

1.

Which three (3) techniques are commonly used in a phishing attack? (Select 3)

1 point
- ☒

Send an email from an address that very closely resembles a legitimate address.

☐

Breaking in to an office at night and installing a key logging device on the victim's computer.

☒

Sending an email with a fake invoice that is overdue.

☒

Make an urgent request to cause the recipient to take quick action before thinking carefully.

2.

You are working as an engineer on the design of a new product your company hopes will be a big seller when you receive an email from someone you do not personally know. The email is addressed to you and was sent by someone who identifies herself as the VP of your Product division. She wants you to send her a zip file of your design documents so she can review them. While her name is that of the real VP, she explains that she is using her personal email system since her company account is having problems. You suspect fraud. What kind of attack are you likely under?

1 point
- ☒

A spear phishing attack.

☐

A whale attack.

☐

A man in the middle attack.

☐

A phishing attack.

3.

Phishing attacks are often sent from spoofed domains that look just like popular real domains. Which brand has been spoofed the most in phishing attacks?

1 point
- ☐

IBM

☒

Google

☐

Microsoft

☐

Apple

4.

Which feature of this email is a red flag, indicating that it may be a phishing attack and not a legitimate account warning from PayPal?


1 point

From: PayPal [paypal@notice-access-273.com](mailto:paypal@notice-access-273.com)

To: John Smith

Sent: Wednesday, January 25, 2017 10:13 AM

Subject: Your Account Has Been Limited (Case ID Number: PP-003-153-352-657)



**Dear Customer,**

We need your help in resolving an issue with your account. To give us time to work together on this, we have temporarily limited what you can do with your account until the issue is resolved.

We understand it may be frustrating not to have full access to your PayPal account. We want to work with you to get your account back to normal as quickly as possible.

**What the problem's?**

We noticed some unusual activity on your PayPal account.

As a security precaution to protect your account until we have more details from you, we've placed a limitation on your account.

**How you can help?**

It's usually pretty easy to take care of things like this. Most of the time, we just need a little more information about your account.

To help us with this and to find out what you can and can't do with your account until the issue is resolved. log in to your account and go to the Resolution Center.

Log in

[Help](#) | [Contact](#) | [Security](#)

This email was sent to you, please do not reply to this email. Unfortunately, we are unable to respond to inquiries sent to this address. For immediate answers to your questions, simply visit out Help Center by clicking Help at the bottom of the page.

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☐

There is a hyperlink in the body of the email

☒

There are spelling errors.

☐

Poor quality layout

☐

Suspicious attachments

5.

Which three (3) of these statistics about phishing attacks are real? (Select 3)

1 point

☒

76% of businesses reported being a victim of phishing attacks in 2018.

☒

Phishing attempts grew 65% between 2017 and 2018.

☐

94% of phishing messages are opened by their targeted users.

☒

BEC (Business Email Compromise) scams accounted for over \$12 billion in losses according the US FBI.

6.

Which is the most common type of identity theft?

1 point

☐

Loan or lease fraud

☐


Government documents or benefits fraud

☒

Credit card fraud

☐

Phone or utility fraud


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☒


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