

PAMELA HSU

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LINKEDIN: [/pamela-hsu](#) | GITHUB: <https://github.com/p-hsu> | PORTFOLIO: <https://p-hsu.github.io/portfolio-p.hsu/>

SUMMARY

Full-Stack Web Developer with experience in team management, customer relations, and community outreach. Passionate about developing innovative applications with a focus on UI/UX functionalities and accessibility as well as community related projects. Eager to engage in the ever changing web development world and add to my toolbelt to perform as a competitive asset. Dependable and efficient in a collaborative, solution-driven work environment.

TECHNICAL SKILLS

- **Languages:** HTML5, CSS3, JavaScript ES6+, SQL
- **Applications:** Github, MongoDB, noSQL
- **Tools:** React, Express, Node, Bootstrap, Materialize, Material UI,

PROJECTS

Growr | [GitHub](#) | [Heroku](#)

- **Summary:** A plant exchange app connecting green thumbs in the community.
- **Role:** main collaborator 1 of 5, team lead for geospatial components
- **Tools:** MERN, Material UI, multer-s3, AWS, GeoJSON data manipulation, Google Maps Geocoding API

Waggin Tag'em | [GitHub](#) | [Heroku](#)

- **Summary:** A canine "dating" app - find the furry friend you need for your dog!
- **Role:** main collaborator 1 of 3
- **Tools:** JavaScript, Node.js, NPM, Inquirer, File System, Express, Heroku, bcrypt, handlebars.js, multer, SQL/sequelize, dotenv, SweetAlert

BREW ME | [GitHub](#) | [Deployed link](#)

- **Summary:** A simple and user-friendly brewery locator application.
- **Role:** main collaborator 1 of 3
- **Tools:** HTML, CSS, Bulma, JavaScript, API, Font Awesome

EXPERIENCE

Web Design Manager - Freelance
clairewrightphotos.com

AUGUST 2021 - SEPTEMBER 2021
Gaithersburg, MD 20877

Designed photographer portfolio website to client specifications using SmugMug platform. Conducted weekly reviews in remote setting throughout project lifecycle to implement changes based on client feedback.

Lead Veterinary Technician

OCTOBER 2019 - PRESENT

Carol House Quick Fix Pet Clinic

St Louis, MO 63104

Supervise and support the surgery team of 4 - 6 people through daily procedures of a high volume, high quality spay and neuter clinic. Training new technicians on clinic protocol. Recognize, assess, and act on situations that may affect the work-flow.

Assistant Supervisor

MAY 2019 - OCTOBER 2019

Humane Society of Missouri

St Louis, MO 63110

Supervised and delegated cross departmental teams of 10 - 15 kennel, medical, and administrative staff to manage daily animal husbandry responsibilities. Responsible for onboarding new kennel technicians. Facilitated internal and client-facing conflict resolution. Primary point of contact with affiliated Animal Medical Center of Mid-America. Problem solved and proposed solutions pertaining to the operations of the Adoption Center staff and public.

Urgent Care Veterinary Technician

NOVEMBER 2015 - APRIL 2019

Friendship Hospital for Animals

Washington, DC 20016

Performed treatment plans and patient monitoring as overnight technician as part of a 6-person skeleton crew. Triage urgent and emergency cases. Received and reported patient cases between shifts. Managed communication and record keeping for patients moving between departments.

Veterinary Technician Supervisor

AUGUST 2011 - NOVEMBER 2015

Humane Rescue Alliance

Washington, DC 20016

Facilitated cross-departmental training through workshops and compiled resources. Acted as liaison between Medical Director and other departments. Maintained all medical records in the shelter database. Reviewed and edited department SOPs.

Key Accomplishments:

- Co-created and co-managed medical foster program and cases under Foster Care Department
- Spearheaded project for ringworm management to educate and train medical staff and foster volunteers

EDUCATION

Certificate of Completion in Full-Stack Web Development — *Washington University in St. Louis, St. Louis, Missouri*

A 24-week intensive program focused on gaining technical programming skills in HTML5, CSS3, Javascript, JQuery, Bootstrap, Node JS, MySQL, MongoDB, Express, Handlebars.js, and ReactJS.

JAN 2021 – JULY 2021

Bachelor of Arts in Biological Anthropology — *University of Maryland College Park*

Concentration in Medical Illustration

2007 – 2011

OTHER SKILLS & INTERESTS

- **Languages:** Native speaker in English and Mandarin Chinese
- **Professional Interests:** Data visualization, geospatial data
- **Personal Interests:** Animal welfare, rock climbing, AAPI community and culture