

Datamyne/PIERS/JOC Removal Guide

Step-by-step process for trade data removal from IHS Markit platforms

Platform Overview:

Datamyne (formerly PIERS) and Journal of Commerce (JOC) are trade intelligence platforms owned by IHS Markit. They aggregate US import/export manifest data and provide business intelligence services.

Contact Information:

- â¢ Privacy Team: privacy@ihsmarkit.com
- â¢ Phone: (800) 447-2273
- â¢ Address: IHS Markit, 15 Inverness Way E, Englewood, CO 80112

Required Documentation:

- â¢ Copy of CBP manifest confidentiality filing
- â¢ Proof of filing approval and effective date
- â¢ List of all protected entity names and variants
- â¢ Screenshots of data appearing on platform
- â¢ Authorized representative contact information

Step-by-Step Process:

Step 1: Document Violations

- â¢ Search for your entity across all IHS Markit trade platforms
- â¢ Capture screenshots with full URLs visible
- â¢ Note specific data elements that should be protected

Step 2: Submit Initial Request

- â¢ Email privacy@ihsmarkit.com with subject "Privacy Violation - CBP"
- â¢ Include all required documentation listed above
- â¢ Request removal within 5 business days

Step 3: Follow Up

- â¢ IHS Markit typically responds within 3-5 business days
- â¢ If no response, escalate to compliance team
- â¢ Document all correspondence for records

Step 4: Verify Removal

- â¢ Check all IHS Markit platforms after removal confirmation
- â¢ Verify data is removed from search results
- â¢ Monitor for re-indexing (common issue)

Email Template:

Subject: Privacy Violation - CBP Manifest Confidentiality

Dear IHS Markit Privacy Team,

We are requesting immediate removal of protected trade data from your platforms under CBP filing [FILING_NUMBER].

Protected Entity: [ENTITY_NAME]

Effective Date: [DATE]

Platforms: Datamyne, PIERS, JOC

Documentation attached. Please confirm removal timeline.

Best regards,
[YOUR_NAME]

Common Issues: