



Panjiva Removal Guide

S&P Global Trade Intelligence

Platform Removal Guides

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I S&P Global Trade Intelligence Platform

Overview

Panjiva is the world's largest trade intelligence platform, owned by S&P Global. It contains detailed shipping records, supplier relationships, and trade data from over 190 countries. Companies use Panjiva to:

- Find new suppliers and customers
- Track competitor activities
- Analyze market trends
- Conduct due diligence

Why Remove Your Data

Competitive Intelligence Risk: Your supplier relationships, shipping volumes, and business

- Undercut your pricing
- Copy your supply chain strategies
- Time their market entries to compete with you

Removal Process

Step 1: Identify Your Company Data

1

Go to panjiva.com

2

Search for your company name and variations

3

Note all profiles and data entries

4

Screenshot everything for evidence

Step 2: Prepare Your Request

Required Information:

- Full legal company name
- All DBA names and variations
- Business registration number
- Contact email for correspondence
- Specific data you want removed

Step 3: Submit Removal Request

Email Address: privacy@panjiva.com

Subject: "Data Removal Request - [Your Company Name]"

Dear Panjiva Privacy Team,

I am writing to request the removal of all data related to [Company Name] from your platform under applicable privacy regulations.

Company Details:

- Legal Name: [Full Legal Name]
- DBA Names: [List all variations]
- Registration: [Business registration number]
- Contact: [Your email]

Please remove all:

- Company profiles
- Shipping records
- Supplier/customer relationships
- Trade data and analytics

I have attached screenshots showing the current data exposure.

Please confirm removal within 30 days and provide evidence that data has been deleted.

Best regards,

[Your Name]

[Title]

[Company]

...

Step 4: Follow Up

- **7 days:** Check if they acknowledged your request
- **14 days:** Follow up if no response
- **30 days:** Escalate to S&P Global privacy team if not resolved

Step 5: Verify Removal

1

Search for your company again

2

Check that all data is removed

Document the clean results

Escalation Contacts

If Panjiva doesn't respond:

- **S&P Global Privacy Office:** privacy@spglobal.com
- **Data Protection Officer:** dpo@spglobal.com

Expected Timeline

- **Response:** 5-10 business days
- **Removal:** 15-30 business days
- **Full deletion:** 30-45 business days

Important Notes

- **Not retroactive:** Only stops new data collection
- **Re-indexing risk:** May need periodic monitoring
- **Business impact:** Consider which data relationships are critical before removal
- **Documentation:** Keep all correspondence for compliance records

Success Indicators

- Company name returns no results
- Supplier relationships are hidden
- Historical shipping data is removed
- Profile pages are deleted or privatized

Maintenance

- **Quarterly checks:** Verify data hasn't reappeared
- **New entity monitoring:** Check for subsidiaries or related entities
- **Policy updates:** Stay informed about platform changes