

FW: New software custom BLE4 PWM and IsoloaderCanConsole custom

mikea@isoloader.com <mikea@isoloader.com>

Wed 1/24/2024 12:23 PM

To:Thang Ma <tma@mi-jackvietnam.com>;Thanh Tran <ttran@mi-jackvietnam.com>

[This email originated from outside The Lanco Group and contains a link to a website. Only click on links from known sources. Please review the destination before accessing.]

Thang Ma, Thanh

Here is the new software to allow us to transfer the alignment from one controller to another

Remember:

- The alignment is tied to the motor, you have to take the alignment for that motor and put it in the new controller

Please test this to see if the procedure works and report back to me asap

Kind regards

Mike

From: Lanzoni, Alberto <Lanzoni.Alberto@ztp.it>

Sent: Thursday, January 18, 2024 1:53 AM

To: mikea@isoloader.com; Parente, Giuseppe <parente@ztp.it>

Cc: Parente, Giuseppe <parente@ztp.it>; Colla, Luca <colla.luca@zapispa.it>

Subject: R: New software custom BLE4 PWM and IsoloaderCanConsole custom

Hi Mike,

Here below link to download new custom software "a4m/s_afk_3_id001.z86" and IsoloaderCanConsole custom2.13:

[new sw ble4 custom ID001](#)

[ISOLOADERCanConsole213_install](#)

Download The SW and installer of the custom Console.

To activate LVL2, the password is "IsoLoader!" (without ").

The changes compared to the standard concerned the inclusion of a new polynomial for level 2 authentication.

At the same time, after this authentication it is possible to modify the parameters relating to the calibration of the SIN/CON sensor.

To eliminate the Calibration not performed alarm, it is also necessary to manually modify the "SENSOR ACQ.DONE" parameter.

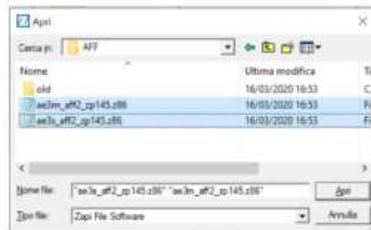
If you have to upgrade software on the inverter and you have parameter 2ND SDO ID OFST active (different to 0 like your case) you must have to flash software with extension *.z86 selecting the virtual node (not the real node) because virtual node have the priority.

| | | | | | | | | | | |
|---------------------|----|----|----|----|---|-------|----|---|------------|-----------------|
| 250 NODE ID | 22 | 20 | 74 | 74 | 0 | 20700 | 76 | 0 | 1 001FFFFF | SPECIAL ADJUST. |
| 250 2ND SDO ID OFST | 23 | 20 | 1 | 2 | 0 | 20701 | 76 | 0 | 1 001FFFFF | SPECIAL ADJUST. |



13.2 Software upload over CANbus network

Click on and the file selection windows will appear.



Select all the desired file in *.z86 format and click "OPEN", Download Software windows will appear.

Selected software file are listed, and implicit node ID is shown.

The connection speed is the same used at Zapi Can Console device configuration, chapter "2. CAN Device configuration".

It is mandatory that all the devices to be uploaded communicate at the same CANbus speed.



Select the correct node ID by double-click .



PC Can Console user guide

Once the node ID configuration is done click OK to start the upload or No to exit.

After clicking OK a green bar that represent the percentage of the upload will be shown over the file name.

When the upload will be completed the windows will be automatically close.

It is possible to add more file in the upload list by clicking ADD FILE.

Select a row from the list and click REMOVE FILE to remove any unwanted file in the list.

Below and example with six file to be loaded on three different inverter.

| File Name | Node |
|---|------|
| \\zapi\\inCommon\\zapi_zte_shar\\node\\2\\new\\APP\\zte3n_zt2_zp145.z86 | 20 |
| \\zapi\\inCommon\\zapi_zte_shar\\node\\2\\new\\APP\\zte3n_zt2_zp145.z86 | 21 |
| \\zapi\\inCommon\\zapi_zte_shar\\node\\2\\new\\APP\\zte3n_zt2_zp138.z86 | 8 |
| \\zapi\\inCommon\\zapi_zte_shar\\node\\2\\new\\APP\\zte3n_zt2_zp138.z86 | 9 |
| C:\\zapi\\inCommon\\zapi_zte_shar\\node\\2\\new\\APP\\zte3n_zt2_zp138.z86 | 24 |
| C:\\zapi\\inCommon\\zapi_zte_shar\\node\\2\\new\\APP\\zte3n_zt2_zp138.z86 | 25 |

ADD FILE REMOVE FILE

Are you sure to the Download?
 OK No

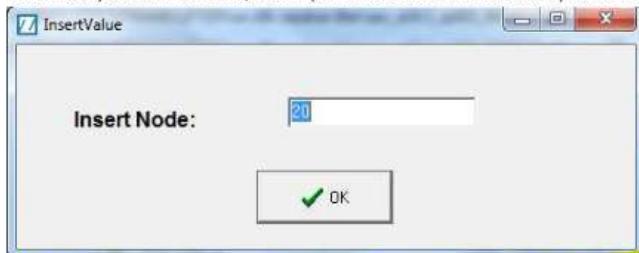
Possible errors:

- TIMEOUT: it is impossible to reach the selected node. Check ether the selected file and the correspondent node. Check if the node is connectable with Zapi Can Console in order to diagnostic the main connection problem.

13.3 Example

Below explained the relation between *.z86 file and selected Node ID in a graphical example of a complete machine.

Click directly on NODE window, it will open window where write directly NODE that you want flashing:

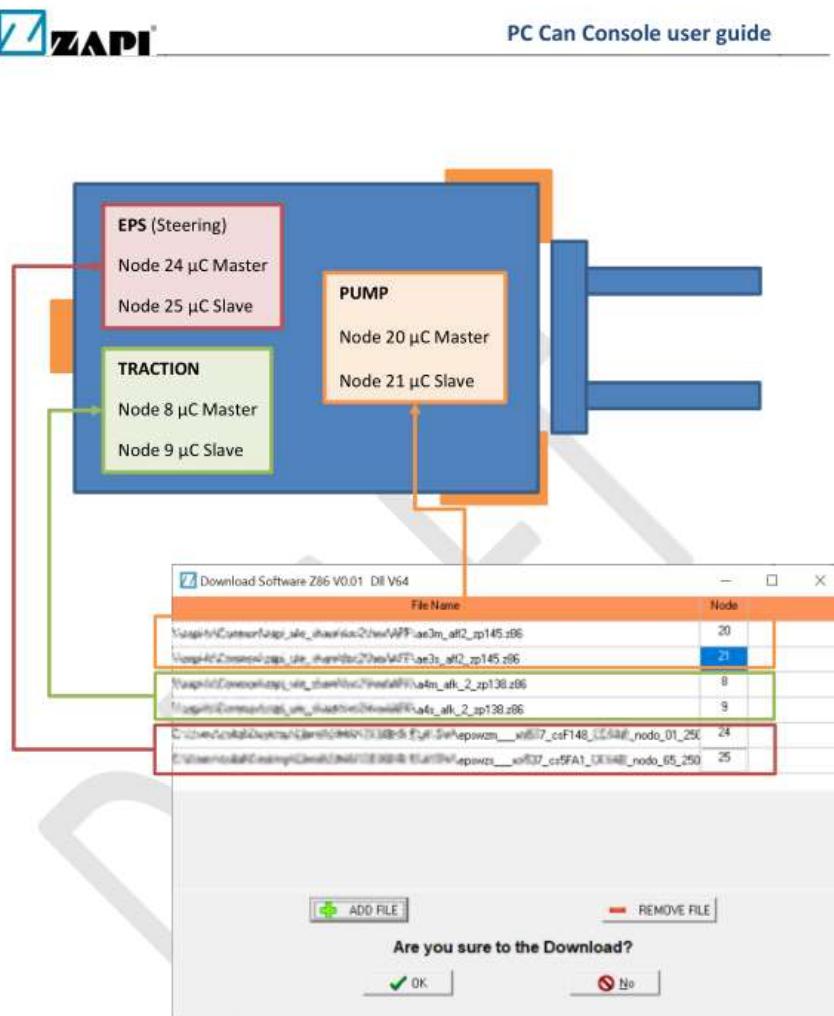


IMPORTANT NOTE: If in parameter of menu special adjustment there is 2ND SDO ID OFST set different to 0, node to select for flash inverter will be NODE ID+ is 2ND SDO ID OFST.

**EXAMPLE → NODE ID=16 and 2ND SDO ID OFST=12,
node ID to insert for flash inverter will be 16+12=28**

6. Now you are ready to flash inverter, click on  and it start to "CONNECTING..":

| File Name | Node | Status |
|--|------|---------------|
| Z:\PROTOTIPI CLIENTI ZTP\SEPAHAN LIFTER\sw z86 sepanhan lifter\se3m_alf3_zp020_NODE20.z86 | 20 | CONNECTING... |
| Z:\PROTOTIPI CLIENTI ZTP\SEPAHAN LIFTER\sw z86 sepanhan lifter\se3s_alf3_zp020_NODE21.z86 | 21 | |
| Z:\PROTOTIPI CLIENTI ZTP\SEPAHAN LIFTER\sw z86 sepanhan lifter\se3m_af2k3_zp003_NODE12.z86 | 12 | |
| Z:\PROTOTIPI CLIENTI ZTP\SEPAHAN LIFTER\sw z86 sepanhan lifter\se3m_af2k3_zp003_NODE18.z86 | 18 | |
| Z:\PROTOTIPI CLIENTI ZTP\SEPAHAN LIFTER\sw z86 sepanhan lifter\se3s_af2k3_zp003_NODE13.z86 | 13 | |
| Z:\PROTOTIPI CLIENTI ZTP\SEPAHAN LIFTER\sw z86 sepanhan lifter\se3s_af2k3_zp003_NODE19.z86 | 19 | |



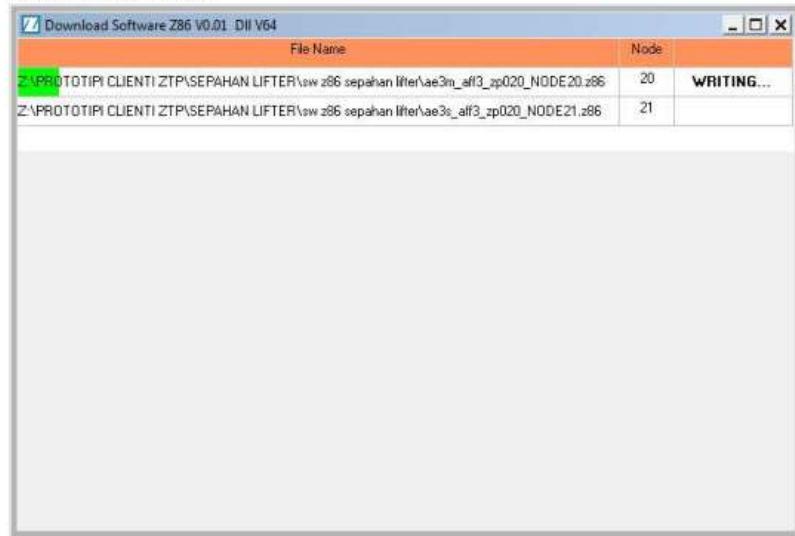
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2020-03-09

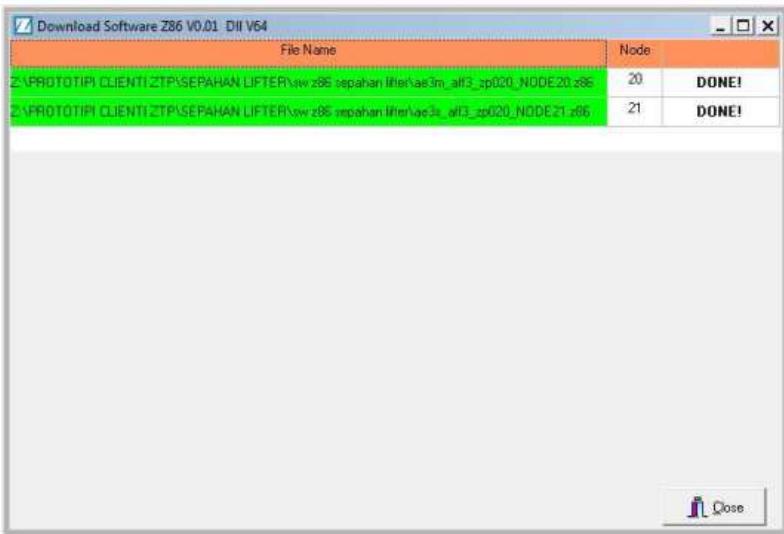
Document version 1.0

Page 28/33

7. After connecting, if all will be ok, inverter will open Main Contactor and it starting to "WRITING..." software on your inverter:



8. When will be complete operation of "WRITING..." it will showing "DONE!" and starting to flashing the other node that you had select before:



After flashing the software, switch off and then switch on the inverter.

IMPORTANT NOTE: Before to flash inverter with new custom software "id0.01", save the csv file of the inverter with the actual software, because will be possible that after software download, the inverter will apply a CLEAR EPROM of the parameter to the default, so you will have to download the csv file of the right parameter 2 times to align it.

Only one parameter must be set manually because it did not be set by csv file parameter download that is SET POSITIVE PEB.

250 SET POSITIVE PEB 4 16 1 24 V 1 20683 76 1 1 001FFFFF ADJUSTMENT

Below link to download the ZpCanConsole user guide:

[PC_Can_Console_user_guide_2020_04_01_000.pdf](#)

[PCCANCONSOLE-User GuideSoftware.pdf](#)

BR
Lanzoni Alberto
Application engineer/technical support



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 Phone: +39 0522 969872 – Int.213
 Email: lanzoni.alberto@ztp.it
 Web: www.ztp.it

Da: mikea@isoloader.com <mikea@isoloader.com>

Inviato: giovedì 11 gennaio 2024 04:39

A: Parente, Giuseppe <parente@ztp.it>; Lanzoni, Alberto <Lanzoni.Alberto@ztp.it>

Oggetto: RE: New PO 906468

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Giuseppe

I need from your team please:

- a. The software update – still have not received from Alberto
- b. The part numbers for the flat heat sink versions of the ACE0 and BLE4.
- c. We have ordered 25x BLE4 and 22x ACE0, currently with the old heatsink. Once we have the part numbers we need to modify the PO to have 18x BLE4 and 18x ACE0 with the new flat heatsink

The new design will use a solid aluminium mounting plate to which we can attach an additional heatsink on the outside as required. There will be absolutely no way any water can reach these controllers

Kind regards
 Mike

From: Parente, Giuseppe <parente@ztp.it>

Sent: Tuesday, December 19, 2023 6:21 AM

To: mikea@isoloader.com; Lanzoni, Alberto <Lanzoni.Alberto@ztp.it>

Subject: R: New PO 906468

Hello,
 it is ready, and I think tomorrow will be sent to You.
 Alberto unfortunately is sick at home, but I think he is reading the messages.

[@Alberto Lanzoni](#)

Can You send to Mike the software?

When you think will be possible to support them for changing it and test?

Best regards

Parente Giuseppe
 G.M.

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website: www.ztp.it

Da: mikea@isoloader.com <mikea@isoloader.com>

Inviato: martedì 19 dicembre 2023 15:16

A: Parente, Giuseppe <parente@ztp.it>

Oggetto: RE: New PO 906468

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Hi Giuseppe

What news though on the software update – last week you were going to find out why there has been a delay. We need this urgently and it has been promised for some time. Not knowing what we are working with is making this even more difficult

Kind regards
Mike

From: Parente, Giuseppe <parente@ztp.it>
Sent: Monday, December 18, 2023 11:24 PM
To: Mike Arnold <mikea@isoloader.com>
Subject: R: New PO 906468

Hello,
yes, sure.
It will be a pleasure to clarify this point.
We have discussed many times and passed our technical comments, but it seems that wasn't received from your side.

I'll say You when will be possible to organize this.
This week, as you can understand, is very full of things to do before the Christmas closure.
I'll see with my colleagues.

Best regards

*Parente Giuseppe
G.M.*



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Fax: +39 0522 966237 dir.
e-mail: parente@ztp.it
website: www.ztp.it

Da: Mike Arnold <mikea@isoloader.com>
Inviato: martedì 19 dicembre 2023 08:15
A: Parente, Giuseppe <parente@ztp.it>
Oggetto: Re: New PO 906468

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Hi Giuseppe

Lancos board is concerned about the position Zapi's head office is taking on the ip65 issue.

Can you put us in touch with the right person in zapi corporate please, there are a couple of our executive team that wish to discuss this with them

My understanding is that your hands are tied so I think it is better if we let others work through this side

This ties in with our groups wider electrification strategy

They would like to pick up this conversation this week before Christmas

Thanks
Mike

Mike Arnold
Director
www.isoloader.com
+1 760 274 5451

On Dec 18, 2023, at 11:26 PM, Parente, Giuseppe <parente@ztp.it> wrote:

Hello,
give to me a possible model of interest, please.
How many KW of charge You need?

I'll work on the specific model and be back to You with the answers.

Best regards

Parente Giuseppe

G.M.

<image003.png>

<image004.png>

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website: www.ztp.it

Da: mikea@isoloader.com <mikea@isoloader.com>

Inviato: martedì 19 dicembre 2023 04:38

A: Parente, Giuseppe <parente@ztp.it>

Oggetto: RE: New PO 906468

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Yes this is what we were discussing, but our battery voltage is 126VDC nominal – what version supports this (for Europe and for usa)?

What type of connector is used with this? IEC62196 type2 combo (with DC charging) has I believe a 200A limit and a type 2 standard has 140A limit?

Does the BMS instruct the charger on the voltage and current using the CC/CP protocol?

What is happening with the software upgrade??!

From: Parente, Giuseppe <parente@ztp.it>

Sent: Monday, December 18, 2023 9:42 AM

To: Mike Arnold <mikea@isoloader.com>

Subject: R: New PO 906468

Hello,

See also the presentation in attached @pages 8 and 9.

this was the first proposal:

OFF BOARD CHARGER

The model in object is **MG36**.

<image006.png>

<image007.png>

It has two different part codes, in reference to the type of net.

European net

MG36 Can Bus 120V-200A (Imax=240A) - Input 400 Vac – Cod. **4JPQRE-021B0X**

American net

MG36 Can Bus 144V-180A (Imax=220A) - Input 480 Vac – Cod. **4URPRE-021B0X**

ON BOARD CHARGER

By composing the set of modules, are reachable a different powers of charge.

With one **NG9** for **7KW**

With Nr.2 or Nr.3 **NG9** in parallel for **20KW**.

Here below the performances of these units, for American and European market.

<image008.png>

+

<image009.png>

.....

<image010.png>

It has two different part codes, in reference to the type of net.

European net

NG9 Can Bus 120V-50A (Imax=60A) - Input 400 Vac – Cod. GJPQRE-470D0X

American net

NG9 Can Bus 144V-45A (Imax=55A) - Input 480 Vac – Cod. GURPRE-470D0X

Prices for each unit, ex work Poviglio (Italy)

Column interface adapter card

We are internally checking the best solution to drive the battery chargers, when connected to the charging columns. This point will have to be completed later.

DC/DC CONVERTER

<image011.png>

DC/DC NG3 Can Bus 96V (+35% -10%) / 24V 60A - Cod. GRMBR0-00000X

It is possible to put these units in parallel, in order to reach higher out-put power.

Note: It can be switched ON and OFF by a **Can Message**, or by **digital input**.

The consumption of the input, in switch OFF mode, is around **300mA**.

Prices for each unit, ex work Poviglio (Italy)

*Parente Giuseppe
G.M.*

<image003.png>

<image004.png>

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e-mail: parente@ztp.it
website: www.ztp.it

Da: Mike Arnold <mikea@isoloader.com>

Inviato: lunedì 18 dicembre 2023 15:28

A: Parente, Giuseppe <parente@ztp.it>

Oggetto: Re: New PO 906468

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Yes please

Mike Arnold
Director
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On Dec 17, 2023, at 9:54 PM, Parente, Giuseppe <parente@ztp.it> wrote:

Yes, i think we have offered something to You.
Should a recover this proposal?

Best regards

*Parente Giuseppe
G.M.*

<image001.png>

<image002.png>

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website: www.ztp.it

Da: Mike Arnold <mikea@isoloader.com>

Inviato: lunedì 18 dicembre 2023 02:21

A: Parente, Giuseppe <parente@ztp.it>

Oggetto: Re: New PO 906468

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I believe we had spoke some time ago about dc fast charging stations

Do you provide these?

Mike Arnold
Director
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On Dec 16, 2023, at 2:23 AM, Parente, Giuseppe <parente@ztp.it> wrote:

Hello Mike,
could you explain this message, please.
I'm not sure to have correctly understood.

Best regards

*Parente Giuseppe
G.M.*

<image001.png>

<image002.png>

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website: www.ztp.it

Da: mikea@isoloader.com <mikea@isoloader.com>

Inviato: mercoledì 13 dicembre 2023 23:15

A: Parente, Giuseppe <parente@ztp.it>

Oggetto: RE: New PO 906468

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know the content is safe.

Can we also pick up on the fast DC charging conversation we had earlier, for 126VDC batteries

From: Mike Arnold <mikea@isoloader.com>
Sent: Friday, December 1, 2023 6:56 AM
To: Parente, Giuseppe <parente@ztp.it>
Subject: Re: New PO 906468

Hi Giuseppe

Following up with you on

- A) the ace0 timeline
- B) the damage to the AceO. I spoke with Mark again yesterday. It appears that it is not ESD but a high current short on the CAN lines that is destroying the pcb traces

Given that there are only motor controllers on this side of the optical isolator, is there a way that this could be related to how the optical isolator is wired or if water could have got into the connectors at the optical isolator given that they are molex minifit connectors

Can we speak today please?

Kind regards
Mike

Mike Arnold
Director
www.isoloader.com
+1 760 274 5451

On Nov 30, 2023, at 10:13 AM, Parente, Giuseppe <parente@ztp.it> wrote:

I'll check your last mail tomorrow, about the can bus.
I saw that you sent some drawings about how is done the electrical harness.
I hope it will give me an idea about its structure...

So, tomorrow, I'll give You a feedback.

Best regards

Parente Giuseppe
G.M.

<image001.png>

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website: www.ztp.it

Da: mikea@isoloader.com <mikea@isoloader.com>
Inviato: giovedì 30 novembre 2023 19:11
A: Parente, Giuseppe <parente@ztp.it>
Oggetto: Re: New PO 906468

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Thanks for the update

This makes it even more important to get the software update, as that gives more flexibility to manage this.

Also, I am very worried about the ESD damage on the CANBus lines and understanding that. It seems odd that we got this damage on the ACE0 but not on the BLE4, even though they are all on the same bus and grouped in pairs, plus that 4x ACE0 failed together but none of the BLE4

Can we have a call to discuss that please

From: Parente, Giuseppe <parente@ztp.it>
Sent: Thursday, November 30, 2023 7:11 AM
To: Mike Arnold <mikea@isoloader.com>
Subject: Re: New PO 906468

For BLE4, the situation is that the production will be able to assemble them only as soon as will arrive the logics from the supplier.

That's the point.

I can try to call again and again the production, but it will not change so much what we know now. I'm sure they will do what is necessary, and I'm confident we will have a better delivery time at the end.

Parente Giuseppe

G.M.

<image001.png>

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 website: www.ztp.it

Da: Mike Arnold <mikea@isoloader.com>
Inviato: giovedì 30 novembre 2023 16:04
A: Parente, Giuseppe <parente@ztp.it>
Oggetto: Re: New PO 906468

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Thank you

And what about the original schedule for a few ble4 that you had already indicated

I don't mind if they want to stagger the delivery of the ble4 and the ace0

The goal is to get a few units out as quickly as possible

Mike Arnold
 Director
www.isoloader.com
 +1 760 274 5451

On Nov 30, 2023, at 7:00 AM, Parente, Giuseppe <parente@ztp.it> wrote:

I can ask if the ACE0 can be delivered in 6 weeks as they said to me.
 I'll see how many units they can give to me for this model...

Parente Giuseppe

<image001.png>

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e-mail: parente@ztp.it
website: www.ztp.it

Da: Mike Arnold <mikea@isoloader.com>
Inviato: giovedì 30 novembre 2023 15:58
A: Parente, Giuseppe <parente@ztp.it>
Oggetto: Re: New PO 906468

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For some weeks however you have been pushing them to get 16 units out quickly
And you were positive about that being successful
Also your dates on the ace0 were much better
Now everything is going backwards! What has changed?

Mike Arnold
Director
www.isoloader.com
+1 760 274 5451

On Nov 30, 2023, at 6:48 AM, Parente, Giuseppe <parente@ztp.it>
wrote:

Hello,
i have already deeply discussed with the production about the delivery times,
as you know.
I don't think I'll obtain different answers after so few time.
Our commitment is to improve the dates, naturally, but will be possible to
give You a precise answer, only in next weeks.

We will press opportunely them, don't worry.

Best regards

Parente Giuseppe
G.M.

<image003.png>

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website: www.ztp.it

Da: mikea@isoloader.com <mikea@isoloader.com>
Inviato: giovedì 30 novembre 2023 15:42
A: Parente, Giuseppe <parente@ztp.it>
Oggetto: RE: New PO 906468

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Giuseppe

Have you had a chance to look at this email please

Kind regards
Mike

From: mikea@isoloader.com <mikea@isoloader.com>
Sent: Wednesday, November 29, 2023 5:26 AM

To: 'Parente, Giuseppe' <parente@ztp.it>
Subject: FW: New PO 906468

Hi Giuseppe

Regarding the recovery PO that was placed last week, I have two concerns as we are now being advised early February for both the replacement ACEO and BLE4:

1. You had indicated that the ACEO could be expedited and had a much shorter delivery time
2. You had promised that production would start their process some weeks ago, but it seems everything is being dated from 22nd November

Can you look into this please, and try to get some ACEO and BLE4 out earlier. These later dates could be because we increased the quantities, in which case, I am happy if only a portion are expedited (for example 16 of each or whatever can be expedited as quickly as possible), but not receiving anything until early February is not what we discussed

Please see what can be done

Kind regards
Mike

From: Manfredotti, Massimiliano <Manfredotti.Massimiliano@ztp.it>
Sent: Tuesday, November 28, 2023 11:18 PM
To: Omar Younus <Oyounus@mi-jack.com>; Parente, Giuseppe <parente@ztp.it>
Cc: Mike Arnold <mikea@isoloader.com>; Ron Sintkowski <rsintkowski@mjmc.com>
Subject: R: New PO 906468

Hello,

Order acknowledgement and proforma invoice will be sent within Today.
Have a nice day!

Best Regards,

Massimiliano Manfredotti
Sales Support Specialist
<image004.png>

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E-mail: manfredotti.massimiliano@ztp.it
Web: www.ztp.it

Da: Omar Younus <Oyounus@mi-jack.com>
Inviato: martedì 28 novembre 2023 17:04
A: Parente, Giuseppe <parente@ztp.it>; Manfredotti, Massimiliano <Manfredotti.Massimiliano@ztp.it>
Cc: Mike Arnold <mikea@isoloader.com>; Ron Sintkowski <rsintkowski@mjmc.com>
Oggetto: RE: New PO 906468
Priorità: Alta

You don't often get email from oyounus@mi-jack.com. [Learn why this is important](#)

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Hello, following up I have not received a confirmation yet.

Thanks,
Omar

From: Omar Younus
Sent: Wednesday, November 22, 2023 2:33 PM
To: parente@ztp.it; Manfredotti.Massimiliano@ztp.it
Cc: Mike Arnold <mikea@isoloader.com>; Ron Sintkowski <rsintkowski@mjmc.com>
Subject: New PO 906468
Importance: High

Hello, please see attached new PO 906468, these should be in euros currency.

This order is due to an on-going issue we have been disputing with our previous order that has water contamination.

I have copied our VP of Supply Chain Mr. Ron Sintkowski who will be on vacation through next week, however, I believe will want to discuss the failures and how we will move forward with this product.

Please expedite this order in the meantime and keep us updated.

Thanks,

Omar Younus | Buyer
Phone: 708.589.7641
Email: oyounus@mi-jack.com
Address: 3111 W. 167th St.
Hazel Crest, IL 60429
[<image005.jpg>](#)

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