OZASWEI BAHADUR TAMRAKAR

Email: ozaswei@gmail.com **| Contact**: 6478949673 **|** Toronto, Ontario, M2J 4T7
LinkedIn: www.linkedin.com/in/ozaswei-tamrakar-11a60a168/
GitHub: www.github.com/ozaswei/
Portfolio: ozaswei.com.np

Dynamic IT professional with a strong foundation in software engineering and cybersecurity. Proficient in front-end and back-end development (PHP, Python, Laravel, JavaScript) with extensive experience in secure software development and risk assessment. Holds a Graduate Certificate in Cyber Security and a Bachelor's degree in Computer Engineering. Experienced in customer service and sales support, enhancing operational efficiency and customer satisfaction. Adept at collaborating with teams to develop high-quality solutions, ensuring accuracy and efficiency. Committed to continuous improvement and robust security measures.

SUMMARY OF SKILLS:

- Worked as a front-end and back-end developer using PHP, Python, Laravel Framework, JavaScript, jQuery, Bootstrap, CSS, and HTML.
- Engaged in coder reviews considering the best practices, principles, design patterns, and problem-solving techniques.
- Implemented security practices and policies to secure system data.
- Conducted comprehensive security risk assessment, identifying, and prioritizing critical risks and recommending security enhancements.
- Worked collaboratively within the team to develop high-quality software solutions.
- Boost operational efficiency through strategic merchandise restocking, ensuring high-demand items are readily available.
- Followed the company's coding standards, policies, processes, and working cultures.
- Communicated new ideas, issues, status, and outcomes with IT and Management teams.
- Meticulous approach to work, ensuring accuracy in transactions and maintaining customer trust, which is vital for repeat sales.

WORKING EXPERIENCE:

Cashier Assistant   **July 2023 – Present**
Costco, 100 Billy Bishop Way, Toronto, Canada
- Enhance customer experience by efficiently assisting cashiers, resulting in increased transaction speed and reduced wait times.
- Drive sales by recommending complementary products and promoting Costco memberships to customers.
- Contribute to loss prevention efforts by maintaining vigilance during checkout processes and throughout the store.
- Demonstrate product knowledge to help customers make informed purchasing decisions, potentially increasing basket size.
- Collaborate with team members to maintain a clean, organized, and safe shopping environment, improving overall customer satisfaction.

Security Guard   **June 2023 – September 2023**
Canadian National Exhibition (CNE), 1 Ontario Dr, Toronto, Canada
- Patrolling the exhibition grounds to ensure guests, exhibitors, and staff safety and security.
- Enforcing security regulations and responding to security incidents as needed.
- Collaborating with other security personnel and liaising with CNE management.
- Providing a visible and reassuring presence to maintain order and respond to emergencies.

Associate Software Engineer   **November 2019 – January 2023**
Talent Connects, Lalitpur, Nepal
- Created a Job portal website using Laravel Framework with Applicant Tracking System features for Job posting, hiring, and managing job seekers through the Jobseeker Pipelining System which 100+ companies use.
- Designed a Salary Survey and Leave Management System using JavaScript and jQuery that calculates the average salary of Jobs and their highest and lowest salary.
- Designed and developed a Payroll Calculation System using Laravel and JavaScript for employees according to their leave and attendance data which can be downloaded as a report in Excel or CSV format.
- Administered daily security and performed routine checks of company databases.
- Developed and maintained security policies and procedures in compliance with industry standards and regulations.
- Optimized email security solutions to cut down on the number of spam and phishing emails.

EDUCATION:
Ontario College Graduate Certificate in Cyber Security   **January 2023 – August 2024**
Loyalist College, Toronto, Canada

Bachelor's degree in Computer Engineering   **April 2013 – August 2017**
Kathmandu Engineering College, Kathmandu, Nepal

SKILLS:
Technical Skills: Laravel, PHP, Python, jQuery, JavaScript, MySQL, FileZilla, GitHub, Bootstrap, CSS, HTML
Management Skills: Customer Service, Inventory Management, Time Management, Conflict Resolution, Adaptability

TRAINING:
Advance PHP Training   **Dec 2017 – Feb 2018**
IT Training Nepal, Kathmandu, Nepal

Asp.net Training   **June 2018 – Aug 2018**
IT Training Nepal, Kathmandu, Nepal