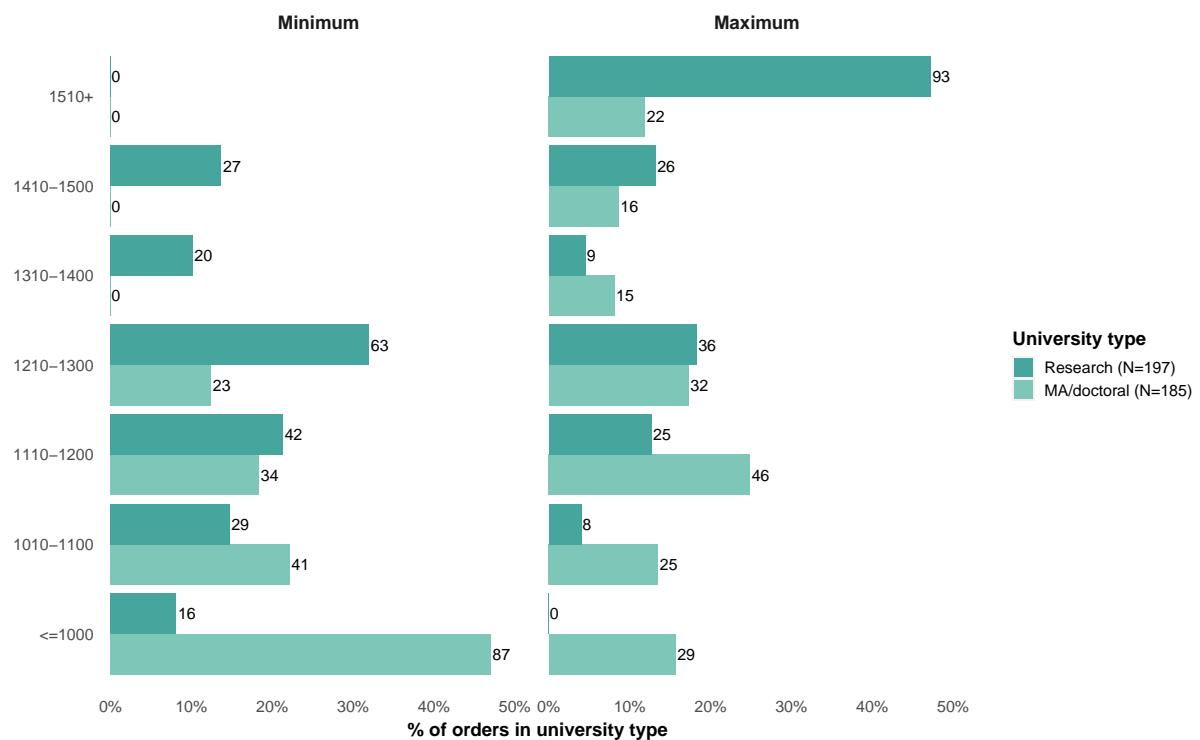


Figure 10: Academic Combinations: GPA (3.0+) and SAT or PSAT (across score thresholds)

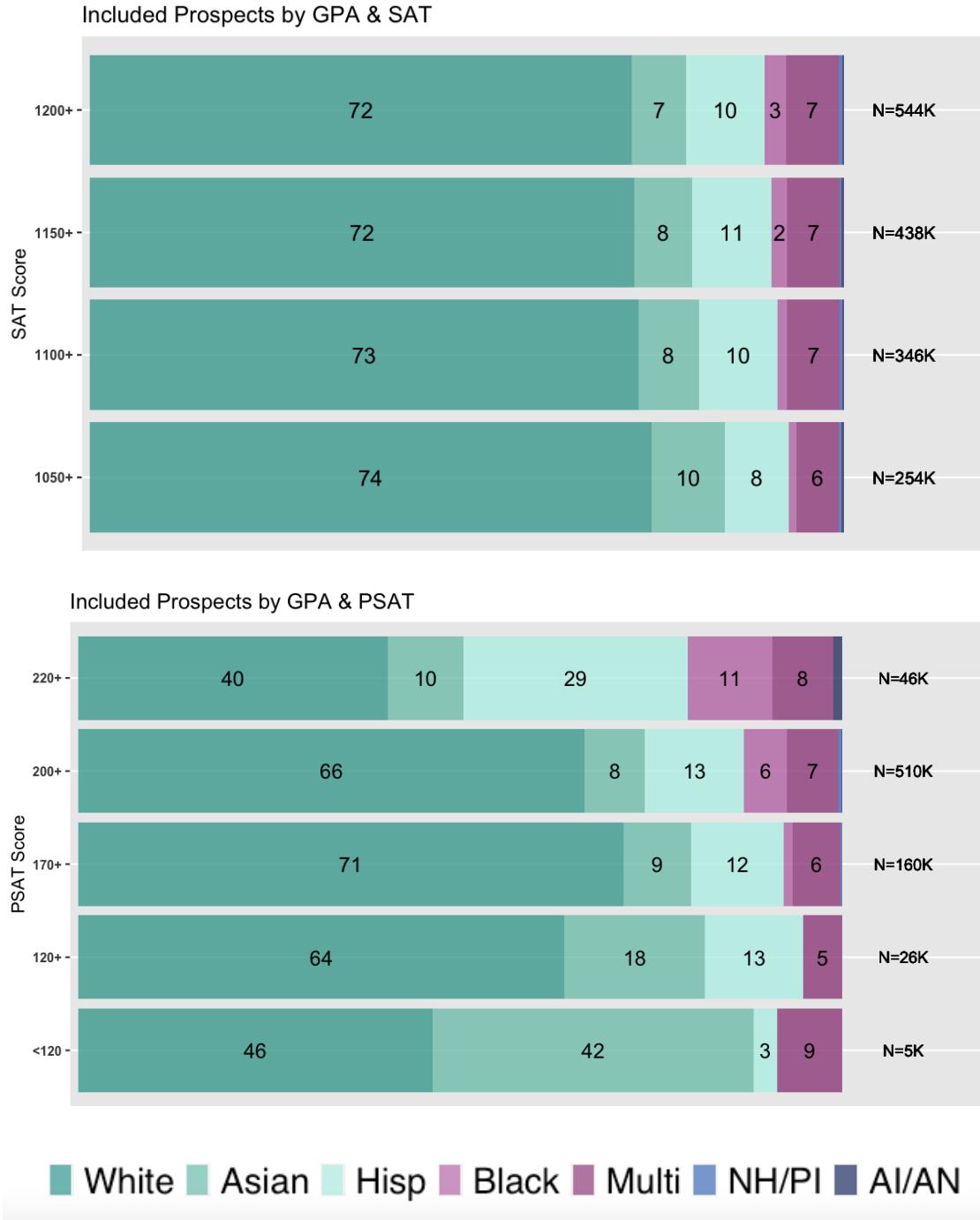
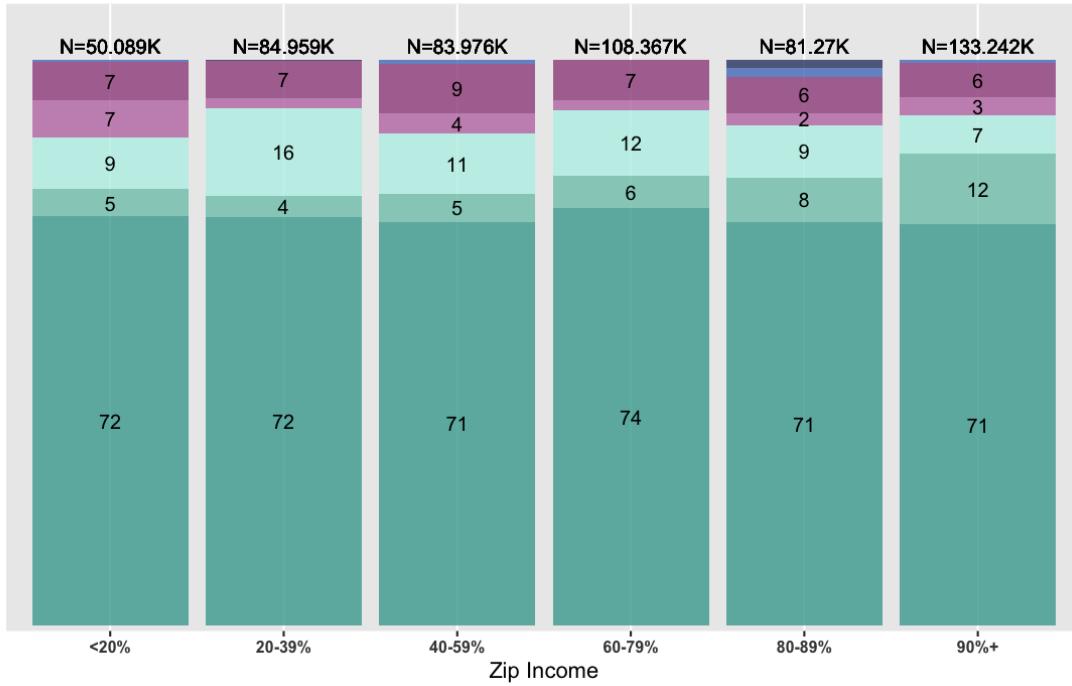
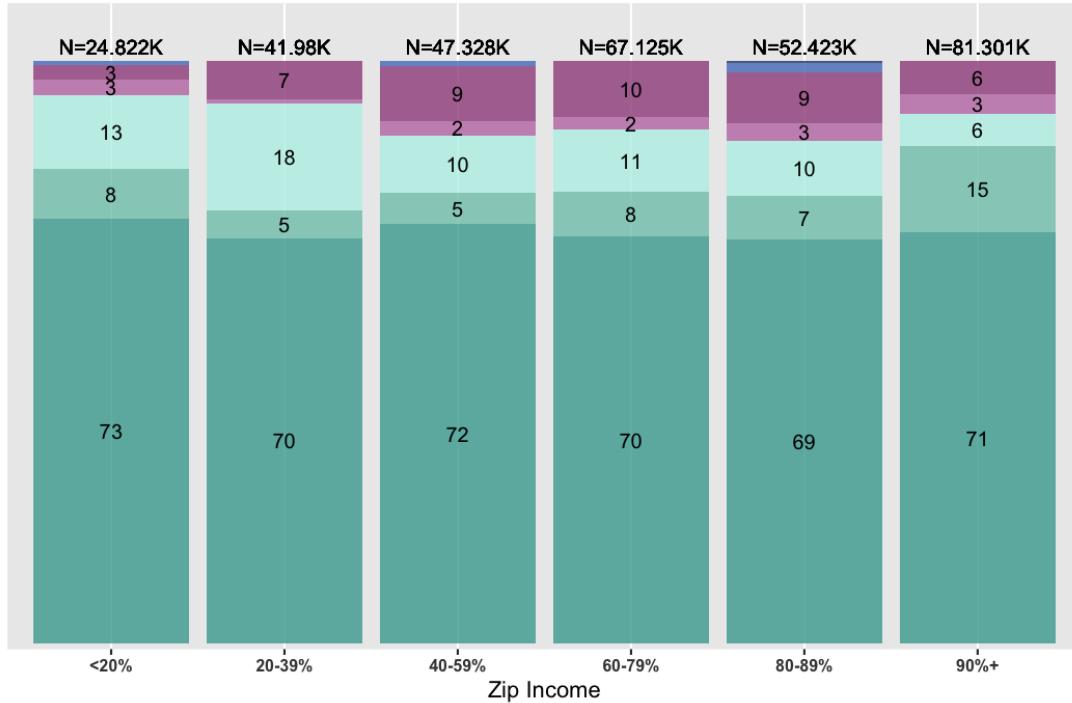


Figure 11: Academic and Geographic Combination: GPA (3.0+), PSAT (150+) or SAT (1050+), and Zip (across income thresholds)

Included Prospects by GPA, SAT, and Zip Code



Included Prospects by GPA, PSAT, and Zip Code



■ White ■ Asian ■ Hisp ■ Black ■ Multi ■ NH/PI ■ AI/AN

Figure 12: Segment filter prospects by metro (average income and racial composition)

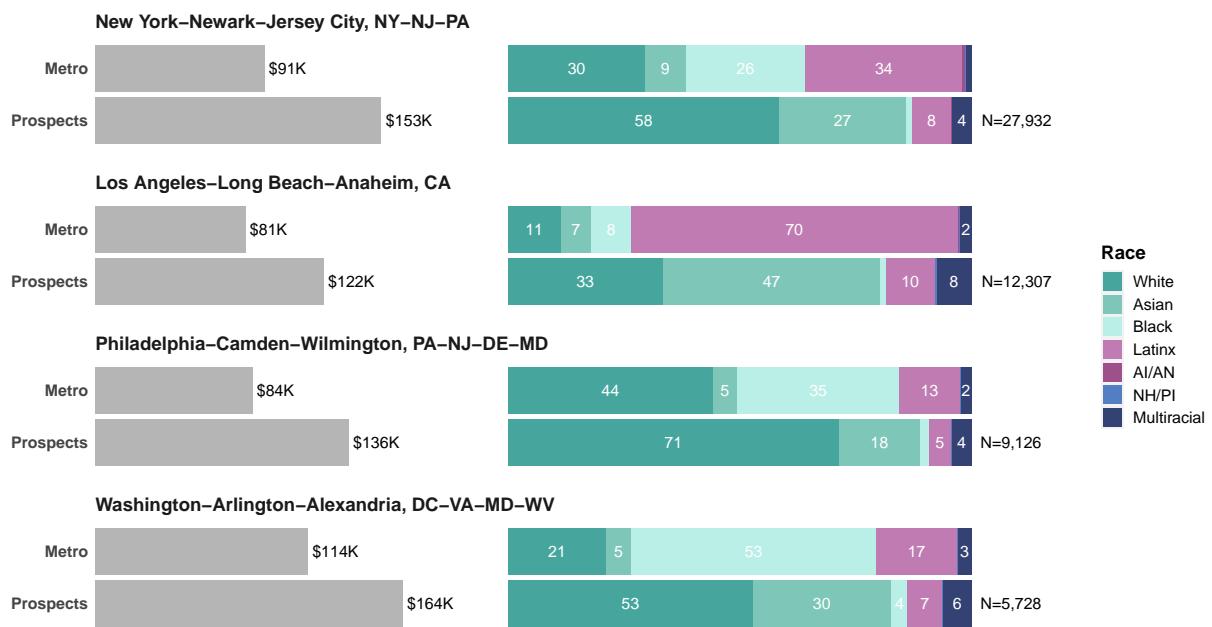


Figure 13: Segment filter prospects by metro maps (average income and racial composition)

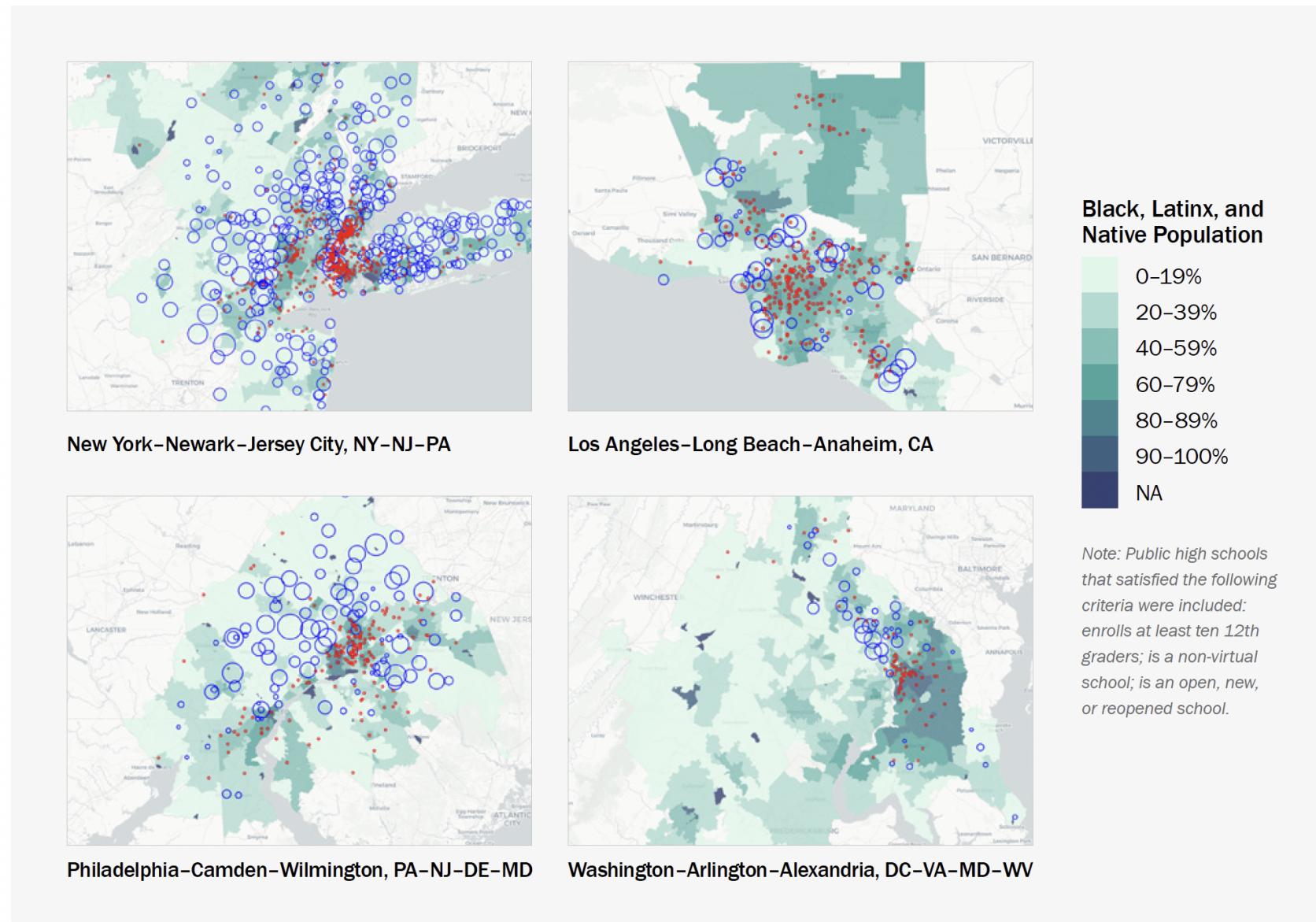
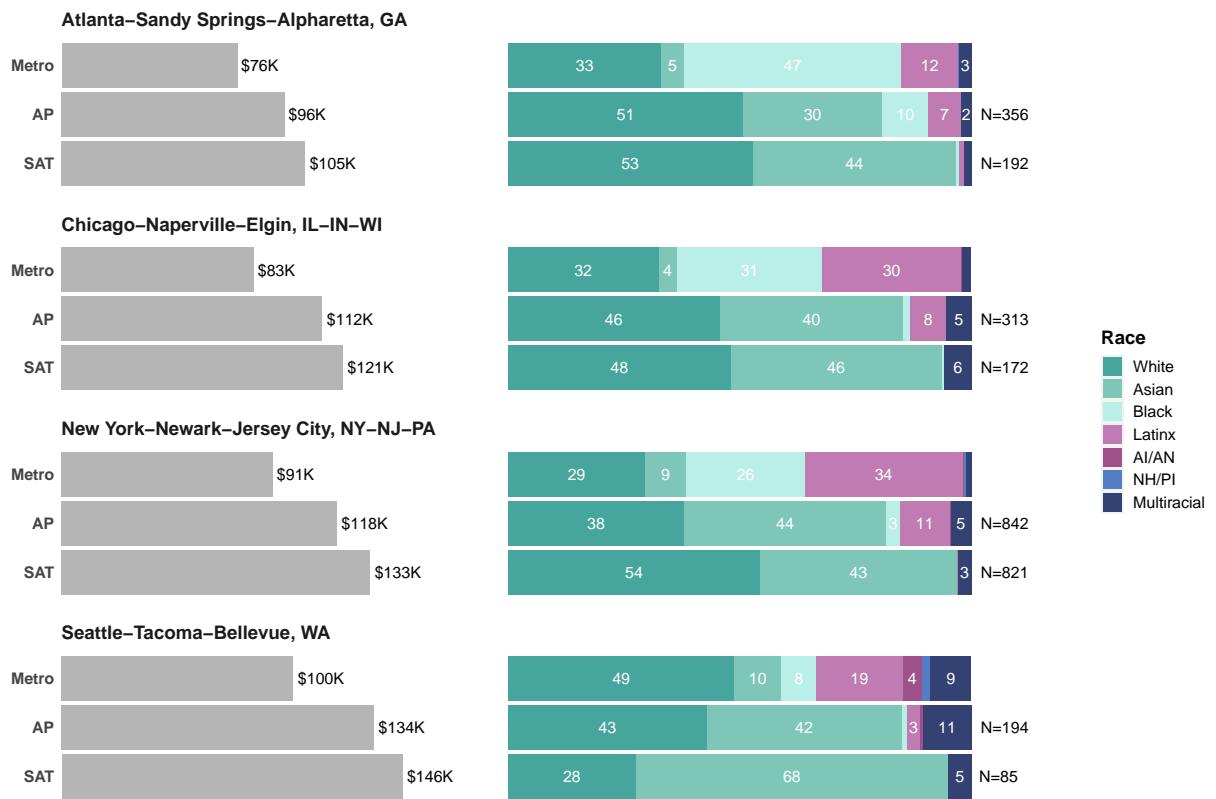


Figure 14: Women in STEM Prospects by Metro (Average Income and Racial Composition)



## 10 Online Appendix

Figure 15: Academic and Geographic Combination: GPA (3.0+) and AP (across score thresholds)

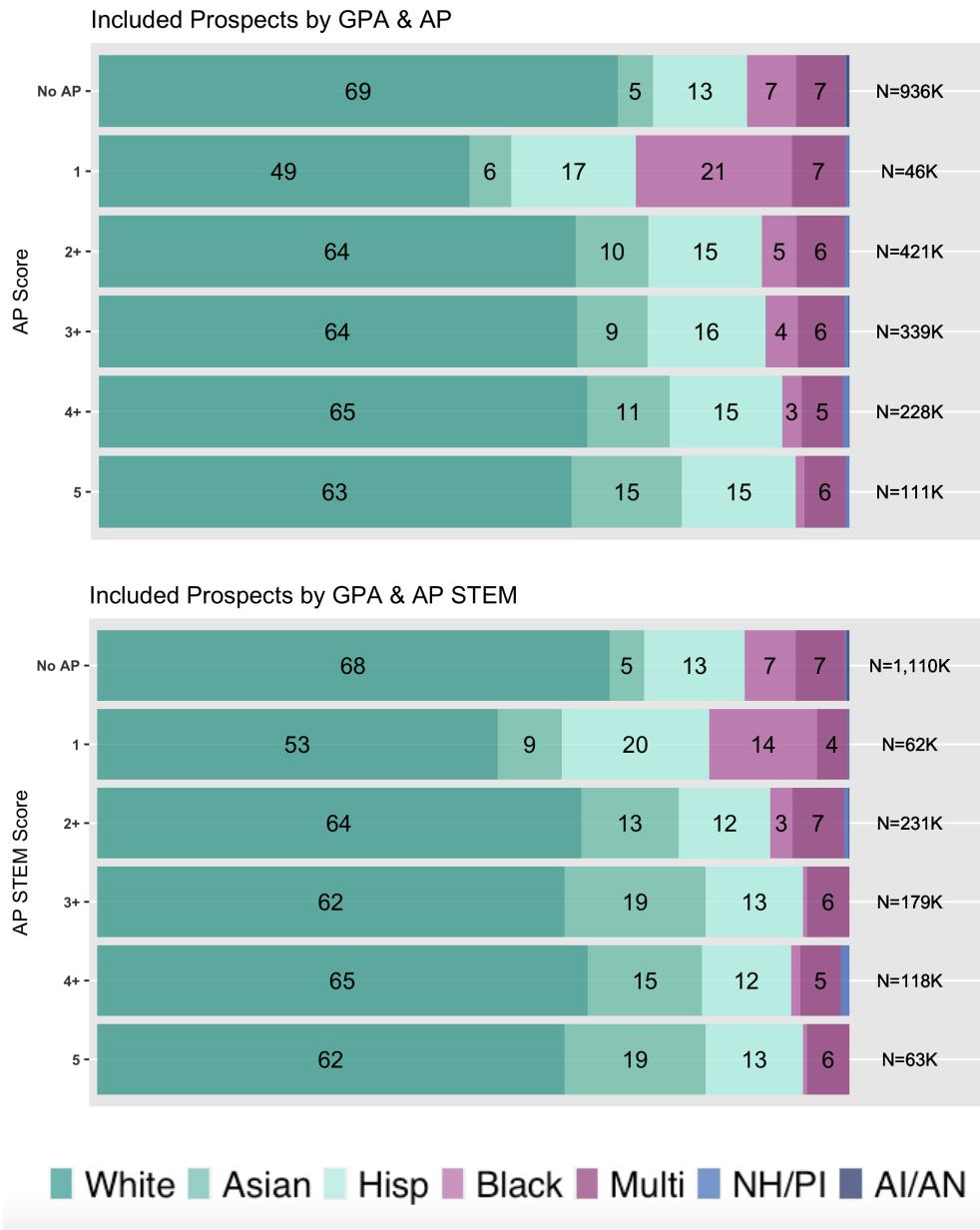


Table 4: Score Threshold Proportion Differences in Included vs. Excluded across Race/Ethnicity

	<b>White</b>	<b>Asian</b>	<b>Hisp</b>	<b>Black</b>	<b>Multi</b>	<b>NH/PI</b>	<b>AI/AN</b>
<b>SAT</b>							
Less than 1000	-0.062***	-0.010***	0.004***	0.065***	0.005***	-0.003***	0.002***
1000+	0.217***	0.033***	-0.129***	-0.103***	-0.012***	-0.001***	-0.006***
1200+	0.209***	0.057***	-0.137***	-0.103***	-0.025***	0.001***	-0.003***
1300+	0.205***	0.090***	-0.137***	-0.122***	-0.027***	-0.002***	NA
1400+	0.170***	0.160***	-0.175***	-0.130***	-0.012***	NA	NA
<b>PSAT</b>							
Less than 120	-0.194***	0.007***	0.076***	0.105***	0.014***	-0.004***	-0.005***
120+	0.098***	0.034***	-0.062***	-0.060***	-0.003***	-0.001***	-0.006***
170+	0.185***	0.051***	-0.093***	-0.123***	-0.015***	0.001*	NA
200+	0.116***	0.151***	-0.102***	NA	-0.015***	NA	NA
220+	-0.078***	0.417***	-0.191***	NA	0.002	NA	NA
<b>AP</b>							
1	-0.143***	0.022***	0.056***	0.077***	-0.001	-0.003***	-0.006***
2+	0.066***	0.061***	-0.017***	-0.094***	-0.010***	0.001***	-0.007***
3+	0.070***	0.058***	-0.017***	-0.091***	-0.015***	0.001*	-0.005***
4+	0.086***	0.071***	-0.022***	-0.106***	-0.026***	0.003***	-0.005***
5+	0.084***	0.104***	-0.046***	-0.109***	-0.025***	0.001	NA
<b>AP STEM</b>							
1	-0.100***	0.046***	0.090***	0.015***	-0.040***	-0.004***	-0.007***
2+	0.101***	0.092***	-0.077***	-0.101***	-0.012***	0.002***	-0.005***
3+	0.130***	0.105***	-0.097***	-0.111***	-0.025***	0.003***	-0.005***
4+	0.113***	0.119***	-0.106***	-0.103***	-0.023***	0.007***	-0.006***
5+	0.078***	0.151***	-0.101***	-0.096***	-0.020***	NA	NA
<b>GPA</b>							
Less than 2.0	-0.198***	-0.036***	0.104***	0.109***	0.016***	-0.002***	0.006***
2.0+	0.193***	0.037***	-0.103***	-0.107***	-0.016***	0.002***	-0.006***
2.5+	0.212***	0.037***	-0.112***	-0.112***	-0.018***	-0.001***	-0.006***
3.0+	0.109***	0.032***	-0.068***	-0.060***	-0.008***	-0.004***	-0.002***
3.5+	0.233***	0.034***	-0.124***	-0.112***	-0.026***	0.000	-0.006***

Table 5: Zip Affluence Proportion Differences in Included vs. Excluded across Race/Ethnicity

	<b>White</b>	<b>Asian</b>	<b>Hisp</b>	<b>Black</b>	<b>Multi</b>	<b>NH/PI</b>	<b>AI/AN</b>
<b>Affluence Percentile</b>							
Less than 20%	-0.260***	0.008***	0.094***	0.163***	0.000	0.001***	-0.005***
20-39%	-0.089***	-0.018***	0.108***	0.015***	-0.010***	-0.002***	-0.003***
40-59%	0.021***	-0.002***	-0.012***	-0.028***	0.010***	0.001***	0.009***
60-79%	0.031***	0.010***	0.011***	-0.068***	0.012***	0.007***	-0.003***
80-89%	0.169***	0.011***	-0.091***	-0.065***	-0.015***	-0.003***	-0.006***
Greater than 90%	0.160***	0.020***	-0.120***	-0.056***	-0.006***	-0.003***	0.004***

Table 6: Zip and County Proportion Differences in Included vs. Excluded across Race/Ethnicity

	<b>White</b>	<b>Asian</b>	<b>Hisp</b>	<b>Black</b>	<b>Multi</b>	<b>NH/PI</b>	<b>AI/AN</b>
<b>Zip</b>							
Low Income	-0.242***	0.000	0.123***	0.129***	-0.005***	-0.001***	-0.005***
Moderate Income	0.007***	-0.010***	0.012***	-0.026***	0.011***	0.002***	0.003***
High Income	0.154***	0.023***	-0.083***	-0.085***	-0.008***	0.001	-0.001***
<b>County</b>							
Low Income	-0.141***	0.008***	0.084***	0.059***	-0.008***	0.003***	-0.004***
Moderate Income	0.004***	0.000	-0.027***	0.035***	-0.010***	0.001	-0.002***
High Income	0.037***	0.000	-0.005***	-0.047***	0.014***	-0.001***	0.002***

Table 7: GPA and PSAT/SAT Score Threshold Proportion Differences in Included vs. Excluded across Race/Ethnicity

	<b>White</b>	<b>Asian</b>	<b>Hisp</b>	<b>Black</b>	<b>Multi</b>	<b>NH/PI</b>	<b>AI/AN</b>
<b>SAT</b>							
1050+	0.233***	0.041***	-0.133***	-0.124***	-0.011***	0.001	-0.006***
1100+	0.229***	0.045***	-0.127***	-0.130***	-0.011***	-0.002***	-0.004***
1150+	0.229***	0.048***	-0.126***	-0.135***	-0.010***	-0.002***	-0.005***
<b>PSAT</b>							
1200+	0.243***	0.066***	-0.144***	-0.135***	-0.025***	-0.001***	-0.004***
<120	-0.135***	0.075***	0.081***	-0.012***	0.003*	NA	-0.006***
120+	0.164***	0.051***	-0.099***	-0.097***	-0.012***	-0.001***	-0.005***
170+	0.199***	0.059***	-0.098***	-0.130***	-0.021***	-0.002***	NA
200+	0.119***	0.154***	-0.089***	NA	-0.033***	NA	NA
220+	-0.053***	0.386***	-0.190***	NA	0.007	NA	NA

Table 8: GPA, PSAT/SAT, and Zip Code Proportion Differences in Included vs. Excluded across Race/Ethnicity

	<b>White</b>	<b>Asian</b>	<b>Hisp</b>	<b>Black</b>	<b>Multi</b>	<b>NH/PI</b>	<b>AI/AN</b>
<b>SAT (1050+)</b>							
Less than 20%	0.098***	0.028***	-0.077***	-0.056***	0.016***	-0.002***	NA
20-39%	0.166***	0.031***	-0.087***	-0.095***	-0.012***	0.003***	-0.006***
40-59%	0.252***	0.020***	-0.117***	-0.113***	-0.032***	NA	-0.005***
60-79%	0.129***	0.045***	-0.041***	-0.129***	-0.008***	0.007***	-0.004***
80-89%	0.269***	0.067***	-0.189***	-0.120***	-0.017***	NA	NA
Greater than 90%	0.230***	0.058***	-0.174***	-0.109***	-0.007***	0.002***	-0.002***
<b>PSAT (150+)</b>							
Less than 20%	0.172***	0.023***	-0.084***	-0.117***	0.013***	0.001	NA
20-39%	0.125***	0.050***	-0.057***	-0.108***	-0.007***	0.006***	NA
40-59%	0.250***	0.029***	-0.149***	-0.104***	-0.018***	-0.005***	-0.004***
60-79%	0.101***	0.049***	-0.051***	-0.121***	0.020***	0.009***	NA
80-89%	0.240***	0.091***	-0.179***	-0.119***	-0.023***	NA	NA
Greater than 90%	0.216***	0.082***	-0.157***	-0.106***	-0.024***	NA	NA

Table 9: GPA and AP Proportion Differences in Included vs. Excluded across Race/Ethnicity

	<b>White</b>	<b>Asian</b>	<b>Hisp</b>	<b>Black</b>	<b>Multi</b>	<b>NH/PI</b>	<b>AI/AN</b>
<b>AP</b>							
1	-0.023***	0.020***	-0.054***	0.072***	-0.007***	0.000	-0.006***
2+	0.132***	0.068***	-0.077***	-0.100***	-0.017***	0.001***	-0.006***
3+	0.131***	0.063***	-0.068***	-0.102***	-0.019***	0.002***	-0.006***
4+	0.141***	0.078***	-0.074***	-0.118***	-0.026***	0.004***	-0.006***
5+	0.116***	0.114***	-0.070***	-0.130***	-0.025***	0.001***	NA
<b>AP STEM</b>							
1	0.016***	0.050***	-0.024***	0.006***	-0.039***	-0.003***	-0.006***
2+	0.134***	0.100***	-0.104***	-0.113***	-0.012***	0.002***	-0.006***
3+	0.163***	0.108***	-0.114***	-0.129***	-0.025***	0.004***	NA
4+	0.139***	0.119***	-0.105***	-0.129***	-0.026***	0.008***	NA
5+	0.106***	0.153***	-0.091***	-0.134***	-0.024***	NA	NA

Table 10: Filter by neighborhood segments

2011 D+ Cluster	SAT Math	SAT CR	Going Out of State	Percent NonWhite	Need Financial Aid	Med Income
51	546	533	32%	30%	57%	\$95,432
52	480	470	30%	58%	71%	\$63,578
53	561	544	32%	50%	55%	\$92,581
54	458	443	25%	83%	76%	\$38,977
55	566	565	52%	24%	63%	\$71,576
56	420	411	29%	93%	66%	\$35,308
57	541	519	52%	47%	43%	\$67,394
58	533	489	28%	87%	69%	\$68,213
59	561	562	52%	24%	74%	\$54,750
60	589	590	63%	37%	36%	\$104,174
61	585	567	51%	30%	40%	\$123,858
62	596	595	67%	24%	72%	\$59,824
63	548	541	39%	23%	65%	\$69,347
64	466	466	48%	34%	29%	\$49,829
65	440	433	23%	93%	78%	\$45,081
66	499	492	20%	12%	76%	\$50,453
67	519	501	27%	53%	59%	\$60,960
68	552	558	52%	35%	65%	\$57,902
69	534	521	37%	19%	65%	\$88,100
70	613	598	65%	29%	61%	\$86,381
71	405	408	39%	97%	68%	\$42,661
72	399	397	31%	87%	47%	\$32,708
73	528	514	29%	42%	62%	\$90,849
74	433	435	29%	84%	79%	\$44,065
75	459	457	28%	85%	72%	\$50,421
76	514	509	27%	38%	64%	\$61,332
77	502	492	26%	18%	75%	\$62,372
78	594	578	56%	26%	39%	\$134,400
79	550	551	57%	32%	74%	\$40,909
80	534	527	39%	39%	65%	\$49,877
81	491	483	27%	57%	72%	\$63,030
82	496	491	29%	21%	75%	\$53,465
83	500	490	19%	26%	71%	\$49,335
Total	512	502	32%	43%	65%	\$70,231

Table 11: Filter by high school segments

2011 D+	Cluster	SAT Math	SAT CR	Going Out of State	Percent NonWhite	Need Financial Aid	Med Income
51		462	457	14%	33%	68%	\$40,918
52		489	496	81%	99%	77%	\$64,730
53		471	484	28%	38%	62%	\$60,833
54		376	371	33%	96%	38%	\$38,146
55		489	481	39%	46%	44%	\$71,845
56		536	508	73%	43%	49%	\$63,967
57		434	435	29%	82%	79%	\$48,301
58		592	577	51%	27%	32%	\$104,509
59		499	489	19%	18%	74%	\$47,685
60		523	549	23%	30%	33%	\$70,175
61		485	370	33%	89%	9%	\$61,385
62		474	473	34%	92%	67%	\$55,515
63		440	427	28%	86%	72%	\$49,238
64		606	542	37%	89%	57%	\$81,911
65		515	503	28%	43%	65%	\$72,692
66		498	515	37%	37%	73%	\$60,272
67		526	546	48%	41%	69%	\$71,279
68		541	540	41%	26%	62%	\$79,260
69		390	395	36%	92%	74%	\$43,391
70		595	581	56%	33%	48%	\$105,721
71		400	412	57%	98%	80%	\$43,137
72		528	544	35%	25%	64%	\$70,018
73		451	438	24%	89%	76%	\$48,406
74		654	579	76%	80%	46%	\$59,089
75		514	502	31%	20%	71%	\$72,850
76		600	584	72%	50%	28%	\$90,265
77		595	508	64%	75%	39%	\$39,490
78		473	468	48%	43%	22%	\$56,703
79		594	585	61%	26%	71%	\$65,180
Total		514	502	32%	44%	65%	\$70,223