

Empathy map

Use this framework to develop a deep, shared understanding and empathy for other people. An empathy map helps describe the aspects of a user's experience, needs and pain points, to quickly understand your users' experience and mindset.



Build empathy

The information you add here should be representative of the observations and research you've done about your users.

Says

What have we heard them say? What can we magine them saying?

The Crash of flights was difficult to understand control at that instant to manage that situation

In 2016 the accident rate for major jets was just one major accident for every 2.56 millions flights

As technology

become more

sophisticated, it has

taken over more

functions previously

performed by pilots

Our experience

handling aviation

accidents has

provided us with

comprehensive

understanding of

the many common

What behavior have we observed?

What can we imagine them doing?

Does

The aviation industry's growing concept about such a loss of control incidents linked to the greater automation

The major causes of flight crashes is due to the pilot error

> How to solve the problems in flight crashes caused by

> > the pilots?

do the improvement

Thinks

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?

> Pilot error is considering the number one reason why plane crashes

> > Would be to give special credit or structured, airline-specific training programmes



All of the tasks of

pilot are responsible

for pilots have to fly

through dangerous

weather, respond to

mechanical issue

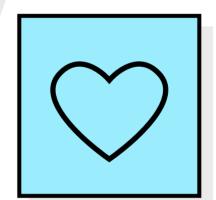
Two pilot operations

and crew resources

management

techniques in

commercial jet can



Overall air safety is improving, but the loss of control is not getting safe

Many accidents are caused when pilots are misread flight equipment

A pilot proof concept shows if a product, feature or system can be developed

A pilot project and minimum viable product are almost the same things like the technical outcomes for a better performance

Pilot have to assess the acceptability of an approach to be used in a larger scale study to improve their good work

The goal of pilot work is not to test hypotheses about the effects of an intervention

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?

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