

CUSTOMER #: 159606

679717

Mercedes - Benz of Pleasanton

ACCOUNTING

5885 Owens Drive
Pleasanton, CA 94588
(925) 463-2525

BRENDA VIEUX

2157 TERRA BELLA CT

LIVERMORE, CA 94550

PAGE 1

HOME:510-912-5275 CONT:510-912-5275

BUS: CELL:510-912-5275

SERVICE ADVISOR: 643 MARCO REGACHO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLK	23	MB EQE350X		4JGGM2BBXPA000942	9GKP698	8369/8383		T2952
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
16MAY23 DD			17:00 10MAY24			0.00	CASH	22MAY24

R.O. OPENED READY OPTIONS: ENG:Electric

14:55 10MAY24 13:56 22MAY24

LINE OPCODE TECH TYPE A/HRS S/HRS LIST NET TOTAL

A REVIEW CLIENT STATES THE CAR WOULD NOT START AND THE CAR HAD ALL THE
MALFUNCTIONS COME ON AT ONCE

CAUSE: SOFTWARE

540650 ON-BOARD POWER SUPPLY VOLTAGE MAINTAIN

(WHEN CHECKING/ TESTING AND TROUBLESHOOTING)

1084 WPC 9.45 0.10 530 2637 26.37 26.37

541011 PERFORM QUICK TEST

1084 WPC 0.00 0.20 1060 5274 52.74 52.74

820700 COMMUNICATIONS SYSTEMS AND INFORMATION

SYSTEMS CHECK (AFTER QUICK TEST)

1084 WPC 0.00 3.00 15900 79110 791.10 791.10

540991 PROGRAM AND CODE CONTROL UNIT

..... (AFTER QUICK TEST)

1084 WPC 0.00 0.30 1590 7911 79.11 79.11

540991 PROGRAM AND CODE CONTROL UNIT

..... (AFTER QUICK TEST)

1084 WPC 0.00 0.30 1590 7911 79.11 79.11

540991 PROGRAM AND CODE CONTROL UNIT

..... (AFTER QUICK TEST)

1084 WPC 0.00 0.30 1590 7911 79.11 79.11

540991 PROGRAM AND CODE CONTROL UNIT

..... (AFTER QUICK TEST)

1084 WPC 0.00 0.30 1590 7911 79.11 79.11

540991 PROGRAM AND CODE CONTROL UNIT

..... (AFTER QUICK TEST)

1084 WPC 0.00 0.30 1590 7911 79.11 79.11

540991 PROGRAM AND CODE CONTROL UNIT

..... (AFTER QUICK TEST)

1084 WPC 0.00 0.30 1590 7911 79.11 79.11

540991 PROGRAM AND CODE CONTROL UNIT

..... (AFTER QUICK TEST)

1084 WPC 0.00 0.30 1590 7911 79.11 79.11

540991 PROGRAM AND CODE CONTROL UNIT

..... (AFTER QUICK TEST)

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						SUBLET AMOUNT	
DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE						WASTE DISPOSAL COSTS *	
					<input type="checkbox"/> ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: 159606

679717

Mercedes - Benz of Pleasanton

ACCOUNTING

5885 Owens Drive

Pleasanton, CA 94588

(925) 463-2525

BRENDA VIEUX

2157 TERRA BELLA CT

LIVERMORE, CA 94550

PAGE 2

HOME:510-912-5275 CONT:510-912-5275

BUS: CELL:510-912-5275

SERVICE ADVISOR: 643 MARCO REGACHO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLK	23	MB EQE350X		4JGGM2BBXPA000942	9GKP698	8369/8383		T2952
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
16MAY23 DD			17:00 10MAY24			0.00	CASH	22MAY24

R.O. OPENED READY OPTIONS: ENG:Electric

14:55 10MAY24 13:56 22MAY24

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11
540991		PROGRAM AND CODE CONTROL UNIT						
	 (AFTER QUICK TEST)						
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11
540991		PROGRAM AND CODE CONTROL UNIT						
	 (AFTER QUICK TEST)						
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11
540991		PROGRAM AND CODE CONTROL UNIT						
	 (AFTER QUICK TEST)						
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11
540991		PROGRAM AND CODE CONTROL UNIT						
	 (AFTER QUICK TEST)						
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11
540991		PROGRAM AND CODE CONTROL UNIT						
	 (AFTER QUICK TEST)						
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11
540991		PROGRAM AND CODE CONTROL UNIT						
	 (AFTER QUICK TEST)						
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11
540991		PROGRAM AND CODE CONTROL UNIT						
	 (AFTER QUICK TEST)						
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11
540991		PROGRAM AND CODE CONTROL UNIT						
	 (AFTER QUICK TEST)						
		1084	WPC	0.00	0.30	1590 7911	79.11	79.11

0 0 TPARTS

42930 213597 TLABOR

VERSION 1 (EMP# 1084,13MAY24 13:08): 8369 VERIFIED THE CUSTOMER'S CONCERN OF RED BATTERY WARNING & NO START INTERMITTENT. ROAD TESTED VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. CONNECTED THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, AND COMPLETED XENTRY SHORT TEST. FOUND DIAGNOSTIC TROUBLE CODE(S) U016800 COMMUNICATION WITH THE ELECTRONIC IGNITION LOCK HAS A MALFUNCTION, B210B00, U121987 COMMUNICATION WITH CONTROL UNIT 'COMMUNICATIONS

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
					TOTAL CHARGES		
					LESS INSURANCE		
					SALES TAX		
					PLEASE PAY THIS AMOUNT		

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

ACCOUNTING COPY

CUSTOMER #: 159606

679717

Mercedes - Benz of Pleasanton

ACCOUNTING

5885 Owens Drive

Pleasanton, CA 94588

(925) 463-2525

BRENDA VIEUX

2157 TERRA BELLA CT

LIVERMORE, CA 94550

PAGE 3

HOME:510-912-5275 CONT:510-912-5275

BUS: CELL:510-912-5275

SERVICE ADVISOR: 643 MARCO REGACHO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLK	23	MB EQE350X		4JGGM2BBXPA000942	9GKP698	8369/8383		T2952
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
16MAY23 DD			17:00 10MAY24			0.00	CASH	22MAY24

R.O. OPENED READY OPTIONS: ENG:Electric

14:55 10MAY24 13:56 22MAY24

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

MODULE' HAS A MALFUNCTION. THE MESSAGE IS MISSING.U112A87, P154700,U011200, U00AC00, U116000 . PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TST COMMUNICATION WITH CAN FAULTS . TEST STEP PASSED. PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TEST N73/3 . RESULTS OF TEST; DATA MISSING / STATES TO OPEN TIPS CASE . TEST STEP FAILED. FURTHER EXAMINATION FOUND THE HIGH VOLTAGE BATTERY CONTROL MODULE TIPS CASE 245910324 OPENED.

VERSION 2 (EMP# 1,17MAY24 09:52): 8369

VERIFIED THE CUSTOMER'S CONCERN OF RED BATTERY WARNING & NO START INTERMITTENT. ROAD TESTED VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. CONNECTED THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, AND COMPLETED XENTRY SHORT TEST. FOUND DIAGNOSTIC TROUBLE CODE(S) U016800 COMMUNICATION WITH THE ELECTRONIC IGNITION LOCK HAS A MALFUNCTION, B210B00, U121987 COMMUNICATION WITH CONTROL UNIT 'COMMUNICATIONS MODULE' HAS A MALFUNCTION. THE MESSAGE IS MISSING.U112A87, P154700,U011200, U00AC00, U116000 . PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TST COMMUNICATION WITH CAN FAULTS . TEST STEP PASSED. PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TEST N73/3 . RESULTS OF TEST; DATA MISSING / STATES TO OPEN TIPS CASE . TEST STEP FAILED. FURTHER EXAMINATION FOUND THE HIGH VOLTAGE BATTERY CONTROL MODULE TIPS CASE 245910324 OPENED.

5/17/24 create N73/3 LOG & can trace upload documents & update case.

VERSION 3 (EMP# 1,20MAY24 15:34): 8371

VERIFIED THE CUSTOMER'S CONCERN OF RED BATTERY WARNING & NO START INTERMITTENT. ROAD TESTED VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. CONNECTED THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, AND COMPLETED XENTRY SHORT TEST. FOUND DIAGNOSTIC TROUBLE CODE(S) U016800 COMMUNICATION WITH THE ELECTRONIC IGNITION LOCK HAS A MALFUNCTION, B210B00, U121987 COMMUNICATION WITH CONTROL UNIT 'COMMUNICATIONS MODULE' HAS A MALFUNCTION. THE MESSAGE IS MISSING.U112A87, P154700,U011200, U00AC00, U116000 . PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TST COMMUNICATION WITH CAN FAULTS . TEST STEP PASSED. PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TEST

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
					TOTAL CHARGES		
					LESS INSURANCE		
					SALES TAX		
					PLEASE PAY THIS AMOUNT		

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

ACCOUNTING COPY

CUSTOMER #: 159606

679717

Mercedes - Benz of Pleasanton

ACCOUNTING

5885 Owens Drive

Pleasanton, CA 94588

(925) 463-2525

BRENDA VIEUX

2157 TERRA BELLA CT

LIVERMORE, CA 94550

PAGE 4

HOME:510-912-5275 CONT:510-912-5275

BUS: CELL:510-912-5275

SERVICE ADVISOR: 643 MARCO REGACHO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLK	23	MB EQE350X		4JGGM2BBXPA000942	9GKP698	8369/8383		T2952
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
16MAY23 DD			17:00 10MAY24			0.00	CASH	22MAY24

R.O. OPENED READY OPTIONS: ENG:Electric

14:55 10MAY24 13:56 22MAY24

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

N73/3 . RESULTS OF TEST; DATA MISSING / STATES TO OPEN TIPS CASE . TEST STEP FAILED. FURTHER EXAMINATION FOUND THE HIGH VOLTAGE BATTERY CONTROL MODULE TIPS CASE 245910324 OPENED.

5/17/24 create N73/3 LOG & can trace upload documents & update case.

Connect maintainer & Xnetry , update the following control units per TIPS & fault U116000, N3/10, N127, N10/6, N162/1 , N112/2, A40/8,all dcm modules, N73/3*1.N73/3, N10/8, A26/17, N62/4, N164/1, N164/2, N62/3, A40/13, A89.Let CAN sleep . Run quick test, clear faults , & clear. Run final quick test. Road test & monitor no issues . Extended road test to be performed for final Q/C .

VERSION 4 (EMP# 1,21MAY24 10:10): 8371

VERIFIED THE CUSTOMER'S CONCERN OF RED BATTERY WARNING & NO START INTERMITTENT. ROAD TESTED VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. CONNECTED THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, AND COMPLETED XENTRY SHORT TEST. FOUND DIAGNOSTIC TROUBLE CODE(S) U016800 COMMUNICATION WITH THE ELECTRONIC IGNITION LOCK HAS A MALFUNCTION, B210B00, U121987 COMMUNICATION WITH CONTROL UNIT 'COMMUNICATIONS MODULE' HAS A MALFUNCTION. THE MESSAGE IS MISSING.U112A87, P154700,U011200, U00AC00, U116000 . PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TST COMMUNICATION WITH CAN FAULTS . TEST STEP PASSED. PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TEST N73/3 . RESULTS OF TEST; DATA MISSING / STATES TO OPEN TIPS CASE . TEST STEP FAILED. FURTHER EXAMINATION FOUND THE HIGH VOLTAGE BATTERY CONTROL MODULE TIPS CASE 245910324 OPENED.

5/17/24 create N73/3 LOG & can trace upload documents & update case.

Connect maintainer & Xnetry , update the following control units per TIPS & fault U116000, N3/10, N127, N10/6, N162/1 , N112/2, A40/8,all dcm modules, N73/3*1.N73/3, N10/8, A26/17, N62/4, N164/1, N164/2, N62/3, A40/13, A89.Let CAN sleep . Run quick test, clear faults , & clear. Run final quick test. Road test & monitor no issues .

Extended road test to be performed for final Q/C .

Final road test & check no faults or issues Update TIPS to close.

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
					TOTAL CHARGES		
					LESS INSURANCE		
					SALES TAX		
					PLEASE PAY THIS AMOUNT		

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: 159606

679717

Mercedes - Benz of Pleasanton

ACCOUNTING

5885 Owens Drive
Pleasanton, CA 94588
(925) 463-2525

BRENDA VIEUX

2157 TERRA BELLA CT

LIVERMORE, CA 94550

PAGE 5

HOME:510-912-5275 CONT:510-912-5275

BUS: CELL:510-912-5275

SERVICE ADVISOR: 643 MARCO REGACHO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLK	23	MB EQE350X		4JGGM2BBXPA000942	9GKP698	8369/8383		T2952
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
16MAY23 DD			17:00 10MAY24		0.00	CASH	22MAY24	

R.O. OPENED READY OPTIONS: ENG:Electric

14:55 10MAY24 13:56 22MAY24

LINE OPCODE TECH TYPE A/HRS S/HRS LIST NET TOTAL

VERSION 5 (EMP# 1,21MAY24 11:11): 8383 software issues/ update

software TIPS CASE

VERIFIED THE CUSTOMER'S CONCERN OF RED BATTERY WARNING & NO START INTERMITTENT. ROAD TESTED VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. CONNECTED THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, AND COMPLETED XENTRY SHORT TEST. FOUND DIAGNOSTIC TROUBLE CODE(S) U016800 COMMUNICATION WITH THE ELECTRONIC IGNITION LOCK HAS A MALFUNCTION, B210B00, U121987 COMMUNICATION WITH CONTROL UNIT 'COMMUNICATIONS MODULE' HAS A MALFUNCTION. THE MESSAGE IS MISSING.U112A87, P154700,U011200, U00AC00, U116000 . PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TST COMMUNICATION WITH CAN FAULTS . TEST STEP PASSED. PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TEST N73/3 . RESULTS OF TEST; DATA MISSING / STATES TO OPEN TIPS CASE . TEST STEP FAILED. FURTHER EXAMINATION FOUND THE HIGH VOLTAGE BATTERY CONTROL MODULE TIPS CASE 245910324 OPENED.

5/17/24 create N73/3 LOG & can trace upload documents & update case.

Connect maintainer & Xentry , update the following control units per TIPS & fault U116000, N3/10, N127, N10/6, N162/1 , N112/2, A40/8,all dcm modules, N73/3*1.N73/3, N10/8, A26/17, N62/4, N164/1, N164/2, N62/3, A40/13, A89.Let CAN sleep . Run quick test, clear faults , & clear. Run final quick test. Road test & monitor no issues . Extended road test to be performed for final Q/C . Final road test & check no faults or issues Update TIPS to close.

B REVIEW VEHICLE

REV REVIEW VEHICLE

1084 CPC 0.04 0.00 0 0 0.00 0.00

VERSION 1 (EMP# 1,21MAY24 11:34): 8383 TIPS case & software updates

final Q/C ok to release.

C CHECK AND RECORD TIRE PRESSURES ONLY--NO MULTI-POINT INSPECTION

PERFORMED AT THIS TIME

NOMPI CHECK AND RECORD TIRE PRESSURES ONLY--NO

MULTI-POINT INSPECTION PERFORMED AT THIS

TIME

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS	
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		LABOR AMOUNT		
Revised Estimate \$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT		
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____psi LF _____psi RR _____psi LR _____psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____ By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	GAS, OIL, LUBE	
							SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *		
						TOTAL CHARGES		
						LESS INSURANCE		
						SALES TAX		
						PLEASE PAY THIS AMOUNT		

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: 159606

679717

Mercedes - Benz of Pleasanton

ACCOUNTING

5885 Owens Drive

Pleasanton, CA 94588

(925) 463-2525

BRENDA VIEUX

2157 TERRA BELLA CT

LIVERMORE, CA 94550

PAGE 6

HOME:510-912-5275 CONT:510-912-5275

BUS: CELL:510-912-5275

SERVICE ADVISOR: 643 MARCO REGACHO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLK	23	MB EQE350X		4JGGM2BBXPA000942	9GKP698	8369/8383		T2952
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
16MAY23 DD			17:00 10MAY24		0.00	CASH	22MAY24	

R.O. OPENED READY OPTIONS: ENG:Electric

14:55 10MAY24 13:56 22MAY24

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
		1084	IMP	0.17	0.10	530 530	5.30	5.30

VERSION 1 (EMP# 1,13MAY24 11:03): 8369 TIRES 0.10

FRONT 42PSI

REAR 42 PSI

VERSION 2 (EMP# 1084,13MAY24 13:18): 8370 TIRES 0.10

FRONT 42PSI

REAR 42 PSI

ESTIMATE: 0.00 10MAY24 14:55 SA: 643

CONTACT:

Thank you for choosing Mercedes-Benz of Pleasanton. Winner of the prestigious "Best of the Best" Dealer Recognition Award for 2009,2011,2014,2015,2016,2017,2018,and 2023.

HOURS OF OPERATION: MONDAY-FRIDAY 7:30A-6:00P
SATURDAY HOURS 8:00am to 5:00pm

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
05-13-24	09:08	09:10	0.04	W	1084	B	
	09:10	09:58	0.80	DW	1084	A	
	10:24	10:44	0.33	DW	1084	A	
	11:02	12:10	1.14	DW	1084	A	
	12:44	13:08	0.40	DW	1084	A	
	13:08	13:18	0.17	W	1084	C	
	13:18	13:18	0.00	W	1084	A	
05-17-24	08:06	09:53	1.78	DW	1084	A	
	15:37	16:25	0.80	W	1084	A	
05-20-24	07:51	09:45	1.90	W	1084	A	
	11:05	11:09	0.07	W	1084	A	
	13:15	13:15	0.00	W	1084	A	

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						SUBLET AMOUNT	
DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE						WASTE DISPOSAL COSTS *	
					<input type="checkbox"/> ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	TOTAL CHARGES	
						LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER #: 159606

679717

Mercedes - Benz of Pleasanton

ACCOUNTING

5885 Owens Drive

Pleasanton, CA 94588

(925) 463-2525

BRENDA VIEUX

2157 TERRA BELLA CT

LIVERMORE, CA 94550

PAGE 7

HOME:510-912-5275 CONT:510-912-5275

BUS: CELL:510-912-5275

SERVICE ADVISOR: 643 MARCO REGACHO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLK	23	MB EQE350X		4JGGM2BBXPA000942	9GKP698	8369/8383		T2952
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
16MAY23 DD			17:00 10MAY24			0.00	CASH	22MAY24

R.O. OPENED READY OPTIONS: ENG:Electric

14:55 10MAY24 13:56 22MAY24

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

		15:14	16:02	0.80	W	1084	A	
05-21-24		10:09	11:35	1.43	W	1084	A	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
45400	213597	42930		45000	0	0	
47600	530	530		26300	213597	*****	
20100	0	*****		6703	530	*****	999

COST, SALE, & COMP TOTALS 43460 214127 0

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)	COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	LABOR AMOUNT	0.00
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	0.00
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	0.00
						SUBLET AMOUNT	0.00
						WASTE DISPOSAL COSTS *	0.00
						TOTAL CHARGES	0.00
						LESS INSURANCE	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.