

# www.scanaenergyregulated.com

#### SERVICE FOR

BONGGUN SHIN 1535 N DECATUR RD NE APT 4 ATLANTA GA 30307-1056

**ACCOUNT NUMBER** 

2-3101-3021-5955

AMOUNT DUE

Page 1 of 3

\$36.60

DATE DUE Sep 16 2016

# **CUSTOMER SERVICE**

1-866-245-7742, toll-free

7AM-8PM, Monday - Friday 8AM-5PM, Saturday

### **GAS LEAK EMERGENCIES (AGL)**

1-877-427-4321 (outside Atlanta metro area) 770-907-4231 (inside Atlanta metro area)

#### SCANA ENERGY REGULATED DIVISION ACCOUNT NUMBER

2-3101-3021-5955

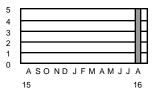
ATLANTA GAS LIGHT ACCOUNT NUMBER 5460710125

METER NO. 000384627

**AUGUST STATEMENT GENERATED ON:** 

Sep 1 2016

Gas Usage History - Therms



	Aug 15	Aug16
Therms used	N/A	5
Days in billing period	N/A	30
Total Charges	N/A	\$34.21

To see detailed information, log onto your account at scanaenergyregulated.com

## **ACCOUNT SUMMARY**

Previous Bill Amount		\$ 25.76
ePayment Received	08/16/16 THANK YOU	-25.76
Current Charges		36.60

Amount Due on 9/16/16 \$36.60

A late payment charge of 1.5% or \$10, whichever is greater, may be added to any remaining balance of \$30 or more.

> See DISCONNECTION NOTICE on page 2. If the "Amount Due" is not paid by the due date, your service may be disconnected.

## **CURRENT CHARGES**

# Monthly Charges

RATE PLAN Group Two 6 Month Fixed Price Optior 0.709 per therm Months Remaining: 4	1	<b>METER</b> 0003846	NUMBER 627	METER READI Read on 8/26/1		<b>DDDC</b> 1.0760
BILLING PERIOD	DAYS	CURRENT	PREVIOUS	USAGE (CCF)	BTU FACTOR	THERMS
07/27/16 - 08/26/16	30	6903	- 6898	= 5	X 1.0270	= 5
Natural Gas Consumption Charge: 5 therms x \$0.709						3.55
Customer Service Charge						8.95
AGL Pass-Through Charge						21.71
State and Local Taxes						2.39

Total Monthly Charges \$36.60

PLEASE KEEP THIS PORTION FOR YOUR RECORDS.

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT, MAKING SURE THE RETURN ADDRESS SHOWS IN THE ENVELOPE WINDOW.



000000000000

**BONGGUN SHIN** 

19 RG

1535 N DECATUR RD NE APT 4

ATLANTA GA 30307-1056

611102439 EP

ACCOUNT NUMBER 2-3101-3021-5955 DATE DUE Sep 16 2016 AMOUNT DUE

\$36.60

PO Box 100157 Columbia, SC 29202-3157 Please enter amount enclosed.

Write account number on check and make payable to SCANA Energy Regulated

В



www.scanaenergyregulated.com

**CUSTOMER SERVICE** 1-866-245-7742

STATEMENT DATE

Sep 1 2016

ACCOUNT NUMBER 2-3101-3021-5955

DATE DUE Sep 16 2016 **AMOUNT DUE** \$36.60

Page 2 of 3

# DISCONNECTION NOTICE

90102

The total "Amount Due" of \$36.60 must be received by 5:00 PM on 09/16/16 to avoid further credit action, which may include disconnection of your service. If this balance includes past due charges for which you have received prior disconnection notices, service may be disconnected before the due date on this notice.

If service is disconnected, the total amount due, a reconnection fee, and a deposit may be required to restore your service. Once service is disconnected, it may take **aminimum of three days before service is restored**.

You are entitled to one payment arrangement, unless you have failed to honor a previous payment arrangement.

If this notice does not agree with your records, or if you require assistance with payment options, please contact SCANA Energy Regulated Division immediately at 1-866-245-7742.

#### Before Service is Disconnected

- If someone in your household has a serious illness, you can delay disconnection of your natural gas by taking the following steps:
  - a. Notify us of the condition.
  - b. Provide to SCANA Energy Regulated Division within 10 days of the original notice a Medical Certificate from a licensed physician, county board of health, hospital, or clinic.
     This statement must include: the nature of the illness, and if disconnection of service would affect the illness.

Once the Medical Certificate is filed with SCANA Energy Regulated Division, we will not disconnect the natural gas service during the time of the illness or for one-month (depending on which time is shorter). The certificate is renewable, one additional time, following the same procedure.

- 2. The Seasonal Payment Agreement is available between November 15 and March 15. The natural gas service will not be disconnected for non-payment if you sign a Seasonal Agreement. By signing the agreement, you agree to pay the past due balance in equal installments. Payments begin with the first billing after March 15 and end with the bill prior to October 15. After signing the agreement, all future bills must be paid by the due date to avoid having the service disconnected for non-payment.
- 3. The Department of Human Services (1-877-423-4746) may have a program to help you, if you need help in paying your natural gas bill.

## Payment Options

**By Mail:** Pay by check or money order using the enclosed envelope.

**Online:** Visit scanaenergyregulated.com to pay by credit card or directly from your bank account.

**By Phone:** Call 1-866-604-7425, toll-free, 24 hours a day to pay using your credit card, debit card or directly from your bank account. There is a fee

of \$3.50 per transaction that BillMatrix receives for providing this service.
Additional limitations may apply.

In Person: To find a payment location, visit scanaenergyregulated.com or call 1-866-245-7742. There is a \$1.50 transaction fee that must be paid in cash.

#### **Definition of Terms**

AGL: Atlanta Gas Light

**BTU FACTOR:** A BTU factor is used to convert CCF into Therms. The BTU factor varies from month to month as the heat content of gas varies.

**CCF:** A measurement in hundreds of cubic feet of gas used during the billing period.

**DDDC** (Dedicated Design Day Capacity): The DDDC covers the common costs of delivering gas based on a customer's demand on the system on the coldest day of the year.



www.scanaenergyregulated.com

**CUSTOMER SERVICE** 1-866-245-7742

STATEMENT DATE

Sep 1 2016

**ACCOUNT NUMBER** 2-3101-3021-5955

**DATE DUE**Sep 16 2016

**AMOUNT DUE** \$36.60

Page 3 of 3

**Electronic check conversion.** When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction.

**Gas marketers pricing information:** For all gas marketing pricing information, please visit the Georgia Public Service Commission web site **www.psc.state.ga.us.** 

