

Measuring Norms and Enumerator Effects: Survey Method Matters

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September 14, 2024

Abstract

While the process of data collection can lead to bias, little empirical evidence investigates the role of the survey method. In this paper, we compare two survey methods: the standard face-to-face interview and an alternative method we call Human-Assisted Self-Administered survey (HASA). In the latter, respondents are guided by an enumerator reading questions, but they answer privately on an electronic device. Taking advantage of an RCT in Benin, we randomize the survey method across respondents. We show that the survey method leads to different results depending on enumerator influence. Identifying this influence, we document that variables that are likely to be influenced by enumerators differ systematically across survey methods. Interestingly, these variables are mainly related to gender norms and women agency. We find that respondents who answer directly on a tablet report less gender-equal values. Investigating the mechanisms, we show that social desirability bias affects responses in face-to-face interviews.

JEL Classification : C81, C83, C93, J16, O10, O12

Keywords: gender, enumerator effects, survey experiment, social desirability bias, measurement, Benin

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1 Introduction

Over the past 30 years, tremendous efforts have been made to make data from developing countries widely available.¹ The growth in the use and collection of survey data has sparked interest in how such surveys are designed and implemented, as well as in understanding the consequences of different survey methodologies (Beegle et al., 2012; De Weerd et al., 2016). In particular, this literature has highlighted the tendency to misreport sensitive information in a face-to-face encounter with an enumerator, which is the most common setting in surveys conducted in developing countries (Tourangeau and Yan, 2007).

To reduce the bias of misreporting, various strategies have been implemented and studies have compared the performance of alternative survey methods (e.g., list experiments or self-administered surveys) with the standard face-to-face survey (Lépine et al., 2020; Chuang et al., 2021; Cullen, 2023; Peterman et al., 2023). These proposed alternative methods allow for better control of enumerator influence in the data collection process by limiting interactions or the amount of information respondents provide directly to enumerators. Comparing data collected using different methods reveals whether and how enumerators influence self-reported outcomes. In particular, enumerators influence respondents' answers specially when they are asked about subjective or sensitive items (Di Maio and Fiala, 2020) that are likely to be subject to social desirability bias (Blair et al., 2020). Questions related to the measurement of gender and social norms or women's agency are thus likely to be affected by these influences.² However, despite the growing interest in gender issues in recent years, we know little about the biases in the measurement of these outcomes and the mechanisms that drive differences in respondents' responses across survey methods.

In this paper, we test a new alternative survey design to the standard Face-to-Face Survey (hereafter FFS), which we call the Human-Assisted Self-Administered Survey (hereafter HASA). In this new method, which is expected to reduce the interaction between respondent and enumerator, respondents individually self-report their answers to a question asked by an enumerator on a tablet lent to them. We administer the exact same questionnaire to 847 women in rural Benin, randomizing the survey method. Based on approaches developed in the literature to identify the extent of enumerator bias (e.g. Himelein (2016); Laajaj and Macours (2019); Di Maio and Fiala (2020)), we first classify variables according to whether they are likely to be influenced by the enumerator or not.³ Then, we study whether responses vary by survey method and the mechanisms driving these

¹For example, statistics on the extent of poverty in 1991 were based on 22 surveys from 22 countries (Ravallion et al., 1991); by 2004, 454 surveys from 97 countries were being used (Chen and Ravallion, 2004); and by 2010, these numbers had grown to 675 surveys from 115 countries (Chen and Ravallion, 2010).

²Following Chang et al. (2020), we understand women's agency as their ability to define and act on goals and to make decisions that matter to them.

³To do this, we quantify the degree of enumerator influence on respondents' answers by looking at the R-squared of a

differences.

We find that when enumerator influence is high there is a systematic divergence in the responses across survey methods. Interestingly, variables that are highly influenced by the enumerator are related to social and gender norms, and measures of women’s agency. Our results document that HASA respondents, who answer in a setting where there is less direct interaction with the enumerator, consistently report more conservative opinions about gender norms, attitudes, and experiences. Moreover, these differences are substantial. For example, we find that women in the HASA are 36 percentage points less likely to say that they decide how to spend their own money, 38 percentage points more likely to think that a husband’s agricultural activities are slowed down by the development of his wife’s individual economic activities, or 27 percentage points more likely to think that housework is a woman’s job.

We highlight the role of social desirability bias as the main driver of these differences and propose an innovative way to elicit this bias in surveys. By asking respondents whether they want to answer a sensitive optional question, we show that respondents in HASA are (much) less likely to agree to answer than respondents in FFS (even though HASA surveys are supposed to be more private). We argue that this result is consistent with the existence of a higher degree of social desirability bias in FFS. Because of the greater interaction in FFS, respondents are more likely to not refuse to answer and behave as they think they should. Importantly, we show that our results are not driven by differences in enumerator characteristics, but rather by the survey method design. This finding reveals that enumerators influence respondents’ responses beyond the influence of their characteristics (e.g., gender or prior experience), and thus highlights the limitations of standard remedies to mitigate enumerator bias, such as using enumerator fixed effects of their random assignment across treatment arms. When focusing on the influence of alternative methods or enumerator bias, very little work has examined these issues together. In addition, little evidence has focused on the role of both survey method and enumerator effects specifically on the measurement of social and gender norms or women’s agency.

We contribute to several strands of the literature. First, this paper adds to the thin but growing literature on studies investigating the role of the survey method on the quality of the data collected. In a recent review, [De Weerdt et al. \(2020\)](#) document that the effect sizes of varying the survey method are very important.⁴ In particular, when studying gender-related outcomes such as domestic violence, formal administrative and household data are known to be lower-bound estimates of their prevalence ([Sardinha et al., 2022](#)). To address this concern, alternative survey methods have been

regression of each outcome on enumerator fixed effects.

⁴Using an experimental framework in Tanzania, [De Weerdt et al. \(2016\)](#) find that the prevalence of hunger ranges from 19% to 59% depending on the consumption module used in the questionnaire. In the same framework, [Beegle et al. \(2012\)](#) and [Gazeaud \(2020\)](#) show that differences in survey methods matter when reporting consumption expenditures and when targeting poor households, respectively.

explored to reduce misreporting in the collection of sensitive data and information such as crime (Blattman et al., 2016), sexual and reproductive behavior (Lépine et al., 2020; Chuang et al., 2021), and intimate partner violence (IPV) (Bulte and Lensink, 2019; Agüero and Frisancho, 2022). For instance, Cullen (2023) finds that women’s reported experience of IPV in Nigeria is 35 percent higher when measured using an indirect list method that anonymizes respondents’ responses compared to standard FFS. Using an experimental design in Senegal, and closely related to our setting, Peterman et al. (2023) find that audio computer-assisted self-interview (ACASI) led to a 4 to 7 percentage point increase in IPV compared to standard face-to-face interviews. In this paper, we contribute to the burgeoning literature on the study of alternative survey methods that offer greater confidentiality to respondents. Compared to the literature, which focus on the measurement of specific very sensitive modules, we focus on measuring broader social and gender norms, as well as dimensions of women’s agency. In contrast to existing methods, the HASA is more flexible (ACASI is mostly limited to yes/no questions), and highly cost and time efficient (one single enumerator can interview several people at the same time and same place). In particular, we show that the survey method matters when studying gender-related values, norms, and practices, and not just when discussing very sensitive topics such as intimate partner violence or sexual behaviors.

Second, we also contribute to those studies that measure the influence of the enumerator and the role of social desirability bias in surveys. Krumpal (2013) divides interviewer effects into two categories: effects related to the existence of variation in interviewer characteristics (e.g., gender and socioeconomic status), and effects due to assumed interviewer expectations about social desirability bias. In this sense, most papers have explicitly focused on measuring the influence and importance of enumerator characteristics on different outcomes within the same survey. For example, Di Maio and Fiala (2020) find that while the enumerator effect is small for many questions, it can account for over 30 percent of the variation in subjective outcomes such as political preferences. Moreover, they show that enumerators’ characteristics such as gender, whether the enumerator is from an urban area, or past experience matter for respondents’ answers. In another recent paper, Rodriguez-Segura and Schueler (2023) show that enumerator effects (e.g., enumerator experience) can be large enough to produce some spurious results in impact evaluations. They also show that enumerator characteristics such as gender, whether the enumerator is from an urban area, or prior experience matter for respondent responses. Moreover, they show that enumerator effects can be particularly important when enumerators are assigned to clusters of respondents (or, more generally, clusters of the unit of observation), because it becomes more difficult for enumerator assignment to be orthogonal to treatment assignment. Finally, using a household survey in Timor-Leste, Himelein (2016) document that enumerator influence is higher for subjective questions than for objective questions, and show that respondent characteristics explain most of the variation. We contribute to the literature on interviewer effects by examining how responses are affected by the survey method

itself, holding enumerator characteristics constant. We hypothesize that because the effects due to assumed interviewer expectations of social desirability bias differ across survey methods (e.g., because the interaction between respondent and interviewer is much more intense in FFS than in HASA surveys), enumerators influence respondent responses independently of their characteristics. Therefore, standard recommendations for reducing enumerator bias in face-to-face surveys (e.g., including enumerator fixed effects or randomizing enumerators across treatment arms) will only reduce the bias associated with enumerator characteristics while being insufficient to address the bias associated with the design of the survey method.

Moreover, social desirability bias has been identified as a major source of misreporting ([Blair et al., 2020](#)), and scholars usually measure it by exploiting the Marlowe Crowne scale, an index built from a series of items asked during the survey ([Dhar et al., 2022](#); [Amaral et al., 2024](#)). However, the use of the Marlowe Crowne scale is subject to several concerns. First, the social desirability scale was developed in the 1960s in the United States, which is far removed from the context of a developing country in the 2020s. Second, recent research questions the validity of the Marlowe Crowne scale, arguing that it may also capture a personality trait or behavior rather than a response bias in a survey ([Lanz et al., 2022](#)). By asking a very simple question about the respondent’s willingness to answer a sensitive question, we add to this literature by providing another simple and cost-efficient way to investigate such bias in developing countries.

The remainder of the paper is organized as follows. In [Section 2](#) we present the experimental design of our study, the data, and discuss attrition. Then, in [Section 3](#) we present our main results, while in [Section 4](#) we discuss the main mechanisms. [Section 5](#) concludes.

2 Experimental Design and Data

2.1 Experimental design

Our experiment was conducted in southern Benin in collaboration with the Belgian Development Agency (ENABEL). We took advantage of an agricultural intervention designed as a randomized controlled trial (RCT) on 1,009 households applying for an agricultural subsidy. For this intervention, a baseline survey was conducted between March 2020 and June 2020, where all interviews were conducted using a standard face-to-face survey method. After randomization, 673 women were assigned to the intervention, while 336 women formed the control group. The program consisted of a combination of group business training and a subsidy to start and/or expand pineapple production. Treated women were asked to attend 7 sessions of group business training before receiving

their subsidies.⁵ At the beginning of the first session and prior to the start of the intervention, each participant was asked to complete a short survey on an individual tablet. This self-administered questionnaire was supervised by an enumerator specially trained for this task.⁶ The implementation of the HASA survey started in December 2021 and lasted until January 2022.⁷ For the control group, standard FFS were conducted in January 2022 by a professional team of six enumerators.⁸ As they had to be trained for two different survey processes, enumerators were not randomly assigned between treatment and control groups.⁹

Therefore, in our setting, being in the treatment group means responding using the human-assisted self-administered method, while being in the control group means responding to a standard face-to-face survey. Because this survey was administered prior to the start of the intervention, responses are not influenced by the training itself.¹⁰ Figure D1 in Appendix D summarizes our experimental design.

Human-Assisted Self-Administered Survey - HASA.

Respondents answered on their tablets without any direct assistance or interaction. However, to avoid handling problems with the tablets, we specifically trained eight enumerators to follow a rigorous protocol for this experiment. Each question was also assigned a color and a number so that enumerators could check that all respondents were on the same question. Before reading the question, the enumerator had to check the number and color of the question on each tablet. Then, for each question, the enumerator was asked to read the question and its different response options several times. As many of the participants were illiterate, we also added pictograms and illustrations to represent the different choices and options (see Appendix H for illustrations). For convenience due to the subsequent business training and to reduce costs, respondents were gathered in groups. As a particular concern in this setting is the interaction between respondents, a minimum distance between participants was requested. We trained enumerators to emphasize that responses must be private, as well as to respect the privacy of responses and to avoid touching respondents' tablets as much as possible, except for technical issues. In this respect, the human-assisted self-administered survey can be thought of as a guided, self-administered interview. The HASA method was specifi-

⁵Groups were designed according to the participants' district location, and people gathered in rooms specifically designated for training. The choice of location was made by the enumerators, and participants' travel costs were covered by ENABEL. The participants were divided into 107 groups to attend the sessions.

⁶For the same group, the enumerator is also responsible for delivering the subsequent business training.

⁷Some make-up sessions were conducted in June 2022 for women who could not attend the regular sessions.

⁸In this case, respondents were interviewed individually in their village or home, and enumerators were instructed to try to avoid the presence of other people (e.g., husbands) close to the respondent during the interview.

⁹To take into account differences across enumerators, we collected information on them before the surveys to control for their characteristics (see Section 4.3).

¹⁰When discussing our results, we additionally argue against the possibility that our effects are driven by a behavioral bias due to being selected into the training.

cally adapted to survey people living in rural areas where many different languages are spoken and where people may feel uncomfortable using tablets for the first time, with the goal of both respecting the privacy of responses and ensuring that respondents were able to follow the survey.

2.2 Summary statistics

The surveys we conducted can be divided into three different modules. First, we collected information on the demographic characteristics of the respondents. Second, we collected information on the socioeconomic characteristics of the respondents. Finally, since the original RCT aims to study gender-related outcomes, we also have information on variables related to women’s empowerment, gender norms, intrahousehold decision making, or domestic violence.

Table A1 in Appendix A summarizes our main variables and examines the balance between treatment and control. It shows the means in the control and treatment groups and the control-treatment difference for variables collected during the baseline survey of 1009 women. There are no significant differences between the treatment and control groups, neither in demographic variables nor in socioeconomic and gender-related outcomes, as expected from computerized randomization. In the survey method experiment, we base our analyses on a set of questions related to demographic characteristics and social norms to assess the difference between the two survey methods. All retained outcomes are presented in Appendix B.

2.3 Attrition

A first aspect of interest is the difference in attrition rates between the two survey methods. In the FFS method, enumerators visited respondents in their homes/villages, whereas in the HASA, respondents were asked to join the group somewhere in their district location. It is therefore worth exploring here whether this specific survey design may influence attrition.¹¹ To compare attrition by survey method and to examine the characteristics of attritors, we estimate the following equation:

$$A_i = \beta_0 + \beta_1 T_i + X_i' \Phi + X_i' T_i \theta + \epsilon_i \quad (1)$$

Where A_i denotes whether respondent i has participated in the survey method experiment, T_i equals one for respondents in HASA, and X_i' is a vector of individual-level characteristics.

¹¹In our setting, respondents to the HASA surveys were grouped together. This is not a necessary condition for conducting a HASA survey, but it is very cost effective and was very convenient for us, as the HASA respondents were going to attend a business training later on.

Table E1 in Appendix E shows that the probability of attrition increases by 17 percentage points in HASA. While attrition is 4.4% in face-to-face interviews, it rises to 21.8% in HASA surveys. Importantly, only two characteristics differ between attritors in FFS and those in HASA. As expected, attrition is higher in HASA if the respondent does not have a cell phone, since they cannot be contacted to cite them in the common site. Moreover, we also show that respondent characteristics remain balanced at baseline once we remove attritors (Table 1).

The analysis of the influence of the survey method on attrition yields two results. First, it is clear that the survey method matters significantly for attrition rates, potentially invalidating an experiment. In our setting, there is a trade-off between low attrition rates and the economic cost of contacting participants. Although HASA surveys are more cost-efficient than FFS because they are conducted in groups, the fact that meetings take place distant from respondents' villages makes their attendance more uncertain. Finally, we argue that in our study, attrition does not seem to be an irremediable problem, since the characteristics of attritors do not differ systematically across survey methods, and the characteristics of non-attritors respondents are still balanced at baseline. Therefore, we assume nonresponse as random throughout the paper.

Table 1: Respondent's characteristics after attrition

	(1) Control		(2) Treatment		T-test
	N	Mean	N	Mean	Difference (1)-(2)
Number children	321	4.190 (0.124)	526	4.167 (0.099)	0.023
Age	319	37.655 (0.583)	522	37.479 (0.435)	0.176
Father alive	321	0.361 (0.027)	526	0.380 (0.021)	-0.019
Mother alive	315	0.705 (0.026)	522	0.716 (0.020)	-0.012
Bank account	321	0.171 (0.021)	526	0.133 (0.015)	0.038
Phone	321	0.673 (0.026)	526	0.711 (0.020)	-0.038
Attended school	321	0.405 (0.027)	526	0.395 (0.021)	0.010
Owns TV	321	0.374 (0.027)	526	0.354 (0.021)	0.020
Father produces	319	0.172 (0.021)	518	0.174 (0.017)	-0.001
Pineapple not women	321	0.171 (0.021)	526	0.203 (0.018)	-0.032
Pineapple respect	321	0.844 (0.020)	526	0.861 (0.015)	-0.017
Buy: furniture	321	0.738 (0.025)	526	0.753 (0.019)	-0.015
Buy: motorbike	321	0.735 (0.025)	526	0.715 (0.020)	0.020

NOTE. Sample: respondents from baseline survey that also appear in the end-line survey after attrition. The value displayed for t-tests are the differences in the means across the groups. "Pineapple not for woman" equals one if the respondent says that producing pineapple is not a women's activity. "Pineapple respect" equals one if the respondent says that producing pineapple might increase respect towards women. "Empowerment: Buy furniture" equals one if the respondent says that she can buy furniture with her own money if she wants. "Empowerment: Buy motorbike" equals one if the respondent says that she can buy a motorbike with her own money if she wants. ***, **, and * indicate significance at the 1, 5, and 10 percent critical level.

2.4 Enumerator influence and outcome classification

Data collection through the completion of a questionnaire involves a social interaction between the respondent and his or her environment. Any factor that affects this interaction can potentially affect the quality of the data collected (Di Maio and Fiala, 2020). One example that has been studied in the literature is the effect of the enumerator's behavior and characteristics on the respondent's

answers ([West and Blom, 2017](#); [Di Maio and Fiala, 2020](#)). [Himelein \(2016\)](#) shows that the enumerators matter more for questions related to sensitive topics or subjective variables.¹² For example, it is reasonable to argue that the influence of the enumerator’s observable characteristics is greater in questions related to preferences than in questions related to demographics questions (e.g., age or number of children). Therefore, if the interaction between respondents and their environment varies depending on the survey method (e.g., because of the enumerator, or because of third parties), we should expect differences in the answers.

To explore this question, we build on the approach developed in previous papers (e.g., [Himelein, 2016](#); [Laajaj and Macours, 2019](#); [Di Maio and Fiala, 2020](#)) and determine whether a variable is likely to be influenced by the enumerator. This method consists of examining the explanatory power of enumerators by looking at the R^2 of a regression of an outcome variable on enumerator fixed effects.¹³ Thus, a high R^2 is interpreted as enumerators picking up a large amount of the variation in responses to the question related to that outcome variable, and a low R^2 is interpreted as enumerators having little influence on respondent responses.¹⁴ This is a straightforward way to identify which variables are likely to contain responses that are influenced by the presence of an enumerator, which may be particularly relevant in the context of face-to-face surveys. Figure 1 shows our results in ascending order. As expected, we find that there is considerable variation in the explanatory power of enumerators.¹⁵

First, the R^2 takes very low values (< 0.1 , green color) for variables related to social background or items-owning (e.g. whether the respondent’s father/mother is alive or produces pineapples, or the number of children). Second, R^2 takes intermediate values (between 0.1 and 0.2, orange color) for variables such as land ownership, bank account ownership, whether the respondent did not participate in a decision-making process because she was afraid of being punished, or whether the respondent was insulted for making a decision. Finally, R^2 can also take very high values (from 0.2 to 0.5, red color) for variables mostly related to gender norms, intrahousehold decisions (e.g. whether the respondent thinks that housework is a woman’s job, whether the respondent thinks that the husband’s activities are slowed down by the wife’s activities).

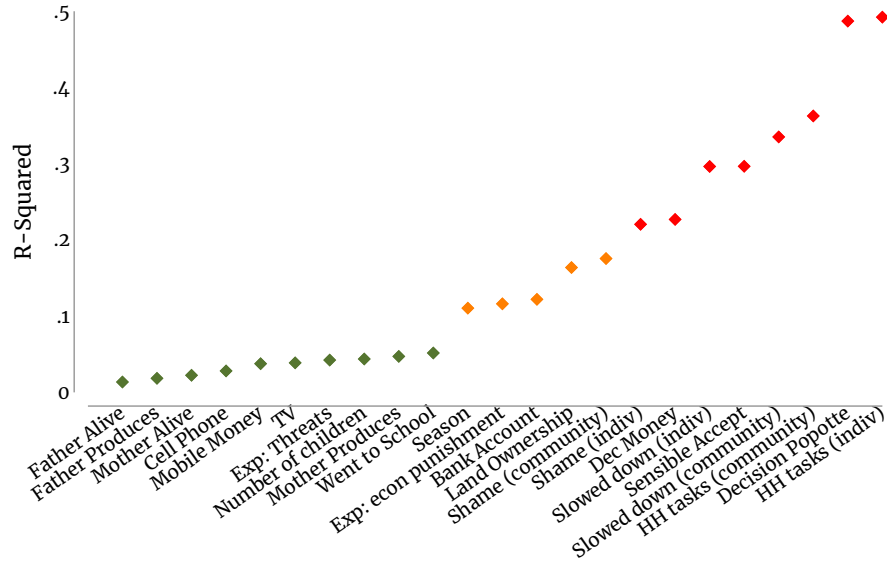
¹²However, this may not be the only factor. For example, the presence of other people at the time of the questionnaire can condition the respondent’s answers, and this influence can vary greatly depending on the nature of the question ([Rasinski et al., 1994, 1999](#)).

¹³All of the retained outcomes and their labels are described in Online Appendix B.

¹⁴For example, in the case of [Di Maio and Fiala \(2020\)](#), the R^2 is small for demographic variables such as age, gender, or marital status, but it becomes large when examining political questions, suggesting that responses to political questions may be biased by enumerator characteristics rather than reflecting the true opinions of respondents.

¹⁵Appendix C replicates the same figure using only the sample of respondents answering in a face-to-face format. We show that the ordering of variables by R^2 magnitude is exactly the same.

Figure 1: Enumerator Effect: R^2 of different outcomes



Note. Sample: All women included. Variable Definitions: "Father (Mother) Alive" is a dummy variable that equals one if the respondent's father (mother) is alive. "Father (Mother) Produces" is a dummy variable that equals one if the respondent's father (mother) has produced pineapples. "Cell Phone", "TV", "Bank Account", "Land Ownership", "Mobile Money" are dummy variables that take the value of one if the respondent owns a cell phone, a TV, a bank account, land, or a mobile money account, respectively. "Number of children" is the total number of children at the time of the survey. "Went to School" is an indicator that equals one if the respondent attended primary school. "Exp: Threats" is a dummy variable that equals one if the respondent was threatened for making a decision (experienced threats). "Season" equals one if the respondent thinks that the last agricultural season was either good or excellent in terms of yields. "Exp: econ punishment" equals one if the respondent was punished (economically) for participating in household decisions (experienced punishment). "Dec money" is a dummy variable that equals one if the respondent alone decides how to spend her own money. "Shame (indiv)" and "Shame (community)" are dummy variables that equal one if the respondent thinks (or thinks that the community thinks) that a man feels ashamed when his wife brings home more money than he does. "Slowed down (indiv)" and "Slowed down (community)" equal one if the respondent thinks (or thinks that the community thinks) that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities. "HH tasks (indiv)" and "HH tasks (community)" are dummy variables that equal one if the respondent thinks (or thinks that the community thinks) that housework is a woman's job. "Sensible Accept" equals one if the respondent is willing to answer a very sensitive question related to domestic violence. Finally, "Decision Popotte" equals one if the respondent is the one who decides how to spend the money put in common for food.

Following these results, we expect the choice of survey method to be particularly relevant for those variables with a high R^2 , since we believe that they are more likely to be influenced by external factors, such as the presence of the enumerator. In the next Section 3, we use this classification to present our outcomes into different categories depending on whether they have a low, medium, or high R^2 in the regression on enumerator fixed effects.

3 Results

This section presents the main results. As explained above, we use the classification about enumerator influence to investigate the effect of the survey method on the answers. Since we are testing many hypothesis, we always report several checks at the bottom of the tables to correct for multiple hypothesis testing, including Anderson (2008)'s FDR sharpened q-values, List et al. (2016)'s

familywise error rate (FWER) p-values, or Bonferroni (1936)'s correction.¹⁶ We show univariate regressions with robust standard errors in parenthesis.¹⁷

Low influence variables. We first examine the effect of the survey method on those variables that are less likely to be influenced by external factors. Results presented in Table 2 show that variables are not systematically affected by the survey method. However, there are more differences than would be expected by pure chance. In particular, respondents who respond in HASA are 6.4 (4.8) percentage points (pp) more likely to say that her father (mother) was a pineapple producer when she was young, 10.7 pp less likely to report owning a TV, and 7.2 pp less likely to report having attended primary school. Interestingly, these are variables related to social status (education or, in our context, where all respondents are related to the pineapple sector, whether the respondent's parents produced pineapples), or wealth (TV), and therefore answers may be sensitive to social desirability bias. We will explore this issue further in the next section.¹⁸

¹⁶The consideration of multiple hypothesis testing is important in this context. Indeed, under the null hypothesis and independent outcomes, testing one by one leads to a probability of false rejection of 68% when using a critical value of 0.05 $[(1 - (1 - 0.05)^{22})]$, or of 90% when using a critical value of 0.1 $[(1 - (1 - 0.1)^{22})]$.

¹⁷When available in baseline, we add baseline outcomes as controls. Results in Appendix G show that the point estimates barely move.

¹⁸Compared to our others dependent variables, the magnitude of the effect on the number of declared children is very low (less than 6%). This low magnitude is stable after controlling for baseline characteristics (Table G1 in Appendix G), suggesting that, while significant, the difference between the two survey methods do not lead to great differences of the outcomes distribution.

Table 2: Survey Method and low influence variables (I)

	The dependent variable is				
	Father Produces	Father Alive	Mother Alive	Cell Phone	Mobile Money
HASA survey	0.0639** (0.0264)	0.0416 (0.0334)	-0.0249 (0.0339)	0.0250 (0.0575)	-0.0498 (0.0343)
Mean Y for the FFS group	0.143	0.318	0.654	1.570	0.645
Relative effect	44.61	—	—	—	—
R-squared	0.00643	0.00180	0.000634	0.000220	0.00246
N	847	847	847	847	847
Sharpened q-value	0.025	0.137	0.228	0.285	0.097
FWER p-value	0.8103	0.1683	0.8337	0.8967	0.652
Bonferroni adjustment	0.344	1	1	1	1
	The dependent variable is				
	TV	Exp: threats	Number of children	Mother produces	Went to school
HASA survey	-0.107*** (0.0339)	0.00684 (0.0273)	0.251* (0.128)	0.0478** (0.0217)	-0.0722** (0.0352)
Mean Y for the FFS group	0.402	0.178	4.336	0.0872	0.483
% of FFS mean	-26.67	—	5.788	54.75	-14.96
R-squared	0.0121	0.0000740	0.00448	0.00520	0.00499
N	847	847	847	847	847
Sharpened q-value	0.004	0.343	0.049	0.038	0.043
FWER p-value	0.0103	0.7983	0.362	0.256	0.3817
Bonferroni adjustment	0.035	1	1	0.618	0.895

NOTE. Variable Definitions: "Father Produces" is a dummy variable that equals one if the respondent's father has produced pineapples. "Father (Mother) Alive" is a dummy variable that equals one if the respondent's father (mother) is alive. "Cell Phone" and "Mobile Money" are dummy variables that take the value of one if the respondent owns a cell phone, or a mobile money account, respectively. "TV" is a dummy variable that takes the value of one if the respondent owns a TV. "Exp: Threats" is a dummy variable that equals one if the respondent was threatened for making a decision (experienced threats). "Number of children" is the total number of children at the time of the survey. "Mother Produces" is a dummy variable that equals one if the respondent's mother has produced pineapples. "Went to School" is an indicator that equals one if the respondent attended primary school. Robust standard errors in parenthesis. *** for $p < 0.01$, ** for $p < 0.05$, * for $p < 0.1$.

Medium influence variables. We then turn to examine the effect of the survey method on variables that are somewhat likely to be influenced by external factors (intermediate R^2 in our classification). For this group of variables, no systematic differences arise.¹⁹

¹⁹The effect on the probability of owning land is non-significant under some corrections for multiple hypothesis testing.

Table 3: Survey Method and medium influence variables

	(1) Good Season	(2) Exp: econ punishment	(3) Bank account	(4) Land owner	(5) Shame (comm.)
HASA survey	0.0309 (0.0334)	0.0327 (0.0334)	-0.0495 (0.0316)	0.0833** (0.0353)	-0.0351 (0.0341)
Mean Y for the FFS group	0.657	0.321	0.293	0.498	0.651
% of FFS mean	—	—	—	16.71	—
R-squared	0.00103	0.00112	0.00298	0.00660	0.00124
N	847	847	847	847	847
Sharpened q-value	0.202	0.196	0.092	0.027	0.191
FWER p-value	0.8197	0.8423	0.632	0.184	0.8747
Bonferroni adjustment	1	1	1	0.405	1

NOTE. Variable Definitions: "Season" equals one if the respondent thinks that the last agricultural season was either good or excellent in terms of yields. "Exp: econ punishment" equals one if the respondent was punished (economically) for participating in household decisions (experienced punishment). "Bank Account", "Land Ownership" are dummy variables that take the value of one if the respondent owns a bank account, or land, respectively. "Shame (Comm.)" is a dummy variable that equals one if the respondent thinks that the community thinks that a man feels ashamed when his wife brings home more money than he does. Robust standard errors in parenthesis. *** for $p < 0.01$, ** for $p < 0.05$, * for $p < 0.1$.

High influence variables. Finally, we examine the effect of the survey method on questions that are highly influenced by external factors. All of these questions relate to gender norms, dimensions of women's agency, or are sensitive in nature. For all variables we find striking and significant differences.

Table 4 shows that women who answer in HASA are 15.4 percentage points more likely to say that it is disrespectful to the husband if the wife brings home more money than he does (column 1), 35.9 percentage points less likely to say that they decide how to spend their own money (column 2), or 37.6 percentage points more likely to think that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities (column 3). We also find that women are 22.3 percentage points more likely to think that the community (in this case, the pineapple producers) thinks that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities (column 4), 26.5 (14.2) percentage points more likely to think (to think that the community thinks) that housework is a woman's job (columns 7 and 5, respectively), or 52.1 percentage points less likely to say that she is the one who decides alone how to spend the money put in common for food (column 6). These effects are quantitatively very important, representing in some cases more than 50% of the control mean, and suggest that the survey method has a very strong influence on respondents' answers.

Table 4: Survey Method and high influence variables

	(1) Shame Ind	(2) Dec Money	(3) Slow down Ind	(4) Slow down Com	(5) Tasks Com	(6) Dec Popotte	(7) Tasks Ind
HASA survey	0.154*** (0.0351)	-0.359*** (0.0330)	0.376*** (0.0272)	0.223*** (0.0333)	0.142*** (0.0306)	-0.521*** (0.0265)	0.265*** (0.0309)
Mean Y for the FFS group	0.439	0.579	0.0935	0.280	0.688	0.946	0.607
% of FFS mean	35.04	-61.94	402.5	79.69	20.67	-55.07	43.65
R-squared	0.0224	0.132	0.151	0.0483	0.0275	0.268	0.0940
N	847	847	847	847	847	750	847
Sharp q-val	0.001	0.001	0.001	0.001	0.001	0.001	0.001
FWER p-val	0.0003	0.0003	0.0003	0.0003	0.0003	0.0003	0.0003
Bonferroni	0.0003	0.0000	0.0000	0.0000	0.0001	0.0000	0.0000

NOTE. Variable Definitions: "*Shame (indiv)*" is a dummy variable that equals one if the respondent thinks that a man feels ashamed when his wife brings home more money than he does. "*Dec Money*" is a dummy variable that equals one if the respondent alone decides how to spend her own money. "*Slow down Ind*" equals one if the respondent thinks that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities. "*Slow down community*" equals one if the respondent thinks that the community thinks that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities. "*Tasks (indiv)*" and "*Tasks (community)*" are dummy variables that equal one if the respondent thinks (or thinks that the community thinks) that housework is a woman's job. "*Dec Popotte*" equals one if the respondent is the one who decides how to spend the money put in common for food. Robust standard errors in parenthesis. *** for $p < 0.01$, ** for $p < 0.05$, * for $p < 0.1$.

Overall, these results point to one main conclusion. We find that the survey method matters for questions that are easily influenced by external factors, including the interviewer. The most important and striking differences between face-to-face interviews and human-assisted self-administered surveys appear for questions with a high probability of being influenced. Interestingly, these questions mainly relate to gender-related outcomes such as gender norms, domestic violence, intra-household decisions, or variables potentially associated with social stigma. In particular, we observe that women responding to HASA surveys consistently elicit less gender-equitable responses. These findings highlight the importance of considering the survey method used when interpreting experimental results, especially when questions relate to gender or social norms, and draw attention to the pervasiveness of underreporting.

A potential concern in this setting relates to the validity of randomization. In fact, respondents in HASA were asked to attend a business training (including a session on gender) as part of a larger RCT, and attendance at the training was required to receive an agricultural subsidy. This setting raises two issues. On the one hand, it is possible that the treatment and control groups differ due to differences in unobservable characteristics due to differential attrition. On the other hand, differential motivation as a result of being selected for the training group could affect our results even though the training had not yet started. However, we think this situation is unlikely for two reasons. First, we do not observe systematic differences between the observable characteristics of those who received the training and those in the control group (see Table 1), even for variables related to gender norms or proxies for women's empowerment. Second, our main results in Table 4 go in the opposite direction from what one would expect if respondents who attend the training are more motivated or if their responses are partially driven by experimenter effects. In fact, even though the training focuses on improving gender equality, women in HASA surveys consistently give less gender-equal

responses, which is more consistent with an increase in privacy due to the survey method than with a conscious effort to give responses that please the experimenter. Furthermore, if our results are driven by selection into the training, there is no reason why less gender-equitable women should be more likely than others to take a training focused on women’s business development.

4 Mechanisms

We find that respondents answering to HASA surveys systematically elicit less gender-equal responses. In this section, we discuss some potential mechanisms that may help us better understand these findings.

4.1 Social desirability bias

One possible explanation for our findings relates to the different degree of interaction between respondents and enumerators in the different survey methods. In FFS, respondents have to reveal their answers and preferences to the enumerator, while in HASA they keep their answers private. In the former, respondents are more likely to declare more socially desirable values and norms because their own perceptions of the enumerators’ background or expectations. This can be particularly important in the case of sensitive or subjective questions ([Tourangeau and Yan, 2007](#)). For example, it has been shown that domestic violence outcomes from household surveys (usually conducted in a face-to-face manner) are lower-bound estimates of the true values ([Sardinha et al., 2022](#); [Cullen, 2023](#); [Peterman et al., 2023](#)). Similarly, [Rasinski et al. \(1994\)](#) show that women are less likely to tell the truth when the questions are administered by an interviewer than when they are self-administered, due to the reduced privacy of face-to-face interviews and the perceived risk of embarrassment from the interviewer’s reaction. In our setting, the differences in enumerator interaction between survey methods may also lead to the existence of differential enumerator effects on declared norms. For example, respondents may perceive enumerators as advocates of gender-equal responses, as our enumerators are highly educated (all attended university), mostly from urban areas (63%), and more supportive of gender-equal attitudes.²⁰ In FFS, respondents may be more likely to report more gender-equal beliefs because enumerators interact closely with respondents and therefore have a greater influence on their responses.

²⁰This information comes from self-administered and anonymous surveys of enumerators. All enumerators agree that women should try to develop their own business out of their households, and 38% do not think it is better for a woman (as opposed to a man) to do the housework and childcare, compared to 22% in our sample of women. In total, there were 14 different enumerators, 8 for HASA and 6 for FFS. The assignment of enumerators was based on the geographical distribution of respondents, and could not be randomized.

For some questions on wealth and social background, we also observe an effect related to the survey method. In Table 2, we show that respondents who participate in HASA surveys are about 10 pp less likely to report owning a TV and 7 pp less likely to report having attended primary school.²¹ In the Benin context, TV ownership is clearly perceived as a signal of wealth. In our sample, 40.2% of respondents in the FFS method report owning a TV, while 29.5% in the HASA.²² For education, reporting having attended school is also a component of social background, and being educated may be perceived as socially desirable. In the FFS group, 48.4% of respondents reported having attended school, compared to 41.1% in the HASA.^{23 24}

To shed more light on this mechanism related to enumerator influence and social desirability bias, we introduced an optional question where we asked the respondent whether she agrees to be asked a very sensitive question about her experience of domestic violence (without knowing the exact question).²⁵ Results are presented in Table 5. We find that respondents in HASA are 43 percentage points (46% reduction compared to the control group) less likely to agree to answer the sensitive question. At first glance, these results may seem surprising, as it is assumed that human-assisted self-administered surveys are more private than face-to-face interviews and we might therefore expect higher response rates. However, by contrast, this result shows that in face-to-face interviews, respondents are less likely to refuse to answer a sensitive question. This result is consistent with the existence of social desirability bias, where respondents act in accordance with their perception of the enumerator's expectations. Because of the higher interaction in FFS, respondents are more likely to not refuse to answer and to behave as they think they should. This may be due to pressure from the enumerator who is waiting for an answer and/or because the respondent feels bad about refusing to answer because she perceives the interview as the enumerator's job.²⁶ Interestingly, HASA respondents are 13 percentage points more likely to report domestic violence, conditional on their willingness to answer. This finding suggests that the HASA method is well perceived as respecting privacy when asking sensitive questions and that HASA respondents feel comfortable answering that they have experienced domestic violence, ruling out the possibility that HASA leads

²¹In our baseline survey, as already shown in table A1 in the online appendix, there is no significant difference on these characteristics (the survey method was standard face-to-face interviews for both groups).

²²For comparison, in the 2018 Benin Demographic and Health Survey (BDHS), 28.7% of households own a TV.

²³For comparison, 44.85% of women reported having attended school in the 2018 BDHS.

²⁴For education, since all of our enumerators attended university, the differences we find here cannot be attributed to enumerator bias in the usual sense - that is, differences in enumerator characteristics. Instead, we hypothesise that respondents changed their answers when faced with an educated enumerator because of their interviewer's presumed expectations.

²⁵See the variables "agree to answer" and "domestic violence" in the Appendix B.

²⁶We do not think that these results can be explained by free-riding behavior in the HASA. For example, it could be that people agree to answer more when they are face-to-face because they are curious about the question, but free-ride in HASA surveys because they will hear the question if at least one person in the group agrees to answer (since the enumerator reads each question aloud). However, since our groups are not very large on average, there is a significant probability that no one will answer, and all members of the group decide at the same time whether or not to answer without interacting with each other.

to more intrusive and less private surveys.²⁷

Table 5: Two-step question on domestic violence

	(1) Agree to answer	(2) Domestic violence
HASA survey	-0.433*** (0.0255)	0.129*** (0.0285)
Mean Y for the FFS group	0.941	0.0695
% of FFS mean	-46.05	185.5
R-squared	0.200	0.0366
N	847	569

NOTE. Outcome definitions: "Agree to answer" is a dummy variable that equals one if the respondent answers "yes" to the following question: "Would you be willing to answer a question about domestic violence in the home?". "Domestic violence" is a dummy variable that equals one if the respondent answers "yes" to the following question: "In the past year, has anyone hit you at home to the extent that it has prevented you from working?". Robust standard errors are reported in parenthesis. ***, **, and * indicate significance at the 1, 5, and 10 percent critical level.

Taken together, these findings suggest that the influence of the enumerator may be important not only for highly sensitive questions such as reporting domestic violence, but also for general questions related to gender norms or social background and some wealth-related items. This could hinder our understanding of existing levels and trends in gender (in)equality if we rely solely on face-to-face interviews.

4.2 Patterns of Answers

Another potential driver of our estimates may be related to specific response patterns associated with tablet handling issues for HASA respondents. Unlike face-to-face interviews, where the enumerator reads the question and enters the respondent's answer into a tablet, HASA respondents have to record their answers themselves. Although their enumerators were specially trained to reduce concerns about handling the tablets, we introduced some pictograms to represent the different choices and to help respondents (see Figure H2 in Appendix H).²⁸ While these illustrations help respondents, they can also distort their responses. In particular, in the case of Likert scales, respondents may be led to select the extreme responses ("No, not at all" and "Yes, absolutely") because of their bigger size relative to the intermediate statements ("Rather no" and "Rather yes"). Because they are more salient, extreme responses may be more likely to be selected in the human-assisted

²⁷Note that identification is limited when we look at the prevalence of domestic violence conditional on agreeing to answer, as there may be selection bias. However, if we assume that the prevalence of domestic violence is higher among those who refuse to answer than among those who agree to answer, these results are a lower bound.

²⁸In Section 2.1 we explained in detail the rigorous protocol followed by the enumerators to deal with these issues.

self-administered surveys. However, we have redefined all Likert scaled variables with dummies, meaning that we consider an extreme or moderate statement to be equivalent, and therefore our results cannot be affected by such concerns.

Similarly, another potential channel that could explain our findings may be related to the effort and concentration required to complete the survey. In a group setting, respondents may be distracted by others and less involved in the survey process than in face-to-face interviews, or may not understand the functioning of tablets. To control for such respondent behavior, we test for say-yes bias, which is the probability of mechanically answering "yes" to a binary choice, which is a proxy of fatigue. Table H1 in Appendix H that these mechanisms cannot explain our results.

Finally, even though we tried to make the survey friendly to respondents, the possibility of misunderstanding questions may still be a concern, especially in HASA where the enumerator is less able to clarify and resolve doubts. In Appendix H, Table H2, we show that our main results do not differ by respondents' education level at baseline. If misunderstanding and problems handling tablets are widespread, we would expect larger differences between survey methods for uneducated respondents. However, we find that, if anything, the differences in responses are slightly higher when respondents are more educated, suggesting that our results are unlikely to be driven by misunderstanding of the questions or difficulties with tablet use.

4.3 Enumerators' characteristics

We argue that because the degree of interaction between respondents and enumerators differs considerably between survey methods (being much higher in face-to-face surveys), responses systematically diverge due to significant social desirability bias in FFS.

Another concern is that our results may be driven by systematic differences in enumerator characteristics between treatment groups. Although we cannot include enumerator fixed effects because there is no variation in treatment status within enumerators, we can show how our results vary when controlling for a comprehensive set of enumerator characteristics. Table 6 reproduces our main results when controlling for whether the enumerator's place of birth was rural or urban, the enumerator's age and gender, months of experience as an enumerator, and a dummy variable that equals one if the enumerator thinks that women rather than men should do household chores. Our results remain largely unchanged when we control for the characteristics of the enumerators. These findings suggest that our results are unlikely to be driven by differences in enumerator characteristics. Moreover, these results suggest that standard solutions to remove or reduce enumerator bias (such as including enumerator fixed effects) will not address the bias highlighted in this paper, which is fundamentally due to the nature of the survey method itself. In fact, differences in

responses are more likely to arise from differences due to the survey method (e.g. different levels of interaction and disclosure between respondents and enumerators) than from differences due to enumerator characteristics. Similarly, these results suggest that randomisation of enumerator assignment may not be sufficient.

Table 6: Survey Method and high influence variables, controlling for enumerator characteristics

	(1) Shame Ind	(2) Dec Money	(3) Slow down Ind	(4) Slow down Com	(5) Tasks Com	(6) Dec Popotte	(7) Tasks Ind
HASA survey	0.139*** (0.0504)	-0.407*** (0.0471)	0.311*** (0.0357)	0.170*** (0.0442)	0.134*** (0.0380)	-0.606*** (0.0333)	0.264*** (0.0398)
Enum controls	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Mean Y for the FFS group	0.439	0.579	0.0935	0.280	0.688	0.946	0.607
% of FFS mean	31.74	-70.27	333.0	60.74	19.47	-64.07	43.51
R-squared	0.0899	0.140	0.226	0.121	0.150	0.415	0.189
N	847	847	847	847	847	750	847

NOTE. Outcome Definitions: "*Shame (indiv)*" is a dummy variable that equals one if the respondent thinks that a man feels ashamed when his wife brings home more money than he does. "*Dec Money*" is a dummy variable that equals one if the respondent alone decides how to spend her own money. "*Slow down Ind*" equals one if the respondent thinks that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities. "*Slow down community*" equals one if the respondent thinks that the community thinks that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities. "*Tasks (indiv)*" and "*Tasks (community)*" are dummy variables that equal one if the respondent thinks (or thinks that the community thinks) that housework is a woman's job. "*Dec Popotte*" equals one if the respondent is the one who decides how to spend the money put in common for food. "Enum controls" include: urban/rural place of birth, age, gender, years of experience as enumerator, and a dummy variable that equals one if the enumerator thinks that women rather than men should take care of household chores. Robust standard errors in parenthesis. *** for $p < 0.01$, ** for $p < 0.05$, * for $p < 0.1$.

5 Conclusion

In recent decades, there has been a growing interest in measuring gender-related outcomes, particularly those related to gender norms and various dimensions of women's agency. To study these issues, researchers and social scientists rely primarily on data collected through standard face-to-face surveys, which require a direct interaction between the respondent and the enumerator. However, in face-to-face surveys, enumerators have been shown to exert a strong influence on respondents' answers by shaping how individuals declare and report information (e.g., [Laajaj and Macours, 2019](#); [Di Maio and Fiala, 2020](#); [Rodriguez-Segura and Schueler, 2023](#)). In this regard, most of the literature has focused on studying the performance of alternative survey methods that reduce the influence of enumerators to accurately measure specific sensitive outcomes (such as domestic violence or sexual behavior ([Chuang et al., 2021](#); [Cullen, 2023](#))). However, there is no clear evidence that survey methodology affects the measurement of social and gender norms or dimensions of women's agency. Moreover, we still have a poor understanding of how the influence of enumerators varies across survey methods, and of the mechanisms that drive these differences.

In this paper, we attempt to fill this gap by taking advantage of an RCT in Benin that randomly assigned women in the pineapple production sector to two different survey methods. We compare

the standard face-to-face survey with an alternative method, which we call human-assisted self-administered survey, in which respondents answer privately in a tablet lent to them, guided by an enumerator who reads the questions and clarifies doubts. First, we measure how much of the variation in our outcome variables is explained by enumerators. We then examine whether the survey method matters differently depending on the degree of enumerator influence. We show that while survey method has a limited impact on outcomes over which enumerators have little influence, there are systematically significant and quantitatively very large differences in outcomes over which enumerators have influence. Interestingly, these outcomes are mostly related to gender norms and women's agency. In particular, we find that HASA respondents report less gender equality than FFS respondents. Relying on respondents' willingness to answer an optional question on domestic violence, we provide suggestive evidence that face-to-face surveys are more likely to be affected by social desirability bias due to the greater interaction between enumerator and respondent.

Our findings support the idea that survey methods matter, especially when measuring gender-related values, beliefs, and practices that are likely to be influenced by the presence of enumerators. Moreover, these results suggest that standard practices to reduce enumerator bias associated with enumerator characteristics may not be sufficient, since the differences in responses we find are due to differences in survey design. Researchers and institutions should consider the importance of survey design when collecting data, but also when using data that has already been collected.

In this sense, measures of gender-related outcomes, even if they are not highly sensitive issues, should be used and interpreted with caution, especially when they are used to assess the impact of public policies. Because of the great heterogeneity of developing countries, an interesting avenue for future research might be to examine the determinants of enumerator influence across contexts rather than across survey methods, which could provide useful information on measurement reliability.

Funding

This work was supported by the H2020 Research and Innovation Program, European Research Council (ERC) grant agreement [759294] to [C. G]; and the Fonds National de la Recherche Scientifique (FNRS) / Fonds pour la Recherche en Sciences Humaines (FRESH) [1.F.001.23F]. The study has been pre-registered in the AEA RCT Registry: AEARCTR-0011696.

Acknowledgments

We are grateful to Jean-Marie Baland, Jules Gazeaud, Karen Macours, Giulia Mancini, William Parienté and all the seminar and conference participants at Namur, Sassari, Cagliari, DIAL, ICDE, LAGV, and CERDI for their valuable comments and suggestions. The authors are particularly grateful to Catherine Guirkingner for her comments, guidance, and financial support. We are also grateful to Coline Broka and Anna Jolivet for their useful thoughts and assistance with data collection. Our thoughts are with Martin Sossou, who helped us with so much kindness.

Data Availability Statement

After publication, the data underlying this article will be available in the article and its online supplementary material.

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Appendix A Summary statistics and balance

Table A1: Baseline characteristics

	(1) Control		(2) Treatment		T-test Difference
	N	Mean/SE	N	Mean/SE	(1)-(2)
Number children	336	4.244 (0.126)	673	4.141 (0.090)	0.103
Age	334	37.802 (0.568)	668	37.163 (0.382)	0.639
Father alive	336	0.360 (0.026)	672	0.385 (0.019)	-0.025
Mother alive	330	0.700 (0.025)	667	0.715 (0.017)	-0.015
Bank account	336	0.167 (0.020)	673	0.132 (0.013)	0.034
Phone	336	0.667 (0.026)	673	0.678 (0.018)	-0.011
Attended school	336	0.399 (0.027)	673	0.407 (0.019)	-0.008
Owns TV	336	0.375 (0.026)	673	0.348 (0.018)	0.027
Father produces	334	0.171 (0.021)	665	0.159 (0.014)	0.011
Pineapple not women	336	0.170 (0.021)	673	0.192 (0.015)	-0.022
Pineapple respect	336	0.836 (0.020)	673	0.856 (0.014)	-0.020
Buy: furniture	336	0.747 (0.024)	673	0.750 (0.017)	-0.003
Buy: motorbike	336	0.741 (0.024)	673	0.713 (0.017)	0.028

NOTE. Sample: 1009 female respondents from baseline survey. The value displayed for t-tests are the differences in the means across the groups. "Pineapple not for woman" equals one if the respondent says that producing pineapple is not a women's activity. "Pineapple respect" equals one if the respondent says that producing pineapple might increase respect towards women. "Empowerment: Buy furniture" equals one if the respondent says that she can buy furniture with her own money if she wants. "Empowerment: Buy motorbike" equals one if the respondent says that she can buy a motorbike with her own money if she wants. ***, **, and * indicate significance at the 1, 5, and 10 percent critical level.

Appendix B Codebook and variables

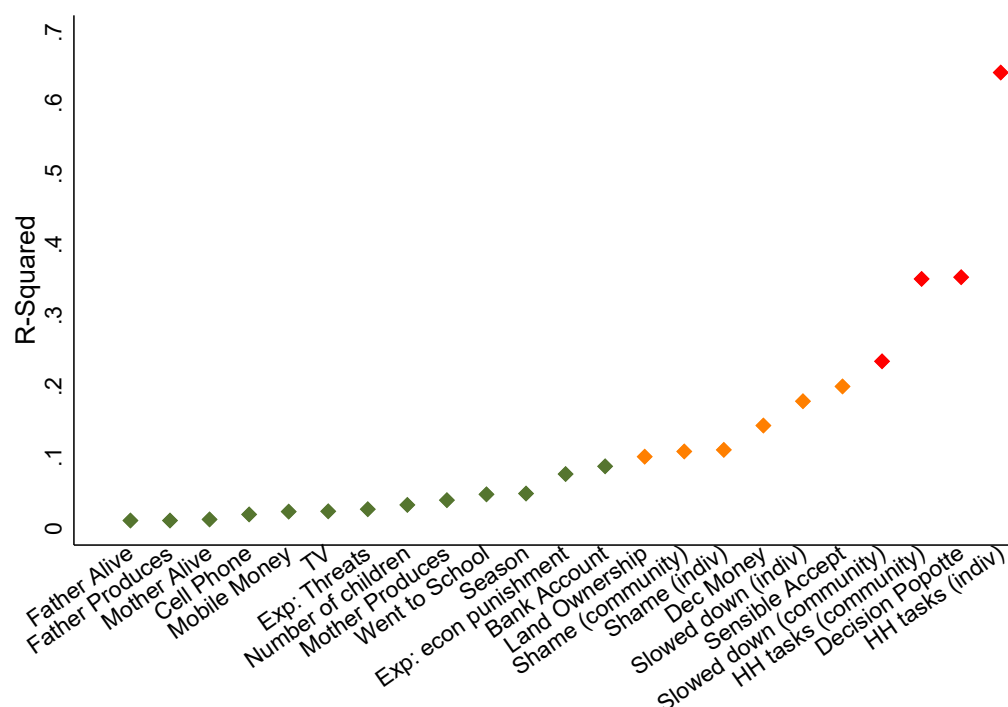
Table B1: Codebook and variables

Name	Label	Type
Father Alive	Is your father alive?	Binary
Mother Alive	Is your mother alive?	Binary
Father Produces	When you were younger, was your father a pineapple grower?	Binary
Mother produces	when you were younger, was your mother a pineapple grower?	Binary
Number of children	How many children have you had in your life (including those who have died)?	Numeric
Went to school	Did you attend primary school?	Binary
TV	Do you have a TV at home?	Binary
Cell phone	Do you have a cell phone ?	Binary
Mobile Money	Have you ever used mobile money on your own phone?	Binary
Good Season	What do you think of last season in terms of yields?	Likert Scale
Bank account	Do you have one or more bank accounts?	Binary
Land owner	Are you owner of an agricultural field?	Binary
Exp: Econ punishment	Have you already been punished economically for taking part in household decisions?	Binary
Exp: Threats	Have you already been physically threatened because for taking part in household decisions?	Binary
Decision Money	Who usually makes decisions about the money I make?	Decision Making
Decision Popotte	Who usually makes decisions about the Popotte money ? (household's kitty)	Decision Making
Shame (Ind.)	In my opinion, a man is ashamed when his wife brings in more money than him.	Likert Scale
Shame (Comm.)	In other pineapple-producing households, a man is ashamed when his wife brings in more money than him.	Likert Scale
Slowed down (Ind.)	In my opinion, the husband's agricultural activities are slowed down by those of the wife.	Likert Scale
Slowed down (Comm.)	In other pineapple-producing households, the husband's agricultural activities are slowed down by those of the wife.	Likert Scale
HH Tasks (Ind)	In my opinion, it is better for a family if a woman has the main responsibility for cooking and other household chores, rather than a man.	Likert Scale
HH Tasks (Comm.)	In other pineapple-producing households, it is better for a family if a woman has the main responsibility for cooking and other household chores, rather than a man.	Likert Scale
Agree to answer	Would you be willing to answer a question about domestic violence in the home?	Binary
Domestic violence	In the past year, has anyone hit you at home to the extent that it has prevented you from working?	Binary

NOTE. The "Binary" type corresponds to a binary choice between "Yes" or "No". The "Likert Scale" refers to a gradation: "Not at all"; "Rather no"; "Rather yes"; "Yes, absolutely". The "Decision making" type presents four choices: "Me"; "My husband"; "Both"; "Another person".

Appendix C Enumerator influence and outcome classification: FFS

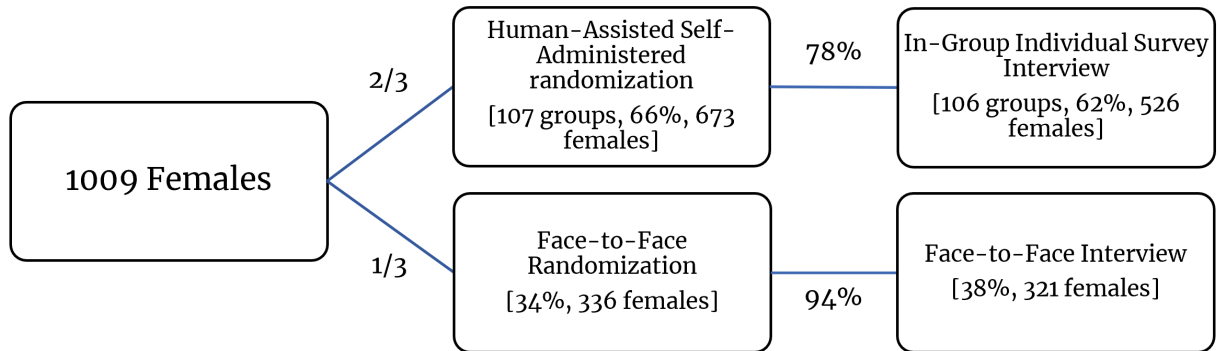
Figure C1: Enumerator effect: R^2 of different outcomes



Note: Sample: Surveys conducted in Face-to-Face format. Variable Definitions: "Father (Mother) Alive" is a dummy variable that equals one if the respondent's father (mother) is alive. "Father (Mother) Produces" is a dummy variable that equals one if the respondent's father (mother) has produced pineapples. "Cell Phone", "TV", "Bank Account", "Land Ownership", "Mobile Money" are dummy variables that take the value of one if the respondent owns a cell phone, a TV, a bank account, land, or a mobile money account, respectively. "Number of children" is the total number of children at the time of the survey. "Went to School" is an indicator that equals one if the respondent attended primary school. "Exp: Threats" is a dummy variable that equals one if the respondent was threatened for making a decision (experienced threats). "Season" equals one if the respondent thinks that the last agricultural season was either good or excellent in terms of yields. "Exp: econ punishment" equals one if the respondent was punished (economically) for participating in household decisions (experienced punishment). "Dec money" is a dummy variable that equals one if the respondent alone decides how to spend her own money. "Shame (indiv)" and "Shame (community)" are dummy variables that equal one if the respondent thinks (or thinks that the community thinks) that a man feels ashamed when his wife brings home more money than he does. "Slowed down (indiv)" and "Slowed down (community)" equal one if the respondent thinks (or thinks that the community thinks) that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities. "HH tasks (indiv)" and "HH tasks (community)" are dummy variables that equal one if the respondent thinks (or thinks that the community thinks) that housework is a woman's job. "Sensible Accept" equals one if the respondent is willing to answer a very sensitive question related to domestic violence. Finally, "Decision Popotte" equals one if the respondent is the one who decides how to spend the money put in common for food.

Appendix D Experimental design

Figure D1: Experimental Design



Appendix E Attrition

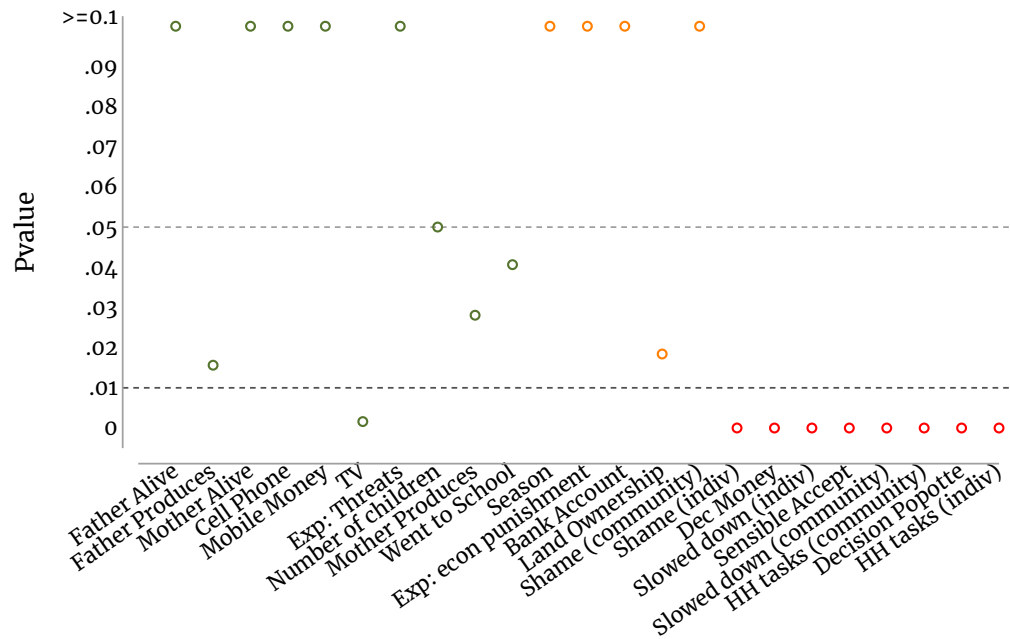
Table E1: Survey method and attrition

	(1) P(Attrition)	(2) P(Attrition)
HASA survey (T)	0.174*** (0.0195)	0.400*** (0.116)
Number of children		0.00934 (0.00864)
Number of children x T		-0.00616 (0.0120)
Age		0.000878 (0.00146)
Age x T		-0.00287 (0.00244)
Father Alive		0.00285 (0.0245)
Father Alive x T		-0.00608 (0.0443)
Bank account		-0.0262 (0.0207)
Bank account x T		0.0544 (0.0554)
Mobile Phone		-0.0264 (0.0286)
Mobile Phone x T		-0.0964** (0.0472)
Attended School		0.00231 (0.0201)
Attended School x T		0.0318 (0.0413)
Father produces pineapple		-0.0117 (0.0282)
Father produces pineapple x T		-0.0726 (0.0490)
Pineapple not for women		-0.0123 (0.0302)
Pineapple not for women x T		-0.0448 (0.0489)
Pineapple increases respect		-0.0626 (0.0425)
Pineapple increases respect x T		0.0318 (0.0640)
Buy furniture		0.0468** (0.0182)
Buy furniture x T		-0.0499 (0.0508)
Buy motorbike		0.0141 (0.0205)
Buy motorbike x T		-0.0188 (0.0488)
Mean Y for the FFS group	0.0446	—
% of FFS mean	389.3	—
R-squared	0.0498	0.0813
N	1009	991

NOTE. Robust standard errors are reported in parenthesis. ***, **, and * indicate significance at the 1, 5, and 10 percent critical level.

Appendix F Summary: Results

Figure F1: P-values of HASA survey for different outcomes



Note: This figure reports the p-values of answering in HASA survey for different outcomes. The colours represent whether the outcome belongs to the category of low influence (green), medium influence (orange), or high influence (red). Robust standard errors are used and outcome variables at baseline are always included as controls when available.

Appendix G Robustness to baseline controls

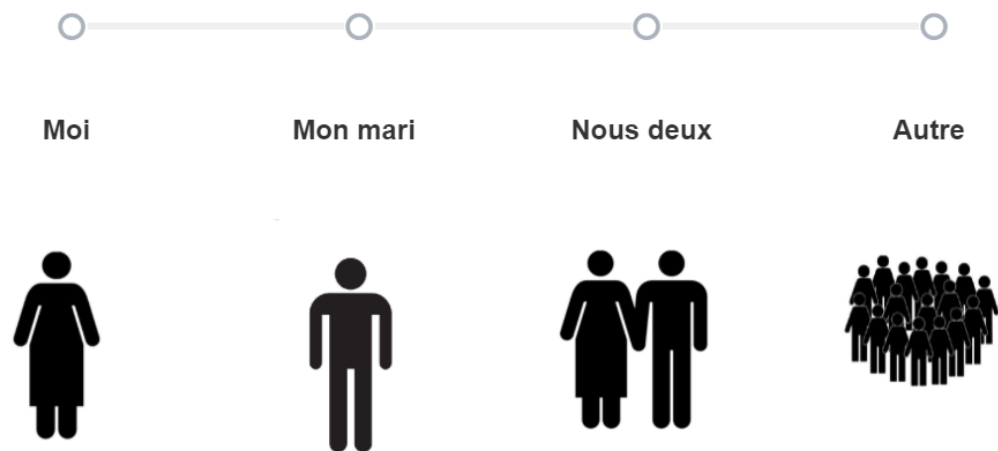
Table G1: Variables with baseline controls

	(1) F prod	(2) F alive	(3) M alive	(4) Phone	(5) MoMo	(6) TV	(7) Children	(8) M prod	(9) School	(10) Bank
HASA survey	0.0658*** (0.0253)	0.0271 (0.0197)	-0.0402* (0.0211)	0.0454 (0.0545)	-0.0331 (0.0342)	-0.0988*** (0.0306)	0.263*** (0.0912)	0.0527** (0.0205)	-0.0658** (0.0258)	-0.0333 (0.0294)
Mean Y FFS group	0.144	0.318	0.657	1.570	0.684	0.402	4.336	0.0878	0.483	0.293
Relative effect	45.63		-6.115			-24.59	6.066	60.02	-13.63	
R-squared	0.103	0.615	0.582	0.0908	0.159	0.190	0.431	0.0981	0.441	0.119
N	837	847	837	847	697	847	847	843	847	847

NOTE. Variable Definitions: "F (M) Produces" is a dummy variable that equals one if the respondent's father (mother) has produced pineapples. "F (M) Alive" is a dummy variable that equals one if the respondent's father (mother) is alive. "Phone" and "MoMo" are dummy variables that take the value of one if the respondent owns a cell phone, or a mobile money account, respectively. "TV" is a dummy variable that takes the value of one if the respondent owns a TV. "Children" is the total number of children at the time of the survey. "School" is an indicator that equals one if the respondent attended primary school. "Bank" is a dummy variable that takes the value of one if the respondent owns a bank account. Robust standard errors in parenthesis. *** for $p < 0.01$, ** for $p < 0.05$, * for $p < 0.1$.

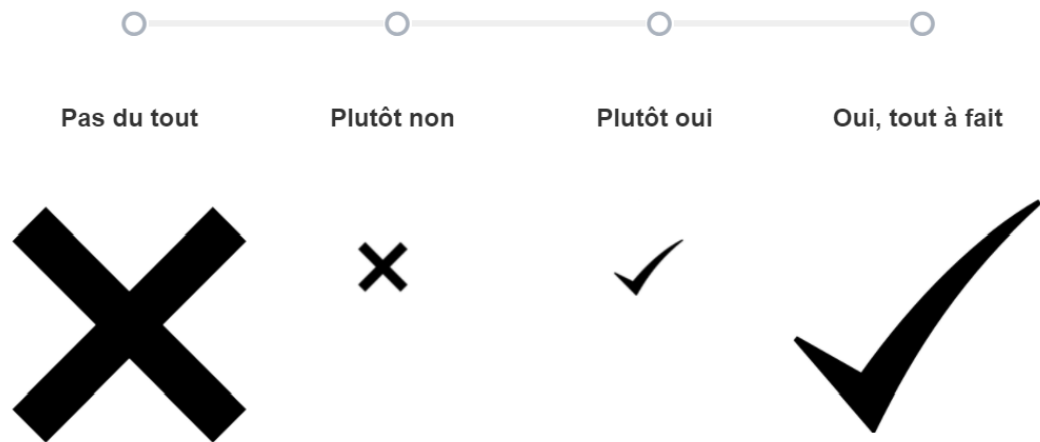
Appendix H Patterns in the answers

Figure H1: Example of available answers (I)



Note: This figure shows an example of how respondents in HASA had to answer the questions about decision making at home.

Figure H2: Example of available answers (II)



Note: This figure shows an example of how respondents in HASA had to answer the questions. It presents a Likert scale of four items: "Pas du tout" can be translated as "No, not at all", "Plutôt non" can be translated as "Rather no", "Plutôt oui" can be translated as "Rather yes", and "Oui, tout à fait" can be translated as "Yes, absolutely".

Probability to select an extreme answer and say-yes bias: Table [H1](#) reports estimates of the probability of selecting an extreme answer in general (column 1), and the probability of selecting positive (negative) extreme responses in column 2 (3). We show that while the probability of choosing an extreme response is 15 percentage points higher for HASA respondents, they are also less likely to choose an extreme negative statement. These estimates suggest that the HASA method does not

encourage the selection of extreme answers, even when respondents are unfamiliar with electronic devices (in the absence of treatment effects, both extreme positive and extreme negative answers should have a similar coefficient).

Finally, column 4 shows that there is no say-yes bias between the two survey methods. In other words, HASA respondents answered "yes" at a similar rate as face-to-face respondents, and there is no sign of systematic survey fatigue. This result allows us to rule out that our results are due to differences in fatigue and understanding how tablets work.

Table H1: Patterns of answers and survey method

	(1) <i>P</i> (Extreme Answer)	(2) <i>P</i> (Extreme Yes)	(3) <i>P</i> (Extreme No)	(4) Say-Yes Bias
HASA survey	0.148*** (0.0174)	0.204*** (0.0163)	-0.0555*** (0.0148)	-0.000212 (0.0115)
Mean Y	0.660	0.374	0.286	0.460
R-squared	0.0760	0.146	0.0148	0.00284
N	847	847	847	847

NOTE. To compute the probability of extreme answers (Columns 1–3), we rely on the answers to the 7 Likert-scaled variables used in our analyses. Here, an 'Extreme Answer' refers to a choice at the extremity of the Likert scale : "Not at all" or "Yes, absolutely". In Column (4), we compute the probability to answer "Yes" for all the binary-type questions asked in the survey. All used variables and labels are shown in Table B1. Robust standard errors are reported in parenthesis. ***, **, and * indicate significance at the 1, 5, and 10 percent critical level.

Survey method and high influence variables, by education at baseline:

Table H2: Survey Method and high influence variables

	(1) Shame Ind	(2) Dec Money	(3) Slow down Ind	(4) Slow down Com	(5) Tasks Com	(6) Dec Popotte	(7) Tasks Ind
HASA survey	0.161*** (0.0453)	-0.312*** (0.0432)	0.364*** (0.0367)	0.174*** (0.0443)	0.129*** (0.0393)	-0.536*** (0.0314)	0.261*** (0.0402)
IIS x Went to school	-0.0185 (0.0716)	-0.117* (0.0667)	0.0294 (0.0542)	0.121* (0.0664)	0.0339 (0.0627)	0.0338 (0.0555)	0.0115 (0.0630)
Mean Y for the FFS group	0.439	0.579	0.0935	0.280	0.688	0.946	0.607
R-squared	0.0251	0.136	0.154	0.0552	0.0281	0.272	0.0942
N	847	847	847	847	847	750	847

NOTE. "Went to school" equals one if the respondent reports that she attended school at baseline. Variable Definitions: "Shame (indiv)" is a dummy variable that equals one if the respondent thinks that a man feels ashamed when his wife brings home more money than he does. "Dec Money" is a dummy variable that equals one if the respondent alone decides how to spend her own money. "Slow down Ind" equals one if the respondent thinks that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities. "Slow down community" equals one if the respondent thinks that the community thinks that the husband's agricultural activities are slowed down by the development of his wife's individual economic activities. "Tasks (indiv)" and "Tasks (community)" are dummy variables that equal one if the respondent thinks (or thinks that the community thinks) that housework is a woman's job. "Dec Popotte" equals one if the respondent is the one who decides how to spend the money put in common for food. Robust standard errors in parenthesis. *** for $p < 0.01$, ** for $p < 0.05$, * for $p < 0.1$.