

## **General Conditions:**

- VAT not included.
- Budget validity: 30 days from emission date.
- Prices: only for quantities and conditions detailed in your request and based on it. Any modification implies that this budget will be restudied.
- Validity of prices: 90 days from emission date.
- Payment conditions: Ruled by 15/2010 Spanish Law, from 5th July, which stipulates actions in fighting against delinquency in commerce operations.
- Present budget is conditioned and requires a previous credit approbation by GEOTEXAN, S. A.
- Warranty retentions or penalties are not allowed in invoicing.
- Delivery times: According to Particular Conditions. Any delay in delivery dates caused by inevitability does not involve economic compensation for any reason.
- Unloading, warehousing and delivery to building lot is customers' decision and will be paid consequently by them.
- Customer will provide a single delivery address.
- Any additional delivery or alternative to the initial delivery address will be paid by the customer.
- The customer ought to have easy access for the transportation vehicle to reach the delivery address with appropriate unloading conditions.
- Deliveries will be on fully loaded trucks. In case of not enough goods purchased for a full load, delivery will be done in one time.
- If customer asks for a special delivery, price have to be negotiated and expressed in Particular Conditions.
- The customer have to communicate to GEOTEXAN, S. A. one contact name, a telephone number and a working place valid reference where delivery will be done.

- Return not allowed in items delivered in land lot.
- Order must be sent to: [pedidos@geotexan.com](mailto:pedidos@geotexan.com) or by fax: +34 959 590 338 A/A Dpto. Logística.
- In order to accept the offer emitted from GEOTEXAN, S. A., it must be stamped and signed by a person identified by the customer. That identification has to show a name, surname and position in the company in a legible way.
- The present offer accepted in its particular and general conditions does not implies that any part involved could require the preparation and signature of a contract. In any case, GEOTEXAN, S. A. is allowed to invoicing and charge delivered goods according to conditions expressed in the offer itself. In case of a contract required, it must to collect all the conditions that this offer shows.
- Warranty and deliveries: GEOTEXAN, S.A. warranties that goods delivered were loaded in adequate conditions for its transportation. If on unload you notice an abnormality, please write down on your packing list. That document has to be signed by a legal figure from the customer as a conformity verification of the conditions established. Any damage that the commodity may suffer after the acknowledgement, it's on customer responsibility. In a no-conformity case, any complaint on quantity or quality must be submitted before 48 hours from unload. Returns of custom fabricated materials not allowed.
- Environmental responsibility: According to Spanish Law 11/1997, the responsibility of a correct environmental management for the industrial packaging lies on the final holder.
- Quality service: If any incidence with the commodities, it's our willing to solve immediately, so please contact us through our quality manager by phone on number +34 959 59 20 98, telling him about the problem for its detection, analysis and quick solution.

## **CUSTOMER CONFORMITY:**

(We accept present budget with its particular and general conditions above as an order confirmation)

Mr./Mrs.: .....

ID: .....

Position: .....

Date: .....

(Company stamp required)

