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level objectives (SLOs).

SLOs are metrics for validating that software is meeting its technical and business objectives. Defining and implementing SLOs help align developer, operations and business teams, not only ensuring everyone is moving toward the same goals, but also providing a way to reliably measure how BizDevOps teams are progressing toward these goals.

Here are three of the most impactful ways SLOs can empower your BizDevOps teams.

1. Establish a Common Language Across the Delivery Cycle

The best SLO gives you precise and actionable insight into your system. Take performance and resiliency engineering, for example. By defining SLOs for performance and error rates, teams can use common measurements to track progress toward meeting their quality criteria to ensure they are staying within their error budget.

In this way, teams can use SLOs as a common language across the delivery cycle – something everyone from developers to operations to business teams can rally around, ensuring everyone is working toward the same outcomes. This aligns teams into a coordinated BizDevOps practice, where all sides have better insight into how each piece of the business feeds into the others. If an incident occurs, operations can use an AI-based observability platform to observe its trends and impacts across different product or service releases and automatically feed that information back to the developers, who can modify their builds accordingly. When everyone is using the same SLOs to speak the same language, BizDevOps teams can coordinate and communicate more easily and effectively.

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