Information Discovery
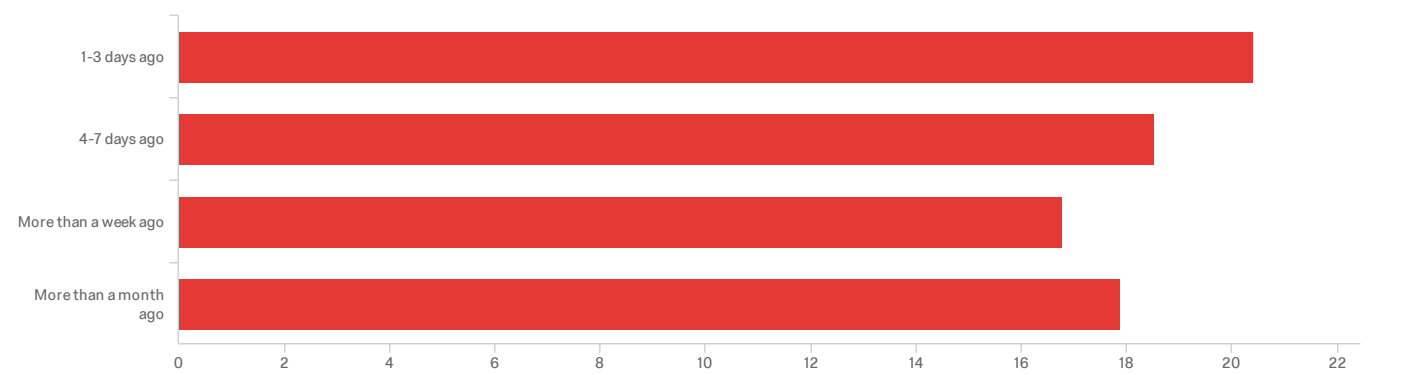
NCSU CSC Website

April 21, 2019 9:43 AM MDT

Q9 - When did you last visit the CSC website?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	When did you last visit the CSC website?	1.00	4.00	2.32	1.15	1.32	69

#	Field		Choice Count
1	1-3 days ago	27.73%	20.41
2	4-7 days ago	25.16%	18.52
3	More than a week ago	22.80%	16.78
4	More than a month ago	24.31%	17.89
			73.60

Showing rows 1 - 5 of 5

Q21 - Could you find the information you were looking for?

#	Field	Minimum	Maximum	Mean	Count
1	Could you find the information you were looking for?	1.00	2.00	1.28	72.97

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Could you find the information you were looking for?	1.00	2.00	1.21	0.40	0.16	68

#	Field		Choice Count
1	Yes	72.39%	52.82
2	No	27.61%	20.15
			72.97

Showing rows 1 - 3 of 3
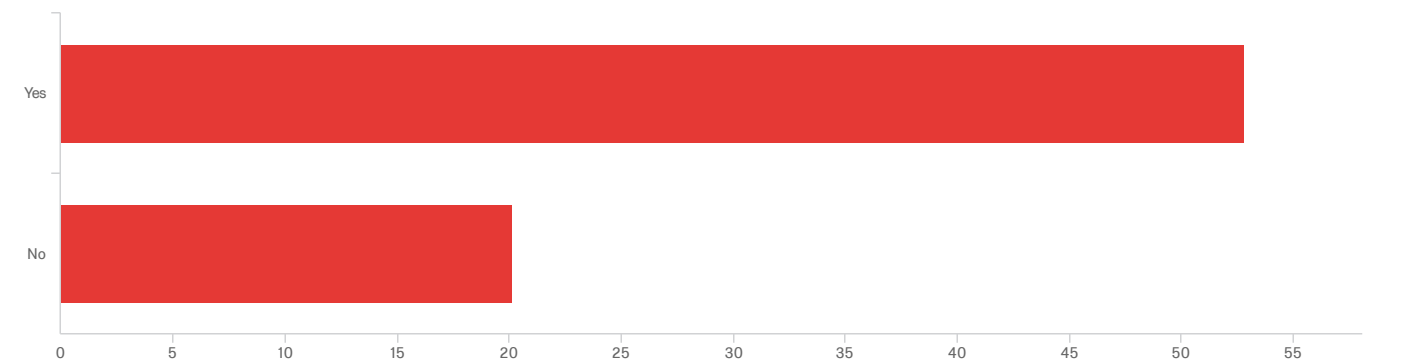
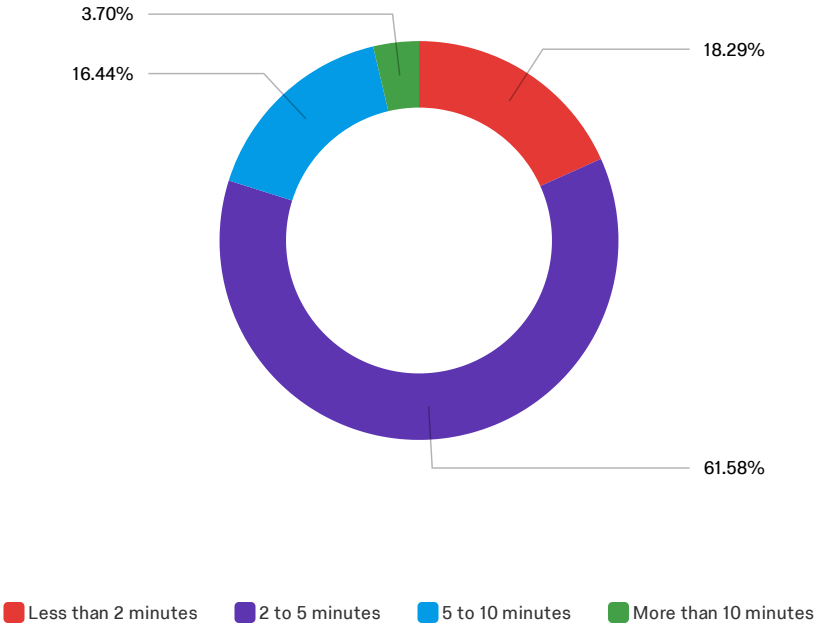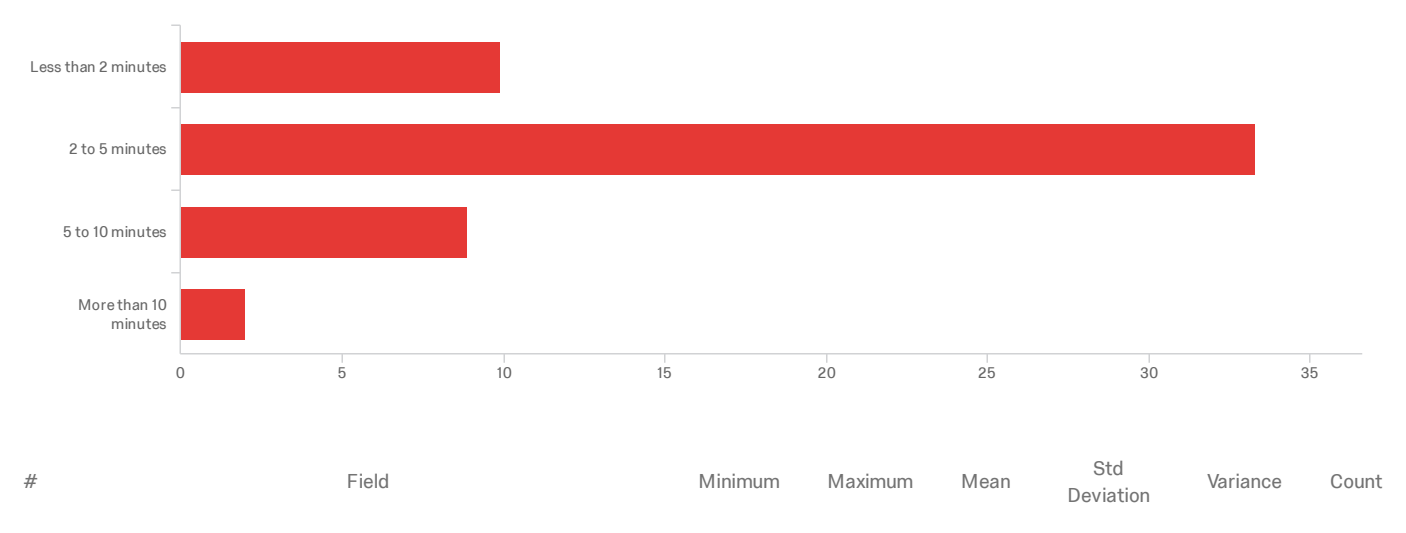# Q18 - Please rate how easily you were able to find the information you were looking for.
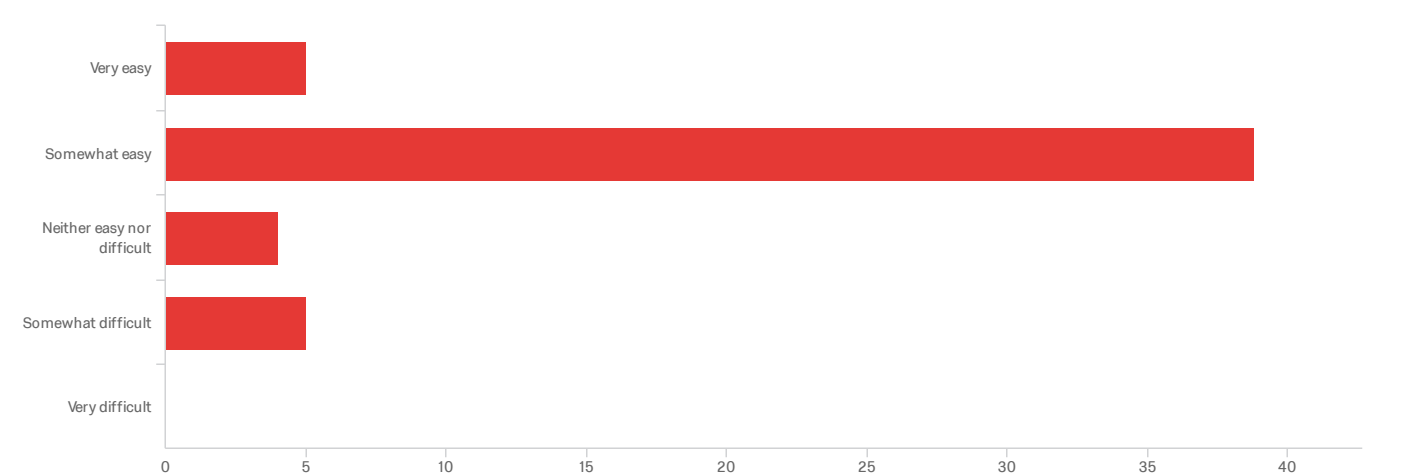
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please rate how easily you were able to find the information you were looking for.	1.00	4.00	2.17	0.71	0.51	54

#	Field		Choice Count
1	Very easy	9.47%	5.00
2	Somewhat easy	73.49%	38.82
3	Neither easy nor difficult	7.57%	4.00
4	Somewhat difficult	9.47%	5.00
5	Very difficult	0.00%	0.00
			52.82

Showing rows 1 - 6 of 6

Q8 - How quickly were you able to achieve your task after visiting CSC Web?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How quickly were you able to achieve your task after visiting CSC Web?	1.00	4.00	2.05	0.72	0.51	56

- ■ Less than 2 minutes
- ■ 2 to 5 minutes
- ■ 5 to 10 minutes
- ■ More than 10 minutes

Q14 - On which of these do you use the CSC website more frequently?

27.94%

72.06%

■ Mobile device or Equivalent ■ Desktop or Equivalent
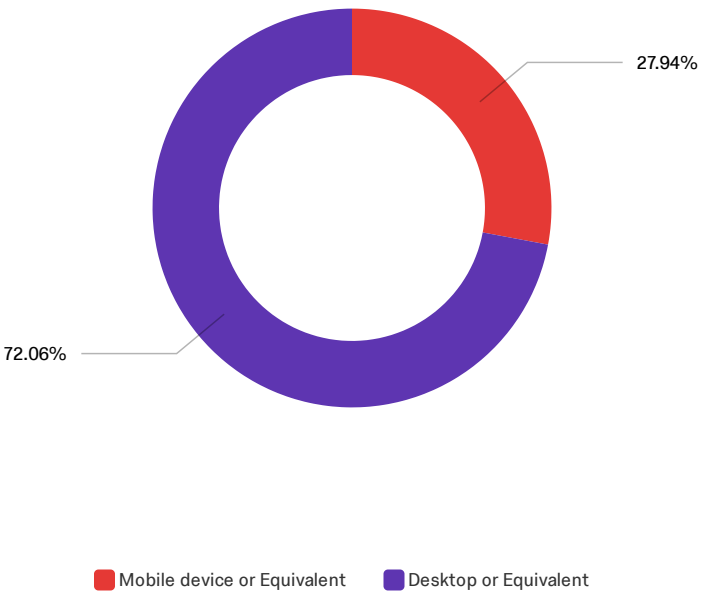
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	On which of these do you use the CSC website more frequently?	1.00	3.00	1.74	0.47	0.22	69

#	Field		Choice Count
1	Mobile device or Equivalent	34.64%	25.15
2	Desktop or Equivalent	65.36%	47.45
			72.60

Showing rows 1 - 3 of 3

Q30 - Were you able to find the list of programs offered by the CSC department?

| 51% Yes, found list of all the programs	49% I found a few programs easily, had to browse through to find all programs
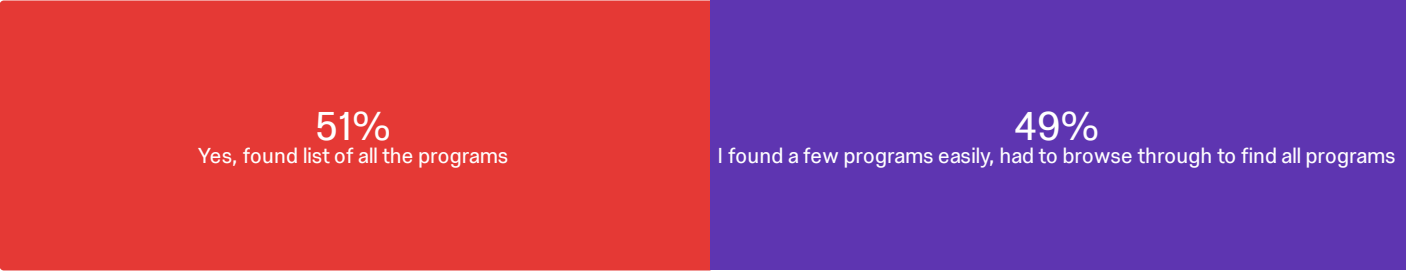
🟥 Yes, found list of all the programs   🟪 I found a few programs easily, had to browse through to find all programs

🟦 No, I did not find any program

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Were you able to find the list of programs offered by the CSC department?	1.00	3.00	1.47	0.53	0.28	70

#	Field		Choice Count
1	Yes, found list of all the programs	50.53%	37.19
2	I found a few programs easily, had to browse through to find all programs	49.47%	36.41
3	No, I did not find any program	0.00%	0.00
			73.60

Showing rows 1 - 4 of 4

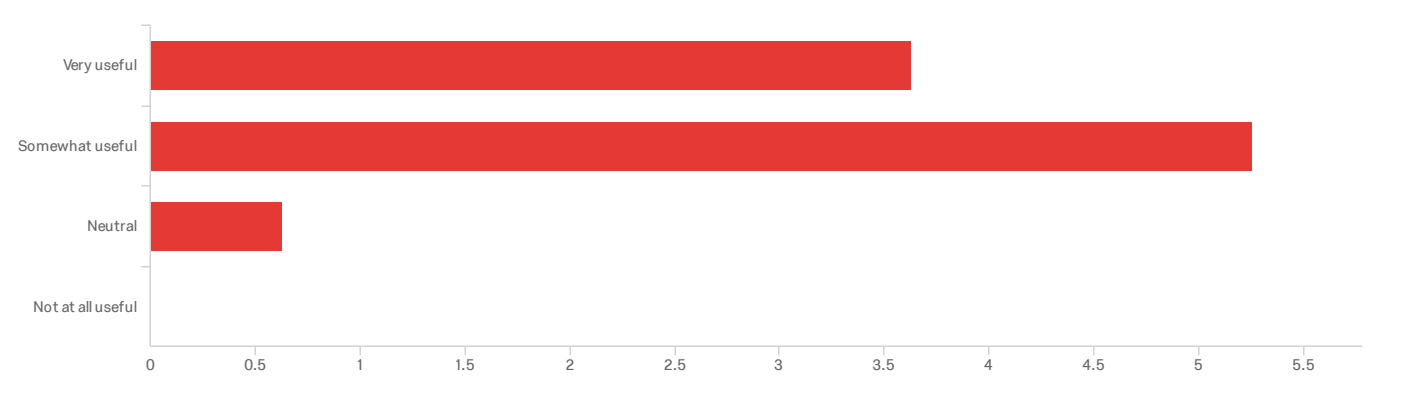# Q16 - Are there enough images and visual aids on the CSC website?
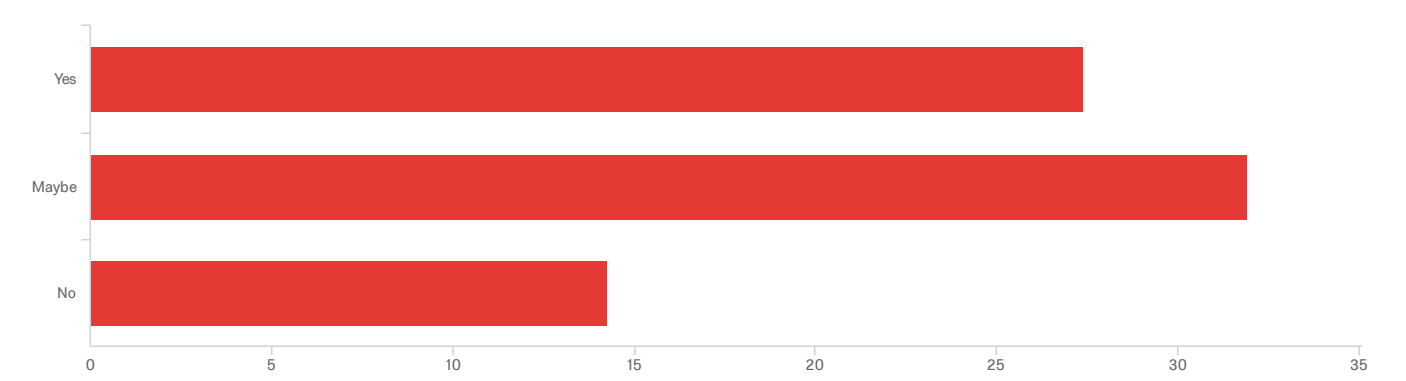
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Are there enough images and visual aids on the CSC website?	1.00	3.00	1.73	0.72	0.51	70

#	Field		Choice Count
1	Yes	37.24%	27.41
2	Maybe	43.38%	31.93
3	No	19.37%	14.26
			73.60

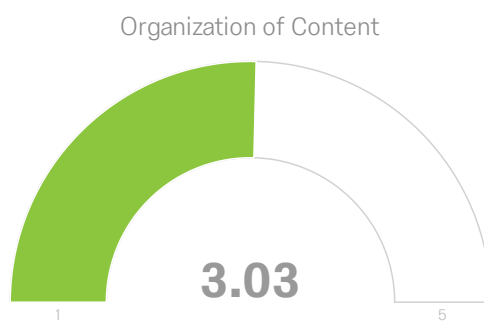Showing rows 1 - 4 of 4

Q31 - How useful did you find them to be?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How useful did you find them to be?	1.00	3.00	1.83	0.69	0.47	12

#	Field	Choice Count	
1	Very useful	38.13%	3.63
2	Somewhat useful	55.25%	5.26
3	Neutral	6.62%	0.63
4	Not at all useful	0.00%	0.00
			9.52

Showing rows 1 - 5 of 5

Q10#1 - Please rate the CSC website on each of the following: - Please select an option

Quality of Content

3.59

1   5

Organization of Content

3.03

1   5

Unambiguous Terms

2.9

1   5

Visual Appearance

3.38

1   5

Ease of Navigation

3.19

1   5
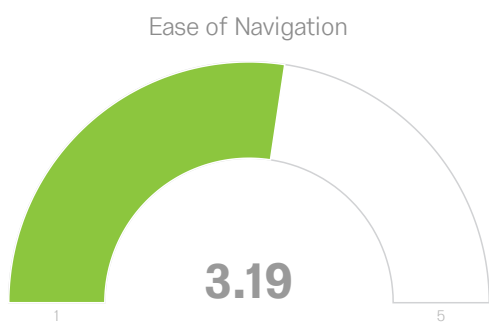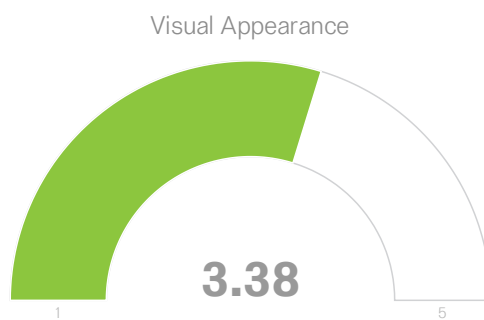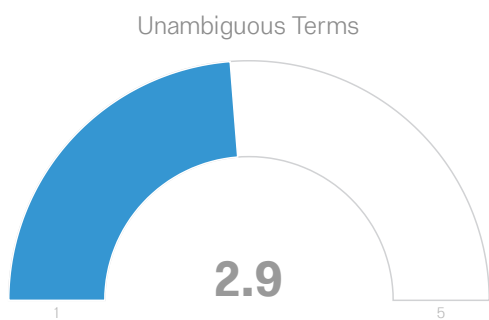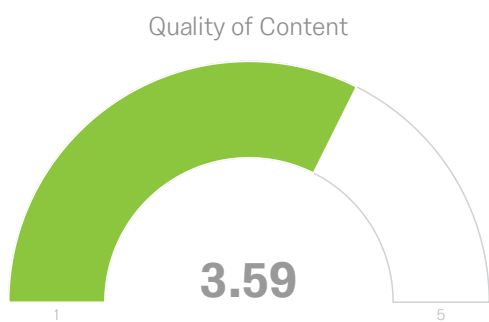
Q22 - In a few words, please explain how we can improve your experience in learning about Degree Requirements.

In a few words, please explain how we can improve your experience in learni...
Too many links and redirections
Display list of all programs

Q24 - In a few words, please provide suggestions for presenting the Course

Requirements in a better way.

In a few words, please provide suggestions for presenting the Course Requir...

ambiguous term, getting confused, what does course requirements mean?

Q25 - In a few words, please provide suggestions for presenting the Admission Information in a better way.

In a few words, please provide suggestions for presenting the Admission Inf...

More clarity required

Q26 - In a few words, please provide suggestions for improving the application process information.

In a few words, please provide suggestions for improving the application pr...

A chat bot or something like that might help.

Even though I completed and submitted my application to NCSU with all requirements, the status still showed 'Incomplete' on the website. Although this is not the website's design issue per se, it would useful if a note to user is displayed with ETA to status change in system.

Clear instructions as to what each term means.

Q27 - In a few words, please provide suggestions for presenting the CSC News in a better way.

In a few words, please provide suggestions for presenting the CSC News in a...

Differentiating news based on category

Q28 - In a few words, please provide suggestions for presenting Faculty Information in a better way.

In a few words, please provide suggestions for presenting Faculty Informati...

Each faculty has their own custom website.

Q29 - In a few words, please explain how we can improve your experience in finding Financial Information.

In a few words, please explain how we can improve your experience in findin...
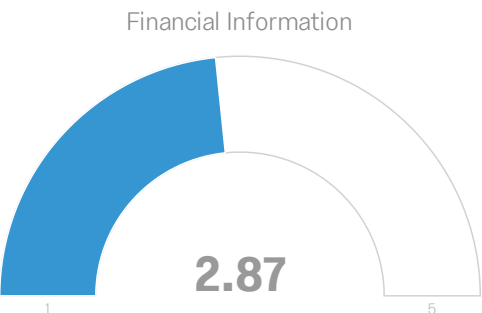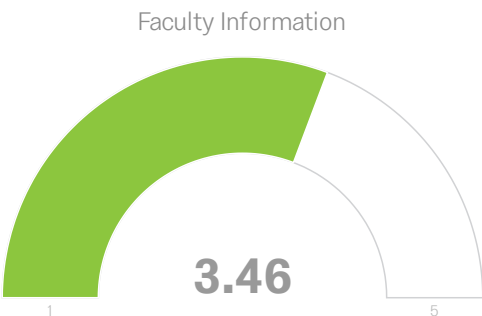
Some conditions on fees are not clear

Mention the fees properly

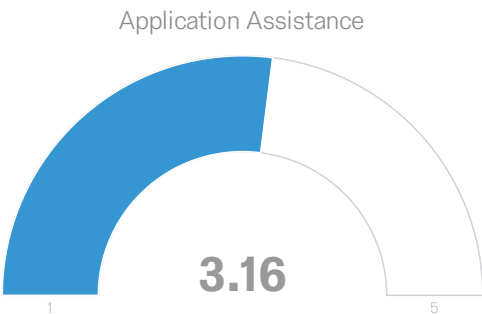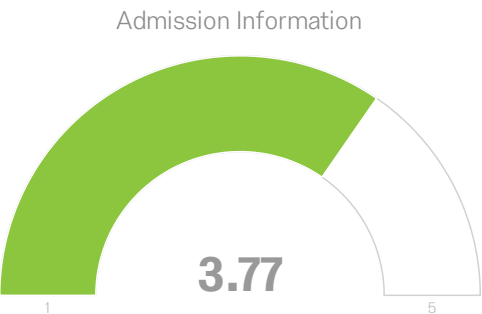Make the links more visible. Under each degree add link to tuition calculator. I had to navigate a whole lot to find financial info.

It would be nice to have a link for financial information on the same page tab as Future Students pane.

Cost of living information is not clear

Q21#1 - How well does the CSC website serve your requirements in each of the following? - 1 - Very Poor, 5 - Excellent

Degree Requirements

3.48

1   5

Course Requirements

3.47

1   5

Admission Information

3.77

1   5

Application Assistance

3.16

1   5

CSC News

3.44

1   5

Faculty Information

3.46

1   5

Financial Information

2.87

1   5
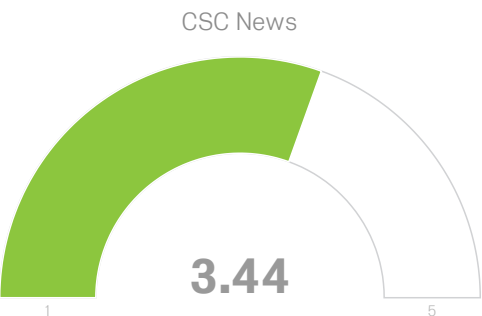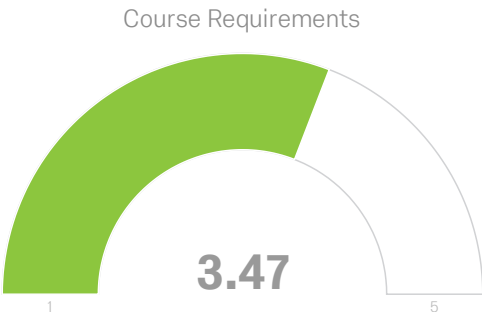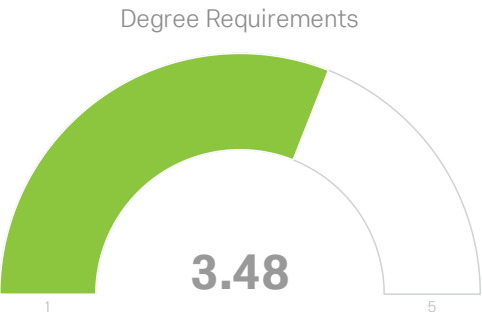
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Degree Requirements	1.00	5.00	3.73	1.11	1.23	70
2	Course Requirements	1.00	5.00	3.67	1.09	1.19	70
3	Admission Information	1.00	5.00	3.84	0.95	0.90	70
4	Application Assistance	1.00	5.00	3.36	1.00	1.00	70
5	CSC News	1.00	5.00	3.61	1.03	1.07	70
6	Faculty Information	1.00	5.00	3.60	1.22	1.50	70
7	Financial Information	1.00	5.00	3.01	1.06	1.13	70

#	Field	1		2		3		4		5		Total
1	Degree Requirements	9.01%	6.63	14.44%	10.63	19.58%	14.41	33.17%	24.41	23.80%	17.52	73.60
2	Course Requirements	8.15%	6.00	18.02%	13.26	13.29%	9.78	39.46%	29.04	21.09%	15.52	73.60
3	Admission Information	1.36%	1.00	4.93%	3.63	31.45%	23.15	39.46%	29.04	22.80%	16.78	73.60
4	Application Assistance	0.86%	0.63	35.18%	25.89	20.94%	15.41	33.67%	24.78	9.36%	6.89	73.60
5	CSC News	6.79%	5.00	17.01%	12.52	20.08%	14.78	37.24%	27.41	18.87%	13.89	73.60
6	Faculty Information	13.08%	9.63	13.44%	9.89	14.80%	10.89	31.81%	23.41	26.88%	19.78	73.60
7	Financial Information	4.43%	3.26	43.18%	31.78	18.37%	13.52	29.09%	21.41	4.93%	3.63	73.60

Showing rows 1 - 7 of 7

Q18 - Did you find the information that you were looking trustworthy?

37% Definitely yes	46% Probably yes	17% Probably not
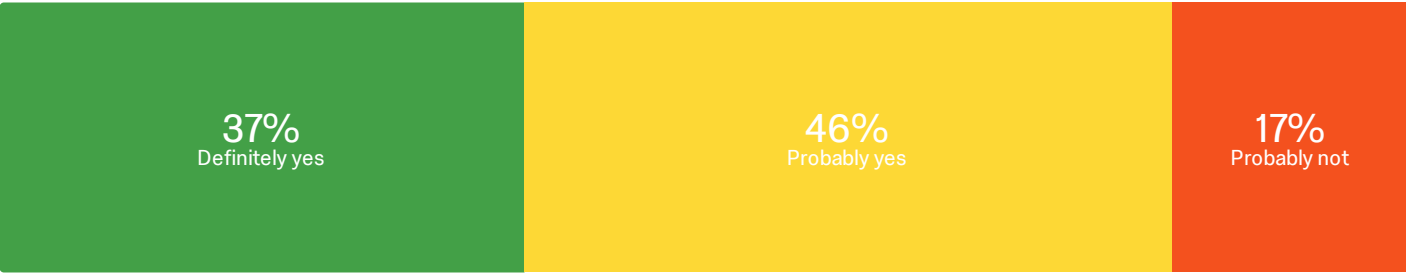
■ Definitely yes ■ Probably yes ■ Probably not ■ Definitely not

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Did you find the information that you were looking trustworthy?	1.00	4.00	1.71	0.80	0.64	69

#	Field		Choice Count
1	Definitely yes	37.24%	27.41
2	Probably yes	46.10%	33.93
3	Probably not	16.66%	12.26
4	Definitely not	0.00%	0.00
			73.60

Showing rows 1 - 5 of 5

Q19 - Which of the following sources have you used to find more information about CSC at NCSU?
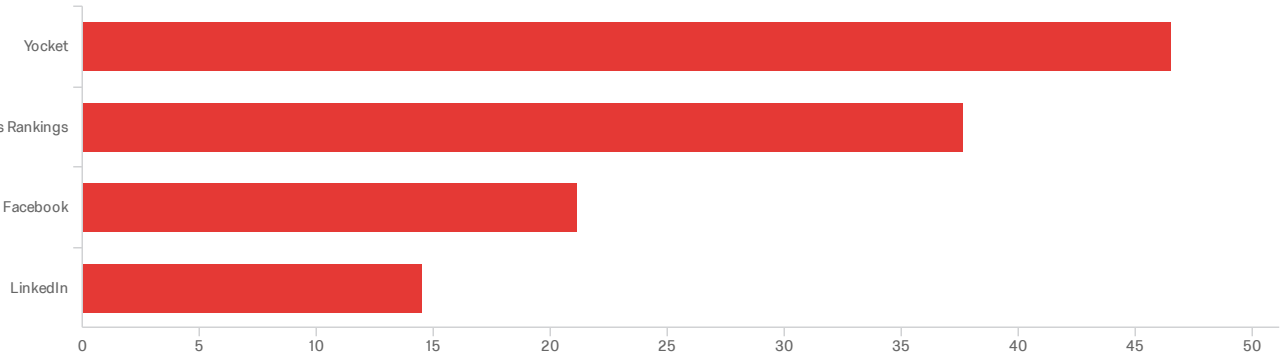
#	Field		Choice Count
1	Yocket	38.83%	46.56
2	Cs News Rankings	31.42%	37.67
3	Facebook	17.64%	21.15
4	LinkedIn	12.11%	14.52
			119.90

Showing rows 1 - 5 of 5

Q19_5_TEXT - Other

Other
US News
Google
Friend
US News
Consultancy Services/ Admission Specialists
Google
us news
Google

Q31 - How much information about courses were you able to find on the website?
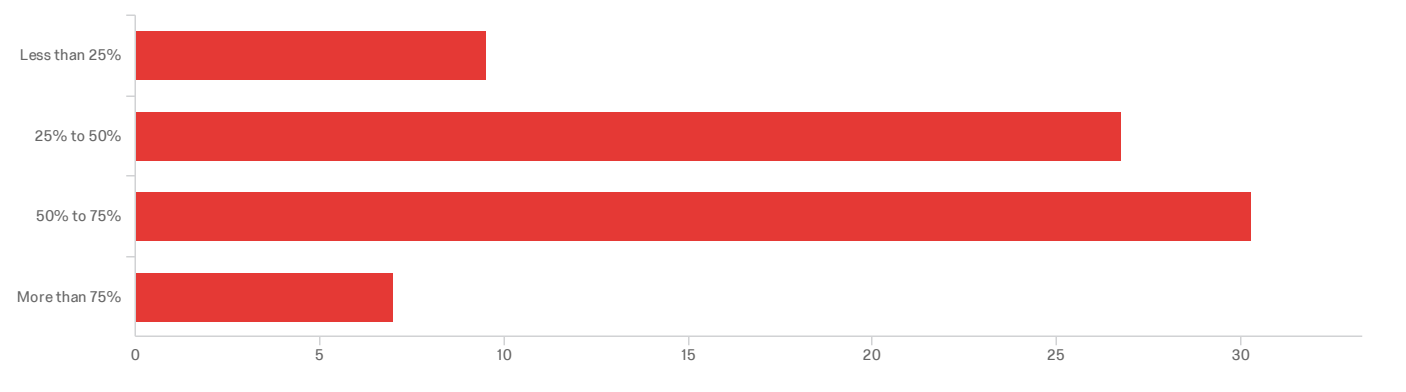
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How much information about courses were you able to find on the website?	1.00	4.00	2.46	0.89	0.79	70

#	Field	Choice Count	
1	Less than 25%	12.93%	9.52
2	25% to 50%	36.39%	26.78
3	50% to 75%	41.17%	30.30
4	More than 75%	9.51%	7.00
			73.60

Showing rows 1 - 5 of 5

Q32 - What were you not able to find?

What were you not able to find?

Not able to find the global ranking of CSC departments in different areas

Faculty contact and course requirements to graduate

A brief description of courses, like the syllabus structure, topics covered in a course, types of assignments to be given.

Game of thrones new episodes

I did not get/find any timely application assistance.

Photos of grad student life

Specific Projects a professor is working on and specific courses he/she takes

Game of thrones new episode

How NCSU fairs in different programs compared to other universities

Global ranking of CSC NCSU department.

New course information and syllabus is very unorganized. Professor info is stale and old.

List of courses offered in spring vs fall

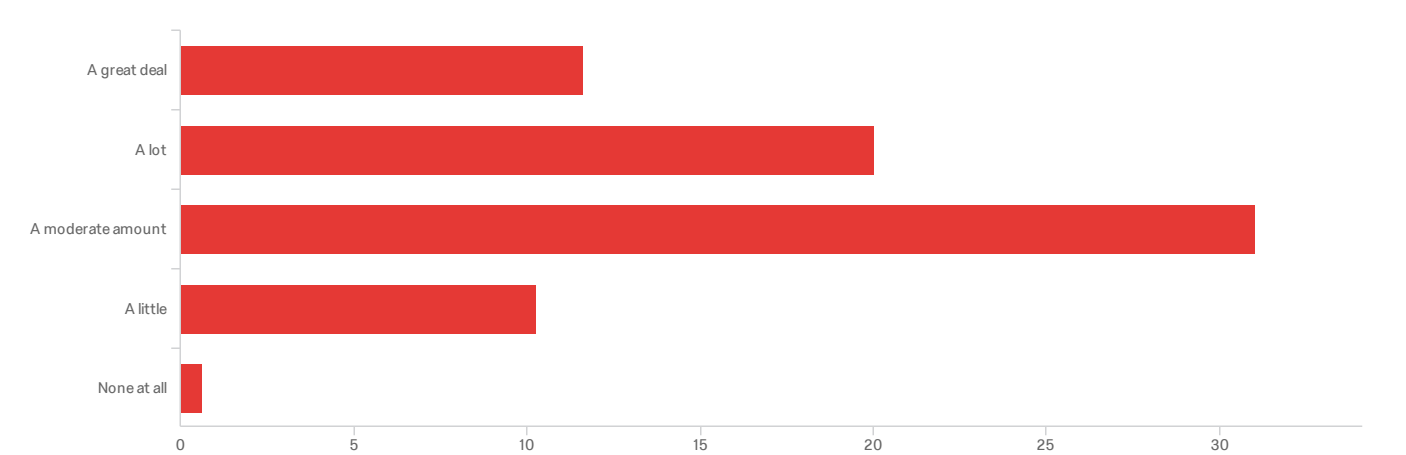In detail description of the course syllabus and course structure.

Cost of living in Raleigh

Cost of living information

evrbuf

Data Science Core Courses

Q33 - How much information about Professors were you able to find on the website?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How much information about Professors were you able to find on the website?	1.00	5.00	2.59	0.89	0.79	70

#	Field		Choice Count
1	A great deal	15.80%	11.63
2	A lot	27.23%	20.04
3	A moderate amount	42.17%	31.04
4	A little	13.94%	10.26
5	None at all	0.86%	0.63
			73.60

Showing rows 1 - 6 of 6

Q34 - What were you not able to find?

What were you not able to find?

Not able to find global ranking of CSC department in different areas
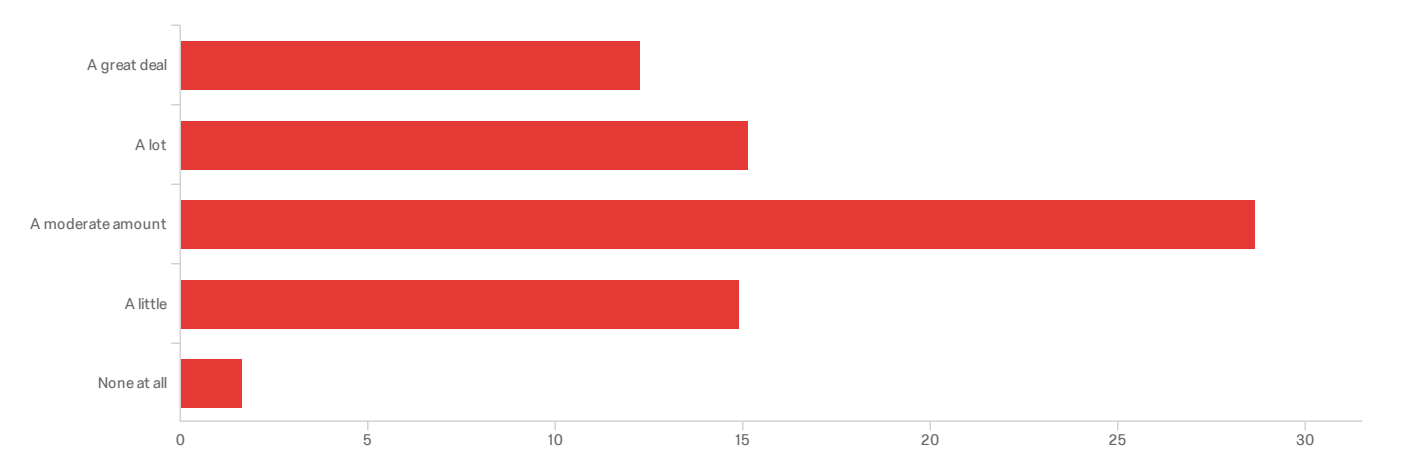
Labs and open projects

Links to all the publications of the professor would be a nice to have feature.

Details of courses offered in all future sems

some professor's profile and details of courses that they taught

Q35 - How much information about Research Work were you able to find on the website?

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	How much information about Research Work were you able to find on the website?	1.00	5.00	2.71	0.99	0.99	69

#	Field		Choice Count
1	A great deal	16.89%	12.26
2	A lot	20.87%	15.15
3	A moderate amount	39.49%	28.67
4	A little	20.51%	14.89
5	None at all	2.25%	1.63
			72.60

Showing rows 1 - 6 of 6

Q36 - What specific research information were you not able to find?

What specific research information were you not able to find?
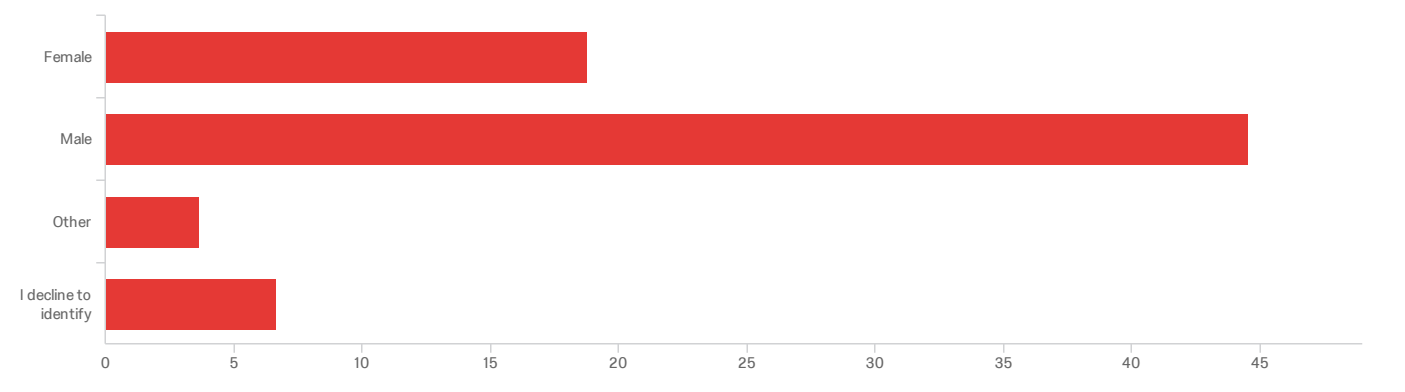
Q1 - What age group do you belong to?
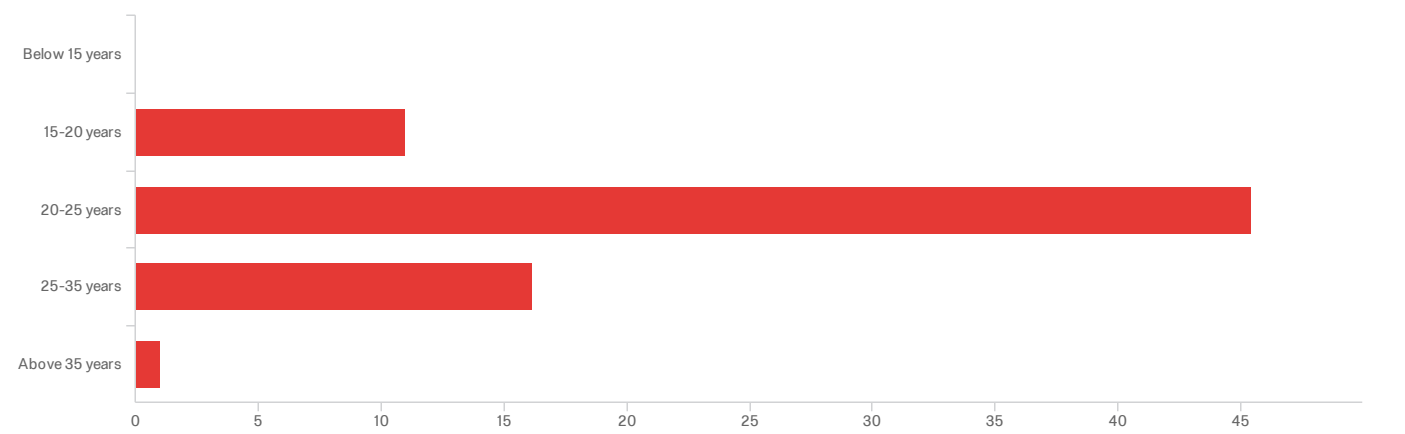
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	What age group do you belong to?	2.00	5.00	3.13	0.60	0.36	72

#	Field		Choice Count
1	Below 15 years	0.00%	0.00
2	15-20 years	14.95%	11.00
3	20-25 years	61.75%	45.45
4	25-35 years	21.94%	16.15
5	Above 35 years	1.36%	1.00
			73.60

Showing rows 1 - 6 of 6

Q3 - Please identify your gender.

#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Please identify your gender.	1.00	4.00	1.94	0.72	0.52	72

#	Field		Choice Count
1	Female	25.52%	18.78
2	Male	60.54%	44.56
3	Other	4.93%	3.63
4	I decline to identify	9.01%	6.63
			73.60

Showing rows 1 - 5 of 5

Q32 - Where are you from?

| North America |
| Central / South America |
| Europe |
| Africa |
| Asia |
| Australia |
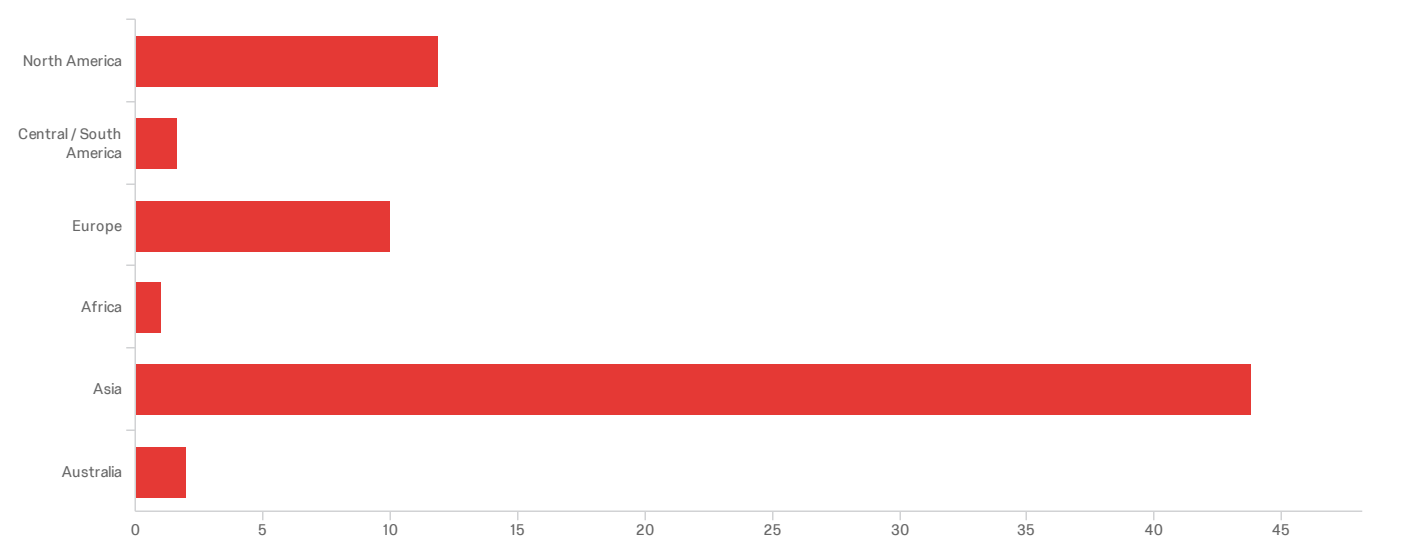
#	Field	Minimum	Maximum	Mean	Std Deviation	Variance	Count
1	Where are you from?	1.00	6.00	4.08	1.65	2.74	66

#	Field	Choice Count	
1	North America	16.90%	11.89
2	Central / South America	2.32%	1.63
3	Europe	14.22%	10.00
4	Africa	1.42%	1.00
5	Asia	62.30%	43.82
6	Australia	2.84%	2.00
			70.34

Showing rows 1 - 7 of 7

Q29 - 18) How likely are you to recommend the CSC course at NCSU to your friends?

34% Detractor	52% Passive	15% Promoter

Detractor Passive Promoter

-18.87

-100   100
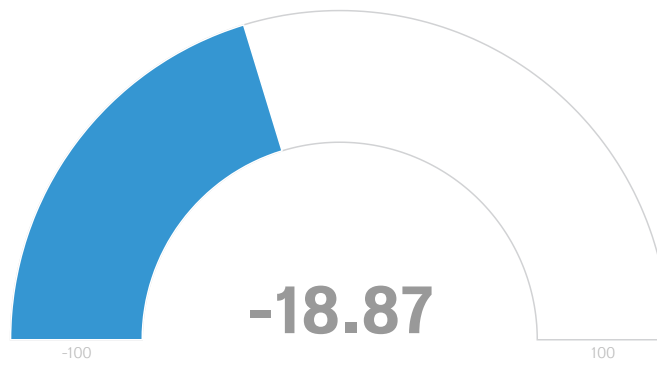
Q7 - Do you have any other suggestions to improve the CSC website?

Do you have any other suggestions to improve the CSC website?

It's awesome! No changes required!

Please use more visual aids, and clean/organize the content better.

Reduce re directions to other pages

Give more details on the work done by the professors

Nah.....Whatttt a draggggg

Seems like a decent website. No suggestions from my side.

The website does not highlight the current page link. I had to remember which page I was on everytime.

Nah.....what a draggg...

Improve navigation. More clear organization needed. Section naming and navigation should be more clearly defined.

Add Game of Thrones theme

Make fees info more visible

Photos of campus of NCSU.

The images make the website loading a little slower. It could be improved in my opinion.

Adding total financial expenses details

navigating the website was a little difficult as a first timer

Sometimes clicking links to pages take us to the same page that we have visited before. It's like I am navigating the website in a circle.

vhj

Cost info should be more easily accessible,

Navigation between pages could be improved

NA

Since I am color blind, I am unable to differentiate red color from black. It would be really useful if the website has different color schemes which helps everyone to view it properly.

Add elaborate faculty information especially about their teachings and coursework

Q25 - Topics

⚠️
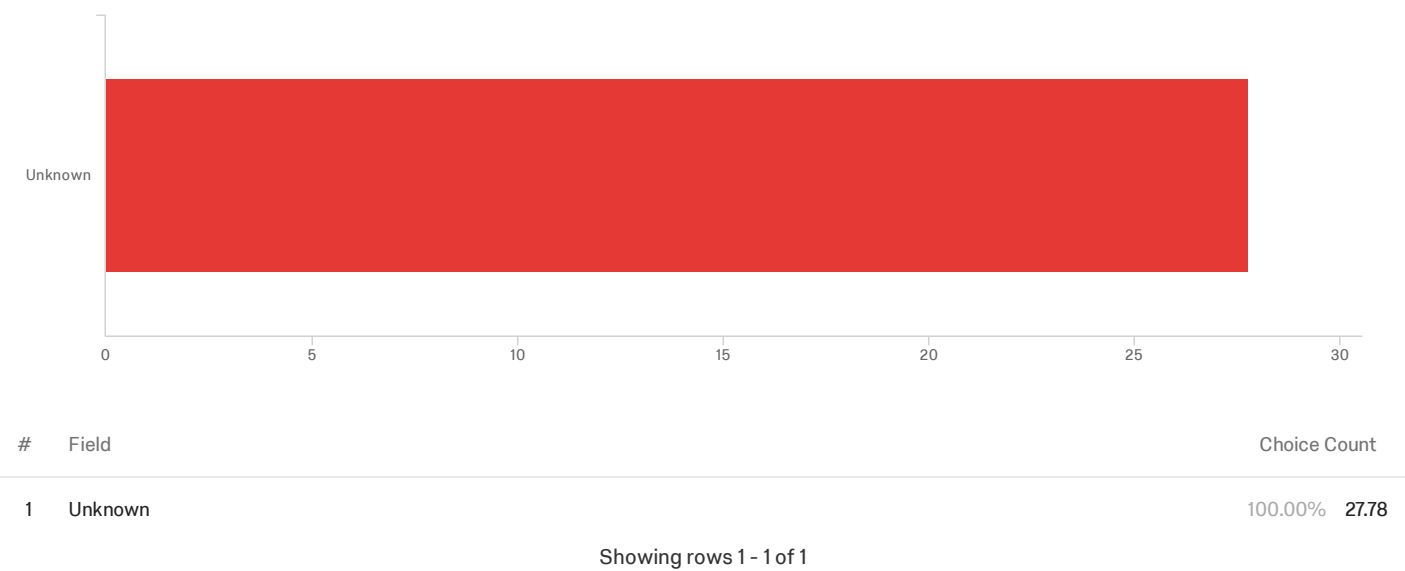No results to show
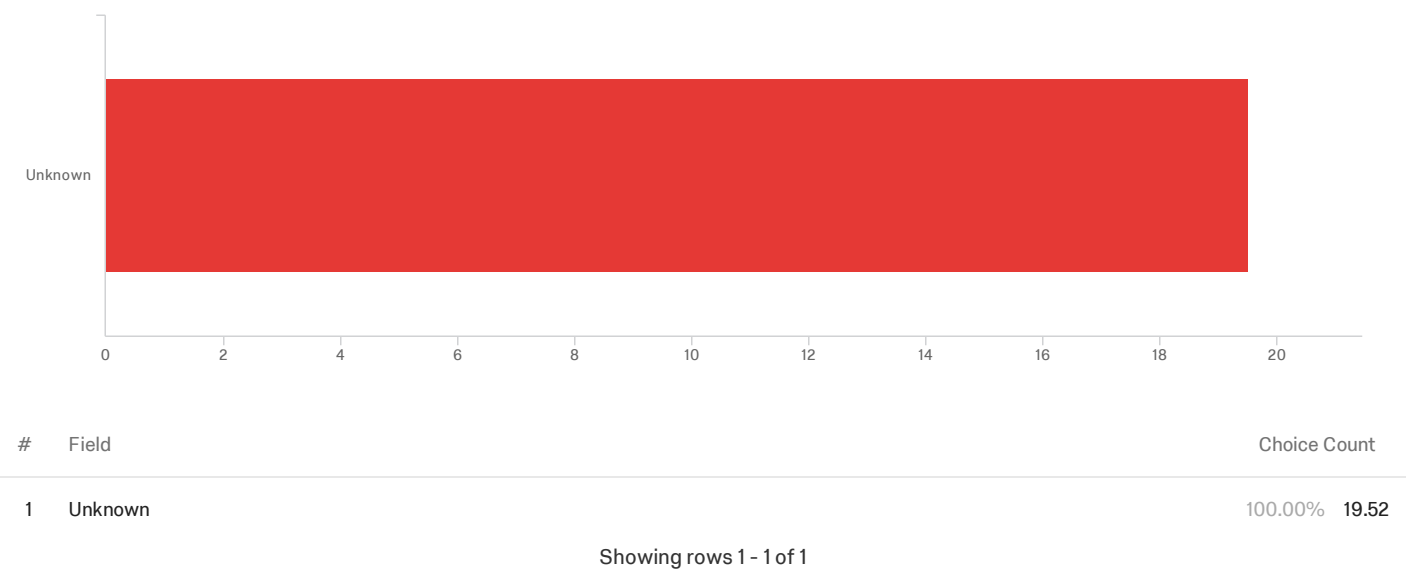
⚠️
No results to show

Q24 - Topics

⚠️
No results to show

⚠️
No results to show

Q7 - Topics

#	Field		Choice Count
1	Unknown	100.00%	27.78

Showing rows 1 - 1 of 1

Q32 - Topics

#	Field		Choice Count
1	Unknown	100.00%	19.52

Showing rows 1 - 1 of 1

Q26 - Topics

#	Field		Choice Count
1	Unknown	100.00%	2.63

Showing rows 1 - 1 of 1

End of Report