

Datamyne/PIERS/JOC Removal Guide

Step-by-step process for trade data removal from IHS Markit platforms

Platform Overview:

Datamyne (formerly PIERS) and Journal of Commerce (JOC) are trade intelligence platforms owned by IHS Markit. They aggregate US import/export manifest data and provide business intelligence services.

Contact Information:

✉ Privacy Team: privacy@ihsmarkit.com

✉ Phone: (800) 447-2273

✉ Address: IHS Markit, 15 Inverness Way E, Englewood, CO 80112

Required Documentation:

- ✉ Copy of CBP manifest confidentiality filing
- ✉ Proof of filing approval and effective date
- ✉ List of all protected entity names and variants
- ✉ Screenshots of data appearing on platform
- ✉ Authorized representative contact information

Step-by-Step Process:

Step 1: Document Violations

- ✉ Search for your entity across all IHS Markit trade platforms
- ✉ Capture screenshots with full URLs visible
- ✉ Note specific data elements that should be protected

Step 2: Submit Initial Request

- ✉ Email privacy@ihsmarkit.com with subject "Privacy Violation - CBP"
- ✉ Include all required documentation listed above
- ✉ Request removal within 5 business days

Step 3: Follow Up

- ✉ IHS Markit typically responds within 3-5 business days
- ✉ If no response, escalate to compliance team
- ✉ Document all correspondence for records

Step 4: Verify Removal

- ✉ Check all IHS Markit platforms after removal confirmation
- ✉ Verify data is removed from search results
- ✉ Monitor for re-indexing (common issue)

Email Template:

Subject: Privacy Violation - CBP Manifest Confidentiality

Dear IHS Markit Privacy Team,

We are requesting immediate removal of protected trade data from your platforms under CBP filing [FILING_NUMBER].

Protected Entity: [ENTITY_NAME]

Effective Date: [DATE]

Platforms: Datamyne, PIERS, JOC

Documentation attached. Please confirm removal timeline.

Best regards,

[YOUR_NAME]

Common Issues: