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Software Engineering project

User Documentation

[PICK ME UP]



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About this Guide

Pick me up is a web based service tool that allows you to request transportation services at any particular location and time.

This guide has been written for the users of Pick Me Up, who are responsible for overseeing their company usage of this application and the general audience who wants to use Pick Me Up. This guide provides a detail step by step guide on how use Pick me up

This guide also contains helpful information for the users of Pick me up, for the basic task of requesting a transportation service.

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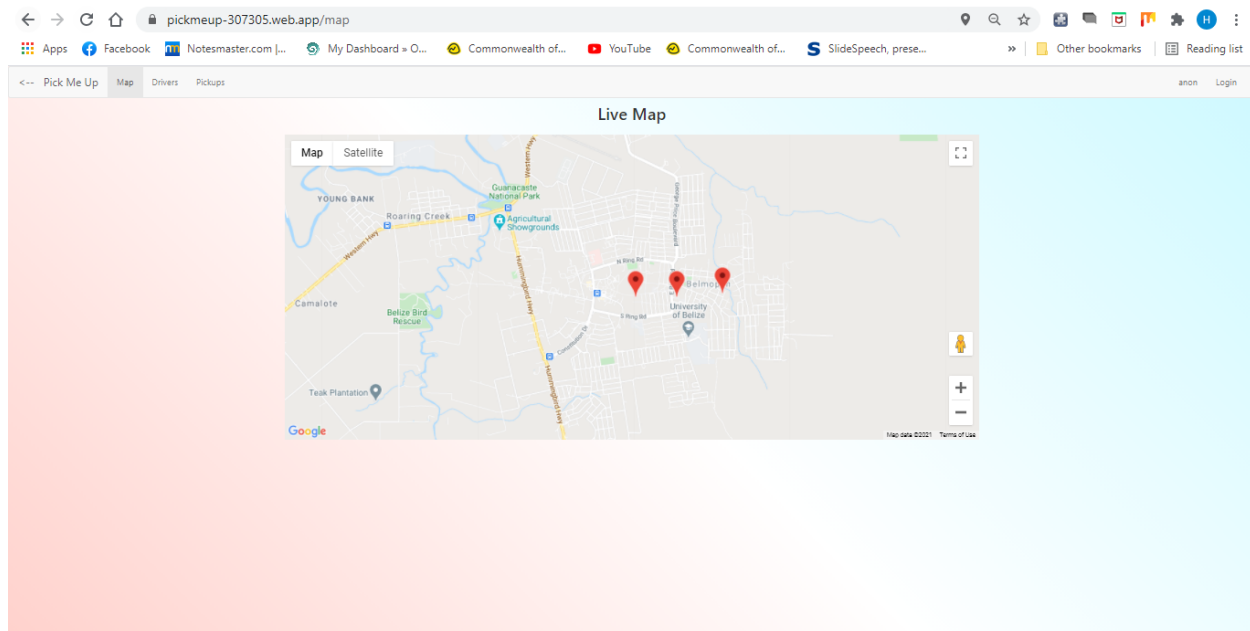
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What is Pick me up?

Pick me up is a web based service tool that lets you request transportation service from your location to any destination, at any time.



With Pick me up, you can request service at any point in time and monitor the driver assigned to you on the real time tracking map on the page.

Drivers can set their working status and also decide which client to work with from a constantly updated list.

With Pick me up, you can :

- **Create Driver accounts**

Get your employees to set up their driver account and start working from the minute they sign up.

- **Create User accounts**

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Users can create an account using their email and make requests from the minute they sign in.

- **Request Pickup services**

Clients will be able to request transportation services from any device using an internet browser.

- **Live track maps**

Employees and clients will be able to see live tracking of each other on our maps.

- **Accept Pickup Requests**

A driver can accept any request done by any client, once it's not taken.

All products are currently free and all transactions are between the client and the driver.

Pick me up is the simplest way to connect commuters and drivers together.

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Setting up your Pick me up account

It's quick and easy to create a Pick me up account, all you need is a valid email and password and you're good to go.

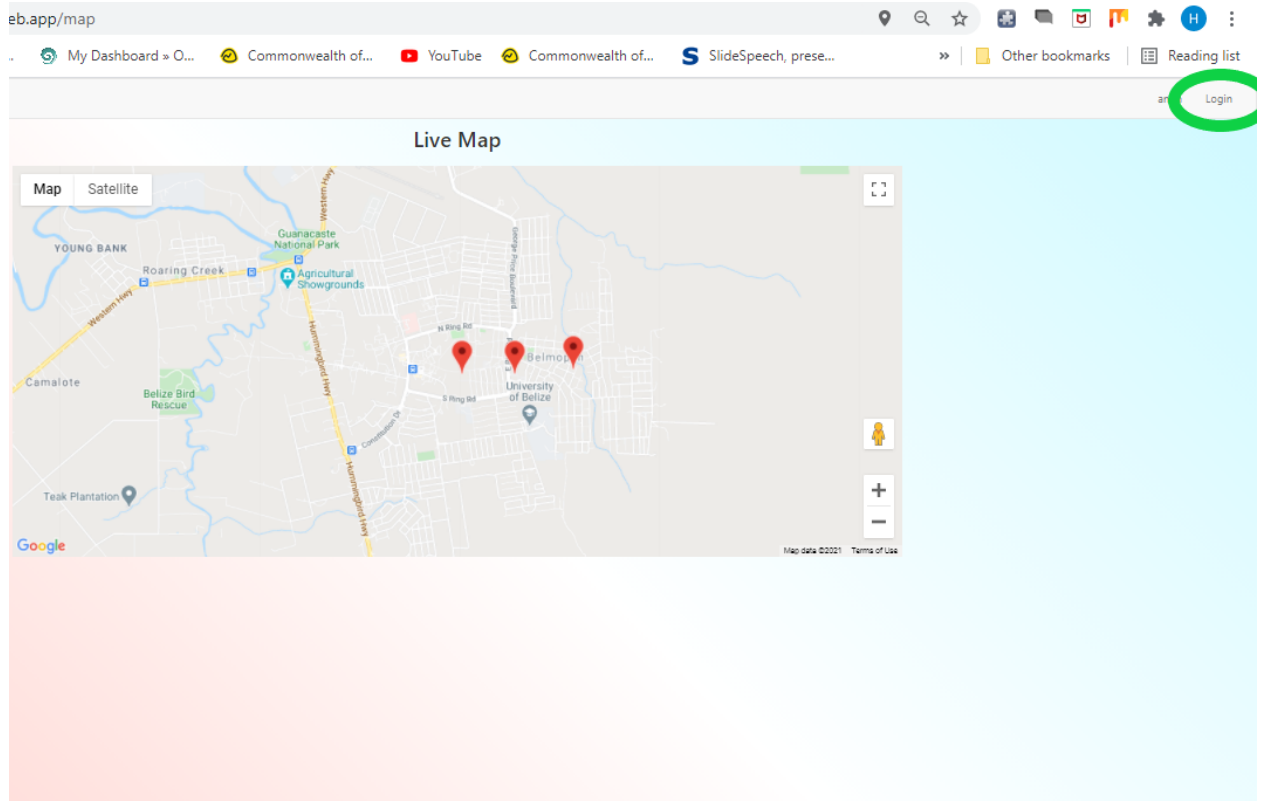
Once you are signed into an account, you have access to driver and administrator privileges, which includes adding drivers information to the database and also accepting Pick me up requests. You can sign into your account as long as you have access to a stable internet connection, so you aren't tied down onto a single device.

To set up your Pick me up driver account:

- 1) Go to:
<https://pickmeup-307305.web.app/map>
- 2) Once on the homepage, click on the "Login tab".

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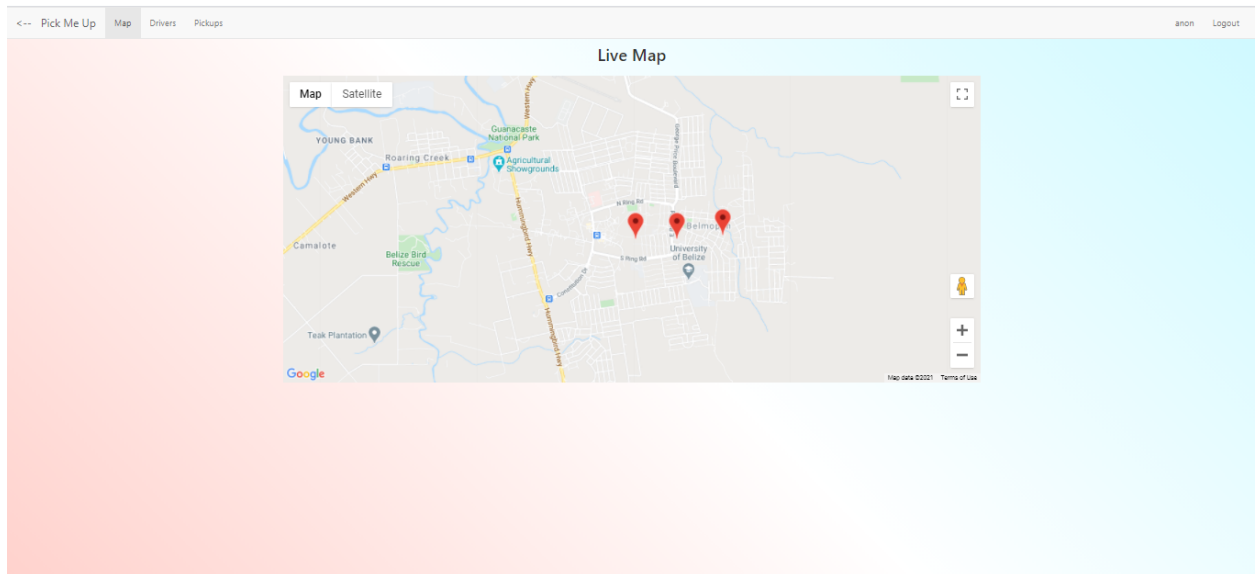


- 3) Once on the Login page, enter a valid email address and a secure 6 character or longer password and click Signup.



- 4) Once signup is complete, you are successfully login and be presented with the screen below.

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Getting started with Pick me up

Pick me up has been designed to help you move around faster. The dashboard is customized to allow the user to navigate through the toolbar effectively and efficiently, dedicating areas to highly important options such as **Maps**, **drivers** and **pickups**.

Signing in to Pick me up

Once you have set up your driver account, you can sign into your account by visiting:
<https://pickmeup-307305.web.app/map>

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Just enter your register email address and password and click on login.

Currently, our application doesn't automatically sign you out of your account because most users have only used this application on their personal smart device which only they usually have access to. This also allows drivers to stay on the application for long working hours.

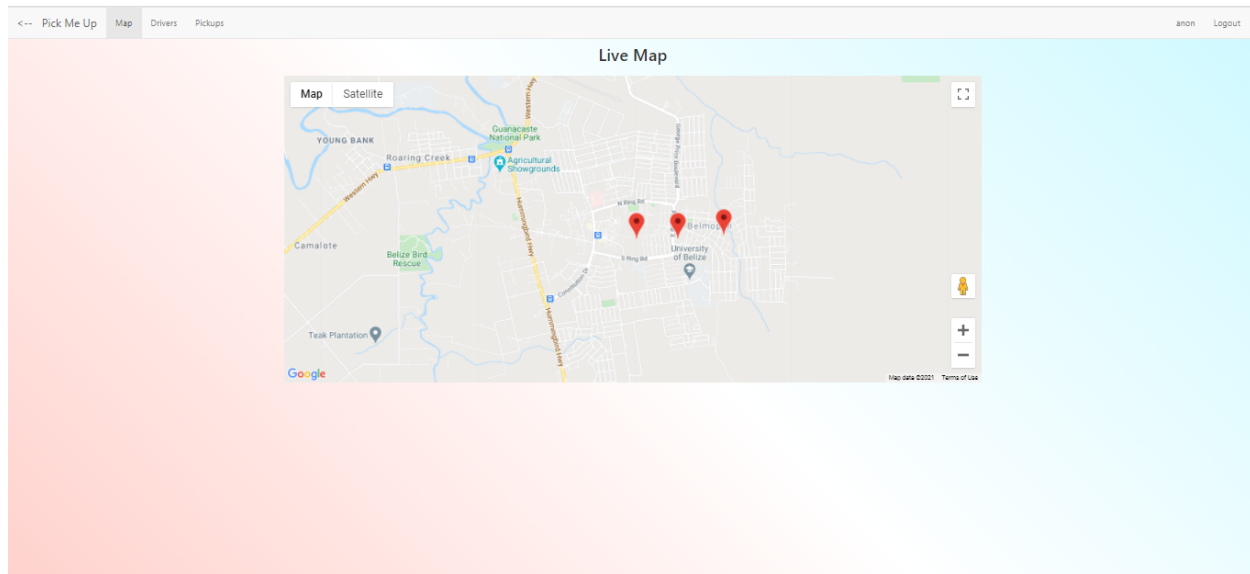
To sign out, you can click on the logout option on the top right corner, where the login button was located.

Using the Map

When you sign in to Pick me up, Maps will always be displayed first and it provides you with your current location with nearby Drivers.

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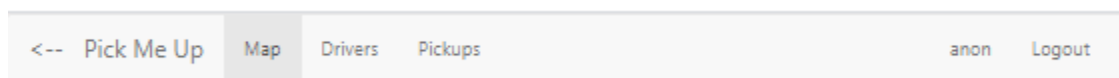


The Map provides the following information:

- **Taxi drivers** - the amount of active drivers near your current location. Place your cursor on the map to move it around.
- **Current Location** - the map shows your current location.

Using the toolbar

The tool bar lets you move between the different areas of application.



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The toolbar contain links to the following area:

Pick Me up

Used to go back to the previous page.

Map

Show a map with users locations.

Drivers

For adding members to the driver list and managing their details.

Pickups

This offers two types of services:

- 1) The client can request a Pick up service.
- 2) The driver can accept a Pick up request.

Drivers

Drivers are people who want to offer a service to the clients requesting a pickup.

When you click on **Drivers** in the toolbar of this application, the Driver screen is displayed as default, so you can see a list of all current drivers.

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Drivers

Email	Name	Status	
<input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="button" value="Add"/>	<input type="button" value="Clear"/>		
<input type="button" value="Save To DB"/>			
Email	Name	Status	Edit
pablocawichii@gmail.com	Pablo Cawich	Active	<input type="button" value="Edit"/>
test@email.com	asdf	Active	<input type="button" value="Edit"/>
asdf	asdf	asdf	<input type="button" value="Edit"/>
124	1234	1234	<input type="button" value="Edit"/>
jalenlamb@hotmail.com	Jalen Lamb	AFK	<input type="button" value="Edit"/>
hector	hector	active	<input type="button" value="Edit"/>

Drivers who are officially recognized by the application will have their information saved here.

Creating a New Driver

Creating a new driver:

- 1) Fill in the following columns: Email, Name and Status.

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Drivers

Email: Name: Status:

Email	Name	Status	Edit
pablocawichii@gmail.com	Pablo Cawich	Active	<input type="button" value="Edit"/>
test@email.com	asdf	Active	<input type="button" value="Edit"/>
asdf	asdf	asdf	<input type="button" value="Edit"/>
124	1234	1234	<input type="button" value="Edit"/>
jalenlamb@hotmail.com	Jalen Lamb	AFK	<input type="button" value="Edit"/>
hector	hector	active	<input type="button" value="Edit"/>

- 2) Click on the Add button to add the Driver into the database. This will update the lists of drivers with the newly added one.

Drivers

Email: Name: Status:

Email	Name	Status	Edit
pablocawichii@gmail.com	Pablo Cawich	Active	<input type="button" value="Edit"/>
test@email.com	asdf	Active	<input type="button" value="Edit"/>
asdf	asdf	asdf	<input type="button" value="Edit"/>
124	1234	1234	<input type="button" value="Edit"/>
jalenlamb@hotmail.com	Jalen Lamb	AFK	<input type="button" value="Edit"/>
hector	hector	active	<input type="button" value="Edit"/>
test@email.com	Test	Active	<input type="button" value="Edit"/>

- 3) Click on Save to DB, to finally save the Driver into the database.

The Driver information is finally saved, this driver is now an official driver of this application. This information is not currently used to login the application, it's more of a reference so that only a certain number of drivers can be allowed.

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Edit Drivers

On this Drivers Page, you can click on the Edit button to change a driver Name, Email and status.

To edit a Driver information:

- 1) Click on the Edit button of the targeted driver on the Driver page.
- 2) Update the required information.



Edit Test

Name

Email

Status

- 3) Click on the Save button to update the driver information with the new changes.

Add Car to Driver

On the Edit page of a selected driver, a vehicle can be input as reference, so that the client knows who is picking them up. A driver can have many vehicles registered for themselves. Clicking on the Add car button on the Edit page will display the **Model**,

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Brand, Color, and Year column to be filled.

Edit Test

Save
Cancel

Name

Email

Status

Model

Brand

Color

Year

Delete Car
Primary Car

Add Car

To add more cars, you can click on Add car again and another table with the same columns will appear. To save all newly added cars, click on the save button on the top left.

Delete Car

On this Edit page, a selected driver cars information can be deleted.

To delete a car:

- 1) Click on the Delete Car button.
- 2) Click on the save button on the top left corner.

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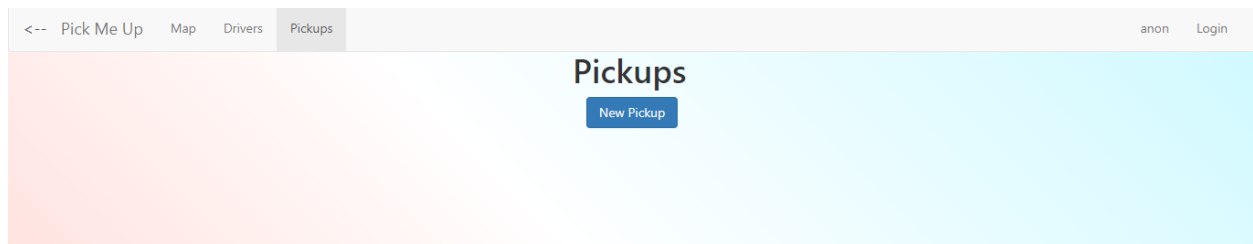
Pick Up

Clients are people who can request a Pick up service, while Drivers can accept a pickup request.

When you click on the **Pickup** option in the toolbar of this application, the Pickup screen will be displayed as default. Clients will be allowed to request a pickup, while drivers screen will display a list of all available pickups.

Clients Pickup view

Clients will be greeted with the image below when navigating into the Pickup option on the toolbar. The client will be able to request a pickup on this page.

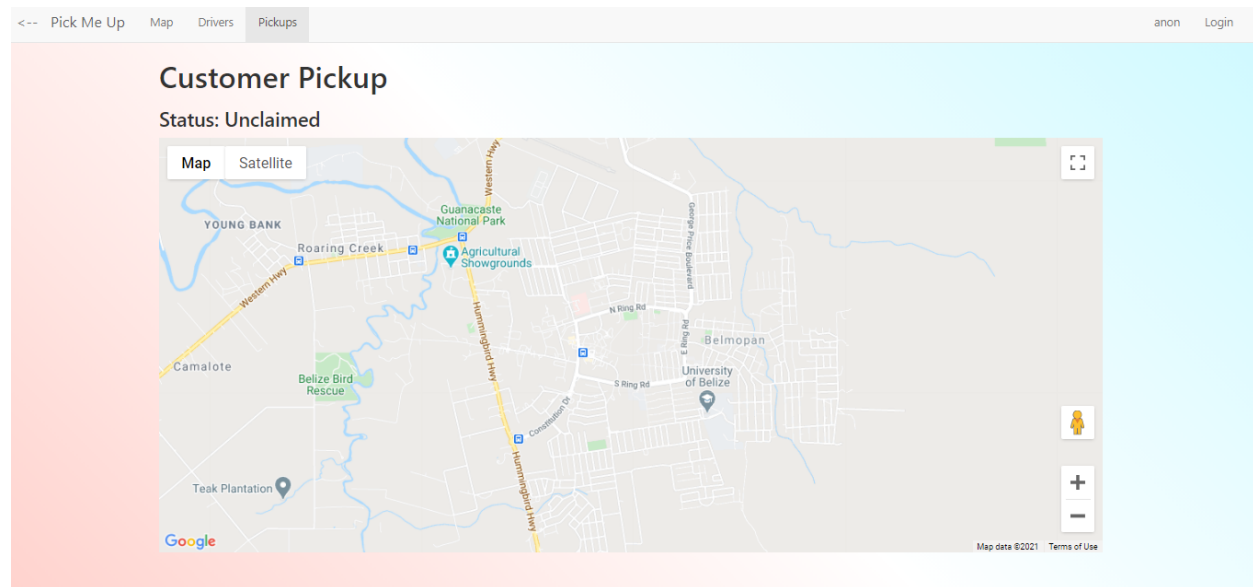


Requesting a Pickup as a client

Clients can request a pickup by simply clicking on the New pickup button in the center of the screen. After a successful pickup request, a map will be displayed (as seen below) with your current location and update your pickup request status if it has been claimed or not.

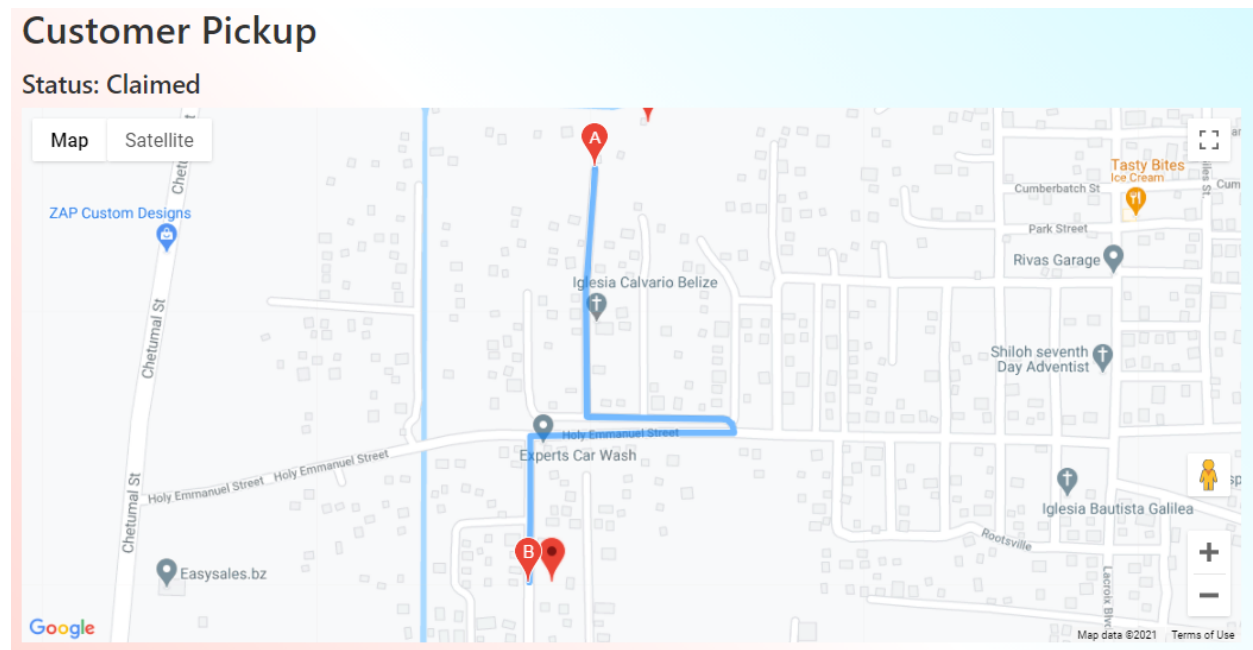
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Claimed client Pickup

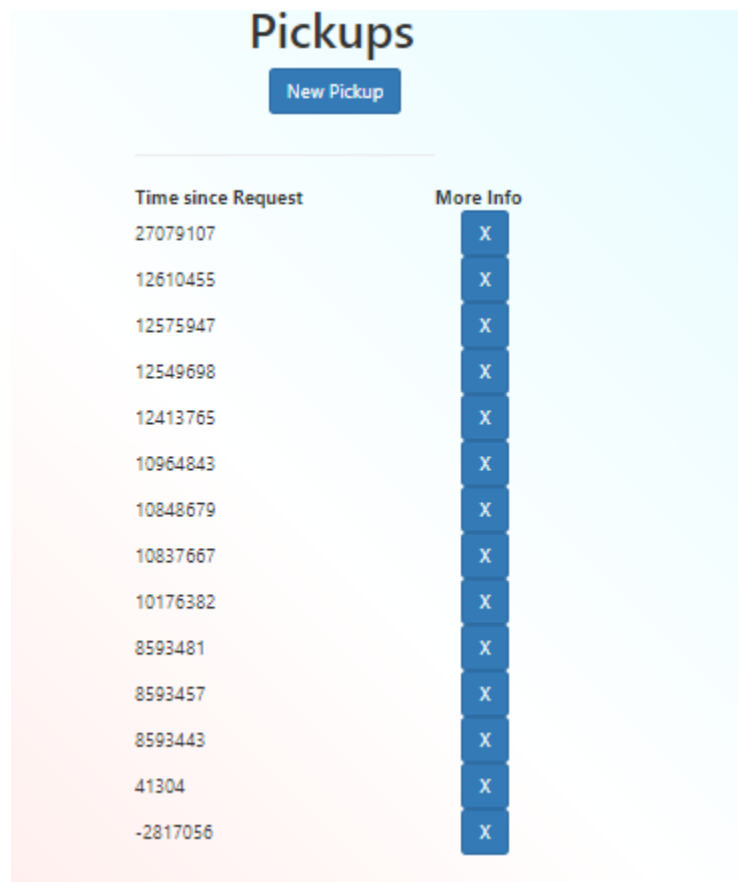
Clients will be notified when their request has been accepted by a driver. This will set the Pickup request status to **claimed** and the map will display the distance the driver is from the pickup location.



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Driver Pickup View

When selecting the pickup option on the toolbar, the screen display will show a list of all requested pickup. Using the descending order of the time it was requested, this will allow older requests to be seen first.



Time since Request	More Info
27079107	X
12610455	X
12575947	X
12549698	X
12413765	X
10964843	X
10848679	X
10837667	X
10176382	X
8593481	X
8593457	X
8593443	X
41304	X
-2817056	X

How to accept a Pickup Request

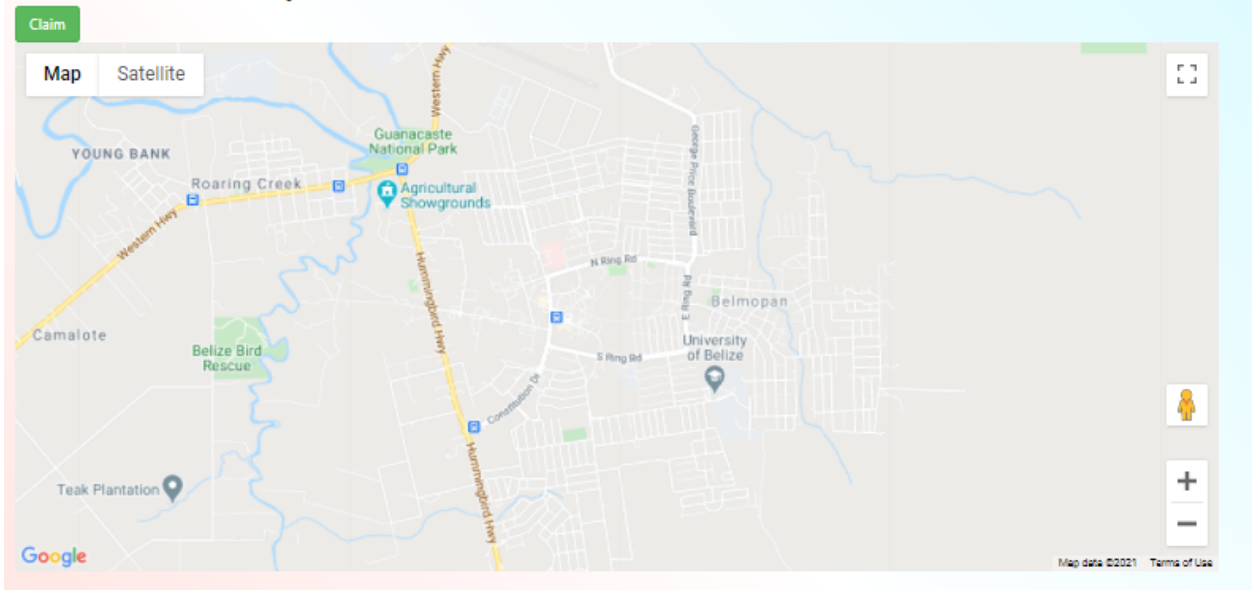
To accept a pickup request:

- 1) Click on the **X** button under **More Info** to display more information of the targeted Request.

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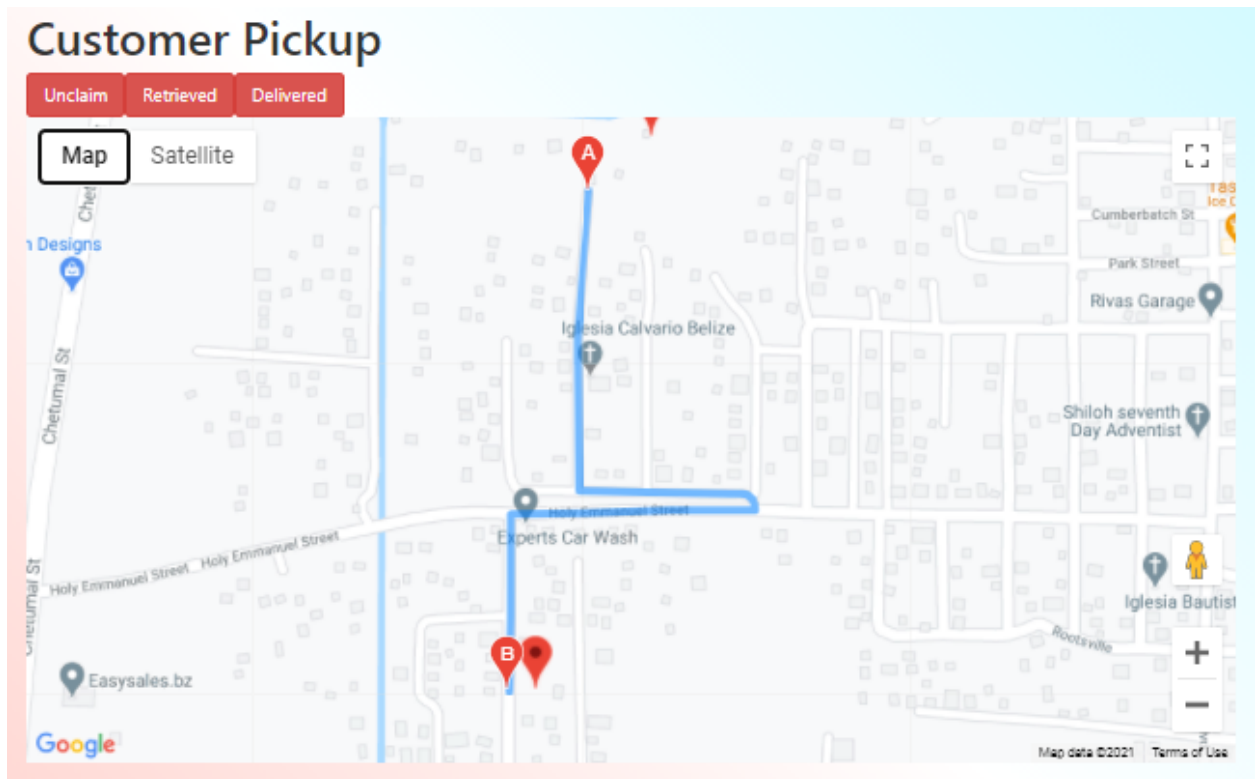
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Customer Pickup



- 2) Click on the **claim** button to accept the selected request. This will display that you have claimed the request, and it will notify the client.

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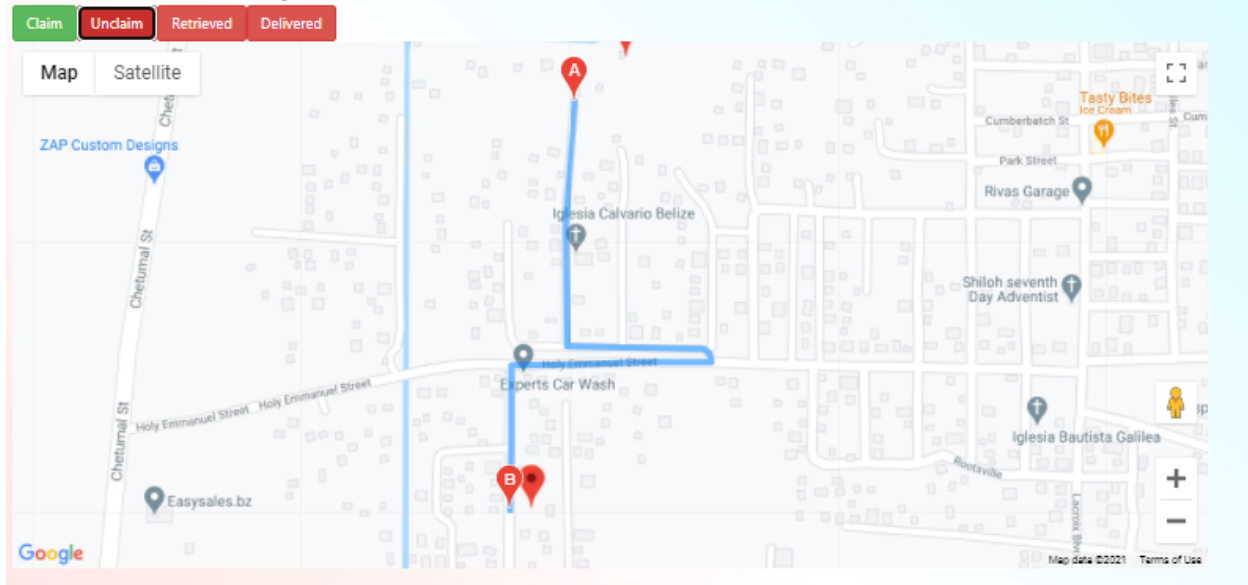
Canceling a Request

After accepting a pickup request, the driver can also cancel that request by clicking on the unclaim button located on the top left corner of the screen. Successfully canceling a request will display the screen below.

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Customer Pickup



Retrieved

The map is interactive with touch, and can be moved around to view other locations. The **retrieved** button can locate the user current location, if the map is pointing away from the user location.

Delivered

A Pick me up request is completed when the driver clicks on the **Delivered** button. This will display the **Map** screen and the request is completed.