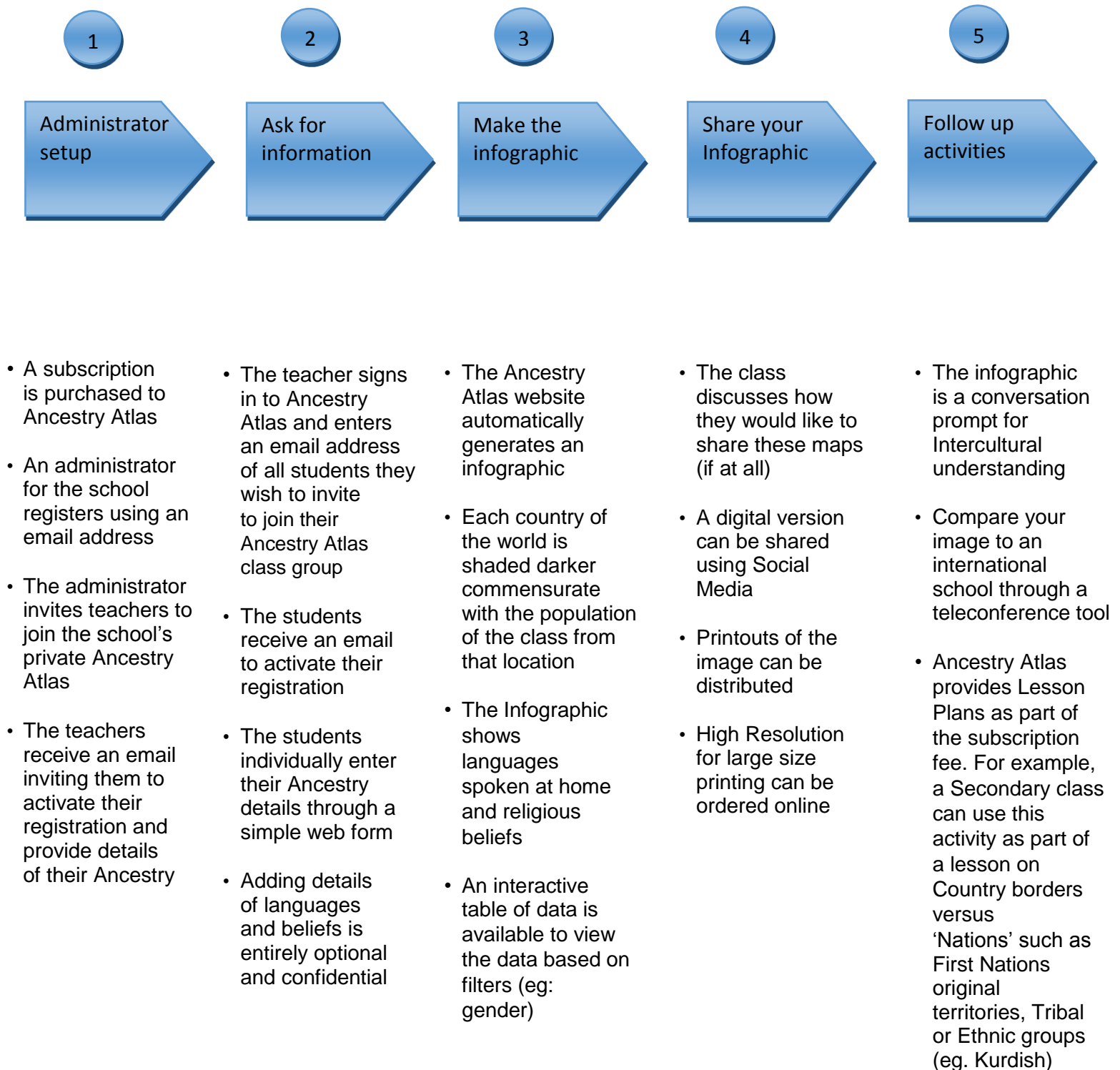


## How to use Ancestry Atlas guide



## **FAQ for Ancestry Atlas:**

These are the common FAQ's for visitors to Ancestry Atlas. For further enquiries, please use the [Contact Us](#) link at the bottom of this page. We are continually improving the Ancestry Atlas website so would be happy to hear from you.

### **1. What if I don't know where my parents or their parents were born?**

If you are unable to find information about your ancestry, please select the Not Applicable option from the drop down list. Alternatively, there are a number of websites you may be able use to help you learn about your heritage. Try <https://www.ancestry.com/family-tree/>

Ancestry Atlas is a conversation starter, and those conversations are not always simple and easy. There is a form available for print that can be taken home to encourage family conversations, e-form. We are developing curriculum guides to guide teachers in having these conversations in a culturally sensitive manner. Within fractured communities these questions can open up wounds, so please be gentle.

### **2. What if I don't want to reveal my beliefs?**

Ancestry Atlas follows strict privacy and security policies to protect the data of an individual. If you don't want to reveal your beliefs please select the Not Applicable option from the drop down list. Please read our [privacy policy](#) for more information.

### **3. What if my country, language or belief is not represented?**

The list of countries in the Ancestry Atlas database has been derived from the list of countries recognized by the UN. If you think the name of a country has been accidentally excluded, please let us know here [Contact here](#)

### **4. What about disputed territories?**

Ancestry Atlas relies on a standard list of countries recognized by the UN. We admit that there are a number of territories around the world that are under dispute and apologize that we have not discovered a way to accommodate them at this time. If you disagree with the country border location please let us know, select an approximation or select Not Applicable from the drop down list.

### **5. What if an employee is in 2 organizations?**

If an employee is in more than one organization he/she can register with only one unique email address at a time. Our recommendation is for them to use the unique email address provided to them for each organization, or create a new free gmail account.

**6. What if twins or siblings are in the same class?**

They should enter the information as standard so their individual contribution is recognized.

**7. How can I introduce Ancestry Atlas to my friends?**

By clicking on the “Share with Friends” option from the website an individual can send the email invitation to friends about Ancestry Atlas.

**8. How do you preserve the privacy of our information?**

Ancestry Atlas uses privacy and security policies to protect the data of an individual. Providing privacy to the user information is of the highest priority of Ancestry Atlas. Each person can use a number/code/ alias (fake name) if preferred as the final output does not require personal identification. See our [privacy policy](#) for our commitment to respecting your rights.

**9. How can I access the cultural diversity maps of previous years?**

Choose any one of the years from the drop down list in the maps section to access the cultural diversity map of previous year.

**10. What if a country, empire or state does not exist anymore? (Such as the Ottoman Empire, Sudan, and Yugoslavia etc.)**

As this is a visual mapping tool please use the current country borders and your entry will be reflected accurately. Ancestry Atlas uses a list of countries recognized by the UN. Country borders have shifted many times throughout history across the world. If you have any suggestions for how we can better accommodate and visually represent this, please don't hesitate to contact us [Contact here](#)

**11. What if I haven't received activation link to E-mail?**

Please check the spam and junk folders in your E-mail. If you haven't receive any activation link within 10 minutes please don't hesitate to contact us [Contact here](#)