

Jose Rizal University College of Computer Studies Engineering Computer Engineering Department

W7 - Webinar Report

CPE C409 – SEMINARS AND FIELDTRIPS

Submitted by:

Exiquiel John A. Pines

Submitted to:

Mrs. Monette Loy-A

Date Submitted:

October 2, 2023

Hosting Institution: Institute of Computer Engineers of the Philippines (ICpEP)

Seminar Title: Digital Transformation in Digital Governance and Citizen Engagement

Speaker: Engr. Howell V. Mabalot

Seminar Date and Time: September 15, 2023 / 9:35 PM

Seminar Venue: Webinar via Zoom

On September 15, 2023, I attended the 3rd International Convention and 11th National Convention of the Institute of Computer Engineers of the Philippines. One of the talks was titled "Digital Transformation in Digital Governance and Citizen Engagement". The talk was led by

Engr. Howell V. Mabalot, the President and the Chief Trainer of HVM Training.

Digital transformation is the process of using digital technologies to create new or enhance existing business processes, products, or services. In the context of governance, digital transformation refers to the use of digital technologies to improve the efficiency, effectiveness,

and transparency of government operations and services.

Citizen engagement is the process of involving citizens in the decision-making process and in the delivery of public services. Digital technologies can play a major role in citizen engagement by making it easier for citizens to access information, participate in public consultations, and provide feedback to the government.

Digital governance tools enable governments to serve their citizens more effectively in the age of technology. Government websites and mobile applications, for example, enable quick access to information and services, allowing citizens to communicate with their local government from the safety of their own homes. Citizens may express their ideas, contribute to policy-making processes, as well as participate in decision-making through different online participation methods,

such as online forums and social media platforms. Also, the incorporation of artificial intelligence as well as data analytics in digital governance enables governments to examine huge amounts of data, leading to better policy decisions and providing services.

I am grateful for the opportunity to have attended this seminar and look forward to further exploring the dynamic field of digital governance and citizen engagement. The knowledge gained from this seminar will undoubtedly influence my academic pursuits and future career choices, as I seek to contribute to a more transparent, accountable, and inclusive government through technology.



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W7 - Webinar Evaluation

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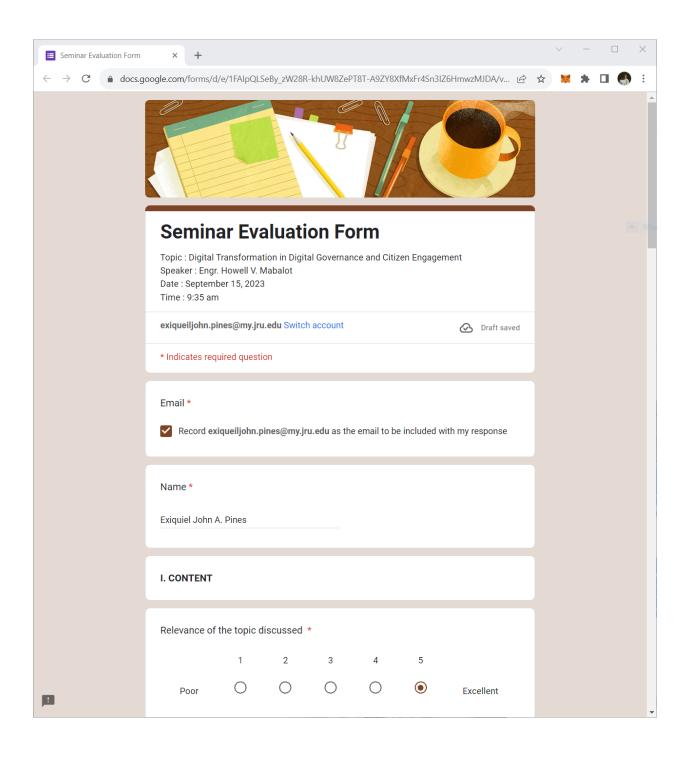
Exiquiel John A. Pines

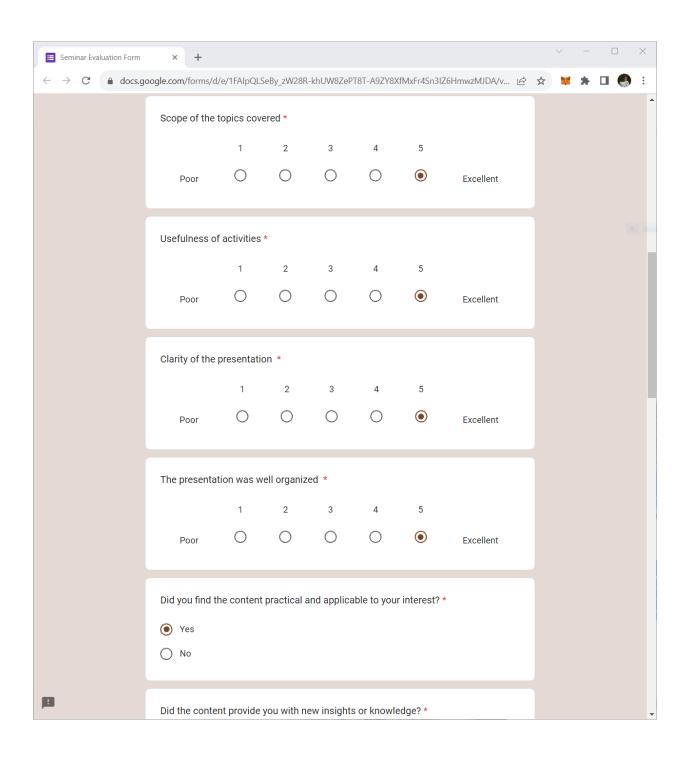
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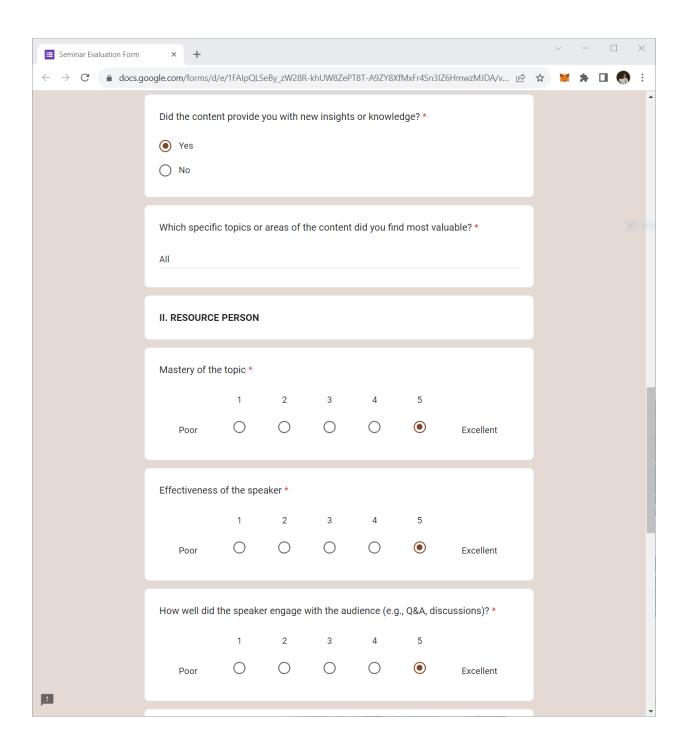
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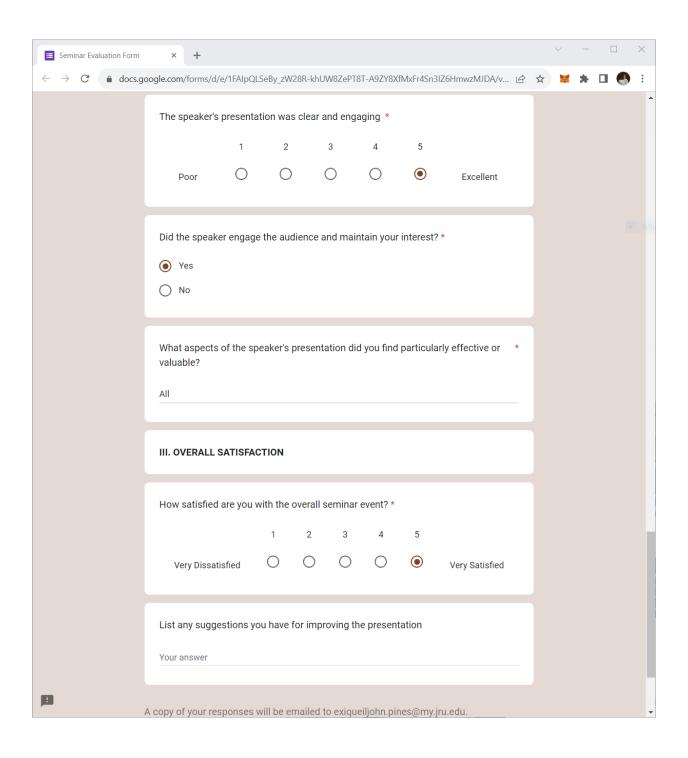
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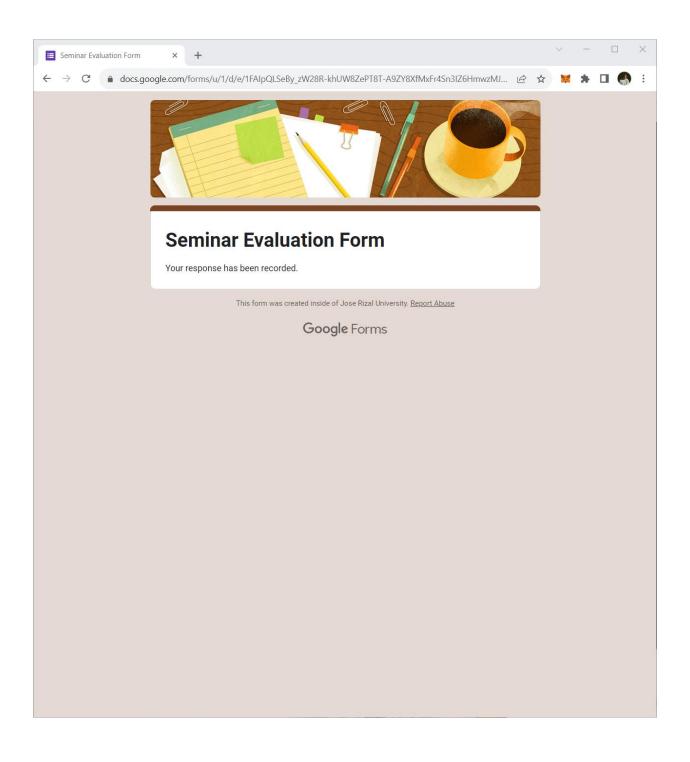
October 2, 2023















INSTITUTE OF COMPUTER ENGINEERS OF THE PHILIPPINES

presents this

Certificate of Participation

to

EXIQUIEL JOHN A. PINES

for his/her active and invaluable participation on
Topic: Digital Transformation in Digital Governance and Citizen Engagement
during the conduct of 3rd International Convention and 11th National Convention of the
Institute of Computer Engineers of the Philippines,
held from the 14th to the 15th of September 2023 at The Farm @ Carpenter Hill
Koronadal City, South Cotabato, Philippines, with the theme
"Engineering Digital Transformation for Smart and Sustainable Communities."

Given this 15th day of September 2023 at The Farm @ Carpenter Hill Koronadal City, South Cotabato, Philippines.

ENGR. PERCILA M. PANAGDATO, PCpE

Overall Chairman, ICpEP IntNatCon 2023 President, ICpEP-R12



DR. ROBEN A. JUANATAS, PCpE

National President, ICpEP