

CUSTOMER #: 159606

669983

Mercedes - Benz of Pleasanton

ACCOUNTING

5885 Owens Drive

Pleasanton, CA 94588

(925) 463-2525

BRENDA VIEUX

2157 TERRA BELLA CT

LIVERMORE, CA 94550

PAGE 1

HOME:510-912-5275 CONT:510-912-5275

BUS: CELL:510-912-5275

SERVICE ADVISOR: 643 MARCO REGACHO

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN / OUT		TAG
BLK	23	MB EQE350X		4JGGM2BBXPA000942	9GKP698	5505/5508		T2046
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE
16MAY23 DD			17:00 08JAN24			0.00	CASH	11JAN24

R.O. OPENED 10:35 08JAN24 16:22 11JAN24 READY OPTIONS: ENG:Electric

LINE OPCODE TECH TYPE A/HRS S/HRS LIST NET TOTAL

A CLIENT STATES THEY HAVE A COOLANT WARNING COMING ON THE DASH. CLIENT

HAD IT TOPPED OFF WAS ADVISED TO COME IN

CAUSE: EXPANSION TANK LEAKING

830640 CHECK CLIMATE CONTROL (AFTER QUICK TEST)

1342WPC76 0.64 0.25 1280 5224 52.24 52.24

981WPC76 1.13 0.45 1868 9224 92.24 92.24

1.77 0.70 3148 14448 ** 144.48 144.48

1 294-500-01-00 EXPANSION

RESVR. COOLANT

6404 11374 0 113.74 113.74 113.74

1 297-500-51-00 RADIATOR

CAP

2305 4094 0 40.94 40.94 40.94

1 000-989-68-07-09-0109

MB 325.6 G40 ANTI-FREEZE

1 GALLON 1 GAL

1900 3374 0 33.74 33.74 33.74

833184 REMOVE/INSTALL AIR INTAKE BOX (AFTER

CHECK) ON VEH. WITH CODE 914

981WPC76 0.00 0.50 2075 10320 103.20 103.20

205415 REPLACE COOLANT EXPANSION RESERVOIR OF

LOW-TEMPERATURE CIRCUIT OF COOLING SYSTEM

FOR ELECTRIC MOTOR(S)

981WPC76 0.00 0.70 2905 14448 144.48 144.48

10609 18842 TPARTS

8128 39216 TLABOR

VERSION 1 (EMP# 1342,09JAN24 14:23): 5507 CAUSED BY: COOLANT LIGHT

WAS COMING ON. PRESSURE TESTED THE LOW PRESSURE COOLANT RESERVOIR.

FOUND THAT THE HIGH PRESSURE RESERVOIR IS LEAKING COOLANT. RESERVOIR TO

BE REPLACED. PARTS ON ORDER. HERE TOMORROW 1/10/24

VERSION 2 (EMP# 981,1342,11JAN24 09:47): 5508 CAUSED BY: COOLANT

LIGHT WAS COMING ON. PRESSURE TESTED THE LOW PRESSURE COOLANT

RESERVOIR. FOUND THAT THE HIGH PRESSURE RESERVOIR IS LEAKING COOLANT.

RESERVOIR TO BE REPLACED. PARTS ON ORDER. HERE TOMORROW 1/10/24. TECH

981, DRAIN COOLING SYSTEM, REMOVE AND REPLACE COOLANT RESERVOIR.

PERFORM FILLING OF COOLING SYSTEM WITH XENTRY, PERFORM BLEEDING

PROCEDURE OF COOLING SYSTEM. CLEAR FAULT MEMORY AND ROAD TEST. ALL OK

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	* HAZARDOUS WASTE DISPOSAL COSTS: We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
					TOTAL CHARGES		
					LESS INSURANCE		
					SALES TAX		
					PLEASE PAY THIS AMOUNT		

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10:35 08JAN24 16:22 11JAN24

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

B Open Campaign 2023100007 - 23P0892012

CAUSE: F

029334 UPDATE CONTROL UNIT SOFTWARE (WITH XENTRY/DAS CONNECTED)

1342 WPC 0.19 0.10 380 2064 20.64 20.64

024762 STAR DIAGNOSIS SYSTEM

(SDS)CONNECT/DISCONNECT

1342 WPC 0.00 0.10 0 2064 20.64 20.64

025058 CONNECT/DISCONNECT BATTERY CHARGER

1342 WPC 0.00 0.10 0 2064 20.64 20.64

0 0 TPARTS

380 6192 TLABOR

VERSION 1 (EMP# 1342,09JAN24 13:38): 5507 CAUSED BY: CAMPAIGN

2023100007 DUE. PERFORMED CAMPAIGN CUSTOMER REQUESTED CAMPAIGN NUMBER

2023100007 BE PERFORMED. PERFORMED A VEHICLE MASTER INQUIRY TO FIND AND

VERIFY AN OPEN CAMPAIGN. THE SOFTWARE FOR THE POWERTRAIN CONTROL UNIT

(PTCU) MAY NOT MEET CURRENT PRODUCTION SPECIFICATIONS. THE VEHICLE MAY

NOT START IF THE NETWORK COMMUNICATION CANNOT BE ESTABLISHED. CONNECTED

THE BATTERY CHARGER, ACCESSED THE DIAGNOSTIC PORT, PERFORMED A STAR

DIAGNOSTIC SCAN AND UPDATED THE POWERTRAIN CONTROL UNIT SOFTWARE AS PER

THE SERVICE CAMPAIGN 2023100007 INSTRUCTIONS. CONNECTED THE BATTERY

CHARGER, ACCESSED THE DIAGNOSTIC PORT, PERFORMED A STAR DIAGNOSTIC SCAN

AND PASSED THE POWERTRAIN CONTROL UNIT SOFTWARE, NO FURTHER ACTION

NECESSARY AS PER THE SERVICE CAMPAIGN 2023100007 INSTRUCTIONS.

COMPLETED CAMPAIGN SUCCESSFULLY PER INSTRUCTIONS. ROAD TESTED THE

VEHICLE 2 MILES TO VERIFY REPAIRS.

C PERFORM MULTI-POINT INSPECTION AS PER MPI CHECK LIST. CHECK AND

RECORD TIRE PRESSURES. VALUE \$77.50- NO CHARGE TO CLIENT

MPI PERFORM MULTI-POINT INSPECTION AS PER MPI

CHECK LIST. CHECK AND RECORD TIRE PRESSURES.

VALUE \$77.50- NO CHARGE TO CLIENT

1342 IMP 0.39 0.00 780 0 0.00 0.00

VERSION 1 (EMP# 1342,09JAN24 13:35): 5505 CAUSED BY: MPI. PERFORMED

MPI PERFORMED A COMPLETE MULTI-POINT INSPECTION. CHECKED AND DOCUMENTED

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\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	LABOR AMOUNT	
						PARTS AMOUNT	
						GAS, OIL, LUBE	
						SUBLET AMOUNT	
						WASTE DISPOSAL COSTS *	
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		TOTAL CHARGES	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						LESS INSURANCE	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.						SALES TAX	
DATE	CUSTOMER SIGNATURE		AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE			PLEASE PAY THIS AMOUNT	

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R.O. OPENED		READY		OPTIONS: ENG:Electric					
10:35 08JAN24		16:22 11JAN24							

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
THE TIRE TREAD DEPTH TO FIND THE LF TIRE TREAD IS AT 5 MMS THE RF TIRE TREAD IS AT 5 MMS THE LR INNER TIRE TREAD AT 4 MMS THE LR OUTER TIRE TREAD AT 4 MMS THE RR INNER TIRE TREAD AT 4 MMS THE RR OUTER TIRE TREAD AT 4 MMS. PERFORMED A FOUR WHEEL BRAKE INSPECTION, THE LF PADS ARE AT 8 MM(S), THE RF PADS ARE AT 8 MM(S), THE LR PADS ARE AT 7 MM(S), THE RR PADS ARE AT 7 MM(S). PERFORMED AN ENGINE COMPARTMENT INSPECTION. PERFORMED A VEHICLE UNDERCARRIAGE AND SUSPENSION INSPECTION. INSPECTED ALL FLUID LEVELS AND CONDITION OF FLUIDS. CHECKED AND RESET THE TIRE PRESSURES THE FRONT TIRE AIR PRESSURES HAVE BEEN SET TO 41 PSI THE REAR TIRE AIR PRESSURES HAVE BEEN SET TO 41 PSI. CHECKED ALL FLUID LEVELS AND TOPPED OFF AS NECESSARY. ROAD TESTED THE VEHICLE 2 MILES TO VERIFY MAINTENANCE REPAIRS.								

ESTIMATE: 0.00 08JAN24 10:35 SA: 643

CONTACT:

CUSTOMER REQUESTED A LOANER
BDC CREATED 2023-12 -30
11:19:00AM TAKEN BY ROSE
JOHNSONThank you for choosing Mercedes-Benz of
Pleasanton. Winner of the prestigious
"Best of the Best" Dealer Recognition Award
for 2009,2011,2014,2015,2016,2017 and 2018.
HOURS OF OPERATION:
MONDAY-FRIDAY 7:30am TO 6:00pm
SATURDAY 8:00am TO 5:00pm

DATE	START	FINISH	DURATION	TYPE	TECH	LINE(S)	CHG
01-09-24	12:33	12:43	0.17	DW	1342	A	
	12:43	12:45	0.03	W	1342	C	
	12:45	13:13	0.47	DW	1342	A	
	13:13	13:35	0.36	W	1342	C	
	13:35	13:46	0.19	W	1342	B	
	14:23	14:23	0.00	W	1342	A	
01-11-24	07:24	08:17	0.88	W	981	A	

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Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		LESS INSURANCE	
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		09:32	09:47	0.25	W	981	A	

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
45400	45408	8508		46400	18842	10609	
47600	0	780		26300	64250	*****	
6703	0	*****					

COST, SALE, & COMP TOTALS				19897	64250	0	
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Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	0.00
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