

## Contact

+55 11 99480 7060 (Mobile)  
gustavo\_hen@hotmail.com

www.linkedin.com/in/p4ndev  
(LinkedIn)  
github.com/p4ndev (Portfolio)

## Top Skills

.Net  
Angular  
React

## Languages

Español (Elementary)  
English (Full Professional)  
Portuguese (Native or Bilingual)

# Gustavo Jaques

Software Architecture, Development, Interface and Experience  
São Paulo, São Paulo, Brazil

## Summary

Accomplished professional with over 18 years of expertise in full-stack software development and architecture, holding a Bachelor of Science in Computer Science. Proven ability in designing, developing, and deploying robust and scalable software systems.

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## Experience

Triskelle Software Solutions, LLC

Software Developer

May 2023 - September 2023 (5 months)

United States

- Full-stack development of an educational software utilized by U.S. state education departments to oversee school adherence and track the advancement of students requiring specialized support.
- Proficiently managed tasks encompassing feature development, enhancements, and bug resolution, utilizing a range of modern technologies to ensure cohesive integration between backend and frontend components through Apis.
- Actively as a full-time consultant in an agile environment, effectively interpreting requirements, addressing troubleshooting tasks, and communicating in English for streamlined project progression.

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Software Architect

March 2021 - April 2022 (1 year 2 months)

São Paulo, São Paulo, Brazil

- Successfully refactoring legacy systems using market-leading approaches, such as cloud-native, agile methodology and single page application, resulting in increased service effectiveness and decoupling of the monolithic system made in MVC / Razor.

- Designed architecture and developed components with Atomic Design by using Bootstrap / Sass, simplifying the prototyping process of new interfaces and maintaining visual reliability.
- Experienced in managing teams and sub-systems, reducing response time in different scenarios and positively impacting organizational growth.

## GFS Software

### Solutions Architect

February 2020 - March 2021 (1 year 2 months)

São Paulo, Brazil

- Mindset focused on cloud-native concepts on high-processing architectures and hardware, it enhanced communication failures during system integration process.
- Enabling CICS transactions outside of z/OS through Apis, facilitating communication between systems.
- Developed Mobile application for instant payment (iOS and Android) with distributed architecture ensuring agile and decoupled evolution.

## Netza

### Software Developer

December 2018 - January 2020 (1 year 2 months)

São Paulo Area, Brazil

- Refactoring and improvement on back-end, front-end and database by optimizing queries, responsiveness, UX enhancement and page speed through best practices.
- Project management and business analysis focused on engage its internal employees to increase sales;
- Custom Wordpress themes by adapting workflows to client needs and improve access to business information for internal employees (B2B).

## The Skyline Agency

### Software Developer

January 2014 - December 2018 (5 years)

São Paulo, Brazil

- Custom theme development using to meet client's objectives like cost reduction, brand engagement, accessibility, digital presence, sales increase, and page optimization.
- Effective team and project management using collaborative and incremental practices for on-time delivery and professional growth.
- Teams leadership across Brazil, India, Canada, and the US in open-source software projects for clients in the US and Canada.

## CRANE.

### Software Developer

October 2007 - January 2014 (6 years 4 months)

São Paulo, Brazil

- Project management in multiple industries using market-leading technologies, focusing on highly customizable results with significant visual impact.
- Integrated departments within the Team Foundation Server for a highly collaborative and incremental environment that meets functional and non-functional requirements.
- Develop innovative projects focused on IoT / RIA / Game / Mobile, with personalized content and state-of-the-art technology, promoting engagement and bringing the customer closer to the brand.

## Worldcellos

### Chief Executive Officer

June 2009 - November 2013 (4 years 6 months)

São Paulo, Brazil

- Project management across industries and sectors, ensuring excellence and comprehensive coverage of customer needs with cutting-edge technology and transparency.
- Develop a proprietary software to automate call center tasks, improving sales efficiency and customer interaction.
- Outsourcing services as technology consultant/architect for advertising agencies, ensuring alignment of expectations and effective communication in multidisciplinary teams.

## IBM Global Services

### Software Developer

June 2007 - October 2007 (5 months)

São Paulo, Brazil

- Developing HTML pages to support internal customer requests and promote their services and products.
- Applying best practices in accessibility, semantics, and content structuring to ensure excellent user experience with high fidelity and transparency.
- Conceive a global project for the portal that included creating animated banners. Dynamic and innovative the algorithm read data from server and compose a stunning experience totally flexible and personalized.

## Bahamas Club

### Software Developer

January 2007 - September 2007 (9 months)

São Paulo, Brazil

- Real-time video chat room (Cyber Bahamas) using in a Pay-per-view mode, boosting customer engagement and promoting Bahamas Club professionals on digital media.
- Direct payment system integrated with global processors (Visa/Mastercard) focused on transfer fiat (BRL).
- Digital presence of the group's companies, implementing new functionalities and performing maintenance on both static and animated websites.

## Supermodular

### Software Developer

May 2006 - December 2006 (8 months)

São Paulo, Brazil

- Dynamic banner system that integrates data from a WebService creating personalized and interactive banners (Engine).
- System that store data and communicates with the banner algorithm (multi-tenant), generating animated and customized experiences in just a few clicks.

## DigiPronto {Estratégia + Digital}

### Developer Internship

March 2006 - May 2006 (3 months)

São Paulo, Brazil

- Web development with high visual impact for advertising travel packages using Fireworks/Photoshop interfaces.
- Developing a Content Management System (CMS) to promote sales information, increasing revenue and improving information accessibility.
- Improving user experience by creating modern and efficient platforms for promoting and selling products.

## IBEC

### Developer Internship

March 2005 - November 2005 (9 months)

São Paulo, Brazil

- Web development based on Microsoft Frontpage in order to promote educational information.
- Enhanced institution's online visibility resulting in increased student subscriptions.
- Streamlined support services by providing modern and efficient digital experiences.

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## Education

### Uninove - Universidade Nove de Julho

Bachelor's degree, Computer Science · (January 2018 - December 2021)

### Globant University

Unit Test Introduction in .NET, Quality Control Technology/Technician · (April 2022 - April 2022)

### Globant University

SOLID, Systems Engineering · (April 2022 - April 2022)

### Uninove - Universidade Nove de Julho

Channel 9 - English, Teaching English as a Second or Foreign Language/ESL Language Instructor · (February 2019 - August 2020)

### Wise Up

English Course, Teaching English as a Second or Foreign Language/ESL  
Language Instructor · (January 2010 - June 2011)