ACCOUNTING

DAGE 1

5885 Owens Drive Pleasanton, CA 94588 (925) 463-2525

BRENDA VIEUX 2157 TERRA BELLA CT LIVERMORE, CA 94550

	LIVERMORE, CA 94550						PAGE 1		(020) 100 2020				
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By signing below, y	ou acknov	vledge t	hat you were no	tified of	Initials and authorize	ed the	UNLESS OTHERWISE INDICATED.		LESS INSUR				
Dealership to perform (or had the opportunit	the service	es/repair	rs itemized in this	Invoice a	and that you re	ceived -	Some Parts Not Returna	able	SALES TAX				
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ACCOUNTING

5885 Owens Drive Pleasanton, CA 94588 (925) 463-2525

BRENDA VIEUX 2157 TERRA BELLA CT LIVERMORE, CA 94550

PAGE 2 HOME: 510-912-5275 CONT: 510-912-5275 BUS: CELL:510-912-5275 SERVICE ADVISOR: 643 MARCO REGACHO LICENSE COLOR YEAR MAKE/MODEL MILEAGE IN / OUT TAG 23 MB EOE350X 4JGGM2BBXPA000942 9GKP698 8369/8383 T2952 BLKDEL. DATE PROD. DATE WARR. EXP. PROMISED PO NO. RATE PAYMENT INV. DATE 0.00 17:00 10MAY24 22MAY24 16MAY23 DD CASH R.O. OPENED READY OPTIONS: ENG: Electric 14:55 10MAY24 13:56 22MAY24 LINE OPCODE TECH TYPE A/HRS S/HRS LIST NET TOTAL 79.11 1084 WPC 0.00 0.30 7911 79.11 540991 PROGRAM AND CODE CONTROL UNIT (AFTER QUICK TEST) 79.11 1084 WPC 0.00 0.30 1590 79.11 540991 PROGRAM AND CODE CONTROL UNIT (AFTER QUICK TEST) 1084 WPC 0.00 0.30 540991 PROGRAM AND CODE CONTROL UNIT (AFTER QUICK TEST) 79.11 79.11 1084 WPC 0.00 0.30 1590 7911 540991 PROGRAM AND CODE CONTROL UNIT (AFTER QUICK TEST) 1084 WPC 0.00 0.30 7911 79.11 79.11 1590 540991 PROGRAM AND CODE CONTROL UNIT (AFTER QUICK TEST) 1084 WPC 0.00 0.30 7911 79.11 79.11 540991 PROGRAM AND CODE CONTROL UNIT (AFTER OUICK TEST) 1084 WPC 0.00 0.30 79.11 79.11 7911 540991 PROGRAM AND CODE CONTROL UNIT ... (AFTER QUICK TEST) 1084 WPC 0.00 0.30 79.11 79.11 1590 540991 PROGRAM AND CODE CONTROL UNIT (AFTER QUICK TEST) 1084 WPC 0.00 0.30 1590 7911 79.11 79.11 \cap 0 TPARTS 42930 213597 TLABOR VERSION 1 (EMP# 1084,13MAY24 13:08): 8369 VERIFIED THE CUSTOMER'S CONCERN OF RED BATTERY WARNING & NO START INTERMITTENT. ROAD TESTED VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. CONNECTED THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, AND COMPLETED XENTRY SHORT TEST. FOUND DIAGNOSTIC TROUBLE CODE(S) U016800 COMMUNICATION WITH THE ELECTRONIC IGNITION LOCK HAS A MALFUNCTION, B210B00, U121987 COMMUNICATION WITH CONTROL UNIT 'COMMUNICATIONS TOTALS * HAZARDOUS WASTE DISPOSAL Original Estimate (Parts & Labor) Total Additional Cost Authorized DESCRIPTION costs: We have added this LABOR AMOUNT charge to cover costs associated PARTS AMOUNT E-mail (See Attached) with the handling, management Revised Estimate Telephone _____ Fax (See Attached) and disposal of toxic wastes or GAS, OIL, LUBE hazardous substances under SUBLET AMOUNT California and Federal Law. Tire pressure check/inflation service was performed. WASTE DISPOSAL COSTS * RF___psi LF__psi RR__psi LR_ Customer declined tire pressure check/inflation service. **ALL PARTS ARE NEW** TOTAL CHARGES Initials **UNLESS OTHERWISE** By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received LESS INSURANCE INDICATED. Some Parts Not Returnable SALES TAX (or had the opportunity to inspect) any replaced parts as requested by you. AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE **CUSTOMER SIGNATURE**

PLEASE PAY THIS AMOUNT

ACCOUNTING

5885 Owens Drive Pleasanton, CA 94588 (925) 463-2525

BRENDA VIEUX 2157 TERRA BELLA CT LIVERMORE, CA 94550

PAGE 3 HOME: 510-912-5275 CONT: 510-912-5275 BUS: CELL:510-912-5275 SERVICE ADVISOR: 643 MARCO REGACHO **COLOR** YEAR MAKE/MODEL LICENSE MILEAGE IN / OUT TAG 23 MB EOE350X 4JGGM2BBXPA000942 9GKP698 8369/8383 T2952 BLK DEL. DATE PROD. DATE WARR. EXP. PROMISED PO NO RATE PAYMENT INV. DATE 17:00 10MAY24 0.00 22MAY24 16MAY23 DD CASH R.O. OPENED READY OPTIONS: ENG: Electric 13:56 22MAY24 14:55 10MAY24 LINE OPCODE TECH TYPE A/HRS S/HRS LIST NET TOTAI MODULE' HAS A MALFUNCTION. THE MESSAGE IS MISSING.U112A87, P154700, U011200, U00AC00, U116000 . PERFORMED SDS BASED GUIDED TEST STEP(S); GUIDED TST COMMUNICATION WITH CAN FAULTS. TEST STEP PASSED. PERFORMED SDS BASED GUIDED TEST STEP(S); GUIDED TEST N73/3. RESULTS OF TEST; DATA MISSING / STATES TO OPEN TIPS CASE . TEST STEP FAILED. FURTHER EXAMINATION FOUND THE HIGH VOLTAGE BATTERY CONTROL MODULE TIPS CASE 245910324 OPENED. VERSION 2 (EMP# 1,17MAY24 09:52): 8369 VERIFIED THE CUSTOMER'S CONCERN OF RED BATTERY WARNING & NO START INTERMITTENT. ROAD TESTED VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. CONNECTED THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, AND COMPLETED XENTRY SHORT TEST. FOUND DIAGNOSTIC TROUBLE CODE(S) U016800 COMMUNICATION WITH THE ELECTRONIC IGNITION LOCK HAS A MALFUNCTION, B210B00, U121987 COMMUNICATION WITH CONTROL UNIT 'COMMUNICATIONS MODULE' HAS A MALFUNCTION. THE MESSAGE IS MISSING.U112A87, P154700,U011200, U00AC00, U116000 . PERFORMED SDS BASED GUIDED TEST STEP(S); GUIDED TST COMMUNICATION WITH CAN FAULTS . TEST STEP PASSED. PERFORMED SDS BASED GUIDED TEST STEP(S); GUIDED TEST N73/3 . RESULTS OF TEST; DATA MISSING / STATES TO OPEN TIPS CASE . TEST STEP FAILED. FURTHER EXAMINATION FOUND THE HIGH VOLTAGE BATTERY CONTROL MODULE TIPS CASE 245910324 OPENED. 5/17/24 create N73/3 LOG & can trace upload documents & update VERSION 3 (EMP# 1,20MAY24 15:34): 8371 VERIFIED THE CUSTOMER'S CONCERN OF RED BATTERY WARNING & NO START INTERMITTENT. ROAD TESTED VEHICLE. PERFORMED A VISUAL INSPECTION AND FOUND NOTHING ABNORMAL. CONNECTED THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, AND COMPLETED XENTRY SHORT TEST. FOUND DIAGNOSTIC TROUBLE CODE(S) U016800 COMMUNICATION WITH THE ELECTRONIC IGNITION LOCK HAS A MALFUNCTION, B210B00, U121987 COMMUNICATION WITH CONTROL UNIT 'COMMUNICATIONS MODULE' HAS A MALFUNCTION. THE MESSAGE IS MISSING.U112A87, P154700,U011200, U00AC00, U116000 . PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TST COMMUNICATION WITH CAN FAULTS . TEST STEP PASSED. PERFORMED SDS BASED GUIDED TEST STEP(S) ; GUIDED TEST TOTALS Original Estimate (Parts & Labor) Total Additional Cost Authorized * HAZARDOUS WASTE DISPOSAL **DESCRIPTION COSTS:** We have added this LABOR AMOUNT charge to cover costs associated

PARTS AMOUNT E-mail (See Attached) with the handling, management Telephone ______Fax (See Attached)
□ Fax (See Attached)
□ E-mail (See Attached) Revised Estimate and disposal of toxic wastes or GAS, OIL, LUBE hazardous substances under SUBLET AMOUNT California and Federal Law. \square Tire pressure check/inflation service was performed. WASTE DISPOSAL COSTS * _psi LF_ ___psi RR_ **ALL PARTS ARE NEW** TOTAL CHARGES Initials UNLESS OTHERWISE By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received LESS INSURANCE INDICATED. Some Parts Not Returnable SALES TAX (or had the opportunity to inspect) any replaced parts as requested by you. AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE CUSTOMER SIGNATURE **PLEASE PAY** THIS AMOUNT

ACCOUNTING

5885 Owens Drive Pleasanton, CA 94588 (925) 463-2525

BRENDA VIEUX 2157 TERRA BELLA CT

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SUBLET AMOUNT California and Federal Law. Tire pressure check/inflation service was performed. WASTE DISPOSAL COSTS * RF____psi LF___psi RR___psi LR__ Customer declined tire pressure check/inflation service. ALL PARTS ARE NEW TOTAL CHARGES Initials UNLESS OTHERWISE By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received LESS INSURANCE INDICATED. ☐Some Parts Not Returnable SALES TAX (or had the opportunity to inspect) any replaced parts as requested by you. CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE **PLEASE PAY** THIS AMOUNT

ACCOUNTING

5885 Owens Drive Pleasanton, CA 94588 (925) 463-2525

BRENDA VIEUX 2157 TERRA BELLA CT LIVERMORE CA 94550

LIVERMORE,						PAGE 5		(923) 403-2323					
HOME:510-9	912-5												
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ALL PARTS ARE NEW

UNLESS OTHERWISE

INDICATED. ☐Some Parts Not Returnable

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

Initials

WASTE DISPOSAL COSTS *

TOTAL CHARGES

LESS INSURANCE

SALES TAX

PLEASE PAY THIS AMOUNT

RF____psi LF___psi RR___psi LR__ Customer declined tire pressure check/inflation service.

(or had the opportunity to inspect) any replaced parts as requested by you. CUSTOMER SIGNATURE

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BRENDA VIEUX 2157 TERRA BELLA CT

LIVERMORE, CA 94550 PAGE 6 HOME: 510-912-5275 CONT: 510-912-5275 643 MARCO REGACHO BUS: CELL:510-912-5275 SERVICE ADVISOR: **COLOR** YEAR MAKE/MODEL LICENSE MILEAGE IN / OUT TAG 23 EOE350X 4JGGM2BBXPA000942 9GKP698 8369/8383 T2952 BLK MBDEL. DATE PROD. DATE WARR. EXP. PROMISED PO NO RATE PAYMENT INV. DATE 17:00 10MAY24 0.00 22MAY24 16MAY23 DD CASH READY OPTIONS: R.O. OPENED ENG: Electric 13:56 22MAY24 14:55 10MAY24 LINE OPCODE TECH TYPE A/HRS LIST NET TOTAI 1084 IMP 0.17 0.10 530 5.30 5.30 VERSION 1 (EMP# 1,13MAY24 11:03): 8369 TIRES 0.10 FRONT 42PSI REAR 42 PSI VERSION 2 (EMP# 1084,13MAY24 13:18): 8370 TIRES 0.10 FRONT 42PSI REAR 42 PSI ESTIMATE: 0.00 10MAY24 14:55 SA: 643 **CONTACT:** Thank you for choosing Mercedes-Benz of Pleasanton. Winner of the prestigious "Best of the Best" Dealer Recognition Award for 2009, 2011, 2014, 2015, 2016, 2017, 2018, and 2023. HOURS OF OPERATION: MONDAY-FRIDAY 7:30A-6:00P SATURDAY HOURS 8:00am to 5:00pm DATE DURATION START FINISH TYPE TECH LINE(S) CHG 05-13-24 09:08 0.04 09:10 W 1084 В 09:10 09:58 0.80 DW 1084 Δ 10:24 10:44 0.33 DW 1084 Α 11:02 12:10 1.14 DW 1084 Α 12:44 13:08 0.40 DW 1084 Α 13:08 13:18 0.17 W 1084 C 13:18 13:18 0.00 W 1084 Α 05-17-24 1084 08:06 09:53 1.78 DW Α 1084 Α 15:37 16:25 0.80 W 05 - 20 - 2407:51 09:45 1.90 W 1084 Α 11:05 11:09 0.07 1084 W Α 13:15 13:15 0.00 1084 W Α TOTALS HAZARDOUS WASTE DESCRIPTION costs: We have added this LABOR AMOUNT charge to cover costs associated PARTS AMOUNT E-mail (See Attached) with the handling, management Revised Estimate and disposal of toxic wastes or Telephone _____ Fax (See Attached) GAS, OIL, LUBE hazardous substances under SUBLET AMOUNT California and Federal Law. Tire pressure check/inflation service was performed. WASTE DISPOSAL COSTS * RF___psi LF___psi RR___psi LR__ Customer declined tire pressure check/inflation service. _psi LF_ **ALL PARTS ARE NEW** TOTAL CHARGES Initials **UNLESS OTHERWISE** By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received LESS INSURANCE INDICATED. ☐Some Parts Not Returnable SALES TAX (or had the opportunity to inspect) any replaced parts as requested by you.

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

PLEASE PAY THIS AMOUNT

CUSTOMER SIGNATURE

679717 CUSTOMER #: 159606

Mercedes - Benz of Pleasanton

22MAY24

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0.00

ACCOUNTING

5885 Owens Drive Pleasanton, CA 94588 (925) 463-2525

CASH

0.00

BRENDA VIEUX 2157 TERRA BELLA CT LIVERMORE, CA 94550

PAGE 7

HOME:510-912-5275 CONT:510-912-5275 643 MARCO REGACHO SERVICE ADVISOR: BUS: CELL:510-912-5275 COLOR YEAR MAKE/MODEL LICENSE MILEAGE IN / OUT VIN TAG 9GKP698 BLK 23 MB EOE350X 4JGGM2BBXPA000942 8369/8383 T2952 DEL. DATE PROD. DATE WARR. EXP. PROMISED PO NO. RATE PAYMENT INV. DATE

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COST, SALE, & COMP TOTALS 43460 214127

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL	22001111 11011	
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\$	L			hazardous substances under California and Federal Law.	SUBLET AMOUNT		
	sure check/inflation psi LF				WASTE DISPOSAL COSTS *		
Custome	psi LF r declined tire press	_psi kkp sure check/inflation	service.	ALL PARTS ARE NEW UNLESS OTHERWISE	TOTAL CHARGES		
By signing be	elow, you acknow perform the service	ledge that you	were notified of		LESS INSURANCE		
or had the op	portunity to inspect)	es/repairs itemized any replaced part	s as requested by	☐Some Parts Not Returnable	SALES TAX		

AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

CUSTOMER SIGNATURE

PLEASE PAY THIS AMOUNT