# Febri Ridho Baharianto

Data Analyst

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I have a strong analytical background in Data Analytics and currently serve as a Classroom Manager for the AI for Data Analytics program, while also working as a freelance Data Analyst for RevoU. I am passionate about leveraging data to uncover meaningful insights and continuously developing my technical and analytical expertise in the field of Data Analytics.

Since 2022, I have mentored and led students in the Full Stack Data Analytics program at RevoU. Through this role, I've developed the ability to guide teams in analyzing complex datasets, identifying key patterns, and interpreting trends.

I am proficient in a range of tools and technologies, including Python, Google BigQuery, Tableau, PowerBI, Alteryx, Talend, and RStudio.

#### **EXPERIENCE**

#### **RevoU**, Remote — Classroom Manager for AI for Data Analytics Program

Sep 2024 - Present

- Managing the administrative and front-end function of an AI for Data Analytics program for professional
- Participate in reviewing the curriculum of the program
- Develop an automated dashboard system to simplify managing the administrative of student segments at the same time

#### RevoU, Hybrid— Team Lead for Corporate Training

Sep - Oct 2024

Mentoring 2 groups of Data Analytics and Global Leadership program for Universitas Islam Indonesia.
Supporting the students in completing a Final Project using Digital Marketing & Data Analytics skills, with the addition of AI implementations

#### **RevoU**, Remote — Section Manager for Full Stack Software Engineer

Jan - Aug 2024

- Led a team responsible for ensuring the best learning experience for students and providing learning support in Software Engineering, overseeing a total of 60 students in 8 months program.
- Continue the development of students administration & feedback dashboard by building a chat bot to automatically send follow-up messages to detractors and remind students of missed administrative tasks, further enhancing communication and engagement with students daily.
- Managed and provided support to 5 Team Leads, guiding them in managing 12 group end-to-end Full Stack Software Engineering projects
- Oversaw communication with a total of 8 instructors and 1 judges, facilitating collaboration and coordination in project assessments and evaluations.
- Collaborated with Team Leads & Curriculum to manage student cases and ensure understanding of the curriculum, fostering a supportive learning environment and addressing any challenges or concerns.
- Achieved exceptional customer satisfaction rates surpassing 4.90 out of 5, and personal satisfaction rates of 4.99

#### **RevoU**, Remote — Section Manager for Full Stack Data Analytics

May 2023 - Jan 2024

- Led teams responsible for ensuring the best learning experience for students and providing learning support in data analysis, overseeing 2 classes with a total of 178 students.
- Spearheaded the development and implementation of a dashboard system to detect detractors based on daily student satisfaction rates, resulting in improved responsiveness and efficiency in addressing student concerns.
- Managed and provided support to 6 Team Leads in each class, guiding them in managing 18 group end-to-end Data Analysis projects in the first class and 85 individual end-to-end Data Analysis projects in the second class.
- Oversaw communication with a total of 13 instructors and 2 judges, facilitating collaboration and coordination in project assessments and evaluations.
- Collaborated with Team Leads to manage student cases and ensure understanding of the curriculum, fostering a supportive learning environment and addressing any challenges or concerns.
- Achieved exceptional customer satisfaction rates, with both sections surpassing 4.90 out of 5, and personal satisfaction rates of 4.96 and 4.98 as Section Manager.

#### **RevoU**, Remote — First Team Lead

Aug 2022 - Apr 2023

- Co-Managing 2 section of total 130 students with Section Manager
- Leading and managing 2 teams of 12 and 10 students
- Provide grading and feedback to students
- Managing some of section's administrative along with Section Manager
- Providing 1-on-1 or 1-to-many session to students
- Supporting module instructors & optimizing learning experience by answering student questions & follow-ups

#### **Tacobis**, Yogyakarta — Head of Operations

Jan 2020 - Nov 2020

- Developing a model for branch-expansion, and the operational design of 2 level of warehouses
- Participate in developing company's recruitment system, new supply chain management system and developing new products
- Successfully launching 7 products and variances in 2 events
- Leading a team of 3 management staffs and 7 cooks
- Managing the transition of the previous home-cook operations into semi-industrial
- Standardizing daily operational into SOPs and KPIs
- Supervising kitchen and warehousing operations
- Managing training for new recruitments and new products

#### **EDUCATION**

#### **RevoU**, Jakarta — Data Analytics Certification

May - Aug 2022

- Certificate of Completion Score: 95.65 of 100
- One of the best Group Final Project presented on the program

## **Universitas Gadjah Mada**, Yogyakarta — B. Political Science

Aug 2016 - Aug 2021

- 3.42 GPA
- President for University Students Swimming Unit (SIGMA UGM) 2018
- Head of DKV Department for International Relations Students Corps (KOMAHI UGM) 2017

## **Technology**

- Python for Data Analytics
- SQL (Google Big Query)
- Tableau
- Microsoft PowerBI
- Alteryx
- Talend
- RStudio
- Google Apps Script

### **LANGUAGES**

English, Bahasa