



# Panjiva Removal Guide

S&P Global Trade Intelligence

Platform Removal Guides

## Panjiva Removal Guide

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### I S&P Global Trade Intelligence Platform

#### Overview

Panjiva is the world's largest trade intelligence platform, owned by S&P Global. It contains detailed shipping records, supplier relationships, and trade data from over 190 countries.

Companies use Panjiva to:

- Find new suppliers and customers
- Track competitor activities
- Analyze market trends
- Conduct due diligence

#### Why Remove Your Data

**Competitive Intelligence Risk:** Your supplier relationships, shipping volumes, and business

- Undercut your pricing
- Copy your supply chain strategies
- Time their market entries to compete with you

## Removal Process

### #### Step 1: Identify Your Company Data

1

Go to **panjiva.com**

2

Search for your company name and variations

3

Note all profiles and data entries

4

Screenshot everything for evidence

### #### Step 2: Prepare Your Request

#### **Required Information:**

- Full legal company name
- All DBA names and variations
- Business registration number
- Contact email for correspondence
- Specific data you want removed

### #### Step 3: Submit Removal Request

**Email Address:** [privacy@panjiva.com](mailto:privacy@panjiva.com)

**Subject:** "Data Removal Request - [Your Company Name]"

Dear Panjiva Privacy Team,

I am writing to request the removal of all data related to [Company Name] from your platform under applicable privacy regulations.

Company Details:

- Legal Name: [Full Legal Name]
- DBA Names: [List all variations]
- Registration: [Business registration number]
- Contact: [Your email]

Please remove all:

- Company profiles
- Shipping records
- Supplier/customer relationships
- Trade data and analytics

I have attached screenshots showing the current data exposure.

Please confirm removal within 30 days and provide evidence that data has been deleted.

Best regards,

[Your Name]

[Title]

[Company]

...

##### Step 4: Follow Up

- **7 days:** Check if they acknowledged your request
- **14 days:** Follow up if no response
- **30 days:** Escalate to S&P Global privacy team if not resolved

##### Step 5: Verify Removal

1

Search for your company again

2

Check that all data is removed

## Escalation Contacts

If Panjiva doesn't respond:

- **S&P Global Privacy Office:** [privacy@spglobal.com](mailto:privacy@spglobal.com)
- **Data Protection Officer:** [dpo@spglobal.com](mailto:dpo@spglobal.com)

## Expected Timeline

- **Response:** 5-10 business days
- **Removal:** 15-30 business days
- **Full deletion:** 30-45 business days

## Important Notes

- **Not retroactive:** Only stops new data collection
- **Re-indexing risk:** May need periodic monitoring
- **Business impact:** Consider which data relationships are critical before removal
- **Documentation:** Keep all correspondence for compliance records

## Success Indicators

- ✓ Company name returns no results
- ✓ Supplier relationships are hidden
- ✓ Historical shipping data is removed
- ✓ Profile pages are deleted or privatized

## Maintenance

- **Quarterly checks:** Verify data hasn't reappeared
- **New entity monitoring:** Check for subsidiaries or related entities
- **Policy updates:** Stay informed about platform changes