

FREQUENTLY ASKED QUESTIONS (FAQ)

1. Where do I sign up to be an influencer?

You can visit <http://www.youna.io/influencer> to sign up to be an influencer

2. How long are video questions?

Video questions can only be up to a maximum of 3 minutes

3. How long should a video response be?

We encourage influencers to allot as much time as may seem necessary to fully answer a user's question. However, there is a maximum 15 minute limit on the video response.

4. How will I receive payment for my video response?

Payment will automatically be transferred to your balance, which can be viewed from the admin panel in the settings tab.

5. How can I cashout my balance in You&A?

In order to cashout, please ensure you have a valid paypal email linked in the admin panel settings tab. Once linked, influencers can click the cashout button to automatically transfer funds from their balance directly into their paypal account.

6. What do I do if I don't want to answer a question?

If a question is inappropriate by your standards, please report the question on the video screen and reach out to your You&A representative immediately.

7. Do I have to answer questions within a timeframe from receiving them?

Generally we suggest answering all questions within 48 hours of receiving them to ensure an excellent user experience. Users will also be rating responses and timeliness can be a factor in their decision.