Business Process Intelligence (BPI) course

Model Quality, Alpha Miner & Process Exploration

Benedikt Knopp

BPI-Instruction 4





Today's Agenda



Alpha Miner: Step-by-Step Example

Alpha Miner: Many Examples

Process Exploration (ProM, Celonis)





Recap: Model Quality Assessment

Fitness (Recall):

To what extend can the behavior recorded in the log be replayed by the model?

Generalization:

How likely is it that an unseen trace can be replayed by the model?

Hard / Ambiguous answers.

Requires knowledge or assumptions about the process apart from what is seen in the log.

Precision:

To what extend is the model behavior present in the log?

Simplicity:

How simple and readable is the model?

E.g. number of nodes, no label duplications...

Let's keep the discussion informal here

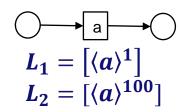
Recap: Model Quality Assessment

Generalization:

How likely is it that an unseen trace can be replayed by the model?

Log-based assessment: Gain confidence from observing log frequencies.

Non-Log based assessment: Make assumptions about the process apart from what is seen in the log.



For this model, generalization w.r.t L_2 is higher than w.r.t L_1 because we have more evidence that future traces look the same.

See next slides...



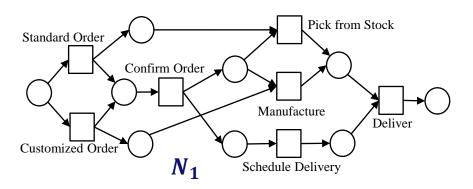


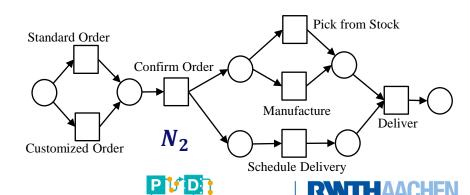
Exercise 1a: Model Quality Assessment

Recall the "carpenter" process from last instruction (Exercise 6). Given the following event $\log L$ describing observed behavior:

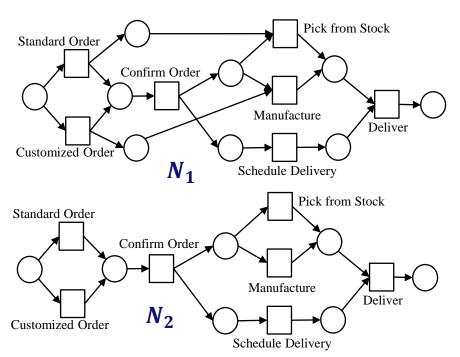
 $L = [\langle Standard, Confirm, Schedule, Pick, Deliver \rangle, \\ \langle Customized, Confirm, Manufacture, Schedule, Deliver \rangle]$

argue which of the following two Petri nets N_1 , N_2 is better with respect to precision, fitness, generalization and simplicity.





 $L = [\langle Standard, Confirm, Schedule, Pick, Deliver \rangle, \\ \langle Customized, Confirm, Manufacture, Schedule, Deliver \rangle]$



Fitness (Recall):

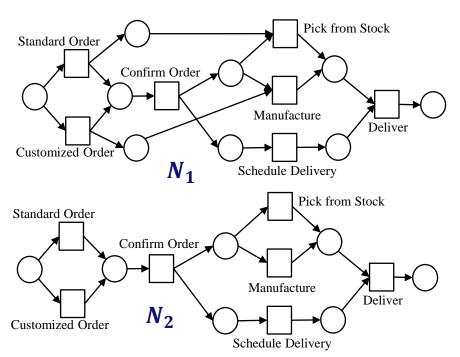
To what extend can the behavior recorded in the log be replayed by the model?

Both N_1 and N_2 can replay L completely. N_1 is as fitting as N_2 .





 $L = [\langle Standard, Confirm, Schedule, Pick, Deliver \rangle, \\ \langle Customized, Confirm, Manufacture, Schedule, Deliver \rangle]$



Precision:

To what extend is the model behavior present in the log?

 N_2 allows for more further traces than N_1 . N_1 is more precise than N_2 .





Exercise 1a: Mod

"...the order is picked from stock in case of a catalog order, and manufactured in case of a customized order..."

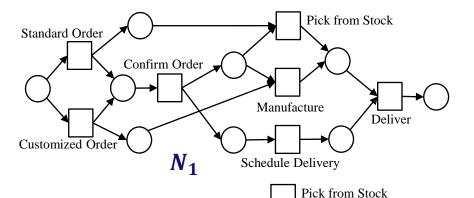
ssment (Sol.)

 $L = [\langle Standard, Confirm, Sch | a cust \\ \langle Customized, Confirm, Manuf | a cust \\ \langle C$

Confirm Order

 N_2

(Language Deliver | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 1945 | 195



Manuf

Schedule Delivery

Generalization:

How likely is it that an unseen trace can be replayed by the model?

Assuming that the process description faithfully describes reality, N_1 generalizes as well as N_2 .

Note: You may also argue differently.

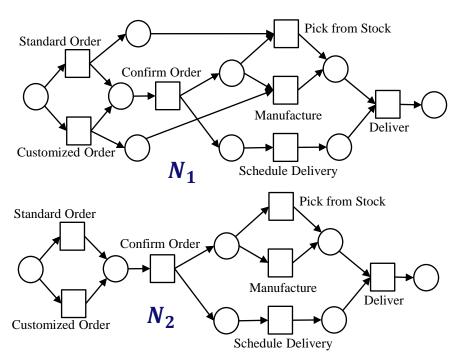




Standard Order

Customized Order

 $L = [\langle Standard, Confirm, Schedule, Pick, Deliver \rangle, \\ \langle Customized, Confirm, Manufacture, Schedule, Deliver \rangle]$



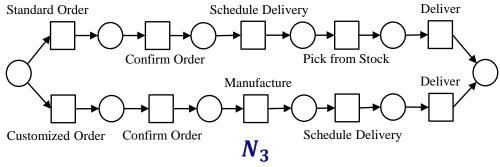
Simplicity:

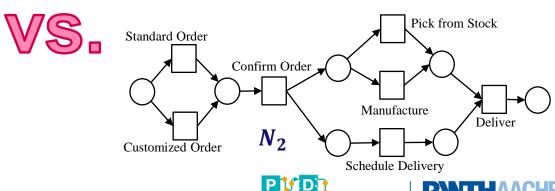
How simple and readable is the model?

 N_2 has two places less. N_2 is slightly simpler than N_1 .





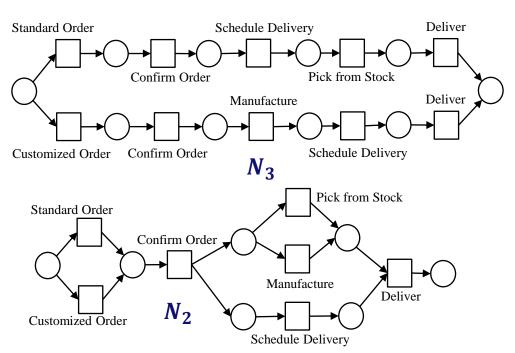








 $L = [\langle Standard, Confirm, Schedule, Pick, Deliver \rangle, \\ \langle Customized, Confirm, Manufacture, Schedule, Deliver \rangle]$



Fitness (Recall):

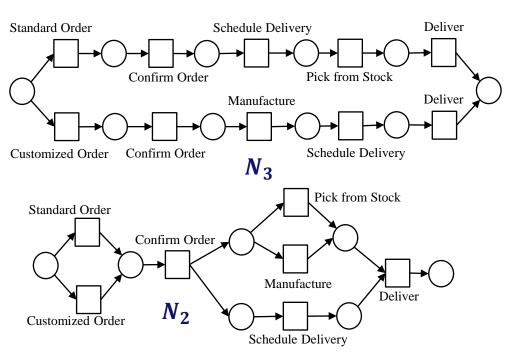
To what extend can the behavior recorded in the log be replayed by the model?

Both N_3 and N_2 can replay L completely. N_3 is as fitting as N_2 .





 $L = [\langle Standard, Confirm, Schedule, Pick, Deliver \rangle, \\ \langle Customized, Confirm, Manufacture, Schedule, Deliver \rangle]$



Precision:

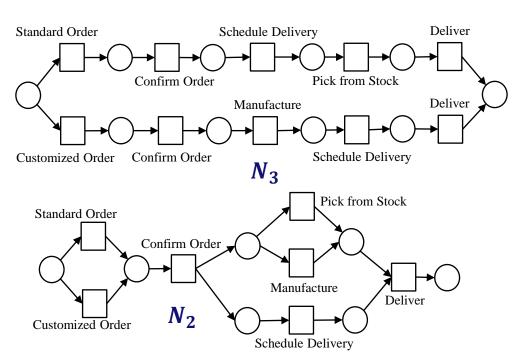
To what extend is the model behavior present in the log?

Only N_2 allows for traces that are not in L. N_3 is more precise than N_2 .





 $L = [\langle Standard, Confirm, Schedule, Pick, Deliver \rangle, \\ \langle Customized, Confirm, Manufacture, Schedule, Deliver \rangle]$



Generalization:

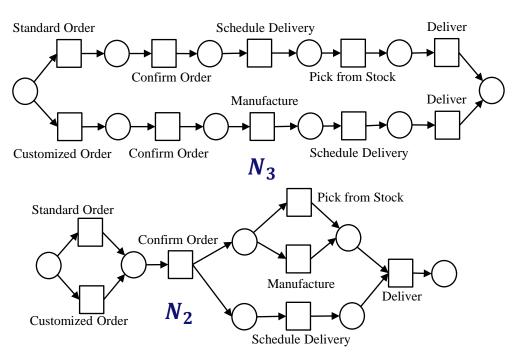
How likely is it that an unseen trace can be replayed by the model?

N₃ cannot replay e.g. the first trace in L with Pick andSchedule being swapped.N₂ generalizes better than N₃.





 $L = [\langle Standard, Confirm, Schedule, Pick, Deliver \rangle, \\ \langle Customized, Confirm, Manufacture, Schedule, Deliver \rangle]$



Simplicity:

How simple and readable is the model?

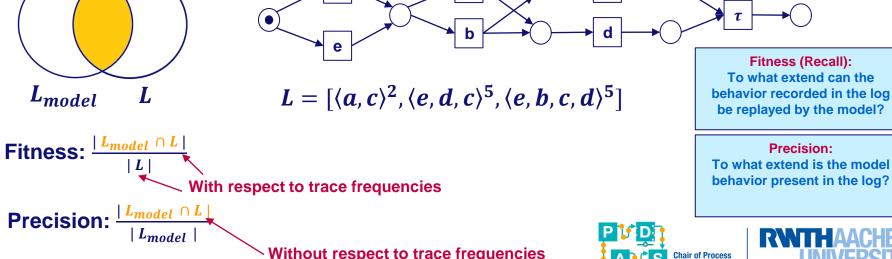
 N_3 has duplicated transition labels and more nodes. N_2 is simpler than N_3 .





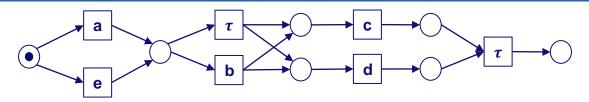
Exercise 2a: Model Quality Metrics

Consider the following model and the following event log. Argue about fitness and precision of the model using the complete model and log traces as model/log behavior.



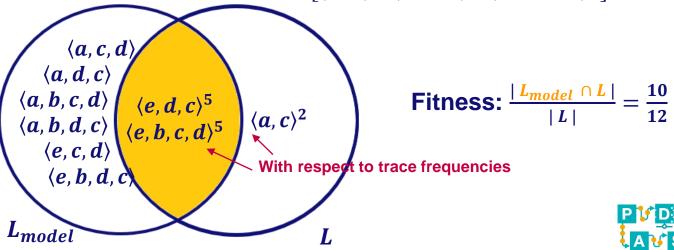


Exercise 2a: Model Quality Metrics (Sol.)



 $L_{model} = [\langle a, c, d \rangle, \langle a, d, c \rangle, \langle a, b, c, d \rangle, \langle a, b, d, c \rangle, \langle e, c, d \rangle, \langle e, d, c \rangle, \langle e, b, c, d \rangle, \langle e, b, d, c \rangle]$

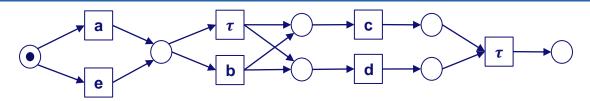
$$L = [\langle a, c \rangle^2, \langle e, d, c \rangle^5, \langle e, b, c, d \rangle^5]$$





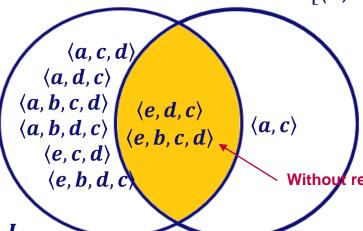


Exercise 2a: Model Quality Metrics (Sol.)



 $L_{model} = [\langle a, c, d \rangle, \langle a, d, c \rangle, \langle a, b, c, d \rangle, \langle a, b, d, c \rangle, \langle e, c, d \rangle, \langle e, d, c \rangle, \langle e, b, c, d \rangle, \langle e, b, d, c \rangle]$

$$L = [\langle a, c \rangle^2, \langle e, d, c \rangle^5, \langle e, b, c, d \rangle^5]$$



Precision:
$$\frac{|L_{model} \cap L|}{|L_{model}|} = \frac{2}{8}$$

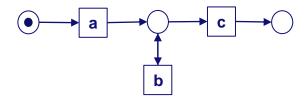
Without respect to trace frequencies





Exercise 2b: Model Quality Metrics

Consider the following model and the following event log. When reasoning about model quality as before, what is the problem here?

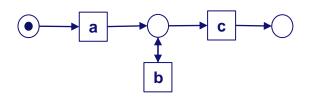


$$L = [\langle a, c \rangle^5, \langle a, b, c \rangle^3, \langle a, b, b, c \rangle^3]$$





Exercise 2b: Model Quality Metrics (Sol.)



$$L = [\langle a, c \rangle^5, \langle a, b, c \rangle^3, \langle a, b, b, c \rangle^3]$$

$$L_{model} = [\langle a, c \rangle, \langle a, b, c \rangle, \langle a, b, b, c \rangle, \langle a, b, b, b, c \rangle, \langle a, b, b, b, b, c \rangle, \dots]$$

There are infinitely many accepted traces.

Precision:
$$\frac{|L_{model} \cap L|}{|L_{model}|} = \frac{3}{\infty} = 0$$

This might not be what we want.

We need more advanced evaluation metrics.





1.
$$T_1 = \{ t \in T \mid \exists_{\sigma \in I} t \in \sigma \},$$

2.
$$T_1 = \{ t \in T \mid \exists_{\sigma \in L} t = first(\sigma) \},$$

3.
$$T_O = \{ t \in T \mid \exists_{\sigma \in I} t = last(\sigma) \},$$

4.
$$X_1 = \{ (A,B) \mid A \subseteq T_1 \land A \neq \emptyset \land B \subseteq T_1 \land B \neq \emptyset \land A \in A \in A \}$$

$$\forall_{a \in A} \forall_{b \in B} a \rightarrow_{L} b \wedge \forall_{a1,a2 \in A} a_{1} \#_{L} a_{2} \wedge \forall_{b1,b2 \in B} b_{1} \#_{L} b_{2} \},$$

$$5. \ Y_L = \{ \ (A,B) \in X_L \ | \ \forall_{(A',B') \in X_I} \ A \subseteq A' \land B \subseteq B' \Longrightarrow (A,B) = (A',B') \ \},$$

6.
$$P_L = \{ p_{(A,B)} \mid (A,B) \in Y_L \} \cup \{i_L,o_L\},\$$

7.
$$F_L = \{ (a, p_{(A,B)}) \mid (A,B) \in Y_L \land a \in A \} \cup \{ (p_{(A,B)},b) \mid (A,B) \in Y_L \land b \in B \} \cup \{ (i,t) \mid t \in T_i \} \cup \{ (t,o_i) \mid t \in T_o \}, and$$

8.
$$\alpha(L) = (P_L, T_L, F_L)$$
.





1.
$$T_L = \{ t \in T \mid \exists_{\sigma \in L} t \in \sigma \},$$
 Identifying activities

2.
$$T_1 = \{ t \in T \mid \exists_{\sigma \in L} t = first(\sigma) \},$$

3.
$$T_O = \{ t \in T \mid \exists_{\sigma \in L} t = last(\sigma) \},$$

4.
$$X_1 = \{ (A,B) \mid A \subseteq T_1 \land A \neq \emptyset \land B \subseteq T_1 \land B \neq \emptyset \land A \in A \in A \}$$

$$\forall_{a \in A} \forall_{b \in B} \ a \rightarrow_{L} b \quad \land \quad \forall_{a1,a2 \in A} \ a_{1} \#_{L} \ a_{2} \quad \land \quad \forall_{b1,b2 \in B} \ b_{1} \#_{L} \ b_{2} \ \},$$

$$5. \ Y_L = \{ \ (A,B) \in X_L \ | \ \forall_{(A',B') \in X_I} \ A \subseteq A' \land B \subseteq B' \Longrightarrow (A,B) = (A',B') \ \},$$

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$$P_L = \{ p_{(A,B)} \mid (A,B) \in Y_L \} \cup \{i_L,o_L\},\$$

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8.
$$\alpha(L) = (P_L, T_L, F_L)$$
.





1.
$$T_L = \{ t \in T \mid \exists_{\sigma \in L} t \in \sigma \},\$$

2.
$$T_1 = \{ t \in T \mid \exists_{\sigma \in L} t = \textit{first}(\sigma) \}, \leftarrow$$
 Set of start activities

3.
$$T_O = \{ t \in T \mid \exists_{\sigma \in I} t = last(\sigma) \},$$

4.
$$X_1 = \{ (A,B) \mid A \subseteq T_1 \land A \neq \emptyset \land B \subseteq T_1 \land B \neq \emptyset \land A \in A \in A \}$$

$$\forall_{a \in A} \forall_{b \in B} a \rightarrow_{L} b \land \forall_{a_{1,a_{2} \in A}} a_{1} \#_{L} a_{2} \land \forall_{b_{1,b_{2} \in B}} b_{1} \#_{L} b_{2} \},$$

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$$P_L = \{ p_{(A,B)} \mid (A,B) \in Y_L \} \cup \{i_L,o_L\},\$$

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$$\alpha(L) = (P_L, T_L, F_L)$$
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Let L be an event log over T. $\alpha(L)$ is defined as follows.

1.
$$T_L = \{ t \in T \mid \exists_{\sigma \in L} t \in \sigma \},\$$

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3.
$$T_O = \{ t \in T \mid \exists_{\sigma \in L} t = last(\sigma) \}, \longleftarrow$$

Set of end activities

4.
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$$\forall_{a \in A} \forall_{b \in B} a \rightarrow_{L} b \wedge \forall_{a1,a2 \in A} a_{1} \#_{L} a_{2} \wedge \forall_{b1,b2 \in B} b_{1} \#_{L} b_{2} \},$$

$$5. \ Y_L = \{ \ (A,B) \in X_L \ | \ \forall_{(A',B') \in X_I} \ A \subseteq A' \land B \subseteq B' \Longrightarrow (A,B) = (A',B') \ \},$$

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$$\alpha(L) = (P_L, T_L, F_L)$$
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Let L be an event log over T. $\alpha(L)$ is defined as follows.

1.
$$T_1 = \{ t \in T \mid \exists_{\sigma \in I} t \in \sigma \},$$

2.
$$T_1 = \{ t \in T \mid \exists_{\sigma \in L} t = first(\sigma) \},$$

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$$T_O = \{ t \in T \mid \exists_{\sigma \in I} t = last(\sigma) \},$$

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(A, B) pairs

Let L be an event log over T. $\alpha(L)$ is defined as follows.

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$$\forall_{a \in A} \forall_{b \in B} \ a \to_L b \quad \land \quad \forall_{a1,a2 \in A} \ a_1 \#_L \ a_2 \quad \land \quad \forall_{b1,b2 \in B} \ b_1 \#_L \ b_2 \ \},$$

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8.
$$\alpha(L) = (P_L, T_L, F_L)$$
.



Deleting non maximal pairs



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2.
$$T_1 = \{ t \in T \mid \exists_{\sigma \in I} t = first(\sigma) \},$$

3.
$$T_O = \{ t \in T \mid \exists_{\sigma \in I} t = last(\sigma) \},$$

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$$X_1 = \{ (A,B) \mid A \subseteq T_1 \land A \neq \emptyset \land B \subseteq T_1 \land B \neq \emptyset \land A \in A \in A \}$$

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5.
$$Y_L = \{ (A,B) \in X_L \mid \forall_{(A',B') \in X_L} A \subseteq A' \land B \subseteq B' \Rightarrow (A,B) = (A',B') \},$$

6.
$$P_L = \{ p_{(A,B)} \mid (A,B) \in Y_L \} \cup \{i_L,o_L\}, \longleftarrow$$
 Places from pairs

7.
$$F_L = \{ (a,p_{(A,B)}) \mid (A,B) \in Y_L \land a \in A \} \cup \{ (p_{(A,B)},b) \mid (A,B) \in Y_L \land b \in B \} \cup \{ (i,t) \mid t \in T_i \} \cup \{ (t,o_i) \mid t \in T_o \}, and$$

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2.
$$T_1 = \{ t \in T \mid \exists_{\sigma \in L} t = first(\sigma) \},$$

3.
$$T_O = \{ t \in T \mid \exists_{\sigma \in I} t = last(\sigma) \},$$

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$$X_1 = \{ (A,B) \mid A \subseteq T_1 \land A \neq \emptyset \land B \subseteq T_1 \land B \neq \emptyset \land A \in A \in A \}$$

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$$(i_L,t) \mid t \in T_l$$
 $\bigcirc \{ (t,o_L) \mid t \in T_O \}$, and \longleftarrow

Add arcs

8.
$$\alpha(L) = (P_L, T_L, F_L)$$
.





Consider the following event $\log L$:

$$L = [\langle a, b, c \rangle, \langle a, c \rangle]$$

- 1. Give the directly-follows matrix and the footprint matrix of L.
- 2. Derive the set of pairs of transition sets X and identify the maximal pairs Y.
- 3. Write down the resulting Petri net $\alpha(L)$.
- 4. Is the discovered model a sound workflow net?
- Does the discovered process model represent both traces in the event log? If not, explain why.



Give the directly-follows matrix and the footprint matrix of L.

$$L = [\langle a, b, c \rangle, \langle a, c \rangle]$$

Directly-follows relations

	а	b	С
а		۸	۸
b			^
С			

Footprint Matrix

	<u>. </u>		
	а	b	С
а	#	\rightarrow	\rightarrow
b	←	#	\rightarrow
С	←	←	#

Causality: $x \rightarrow y$ iff x > y and not y > x.

Parallelism: $x \parallel y \text{ iff } x > y \text{ and } y > x$

Independence: x # y iff not x > y and not y > x.



causal \rightarrow_{l} to each in B

Derive the set of pairs of maximal transition sets *Y*.

We look at all pairs of non-empty activity sets

$$\begin{array}{c|c} X_L = \{ \ (A,B) \mid \ A \subseteq T_L \ \land \ A \neq \emptyset \land B \subseteq T_L \land B \neq \emptyset \land \\ \forall_{a \in A} \forall_{b \in B} \ a \rightarrow_L b \ \land \ \forall_{a1,a2 \in A} \ a_1 \#_L \ a_2 \ \land \ \forall_{b1,b2 \in B} \ b_1 \#_L \ b_2 \, \} \\ \end{array}$$
 All activities in each A and B should be independent

Then *Y* is the maximal pairs in *X*. Suggestion:...



Derive the set of pairs of maximal transition sets *Y*.

Suggestion: Write down pairs of sets A, B. Start with what you find in the footprint matrix. Mind that here already, a#a, b#b, c#c needs to hold.

A	В
{a}	{b}
{a}	{c}
{b}	{c}



Derive the set of pairs of maximal transition sets Y.

Iteratively, combine rows by joining A with A and B with B, if applicable.

Footprint Matrix			
	а	b	С
а	#	\rightarrow	\rightarrow
b		#	\rightarrow
С	←	←	#

	A	<i>B</i>	
1	{ a }	{ b }	
2	{ a }	{ c }	
3	{ b }	{ c }	
1+2	-{a}	<i>{b, c}</i>	— Cannot do that: b#c does not hold.
2+3	$\{a,b\}$	<u>{c}</u>	— Cannot do that: a#b does not hold.
1+3	$\{a,b\}$	<i>{b, c}</i>	

Cannot do that: a#b and b#c and b→b do not hold.



Derive the set of pairs of maximal transition sets Y.

We are done: This is X.

<i>A</i>	В
{ a }	{b}
{ a }	{c}
{ b }	{c}

All pairs A, B are maximal. Therefore, Y = X in this case.



- 1. $T_L = \{ a, b, c \},$
- 2. $T_1 = \{ a \},$
- 3. $T_O = \{ c \},$

Footprint

	а	b	C
а	#	\rightarrow	\rightarrow
b	←	#	\rightarrow
С	←	←	#

а

b

C

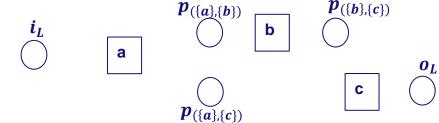


L= [<a, b, c>, <a, c>]

- 1. $T_1 = \{ a, b, c \},\$
- 2. $T_1 = \{ a \},$
- 3. $T_0 = \{ c \},$
- 4. $X_{L} = \{ (\{a\}, \{b\}), (\{b\}, \{c\}), (\{a\}, \{c\}) \}$
- 5. $Y_L = \{ (\{a\}, \{b\}), (\{b\}, \{c\}), (\{a\}, \{c\}) \}$
- 6. $P_L = \{ p_{(A,B)} \mid (A,B) \in Y_L \} \cup \{i_L,o_L\},$

Footprint

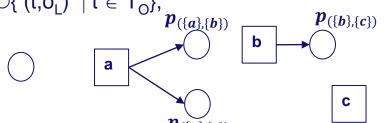
	а	b	С
а	#	\rightarrow	\rightarrow
b	←	#	\rightarrow
С	←	←	#



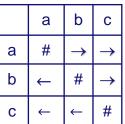


L= [<a, b, c>, <a, c>]

- 1. $T_1 = \{ a, b, c \},$
- 2. $T_1 = \{ a \},$
- 3. $T_0 = \{ c \},$
- 4. $X_1 = \{ (\{a\}, \{b\}), (\{b\}, \{c\}), (\{a\}, \{c\}) \}$
- 5. $Y_L = \{ (\{a\}, \{b\}), (\{b\}, \{c\}), (\{a\}, \{c\}) \}$
- 6. $P_L = \{ p_{(A,B)} \mid (A,B) \in Y_L \} \cup \{i_L,o_L\},\$
- 7. $F_L = \{ (a, p_{(A,B)}) \mid (A,B) \in Y_L \land a \in A \} \cup \{ (p_{(A,B)},b) \mid (A,B) \in Y_L \land b \in B \} \cup \{ (i_L,t) \mid t \in T_L \} \cup \{ (b_L,b_L) \mid (a_L,b_L) \mid (a_L$



Footprint

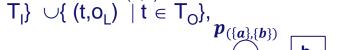


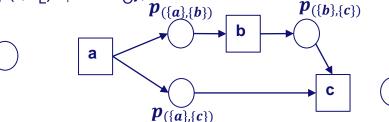


Alpha Miner - Example

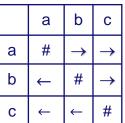
L= [<a, b, c>, <a, c>]

- 1. $T_L = \{ a, b, c \},$
- 2. $T_1 = \{ a \},$
- 3. $T_0 = \{ c \},$
- 4. $X_{L} = \{ (\{a\}, \{b\}), (\{b\}, \{c\}), (\{a\}, \{c\}) \}$
- 5. $Y_1 = \{ (\{a\}, \{b\}), (\{b\}, \{c\}), (\{a\}, \{c\}) \}$
- 6. $P_L = \{ p_{(A,B)} \mid (A,B) \in Y_L \} \cup \{i_L,o_L\},\$
- 7. $F_L = \{ (a, p_{(A,B)}) \mid (A,B) \in Y_L \land a \in A \} \cup \{ (p_{(A,B)},b) \mid (A,B) \in Y_L \land b \in B \} \cup \{ (i_L,t) \mid t \in A,B \}$





Footprint





Alpha Miner - Example

L= [<a, b, c>, <a, c>]

1.
$$T_L = \{ a, b, c \},$$

2.
$$T_1 = \{ a \},$$

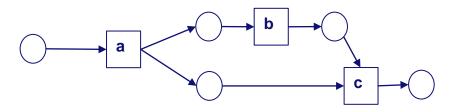
3.
$$T_0 = \{ c \},$$

4.
$$X_{L} = \{ (\{a\}, \{b\}), (\{b\}, \{c\}), (\{a\}, \{c\}) \}$$

5.
$$Y_1 = \{ (\{a\}, \{b\}), (\{b\}, \{c\}), (\{a\}, \{c\}) \}$$

6.
$$P_L = \{ p_{(A,B)} \mid (A,B) \in Y_L \} \cup \{i_L,o_L\},\$$

7.
$$F_{L} = \{ (a, p_{(A,B)}) \mid (A,B) \in Y_{L} \land a \in A \} \cup \{ (p_{(A,B)},b) \mid (A,B) \in Y_{L} \land b \in B \} \cup \{ (i_{L},t) \mid t \in T_{L} \} \cup \{ (t,o_{L}) \mid t \in T_{O} \},$$

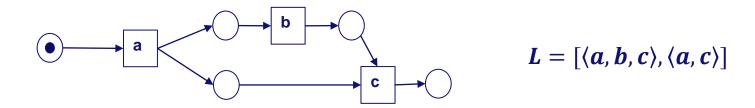


Footprint

	а	b	С
а	#	\rightarrow	\rightarrow
b	←	#	\rightarrow
С	←	←	#



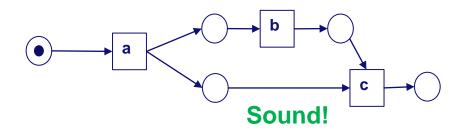
Exercise 3: Alpha Miner Example



- 1. Is the discovered model a sound workflow net?
- 2. Does the discovered process model represent both traces in the event log? If not, explain why.

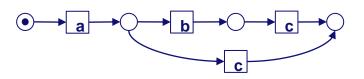


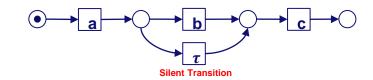
Exercise 3: Alpha Miner Example (Solution)



$$L = [\langle a, b, c \rangle, \langle a, c \rangle]$$

The model can only replay $\langle a, b, c \rangle$. A fitting model would look as follows:





The Alpha algorithm can by definition never discover such models with duplicated labels or silent transitions (representational bias)

or



Consider the event logs given below. For each event log, think about what a Petri net might look like that describes the behavior suitably. Apply the Alpha algorithm, validate your result with ProM, and compare the result with your conceived net. If the net is a sound workflow net, argue about precision and fitness (and generalization).

- a) $L_1 = [\langle order, pay \rangle, \langle order, reminder, pay \rangle, \langle order, reminder, reminder, pay \rangle]$
- b) $L_2 = [\langle a,b,c,d,e,f,b,d,c,e,g \rangle, \langle a,b,d,c,e,g \rangle, \langle a,b,c,d,e,f,b,c,d,e,f,b,d,c,e,g \rangle]$
- c) $L_3 = [\langle awake, eat, study, sleep \rangle, \langle awake, study, eat, sleep \rangle]$
- d) $L_4 = [\langle awake, eat, study, eat, study, sleep \rangle]$

Let $L_5 = [\langle awake, eat, study, eat, study, sleep \rangle, \langle awake, study, eat, study, eat, sleep \rangle].$ What Petri net would describe this process well? Compare the directly-follows matrices of L_3 , L_4 and L_5 . What is $\alpha(L_5)$?

Consider the event logs given below. For each event log, think about what a Petri net might look like that describes the behavior suitably. Apply the Alpha algorithm, validate your result with ProM, and compare the result with your conceived net. If the net is a sound workflow net, argue about a sound fitness (and generalization).

- c) $L_3 = [\langle awake, eat, \cdot \rangle]$
- d) $L_4 = [\langle awake, eat, study, eat, study, sieep \rangle]$

Note: This should simply trigger some a) $L_1 = \lceil \langle order, pay \rangle$, thoughts – There is no comparison b) $L_2 = [\langle a,b,c,d,e,f,b \rangle]$ between the conceived model and the actual outcome on the later slides.

hinder, pay\] d,c,e,g

Let $L_5 = [\langle awake, eat, study, eat, study, sleep \rangle, \langle awake, study, eat, study, eat, sleep \rangle].$ What Petri net would describe this process well? Compare the directly-follows matrices of L_3 , L_4 and L_5 . What is $\alpha(L_5)$?

Consider the event logs given below. For each event log, think about what a Petri net might look like that describes the behavior suitably. Apply the Alpha algorithm, **validate** your result with ProM. and compare the result with your conceived net. If the net is a sound workflow net, argue about precision and fitness (and generalization).

- a) $L_1 = [\langle order, pay \rangle, \langle order, reminder, pay \rangle, \langle order, reminder, reminder, pay \rangle]$
- (a,b,c,d,e,f,b,c,d b) $L_2 = [\langle a,b,c,d,e,f,b,d,c,e,\sigma \rangle]$

matrices of L_3 , L_4 and L_5 . We at 15 α (L5)

c) $L_3 = [\langle awake, eat, stud \rangle]$ Use the alpha_L[xxx] files. If you want to practice with more d) $L_4 = [\langle awake, eat, stud \rangle] \log s$, you can just modify any of these files (with a standard Texteditor) so that it features the log you want.

Let $L_5 = \lceil \langle awake, eat, stud \rangle$ Take care to have a correct sorting (timestamps) and that What Petri net would descreach trace has a unique case id!





Consider the event logs given below. For each event log, think about what a Petri net might look like that describes the behavior suitably. Apply the Alpha algorithm, validate your result with ProM, and compare the result with your conceived net. If the net is a sound workflow net, argue about precision and fitness (and generalization).

- a) $L_1 = [\langle order, pay \rangle, \langle order, reminder, pay \rangle, \langle order, reminder, reminder, pay \rangle]$
- b) $L_2 = [\langle a,b,c,d\rangle,e,f,b,d,c\rangle,e,g\rangle, \langle a,b,d,c\rangle,e,g\rangle, \langle a,b,c,d\rangle,e,f,b,c,d\rangle,e,f,b,d,c\rangle,e,g\rangle]$
- c) $L_3 = [\langle awake, eat, study, sleep \rangle, \langle awake, study, eat, sleep \rangle]$
- d) $L_4 = [\langle awake, eat, study, eat, study, sleep \rangle]$

Hint: c and d are concurrent

Be careful here!

Let $L_5 = [\langle awake, eat, study, eat, study, sleep \rangle, \langle awake, study, eat, study, eat, sleep \rangle].$ What Petri net would describe this process well? Compare the directly-follows matrices of L_3 , L_4 and L_5 . What is $\alpha(L_5)$?

Consider the event logs given below. For each event log, think about what a Petri net might look like that describes the behavior suitably. Apply the Alpha algorithm, validate your result with ProM, and compare the result with your conceived net. If the net is a sound workflow net, argue about precision and fitness (and generalization).

```
a) L_1 = [\langle order, pay \rangle, \langle order, reminder, pay \rangle, \langle order, reminder, reminder, pay \rangle]
```

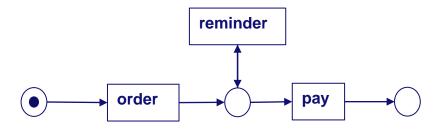
- b) $L_2 = [\langle a,b,c,d,e,f,b,d,c,e,g \rangle, \langle a,b,d,c,e,g \rangle, \langle a,b,c,d,e,f,b,c,d,e,f,b,d,c,e,g \rangle]$ Note
- c) $L_3 = [\langle awake, eat, study, sleep \rangle, \langle awake, study, eat, sleep \rangle]$ Loop of length 1
- d) $L_4 = [\langle awake, eat, study, eat, study, sleep \rangle]$ Loop of length 2
 Loop of length 3

Let $L_5 = [\langle awake, eat, study, eat, study, sleep \rangle, \langle awake, study, eat, study, eat, sleep \rangle].$ What Petri net would describe this process well? Compare the directly-follows matrices of L_3 , L_4 and L_5 . What is $\alpha(L_5)$?

 $L_1 = [\langle order, pay \rangle, \langle order, reminder, pay \rangle, \langle order, reminder, reminder, pay \rangle]$

Think about what a Petri net might look like that describes the behavior suitably.

This is a suggestion how a suitable model may look like:



Note: This should simply trigger some thoughts – There is no comparison between this and the actual outcome on the later slides.

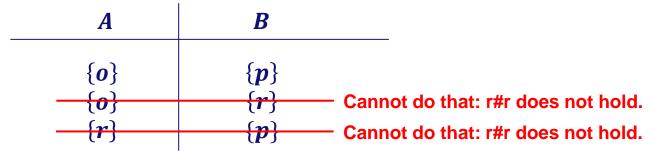




 $L_1 = [\langle order, pay \rangle, \langle order, reminder, pay \rangle, \langle order, reminder, reminder, pay \rangle]$

Directly-follows relations

	0	r	р
0		٨	٨
r		^	^
р			

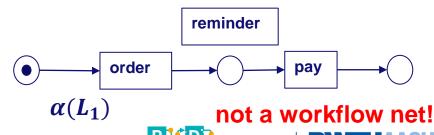


Footprint Matrix

	0	r	р
0	#	\rightarrow	\rightarrow
r	←		\rightarrow
р	←	←	#

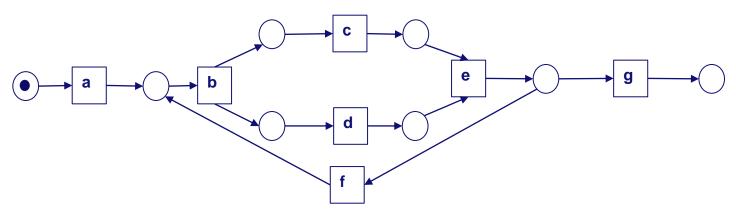
$$X = \{(\{o\}, \{p\})\}$$

 $Y = \{(\{o\}, \{p\})\}$



 $L_2 = [\langle a,b,c,d,e,f,b,d,c,e,g \rangle, \langle a,b,d,c,e,g \rangle, \langle a,b,c,d,e,f,b,c,d,e,f,b,d,c,e,g \rangle]$

Suggested Model:



Note: This should simply trigger some thoughts – There is no comparison between this and the actual outcome on the later slides.





This one a bit more detailed again.

 $L_2 = [\langle a,b,c,d,e,f,b,d,c,e,g \rangle, \langle a,b,d,c,e,g \rangle, \langle a,b,c,d,e,f,b,c,d,e,f,b,d,c,e,g \rangle]$

Directly-follows relations

	а	b	С	d	е	f	g
а		>					
b			>	>			
С				>	>		
d			>		>		
е						>	>
f		>					
g							

Footprint Matrix (omit # for brevity)

	а	b	С	d	е	f	g
а		\rightarrow					
b	←		\rightarrow	\rightarrow			
С		←		Ш	\rightarrow		
d			Ш		\rightarrow		
е			←	←		\rightarrow	\rightarrow
f		→			←		
g					←		

Footprint Matrix

	а	b	С	d	е	f	g
а		\rightarrow					
b	←		\rightarrow	\rightarrow			
С		←		Ш	\rightarrow		
d		↓	Ш		\rightarrow		
е			←			\rightarrow	\rightarrow
f		\rightarrow			T		

Start again by writing down all
pairs of singleton sets that meet
the definition of X.

	A	В
1	{ a }	{ b }
<i>2</i>	{ b }	{ c }
3	{ b }	{ d }
4	{c }	{ e }
<i>5</i>	{ d }	{ e }
6	{ e }	{ f }
7	{ e }	{ g }
8	{ f }	{ b }

$$X_{L} = \{ (A,B) \mid A \subseteq T_{L} \land A \neq \emptyset \land B \subseteq T_{L} \land B \neq \emptyset \land$$

$$\forall_{a \in A} \forall_{b \in B} a \rightarrow_{L} b \land \forall_{a1,a2 \in A} a_{1} \#_{L} a_{2} \land \forall_{b1,b2 \in B} b_{1} \#_{L} b_{2} \}$$



Check for all possible combinations of rows whether they satisfy the definition of X.

Footprint Matrix

	а	b	С	d	е	f	g
а		\rightarrow					
b	←		\rightarrow	\rightarrow			
С		←		Ш	\rightarrow		
d		←	Ш		\rightarrow		
е			←	T		\rightarrow	\rightarrow
f		\rightarrow			↓		_
g					_ ↓		

			me	rge step
	A	В	_ <i>A</i>	В
1 2 3 4 5 6 7 8	{a} {b} {b} {c} {d} {e} {e} {f}	{b} {c} {d} {e} {e} {f} {g}	1+2 {a,b} 1+3 {a,b} 1+4 {a,c} 1+5 {a,d} 1+6 {a,e} 1+7 {a,e} 1+8 {a,f}	{b, c} {b, d} {b, e} {b, e} {b, f} {b, g} {b}





Check for all possible combinations of rows whether they satisfy the definition of X (continued).

Footprint Matrix

								1		1	me	erge step
	а	b	С	d	е	f	g		\boldsymbol{A}	В	\boldsymbol{A}	В
а		\rightarrow						1	{ a }	{ b }		<i>{b, c}</i>
b	←		\rightarrow	\rightarrow		←		2	{ b }	{c}	$\frac{1+2}{1+3} \{a,b\}$	$\{b,d\}$
С		←		II	\rightarrow			3 4	{ b } { c }	{ d } { e }	$-1+4 \{a,c\}$	{ b , e }
d		←	Ш		\rightarrow			5	{ d }	{ e }	$\frac{1+5}{1+6}$ $\{a,a\}$	{b, e} -{b, f}
е			←	←		\rightarrow	\rightarrow	6 7	{ e } { e }	$\{f\}$	<u>1+7 {a,e}</u>	<i>{b, g}</i>
f		\rightarrow			←			8	{ f }	{ g } { b }	$1+8 \ \{a,f\}$	{ b }
g	 Χ _L =	{ (A	,B)	 A ⊆	T _L	^ A	\ ≠	l ø ∧ B <u>⊆</u>	$T_L \wedge B \neq$	Ø∧		

 $\forall_{a \in A} \forall_{b \in B} a \rightarrow_{L} b \land \forall_{a1,a2 \in A} a_{1} \#_{L} a_{2} \land \forall_{b1,b2 \in B} b_{1} \#_{L} b_{2}$

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Check for all possible combinations of rows whether they satisfy the definition of X (continued).

Footprint Matrix

	а	b	С	d	е	f	g
а		\rightarrow					
b	←		\rightarrow	\rightarrow			
С		←		Ш	\rightarrow		
d		←	Ш		\rightarrow		
е			←	T		\rightarrow	\rightarrow
f		\rightarrow			↓		_
g					_ ↓		

		1	me	rge step
	A	В	_ <i>A</i>	В
1 2 3 4 5 6 7 8	{a} {b} {b} {c} {c} {d} {e} {f}	{b} {c} {d} {e} {f} {f}	2+3 {b} 2+4 {b, c} 2+5 {b, d} 2+6 {b, e} 2+7 {b, e} 2+8 {b, f}	{c, d} {c, e} {c, e} {c, f} {c, g} {c, b}





Check for all possible combinations of rows whether they satisfy the definition of X (continued).

Footprint Matrix

			<u> </u>	Ι.			<u> </u>			1	me	rge step
	а	b	С	d	е	Ť	g		\boldsymbol{A}	В	\boldsymbol{A}	1
а		\rightarrow						1	{ a }	{ b }		<i>{c,</i>
b	←		\rightarrow	\rightarrow		←		2	{ b }	{ c }	$\frac{2+3}{2+4} \frac{(b)}{\{b,c\}}$	<i>(c, (c,</i>
С		←		Ш	\rightarrow			<i>3</i> <i>4</i>	{ b } { c }	{ d } { e }	2+5 {b,d}	{c ,
d		←	II		\rightarrow			5	{ d }	{ e }	-2+6 {b, e} -2+7 {b, e}	<i>{c, {c,</i>
е			←	←		\rightarrow	\rightarrow	6 7	{ e }	{ f }	2+8 {b, f}	$-\{c,$
f		\rightarrow			←			8	{ e } { f }	$egin{pmatrix} \{oldsymbol{g}\} \ \{oldsymbol{b}\} \end{pmatrix}$		
g	X. =	{ (A	l .B) ∣	A <	- T.	$\wedge F$	 \ ≠ α	 5 ∧ B ⊂	: T, ∧ B ≠	 Ø ^		

 $\forall_{a \in A} \forall_{b \in B} a \rightarrow_{L} b \land \forall_{a1,a2 \in A} a_{1} \#_{L} a_{2} \land \forall_{b1,b2 \in B} b_{1} \#_{L} b_{2} \}$

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B

Footprint Matrix

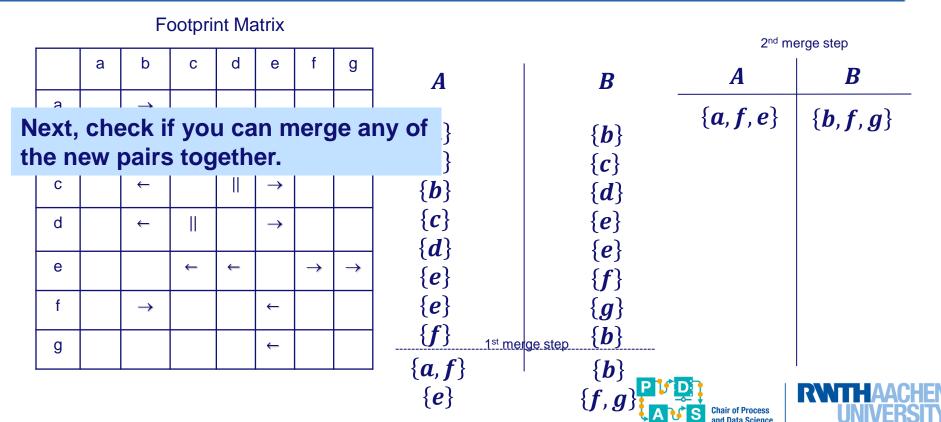
	а	b	С	d	е	f	g
а		\rightarrow					

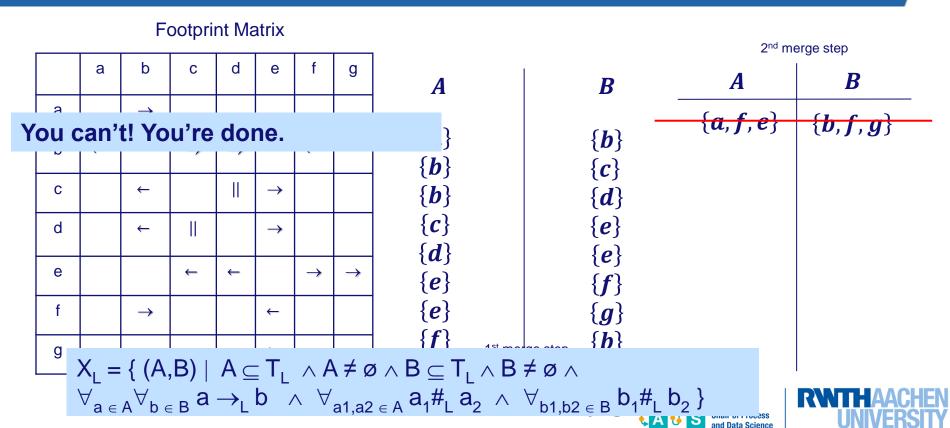
Fast forward: This is what remains after the first merge step (after checking all possible combinations).

е		←	←		\rightarrow	\rightarrow
f	\rightarrow			←		
g				↓		

A			В	
{ a }			{ b }	
$\{\boldsymbol{b}\}$			⟨c ⟩	
{ b }			{d}	
{c }			(e)	
{ d }			{ e }	
{ e }			{ f }	
{ e }			$\{oldsymbol{g}\}$	
{ f }	1 st merg	e step	{ b }	
$\{a,f\}$			{ b }	
{ e }			{ f , g }	





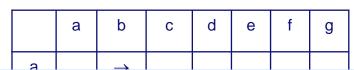


Footprint Matrix

	а	b	С	d	е	f	g
а		\rightarrow					
b	←		\rightarrow	\rightarrow			
С		←		Ш	\rightarrow		
d		←	Ш		\rightarrow		
е			—	+		\rightarrow	\rightarrow
f		\rightarrow			←		
g							

A	В	
{ a }	{ b }	
{ b }	{ c }	
{ b } { c }	{ d } { e }	
{ d }	{ e }	This is X.
{ e }	{ f }	
$\{oldsymbol{e}\}$ $\{oldsymbol{f}\}$	$egin{array}{c} \{oldsymbol{g}\} \ \{oldsymbol{b}\} \end{array}$	
$\{\boldsymbol{a},\boldsymbol{f}\}$	{ b }	
{ e }	{ f , g }	

Footprint Matrix

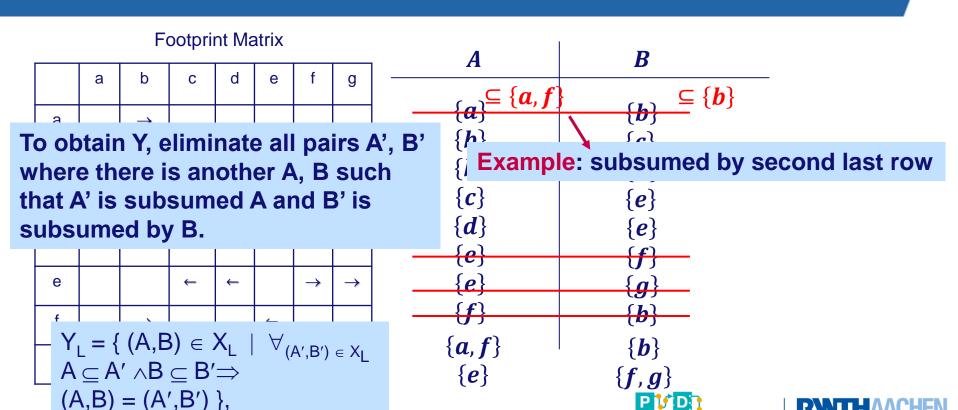


To obtain Y, eliminate all pairs A', B' where there is another A, B such that A' is subsumed A and B' is subsumed by B.

е			←	←		\rightarrow	\rightarrow	
f								
_ A	_ A	(A,E ′ ∧B = (A	⊆ B′	\Rightarrow	\forall ()	A',B')	∈ X _L	

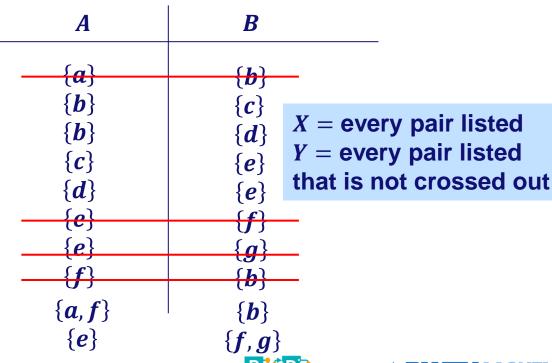
\boldsymbol{A}	В
{ a }	{ b }
{ b }	{ c }
{ b }	{ d }
{c }	{ e }
{ d }	{ e }
{ e }	{ f }
{ e }	{ g }
{ f }	{ b }
$\{\boldsymbol{a},\boldsymbol{f}\}$	⟨b }
{ e }	$\{m{f},m{g}\}$
	PVD





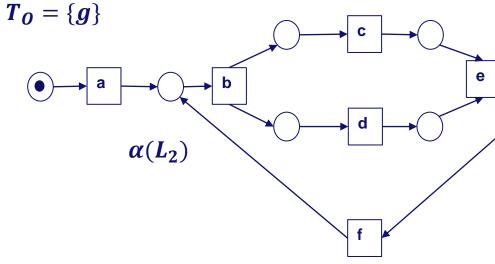
Footprint Matrix

	а	b	С	d	е	f	g
а		\rightarrow					
b			\rightarrow	\rightarrow		←	
С		←		Ш	\rightarrow		
d		←	Ш		\rightarrow		
е			←	—		\rightarrow	\rightarrow
f		\rightarrow			←		_
g					↓		



Sound!

 $Y = \{(\{b\}, \{c\}), (\{b\}, \{d\}), (\{c\}, \{e\}), (\{d\}, \{e\}), (\{a, f\}, \{b\}), (\{e\}, \{f, g\})\}\}$ $T_{I} = \{a\}$ $T_{I} = \{a\}$



 $L_2 = [\langle a,b,c,d,e,f,b,d,c,e,g \rangle, \langle a,b,d,c,e,g \rangle, \langle a,b,c,d,e,f,b,c,d,e,f,b,d,c,e,g \rangle]$

Precision: Hard to reason about (infinitely many traces possible).

Fitness: Perfect, all log traces can be replayed.

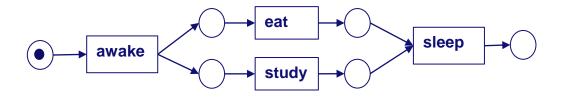
Generalization: Hard to argue (no knowledge about real process).





 $L_3 = [\langle awake, eat, study, sleep \rangle, \langle awake, study, eat, sleep \rangle]$

Suggested Model:







 $L_3 = [\langle awake, eat, study, sleep \rangle, \langle awake, study, eat, sleep \rangle]$

a: awake, e: eat, s: study, z: sleep

Directly-follows relations

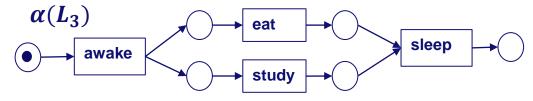
	а	е	Ø	Z
а		>	>	
е			>	^
S		>		>
Z				

Footprint Matrix (omit # for brevity)

	а	е	S	Z
а		\rightarrow	\rightarrow	
е	←		Ш	\rightarrow
S	←	II		\rightarrow
Z		←	←	

A	В
{ a }	{ e }
{ a }	$\{s\}$
{ e }	{ z }
{ s }	$\{\mathbf{z}\}$
No	merge possible.

$$X = Y =$$
every pair listed

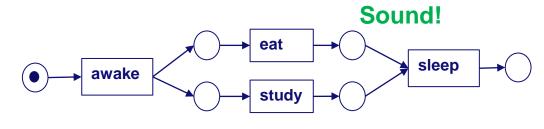






$$\begin{aligned} Y &= \{ (\{a\}, \{e\}), (\{a\}, \{s\}), (\{e\}, \{z\}), (\{s\}, \{z\}) \} \\ T_I &= \{a\} \\ T_O &= \{z\} \end{aligned}$$

a: awake, e: eat, s: study, z: sleep



Precision: Perfect, all model traces are in the log.

Fitness: Perfect, all log traces can be replayed.

Generalization: hard to argue (no knowledge about real process).

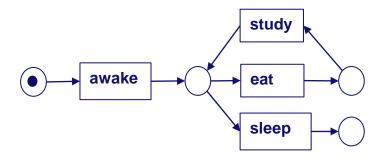
 $L_4 = [\langle awake, eat, study, sleep \rangle, \langle awake, study, eat, sleep \rangle]$





 $L_4 = [\langle awake, eat, study, eat, study, sleep \rangle]$

Suggested Model:







 $L_4 = [\langle awake, eat, study, eat, study, sleep \rangle]$

a: awake, e: eat, s: study, z: sleep

Directly-follows relations

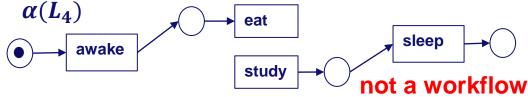
	а	е	S	Z
а		^		
е			>	
S		>		>
Z				

Footprint Matrix (omit # for brevity)

	а	е	S	Z
а		\rightarrow		
е	←		Ш	
S		Ш		\rightarrow
Z			←	

A	В
{a} {s}	$\{oldsymbol{e}\}$ $\{oldsymbol{z}\}$ No merge possible.

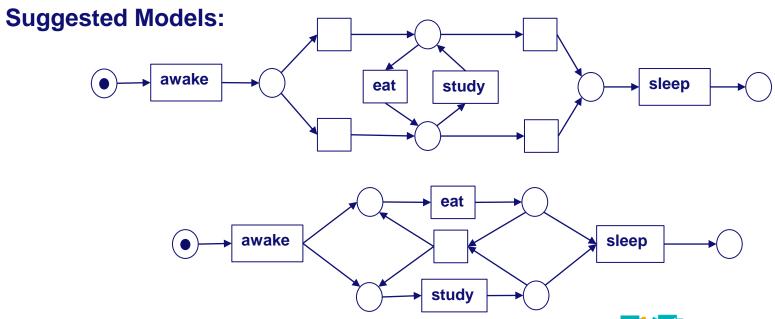
X = Y =every pair listed







 $L_5 = [\langle awake, eat, study, eat, study, sleep \rangle, \langle awake, study, eat, study, eat, sleep \rangle]$





 $L_5 = [\langle awake, eat, study, eat, study, sleep \rangle, \langle awake, study, eat, study, eat, sleep \rangle]$

Directly-follows relations

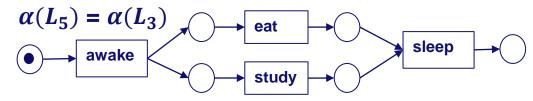
	а	е	S	Z
а		>	>	
е			>	^
S		>		>
Z				

Directly-follows relations L_3

	а	Φ	S	Z
а		^	>	
е			>	>
S		>		>
Z				

Directly-follows relations L_4

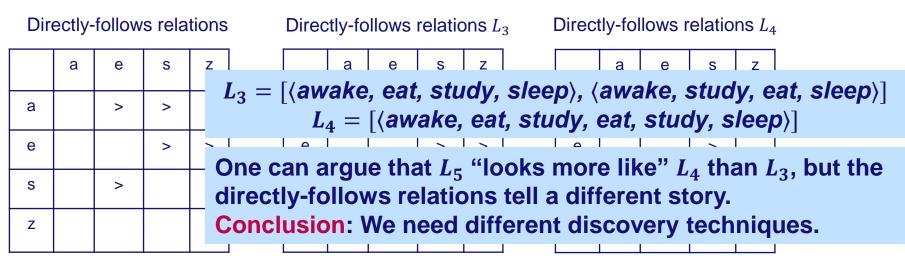
	а	е	S	Z
а		۸		
е			>	
S		>		>
Z				

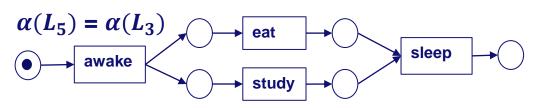






 $L_5 = [\langle awake, eat, study, eat, study, sleep \rangle, \langle awake, study, eat, study, eat, sleep \rangle]$





Precision: bad.

Fitness: bad.

Generalization: bad.



Exercise 5 – Process Exploration

Hands On ProM and Celonis

Load the provided	delivery_	_management
event log into both	n ProM an	d Celonis to:

- Give an overview of what days are busy (ProM) and the average throughput times of cases (Celonis).
- 2. Show the two most frequent variants and their DFGs (both tools).
- Discover a model. Advanced: Discover a model only for cases that **do not** contain "failed delivery" (both tools).

Suggestions / Hints

ProM Plugins

Celonis Sheets

Dotted Chart

Process Overview, (New Sheet with

Line Chart)

(Explore Event Log), Inductive Visual Miner

New Sheet with Variant Explorer

(any) Miner, Filter **Event Log**

Conformance





Hands On ProM and Celonis

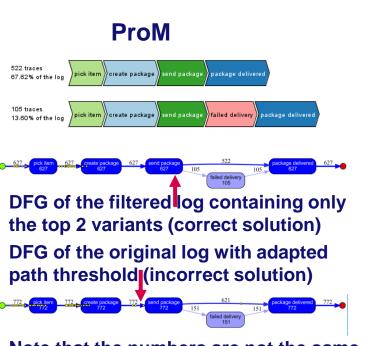
1. Give an overview of what days are busy...

...and the average throughput times of cases.



Hands On ProM and Celonis

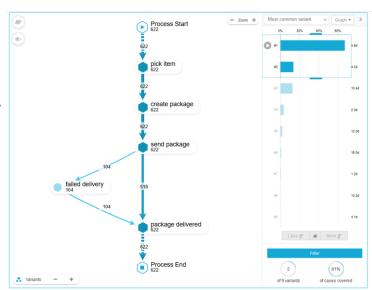
2. Show the two most frequent variants and their DFGs.



Note that the numbers are not the same.

Celonis

Variant Explorer





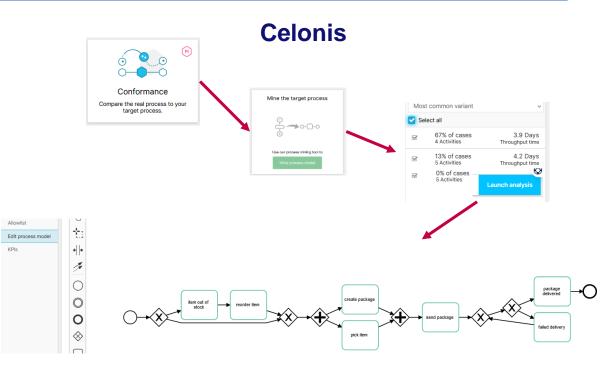


Hands On ProM and Celonis

3. Discover a model.

ProM

Choose your favorite





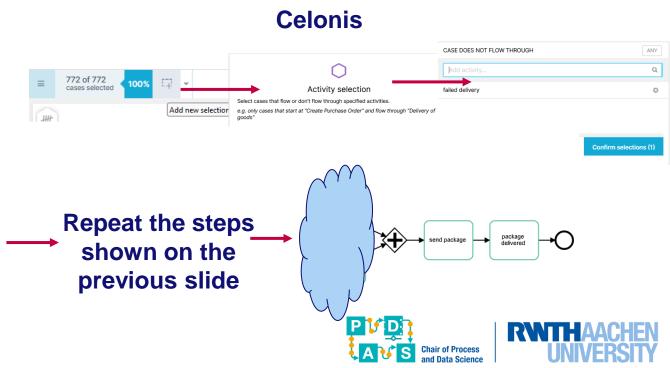


Hands On ProM and Celonis

3. Advanced: Discover a model only for cases that do not contain "failed delivery".

ProM

Perform the filtering as shown on the next slide and mine a model.



ProM: Advanced Filtering

Example

