

# Justin Sumida

951-331-5417 | justinsumida88@gmail.com | linkedin.com/in/justin-sumida-751091201

## Education

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**Brigham Young University-Idaho**

Dec 2021

BS, Computer Science

Rexburg, ID

- GPA – 3.8

## Tools

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### Advanced:

- CSS, HTML
- C++, Java
- Python
- GIT

### Competent:

- Node
- SQL
- PHP
- JavaScript

## Experiential Learning Projects

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**Software Engineering I | BYU-Idaho**

Sep – Dec 2020

*Individual Contributor*

Rexburg, ID

- Developed Software Design Description and Software Requirement Specification papers for a fictitious application
- Collaborated with team members to approach different sections of each respective paper
- Created strong work ethic in team through consistent meetings and updates

## Work Experience

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**Melaleuca**

Dec 2020 – Present

Customer Care Associate

Rexburg, ID

- Established rapport with customers that have questions and/or problems
- Enhanced the lives of customers by applying core principles of company to every single call taken
- Resolved issues with customer base

**BYU-Idaho**

Sep 2020 – Dec 2020

Technology Teacher's Assistant

Rexburg, ID

- Created an environment for professor to focus on lecturing to students on campus and on Zoom simultaneously
- Monitored technology in classroom continually
- Learned the Zoom suite and all of its features

**BYU-Idaho**

Sep 2020 – Dec 2020

Online Tutor- CS 213 and CS 246

Rexburg, ID

- Enhanced student understanding of both Web Engineering and Software Design and Development
- Created a learning environment for students to feel comfortable to learn and discuss problems with assignments
- Ensured student success via applying learning models provided by BYU-Idaho