

Domonic Pacelli

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Education

Bachelors of Science in Computer Science

DEC 2022

University of Maine, Orono, ME

Technical Tools & Skills

- Tools: MySQL Server, Python (Pandas, Numpy), PowerBi, HTML, CSS, C#, ASP.NET, Windows, Linux, Excel and other Microsoft Office tools.
- Skills: Data Cleaning, Data Analysis, Data Visualization, Dashboard Design, Web Development, Communication and Collaboration.

Professional Experience

Data Operations Specialist | Scientific Games, Gardiner, ME

AUG 2022– FEB 2023

- Monitor 1,400 Maine lottery vendor systems through Astea and GMS in order to prevent, identify and resolve operational issues.
- Responsible for ensuring that a team of operators performs time-critical lottery schedules by providing clear guidelines and instructions.
- Run SQL queries daily to validate that all lottery information has been replicated from the primary database to the backup database.
- Prepare confidential liability reports after each lottery draw for management to review using Microsoft Access and Excel spreadsheets.
- Provide daily, weekly and monthly retailer activity summaries for businesses involved with Scientific Games' lottery game system.

Security Service Technician | ADT, Portland, ME

JUL 2021– JAN 2022

- Performed installation, activation, and enhancement of a large array of equipment including cameras, security hardware, IoTs and Smart Home devices.
- Organized and utilized equipment and technical resources to ensure efficient execution of assigned tasks, allowing me to cover 90% of the State of Maine area.
- Provided consultation and assessment that are tailored to the customers' security needs.

Sales Manager | AutoZone, Augusta, ME

SEP 2020 – JUNE 2021

- Diagnosed automobile problems and recommended solutions to customers and local businesses, increasing the likelihood of the customer making a purchase by 70%.
- Coordinated with other employees to provide assistance to customers when they had difficulties finding an item or waiting in line.
- Trained new employees based on AutoZone's standards to maintain consistent customer service, store appearance and merchandising standards.

Projects

Analyze Spotify Playlist Data – Python, SQL, PowerBI

DEC 2022

- Developed a Python application to connect to Spotify's API and collect data using Pandas.
- Utilized SSMS to export the Spotify playlist data to a local database.
- Created visualizations, performed analysis and generated findings using Power BI for the Spotify playlist database.

Data Visualization Web Application (forEST App) – JavaScript, Python

SEP 2020 – MAY 2021

- Collaborated with the Center for Research on Sustainable Forests, I developed tools for their forEST App to monitor spruce budworm outbreaks in Maine.
- Implemented four user tools, including one temporal slider that visualizes the forest's changes over a period of time.
- Worked in a Scrum, Waterfall and Test-Driven Development environment using the V-Method.
- Wrote and translated user stories into use cases using requirements retrieved from the clients.