



This is the UML diagram for part 4, based on the one of part 2. We have included a new class names SupportService, which gets the users how have payed for the support service from the StoreBilling class. It has several methods which allow the support staff to get the technical document of each Appliance from a enumeration class, depending of the device.

There is another class called RepairService, which has functions to get the cost of repairing a TV or a Washing Machine, depending on the hours that the repair took, the cost per hour of the device and if the device was successfully repaired.