- Icon ...small visual symbol (general definition)
 - "A picture is worth a thousand words."
- Well-designed icons:
 - Save space on the screen
 - Easily and quickly recognized, even in full visual environment
 - Easily memorized
 - Help to make international interfaces

What companies these logos represent?













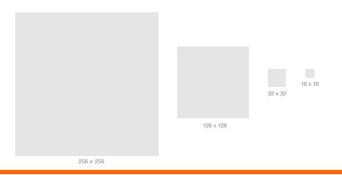




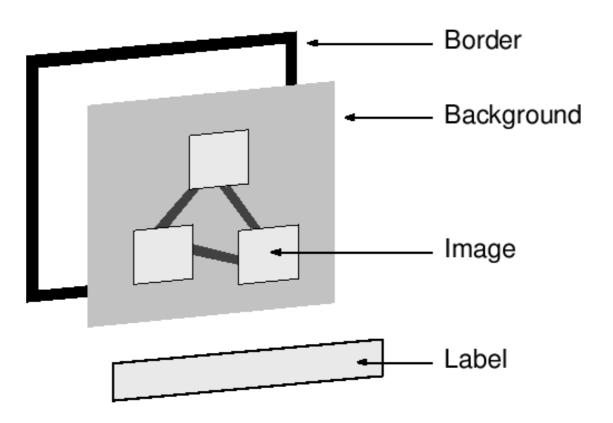
Icons are not necessarily scalable



Icons are restricted to a quadratic area



- Standard components of a icon:
 - Border
 - Background
 - Image
 - Label



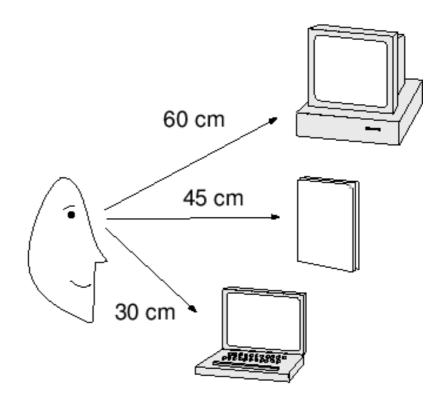
- Design principles
 - 1) Coherency
 - Use one icon set style



- Consistency in terms of colour, lighting, perspective, metaphor, level of realism (abstraction).
- In a group, icons should be visually balanced.
- Visual distinctions should have a meaning too much decoration is distracting.

- Design principles
 - 2) Legibility
 - Use big objects, bold lines and simple areas.
 - Consider the display size and resolution and the distance from the display to the user.
 - Good contrast "foreground/background".
 - External shape (silhouette) reveal information.

- Design principles
 - 2) Legibility
 - Typical visualization distances:
 - Desktop monitor: 60cm.
 - Papel document: 45cm.
 - Laptop screen: 30cm.



- Design principles
 - 3) Recognition and recall
 - Whenever possible, choose a familiar metaphor.
 - Use concrete objects. Concepts and abstract actions are difficult to visualize.
 [Do you know a good icon for ``Undo"?]
 - Provide textual labels; tooltips.
 - 4) Save colours
 - First design in B/W, add colour later.

















Cultural issues

- Avoid to include text or alphabetic characters in icons. Use labels or tooltips to avoid changes in the icon when the interface has to be translated into another language.
- Facial expressions can vary across cultures do not use it in icons.
- Metaphors may depend on cultures.

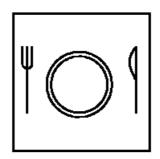




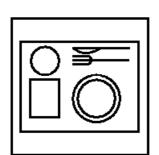
Mail

- Icons are not always appropriate
 - For more abstract concepts and subtle distinctions, verbal representations can sometimes work better than iconic representations.











Snacks

Selfservice

Restaurant

- Iconic language
 - For large sets of icons, it becomes convenient to develop an iconic language.
 - An iconic language is a systematic way of combining elementary symbols to create more complex icons:
 - Vocabulary: set of primitive symbols.
 - Grammar: combination rules.

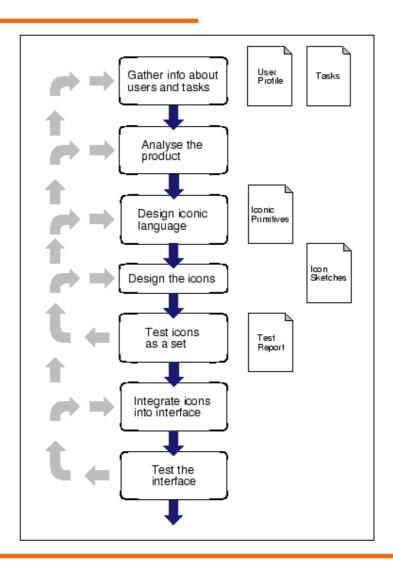








Life cycle

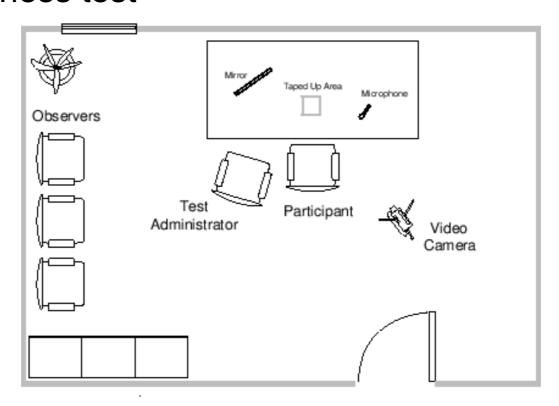


- Life cycle
 - Iterative design
 - Start with a simple B/W icon, create paper sketches.
 - Test and redesign until you find basic symbols.
 - Add grey shades or a few colours. Design in the computer. Print colour versions in real size.
 - Test and redesign until you achieve the desired result.

Life cycle

- Icon (or set of icons) intuitiveness test:
 - The icon (or icons) is shown (without label) to some users (typically 5). The users should say what they think the icon represent.
 - After the test, interview the users to collect more detailed data (using icon prints).
 - This test allows to evaluate how well an icon represent the desired concept.
- Usability think aloud:
 - The icons should be placed in order to represent the interface as a whole.
 - Ask the user to think aloud while using the interface. Capture the user initial reaction and what he/she things the icons represent.
 - This test allows to evaluate how a certain icon behaves in the context of the whole interface.

- Life cycle
 - Intuitiveness test



Dialog design

Dialog

- Conversation between two or more participants.
- Syntactic level of HCI
- Design of user interfaces: Structure of the conversation between the user and the system.
- 3 levels of computer languages:
 - Lexical: Lowest level: icons' shape, and keys pressed (words' sound and spelling).
 - Syntactic: Order and structure of the inputs and outputs (grammar and sentence construction).
 - Semantic: Meaning of the conversation in terms of its effect on the computer's internal data structures and/or the external world (meaning attributed by the different participants to the conversation).

Dialog

- In user interfaces, <u>dialog</u> is often connected to the syntactic level.
- Dialog is also connected with:
 - Semantic of the system What it does?
 - System presentation appearance
- Structured and with constraints
- Notations to describe human-computer dialogs:
 - Facilitates the analysis and the separation between the interface elements and the program calculation.
 - Allows the elaboration of the dialog structure before coding.

Dialog notations

diagrammatic: easy to read at a glance

textual: easier for formal analysis

Dialog notations

Diagrammatic notations:

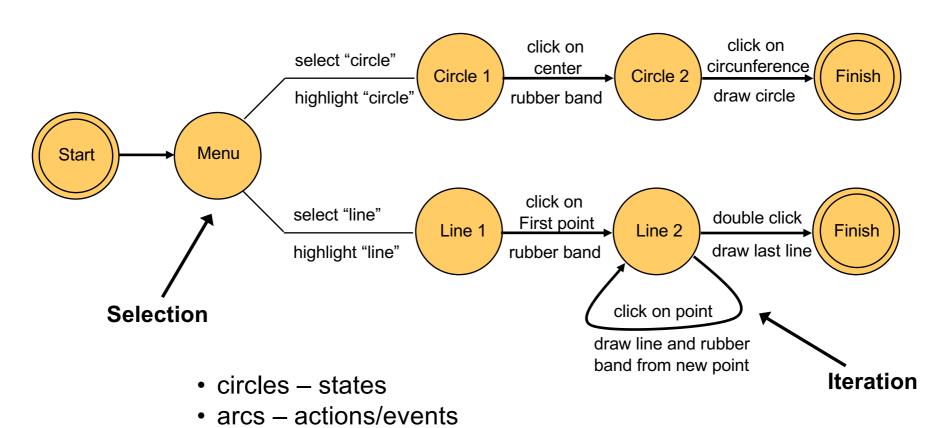
- State Transition Networks (STN)
- Petri nets
- State diagrams
- Flow charts
- JSD (Jackson Structured Design) diagrams

Components

- States: set of attribute values that characterize the system (in one moment).
 Define a system visible behaviour that last for a period of time.
- Transitions: Transitions are instantaneous changes in state (system dynamics).
- Actions/responses: actions executed by the user, causing a state transition/response by the system.

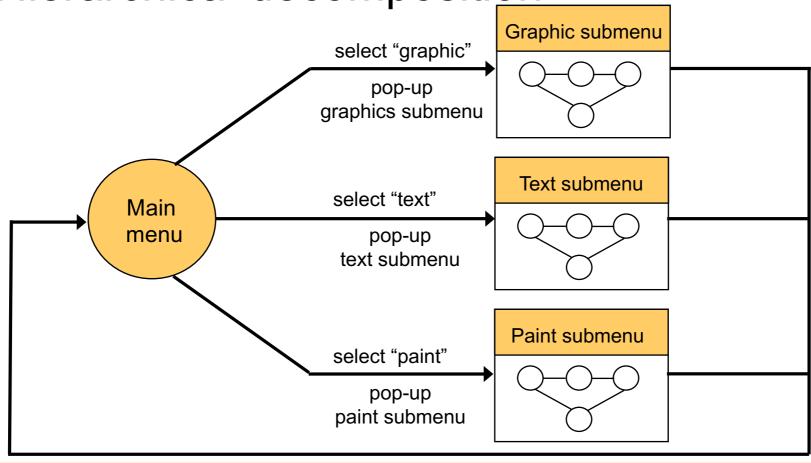
State transition network

Example: Drawing tool

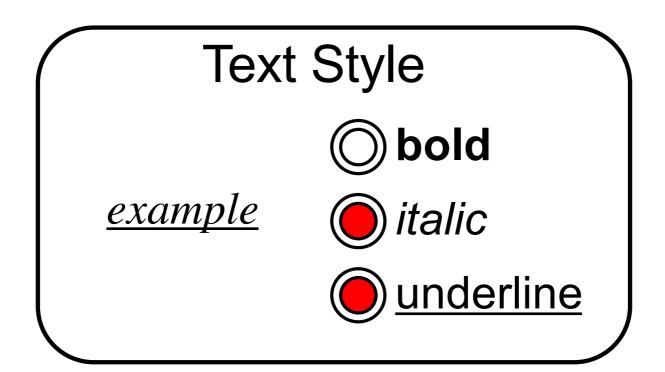


- Hierarchical decomposition
 - Simplifies the representation of complex networks.
 - Helps to build prototypes
 - Paper:
 - State → screen (hand draw or printed)
 - Follow the STN and present the screens according to the user actions.
 - Computer:
 - Multimedia authoring tool
 - State → screen
 - Add buttons and links to the desired screen (according to STN).

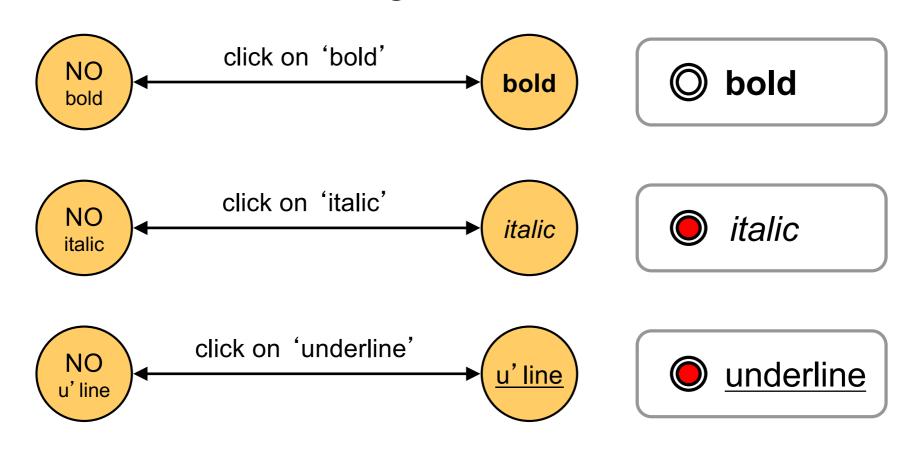
Hierarchical decomposition



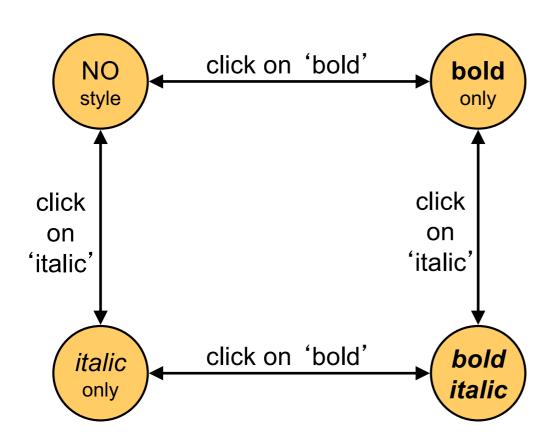
Concurrent dialogs

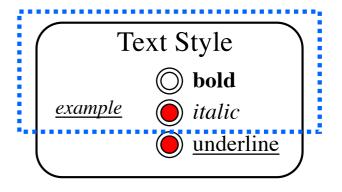


Concurrent dialogs



Concurrent dialogs

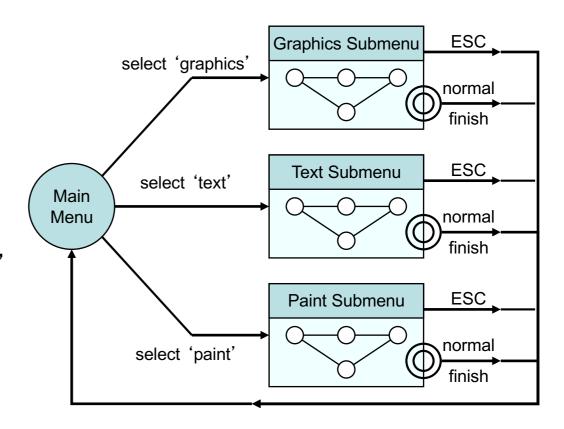




 Concurrent dialogs Text Style O bold 'bold' bold NO example italic style only underline 'underline' 'underline' 'italic' 'italic' u' line **bold** 'bold' only 'italic' 'italic' bold italic 'bold' italic only **'u**nderline' **'u**nderline' **bold** <u>italic</u> 'bold' italic 'line

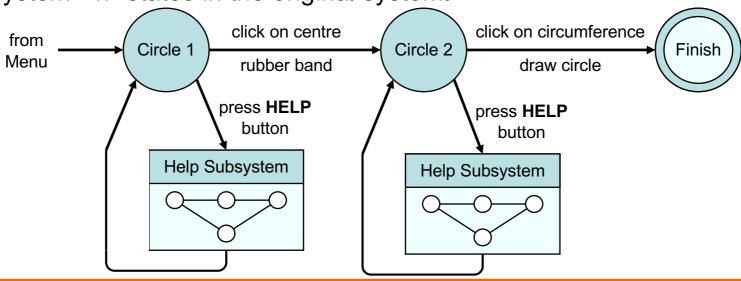
Escapes

- Be able to return from any state to the menu
 1 arc from every state back to the main menu.
- Each submenu has 2 output arcs:
 - Normal from "finish" state
 - ESC active during the whole sub-dialog execution.



Help

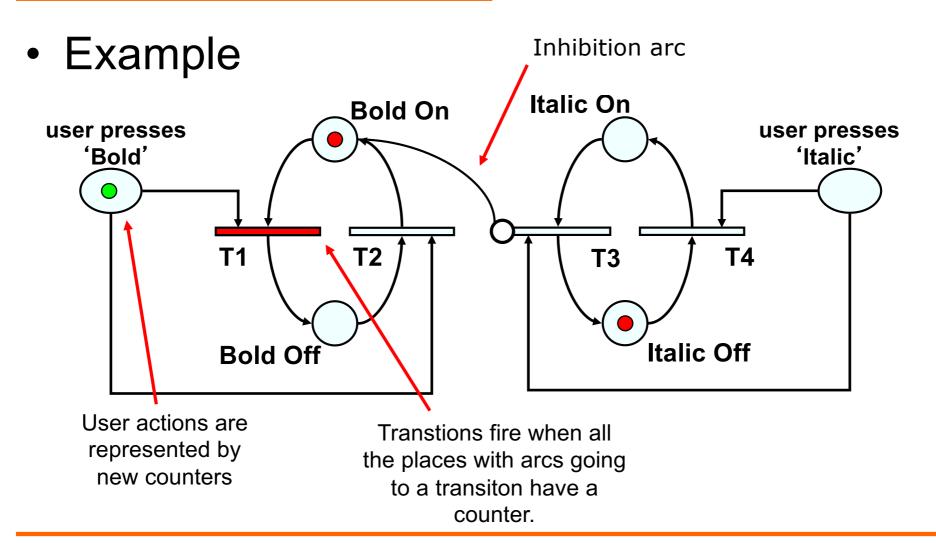
- Can be invoked from any state during the dialog.
- Returns to the same point in the dialog that you left.
- Sub-dialog hanging off every state in the network.
- Diagram becomes confusing → n° of states = n° of states in the help system * n° states in the original system.



Petri networks

- One of the oldest formalisms in computing sciences.
- Graphical formalism designed for reasoning about concurrent activities.
- The system has several "states" at once.
- Graphical representation:
 - Places (states in STN)
 - Transitions (arcs in STN)
 - Counters (sign the current state)
- There can be several counters at the same time.
 - concurrent dialogs

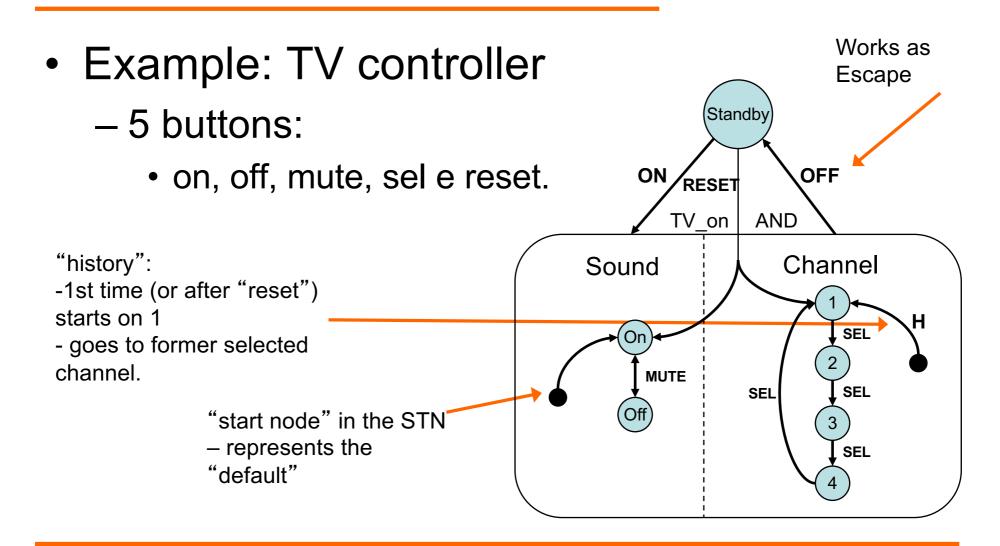
Petri networks



State diagrams

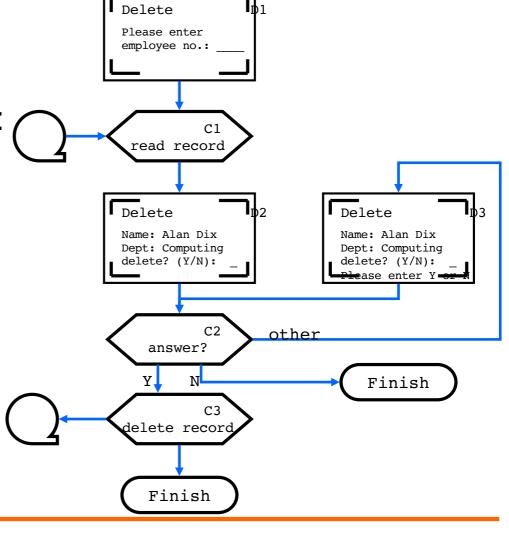
- Used in UML
- Visual specification of complex reactive systems.
- STN extension:
 - hierarchy
 - concurrent activity
 - escapes
 - history

State diagrams



Flow charts

- Familiar to programmers
- Simplicity
- Similar problems to STN: /
 - Concurrent activity
 - Escapes
 - ...
- Boxes:
 - processes/events
 - not states
- Represent dialog
 - Not the internal algorithm



Jackson Structured Design diagrams

Simple Clear Personnel Limited Record System Application: - High-level dialog specification login transaction logout Menu based interfaces Tree structured 0 change O display O add delete dialogs employee employee employee employee record record record record

Grammars

- BNF (Backus-Naur Form)
 - Dialog syntactic level
 - Used widely to specify the syntax of computer programming languages.
- Example: line-drawing function

recursive definition

Grammars

- Regular expressions
 - Programming languages lexical analysis.
 - Many different types with different notations.
 - Focus on the user's actions.
- Example Polyline drawing
 - Select-line click click* double-click
- Similar to BNF (Backus-Naur Form), but less powerful.
- Do not allows to represent concurrent dialogs and escapes.
- Low-level dialogs (description of individual widgets).

Production rules

- List of rules with no implicit order
- General form:

If condition then action

- Conditions based on the state and pending events
- · Rules are always active
- System constantly matches the condition part of the rules against the user-initiated events which have occurred. When the condition of the rule becomes true, the rule fires and the action part is executed (causing a response from the system or a change in the system memory).
- Good for concurrency
- Bad for sequence

- CSP (Communicating Sequential Processes)
 - Appropriate to represent concurrent and sequential actions.

```
Events (lower case)
Processes (upper case)
```

- ? user actions
- ... internal events
- = definition
- → event sequence
- ; process sequence
- [] selection
- | | parallel composition

- CSP (Communicating Sequential Processes)
 - Appropriate to represent concurrent and sequential actions.

 CSP (Communicating Sequential Processes)

```
Bold-toggle = select-bold? → bold-on
   → select-bold? → bold-off

Italic-toggle = select-italic? → italic-on
   → select-italic? → bitalic-off

Under-toggle = select-under? → under-on
   → select-under? → under-off

Dialog-box = Bold-toggle || Italic-toggle || Under-toggle
```

Dialog notations

- Summary
 - Graphical
 - STN, Petri networks, JSD, Flow charts
 - Textual
 - Grammars, production rules, CSP
 - Characteristics
 - Event-based / state-based
 - Clarity / power
 - Sequential/concurrent activities

Implementation

Semantic/presentation separation

- Application Interface
 - Operations
 - Data

- Components
- Graphics
- -I/O
- Users interact with the interface.
- Their actions should be communicated to the application.
- The application should respond accordingly.

Semantic/presentation separation

Separation between application semantics and presentation

Improves

- Portability to allow the same application to be used on different systems.
- Reusability components reusability → cost reduction.
- Multiple interfaces several different interfaces can be developed to access the same functionality → + flexibility
- Customization interface can be customized by both the designer and the user to increase its effectiveness without having to modify the underlying application.

Design patterns for GUI

Model-view-controller

View tree

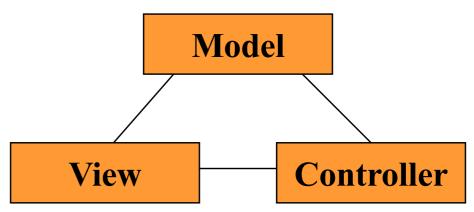
Listener

- Interactive applications architecture developed for Smalltalk
- Used by Java Swing UI widget library

http://www.javaworld.com/javaworld/jw-04-1998/jw-04-howto.html

Model – represents the application semantics; application state and behaviour.

View – Manages the graphical and/or textual output of the application (output).



Controller – controls and manages the input (user interaction).

- Separates frontend concerns from backend concerns.
- Separates input from output
- Permits multiple views on the same application data
- Permits views/controllers to be reused for other models
- A single model can be associated with several MVC triads, so that the same piece of application semantics can be represented by different input-output techniques.

- Example: button
 - Model a boolean on or off
 - View an image ≠ for each possible state
 - Controller tells the model to change the state and tells the View to update the output.
- Application/presentation Separation
 - Modifications and maintenance are more easy
 - Different look → change View, nothing else

Model

- Responsible for data
 - Maintains application state
 - Implements state changing behaviour
 - Notifies dependent views/controllers when changes occurs

View

- Responsible for output
 - Occupies screen (position, size)
 - Draws on the screen
 - Listens for changes to the model

Controller

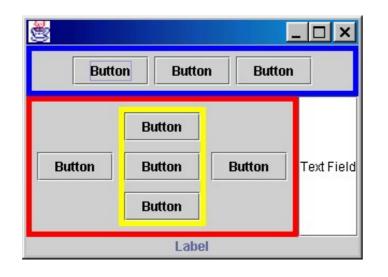
- Responsible for input
 - Listens for keyboard and mouse events
 - Instructs the model or the view to change accordingly

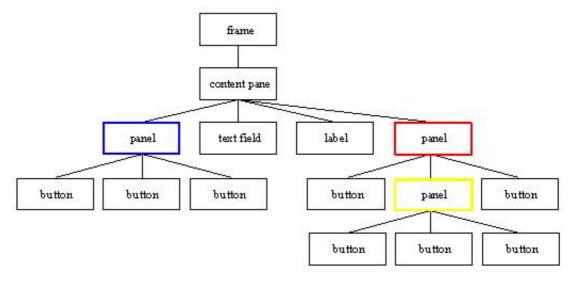
- View and controller are tightly coupled
 - intense communication between them
 - pairs view/controller
- The MVC pattern has been replaced by the MV (Model-view)
- A widget is a reusable object that manages both its input and output.
 - Also called components (Java) or controls (windows)
 - Examples: buttons, scrollbar

View tree

A GUI is structured as a tree of views

 A view is an object that displays itself on a region of the screen





View tree

Input

 GUIs receive keyboard and mouse input by attaching listeners to views.

Output

- GUIs change their output by changing the view tree
- A redraw algorithm automatically redraws the affected views.

Layout

 Automatic layout algorithm traverses the tree to calculate positions and sizes of views.

Input handling

Input handlers (listeners, event handlers,...)
 are associated with views

 handle mouse input: attach a handler to the view that is called when the mouse is clicked on.

Listener pattern

- GUI input event handling is an instance of the Listener pattern.
- An event source generates a stream of discrete events (ex: Mouse events)
- Listeners register interest in events from the source, providing a function to be called when a new event occurs.
- When an event occurs, the event source distributes it to all subscribed listeners, by calling their callback functions.

Separation of concerns

- Input from the output
 - Output is represented by the view tree
 - Input is handled by listeners attached to views
- Frontend from the backend
 - Backend (model) represents the actual data that is shown and edited through the user interface.

References

• Dix, Alan, Finlay, Janet, Abowd, Gregory, Beale, Russel. Human-Computer Interaction. Prentice Hall Europe, London, 1998.