EITM Europe Summer Institute: Social Media Research

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Social media data

Twitter data

Twitter APIs

Two different methods to collect Twitter data:

1. REST API:
   - Queries for specific information about users and tweets
   - Search recent tweets
   - Examples: user profile, list of followers and friends, tweets generated by a given user ("timeline"), users lists, etc.
   - R library: tweetscores (also twitteR, rtweet)
2. Streaming API:
   - Connect to the "stream" of tweets as they are being published
   - Three streaming APIs:
     - 2.1 Filter stream: tweets filtered by keywords
     - 2.2 Geo stream: tweets filtered by location
     - 2.3 Sample stream: 1% random sample of tweets
   - R library: streamR

Important limitation: tweets can only be downloaded in real time (exception: user timelines, $\sim$ 3,200 most recent tweets are available)

Anatomy of a tweet

Anatomy of a tweet

Tweets are stored in JSON format:


```
{ "created_at": "Wed Nov 07 04:16:18 +0000 2012",
  "id": 266031293945503744,
  "text": "Four more years. http://t.co/bAJE6Vom",
  "source": "web",
  "user": {
    "id": 813286,
    "name": "Barack Obama",
    "screen_name": "BarackObama",
    "location": "Washington, DC",
    "description": "This account is run by Organizing for Action staff.
        Tweets from the President are signed -bo.",
    "url": "http://t.co/8aJ56Jcemr",
    "protected": false,
    "followers_count": 54873124,
    "friends_count": 654580,
    "listed_count": 202495,
    "created_at": "Mon Mar 05 22:08:25 +0000 2007",
    "time_zone": "Eastern Time (US & Canada)",
    "statuses_count": 10687,
    "lang": "en" },
  "coordinates": null,
  "retweet_count": 756411,
  "favorite_count": 288867,
  "lang": "en"
}
```

Streaming API

- Recommended method to collect tweets
- Potential issues:
  - Filter streams have same rate limit as spritzer: when volume reaches 1% of all tweets, it will return random sample
  - Stream connections tend to die spontaneously. Restart regularly.
- My workflow:
  - Amazon EC2, cloud computing
  - Cron jobs to restart R scripts every hour.
  - Save tweets in .json files, one per day.
  - Will show some examples later

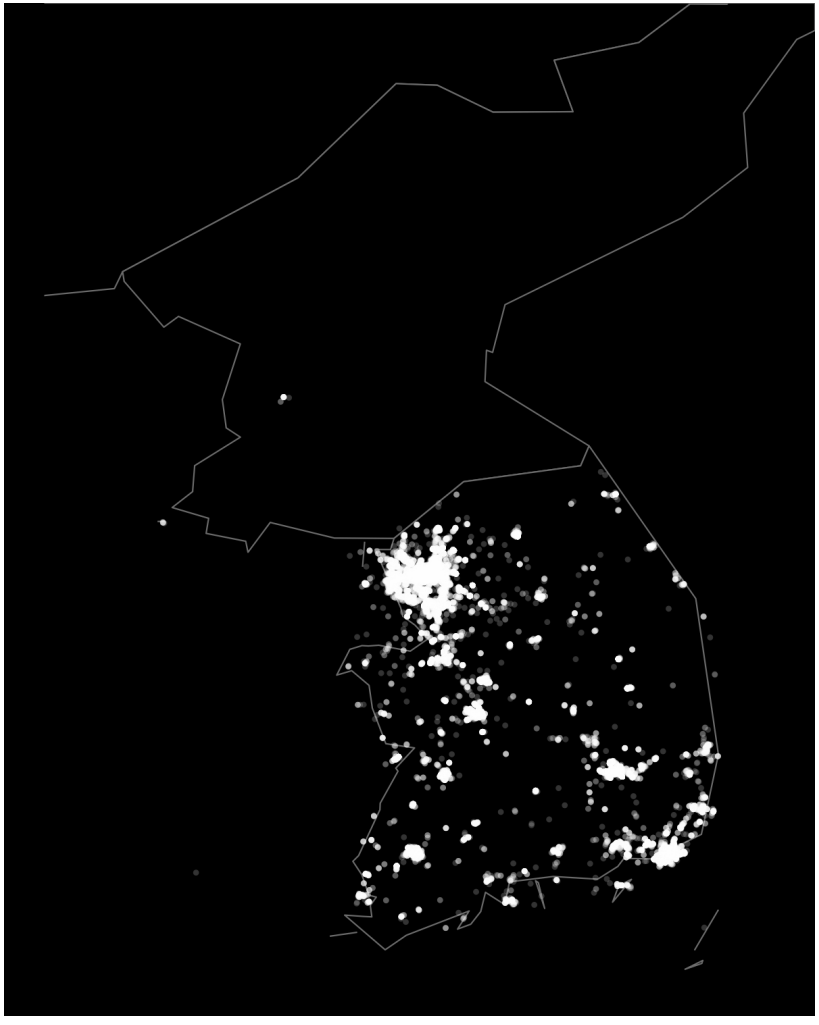
Sampling bias?

Morstatter et al, 2013, *ICWSM*, “Is the Sample Good Enough? Comparing Data from Twitter’s Streaming API with Twitter’s Firehose”:

- 1% random sample from Streaming API is not truly random
- Less popular hashtags, users, topics... less likely to be sampled
- But for keyword-based samples, bias is not as important

González-Bailón et al, 2014, *Social Networks*, “Assessing the bias in samples of large online networks”:

- Small samples collected by filtering with a subset of relevant hashtags can be biased
- Central, most active users are more likely to be sampled
- Data collected via search (REST) API more biased than those collected with Streaming API

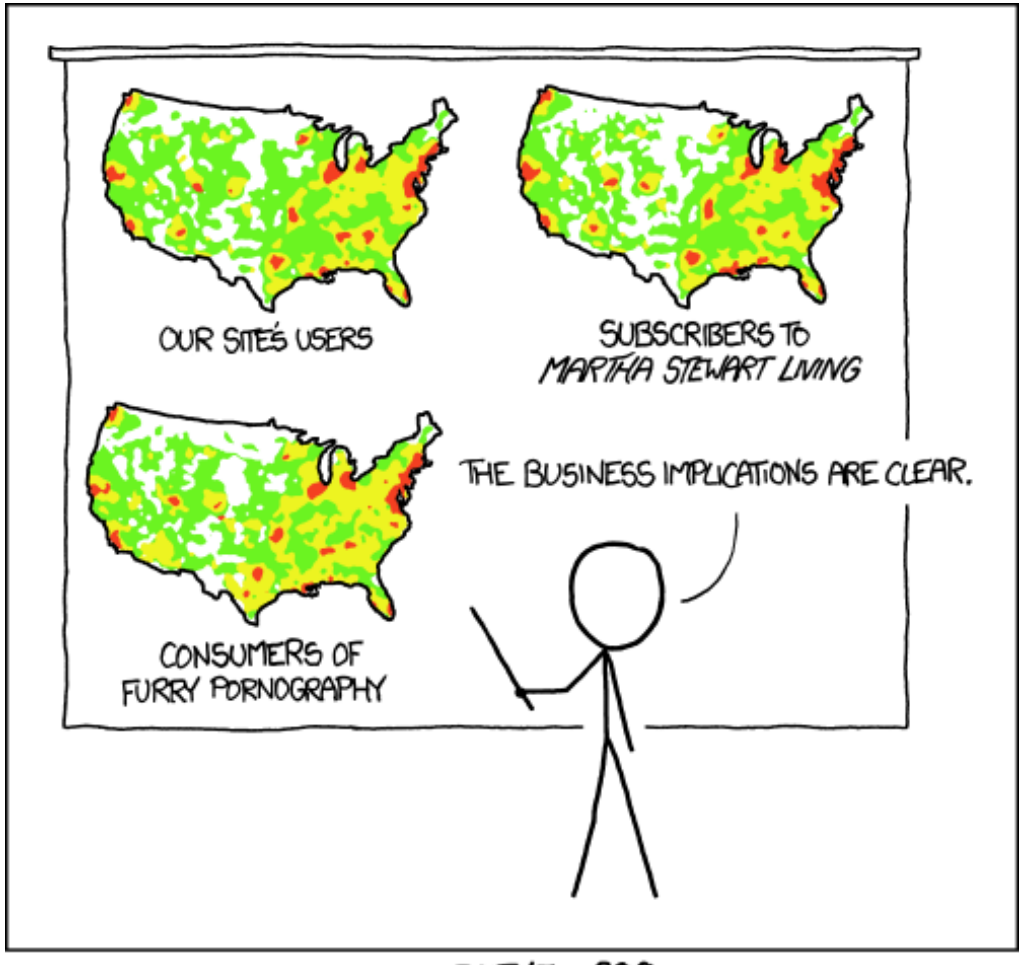


Tweets from Korea: 40k tweets collected in 2014 (left)
Korean peninsula at night, 2003 (right). Source: NASA.

Who is tweeting from North Korea?

Twitter user: @uriminzok_engl

But remember...



PET PEEVE #208:
GEOGRAPHIC PROFILE MAPS WHICH ARE BASICALLY JUST POPULATION MAPS

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