


Usability review

Amovens

 Hover over a guideline for more information, examples of good practice and importance to the overall user experience.

Score

Comments

N/A = not applicable or can't be assessed

Optional - Provide a short rational for the score, such as a description of the issues found; examples of good practice and the likely impact for users.

Features & functionality

1 Features and functionality meet common user goals and objectives.

Excellent

Los objetivos de los usuarios son concretos.

5

100%

5

2 Features and functionality support users desired workflows.

Good

Algunas secciones no son muy claras.

5

100%

4

3 Frequently-used tasks are readily available (e.g. easily accessible from the homepage) and well supported (e.g. short cuts are available).

Excellent

Las 3 funcionalidas principales se encuentran en el inicio.

4

80%

5

4 Users are adequately supported according to their level of expertise (e.g. short cuts for expert users, help and instructions for novice users).

Poor

No existen atajos para los diferentes tipos de usuarios según su nivel de familiarización con el entorno.

3

60%

2

5 Call to actions (e.g. register, add to basket, submit) are clear, well labelled and appear clickable.

Good

3

60%

4

Homepage / starting page

6 The Homepage / starting page provides a clear snapshot and overview of the content, features and functionality available.

Excellent

Existen enlaces claramente visibles a todas las funcionalidades que ofrece (compartir viaje y alquiler) así como a una página de contacto y FAQs.

3

60%

5

7 The home page / starting page is effective in orienting and directing users to their desired information and tasks.

Excellent

La interfaz es intuitiva.

4

80%

5

8 The homepage / starting page layout is clear and uncluttered with sufficient 'white space'.

Excellent

Diseño muy excelente, claro y amigable.

3

60%

5

Navigation

9 Users can easily access the site or application (e.g. the URL is predictable and is returned by search engines).

Moderate

Las URL podrían ser mas claras y predecibles.

2

40%

3

10 The navigational scheme (e.g. menu) is easy to find, intuitive and consistent.

Excellent

El esquema de la página permite fácilmente buscar elementos, intuitivo y consistente.

4

80%

5

11	The navigation has sufficient flexibility to allow users to navigate by their desired means (e.g. searching, browse by type, browse by name, most recent etc...).	Excellent		3	60%	5
12	The site or application structure is clear, easily understood and addresses common user goals.	Excellent		5	100%	5
13	Links are clear, descriptive and and well labelled.	Moderate	Los nombres podrian ser más descriptivos.	3	60%	3
14	Browser standard functions (e.g. 'back', 'forward', 'bookmark') are supported.	Excellent		4	80%	5
15	The current location is clearly indicated (e.g. breadcrumb, highlighted menu item).	Excellent	Interfaz muy amigable.	2	40%	5
16	Users can easily get back to the homepage or a relevant start point.	Excellent		2	40%	5
17	A clear and well structure site map or index is provided (where necessary).	Good		1	20%	4

Search

18	A consitent, easy to find and easy to use search function is available throughout (where desirable).	Excellent		4	80%	5
19	The search interface is appropriate to meet user goals (e.g. multi-parameter, prioritised results, filtering search results).	Excellent	Te permte ordenar la búsqueda según diferentes paramentros y relaizar busquedas concretas facilmente	4	80%	5
20	The search facility deals well with common searches (e.g. showing most popular results), misspellings and abbreviations.	Poor	Basa la búsqueda en aspectos concretos	2	40%	2
21	Search results are relevant, comprehensive, precise, and well displayed.	Excellent		4	80%	5

Control & feedback

22	Prompt and appropriate feedback is given (e.g. following a successful or unsuccessful action).	Excellent	Aparecen pop-us con las indicaciones.	4	80%	5
23	Users can easily undo, go back and change or cancel actions; or are at least given the chance to confirm an action before committing (e.g. before placing an order).	Poor	Cuando has elegido un viaje y quieres volver atrás pierde los filtros insertados en la página anterior.	3	60%	2

24	Users can easily give feedback (e.g. via email or an online feedback / contact us form).	Good		1	20%	4
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Forms

25	Complex forms and processes are broken up into readily understood steps and sections. Where a process is used a progress indicator is present with clear numbers or named stages.	Poor	Las tareas tienen pocos pasos pero aun así no hay un indicador de procesos que siempre ayuda	3	60%	2
26	A minimal amount of information is requested and where required justification is given for asking for information (e.g. date of birth, telephone number).	Good		2	40%	4
27	Required and optional form fields are clearly indicated.	Moderate	Salvo en el registro no están indicados.	2	40%	3
28	Appropriate input fields (e.g. calendar for date selection, drop down for selection) are used and required formats are indicated.	Excellent		3	60%	5
29	Help and instructions (e.g. examples, information required) are provided where necessary.	Good		3	60%	4

Errors

30	Errors are clear, easily identifiable and appear in appropriate location (e.g. adjacent to data entry field, adjacent to form, etc.).	Excellent		4	80%	5
31	Error messages are concise, written in easy to understand language and describe what's occurred and what action is necessary.	Excellent		3	60%	5
32	Common user errors (e.g. missing fields, invalid formats, invalid selections) have been taken into consideration and where possible prevented.	Moderate	No se indican los campos requeridos te das cuenta cuando te salta el error. Salvo en el formulario de registro o de inscripción de automóvil.	3	60%	3
33	Users are able to easily recover (i.e. not have to start again) from errors.	Excellent		3	60%	5

Content & text

34	Content available (e.g. text, images, video) is appropriate and sufficiently relevant, and detailed to meet user goals.	Excellent		5	100%	5
35	Links to other useful and relevant content (e.g. related pages or external websites) are available and shown in context.	Poor	No hay enlaces a páginas de terceros.	2	40%	2