

# Pablo A. Jordan, MBA, PMP, PMI-ACP

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Accomplished professional with over 12 years of diverse experience directing technology implementation programs and using data analytics tools to solve complex business problems in the Oil & Gas and Insurance industry. Currently, advising third-party digital transformation projects using certified abilities in strategic management, agile management, and value-driven delivery. In addition to my engineering background and an MBA, I utilize various open source technologies to tackle data science initiatives. Self-starter with a qualitative and quantitative approach and tackling and solving complex technical and business problems using analytics principles.

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## PROVEN EXPERTISE

- Strategic Management
  - Agile Digital Transformation
  - Quality Management Implementation
  - Team Leadership & Performance
  - Continuous Improvement (Product & Process)
  - Project Portfolio Management
  - Operations Optimization
  - Value-Driven Delivery & Adaptive Planning
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## TECHNICAL PROFICIENCY

**Programming:** Python, R, API Interactions, VBA Scripting, Pandas, JavaScript  
**Data Visualization:** Seaborn, Plotly, NumPy, Matplotlib, Tableau, HTML, CSS, D3.js, Leaflet  
**Database:** SQL, MongoDB, Hadoop  
**Other:** Git Bash/Hub, SharePoint, MS Project, MS Office, MS Visio

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## DATA ANALYTICS PROJECTS

**Discovering Travel Options** – Collect, format and analyse real-time data of travel routes from 6 major airports in the USA to the top 50 destinations in the world. Delivered data visualization of airfare carriers, destinations places, and route prices with the use of API Interactions, Python, NumPy, Pandas, Matplotlib, and Seaborn. Performed analysis of variance and T-tests of independent samples of departure and destination cities with respect to price.

**Project:** [https://github.com/pablojordan/Discovering\\_Travel\\_Options](https://github.com/pablojordan/Discovering_Travel_Options)

**Financial Data ETL** – Collect data from Financial Services Institutions in the area of commercial banks and insurance. The output of the data extraction and transformation were 1 non-relational database (MongoDB) and 2 relational databases (PostgreSQL). Data extraction included active cases of public companies' bankruptcy, historical banks failures and weekly historical stocks and financial statement for 20 Fortune 500 Financial Services Industries in the Insurance field.

**Project:** [https://github.com/pablojordan/Financial\\_data\\_ETL](https://github.com/pablojordan/Financial_data_ETL)

## PROFESSIONAL EXPERIENCE

**American International Group (AIG)** – Houston, TX

2017 to Present

### Senior Program Manager – Technology & Strategic Initiatives

A member of the internal strategy and management consulting team delivering business consulting services including data analytics, strategy development, process reviews, process redesigns, and program management services to C-Level executives across the organization.

### Key Contributions:

- Lead the redesign of business process and direct the exploration and implementation of various digital technology solutions for the Life & Retirement Compliance organization. Advise in the redesign of technology infrastructure with over 3500 users among 4 AIG affiliates. Directly impact the automation and centralization of compliance surveillance to comply with FINRA and SEC regulations.
- Developed selection criteria and ran a rigorous RFP process to identify a digital archiving solution that enables over 1500 registered representatives to leverage text messaging and social media for sales and services while meeting FINRA regulation.
- Integrate a commercial agreement among different AIG affiliates and manage the implementation of a digital personal trading solution to enhance compliance oversight of company broker-dealer functions. Successfully transitioned from manual to an automated business process enhancing retail mutual funds compliance operational efficiency, regulatory transparency and visibility into the risk of over 150 funds with market cap range of \$10M to \$15B in AUM.
- Effectively managed the transition to a cloud-based system for the daily pricing and trading of \$360M in variable account assets across life, annuity, and mutual fund portfolios to improve risk management and control. Managed relationships with outside vendors and coordinated across multiple internal functions. Elimination of over 15 subsystems, enhancing the productivity and effectiveness of the business unit by 25%.

## PROFESSIONAL EXPERIENCE Continued

- Delivered program management services for a digital compliance, audit, and conflicts management platform augmenting the management oversight and supervision of electronic communications of over 2000 registered representatives and various branch offices subject to FINRA regulations. Successfully demonstrated forty-five days later the decrease of false/positives regulatory cases by 10% in over 3.5M electronic communications.

**Bureau Veritas Company** – Houston, TX

2012 to 2016

**Senior Program Manager - USA & Latin America**

**Clients:** EOG Resources, Pacific Rubiales, Shell, Repsol, Hunt Oil, Pan America, YPF, Schlumberger IPM

Latin America Business unit leader responsible for business strategy, operational planning, and performance analysis. Spearheaded a cross-functional team of 4 project managers, 20 quality auditors, and field engineers. Oversaw a portfolio of projects related to asset and preventive maintenance management and drill stem engineering. Advised on the quality management system, integrated materials management, asset compliance management and lean practices for offshore and remote land operations.

### Key Contributions:

- Successfully led the development and implementation of Latin America strategic plan by interfacing with senior executives, formulating tactical plans, and devising business strategies.
- Proved instrumental in the planning, resourcing, and execution of up to 10 Oil & Gas Upstream quality management and failure prevention analytics programs in the region with revenue of more than \$8M/year.
- Delivered impeccable support to executive management for the creation of regional strategic plans and annual budgets, facilitating sales and procurement contracts.
- Harnessed astute analytical capabilities and advised clients on the accurate development and implementation of multi-year contracts in compliance with quality management terms.

**Schlumberger Technology Corporation** – Houston, TX

2006 - 2012

**Project Manager**

**Clients:** Petroleum Development Oman, Abu Dhabi Onshore, Oxy Corp, Pertamina Corp, Devon, Petrobras

Identified skill gaps for each project and created highly effective training initiatives to augment teams professional competence and productivity. Fostered congenial relations with clients through effective management of 16+ stakeholders and 120+ communication channels. Managed new technology projects by ensuring strategic coordination between Schlumberger-Houston headquarters and worldwide locations.

### Key Contributions:

- Optimized human capital utilization and reduced excess personnel count by 50% in two years.
- Assessed project requirements and developed project management plans. Generated an average of \$1.25m for each campaign in UAE, Oman, Indonesia, Canada, Brazil, and the USA.
- Improved the revenue growth by \$3.7M and reduced the shipping costs by \$260K through enhancing the process of acquiring overseas seismic source equipment, and by reducing the mobilization costs for improved marketability of seismic source equipment.

## EDUCATION

**Master of Business Administration**

The University of Texas at Austin, Texas

**Bachelor of Science in Industrial Engineering**

Georgia Institute of Technology, Atlanta, Georgia

## PROFESSIONAL DEVELOPMENT

**Data Analytics & Visualization**, Rice University

**AGILE Certified Practitioner**, PMI-ACP #2557213, Project Management Institute

**Project Management Professional**, PMP #2011007, Project Management Institute

**Business Analytics Specialization**, The University of Pennsylvania, Wharton School of Business

**Six Sigma Green Belt**, Certification #12100254, Institute Of Industrial Engineering